

Quality Requirements

The supplier is required to conform to QM58 – Supplier Quality Management Specification and ISO 9001:2015 requirements, Eskom documented information such as procedures (Control of non-conforming output products and services), policies etc.

Supplier to deliver according to client specification.

Supplier to provide quality returnable according to Cat 1.

SECTION A: Quality Management System Requirements ISO 9001

(Option 1) Valid certification of Quality Management System by an ISO accredited body

A.1 Product / Service Scoping on ISO 9001 certificate is defined and relevant

A.2 Certificate by Approved and Authorized certification authority

A.3 Certification Authority has Recognized International Accreditation

A.4 Validity (expiry date) of certificate

SECTION B: Evidence of QMS in operation (Tender Quality Requirements -Ref 240-105658000)

B.1 Documented information for defined roles, responsibilities and authorities - Organization chart and Responsibility matrix (must include but not limited to quality management function/role)

(Clause 5.3 of ISO 9001:2015)

B.2 Documented information for Control of Externally Provided Processes, Products and Services - Must include criteria for evaluation, selection, monitoring of performance, and re-evaluation of external providers (Clause 8.4 of ISO 9001:2015)

B.3 Latest copy of an internal management system audit report (with Nonconformity, Correction and/ or Corrective Action Reports) - Report must include but not limited to Objective, Scope, Criteria and outcomes of the audit.

(Clause 9.2 of ISO 9001:2015)

B.4 Latest copy of a certification management system audit report not older than 12 months (with Nonconformity, Correction and/ or Corrective Action Reports)

B.5 Records of Management Review meetings (minutes, attendance registers etc.)

SECTION C: Contract Quality Plan Requirements (Ref 240-105658000 and 240-109253698)

Draft Contract Quality Plan specific to the scope of work as described in the tender documents (Ref ISO 10005)

NB! Draft Contract/Project Quality Plan has important QA deliverables

SECTION D: Quality Control Plan Requirements (Ref 240-105658000 or 240-109253302)

QCP/Checklist/ ITP (Quality Control Plans) as per Scope of Works (Ref ISO 10005)

NB! Draft/ Example of an Inspection and Test Plan (ITP) or Quality Control Plan (QCP) on similar and/ or previous work done

SECTION E: User defined additional Requirements & miscellaneous (Ref 240-105658000)

E.1 Form A is completed and signed.

E.2 Add other requirements (if applicable) as per the scope of work and/ or specification