



CITY OF CAPE TOWN
ISIXEKO SASEKAPA
STAD KAAPSTAD

CITY NEWS

AREA EAST EDITION

THE NEWSLETTER FOR THE RESIDENTS OF CAPE TOWN

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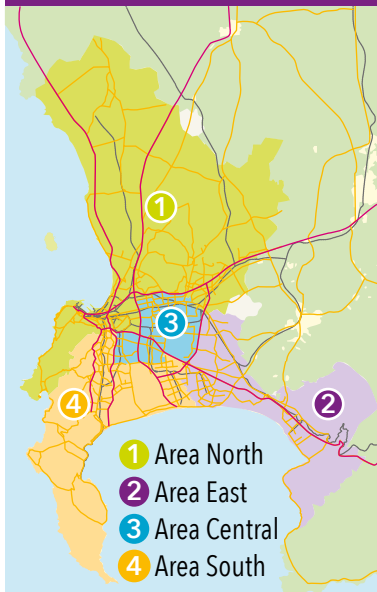


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AREA EAST



Infrastructure programme to improve resilience

The City is investing billions over the next decade to upgrade water and sanitation infrastructure. Upgrades will also consider how to make infrastructure more resilient against damage from illegal dumping and abuse of the sewer system.

Illegal dumping is also a major driver of damage to manholes, and the City continues to consider design innovations in response to this, while also replacing over 300 stolen and damaged manhole covers every single month.

The R350 million upgrade to the inlet works at the Cape Flats Wastewater Treatment Plant, for example, will include the installation of mechanical screens to remove material that is illegally dumped into the sewer system.

Residents are reminded that sewers should only be used to dispose of human waste, toilet paper and grey water. The City asks residents to please help spread awareness throughout their communities.



Lwandle water pipeline improved: The City recently added new water infrastructure in Lwandle, Blue Downs and Kuils River. In June, a new 99 m water pipeline relay in Lwandle was connected to the existing pipeline in a three-day operation. The pipeline had to be shifted and a new section connected so that the stormwater channels in the Lwandle area can be moved to offer improved drainage.

Athlone Stadium propels vaccinations

New vaccine facility opens with 40 walk-in stations and five-lane drive-through section.

In August, the City and Province opened Athlone Stadium as the second walk-in vaccination site in the Western Cape. The drive-through facility was opened two weeks later, the first of its kind in South Africa. It is open weekdays from 08:00 to 16:00 for any resident 18 years and older.

This safe and easy alternative has five lanes and offers many benefits including allowing parents to keep young children in the car while they are vaccinated. It offers residents the same steps as a walk-through, with cars stopping at four stations, where residents will be screened, registered and vaccinated.

The City has leased the stadium free of charge to Province, mandated to administer Covid-19 vaccines. The drive-through facility has taken much preparation, including a detailed traffic plan to minimise queues, connectivity, vaccine storage, health technology, social distancing protocols, furniture acquisition, disinfecting, waste management, fire and evacuation plans

and security and events coordination.

With its 40 walk-in stations and five-lane drive-through section able to administer more than 4 000 vaccines a day, it is as big as the walk-in site at the Cape Town International Convention Centre in Roggebaai.

Jabs in a van

The City also put three mobile 'pop-up' vaccination stations on the road in areas with the lowest registration rates and vulnerable areas where access to vaccination sites is a challenge. The vaccination vans will be able to complete registration of clients, and to administer their vaccines.

Don't ignore Covid-19. Protect yourself and others.
Keep your distance. Wear a mask.
Wash your hands frequently.
Avoid touching your face.
Cough or sneeze with care, and safely dispose of the tissue.

The locations for the sites will be chosen in consultation with local clinics and councillors, to ensure word gets out ahead of time. The communities of Philippi and surrounds, Khayelitsha, and the Bellville areas will be targeted.

The use of these vans will help to close the growing gap of vaccine inequity being reported between insured and uninsured residents. It is hoped that it will also help to curb the worrying trend of vaccine apathy slowly creeping in.

Everyone eligible to register for their Covid-19 vaccine, is urged to do so by using any of the following steps:

- Visit <http://vaccine.enroll.health.gov.za/> (which can also be accessed by www.westerncape.gov.za)
- WhatsApp the word REGISTER to 0600 123456
- Dial *134*832*ID number# if you don't have internet access;
- If you are over 60, you can be registered and vaccinated in one go at your nearest site.

The Give Dignity campaign drive

Executive Mayor Dan Plato has engaged with people living on the street as part of the City's Give Dignity campaign, which promotes sustainable solutions to help people get off the streets. These efforts were done together with the City's Reintegration Unit officials in various parts of the city, including Observatory, Sea Point, Somerset West, Strand and Gordon's Bay.

Executive Mayor Dan Plato and Mayoral Committee Member for Community Services and Health, Councillor Zahid Badroodien, joined City Reintegration Unit officials to link willing individuals to shelters and safe spaces and reunite families where possible.

To willing individuals help is provided to treat substance abuse via the Matrix® programme, access temporary employment through the Expanded Public Works Programme, obtain ID documents, access social grants, receive employment training and more.

Ongoing interventions by the Street People Unit include linking 771 work opportunities through the EPWP; engaging more than 3 500 people about available City services; placing over 400 people in shelters or safe spaces; completing 40 reunifications with family members; and responding to more than 4 000 complaints from the public

The City is concerned that street people are receiving tents from faith-based organisations and residents. While this is well intended, donating tents only serve to make their stay on the streets more permanent. The City's efforts are aimed at ending the cycle of dependence on direct handouts such as cash, tents and other items. This can only be achieved by giving responsibly. A more sustainable way to help them is instead to donate to the City's Give Dignity Campaign which offers a sustainable solution of reintegration and opportunity.

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KORTLIKS

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Blue Downs and Kuils River. In June, a new 99 m water pipeline relay in Lwandle was connected to the existing pipeline in a three-day operation.

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KHAWUNDIBALISELE

Making progress possible. Together.



R22 million electricity refurbishment under way

The City is carrying out an important R22 million high voltage overhead refurbishment programme which will insulate the 66kV and 132kV high voltage power lines with the newest generation silicone rubber composite insulators. These insulators deliver superior performance, are lighter and easier to handle, are less prone to damage and will extend the lifespan of the infrastructure.

The project is being carried out over three years, from 2021 to 2023 and will play an important role in enhancing reliable electricity provision across the city. City electricity teams will also attend to the metal conductors and the steel structures supporting conductors and insulators.

This work will ensure that the City's 66kV and 132kV high voltage power lines are protected and safe to operate for a further 25 years, in line with the City's vision of providing a safe and reliable power supply to all energy users.

Residents reminded of debt write-off opportunity

The City has approved the debt write off of approximately R4,1 billion for qualifying debtors as an incentive to encourage the culture of payment and to assist struggling debtors.

Qualifying customers may apply for the write-off of arrears debt older than three years provided they enter into a payment agreement with the City for the remainder of their debt. Registered pensioners, public benefit organisations and other entities will receive a once-off write-off.

This is over and above the R3,4 billion in rates and service relief to qualifying customers allocated in the new financial year.

For more information about payment arrangement requirements, visit <http://bit.ly/CCT-PaymentPlan>.

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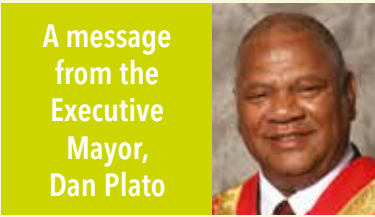
We're doing our best to provide affordable energy

As a Caring City, Cape Town has provided more protection than any other metro against Eskom's steep price increases, coming in at 32% below Eskom's national increase to municipalities (13.45% vs 17.8%).

The City was able to absorb some of Eskom's increase by running a cost-efficient electricity service, even though we are on tight margins with increasing input costs.

Capetonians can rest assured that money is not wasted, and all income from electricity sales goes to providing the service. For City-supplied electricity customers, 80% of electricity outages are fixed within three-and-a-half hours.

The City also protects its customers from Eskom's load-shedding as far as possible using the Steenbras pumped storage generation scheme. Eskom's annual increases is a key



reason why our City is leading the charge to diversify energy supply, escape the Eskom power monopoly, and promote competitive pricing for consumers.

In this regard, the City is planning to procure at least 300 MW of energy from independent producers, with ongoing consultations with national government to speed up the process.

We are also offering help to struggling households in these ways:

- 27% of City-supplied Cape Town

- households get free basic electricity on the Lifeline tariff, among the highest proportions in the country.
- Lowest commercial and residential rates of metros in South Africa, based on the cent-in-the-rand rate, a statutory measure to calculate property rates, with Cape Town 25% lower than Johannesburg and over 50% lower than eThekweni.
- R3,35 billion in rates relief in this financial year, including R1,99 billion for indigent relief and R1,35 billion in rates rebates.
- A R4 billion debt write-off and payment incentive is available to aid struggling residents and foster a culture of payment.
- Assistance is available for those struggling to pay their bills, in the form of pensioner, disabled and indigent rebates, as well as rebates

for public benefit organisations. Cape Town is almost R300 cheaper than Johannesburg for 600 units, including all fixed monthly costs and VAT (R1 634.50 vs R1 928.83). This is despite it costing our City 3% more on average to buy electricity from Eskom due to the high transmission costs to our location.

In Cape Town, it is always best to buy only the units you need for a month, as the rate is higher once you exceed 600 units in a calendar month on the Home User or Domestic Tariffs, and once you exceed 350 units on the Lifeline tariff.

Residents who have enquiries about electricity tariffs, rebates, and the support on offer for struggling households, should please contact the City's call centre on: 021 400 1111.

Times may be tough, but we'll get through this as One City Together.

- Executive Mayor Dan Plato



Educational equipment for educare centres: As part of Mandela Day activities, Executive Mayor Dan Plato delivered learning and recreational items to 19 educare centres, selected by ward councillors, across the City. Items donated included equipment such as yoga mats, soccer balls, skipping ropes and hula hoops. Stationery and art items included paint sets, crayons, clay, books and building blocks. From left are ward 82 Cllr Washiela Harris, Executive Mayor Dan Plato, and Unity Educare owner and principal Patricia Hawkins.

Theft of meters on the increase

There has been an increase in stolen water meters reported across the City. From 1 July 2020 to 30 June 2021, a total of 2 198 cases were reported. 287 Cases were reported in May 2021 and this increased in June 2021 to 386 cases.

If your water meter is stolen, report it immediately using one of these channels: Online www.capetown.gov.za/servicerequests; E-mail water@capetown.gov.za, SMS 31373 (max 160 characters and standard rates apply), call 0860 103 089, or visit the nearest walk-in centre (visit www.capetown.gov.za/facilities).

You will receive a reference number, and the City should visit the property for an inspection within 24 hours. If the meter needs replacement, this should be done within a further 24 hours in most cases.

Due to the increase in stolen meters over the past year, the City is no longer installing brass water meters as these have scrap value. Due to the number of meters in service, it will take some time before all meters are replaced with plastic ones.

Supply Chain Management Policy to be updated

The City is proposing changes to its Supply Chain Management Policy to improve alignment with existing legislation and to further enhance tender process efficiency. Members of the public are invited to comment on the draft revised Supply Chain Management Policy by 14 September 2021.

This review of the SCM Policy aims to further improve on current systems, processes and performance targets.

The proposed amendments to the policy are available to view at City libraries and subcouncil offices, and online at www.capetown.gov.za/haveyoursay.

Comments, recommendations and input may be submitted as follows:

- Via the City's website: www.capetown.gov.za/haveyoursay
- By hand: City of Cape Town, Supply Chain Management,

8th Floor Tower Block, Cape Town Civic Centre (Attention Sandra Gomm)

- Via e-mail: scm.enquiries@capetown.gov.za

The City's Public Participation Unit will assist people living with disabilities who are unable to submit written comments to have their objections recorded and submitted to the City. Send an e-mail to Frederick.Venter@capetown.gov.za.

Excellent dam storage levels in the Western Cape

Due to good rains this winter, and thanks to the water-saving efforts of the majority of residents, the levels of the dams that supply Cape Town are the highest they have been in five years.

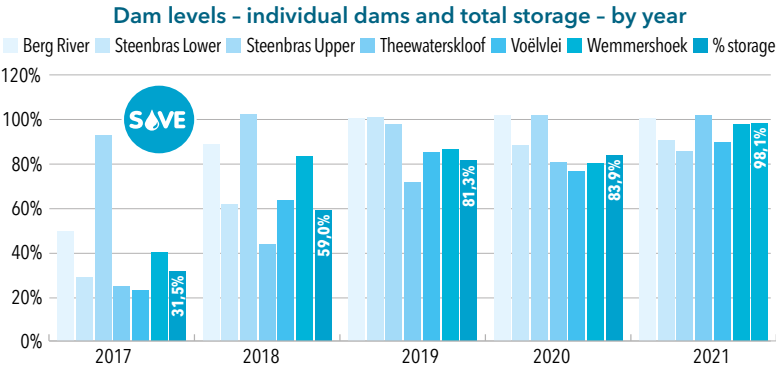
However, the Western Cape remains a water-scarce region vulnerable to drought. Protect our water resources by following water-wise guidelines.

Residents and businesses are reminded that the permanent regulations

contained in the City's Water By-law still apply across Cape Town, regardless of the restriction level.

Municipal water may be used in gardens only before 09:00 or after 18:00, but never to hose down paved areas.

- The regulations can be accessed at www.capetown.gov.za/thinkwater or www.capetown.gov.za/waterregulations.



KORTLIKS

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