



EVALUATION CRITERIA - REPAIR AND MAINTENANCE OF HVAC SYSTEMS AND PIPE SPECTROLINE ON MOBILE PLANT EQUIPMENT FOR PERIOD OF SIX (6) MONTHS AT RICHARDS BAY TERMINAL



CRITERIA	DESCRIPTION	WEIGHT (Points) %	SCORING PRINCIPAL		COMPANY #1		COMPANY #2	
					SCORE	Comments	SCORE	Comments
ELIGIBILITY	1. Competency Certificates Service provider must submit one (1) trade test refrigeration Mechanic (industrial) certificate. Domestic, residential & commercial certificates are not applicable to the plant equipment HVAC repairs, therefore they will not be considered	Yes/No	Failure to submit the one trade test for refrigeration mechanic (industrial) certificate will lead to automatic disqualification	YES/NO				
	Service provider must provide a valid gas licence for a practitioner which is approved by either SARRACA OR SAQCC OR Department of Employment and Labour. The certificate can be in a form of either a document or a card which has not expired. The license provided can be for a practitioner employed by the bidding company or for any other company. Certificates of competency will not be considered.		Failure to submit a practitioner with a valid gas licence approved by either SARRACA OR SAQCC OR Department of Employment and Labour will lead to automatic disqualification	YES/NO				
SCORING CRITERIA	1. Company Work Experience Submit 4 or more traceable references in a form of testimonial letters of HVAC repairs and maintenance contract done on mobile plant equipment in the past, period of a contract done in the past must be a minimum of 6 months, not a once off work. TPT reserve the right to contact provided references to confirm testimonials. The testimonial letters missing one of below 8 below won't be considered: a) On a company letterhead of the satisfied third party company b) Type of service they got from the bidding company c) Name of the bidding company d) Period of contract (month & year to months & year) e) Level of satisfactory with the service provided by bidding company f) Name of supervisor or Manager or any senior representative g) Designation of same supervisor or Manager or any senior representative h) Signature of same supervisor or Manager or any senior representative	40	4 and more traceable references provided	40 Points				
			2 to 3 and more traceable references provided	20 Points				
			1 or 0 traceable reference provided	0 Point				
	2. Method Statement Provide method statement indicating how maintenance and repairs of air condition on mobile equipment will be executed. The service provider must prove they are conversant with the process. As a minimum, the method statement must cover a)Trouble shooting of faulty air condition system, b)repairing/replacement of faulty air corn components , c)safety precaution measures, d)re-gasing of air condition system and e)pipe spectroline repair process. Method statement missing one of the 5 aspects will not be considered.	30	Provided sound method statement with all 5 aspects	30 Points				
			Provided unsound or method statement with missing one aspects	0 Point				
	3. Warrantees & Guarantees Submit the minimum of 12 months warranty on workmanship and guaranty of spares to be supplied. The service provider must commit to quality of work/repairs done and spares to be provided. This confirmation must be on a letter with the company's letterhead. Letter not drafted on a company letter head & without commitment of quality of work and spares will not be considered	15	12 months or more warranty & guaranty confirmation provided	15 Points				
			11 months and less warranty & guaranty confirmation provided	0 Point				
	4. Response time Submit response time for callouts. This is the time it will take the service provider to arrive on site for maintenance and repairs from the time they are called to come inside the port for faulty aircorn. This confirmation must be on a letter on the company's letterhead.	15	60 minutes or less response time provided	15 Points				
61 minutes and more response provided			0 Point					
		100						