



WESTERN CAPE
LIQUOR AUTHORITY

Physical: 3rd Floor | Sunbel Building | 3 Old Paarl Road | Bellville | 7530
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REQUEST FOR PROPOSAL

WCLA_T002_2025_26_ APPOINTMENT OF A QUALIFIED SERVICE PROVIDER FOR THE SUPPLY OF INSTALLATION, CONFIGURATION AND MANAGEMENT OF FIBRE LINES, NETWORK SWITCHES, FIREWALLS, AND WIRELESS ACCESS POINTS FOR THE WESTERN CAPE LIQUOR AUTHORITY FOR A PERIOD OF THIRTY-SIX (36) MONTHS

Full Name of Bidding Entity	
Contact Person	
Contact Number	
Contact email Address	
Advertisement Date	18 November 2025
Compulsory Briefing Session Date and Time	25 November 2025, 11:00 am
Closing Date and Time	9 December 2025, 11:00am
Issued By	WESTERN CAPE LIQUOR AUTHORITY (WCLA)

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1.	Invitation to Bid (WCBD1)
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7.	General Condition of Contract
8.	List of Returnable Documents

Bid Enquiries:

- Telephone : 021 204 9724 / 9
- E-mail : scm@wcla.gov.za

Where bid documents can be obtained:

To be downloaded on the WCLA website and Government e-Tender Portal

Where bids should be delivered: (Submission of Proposals)

The Tender Box is situated at the following location:

Physical Address: Tender Box, 3rd Floor, Sunbel Building, 3 Old Paarl Rd, Bellville, Cape Town, Western Cape, South Africa, 7530

Bid proposal / Tender documents **must be delivered and deposited** in the tender box between **08:30 am and 16:00 pm, Monday to Friday**, prior to the closing date, and **between 08:30 am and 11:00 am on the closing date**. Bidders are advised to allow sufficient time for potential delays, such as traffic, flight schedules (if traveling to Bellville from another city or country), and building access, as WCLA, will not be held responsible for any such delays.

Submissions left at the security desk, reception, or with any individual will not be accepted and will be disregarded. All bid submissions must be placed directly into the tender box. Any submissions not deposited in the tender box will be considered invalid and will not be accepted by WCLA.

NB: SERVICE PROVIDERS ARE REQUESTED, AS PART OF THEIR SUBMISSION, TO PROVIDE A VALID AND FUNCTIONAL USB DRIVE CONTAINING AN ELECTRONIC COPY OF THE COMPLETE SET OF THEIR TENDER SUBMISSION DOCUMENTS.

**PART A
INVITATION TO BID**

ZERO-TOLERANCE TO FRAUD, THEFT AND CORRUPTION (ANTI-FRAUD, THEFT AND CORRUPTION)

THE WCG IS COMMITTED TO GOVERN ETHICALLY AND TO COMPLY FULLY WITH ANTI-FRAUD, THEFT AND CORRUPTION LAWS AND TO CONTINUOUSLY CONDUCT ITSELF WITH INTEGRITY AND WITH PROPER REGARD FOR ETHICAL PRACTICES.

THE WCG HAS A ZERO-TOLERANCE APPROACH TO ACTS OF FRAUD, THEFT AND CORRUPTION BY ITS OFFICIALS AND ANY SERVICE PROVIDER CONDUCTING BUSINESS WITH THE WCG.

THE WCG EXPECTS ALL ITS OFFICIALS AND ANYONE ACTING ON ITS BEHALF TO COMPLY WITH THESE PRINCIPLES TO ACT IN THE BEST INTEREST OF THE WCG AND THE PUBLIC AT ALL TIMES.

THE WCG IS COMMITTED TO PROTECTING PUBLIC REVENUE, EXPENDITURE, ASSETS AND REPUTATION FROM ANY ATTEMPT BY ANY PERSON TO GAIN FINANCIAL OR OTHER BENEFIT IN AN UNLAWFUL, DISHONEST OR UNETHICAL MANNER.

INCIDENTS AND SUSPICIOUS ACTIVITIES WILL BE THOROUGHLY INVESTIGATED AND WHERE CRIMINAL ACTIVITY IS CONFIRMED, RESPONSIBLE PARTIES WILL BE PROSECUTED TO THE FULL EXTENT OF THE LAW.

YOU ARE HEREBY INVITED TO BID FOR THE REQUIREMENTS OF WCLA					
BID NUMBER:	WCLA_T002_2025_26	CLOSING DATE:	9-12-2025	CLOSING TIME:	11:00am
DESCRIPTION	APPOINTMENT OF A QUALIFIED SERVICE PROVIDER FOR THE SUPPLY OF INSTALLATION, CONFIGURATION AND MANAGEMENT OF FIBRE LINES, NETWORK SWITCHES, FIREWALLS, AND WIRELESS ACCESS POINTS FOR THE WESTERN CAPE LIQUOR AUTHORITY FOR A PERIOD OF THIRTY-SIX (36) MONTHS				
BID RESPONSE DOCUMENTS MUST BE DEPOSITED IN THE BID BOX SITUATED AT (STREET ADDRESS)					
Tender Box, 3rd Floor, Sunbel Building, 3 Old Paarl Rd, Bellville, 7530					
BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO			TECHNICAL ENQUIRIES MAY BE DIRECTED TO:		
CONTACT PERSON	scm@wcla.gov.za		CONTACT PERSON	scm@wcla.gov.za	
TELEPHONE NUMBER	N/A		TELEPHONE NUMBER	N/A	
FACSIMILE NUMBER	N/A		FAX NUMBER	N/A	
E-MAIL ADDRESS	scm@wcla.gov.za		E-MAIL ADDRESS	scm@wcla.gov.za	
SUPPLIER INFORMATION					
NAME OF BIDDER					
POSTAL ADDRESS					
STREET ADDRESS					
TELEPHONE NUMBER	CODE		NUMBER		
CELLPHONE NUMBER					
FAX NUMBER	CODE		NUMBER		
E-MAIL ADDRESS					
VAT REGISTRATION NUMBER					

SUPPLIER COMPLIANCE STATUS	TAX COMPLIANCE SYSTEM PIN:		AND	CENTRAL SUPPLIER DATABASE No: MAAA.....
B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE	[TICK APPLICABLE BOX] <input type="checkbox"/> Yes <input type="checkbox"/> No	B-BBEE STATUS LEVEL SWORN AFFIDAVIT	[TICK APPLICABLE BOX] <input type="checkbox"/> Yes <input type="checkbox"/> No	
IF YES, WAS THE CERTIFICATE ISSUED BY A VERIFICATION AGENCY ACCREDITED BY THE SOUTH AFRICAN NATIONAL ACREDITATION SYSTEM (SANAS)	[TICK APPLICABLE BOX] <input type="checkbox"/> Yes <input type="checkbox"/> No			
[A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE/SWORN AFFIDAVIT (FOR EMEs& QSEs) MUST BE SUBMITTED TOGETHER WITH A COMPLETED 6.1 IN ORDER TO QUALIFY FOR PREFERENCE POINTS FOR B-BBEE]				
ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS/ SERVICES/ WORKS OFFERED?	<input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES ENCLOSE PROOF]	ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES /WORKS OFFERED?	<input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES, ANSWER THE QUESTIONNAIRE BELOW]	
QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS				
IS THE ENTITY A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)?			<input type="checkbox"/> YES <input type="checkbox"/> NO	
DOES THE ENTITY HAVE A BRANCH IN THE RSA?			<input type="checkbox"/> YES <input type="checkbox"/> NO	
DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA?			<input type="checkbox"/> YES <input type="checkbox"/> NO	
DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA?			<input type="checkbox"/> YES <input type="checkbox"/> NO	
IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION?			<input type="checkbox"/> YES <input type="checkbox"/> NO	
IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGISTER FOR A TAX COMPLIANCE STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 BELOW.				

**PART B
TERMS AND CONDITIONS FOR BIDDING**

1. BID SUBMISSION:
1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
1.2. ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED – (NOT TO BE RE-TYPED) OR IN THE MANNER PRESCRIBED IN THE BID DOCUMENT.
1.3. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2022, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.
1.4. THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (WCBD7).
2. TAX COMPLIANCE REQUIREMENTS
2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VIEW THE TAXPAYER'S PROFILE AND TAX STATUS.
2.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) OR PIN MAY ALSO BE MADE VIA E-FILING THROUGH THE WEBSITE WWW.SARS.GOV.ZA.
2.4 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE WITH TOGETHER WITH THE BID.
2.5 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED; EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE AND CSD NUMBER AS MENTIONED IN 2.3 ABOVE.
2.6 WHERE NO TCS PIN IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.
2.7 NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE, COMPANIES WITH DIRECTORS WHO ARE PERSONS IN THE SERVICE OF THE STATE, OR CLOSE CORPORATIONS WITH MEMBERS PERSONS IN THE SERVICE OF THE STATE."
NB: FAILURE TO PROVIDE / OR COMPLY WITH ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID

SIGNATURE OF BIDDER:

CAPACITY UNDER WHICH THIS BID IS SIGNED:

(Proof of authority must be submitted e.g. company resolution)

DATE:

TERMS OF REFERENCE

REFERENCE NUMBER: WCLA_T002_2025_2026

**APPOINTMENT OF A QUALIFIED SERVICE PROVIDER FOR THE SUPPLY OF
INSTALLATION, CONFIGURATION AND MANAGEMENT OF FIBRE LINES,
NETWORK SWITCHES, FIREWALLS, AND WIRELESS ACCESS POINTS FOR THE
WESTERN CAPE LIQUOR AUTHORITY FOR A PERIOD OF THIRTY-SIX (36)
MONTHS**

WESTERN CAPE LIQUOR AUTHORITY (WCLA)

SPECIAL CONDITIONS OF CONTRACT: REFERENCE NUMBER – WCLA_T002_2025_26_ APPOINTMENT OF A QUALIFIED SERVICE PROVIDER FOR THE SUPPLY OF INSTALLATION, CONFIGURATION AND MANAGEMENT OF FIBRE LINES, NETWORK SWITCHES, FIREWALLS, AND WIRELESS ACCESS POINTS FOR THE WESTERN CAPE LIQUOR AUTHORITY FOR A PERIOD OF THIRTY-SIX (36) MONTHS

SECTION A: BACKGROUND

1. PURPOSE

The Western Cape Liquor Authority (WCLA) is a schedule 3C public entity, established in terms of the Western Cape Liquor Act, 4 of 2008 (as amended), which came into effect on 1 April 2012. The Western Cape is mandated to regulate the retail sale and micro-manufacturing of liquor in the Western Cape Province. The WCLA operates under the auspices of the Department of Police Oversight and Community Safety of the Western Cape Government.

The mission of the Western Cape Liquor Authority is as follows:

- To regulate the retail sale and micro-manufacturing of liquor in the Western Cape in a transparent, fair and consistent manner
- To facilitate and promote the determination of public interest in all liquor regulatory processes.
- To foster an appreciation for the need to effectively regulate liquor as a psychoactive and toxic substance with dependence producing properties.
- Present as an employer of choice that attracts, develops, grows and retains talent to enhance regulatory impact.

To ensure a reliable, secure, and high-performing ICT infrastructure, the Western Cape Liquor Authority requires the supply, installation, configuration, and ongoing management of the following components:

- Dual fibre lines to provide redundancy and stable internet connectivity;
- Firewall equipment to ensure robust network protection;
- Wireless access points to facilitate secure internal connectivity; and
- Network switches to optimise Local Area Network (LAN) performance.

The appointed service provider may be required to enter into a Service Level Agreement (SLA) with the Authority. However, prior to the conclusion and signing of such an SLA, the provisions of this Tender Document, the General Conditions of Contract (GCC), and all other applicable public procurement regulations, prescripts, and provisions as advised by National Treasury, Provincial Treasury, and our SCM Policy shall apply and remain binding.

2. PURPOSE

The purpose of this procurement is to appoint a qualified and experienced Internet Service Provider (ISP) or ICT Network Solutions Company to:

- Supply and install dual fibre lines and manage internet connectivity;
- Supply, configure, and manage a firewall solution for secure connectivity;
- Supply, install, and maintain wireless access points (Wi-Fi); and
- Supply, install, and support network switches for a stable internal network.

3. SCOPE OF WORK / SPECIFICATIONS

The successful service provider shall be responsible for the supply, installation, configuration, management, and ongoing support of the following ICT infrastructure components.

All equipment, hardware, software and services must be compliant to ISO standards 27001 and aligned to best practices on Corporate Governance.

All proposed solutions must meet the functional requirements outlined below (including, but not limited thereto):

3.1 FIBRE & FIREWALL–

- a) Provision of **dual fibre links** configured in a **1+1 protection topology** to ensure redundancy and continuity of service, **with a minimum capacity of 300 Mbps** per link (combined 600 Mbps in active/active configuration)
- b) Supply, installation, and configuration of both **primary and secondary fibre lines**, ensuring seamless failover and load-balancing functionality.
- c) Provision of **redundant internet connectivity** through **two independent Internet Service Providers (ISPs)** to guarantee service continuity and minimise single points of failure.
- d) Implementation of an **active/active configuration** to utilise both fibre links simultaneously, ensuring enhanced throughput and network resilience.
- e) Configuration of **automatic failover** to maintain uninterrupted connectivity during link degradation or outage.
- f) Cross connect with **Explicit Congestion Notification (ECN)** presence.
- g) Capability to **allocate or segment bandwidth** for distinct services such as VoIP, Wi-Fi, or core business applications to ensure optimal traffic prioritisation.
- h) Provision of **continuous network management and monitoring**, including real-time visibility of link performance, utilisation, and uptime through a reliable monitoring platform.
- i) Supply, installation, and management of a **next-generation firewall** (e.g., *FortiGate 120G* or equivalent) equipped with **advanced threat protection**, intrusion prevention, web filtering, and cloud-based management.
- j) Provision of **monthly performance and security reports**, covering link utilisation, uptime, incident trends, and threat activity.
- k) Provision of **next-business-day hardware replacement** in the event of equipment failure to minimise downtime.
- l) Bidder must appoint a **dedicated service desk** for incident logging, escalation, and support management, with clearly defined **response and resolution times**
- m) **Training and Handover:** Training and orientation sessions for WCLA ICT personnel to ensure effective system administration, monitoring, and first-line support capability.

3.2 WI-FI ACCESS POINTS-

- Supply, install, configure, and maintain **Aruba 635** or equivalent **Wi-Fi 6E access points** that meet enterprise performance and security standards.
- Conduct a **comprehensive site survey and heatmap assessment** prior to installation to determine optimal access point placement and ensure full coverage throughout the site.
- Provide **three (3) years of licensing, maintenance, and technical support** for all deployed access points.
- Ensure **seamless integration and compatibility** with the existing WCLA network cabling.
- Perform **installation, configuration, monitoring, and ongoing maintenance** of all access points to maintain optimal performance and reliability.
- Include **network points and accessories** as required to complete the installation.
- Provide **monthly performance and uptime reports**, including signal coverage validation, device connectivity analytics, and incident summaries.
- Ensure **service desk access** for incident logging, escalation, and resolution management in line with agreed SLA parameters.
- **Training and Handover:** Training and orientation sessions for WCLA ICT personnel to ensure effective system administration, monitoring, and first-line support capability.
- **Minimum Technical Specifications:**
 - Tri-radio operation: **2.4 GHz / 5 GHz / 6 GHz**
 - Support for **6 GHz Extended Range Mode**
 - Minimum of **300+ simultaneous connected devices per access point**
 - **PoE++ support** for power and data delivery
 - **Redundant RJ45 ports** for high availability and resilience
 - **Omnidirectional coverage** suitable for indoor enterprise environments
 - Supplied with **wall and ceiling mounting brackets**

3.3 NETWORK SWITCHES

- Supply, deliver, configure, and install 6 × 48-port network switches (Aruba 6100 JL675A 48G CL4 4SFP+ or similar).
- Include 3 years of maintenance, support, and licensing.
- Configure VLANs, QoS, and other relevant network policies.
- Provide all required network cabling, patch leads, and accessories.
- Provide system documentation and handover after successful deployment
- Provide **monthly performance reports** and **service desk** access.
- **Training and Handover:** Training and orientation sessions for WCLA ICT personnel to ensure effective system administration, monitoring, and first-line support capability.

4. DELIVERABLES

The successful service provider shall be required to deliver the following outcomes and documentation as part of the project implementation and ongoing support:

- **Ongoing support and maintenance services** for the duration of the contract.
- **Dual Fibre Connectivity:** Fully configured dual fibre connectivity setup with redundancy and active network monitoring.
- **Firewall Configuration:** Supply, installation, and configuration of a firewall solution with advanced threat protection, intrusion prevention, and monthly performance and security reporting.
- **Wireless Connectivity:** Installation and configuration of Wi-Fi access points, including coverage validation through a site heatmap to ensure full wireless coverage.
- **Network Switching:** Supply, installation, and configuration of network switches to ensure optimal LAN performance and device connectivity.
- **Service Desk and Reporting:** Provision of a 24/7 service desk for support, incident logging, and escalation management, including monthly performance and uptime reports.
- **Project Documentation:** Submission of complete installation, configuration, and licensing documentation upon completion of implementation.
- **Support and Maintenance:** Comprehensive technical support and maintenance services for a minimum period of **thirty-six (36) months**, including software updates, firmware upgrades, and proactive system monitoring.
- **Training and Handover:** Training and orientation sessions for WCLA ICT personnel to ensure effective system administration, monitoring, and first-line support capability.
- **Ongoing Assistance:** Continued technical assistance, maintenance, and optimisation throughout the duration of the contract in line with the agreed Service Level Agreement (SLA).

5. CONTRACT DURATION

The contract will be valid for a period of thirty-six months, subject to satisfactory performance, support delivery, and budget availability.

6. MANDATORY REQUIREMENT

All service providers must comply with the below mandatory requirements in order to proceed to be evaluated further. Each service provider is required to submit the required documentation as part of their proposals. Failure to submit the required documents may result in the bid being disqualified.

No.	Mandatory Requirement	Reference to the submission
1.	<p>OEM Certification / Validation Requirement</p> <p>The bidder must provide a valid reseller, accreditation, or authorisation certificate/validation from the relevant Original Equipment Manufacturer (OEM) — for example, Aruba, Fortinet, or equivalent.</p> <p>This certificate must serve as official proof that the bidder is an authorised partner, reseller, or distributor, duly accredited to sell, install, and support the proposed equipment (including firewalls, Wi-Fi access points, and network switches).</p>	
2.	<p>Confirmation of ability to provide support and maintenance services for the duration of the contract –</p> <p>The bidder must confirm in writing and demonstrate the ability to provide comprehensive support and maintenance services for all supplied and installed infrastructure components for the duration of the contract (minimum thirty-six (36) months).</p> <p>This includes, but is not limited to:</p> <ul style="list-style-type: none"> ➤ Technical assistance and fault resolution; ➤ Hardware replacement and firmware updates; ➤ Preventative and corrective maintenance; ➤ System performance monitoring and reporting; and <p>Liaison with the OEM for escalated support and service continuity.</p>	
3.	<p>Compliance with OEM Warranty and Licensing Terms</p> <p>The bidder must provide written confirmation that all supplied equipment will be covered by manufacturer warranties, support, and licensing for the duration of the three (3) year contract period.</p>	
4.	<p>Service Desk</p> <p>The bidder must appoint and confirm in writing the availability of a dedicated service desk / dedicated Key Manager for incident logging, escalation, and reporting, operating on a 24/7 or extended business-hours basis.</p> <p>The bidder must outline the response and resolution times as part of their submission.</p>	

7. FUNCTIONALITY CRITERIA

An evaluation process will be conducted with all applicants that are compliant with the minimum requirements. The total score that suppliers can obtain for functionality will be 100 points. The **minimum threshold for functionality will be 75 points**. All suppliers that meet the minimum threshold for functionality will be evaluated on price and preference points which also total 100 points.

<p>REFERENCE LETTERS</p> <p>OPTION 1</p> <p>Service providers must provide reference letters with a Letterhead from the client, where they provided the required service / similar services which may highlight the following:</p> <p>-Duration of the contract – Contact details of the delegated person who signed the client reference letter – Feedback about the quality of service that was rendered to the client</p> <p>OR OPTION 2</p> <p>NB: In the event that reference letters are not submitted, the service provider may instead submit a LIST OF PREVIOUS CLIENTS for whom similar internal audit services were provided.</p> <p>SERVICE PROVIDERS CHOOSING THIS OPTION MUST STRICTLY COMPLY WITH THE FOLLOWING REQUIREMENTS:</p> <ul style="list-style-type: none">• The list must be completed only on the prescribed Annexure B: “Affidavit – List of Previous Clients” attached to this tender document.• Lists submitted in any other format (e.g., included in the bid document or company profile) will not be considered, and no functionality points will be awarded for this criterion• The Annexure B must include, for each client listed:<ul style="list-style-type: none">✓ The name of the organisation / client;✓ The nature of the procurement or service rendered;✓ The contract value;✓ The contract period (start and end dates); and✓ Contactable details of the client (including working email address and telephone number).• Each page of the completed Annexure B must be initialled by the service provider.• THE ANNEXURE B MUST BE SIGNED BY A DULY AUTHORISED OFFICIAL OF THE SERVICE PROVIDER AND COMMISSIONED AS AN AFFIDAVIT BY A COMMISSIONER OF OATHS.• The affidavit serves as a formal declaration confirming that the information provided is accurate, valid, and truthful.	<p>MAXIMUM POINTS: 35 Points</p> <p>5 or more references = 35 P</p> <p>3 - 4 references = 25 P</p> <p>1 - 2 reference letters = 15 P</p> <p>No Reference letter/ Confirmation letter submitted = 0 P</p>
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<p>BUSINESS PROFILE:</p> <p>The bidder must submit a company profile clearly demonstrating the organisation’s capability to deliver the goods and services required in this tender. The profile must include:</p> <ul style="list-style-type: none"> • Company background and years in operation • Organisational structure • Technical team qualifications and OEM certifications /partnership (Aruba, Fortinet, or equivalent) • Demonstrated capability in network design, installation, configuration, and support • Description of monitoring tools, service desk systems, and support structure 	<p>MAXIMUM POINTS = 15 Points</p> <p>Proposal is excellent = 15 P</p> <p>Proposal is Satisfactory= 10 P</p> <p>Proposal poor = 5 P</p> <p>No submission = 0P</p>
<p>IMPLEMENTATION PLAN & METHODOLOGY</p> <p>The bidder must submit a detailed, practical, and technically sound Implementation Plan & Methodology addressing the full scope of work, from installation to ongoing support:</p> <p>1. PROJECT APPROACH & INSTALLATION METHODOLOGY (15 POINTS)</p> <p>The plan must outline:</p> <ul style="list-style-type: none"> • Step-by-step methodology for deployment of fibre, firewalls, Wi-Fi access points, and switches • Cabling and installation procedures • Risk mitigation strategies for network downtime • Safety and compliance considerations • Roles and responsibilities of the project team <p>2. REDUNDANCY, FAILOVER & NETWORK ARCHITECTURE DESIGN (10 POINTS)</p> <p>The bidder must illustrate:</p> <ul style="list-style-type: none"> • Active/active dual fibre configuration • Failover design and load-balancing mechanisms • Redundancy of core network devices (firewall, switches, Wi-Fi controllers where applicable) • Bandwidth segmentation and QoS prioritisation • Compliance with ISO 27001 and best-practice governance standards <p>3. PROJECT TIMELINES & DEPLOYMENT SCHEDULE (10 POINTS)</p> <p>The bidder must provide a detailed timeline with:</p> <ul style="list-style-type: none"> • Milestones for fibre installation, firewall configuration, Wi-Fi rollout, and switch deployment • Clear deliverables per phase • Gantt chart or similar project schedule 	<p>MAXIMUM POINTS = 50 Points</p> <p>Excellent = 35+ to 50 P</p> <p>Good = 20+ to 35 P</p> <p>Fair = 10+ to 20 P</p> <p>Poor = 5P to 10P</p> <p>NO SUBMISSION = 0P</p>

<ul style="list-style-type: none"> Estimated downtime (if any) and how it will be mitigated <p>4. TESTING, VERIFICATION & HANDOVER PROCEDURES (7 POINTS)</p> <p>The bidder must describe:</p> <ul style="list-style-type: none"> Testing of dual fibre continuity and throughput Firewall security validation and threat-protection testing Wi-Fi heatmap testing and performance validation Switch configuration verification and VLAN/QoS testing Final acceptance testing and handover documentation <p>5. SUPPORT, MAINTENANCE & MONITORING METHODOLOGY (8 POINTS)</p> <p>The methodology must outline:</p> <ul style="list-style-type: none"> 24/7 or extended-hours support procedures Service desk ticketing workflow (logging → escalation → resolution) Monitoring tools used (e.g., dashboards, SNMP, cloud-based monitoring) Monthly reporting procedures and sample report elements Hardware replacement timelines and firmware/software update schedules 	
	100POINTS

8. PRICING

ALL PRICES MUST BE QUOTED IN SOUTH AFRICAN RAND (ZAR) AND MUST BE INCLUSIVE OF VAT, DELIVERY, INSTALLATION, CONFIGURATION, AND ANY OTHER ASSOCIATED COSTS. PRICES SUBMITTED BY SERVICE PROVIDER SHOULD BE VALID FOR AT LEAST 120 DAYS POST THE CLOSING DATE. COVER THE FULL 36-MONTH CONTRACT PERIOD, UNLESS OTHERWISE STATED.

Item No.	Description	Unit	Quantity	Unit Cost (Incl. VAT)	Total Cost (Incl. VAT)
1	Dual Fibre Line – 1+1 Protected Connectivity (300 Mbps each)	Per line/month	36		
2	Setup, Installation, and Configuration (once-off)	Once -off	1		
3	Redundant ISP Setup (Separate Provider)	Once-off	1		

4	Technical Support & Maintenance:	Per Month	36		
Total cost in Y1 (Vat Incl.) Fibre connectivity					
Total cost in Y2 (Vat Incl.) Fibre connectivity					
Total cost in Y3 (Vat Incl.) Fibre connectivity					
W1. Total for thirty-six (36) months					

Item No.	Description	Unit	Quantity	Unit Cost (Incl. VAT)	Total Cost (Incl. VAT)
1	Firewall Device – FortiGate 120G (or similar)	each	Month		
2	Installation, Configuration, and Testing	Once -ff	1		
3	Maintenance, Monitoring, and Monthly Reporting)	Once-off	1		
5	Fibre Patch Leads & Cabling	Once-off	1		
4	Technical Support & Maintenance:	Per Month	36		
5	Threat Protection and Security Licensing	Monthly	36		
Total cost in Y1 (Vat Incl) for Firewall solution					
Total cost in Y2 (Vat Incl) for Firewall solution					
Total cost in Y3 (Vat Incl) for Firewall solution					
W2. Total for thirty-six (36) months					

Item No.	Description	Unit	Quantity	Unit Cost (Incl. VAT)	Total Cost (Incl. VAT)
1	Access Point – Aruba 635 or similar	each	Month		
2	Installation, Configuration, and Testing	Once -ff	1		
3	36 months Support and Licensing	Monthly	36		
5	Heatmap and Coverage Assessment	Once-off	1		
4	Technical Support & Maintenance:	Per Month	36		
5	Network Cabling and Points (if required)	Monthly	36		
Total cost in Y1 (Vat Incl) Wireless Access Point (WIFI)					
Total cost in Y2 (Vat Incl) Wireless Access Point (WIFI)					
Total cost in Y3 (Vat Incl) Wireless Access Point (WIFI)					
W3. Total for thirty-six (36) months					

Item No.	Description	Unit	Quantity	Unit Cost (Incl. VAT)	Total Cost (Incl. VAT)
1	48-Port Network Switch – Aruba 6100 JL675A 48G CL4 4SFP+ (or similar)	Each	6		
2	Configuration and VLAN Setup	Once -ff	6		
3	Network Cabling, Patch Panels, and Leads	Monthly	1		
4	Heatmap and Coverage Assessment	Once-off	1		
5	Technical Support & Maintenance:	Per Month	36		
Total cost in Y1 (Vat Incl) Network switches					
Total cost in Y2 (Vat Incl) Network switches					
Total cost in Y3 (Vat Incl) Network switches					
W4. Total for thirty-six (36) months					

Item No.	Description	Unit	Quantity	Unit Cost (Incl. VAT)	Total Cost (Incl. VAT)
1	Call-out Rate	As and when required	1		
Total cost in Y1 (Vat Incl.) Call-out Rate					
Total cost in Y2 (Vat Incl.) Call-out Rate					
Total cost in Y3 (Vat Incl.) Call-out Rate					
W5. Total for thirty-six (36) months					

TOTAL SUMMARY

CATEGORY	YEAR 1 TOTAL COST (ZAR) Vat Incl	YEAR 2 TOTAL COST (ZAR) Vat Incl	YEAR 3 TOTAL COST (ZAR) Vat Incl	Total (ZAR, incl Vat)
W1. Fibre Connectivity				
W2. Firewall Solution				
W3. Wi-Fi Access Points				
W4. Network Switches				
W5. Call-out Rate				

SECTION B

1. EVALUATION CRITERION:

Proposals/Bids submitted by the service provider will be evaluated in four (4) phases (if all are applicable based on the content of the Specification documents) which will be as follows:

- which will be inclusive of **Phase 1**, where the completeness of the bid proposals will be evaluated with reference to compliance of the specifications mentioned/required on the Tender document provisions. Should the proposal/bid documents be lacking in complying/addressing the required specifications or conditions of the tender documents, then the bid may be regarded as non-compliant and will by default be disqualified.
- **Phase 2 (if applicable)**, the bidders will further be evaluated on their compliance to a predetermined **MANDATORY CRITERION**, where they will be evaluated based on their compliance to the predetermined mandatory required which will be exclusively highlighted on the tender specification document, this is a qualification criterion, non-compliance with the mandatory criterion also leads to an automatic disqualification in the procurement process.
- **Phase 3 (if applicable)**, the bidders will subsequently be evaluated based on the **FUNCTIONALITY CRITERION**, where they will be evaluated based on predetermined qualification requirements.
- **Phase 4 (if applicable)**, the bidders will lastly, in the event they have complied with all the relevant and applicable Phases noted above, then, they will be evaluated based on their compliance with the Price and Preference evaluation, The Preference component on the Price and Preference, considers the below:

Preference Points Evaluation: As the RFP price is estimated to be between R1 million and R50 million including VAT, the RFP responses will be evaluated on the 80/20-point system whereby the bidder obtaining the highest number of total points will be awarded the contract unless objective criteria justify the award to another bidder.

In the event that two (2) or more bids have scored equal points in terms of price and preference, the successful bid must be the one scoring the highest number of preference points in terms of PPPFA Act 5 of 2000. However, when functionality is part of the evaluation process and two or more bids have scored equal points for preference, the successful bid must be the one scoring the highest score for functionality. Should two or more bids be equal in all respects; the award shall be decided by the drawing of lots.

To qualify for the financial evaluation, bidders must meet all requirements as outlined in this RFP. This RFP will be evaluated on the 80/20 points scoring principle as per the Preferential Procurement Policy Framework Act, 2000, and the Preferential Procurement Regulations, 2022. Points scored will be up to a maximum of 80 points for price and up to 20 points for Specific Goals (BB-EEE contribution level). The following formula will be used to calculate the points for price:

$$\text{Where } PS = 80 \left(1 - \frac{Pt - Pmin}{Pmin} \right)$$

Ps = Points scored for price of bid/quotation under consideration

Pt = Price of quotation/business proposal under consideration

Pmin = Price of lowest acceptable quotation/business proposal/tender

4.1.2. The maximum points for this quotation/bid are allocated as follows;

	POINTS
PRICE	80
B-BBEE STATUS LEVEL OF CONTRIBUTOR	20
Total points for Price and B-BBEE must not exceed	100

B-BBEE status level of contribution in accordance with the table below:

BBBEE Status Level Contributor	Number of Points for 80/20 system
1	20
2	18
3	14
4	12
5	8
6	6
7	4
8	2
Non-compliant contributor	0

Proposals will not be disqualified from the bidding process if the bidder did not submit a certificate substantiating the B-BBEE status level of contribution or is a non-compliant contributor. Such a bidder will score zero (0) out of a maximum of 20 points respectively for Specific Goals (BBB-EE).

2. WCLA RIGHTS

The Western Cape Liquor Authority (WCLA) reserves the following rights, amongst others, but not limited thereto:

- To invite shortlisted service providers to deliver presentations, demonstrations, or invite or request service providers for site inspections at any stage of the RFP process.
- To negotiate pricing, terms, and conditions with shortlisted or recommended service providers prior to the final award.
- To not incur any liability or obligation for any costs or expenses incurred by service providers in the preparation or submission of their proposals.
- To issue, or deem an award to have taken place, only after a formal Contract, Letter of Intent, or Purchase Order has been issued and accepted by all relevant parties.
- To award the contract in full, in part, or not at all, based on the operational needs, budget, and discretion of the Authority.
- To cancel the RFP process at any stage, should the received proposals exceed the available budget or if the required services are no longer necessary.
- To verify or request clarification of any information submitted by service providers.
- To reject any service provider associated with reputational risk, unethical conduct, or unlawful activities.
- To correct any errors or omissions identified at any stage of the RFP process, including within the specification documents, without incurring any liability.
- To request supporting documentation or proof to substantiate any aspect of a service provider's proposal.
- To exercise, or not exercise, its conditional right to exclude any service provider that does not meet the requirements and conditions of this Request for Proposals (RFP).
- To request for evidence or documentary proof regarding a bidders submissions.
- To request audited financial statements or other relevant financial documentation as part of a due diligence assessment to determine whether the bidder has the financial capacity to perform the contract.
- To request samples of proposed items, software, or solutions from any recommended or shortlisted service provider, at the discretion of the Authority.
- To decline to award a contract to any service provider whose proposed solution, software, or service is incompatible with existing WCLA systems, or where such award would result in significant additional costs related to migration or integration.

3. CONTRACTUAL OBLIGATIONS

Bidders are required to fully complete all necessary documentation as outlined in the process and documentary section, including all applicable costs in South African Rands (inclusive of VAT). If the service provider intends to use sub-contractors, they will be responsible for ensuring the timely delivery of services by such sub-contractors and for making any payments to them. WCLA reserves the right to conduct a performance review to assess satisfactory performance.

Bidders must comply fully with the relevant Supply Chain Management (SCM) legislative framework, including the applicable regulations and prescripts. Additionally, bidders must take all reasonable steps to protect information in accordance with the provisions of the Protection of Personal Information Act (POPIA), Act of 2014.

4. ABSENCE OF OBLIGATION & CONFIDENTIALITY

No legal or other obligation shall arise between the service provider and WCLA until both parties have signed a formal contract or WCBD 7.1, or Service Level Agreement (SLA). By submitting a proposal to WCLA, bidders acknowledge the following:

WCLA will issue a purchase order to the appointed service provider. WCLA will not pay any amounts beyond the purchase order value, nor will it be liable for any work performed outside the scope of the original Request for Proposal (RFP) issued and advertised by WCLA. If any instructions are received from WCLA that do not come from the SCM unit and involve work outside the original bid specifications, WCLA will not be held liable for any payments related to such work.

5. PAYMENT TERMS

WCLA's payment terms are 30 days from receipt of the invoice, in alignment with the National Treasury General Conditions of Contract (GCC).

6. TAX STATUS

Bidders must ensure their tax status is compliant on both the Central Supplier Database (CSD) and, or the Western Cape Supplier Database (WCSD). Suppliers or service providers registered on these databases do not need to submit a Tax Compliance Certificate (TCC) to WCLA but are encouraged to verify their tax clearance status.

7. INTELLECTUAL PROPERTY

WCLA will retain ownership of any reports, work, and intellectual property generated as part of this project.

8. WORKMEN AND SUPERVISION ON-SITE

The service provider will be held accountable for the conduct of their employees and the employees of any subcontractors throughout the duration of the contract, where applicable.

9. CONTRACT REQUIREMENTS

The RFP document will be appended to the WCLA's Contract (SLA) with the service provider, forming part of the schedule of deliverables for the project. All pricing provided in the quotation must remain fixed for the duration of the project.

11. BRANDING

Where the RFP references a specific brand, trademark, name, patent, design, type, origin, or manufacturer, bidders may submit an equivalent alternative.

12. BID VALIDITY

Any RFP submitted will remain valid, irrevocable, and open for written acceptance by WCLA for a period of 120 days. The RFP will be deemed valid beyond the 120-day period until formal acceptance by WCLA, unless the bidder notifies WCLA in writing of any changes, including additional conditions. Any further conditions introduced by the bidder will be considered at WCLA's sole discretion.

13. APPEALS

An appeal period will be open for 14 calendar days following the awarding of the tender to the successful bidder.

14. COMMUNICATION

Any clarifications required by a bidder regarding the meaning or interpretation of the RFP or any other aspects of the request must be submitted in writing via email to scm@wcla.gov.za, with the RFP

number included in the correspondence. Telephonic requests for clarification will not be accepted. Clarifying information, if applicable, will be made available to all bidders exclusively by email. To ensure transparency and proper documentation, all communication between WCLA's SCM officials and bidders must be conducted through the official SCM email address: scm@wcla.gov.za. Bidders should be aware that WCLA SCM officials will never contact bidders via telephone or any method other than the official SCM email. During the evaluation process, additional information may be requested from bidders in writing for clarification purposes. Responses to such requests must be submitted within the prescribed timeframe. Failure to comply may result in the bid being disregarded.

15. PAYMENT TERMS

WCLA's payment terms are 30 days from receipt of the invoice and align with the National Treasury General Conditions of Contract (GCC).

16. TAX STATUS

Bidders must ensure that their overall tax status is compliant on both the CSD and WCSD. Suppliers or service providers registered on these databases do not need to submit a TCC to WCLA, but they should verify their tax clearance status on these platforms.

17. VALUE ADDED TAX (VAT)

Service providers who are VAT-registered must include VAT at 15% in their quoted prices. Failure to comply with this condition may result in the quote being invalid. Additionally, VAT must be included in the breakdown pricing within the tender/bid proposal documents.

19. ADMINISTRATION

Successful suppliers or service providers must inform the SCM officials within 14 days, or as soon as unforeseen circumstances arise that may affect the execution of the awarded contract. The full details of such circumstances, including the delay period, must be provided. The administration and facilitation of the award will be managed by WCLA's Supply Chain Management Unit, and all correspondence should be directed to scm@wcla.gov.za. Orders will be placed by the WCLA unit, which will be responsible for payment to suppliers/service providers for goods delivered and/or services rendered.

**PRICING SCHEDULE – FIRM PRICES
(PURCHASES)**

NOTE: ONLY FIRM PRICES WILL BE ACCEPTED. NON-FIRM PRICES (INCLUDING PRICES SUBJECT TO RATES OF EXCHANGE VARIATIONS) WILL NOT BE CONSIDERED

IN CASES WHERE DIFFERENT DELIVERY POINTS INFLUENCE THE PRICING, A SEPARATE PRICING SCHEDULE MUST BE SUBMITTED FOR EACH DELIVERY POINT

Name of bidder.....	Bid number.....
Closing Time 11:00	Closing date.....

OFFER TO BE VALID FOR 120 DAYS FROM THE CLOSING DATE OF BID.

ITEM NO.	QUANTITY	DESCRIPTION	BID PRICE IN RSA CURRENCY ** (ALL APPLICABLE TAXES INCLUDED)
1.			
2.			
3.			
4.			
5.			
6.			

WCLA_T002_2025_26_ APPOINTMENT OF A QUALIFIED SERVICE PROVIDER FOR THE SUPPLY OF INSTALLATION, CONFIGURATION AND MANAGEMENT OF FIBRE LINES, NETWORK SWITCHES, FIREWALLS, AND WIRELESS ACCESS POINTS FOR THE WESTERN CAPE LIQUOR AUTHORITY FOR A PERIOD OF THIRTY-SIX (36) MONTHS.

At: Western Cape Liquor Authority
Sunbel Building
3 Old Paarl
Bellville

Does the offer comply with the specification(s)? ***YES/NO**

- If not to specification, indicate deviation(s)

- Period required for delivery

*Delivery: Firm/not firm

- Delivery basis

Note: All delivery costs must be included in the bid price, for delivery at the prescribed destination.

** "all applicable taxes" includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies.

PROVINCIAL GOVERNMENT WESTERN CAPE-

WCBD4 FORM

DECLARATION OF INTERESTS, BIDDERS PAST SCM PRACTICES AND INDEPENDENT BID DETERMINATION

1. To give effect to the requirements of the Western Cape Provincial Treasury Instructions, 2019: Supply Chain Management (Goods and Services), Practice Note 4 of 2006 Declaration of Bidders Past SCM Practices-(SDB8), Instruction note Enhancing Compliance Monitoring and Improving Transparency and Accountability in Supply Chain Management, Practice note 7 of 2009/10 - SBD 4 Declaration of Interest, Practice Note 2010 Prohibition of Restrictive practices SBD9, Section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998 as amended together with its associated regulations, the Prevention and Combating of Corrupt Activities Act No 12 of 2004 and regulations pertaining to the tender defaulters register, Paragraph 16A9 of the National Treasury Regulations and/or any other applicable legislation.
2. All prospective bidders intending to do business with the Institution must be registered on the Central Supplier Database (CSD) and the Western Cape Supplier Evidence Bank (WCSEB) if they wish to do business with the Western Cape Government (WCG) via the electronic Procurement Solution (ePS).
3. **Definitions**

“**bid**” means a bidder’s response to an institution’s invitation to participate in a procurement process which may include a bid, price quotation or proposal;

“**Bid rigging (or collusive bidding)**” occurs when businesses, that would otherwise be expected to compete, secretly conspire to raise prices or lower the quality of goods and / or services for purchasers who wish to acquire goods and/or services through a bidding process. Bid rigging is, therefore, an agreement between competitors;

“**business interest**” means -

- (a) a right or entitlement to share in profits, revenue or assets of an entity;
- (b) a real or personal right in property;
- (c) a right to remuneration or any other private gain or benefit, or
- (d) includes any interest contemplated in paragraphs (a), (b) or (c) acquired through an intermediary and any potential interest in terms of any of those paragraphs;

“**Consortium or Joint Venture**” means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract;

“**Corruption**”- General offences of corruption are defined in the Combating of Corrupt Activities Act, 2004 (Act No 12 of 2004) as:

Any person who directly or indirectly-

- (a) accepts or agrees or offers to accept an! gratification from any other person, whether for the benefit of himself or herself or for the benefit of another person; or

- (b) gives or agrees or offers to give to any other person any gratification, whether for the benefit of that other person or for the benefit of another person., in order to act personally or by influencing another person so to act, in a manner—
 - (i) that amounts to the-
 - (aa) illegal. dishonest. unauthorized. incomplete. or biased: or
 - (bb) misuse or selling of information or material acquired in the course of the exercise, carrying out or performance of any powers, duties or functions arising out of a constitutional, statutory, contractual or any other legal obligation:
 - (ii) that amounts to-
 - (aa) the abuse of a position of authority;
 - (bb) a breach of trust; or
 - (cc) the violation of a legal duty or a set of rules;
 - (iii) designed to achieve an unjustified result; or
 - (iv) that amounts to any other unauthorized or improper inducement to do or 45 not to do anything. of the, is guilty of the offence of corruption

“CSD” means the Central Supplier Database maintained by National Treasury;

“employee”, in relation to –

- (a) a department, means a person contemplated in section 8 of the Public Service Act, 1994 but excludes a person appointed in terms of section 12A of that Act; and
- (b) a public entity, means a person employed by the public entity;

“entity” means any -

- (a) association of persons, whether or not incorporated or registered in terms of any law, including a company, corporation, trust, partnership, close corporation, joint venture or consortium; or
- (b) sole proprietorship;

“entity conducting business with the Institution” means an entity that contracts or applies or tenders for the sale, lease or supply of goods or services to the Province;

“Family member” means a person's -

- (a) spouse; or
- (b) child, parent, brother, sister, whether such a relationship results from birth, marriage or adoption or some other legal arrangement (as the case may be);

“intermediary” means a person through whom an interest is acquired, and includes a representative or agent or any other person who has been granted authority to act on behalf of another person;

“Institution” means –

a provincial department or provincial public entity listed in Schedule 3C of the Act;

“Provincial Government Western Cape (PGWC)” means

- (a) the Institution of the Western Cape, and
- (b) a provincial public entity;

“RWOEE” means -

Remunerative Work Outside of the Employee's Employment

“spouse” means a person's -

- (a) partner in marriage or civil union according to legislation;
 - (b) partner in a customary union according to indigenous law; or
 - (c) partner with whom he or she cohabits and who is publicly acknowledged by the person as his or her life partner or permanent companion.
4. Regulation 13(c) of the Public Service Regulations (PSR) 2016, effective 1 February 2017, prohibits any employee from conducting business with an organ of state, or holding a directorship in a public or private company doing business with an organ of state unless the employee is a director (in an official capacity) of a company listed in schedules 2 and 3 of the Public Finance Management Act.
- a) Therefore, by 31 January 2017 all employees who are conducting business with an organ of state should either have:
 - (i) resigned as an employee of the government institution or;
 - (ii) cease conducting business with an organ of state or;
 - (iii) resign as a director/shareholder/owner/member of an entity that conducts business with an organ of state. Any legal person, or their family members, may make an offer or offers in terms of this invitation to bid. In view of potential conflict of interest, in the event that the resulting bid, or part thereof, be awarded to family members of persons employed by an organ of state, it is required that the bidder or his/her authorised representative declare his/her position in relation to the evaluating/adjudicating authority where the bidder is employed by the Institution
5. The bid of any bidder may be disregarded if that bidder or any of its directors abused the institution's supply chain management system; committed fraud or any other improper conduct in relation to such system; or failed to perform on any previous contract.
6. Section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, prohibits an agreement between, or concerted practice by firms, or a decision by an association of firms, if it is between parties in a horizontal relationship and if it involves collusive bidding (or bid rigging). Collusive bidding is a per se prohibition meaning that it cannot be justified under any grounds.
7. Treasury Regulation 16A9 prescribes that accounting officers and accounting authorities must take all reasonable steps to prevent abuse of the supply chain management system and authorises accounting officers and accounting authorities to:

- a) disregard the bid of any bidder if that bidder, or any of its directors have abused the institution's supply chain management system and or committed fraud or any other improper conduct in relation to such system.
 - b) cancel a contract awarded to a supplier of goods and services if the supplier committed any corrupt or fraudulent act during the bidding process or the execution of that contract.
8. Communication between partners in a joint venture or consortium will not be construed as collusive bidding.
9. In addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

SECTION A: DETAILS OF THE ENTITY		
	<i>CSD Registration Number</i>	MAAA
	<i>Name of the Entity</i>	
	<i>Entity registration Number (where applicable)</i>	
	<i>Entity Type</i>	
	<i>Tax Reference Number</i>	
<p><i>Full details of directors, shareholder, member, partner, trustee, sole proprietor or any persons with a right or entitlement to share in profits, revenue or assets of the entity should be disclosed in the Table A below.</i></p>		

TABLE B

Details of persons (family members) connected to or employees of an organ of state should be disclosed in Table B below.

FULL NAME OF EMPLOYEE	IDENTITY NUMBER	DEPARTMENT/ ENTITY OF EMPLOYMENT	DESIGNATION/ RELATIONSHIP TO BIDDER**	INSTITUTION EMPLOYEE NO./ PERSAL NO. <i>(Indicate if not known)</i>

C2. TABLE C

SECTION C: PERFORMANCE MANAGEMENT AND BIDDER'S PAST SUPPLY CHAIN MANAGEMENT PRACTICES

To enable the prospective bidder to provide evidence of past and current performance.

C1.	Did the entity conduct business with an organ of the state in the last twelve months? (If yes complete Table C)	NO	YES
------------	---	----	-----

Complete the below table to the maximum of the last 5 contracts.

NAME OF CONTRACTOR	PROVINCIAL DEPARTMENT OR PROVINCIAL ENTITY	TYPE OF SERVICES OR COMMODITY	CONTRACT/ ORDER NUMBER	PERIOD OF CONTRACT	VALUE OF CONTRACT	
C3.	Is the entity or its principals listed on the National Database as companies or persons prohibited from doing business with the public sector?				NO	YES

<p>C4. Is the entity or its principals listed on the National Treasury Register for Tender Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No. 12 of 2004)?</p> <p><i>(To access this Register enter the National Treasury's website, www.treasury.gov.za, click on the icon "Register for Tender Defaulters" or submit your written request for a hard copy of the Register to facsimile number (012) 326 5445.)</i></p>	NO	YES	
<p>C5. If yes to C3 or C4, were you informed in writing about the listing on the database of restricted suppliers or Register for Tender Defaulters by National Treasury?</p>	NO	YES	N/A
<p>C6. Was the entity or persons listed in Table A convicted for fraud or corruption during the past five years in a court of law (including a court outside the Republic of South Africa)?</p>	NO	YES	
<p>C7. Was any contract between the bidder and any organ of state terminated during the past five years on account of failure to perform on or comply with the contract?</p>	NO	YES	

SECTION D: DULY AUTHORISED REPRESENTATIVE TO DEPOSE TO AFFIDAVIT

This form must be signed by a duly authorized representative of the entity in the presence of a commissioner of oaths.

I,
hereby swear/affirm;

- i. that the information disclosed above is true and accurate;
- ii. that I understand the content of the document;
- iii. the entity undertakes to independently arrive at any offer at any time to the Institution without any consultation, communication, agreement or arrangement with any competitor. In addition, that there will be no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications and conditions or delivery particulars of the products or services to the Institution.
- iv. that the entity or its representative are aware of and undertakes not to disclose the terms of any bid, formal or informal, directly or indirectly, to any competitor, prior to the awarding of the contract.

DULY AUTHORISED REPRESENTATIVE'S SIGNATURE

I certify that before administering the oath/affirmation I asked the deponent the following questions and wrote down his/her answers in his/her presence:

- 1.1 Do you know and understand the contents of the declaration? ANSWER:
- 1.2 Do you have any objection to taking the prescribed oath? ANSWER:
- 1.3 Do you consider the prescribed oath to be binding on your conscience?
ANSWER:.....
- 1.4 Do you want to make an affirmation? ANSWER:

2. I certify that the deponent has acknowledged that he/she knows and understands the contents of this declaration, which was sworn to/affirmed and the deponent's signature/thumbprint/mark was place thereon in my presence.

.....
SIGNATURE FULL NAMES Commissioner of Oaths

Designation (rank) ex officio: Republic of South Africa

Date:..... Place

.....

Business Address:

.....

WCBD 6.1

PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2022 AND IN TERMS OF THE WESTERN CAPE GOVERNMENT INTERIM STRATEGY AS IT RELATES TO PREFERENCE POINTS

This preference form must form part of all bids invited. It contains general information and serves as a claim form for preference points for Broad-Based Black Economic Empowerment (B-BBEE) Status Level of Contribution

NB: BEFORE COMPLETING THIS FORM, BIDDERS (TENDERERS) MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF THE TENDER, PREFERENTIAL PROCUREMENT REGULATIONS, 2022 AND THE BROAD-BASED BLACK ECONOMIC EMPOWERMENT ACT AND THE CODES OF GOOD PRACTICE

1. DEFINITIONS

- 1.1 **“acceptable tender”** means any tender which, in all respects, complies with the specifications and conditions of tender as set out in the tender document.
- 1.2 **“affidavit”** is a type of verified statement or showing, or in other words, it contains a verification, meaning it is under oath or penalty of perjury, and this serves as evidence to its veracity and is required for court proceedings.
- 1.3 **“all applicable taxes”** includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies;
- 1.4 **“B-BBEE”** means broad-based black economic empowerment as defined in section 1 of the Broad-Based Black Economic Empowerment Act;
- 1.5 **“B-BBEE status level of contributor”** means the B-BBEE status of an entity in terms of a code of good practice on black economic empowerment issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act;
- 1.6 **“bid”** means a written offer on the official bid documents or invitation of price quotations and “tender” is the act of bidding /tendering;
- 1.7 **“Code of Good Practice”** means the generic codes or the sector codes as the case may be;
- 1.8 **“consortium or joint venture”** means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract;
- 1.9 **“contract”** means the agreement that results from the acceptance of a bid by an organ of state;

- 1.10 **“EME”** is an Exempted Micro Enterprise with an annual total revenue of R10 million or less.
- 1.11 **“Firm price”** means the price that is only subject to adjustments in accordance with the actual increase or decrease resulting from the change, imposition, or abolition of customs or excise duty and any other duty, levy, or tax, which, in terms of the law or regulation, is binding on the contractor and demonstrably has an influence on the price of any supplies, or the rendering costs of any service, for the execution of the contract;
- 1.12 **“Large Enterprise”** is any enterprise with an annual total revenue above R50 million;
- 1.13 **“non-firm prices”** means all prices other than “firm” prices;
- 1.14 **“person”** includes a juristic person;
- 1.15 **“price” means an amount of money tendered for goods or services, and** includes all applicable taxes less all unconditional discounts;
- 1.16 **proof of B-BBEE status level contributor” means-**
- (a) The B-BBEE status level certificate issued by an authorized body or person;
 - (b) A sworn affidavit as prescribed in terms of the B-BBEE Codes of Good Practice; or
 - (c) Any other requirement prescribed in terms of the Broad- Based Black Economic Empowerment Act.
- 1.17 **QSE** is a Qualifying Small Enterprise with an annual total revenue between R10 million and R50 million;
- 1.18 **“rand value”** means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;
- 1.19 **“sub-contract”** means the primary contractor’s assigning, leasing, making out work to, or employing, another person to support such primary contractor in the execution of part of a project in terms of the contract.
- 1.20 **“tender”** means a written offer in the form determined by an organ of state in response to an invitation to provide or services through price quotations, competitive tendering process or any other method envisaged in legislation;
- 1.21 **“tender for income-generating contracts”** means a written offer in the form determined by an organ of state in response to an invitation for the origination of income-generating contracts through any method envisaged in legislation that will result in a legal agreement between the organ of state and a third party that produces revenue for the organ of state, and includes, but is not limited to, leasing and disposal of assets and concession contracts, excluding direct sales and disposal of assets through public auctions;
- 1.22 **“the Act”** means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000);
- 1.23 **“the Regulations”** means the Preferential Procurement Regulations, 2022;

- 1.24 **“total revenue”** bears the same meaning assigned to this expression in the Codes of Good Practice on Black Economic Empowerment, issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act and promulgated in the *Government Gazette* on 11 October 2013;
- 1.25 **“trust”** means the arrangement through which the property of one person is made over or bequeathed to a trustee to administer such property for the benefit of another person; and
- 1.26 **“trustee”** means any person, including the founder of a trust, to whom property is bequeathed in order for such property to be administered for the benefit of another person.

2. GENERAL CONDITIONS

2.1 The following preference point systems are applicable to all bids:

- the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
- the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

2.2 Preference point system for this bid:

- (a) The value of this bid is estimated to exceed/not exceed R50 000 000 (all applicable taxes included) and therefore the preference point system shall be applicable; or
- (b) Either the 80/20 or 90/10 preference point system will be applicable to this tender
(delete whichever is not applicable for this tender).

2.3 Preference points for this bid (even in the case of a tender for income-generating contracts) shall be awarded for:

- (a) Price; and
- (b) B-BBEE Status Level of Contribution.

2.4 The maximum points for this bid are allocated as follows:

	POINTS
PRICE	80
B-BBEE STATUS LEVEL OF CONTRIBUTOR	20
Total points for Price and B-BBEE must not exceed	100

- 2.5 Failure on the part of a bidder to fill in, sign this form and submit in the circumstances prescribed in the Codes of Good Practice either a B-BBEE Verification Certificate issued by a Verification Agency accredited by the South African Accreditation System (SANAS) or an affidavit confirming annual total revenue and level of black ownership together with the bid or an affidavit issued by Companies Intellectual Property Commission, will be interpreted to mean that preference points for B-BBEE status level of contribution are not claimed.
- 2.6 The organ of state reserves the right to require of a bidder, either before a bid is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.

3. ADJUDICATION USING A POINT SYSTEM

- 3.1 Subject to Section 2 (1) (f) of the Preferential Procurement Policy Framework Act, 2000, the **bidder obtaining the highest number of total points** will be awarded the contract.
- 3.2 A tenderer must submit proof of its B-BBEE status level of contributor in order to claim points for B-BBEE.
- 3.3 A tenderer failing to submit proof of B-BBEE status level of contributor or is a non-compliant contributor to B-BBEE will not be disqualified but will only score:
- (a) points out of 80 for price; and
 - (b) 0 points out of 20 for B-BBEE
- 3.4 Points scored must be rounded off to the nearest 2 decimal places.
- 3.5 In the event that two or more bids have scored equal total points, the successful bid must be the one scoring the highest number of preference points for B-BBEE.
- 3.6 As per section 2 (1) (f) of the Preferential Procurement Policy Framework Act, 2000, the contract may be awarded to a bidder other than the one scoring the highest number of total points based on objective criteria in addition to those contemplated in paragraph (d) and (e) of the Act that justifies the award to another tenderer provided that it has been stipulated upfront in the tendering conditions.
- 3.7 Should two or more bids be equal in all respects; the award shall be decided by the drawing of lots.

4. FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES

4.1 POINTS AWARDED FOR PRICE

4.1.1 THE 80/20 OR 90/10 PREFERENCE POINT SYSTEM

A maximum of 80 or 90 points is allocated for price on the following basis:

80/20

$$Ps = 80 \left(1 - \frac{Pt - Pmin}{Pmin} \right)$$

or

90/10

$$Ps = 90 \left(1 - \frac{Pt - Pmin}{Pmin} \right)$$

Where

Ps = Points scored for price of bid under consideration

Pt = Price of tender under consideration

Pmin = Price of lowest acceptable tender

5. FORMULAE FOR DISPOSAL OR LEASING OF STATE ASSETS AND INCOME GENERATING PROCUREMENT

5.1 POINTS AWARDED FOR PRICE

A maximum of 80 or 90 points is allocated for price on the following basis:

80/20 or 90/10

$$Ps = 80 \left(1 + \frac{Pt - P_{max}}{P_{max}} \right) \qquad Ps = 90 \left(1 + \frac{Pt - P_{max}}{P_{max}} \right)$$

or

Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration

Pmax = Price of highest acceptable tender

6. POINTS AWARDED FOR B-BBEE STATUS LEVEL OF CONTRIBUTION

6.1 In terms of WCG interim strategy, preference points must be awarded to a bidder for attaining the B-BBEE status level of contribution in accordance with the table below:

B-BBEE Status Level of Contributor	Number of points (90/10 system)	Number of points (80/20 system)
1	10	20
2	9	18
3	6	14
4	5	12
5	4	8
6	3	6
7	2	4
8	1	2
Non-compliant contributor	0	0

6.2 An **EME** must submit a valid, originally certified affidavit confirming annual turnover and level of black ownership or an affidavit issued by Companies Intellectual Property Commission

6.3 A **QSE that is less than 51 per cent (50% or less) black owned** must be verified in terms of the QSE scorecard issued via Government Gazette and submit a valid, original or a legible certified copy of a B-BBEE Verification Certificate issued by SANAS.

6.4 A **QSE that is at least 51 per cent black owned (51% or higher)** must submit a valid, originally certified affidavit confirming turnover and level of black ownership as well as declare its empowering status or an affidavit issued by Companies Intellectual Property Commission.

- 6.5 A **large enterprise** must submit a valid, original or originally certified copy of a B-BBEE Verification Certificate issued by a verification agency accredited by SANAS.
- 6.6 A trust, consortium or joint venture, will qualify for points for their B-BBEE status level as a legal entity, provided that the entity submits their B-BBEE status level certificate.
- 6.7 A trust, consortium or joint venture (including unincorporated consortia and joint ventures) must submit a consolidated B-BBEE status level verification certificate for every separate tender.
- 6.8 Tertiary institutions and public entities will be required to submit their B-BBEE status level certificates in terms of the specialized scorecard contained in the B-BBEE Codes of Good Practice.

7. BID DECLARATION

- 7.1 Bidders who claim points in respect of B-BBEE Status Level of Contribution must complete the following:

8. B-BBEE STATUS LEVEL OF CONTRIBUTION CLAIMED IN TERMS OF PARAGRAPH 6

- 8.1 B-BBEE Status Level of Contribution..... =*(maximum of 20 points)*

(Points claimed in respect of paragraph 7.1 must be in accordance with the table reflected in paragraph 6.1 and must be substantiated by means of a B-BBEE certificate issued by a Verification Agency accredited by SANAS or an affidavit confirming annual total revenue and level of black ownership in terms of the relevant sector code applicable to the tender.

9. SUB-CONTRACTING

- 9.1 Will any portion of the contract be sub-contracted? **YES/NO** *(delete which is not applicable)*

- 9.1.1 If yes, indicate:

- (i) what percentage of the contract will be subcontracted?%

- (ii) the name of the sub-contractor?

- (iii) the B-BBEE status level of the sub-contractor?

- (iv) whether the sub-contractor is an EME or QSE? **YES/NO** *(delete which is not applicable)*

- 9.1.2 Sub-contracting relates to a **particular** contract and if sub-contracting is applicable, the bidder to state in their response to a particular RFQ that a portion of that contract will be sub-contracted.

10. DECLARATION WITH REGARD TO COMPANY/FIRM

- 10.1 Name of company/ entity:

- 10.2 VAT registration number:

- 10.3 Company Registration number:

- 10.4 TYPE OF COMPANY/ FIRM

- Partnership/ Joint Venture/ Consortium
- One-person business/ sole propriety
- Close corporation
- Public Company
- Personal Liability Company
- (Pty) Limited
- Non-Profit Company
- State Owned Company [SELECT APPLICABLE ONE]

10.5 I/we, the undersigned, who is / are duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the B-BBEE status level of contribution indicated in paragraph 7 above, qualifies the company/ firm for the preference(s) shown and I/we acknowledge that:

(a) The Western Cape Government reserves the right to audit the B-BBEE status claim submitted by the bidder.

(b) As set out in Section 13O of the B-BBEE Act as amended, any misrepresentation constitutes a criminal offence. A person commits an offence if that person knowingly:

(i) misrepresents or attempts to misrepresent the B-BBEE status of an enterprise;

(ii) provides false information or misrepresents information to a B-BBEE Verification Professional in order to secure a particular B-BBEE status or any benefit associated with compliance to the B-BBEE Act;

(iii) provides false information or misrepresents information relevant to assessing the B-BBEE status of an enterprise to any organ of state or public entity; or

(iv) engages in a fronting practice.

(c) If a B-BBEE verification professional or any procurement officer or other official of an organ of state or public entity becomes aware of the commission of, or any attempt to commit any offence referred to in paragraph 10.5 (a) above will be reported to an appropriate law enforcement agency for investigation.

(d) Any person convicted of an offence by a court is liable in the case of contravention of 10.5 (b) to a fine or to imprisonment for a period not exceeding 10 years or to both a fine and such imprisonment or, if the convicted person is not a natural person to a fine not exceeding 10 per cent of its annual turnover.

(e) The purchaser may, if it becomes aware that a bidder may have obtained its B-BBEE status level of contribution on a fraudulent basis, investigate the matter. Should the investigation warrant a restriction be imposed, this will be referred to the National Treasury for investigation, processing and imposing the restriction on the National Treasury's List of Restricted Suppliers. The bidder or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, may be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the audi alteram partem (hear the other side) rule has been applied.

(f) The purchaser may, in addition to any other remedy it may have –

(i) disqualify the person from the bidding process;

(ii) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;

(iii) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation; and

(iv) forward the matter for criminal prosecution.

(g) The information furnished is true and correct.

(h) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 2 of this form.

SIGNATURE(S) OF THE BIDDER(S):

.....

DATE:

.....

ADDRESS:

.....

.....

WITNESSES:

1.

2.



WCBD 7.1

CONTRACT FORM - PURCHASE OF GOODS/WORKS/SERVICES

THIS FORM MUST BE FILLED IN DUPLICATE BY BOTH THE SUCCESSFUL BIDDER (PART 1) AND THE PURCHASER (PART 2). BOTH FORMS MUST BE SIGNED IN THE ORIGINAL SO THAT THE SUCCESSFUL BIDDER AND THE PURCHASER WOULD BE IN POSSESSION OF ORIGINALLY SIGNED CONTRACTS FOR THEIR RESPECTIVE RECORDS.

PART 1 (TO BE FILLED IN BY THE BIDDER)

1. I hereby undertake to supply all or any of the goods and/or works /services described in the attached bidding documents to (name of institution)in accordance with the requirements and specifications stipulated in bid number..... at the price/s quoted. My offer/s remain binding upon me and open for acceptance by the purchaser during the validity period indicated and calculated from the closing time of the bid.

2. The following documents shall be deemed to form and be read and construed as part of this agreement:

(i) Bidding documents, via

- Invitation to bid;
- Tax clearance certificate;
- Pricing schedule(s);
- Technical Specification(s);
- Preference claims for Broad-Based Black Economic Empowerment Status Level of Contribution in terms of the Preferential Procurement Regulations 2017; [WCBD 6.1]
- Declaration of Interest; Declaration of bidder’s past SCM practices and Certificate of Independent Bid Determination [WCBD 4]
- Special Conditions of Contract;

(ii) General Conditions of Contract; and

(iii) Other (specify)

3. I confirm that I have satisfied myself as to the correctness and validity of my bid; that the price(s) and rate(s) quoted cover all the goods and/or works specified in the bidding documents; that the price(s) and rate(s) cover all my obligations and I accept that any mistakes regarding price(s) and rate(s) and calculations will be at my own risk.

4. I accept full responsibility for the proper execution and fulfilment of all obligations and conditions devolving on me under this agreement as the principal liable for the due fulfilment of this contract

5. I declare that I have no participation in any collusive practices with any bidder or any other person regarding this or any other bid.

6. I confirm that I am duly authorized to sign this contract.

NAME (PRINT)

CAPACITY

SIGNATURE

NAME OF FIRM

DATE

WITNESSES

1

2.

DATE:

WCBD 7.1

CONTRACT FORM - PURCHASE OF GOODS/WORKS/SERVICES

PART 2 (TO BE FILLED IN BY THE PURCHASER)

1. I..... in my capacity as..... accept your bid under reference numberdated.....for the supply of goods/works/services indicated hereunder and/or further specified in the annexure(s).

2. An official order indicating delivery instructions is forthcoming.

3. I undertake to make payment for the goods/works/services delivered in accordance with the terms and conditions of the contract, within 30 (thirty) days after receipt of an invoice accompanied by the delivery note.

ITEM NO.	PRICE (ALL APPLICABLE TAXES INCLUDED)	BRAND	DELIVERY PERIOD	B-BBEE STATUS LEVEL OF CONTRIBUTION	MINIMUM THRESHOLD FOR LOCAL PRODUCTION AND CONTENT (if applicable)

4. I confirm that I am duly authorized to sign this contract.

SIGNED ATON.....

NAME (PRINT)

SIGNATURE

OFFICIAL STAMP

WITNESSES

1.

2.

DATE

GENERAL CONDITIONS OF CONTRACT (GCC)

NOTES

The purpose of this document is to:

- (i) Draw special attention to certain general conditions applicable to government bids, contracts and orders; and
- (ii) To ensure that clients be familiar with regard to the rights and obligations of all parties involved in doing business with government.

In this document words in the singular also mean in the plural and vice versa and words in the masculine also mean in the feminine and neuter.

- The General Conditions of Contract will form part of all bid documents and may not be amended.
- Special Conditions of Contract (SCC) relevant to a specific bid, should be compiled separately for every bid (if applicable) and will supplement the General Conditions of Contract. Whenever there is a conflict, the provisions in the SCC shall prevail.

TABLE OF CLAUSES

1. Definitions
2. Application
3. General
4. Standards
5. Use of contract documents and information; inspection
6. Patent rights
7. Performance security
8. Inspections, tests and analysis
9. Packing
10. Delivery and documents
11. Insurance
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21. Delays in the supplier's performance
22. Penalties
23. Termination for default
24. Dumping and countervailing duties
25. Force Majeure
26. Termination for insolvency
27. Settlement of disputes
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31. Notices
32. Taxes and duties

33. National Industrial Participation Programme (NIPP)

34. Prohibition of restrictive practices

General Conditions of Contract

1. Definitions

1. The following terms shall be interpreted as indicated:

1.1 "**Closing time**" means the date and hour specified in the bidding documents for the receipt of bids.

1.2 "**Contract**" means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.

1.3 "**Contract price**" means the price payable to the supplier under the contract for the full and proper performance of his contractual obligations.

1.4 "**Corrupt practice**" means the offering, giving, receiving, or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution.

1.5 "**Countervailing duties**" are imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally.

1.6 "**Country of origin**" means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.

1.7 "**Day**" means calendar day.

1.8 "**Delivery**" means delivery in compliance of the conditions of the contract or order.

1.9 "**Delivery ex stock**" means immediate delivery directly from stock actually on hand.

1.10 "**Delivery into consignee store or to his site**" means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the supplies are so delivered and a valid receipt is obtained.

1.11 "**Dumping**" occurs when a private enterprise abroad market its goods on own initiative in the RSA at lower prices than that of the country of origin and which have the potential to harm the local industries in the RSA.

1.12 "**Force majeure**" means an event beyond the control of the supplier and not involving the supplier's fault or negligence and not foreseeable. Such events may include, but is not restricted to, acts of the purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.

1.13 "**Fraudulent practice**" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.

1.14 "**GCC**" means the General Conditions of Contract.

1.15 "**Goods**" means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.

1.16 "**Imported content**" means that portion of the bidding price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the supplier or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock

dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the supplies covered by the bid will be manufactured.

1.17 “**Local content**” means that portion of the bidding price which is not included in the imported content provided that local manufacture does take place.

1.18 “**Manufacture**” means the production of products in a factory using labour, materials, components and machinery and includes other related value-adding activities.

1.19 “**Order**” means an official written order issued for the supply of goods or works or the rendering of a service.

1.20 “**Project site**,” where applicable, means the place indicated in bidding documents.

1.21 “**Purchaser**” means the organization purchasing the goods.

1.22 “**Republic**” means the Republic of South Africa.

1.23 “**SCC**” means the Special Conditions of Contract.

1.24 “**Services**” means those functional services ancillaries to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance, training, catering, gardening, security, maintenance and other such obligations of the supplier covered under the contract.

1.25 “**Written**” or “**in writing**” means handwritten in ink or any form of electronic or mechanical writing.

2. Application

2.1 These general conditions are applicable to all bids, contracts and orders including bids for functional and professional services, sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the bidding documents.

2.2 Where applicable, special conditions of contract are also laid down to cover specific supplies, services or works.

2.3 Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.

3 General

3.1 Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a bid. Where applicable a non-refundable fee for documents may be charged.

3.2 With certain exceptions, invitations to bid are only published in the Government Tender Bulletin. The Government Tender Bulletin may be obtained directly from the Government Printer, Private Bag X85, Pretoria 0001, or accessed electronically from www.treasury.gov.za

4. Standards

4.1 The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.

5. Use of contract documents and information; inspection.

5.1 The supplier shall not, without the purchaser’s prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.

5.2 The supplier shall not, without the purchaser's prior written consent, make use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.

5.3 Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the supplier's performance under the contract if so, required by the purchaser.

5.4 The supplier shall permit the purchaser to inspect the supplier's records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so, required by the purchaser.

6. Patent rights

6.1 The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.

7. Performance security

7.1 Within thirty (30) days of receipt of the notification of contract award, the successful bidder shall furnish to the purchaser the performance security of the amount specified in SCC.

7.2 The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier's failure to complete his obligations under the contract.

7.3 The performance security shall be denominated in the currency of the contract, or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms:

(a) a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser's country or abroad, acceptable to the purchaser, in the form provided in the bidding documents or another form acceptable to the purchaser; or

(b) a cashier's or certified cheque

7.4 The performance security will be discharged by the purchaser and returned to the supplier not later than thirty (30) days following the date of completion of the supplier's performance obligations under the contract, including any warranty obligations, unless otherwise specified in SCC.

8. Inspections, tests and analyses

8.1 All pre-bidding testing will be for the account of the bidder.

8.2 If it is a bid condition that supplies to be produced or services to be rendered should at any stage during production or execution or on completion be subject to inspection, the premises of the bidder or contractor shall be open, at all reasonable hours, for inspection by a representative of the Department or an organization acting on behalf of the Department.

8.3 If there are no inspection requirements indicated in the bidding documents and no mention is made in the contract, but during the contract period it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.

8.4 If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the supplies to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.

8.5 Where the supplies or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such supplies or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the supplier.

8.6 Supplies and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.

8.7 Any contract supplies may on or after delivery be inspected, tested or analysed and may be rejected if found not to comply with the requirements of the contract. Such rejected supplies shall be held at the cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with supplies which do comply with the requirements of the contract. Failing such removal, the rejected supplies shall be returned at the supplier's cost and risk. Should the supplier fail to provide the substitute supplies forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected supplies, purchase such supplies as may be necessary at the expense of the supplier.

8.8 The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 23 of GCC.

9. Packing

9.1 The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packing, case size and weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.

9.2 The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, specified in SCC, and in any subsequent instructions ordered by the purchaser.

10. Delivery and documents

10.1 Delivery of the goods shall be made by the supplier in accordance with the terms specified in the contract. The details of shipping and/or other documents to be furnished by the supplier are specified in SCC.

10.2 Documents to be submitted by the supplier are specified in SCC.

11. Insurance

11.1 The goods supplied under the contract shall be fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified in the SCC.

12. Transportation

12.1 Should a price other than an all-inclusive delivered price be required, this shall be specified in the SCC.

13. Incidental services

13.1 The supplier may be required to provide any or all of the following services, including additional services, if any, specified in SCC:

(a) performance or supervision of on-site assembly and/or commissioning of the supplied goods;

(b) furnishing of tools required for assembly and/or maintenance of the supplied goods;

(c) furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied goods;

(d) performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties, provided that this service shall not relieve the supplier of any warranty obligations under this contract; and

(e) training of the purchaser's personnel, at the supplier's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied goods.

13.2 Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.

14. Spare parts

14.1 As specified in SCC, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier:

(a) such spare parts as the purchaser may elect to purchase from the supplier provided that this election shall not relieve the supplier of any warranty obligations under the contract; and

(b) in the event of termination of production of the spare parts:

(i) Advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and

(ii) following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.

15. Warranty

15.1 The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser's specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.

15.2 This warranty shall remain valid for twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise in SCC.

15.3 The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty.

15.4 Upon receipt of such notice, the supplier shall, within the period specified in SCC and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.

15.5 If the supplier, having been notified, fails to remedy the defect(s) within the period specified in SCC, the purchaser may proceed to take such remedial action as may be necessary, at the supplier's risk and expense and without prejudice to any other rights which the purchaser may have against the supplier under the contract.

16. Payment

16.1 The method and conditions of payment to be made to the supplier under this contract shall be specified in SCC.

16.2 The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfilment of other obligations stipulated in the contract.

16.3 Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.

16.4 Payment will be made in Rand unless otherwise stipulated in SCC.

17. Prices

17.1 Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his bid, with the exception of any price adjustments authorized in SCC or in the purchaser's request for bid validity extension, as the case may be.

18. Contract amendments

18.1 No variation in or modification of the terms of the contract shall be made except by a written amendment signed by the parties concerned.

19. Assignment

19.1 The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent

20. Subcontracts

20.1 The supplier shall notify the purchaser in writing of all subcontracts awarded under this contract if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract.

21. Delays in the supplier's performance

21.1 Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.

21.2 If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.

21.3 No provision in a contract shall be deemed to prohibit the obtaining of supplies or services from a national department, provincial department, or a local authority.

21.4 The right is reserved to procure outside of the contract small quantities or to have minor essential services executed if an emergency arises, the supplier's point of supply is not situated at or near the place where the supplies are required, or the supplier's services are not readily available.

21.5 Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 21.2 without the application of penalties.

21.6 Upon any delay beyond the delivery period in the case of a supplies contract, the purchaser shall, without cancelling the contract, be entitled to purchase supplies of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.

22. Penalties

22.1 Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.

23. Termination for default

23.1 The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:

(a) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2;

(b) if the Supplier fails to perform any other obligation(s) under the contract; or

(c) if the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.

23.2 In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue the performance of the contract to the extent not terminated.

23.3 Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years.

23.4 If a purchaser intends imposing a restriction on a supplier or any person associated with the supplier, the supplier will be allowed a time period of not more than fourteen (14) days to provide reasons why the envisaged restriction should not be imposed. Should the supplier fail to respond within the stipulated fourteen (14) days the purchaser may regard the intended penalty as not objected against and may impose it on the supplier.

23.5 Any restriction imposed on any person by the Accounting Officer / Authority will, at the discretion of the Accounting Officer / Authority, also be applicable to any other enterprise or any partner, manager, director or other person who wholly or partly exercises or exercised or may exercise control over the enterprise of the first-mentioned person, and with which enterprise or person the first-mentioned person, is or was in the opinion of the Accounting Officer / Authority actively associated.

23.6 If a restriction is imposed, the purchaser must, within five (5) working days of such imposition, furnish the National Treasury, with the following information:

(i) the name and address of the supplier and / or person restricted by the purchaser;

(ii) the date of commencement of the restriction

(iii) the period of restriction; and

(iv) the reasons for the restriction.

These details will be loaded in the National Treasury's central database of suppliers or persons prohibited from doing business with the public sector.

23.7 If a court of law convicts a person of an offence as contemplated in sections 12 or 13 of the Prevention and Combating of Corrupt Activities Act, No. 12 of 2004, the court may also rule that such person's name be endorsed on the Register for Tender Defaulters. When a person's name has been endorsed on the Register, the person will be prohibited from doing business with the public sector for a period not less than five years and not more than 10 years. The National Treasury is empowered to determine the period of restriction and each case will be dealt with on its own merits. According to section 32 of the Act the Register must be open to the public. The Register can be perused on the National Treasury website.

24. Anti- dumping and countervailing duties and rights

24.1 When, after the date of bid, provisional payments are required, or anti-dumping or countervailing duties are imposed, or the amount of a provisional payment or anti-dumping or countervailing right is increased in respect of any dumped or subsidized import, the State is not liable for any amount so required or imposed, or for the amount of any such increase. When, after the said date, such a provisional payment is no longer required or any such anti-dumping or countervailing right is abolished, or where the amount of such provisional payment or any such right is reduced, any such favourable difference shall on demand be paid forthwith by the contractor to

the State or the State may deduct such amounts from moneys (if any) which may otherwise be due to the contractor in regard to supplies or services which he delivered or rendered, or is to deliver or render in terms of the contract or any other contract or any other amount which may be due to him

25. Force Majeure

25.1 Notwithstanding the provisions of GCC Clauses 22 and 23, the supplier shall not be liable for forfeiture of its performance security, damages, or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.

25.2 If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical and shall seek all reasonable alternative means for performance not prevented by the force majeure event.

26. Termination for insolvency

26.1 The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the purchaser.

27. Settlement of Disputes

27.1 If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.

27.2 If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.

27.3 Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.

27.4 Mediation proceedings shall be conducted in accordance with the rules of procedure specified in the SCC.

27.5 Notwithstanding any reference to mediation and/or court proceedings herein,

(a) the parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and

(b) the purchaser shall pay the supplier any monies due the supplier.

28. Limitation of liability

28.1 Except in cases of criminal negligence or wilful misconduct, and in the case of infringement pursuant to Clause 6;

(a) the supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser; and

(b) the aggregate liability of the supplier to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.

29. Governing language

29.1 The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the parties shall also be written in English.

30. Applicable Law

30.1 The contract shall be interpreted in accordance with South African laws, unless otherwise specified in SCC.

31. Notices

31.1 Every written acceptance of a bid shall be posted to the supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his bid or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice

The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice.

32. Taxes and duties

32.1 A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser's country.

32.2 A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser.

32.3 No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid the Department must be in possession of a tax clearance certificate, submitted by the bidder. This certificate must be an original issued by the South African Revenue Services.

33. National Industrial Participation (NIP) Programme

33.1 The NIP Programme administered by the Department of Trade and Industry shall be applicable to all contracts that are subject to the NIP obligation.

34. Prohibition of Restrictive Practices

34.1 In terms of section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, an agreement between, or concerted practice by, firms, or a decision by an association of firms, is prohibited if it is between parties in a horizontal relationship and if a bidder (s) is / are or a contractor(s) was / were involved in collusive bidding (or bid rigging).

34.2 If a bidder(s) or contractor(s), based on reasonable grounds or evidence obtained by the purchaser, has/have engaged in the restrictive practice referred to above, the purchaser may refer the matter to the Competition Commission for investigation and possible imposition of administrative penalties as contemplated in the Competition Act No. 89 of 1998.

34.3 If a bidder(s) or contractor(s), has/have been found guilty by the Competition Commission of the restrictive practice referred to above, the purchaser may, in addition, and without prejudice to any other remedy provided for, invalidate the bid(s) for such item(s) offered, and/or terminate the contract in whole or part, and/or restrict the bidder(s) or contractor(s) from conducting business with the public sector for a period not exceeding ten (10) years and/or claim damages from the bidder(s) or contractor(s) concerned.

LIST OF RETURNABLE DOCUMENTS

NOTE: The Below sheet is to be completed by the service provider as part of their submission for their tender proposals

The service provider must complete the below tick exercise /confirmation of submission of the requested documents and, or information which is required to ensure that their bid proposals are complete and valid.

No.	Completed and signed Documents / Information to be submitted and confirmed as part of the Bid Proposal	Are the required documents signed, initialled, submitted, and, or Information is submitted by the service provider? ** Y = Yes , N = No
BIDDING DOCUMENTS		
1.	Specification Document / Terms of Reference	
2.	Invitation to Bid (WCBD 1) - Fully completed, signed, and initialled	
3.	Pricing Schedule (WCBD 3.3) - Completed with all required cost details (VAT inclusive) in line with Section 10 – Pricing Schedule.	
4.	Declaration of Interest (WCBD4) - Completed and signed to declare any direct or indirect interest	
5.	Preference Points Claim Form (WCBD 6.1) - Completed and signed; supported by valid B-BBEE Certificate or sworn affidavit	
6.	Contract Form (WCBD7.1) - Completed, signed, and initialled	
7.	General Conditions of a Contract (GCC) - Acknowledged, signed, and initialled.	
COMPANY COMPLIANCE DOCUMENTS		
8.	Valid CSD registration report - Active registration and tax compliance status on the Central Supplier Database.	
9.	Valid Broad-Based Black Economic Empowerment certificate / Relevant SCM sworn Affidavit	
10.	Proof of Business Address - Recent municipal account or lease agreement	
11.	Company Registration Documents (CIPC) - Certified copies of incorporation documents or partnership agreement.	
MANDATORY REQUIREMENTS CRITERION		
12.	Valid OEM certification / Validation submitted	

13.	Confirmation in writing of ability to provide support and maintenance services for a period of 36 months	
14.	Confirmation in writing of ability to provide the requested warranty	
15.	Appointment and confirmation of an appointment of dedicated Helpdesk / Key Manager	
FUNCTIONALITY EVALUATION CRITERIA		
16.	Company profile - Overview of the bidder's structure, experience, and service capacity.	
17.	Affidavit – List of Previous Clients (Annexure B) - Completed, commissioned affidavit listing similar previous internal audit clients, contract values, scope, and status.	
18.	Submission of a comprehensive Business profile	
PRICING AND FINANCIAL INFORMATION		
19.	Detailed Pricing Proposal - Tailored pricing schedule reflecting Year 1, 2, and 3 cost breakdowns (VAT inclusive).	
SUPPORTING INFORMATION		
20.	Valid USB Copy of Full submission - USB containing an identical electronic version of all tender documents (PDF format).	
21.	Covering Letter / Executive summary - Brief overview of the bidder's proposal and understanding of WCLA's requirements.	
22.	Signed Declaration of Bidder's Understanding and Acceptance of Terms - Confirms acceptance of ToR, pricing terms, fixed hours, and contractual conditions.	

DECLARATION BY BIDDER :

I, the undersigned, hereby confirm that:

- I have **completed and verified** the above checklist;
- All documents marked "Y" have been **included** in this submission;
- The information provided is **true, correct, and complete** to the best of my knowledge; and
- I understand that failure to submit all required documents may result in **disqualification** of this bid.

Full Name of Authorised Representative: _____

Designation: _____

Signature: _____

Date: _____

Business Name: _____

Contact Number: _____

Email Address: _____