

	<b>Supplier Quality Management: List of Tender Returnables Documents</b>	Unique Identifier	240-12248652
		Revision	7
		Effective Date	2022/01/26
		Specification	240-105658000
<b>Category 4 : Quality Requirements</b>		Deliverables to be evaluated indicator = 1	
<b>SECTION A : Quality Management System Requirements ISO 9001</b> Objective evidence of documented QMS that is not certified but complies with ISO 9001			
		<b>Apply =1</b>	
A.1 Quality Method statement based on scope.(Method Statement Template-Ref 240-126469599)		1	
A.2 Quality Policy Approved by top management.		1	
A.3 Quality Objectives Approved by top management.		1	
<b>Section A Score Option 2</b>		<b>3</b>	
<b>SECTION B : Evidence of QMS in operation (Tender Quality Requirements -Ref 240-105658000)</b>			
		<b>Apply =1</b>	
B.1 Documented information for defined roles, responsibilities and authorities - Organization chart and Responsibility matrix (must include but not limited to quality management function/role) (Clause 5.3 of ISO 9001:2015)		1	
B.2 Documented information for Control of Externally Provided Processes, Products and Services - Must include criteria for evaluation, selection, monitoring of performance, and re-evaluation of external providers (Clause 8.4 of ISO 9001:2015)		1	
<b>Section B Score</b>		<b>2</b>	
<b>SECTION E: User defined additional Requirements &amp; miscellaneous (Ref 240-105658000)</b> Customer specific requirements & other standards and required can be listed and evaluated here			
		<b>Apply (Yes=1)</b>	
E.1 Form A is completed and signed.		1	
<b>Section E Score</b>		<b>1</b>	
<b>NAME OF ESKOM REPRESENTATIVE</b>		Lesego Garegae (Herman Mhlongo )	
<b>DATE ISSUED</b>		12-Jan-26	
<b>PROJECT: TENDER TITLE</b>		Open tender for a Maintenance and Support contract of the OpenText Identity and access Management Solution for a period of three (3) years.	
<b>SIGNATURE</b>			