

**PART A**  
**INVITATION TO BID**

<b>YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE COMMUNITY SCHEMES OMBUD SERVICE</b>					
BID NUMBER:	RFQ056-2023R	CLOSING DATE: <b>8 DECEMBER 2023</b>		CLOSING TIME: <b>16h00</b>	
DESCRIPTION	<b>APPOINTMENT OF A SERVICE PROVIDER TO SUPPLY AND INSTALL AN ALARM SYSTEM AND PROVIDE ARMED RESPONSE AT THE CSOS GEORGE SATELLITE OFFICE, FOR TWELVE MONTHS.</b>				
<b>BID RESPONSE DOCUMENTS MAY BE EMAILED TO THE BELOW (EMAIL ADDRESS)</b>					
<a href="mailto:quotations@csos.org.za">quotations@csos.org.za</a>					
<b>BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO</b>			<b>TECHNICAL ENQUIRIES MAY BE DIRECTED TO:</b>		
CONTACT PERSON	<b>Jabulile Sithole</b>		CONTACT PERSON	<b>Lindi Sibiya</b>	
TELEPHONE NUMBER	<b>066 302 5937/010 593 0533</b>		TELEPHONE NUMBER	<b>066 302 5975/ 010 593 0533</b>	
FACSIMILE NUMBER			FACSIMILE NUMBER		
E-MAIL ADDRESS	<a href="mailto:quotations@csos.org.za">quotations@csos.org.za</a>		E-MAIL ADDRESS	<a href="mailto:lindi.sibiya@csos.org.za">lindi.sibiya@csos.org.za</a>	
<b>SUPPLIER INFORMATION</b>					
NAME OF BIDDER					
POSTAL ADDRESS					
STREET ADDRESS					
TELEPHONE NUMBER	CODE		NUMBER		
CELLPHONE NUMBER					
FACSIMILE NUMBER	CODE		NUMBER		
E-MAIL ADDRESS					
VAT REGISTRATION NUMBER					
SUPPLIER COMPLIANCE STATUS	TAX COMPLIANCE SYSTEM PIN:		OR	CENTRAL SUPPLIER DATABASE No:	MAAA
B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE	TICK APPLICABLE BOX]		B-BBEE STATUS LEVEL SWORN AFFIDAVIT		[TICK APPLICABLE BOX]
	<input type="checkbox"/> Yes	<input type="checkbox"/> No		<input type="checkbox"/> Yes	<input type="checkbox"/> No
<b>[A DETAILED CSD REPORT REFLECTING EME OR QSE 51% OR MORE BLACK OWNERSHIP FOR AT LEAST ONE OF THE DESIGNATED GROUPS MUST BE SUBMITTED IN ORDER TO QUALIFY FOR PREFERENCE POINTS FOR SPECIFIC GOALS]</b>					
ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES /WORKS OFFERED?	<input type="checkbox"/> Yes <input type="checkbox"/> No		ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES /WORKS OFFERED?	<input type="checkbox"/> Yes <input type="checkbox"/> No	
	[IF YES ENCLOSE PROOF]			[IF YES, ANSWER PART B:3]	
<b>QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS</b>					

IS THE ENTITY A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)?

YES  NO

DOES THE ENTITY HAVE A BRANCH IN THE RSA?

YES  NO

DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA?

YES  NO

DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA?

YES  NO

IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION?

YES  NO

**IF THE ANSWER IS “NO” TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGISTER FOR A TAX COMPLIANCE STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 BELOW.**

**PART B**  
**TERMS AND CONDITIONS FOR BIDDING**

**1. BID SUBMISSION:**

- 1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
- 1.2. **ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED- (NOT TO BE RE-TYPED) OR IN THE MANNER PRESCRIBED IN THE BID DOCUMENT.**
- 1.3. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2022 THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.
- 1.4. **THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (SBD7).**

**2. TAX COMPLIANCE REQUIREMENTS**

- 2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
- 2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VERIFY THE TAXPAYER'S PROFILE AND TAX STATUS.
- 2.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) PIN MAY BE MADE VIA E-FILING THROUGH THE SARS WEBSITE WWW.SARS.GOV.ZA.
- 2.4 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.
- 2.5 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED; EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.
- 2.6 WHERE NO TCS IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.
- 2.7 NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE, COMPANIES WITH DIRECTORS WHO ARE PERSONS IN THE SERVICE OF THE STATE, OR CLOSE CORPORATIONS WITH MEMBERS PERSONS IN THE SERVICE OF THE STATE."

**NB: FAILURE TO PROVIDE / OR COMPLY WITH ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.**

SIGNATURE OF BIDDER: .....

CAPACITY UNDER WHICH THIS BID IS SIGNED: .....  
(Proof of authority must be submitted e.g., company resolution)

DATE: .....



*Affordable Reliable Justice*

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## **REQUEST FOR PROPOSAL (RFP)**

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TERMS OF REFERENCE FOR THE APPOINTMENT OF A SERVICE PROVIDER TO  
SUPPLY AND INSTALL AN ALARM SYSTEM AND PROVIDE ARMED RESPONSE AT  
THE CSOS GEORGE SATELLITE OFFICE, FOR TWELVE MONTHS.

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DECEMBER 2023

## 1. TERMS AND CONDITIONS

**This Request for Proposal (RFP) has been compiled by the CSOS and is made available to Bidders subject to the following terms and conditions, which Bidders are deemed to acknowledge and accept:**

- 1.1. A Quotation submitted in response to this RFP will constitute a binding offer that will remain binding and irrevocable for a period of ninety (90) days from the date of submission to the CSOS.
- 1.2. Unless or until a binding contract is concluded between the CSOS and the successful Bidder, the offer constituted by the quotation will be deemed not to have been accepted and no agreement will be deemed to be reached with any Bidder.
- 1.3. The CSOS reserves the right to amend, modify, withdraw or terminate this RFP or any of the requirements set out herein at any time (and from time to time), without prior notice and without liability to compensate or reimburse any Bidder or person.
- 1.4. Should this RFP be amended, the CSOS undertakes to publicize or send each Bidder in writing the amended RFP. No oral amendments by the Bidder or the CSOS shall be considered.
- 1.5. It is compulsory for a Bidder submitting a quotation to be registered on the National Treasury's Central Supplier Database ("the CSD") and ensure that it remains registered for the duration of the services and/or contract, if successful.
- 1.6. The Bidder needs to ensure that it is tax compliant at the time of submitting its quotation and remains tax compliant for the duration of the contract and/or services, if successful, and undertakes to provide supporting documentation issued by the South African Revenue Services ("SARS") confirming it is tax compliant upon request by the CSOS.
- 1.7. The CSOS reserves the right to conduct site inspections or call for supporting documentation to confirm any information provided by a Bidder in its response to this quotation.
- 1.8. This RFP is not intended to form the basis of a decision to enter into any transaction with the CSOS and does not constitute an offer or recommendation to enter into such transaction, or an intention to enter into any legal relationship with any person.
- 1.9. Neither the CSOS nor any of its respective directors, officers, employees, agents, representatives, or advisors will assume any responsibility for any costs or expenses incurred by any party in or associated with preparing or submitting a quotation in response to this RFP.

- 1.10. No entity or associated entities may be involved, whether directly or indirectly, in more than one quotation in response to this RFP. Failure to comply with this requirement may, within the sole discretion of the CSOS, result in disqualification of both entities.
- 1.11. Any material changes in the control and/or composition of any Bidder or any core member of a Bidder after submission of a quotation must be brought to the attention of the CSOS Supply Chain Management (“SCM”) Section in writing. The CSOS shall be the sole arbiter as to what constitutes a material change in the control and/or composition of any Bidder and may in its sole discretion disqualify the Bidder from any further participation in the bid process.
- 1.12. Any requirement set out in this RFP which stipulates the form and/or content of any aspect of a quotation is stipulated for the sole benefit of the CSOS, and unless the contrary is expressed, may be waived by the CSOS in its sole discretion at any stage in the bid process.
- 1.13. The CSOS and its advisors shall rely on a quotation as being accurate and complete about the information and proposals provided therein by the Bidders.
- 1.14. All quotations submitted to CSOS shall become the property of the CSOS and will not be returned to the Bidders. The CSOS will make all reasonable efforts to maintain the information contained in proposals confidentially.
- 1.15. Quotations submitted by the Bidder shall be considered non-responsive if they show any omissions or irregularities of any kind. However, the CSOS reserves the right to waive any aspect of non-responsiveness and to make an award in the best interest of the organization provided that any such waiver shall be applied consistently across all Bidders.
- 1.16. The CSOS reserves the right to accept or reject in part or whole any submitted quotation submitted.
- 1.17. The CSOS reserves the right to require a Bidder to provide a formal presentation of its RFP at a date and time to be determined by the CSOS. The CSOS shall provide adequate instructions and clarification regarding the purpose and scope of the presentation. All expenses shall be borne by the Bidder.
- 1.18. In this RFP, the words “service provider”, and “supplier” will be used interchangeably to refer to the Bidder.
- 1.19. All costs associated with the preparation and submission of the quotation remain the responsibility of the Bidder. The costs shall not be chargeable to the CSOS by the successful or unsuccessful Bidder.

- 1.20. All quotations must be formulated and submitted according to the requirements of this RFP.
- 1.21. Quotations received after the closing date and time as specified in this RFP shall be rejected.
- 1.22. The CSOS is not obliged to appoint a bidder with the lowest price, if, based on its sole discretion and assessment, the said bidder does not exhibit or demonstrate adequate capacity or full comprehension of the scope of work to be undertaken.
- 1.23. In this regard, CSOS may appoint the second-ranked bidder provided that the reasons for such deviation are properly justified and accurately recorded.

## **2. INTRODUCTION**

- 2.1. The Community Schemes Ombud Services (CSOS) is established in terms of the Community Schemes Ombud Services Act 2011 (Act 9 of 2011), to regulate the conduct of parties within community schemes and to ensure good governance within community schemes. To deliver on its mandate, key amongst the key priorities of the organisation are:
  - 2.1.1. Regulations of all community schemes.
  - 2.1.2. Provision of Dispute Resolution Services.
  - 2.1.3. Quality assurance and keeping custody of schemes governance documentation.
  - 2.1.4. Providing access to schemes governance documentation to the members.
  - 2.1.5. Ensuring good governance within community schemes.

## **3. PROJECT BACKGROUND**

- 3.1. The CSOS requires the services of an experienced security company to supply, and install an alarm system and provide armed response to its premises.
- 3.2. The CSOS must ensure that the offices are secured by the Access Control to Premises and Vehicle Act, 53 of 1985, and Minimum Physical Security Standards (MPSS).

## **4. PURPOSE**

- 4.1. The purpose of the RFQ is to appoint a service provider to supply, and install an alarm system, and provide an armed response at the George satellite office, for twelve (12) months.

## 5. SCOPE OF WORK.

5.1 The scope of work is to appoint reputable service providers to provide and install an alarm system as well as provide armed response services to the CSOS George premises.

### 5.2 THE SERVICE PROVIDER MUST PROVIDE THE FOLLOWING TASKS:

5.2.1 supply and install an alarm system and provide an armed response at the CSOS George satellite office.

5.2.3 Provide logistics, communication links, and regular surveillance during the day.

### 5.3 ALARM SYSTEM SPECIFICATIONS

5.3.1 The CSOS requires a security company to supply, and install an alarm system and provide armed response services at the George satellite office as follows:

The alarm system items to be installed and maintained are as follows:

Product Description	QTY
Control Panel and Keypad	1
IDS X64 Control Panel, Keypad, Transformer, 8Amp battery	1
IDS X64 on-board expander module	1
18Amp load shedding kit (includes power pack and 18Amp 12VDC battery)	1
Hi-Brite Blue LED alarm status indicator light	1
2 Button Sherlo remote buttons - Arm/Disarm and Panic	2
2 Channel Sherlo receiver	1
New OPTEX RX infrared detectors	5
Labour	
New Door Contacts	2
0.2mm Ripcord cable	1

5.3.2 For installation of the alarm system, the service provider should be a member of the South African Intruder Detection Services Association (SAIDSA). The bidder will be required to issue a certificate of compliance after the alarm system has been installed.

## 5.4 CONSTRUCTION

### **Intruder alarm system:**

- a) The intruder alarm system shall consist of detection circuits, various detection devices, control equipment, one or more signalling circuits, signalling equipment and the necessary power supply equipment.
- b) Precautions against tampering.
- c) The control panel housing cover and electronic detection devices e.g. PIR, glass break, etc, must be tamper-protected in a 24-hour zone.
- d) The communication devices, antenna, control panel and power supply must be in a protected area.
- e) The detection devices and other parts of the alarm system must be mounted and located so that the possibility of interference by mechanical or magnetic means is reduced to a minimum. Where the frame of a protected door, window or other entry-exit point can be readily displaced, this displacement must create an alarm condition.
- f) Every detection circuit forming part of the intruder alarm system shall be so arranged that failure of the power supply to the circuit displays a fault condition during arming.
- g) Location and enclosure where ceiling access is possible, the control panel, radio and antenna shall be installed a minimum of 1.5 m below the ceiling, or in an area that is not vulnerable to tampering from within the ceiling void. These devices must be protected by a volumetric detector on an instant zone and must not be visible from the outside of the premises. This will not apply in the stay mode.
- h) The use of a mechanical key switch alone is prohibited.
- i) In the case of an intruder alarm system having a keypad as an integral part of the enclosure, it may not be part of the entry/exit area. In the armed state, a person must not be able to gain access to the control panel within the entry delay period.
- j) The control panel and battery must not be in an entry/exit delay zone. It is recommended that remote arming or a second keypad be used.
- k) The client must be informed of any possible risks associated with the use of remote arming.
- l) Disarm when using a time delay on a zone protecting the keypad, such entry delay shall not exceed 30 seconds.

- m) Arming during the arming period procedure the status of all isolated circuits or faulted circuits shall be easily accessible.
- n) Circuit Identification
- o) Bypass/Isolation once armed, no bypassed zones shall be indicated on the keypad.
- p) The battery charger shall be sufficient to recharge the battery to the required capacity within 24 hours.
- q) All power supply equipment shall be correctly earthed according to the manufacturer's instructions using electrical earth.

## **5.5 AUDIBLE SOUNDERS**

- a) The audible sounders shall be capable of sounding for a minimum period of three (3) minutes and must comply with the relevant regulations.
- b) All sounders must be audible unless agreed to in writing between the client and the installation company.
- c) External sounders shall have their cables monitored for tamper by the control panel. The signalling equipment systems must be linked to the central stations/control rooms.
- d) Minimum signals i.e. burglary and panic must be monitored separately. The radio transmitter and antenna must be correctly installed to the manufacturer's specifications.
- e) All communication equipment shall be approved by the relevant bodies.
- f) Where any communication mediums are vulnerable or unreliable, a second or alternate method of signalling must be used.

## **5.6 ARMED RESPONSE SERVICES**

- 5.6.2.1 The Armed Response Security Company must work closely with existing law enforcement services/agencies such as the neighbouring Community Policing Forums, the Traffic Department, and the South African Police Service.
- 5.6.2.2 The Security Company must be PSIRA (Private Security Industry Regulatory Authority) compliant with sufficient experience in armed response services.
- 5.6.2.3 Provide quick armed response services of between 1 and 5 minutes after receiving alarm activation.
- 5.6.2.4 Must have an existing patrolling vehicle within a radius of about 5km away from the CSOS George office to respond on time.
- 5.6.2.5 Maintain and repair all alarm systems in the building.

- 5.6.2.6 Ensure compatibility with the alarm system to allow for notification of any alarm activation to the client (linked to cell phones)
- 5.6.2.7 Ensure that the alarm system is linked to the service provider's control room for armed reaction and monitoring purposes.
- 5.6.2.8 The Security companies applying for this contract must be operating in the George area and have the armed response stationed in the area for quick response in less than 5 minutes as mentioned above.
- 5.6.2.9 The Security Company will comply with all relevant government legislations such as the Basic Condition of Employment, Labour Relations Act etc. as well as to comply with CSOS terms and conditions, including the signed service level agreement.

## **5.7 MAINTENANCE SERVICES.**

- 5.7.2 Bidders must provide proof of public liability insurance cover of at least R5 million. Please note that any losses/ damages incurred by CSOS because of negligence by the security company or any breach in the conditions listed above may result in CSOS terminating the contract (by the provisions of the service level agreement or, CSOS reserves the right to withhold such damages from amounts payable to the service provider. Upon discovery of such damages/ losses, the armed response personnel will be required to report the incident to their immediate supervisor who will then notify the CSOS project manager.
- 5.7.3 The CSOS project manager will be responsible for opening a case at the local police station for investigation.
- 5.7.4 If during the term of appointment, it comes to the attention of CSOS, that any of the provisions listed above are not being complied with, CSOS reserves the right to terminate the services of the service provider by provisions of the Service Level Agreement that will be entered into upon appointment.

## **6. PROJECT TIME FRAME**

- 6.1 The provision of these security services will be for twelve (12) months and will commence after the signing of the service level agreement.

## 7. MANDATORY REQUIREMENTS

7.1 The proposals will be evaluated in three phases. The first phase is the Mandatory Requirements, the second phase will be site inspection/ due diligence and the third phase will price and specific goals. Bidders that meet all the mandatory and site inspection requirements will be further evaluated on price and specific goals.

### 7.2 MANDATORY REQUIREMENTS

Bidders will be disqualified if they fail to meet any of the mandatory criteria below.

**Only bidders that meet the Mandatory Requirements will proceed to a site inspection (due diligence).**

Mandatory /Functional Criteria	Yes	No
The service provider must have a minimum of three (3) years of operational experience as a security company. The relevant PSIRA certificate is to be attached.	Comply	Not Comply
Letter of good standing for the company from PSIRA		
The service provider must be a member of the South African Intruder Detection Services Association (SAIDSA).		
Proof of registration with Compensation for Occupational Injuries and Diseases Act (COIDA)/ Workman's Compensation registration	Comply	Not Comply
UIF registration (attach proof)	Comply	Not Comply
Proof of compliance with the Private Security Services Provident Fund (PSSPF)		
Minimum Public liability Insurance of R5 000 000.00 (attach a copy from the insurance company)		
Minimum of two (2) company vehicles, (Attach copies of logbooks or valid lease agreement)	Comply	Not Comply
Supply proof of ability to respond within 10 minutes in cases of emergencies (attach proof of the control room physical address or intention to lease premises in the area where sites are located). The distance will be calculated on the office location provided.		
Valid licences for hand-held radios bearing the company's name and proof of regular maintenance		

Proof of both firearm competency certificate and Firearms Licences (Copies of Licences to be included in the proposal)	Comply	Not Comply
The bidder must demonstrate the capability of the team to implement the project by providing a minimum of <b>three (3) CVs accompanied by PSIRA registration certificates</b> of resources to be deployed in the implementation and support of the project.		
The bidder must provide a minimum of three reference letters on a company letterhead providing similar services must be signed and dated.		

**Bidders must meet all the site inspection (due diligence) requirements in order to be evaluated further for price and specific goals.**

### **DUE DILIGENCE**

Criteria	Yes	No
An operating office/ control room MUST BE BASED in South Africa which must be an immovable structure	Comply	Not Comply
24-hour call centre.	Comply	Not Comply
Two-way radios must be in working condition	Comply	Not Comply
The armed response team must have licenced guns.		

## **8 SUPPLY CHAIN MANAGEMENT COMPLIANCE REQUIREMENTS**

8.1 Bidders to attach the below SCM requirements documents:

Documents required	Submitted Y/N
Valid B-BBEE certificate issued by an accredited SANAS verification agency /Sworn Affidavit signed by the EME representative and attested by a Commissioner of Oath/B-BBEE certificate issued by the Companies and Intellectual Property Commission (CIPC)	
Proof of registration on the National Treasury Central Supplier Database (provide full detailed CSD report or CSD number)	

Valid tax PIN/letter from SARS	
Fully completed SBD documents (SBD 1,3.3,4 & 6.1)	

## 9 PRICING INSTRUCTION

9.1 To facilitate a transparent selection process that allows equal opportunity to all bidders. Proposals will be evaluated using the 80/20 formulae for Price and specific goals as per the 2022 PPPFA Regulations.

9.2 All pricing must be in SA Rands and inclusive of all applicable taxes.

Criteria	Sub Criteria	Weighting/Points
Price	Detailed budget breakdown	80
Specific Goals	CSD report reflects that company is at least 51% black owned by the below-designated groups: <ul style="list-style-type: none"> <li>• Women and</li> <li>• Youth and</li> <li>• People with disability and</li> <li>• Black people who are military veterans.</li> </ul>	20
Total Points for Price and Specific Goals.		100

## PRICING SCHEDULE

	DESCRIPTION	TOTAL
1.	<b>Alarm system installation</b>	R
2.	<b>Armed response</b>	R
3.	<b>Other (Bidder to specify)</b>	R
4.	<b>Total price for twelve months, before VAT</b>	R
5.	<b>VAT @ 15% (if applicable)</b>	R
6.	<b>Total inclusive of VAT</b>	R

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Signature (Bidder)

Date

## 10 TIMELINE OF THE BID PROCESS

10.1 The validity period of tenders and the withdrawal of offers, after the closing date and time is 90 days.

## 11 DURATION OF THE CONTRACT

11.1 Twelve months

## 12 PROJECT MANAGEMENT RESPONSIBILITY

12.1 The CSOS Project Manager's responsibilities will include:

12.1.1 Providing the service provider with all appropriate advice and information pertinent to the success of this project as well as assisting in setting up meetings with key management staff.

## 13 SERVICE PROVIDER RESPONSIBILITIES

13.1.1 The specialist service provider will, after signing an agreement to conduct the full scope of work for the CSOS, provide a line-item budget detailing each cost.

13.1.2 The service provider will sign a Service Level Agreement which will assure confidentiality of CSOS information and intellectual property.

13.1.3 The service provider undertakes to abide by the CSOS's policies and procedures and Code of Conduct whilst conducting work on behalf of the CSOS.

## **14 SUPPLIER DUE DILIGENCE**

14.1 CSOS reserves the right to conduct supplier due diligence before the final award or at any time during the contract period. This may include site visits, confirmation of financial stability and requests for additional information.

## **15 RESPONSE FORMAT (SUBMISSION OF PROPOSAL)**

15.1 The proposals must be submitted in the prescribed format. Standard bidding documents attached with Terms of Reference must be completed in full.

## **16 LATE BIDS**

16.1 Quotations received after the closing date and time, will not be considered.

## **17 FRONTING**

17.1 The government supports the spirit of Broad-Based Black Economic Empowerment and recognizes that real empowerment can only be achieved through individuals and businesses conducting themselves according to the Constitution and in an honest, fair, equitable, transparent and legally compliant manner. Against this background, the Government condemns any form of fronting.

17.1.1 The Government, in ensuring that bidders honestly conduct themselves will, as part of the quotation evaluation processes, conduct or initiate the necessary enquiries/investigations to determine the accuracy of the representation made in quotation documents. Should any of the fronting indicators as contained in the Guidelines on Complex Structures and Transactions and Fronting, issued by the Department of Trade and Industry, be established during such enquiry/investigation, the onus will be on the Bidder/contractor to prove that fronting does not exist. Failure to do so within 14 days from the date of the notification may invalidate the quotation/contract and may also result in the restriction of the Bidder /contractor to conduct business with the public sector for a period not exceeding ten years, in addition to any other remedies CSOS may have against the Bidder/contractor concerned.

## 18 CONTACT AND COMMUNICATION

- 18.1 A nominated official of the bidder(s) can make enquiries in writing, to the specified person, Ms Lindi Sibiya via email: [lindi.sibiya@csos.org](mailto:lindi.sibiya@csos.org). or Tel:010 593 0533 or 066 302 5975 for technical enquiries. Further information regarding Supply Chain Management matters can be sent via email to Ms Jabulile Sithole: [quotations@csos.org.za](mailto:quotations@csos.org.za) or at Tel: 010 593 0533 or 066 302 5937
- 18.2 The delegated office of the CSOS may communicate with Bidder(s) where clarity is sought in the proposal.
- 18.3 Any communication to an official or a person acting in an advisory capacity for CSOS in respect of the quotation between the closing date and the award of the quotation by the Bidder(s) is discouraged.
- 18.4 All communication between the Bidder(s) and CSOS must be done in writing.
- 18.5 Whilst all due care has been taken in connection with the preparation of this quotation, CSOS makes no representations or warranties that the content of the quotation or any information communicated to or provided to Bidder(s) during the bidding process is, or will be, accurate, current or complete. CSOS and its employees and advisors will not be liable concerning any information communicated which may not be accurate, current or complete.
- 18.6 If Bidder(s) finds or reasonably believes it has found any discrepancy, ambiguity, error or inconsistency in this quotation or any other information provided by CSOS (other than minor clerical matters), the Bidder(s) must promptly notify CSOS in writing of such discrepancy, ambiguity, error or inconsistency to allow CSOS to consider what corrective action is necessary (if any).
- 18.7 Any actual discrepancy, ambiguity, error or inconsistency in the quotation or any other information provided by CSOS will, if possible, be corrected and provided to all Bidder(s) without attribution to the Bidder(s) who provided the written notice.
- 18.8 All persons (including bidder(s) obtaining or receiving the quotation and any other information in connection with the quotation or the tendering process must keep the contents of the quotation and other such information confidential, and not disclose or use the information except as required for developing a proposal in response to this quotation.

## **19 SUBMISSION OF PROPOSALS**

19.1 Proposal documents should be submitted to the following email address: [quotations@csos.org.za](mailto:quotations@csos.org.za) on or before the closing date and time. (8 December 2023 at 16h00).

**PRICING SCHEDULE**  
**(Professional Services)**

NAME OF BIDDER: ..... **BID**  
**NO: RFQ056-2023R: APPOINTMENT OF A SERVICE PROVIDER TO SUPPLY AND INSTALL AN ALARM SYSTEM AND PROVIDE ARMED RESPONSE AT THE CSOS GEORGE SATELLITE OFFICE, FOR TWELVE MONTHS.**

**CLOSING DATE: 8 DECEMBER 2023**

**CLOSING TIME 16h00**

OFFER TO BE VALID FOR 90 DAYS FROM THE CLOSING DATE OF BID.

<b>ITEM NO <u>TAX</u></b>	<b>DESCRIPTION</b>	<b>BID PRICE IN RSA CURRENCY INCLUSIVE OF <u>VALUE ADDED</u></b>
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**DESCRIPTION: RFQ056-2023: APPOINTMENT OF A SERVICE PROVIDER TO SUPPLY AND INSTALL AN ALARM SYSTEM AND PROVIDE ARMED RESPONSE AT THE CSOS GEORGE SATELLITE OFFICE, FOR TWELVE MONTHS**

1. Services must be quoted in accordance with the attached terms of reference.

Total cost of the assignment (R inclusive VAT )

R.....

**PRICING SCHEDULE**

	<b>DESCRIPTION</b>	<b>TOTAL</b>
1.	<b>Alarm system installation</b>	R
2.	<b>Armed response</b>	R
3.	<b>Other (Bidder to specify)</b>	R
4.	<b>Total price for twelve months, before VAT</b>	R
5.	<b>VAT @ 15% (if applicable)</b>	R
6.	<b>Total inclusive of VAT</b>	R

\_\_\_\_\_  
**Signature (Bidder)**

\_\_\_\_\_  
**Date**

The financial proposal for this assignment should cover for all assignment activities as per terms of reference

2. Period required for commencement with project after acceptance of bid \_\_\_\_\_

- 3 Are the rates quoted firm for the full period? Yes/No
4. If not firm for the full period, provide details of the basis on which Adjustments will be applied for, for example consumer price index.

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**Technical enquiries regarding bidding procedures may be directed to:**

Lindi Sibiya

Cell: **066 302 5975**

E-mail address: [lindi.sibiya@csos.org.za](mailto:lindi.sibiya@csos.org.za)

**Supply Chain queries may be directed to:**

Jabulile Sithole

Cell: **066 302 5937**

Email: [quotations@csos.org.za](mailto:quotations@csos.org.za)

**PLEASE REFER TO THE ATTACHED TERMS OF REFERENCE FOR MORE INFORMATION.**

## BIDDER'S DISCLOSURE

### 1. PURPOSE OF THE FORM

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

### 2. Bidder's declaration

2.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest<sup>1</sup> in the enterprise, employed by the state? **YES/NO**

2.1.1 If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

Full Name	Identity Number	Name of State institution

2.2 Do you, or any person connected with the bidder, have a relationship

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<sup>1</sup> the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.

with any person who is employed by the procuring institution? **YES/NO**

2.2.1 If so, furnish particulars:

.....  
.....

2.3 Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether or not they are bidding for this contract? **YES/NO**

2.3.1 If so, furnish particulars:

.....  
.....

### **3 DECLARATION**

I, ..... the undersigned, (name)..... in submitting the accompanying bid, do hereby make the following statements that I certify to be true and complete in every respect:

- 3.1 I have read and I understand the contents of this disclosure;
- 3.2 I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;
- 3.3 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium<sup>2</sup> will not be construed as collusive bidding.
- 3.4 In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 3.4 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
- 3.5 There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring

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<sup>2</sup> Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

**SBD4**

institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.

3.6 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

.....  
Signature

.....  
Date

.....  
Position

.....  
Name of bidder

**PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2022**

This preference form must form part of all tenders invited. It contains general information and serves as a claim form for preference points for specific goals.

**NB: BEFORE COMPLETING THIS FORM, TENDERERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF THE TENDER AND PREFERENTIAL PROCUREMENT REGULATIONS, 2022**

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**1. GENERAL CONDITIONS**

1.1 The following preference point systems are applicable to invitations to tender:

- the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
- the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

1.2 **To be completed by the organ of state**

a) The applicable preference point system for this tender is the **80/20** preference point system.

1.3 Points for this tender (even in the case of a tender for income-generating contracts) shall be awarded for:

- (a) Price; and
- (b) Specific Goals.

1.4 **To be completed by the organ of state:**

The maximum points for this tender are allocated as follows:

		<b>POINTS</b>
<b>PRICE</b>		80
<b>SPECIFIC GOALS</b>	Detailed (Full Registration) CSD Report	20
<b>Total points for Price and SPECIFIC GOALS</b>		100

- 1.5 Failure on the part of a tenderer to submit proof or documentation required in terms of this tender to claim points for specific goals with the tender, will be interpreted to mean that preference points for specific goals are not claimed.
- 1.6 The organ of state reserves the right to require of a tenderer, either before a tender is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.

## 2. DEFINITIONS

- (a) **“tender”** means a written offer in the form determined by an organ of state in response to an invitation to provide goods or services through price quotations, competitive tendering process or any other method envisaged in legislation;
- (b) **“price”** means an amount of money tendered for goods or services, and includes all applicable taxes less all unconditional discounts;
- (c) **“rand value”** means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;
- (d) **“tender for income-generating contracts”** means a written offer in the form determined by an organ of state in response to an invitation for the origination of income-generating contracts through any method envisaged in legislation that will result in a legal agreement between the organ of state and a third party that produces revenue for the organ of state, and includes, but is not limited to, leasing and disposal of assets and concession contracts, excluding direct sales and disposal of assets through public auctions; and
- (e) **“the Act”** means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000).

### 3. FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES

### 3.1. POINTS AWARDED FOR PRICE

### 3.1.1 THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis:

$$P_S = 80 \left(1 - \frac{Pt - P_{min}}{P_{min}}\right) \text{ or } P_S = 90 \left(1 - \frac{Pt - P_{min}}{P_{min}}\right)$$

Where

Ps = Points scored for price of tender under consideration

Pt      =      Price of tender under consideration

P<sub>min</sub> = Price of lowest acceptable tender

### 3.2. FORMULAE FOR DISPOSAL OR LEASING OF STATE ASSETS AND INCOME GENERATING PROCUREMENT

#### 3.2.1. POINTS AWARDED FOR PRICE

A maximum of 80 or 90 points is allocated for price on the following basis:

<b>80/20</b>	<b>or</b>	<b>90/10</b>
$Ps = 80 \left( 1 + \frac{Pt - P_{max}}{P_{max}} \right)$ or		$Ps = 90 \left( 1 + \frac{Pt - P_{max}}{P_{max}} \right)$

Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration

Pmax = Price of highest acceptable tender

### 4. POINTS AWARDED FOR SPECIFIC GOALS

- 4.1. In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in table 1 below as may be supported by proof/ documentation stated in the conditions of this tender:
- 4.2. In cases where organs of state intend to use Regulation 3(2) of the Regulations, which states that, if it is unclear whether the 80/20 or 90/10 preference point system applies, an organ of state must, in the tender documents, stipulate in the case of—
  - (a) an invitation for tender for income-generating contracts, that either the 80/20 or 90/10 preference point system will apply and that the highest acceptable tender will be used to determine the applicable preference point system; or
  - (b) any other invitation for tender, that either the 80/20 or 90/10 preference point system will apply and that the lowest acceptable tender will be used to determine the applicable preference point system,

then the organ of state must indicate the points allocated for specific goals for both the 90/10 and 80/20 preference point system.

**Table 1: Specific goals for the tender and points claimed are indicated per the table below.**

***(Note to organs of state: Where either the 90/10 or 80/20 preference point system is applicable, corresponding points must also be indicated as such.***

***Note to tenderers: The tenderer must indicate how they claim points for each preference point system.)***

The specific goals allocated points in terms of this tender	Number of points allocated (80/20 system) (To be completed by the organ of state)	Number of points claimed (80/20 system) (To be completed by the tenderer)
EME OR QSE which is at least 51% black owned by: <ul style="list-style-type: none"> <li>• Women and/or;</li> <li>• Youth and/or</li> <li>• People living with disabilities, and/or</li> <li>• Military veterans</li> </ul>	20	

### DECLARATION WITH REGARD TO COMPANY/FIRM

4.3. Name of company/firm.....

4.4. Company registration number: .....

4.5. TYPE OF COMPANY/ FIRM

Partnership/Joint Venture / Consortium  
 One-person business/sole proprietor  
 Close corporation  
 Public Company  
 Personal Liability Company  
 (Pty) Limited  
 Non-Profit Company  
 State Owned Company  
[**TICK APPLICABLE BOX**]

4.6. I, the undersigned, who is duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the specific goals as advised in the tender, qualifies the company/ firm for the preference(s) shown and I acknowledge that:

- i) The information furnished is true and correct;
- ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 4.2, the contractor may be required to furnish documentary proof to the satisfaction of the organ of state that the claims are correct;
- iv) If the specific goals have been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the organ of state may, in addition to any other remedy it may have –

- (a) disqualify the person from the tendering process;
- (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
- (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
- (d) recommend that the tenderer or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and
- (e) forward the matter for criminal prosecution, if deemed necessary.

.....  
**SIGNATURE(S) OF TENDERER(S)**

**SURNAME AND NAME:** .....

**DATE:** .....

**ADDRESS:** .....

.....

.....