

	<b>Report</b>	<b>National Transmission Company South Africa</b>
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**Title: Technical Evaluation Criteria For MSAP**      Document Identifier: **240-170000907**  
 Alternative Reference Number: **N/A**  
 Area of Applicability: **National Transmission Company South Africa**  
 Functional Area: **Engineering**  
 Revision: **2**  
 Total Pages: **38**  
 Next Review Date: **N/A**  
 Disclosure Classification: **Controlled Disclosure**

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Date: 01 November 2024

Date: 5/11/2024

Date: 05/11/2024

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## 1. Introduction

This document covers the technical evaluation criteria for the design, manufacture, supply, delivery, installation, commissioning, support, and training on Multi-Service Access Platform (MSAP) equipment.

## 2. Supporting Clauses

### 2.1 Scope

This document contains the technical evaluation criteria to be used for evaluating the tender submissions for Multi-Service Access Platform (MSAP) equipment.

#### 2.1.1 Purpose

This document sets out technical evaluation criteria to be used for evaluating RFP/RFQ submissions for Multi-Service Access Platform (MSAP) equipment.

#### 2.1.2 Applicability

This document shall apply throughout the tender enquiry, submissions, evaluations, and selection processes for the Multi-Service Access Platform (MSAP) equipment.

#### 2.1.3 Effective date

The document is effective from the date the document is published and during the entire duration of technical evaluation of the enquiry for MSAP.

## 2.2 Normative/Informative References

Parties using this document shall apply the most recent edition of the documents listed in the following paragraphs.

### 2.2.1 Normative

- [1] 240-128505297 Multi-Service Access Network Equipment Specification.
- [2] 240-86458714 Generic Requirements Specifications for a telecommunications Network Management Solution.
- [3] 240-135089195 Generic Technical Requirements for Eskom Telecoms Contracts.
- [4] 240-170000913 Multi-Service Access Network Equipment Test Procedure.

### 2.2.2 Informative

- [5] ISO 9001 Quality Management Systems.
- [6] 240-48929482 Tender Engineering Evaluation Procedure.

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### 2.3 Definitions

Definition	Description
Submission	The tender in accordance with the requirements of the enquiry
Technical Evaluator	End –users, technical experts nominated by the end-user and the Divisional technical functionaries with the necessary technical expertise.

### 2.4 Abbreviations

Abbreviation	Explanation
CoE	Centre of Excellence
MSAP	Multi-Service Access Platform
OEM	Original Equipment Manufacturer
RFP	Request for Proposal
RFQ	Request for Quotation
TET	Technical Evaluation Team

### 2.5 Roles and Responsibilities

Procurement: Enquiry Process Owner

Telecommunications COE: Lead technical Evaluator.

### 2.6 Process for Monitoring

Not Applicable.

### 2.7 Related/Supporting Documents

Not Applicable.

## 3. Evaluation Criteria

Evaluations are performed to assess a supplier’s capability to enter into a contract with Eskom. This report and any actions that are listed or recommended as a result of the assessments are by no means a confirmation or guarantee that any contract will be entered into with Eskom.

Any actions undertaken by a supplier, as a consequence of this report, are for the supplier’s account. Any liability for the said actions undertaken by the supplier is not transferrable to Eskom, in any way.

The evaluation team has no authority or responsibility in the decision taken by Eskom with respect to contracting for a product or service.

Any statements, intentions and/or actions expressed by the evaluation team during and after the assessment shall not be interpreted as the awarding of a contract and does not constitute any liability to Eskom with regard to contract placement or post contract performance guarantees.

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The evaluation methodology has three main parts:

- Checking of completeness for technical returnable documents.
- Mandatory Criteria Evaluation.
- Qualitative Evaluation (Desktop evaluation and Practical Evaluation).

### **3.1 Submission of Technical returnable documents**

The Eskom Technical Evaluation Team (TET) will go through the details of the returned technical submissions to check submission of the completed Schedules of compliance and the supporting documents listed below:

- 1) Completed MSAP Annex-A Schedule of Compliance for 240-170000907\_Desktop.
- 2) Supporting documents for Completed MSAP Annex-A Schedule of Compliance for 240-170000907\_Desktop.
- 3) Completed MSAP Annex-A Schedule of Compliance for 240-128505297 Multi-Service Access Network Equipment Specification
- 4) Supporting documents for Completed 240-128505297 Multi-Service Access Network Equipment Specification
- 5) Completed Schedule of Compliance for 240-86458714 Generic Requirements Specification for a Telecommunications Network Management Solution.
- 6) Supporting documents for completed 240-86458714 Generic Requirements Specification for a Telecommunications Network Management Solution.
- 7) Completed Schedule of Compliance for 240-135089195 Generic Technical Requirements for Eskom Telecoms Contracts
- 8) Supporting documents for completed 240-135089195 Generic Technical Requirements for Eskom Telecoms Contracts
- 9) Completed Supplier Tendered Equipment Declaration Rev2.
- 10) Completed OEM Equipment Roadmap Rev1

### **3.2 Compliance to Mandatory Criteria**

#### **3.2.1 Mandatory Evaluation Criteria**

The TET will go through the details of the returnable submissions that are required and will ensure that the Mandatory criteria are met. Submissions that receive a statement of non-compliance to any of the Mandatory criteria listed in Table 1 below will not be able to proceed to the Desktop Evaluation and therefore will immediately fail the technical evaluation.

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**Table 1: Mandatory Criteria**

Compliance	Clauses	Eskom Technical Requirements
100% compliance is required	240-128505297 4.2(a)	E1 – To provide an uplink to the ET TDM network. E1s will also be used to aggregate E&M voice services which will then be terminated on a voice switch.
100% compliance is required	240-128505297 4.2(b)	RJ45 10/100/1000 Base-T – To connect electrical Ethernet services.
100% compliance is required	240-128505297 4.2(e)	FXS/FXO/ E&M - With the intention to migrate to VoIP, support of FXS, FXO and E&M ports will provide smooth migration for sites where Ethernet LAN is not readily available.
100% compliance is required	240-128505297 4.2(g)	X.21 Asynch/RS422/RS485 and Sync. Asynch is required for SCADA services and Sync is required for teleprotection.
100% compliance is required	240-128505297 4.2(i)	The supporting of baud rates 9600 and 19200bps is mandatory (X.21 Asynch/RS422)
100% compliance is required	240-128505297 4.3.2 (j) and 4.3.3 (l)	Multiplexer shall have separate TDM and Ethernet/ MPLS-TP buses [NATIVE TDM TRANSPORT].

**3.3 Qualitative Evaluation Criteria 1: Desktop Evaluation**

**3.3.1 Submission of Annexure A Schedule of Compliance for 240-170000907\_Desktop**

The first phase of the qualitative evaluation criteria will be based on completed Annexure A -schedule of compliance for 240-170000907\_Desktop. Supplier’s completed compliance schedules will be evaluated and be scored according to Table 2 below. Supporting documents for MSAP Annex-A Schedule of Compliance for 240-170000907\_Desktop must be submitted as they are required for this evaluation. 70% minimum threshold is required to pass the desktop evaluation.

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**Table 2: MSAP Annex-A 240-170000907\_Desktop**

Criteria	Weight (%)	Score	%	Definition
Compliance with the clauses in MSAP Annexure A 240-170000907_Desktop	50	5	100	<b>COMPLIANT</b> <ul style="list-style-type: none"> <li>Meet technical requirement(s) AND</li> <li>No foreseen technical risk(s) in meeting technical requirements AND.</li> <li>Supporting information submitted and referenced in the compliance schedule.</li> </ul>
		4	80	<b>COMPLIANT WITH ASSOCIATED QUALIFICATIONS</b> Meet Technical requirement(s) with <ul style="list-style-type: none"> <li>Acceptable technical risk(s) AND/OR.</li> <li>Acceptable exceptions AND/OR.</li> <li>Acceptable conditions AND/OR.</li> <li>Partial supporting information submitted.</li> </ul>
		2	40	<b>NON-COMPLIANT</b> <ul style="list-style-type: none"> <li>Does not meet technical requirement(s) AND/OR.</li> <li>Unacceptable technical risk(s) AND/OR.</li> <li>Unacceptable exceptions AND/OR.</li> <li>Unacceptable conditions AND/OR.</li> <li>Partial supporting Information submitted.</li> </ul>
		0	0	<b>TOTALLY DEFICIENT OR NON-RESPONSIVE</b>

**3.4 Qualitative Evaluation Criteria 2: Practical Evaluation**

This phase applies only to suppliers who meet the 70% minimum desktop threshold. Suppliers not meeting the 70% threshold will not progress to this phase.

**3.4.1 Tests as stipulated in 240-170000913**

The supplier shall setup a practical demonstration showing the operation of MSAP equipment specified in [1] 240-128505297 Multi-Service Access Network Equipment Specification.

Demonstration will be at Eskom premises in Germiston Simmerpan, Johannesburg. If for any reason Eskom considers conducting demonstrations at supplier’s premises, suppliers shall use any similar

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end devices to demonstrate the required functionalities. Unless stated otherwise, suppliers must complete the tests within 2 weeks.

The practical demonstrations (functional tests) will be done as stipulated in the Test procedure for MSAP 240-170000913. The evaluation and scoring of the tests will be done as per Table 3 below.

70% minimum threshold is required to pass the practical evaluation. Suppliers not meeting the 70% threshold will not progress to next phase.

Functional tests will be waived for technologies that have been tested and found to be technically compliant with Eskom test requirements. For Eskom to do the necessary assessment, the supplier must return the Equipment Declaration Rev2. New technologies solutions that have not been tested will be subjected to the same testing requirements.

**Table 3 : Practical Evaluation**

Criteria	Weight (%)	Score	%	Definition
Practical demonstration equipment	50	5	100	<b>COMPLIANT</b> <ul style="list-style-type: none"> <li>Supplier demonstrated the test AND.</li> <li>The test behaves as expected.</li> </ul>
		4	80	<b>COMPLIANT WITH ASSOCIATED QUALIFICATIONS</b> <ul style="list-style-type: none"> <li>Supplier demonstrated the test.</li> <li>The test behaves as expected with risks/ exceptions acceptable to Eskom</li> </ul>
		2	40	<b>NON-COMPLIANT</b> <ul style="list-style-type: none"> <li>Supplier demonstrated the test.</li> <li>The test is not behaving as expected with risks/ exceptions not acceptable to Eskom</li> </ul>
		0	0	<b>TOTALLY DEFICIENT OR NON-RESPONSIVE</b> <ul style="list-style-type: none"> <li>Supplier did not demonstrate the test</li> </ul>

#### 4. Final Scores and Ranking

The total weight for desktop evaluation is 50% and the total weight for testing is 50%. For the supplier to be recommended for further commercial evaluation, the supplier must achieve a minimum threshold of 70% ( ( Desktop ≥ 70% + Testing ≥ 70%) ≥ 70% ).

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## 5. Acceptance

This document has been seen and accepted by:

Name	Designation
Cornelius Naidoo	Telecoms and Physical Security T&S CoE manager
Judith Malinga	PTM&C Engineering Senior Manager
Zwelandile Mbebe	Corporate Specialist Telecommunications T&S

## 6. Revisions

Date	Rev.	Compiler	Remarks
July 2024	1	K Jose	First Issue.
October 2024	2	K Jose	Revised mandatory clauses, included tested equipment waiver

## 7. Development Team

The following people were involved in the development of this document:

- Zwelandile Mbebe

## 8. Acknowledgements

Not Applicable

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**MSAP Annex-A Schedule of Compliance for 240-170000907\_Desktop**

<b>MSAP Annex-A Schedule of Compliance for 240-170000907_Desktop</b>								
<p><b>Guidelines</b></p> <p>1. This compliance schedule will be used as the main schedule for scoring</p> <p>2. Supporting documents include but not limited to: technical specifications, datasheets, installation manuals, product brochures, acceptance test procedure, supplier design templates, reference architectures, supplier letter, customer reference letters, partnership letter, CVs, any other documents specified as must be returned on the sheet below, etc.</p> <p>3. All the other compliance schedules and related supporting documents listed in 240-170000907 section 3.1 must be completed and submitted, these will be used as input during evaluation</p> <p>4. Suppliers must use the dropdown list/options when completing column I, please do not type on this column.</p>								
Weight		Item	Document Reference	Schedule A - Eskom's Requirement	Comment	Criteria	Schedule B - Supplier's Statement of Compliance	Supplier's Reference/Comment (Supporting evidence)
		<b>General Information</b>						

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5%	5%	Compliance to all the relevant standards as specified in [1].	240-128505297 (3.a,c,d,i)	State Compliance & Provide Evidence	List the standards specified and state compliance and provide supporting documents.	<p><b>5 - COMPLIANT:</b> Comply all standards specified AND supporting documents submitted</p> <p><b>4- COMPLIANT WITH ASSOCIATED QUALIFICATION S:</b> Comply most of the standards with exceptions AND supporting documents submitted.</p> <p><b>2- NON-COMPLIANT -</b> Does not comply to any standards AND partial supporting documents submitted</p> <p><b>0- TOTALLY DEFICIENT OR NON-RESPONSIVE-</b> No response and no supporting documents received.</p>	COMPLIANT	
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	<b>Interface Characteristics</b>					
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15%	5%	The data interfaces shall support connection of synchronous and asynchronous data devices via X.21, EIA-422, EIA-232 and EIA-485 interfaces and also These interfaces shall not be provided in a scaled down version,i.e., for EIA-232, all available functions shall be present (Rxd, Txd, DTE, DCE, RTS, CTS).	240-128505297 (4.1 a,b)	State Compliance & Provide Evidence	State compliance to connection of synchronous and asynchronous data devices and confirm these interfaces shall not be provided in a scaled down version and provide supporting documents.	<p><b>5 - COMPLIANT:</b> Meet technical requirements with no associated risks AND supporting documents submitted</p> <p><b>4- COMPLIANT WITH ASSOCIATED QUALIFICATION S:</b> Meet technical requirements with acceptable risks AND partial supporting documents submitted.</p> <p><b>2- NON-COMPLIANT -</b> Does not meet technical requirements with associated risks unacceptable AND partial supporting documents submitted</p> <p><b>0- TOTALLY DEFICIENT OR NON-RESPONSIVE-</b></p>	COMPLIANT	
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						No response and no supporting documents received.		
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	5%	Compliance to ITU-T G.652 and ITU-T G.703	240-128505297 (4.1 j,p)	State Compliance & Provide Evidence	State compliance to both standards specified and provide supporting documents	<p><b>5 - COMPLIANT:</b> Meet technical requirements with no associated risks AND supporting documents submitted</p> <p><b>4- COMPLIANT WITH ASSOCIATED QUALIFICATION S:</b> Meet technical requirements with acceptable risks AND partial supporting documents submitted.</p> <p><b>2- NON-COMPLIANT -</b> Does not meet technical requirements with associated risks unacceptable AND partial supporting documents submitted</p> <p><b>0- TOTALLY DEFICIENT OR NON-RESPONSIVE-</b></p>	COMPLIANT	
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						No response and no supporting documents received.		
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	5%	Multiplexers shall support Ethernet over PDH (EoP) and Ethernet over SDH (EoS) interfaces.	240-128505297 (4.1 q)	State Compliance & Provide Evidence	State Compliance to both interfaces as specified & Provide Evidence	<p><b>5 - COMPLIANT:</b> Meet technical requirements with no associated risks AND supporting documents submitted</p> <p><b>4- COMPLIANT WITH ASSOCIATED QUALIFICATION S:</b> Meet technical requirements with acceptable risks AND partial supporting documents submitted.</p> <p><b>2- NON-COMPLIANT -</b> Does not meet technical requirements with associated risks unacceptable AND partial supporting documents submitted</p> <p><b>0- TOTALLY DEFICIENT OR NON-RESPONSIVE-</b></p>	COMPLIANT	
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						No response and no supporting documents received.		
		<b>Multiplexer Combos</b>						

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10%	10%	The supplier shall state details on multiplexer combos provided as specified in [1].	240-128505297 (4.3.1) (4.3.2) (4.3.3)	State Compliance & Provide Evidence	State the compliance against the three multiplexer combos requested by Eskom with all the details as specified and provide the supporting documents.	<p><b>5 - COMPLIANT:</b> Meet technical requirements with no associated risks AND supporting documents submitted</p> <p><b>4- COMPLIANT WITH ASSOCIATED QUALIFICATION S:</b> Meet technical requirements with acceptable risks AND partial supporting documents submitted.</p> <p><b>2- NON-COMPLIANT -</b> Does not meet technical requirements with associated risks unacceptable AND partial supporting documents submitted</p> <p><b>0- TOTALLY DEFICIENT OR NON-RESPONSIVE-</b></p>	COMPLIANT	
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						No response and no supporting documents received.		
		<b>General requirements</b>	<b>uplink interface</b>					

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5%	5%	Multiplexer shall be interoperable with both legacy transport technologies and OTN.	240-128505297 (4.4 g)	State Compliance & Provide Evidence	State compliance and provide all the supporting documents.	<p><b>5 - COMPLIANT:</b> Meet technical requirements with no associated risks AND supporting documents submitted</p> <p><b>4- COMPLIANT WITH ASSOCIATED QUALIFICATION S:</b> Meet technical requirements with acceptable risks AND partial supporting documents submitted.</p> <p><b>2- NON-COMPLIANT -</b> Does not meet technical requirements with associated risks unacceptable AND partial supporting documents submitted</p> <p><b>0- TOTALLY DEFICIENT OR NON-RESPONSIVE-</b></p>	COMPLIANT	
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						No response and no supporting documents received.		
		<b>Network Resilience and Reliability</b>						

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10%	5%	The supplier shall provide the details on the equipment redundancy and reliability features.	240-128505297 (4.k. a - f)	State Compliance & Provide Evidence	State compliance and provide all the supporting documents.	<p><b>5 - COMPLIANT:</b> Meet technical requirements with no associated risks AND supporting documents submitted</p> <p><b>4- COMPLIANT WITH ASSOCIATED QUALIFICATION S:</b> Meet technical requirements with acceptable risks AND partial supporting documents submitted.</p> <p><b>2- NON-COMPLIANT -</b> Does not meet technical requirements with associated risks unacceptable AND partial supporting documents submitted</p> <p><b>0- TOTALLY DEFICIENT OR NON-RESPONSIVE-</b></p>	COMPLIANT	
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						No response and no supporting documents received.		
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	5%	The offered multiplexer shall be remotely configurable via the offered network management system.	240-128505297 (4.5.k. h)	State Compliance & Provide Evidence	State compliance and provide all the supporting documents.	<p><b>5 - COMPLIANT:</b> Meet technical requirements with no associated risks AND supporting documents submitted</p> <p><b>4- COMPLIANT WITH ASSOCIATED QUALIFICATION S:</b> Meet technical requirements with acceptable risks AND partial supporting documents submitted.</p> <p><b>2- NON-COMPLIANT -</b> Does not meet technical requirements with associated risks unacceptable AND partial supporting documents submitted</p> <p><b>0- TOTALLY DEFICIENT OR NON-RESPONSIVE-</b></p>	COMPLIANT	
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						No response and no supporting documents received.		
		<b>Network Management system and supervision</b>						

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10%	5%	The supplier shall provide a description of the proposed network management system. The policy regarding the support of superseded software releases should be stated clearly.	240-128505297 (4.6)	State Compliance & Provide Evidence	State compliance and provide all the supporting documents.	<p><b>5 - COMPLIANT:</b> Meet technical requirements with no associated risks AND supporting documents submitted</p> <p><b>4- COMPLIANT WITH ASSOCIATED QUALIFICATION S:</b> Meet technical requirements with acceptable risks AND partial supporting documents submitted.</p> <p><b>2- NON-COMPLIANT -</b> Does not meet technical requirements with associated risks unacceptable AND partial supporting documents submitted</p> <p><b>0- TOTALLY DEFICIENT OR NON-RESPONSIVE-</b></p>	COMPLIANT	
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	5%	The supplier shall propose the DCN architecture for optimal implementation of the solution.	240-86458714 (3.3.4.1)	State Compliance & Provide Sample reports	Return DCN architecture for technical evaluation	<p><b>5 - COMPLIANT:</b> DCN architecture with the required information provided.</p> <p><b>4- COMPLIANT WITH ASSOCIATED QUALIFICATION S:</b> DCN architecture with some of the required information provided.</p> <p><b>2- NON-COMPLIANT -</b> DCN architecture without the required information provided.</p> <p><b>0- TOTALLY DEFICIENT OR NON-RESPONSIVE-</b> DCN architecture not provided.</p>	<b>COMPLIANT</b>	
		<b>Design and planning tools</b>						

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5%	5%	The supplier shall provide information on software and hardware requirements of the design planning and simulation tool.	240-128505297 (4.8 c)	State Compliance & Provide Sample reports	Return DCN architecture for technical evaluation	<p><b>5 - COMPLIANT:</b> DCN architecture with the required information provided.</p> <p><b>4- COMPLIANT WITH ASSOCIATED QUALIFICATION S:</b> DCN architecture with some of the required information provided.</p> <p><b>2- NON-COMPLIANT -</b> DCN architecture without the required information provided.</p> <p><b>0- TOTALLY DEFICIENT OR NON-RESPONSIVE-</b> DCN architecture not provided.</p>	<b>COMPLIANT</b>	
		<b>Roadmap and MTBF</b>						

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10%	10%	The supplier shall provide a roadmap for all the proposed equipment with the details as specified in [3]	240-135089195 (3.2.5.1 – 8))	State Compliance & Provide Evidence	Return equipment roadmaps for technical evaluation	<p><b>5 - COMPLIANT:</b> Submitted roadmaps show that all the proposed equipment will be supplied for the duration of the contract</p> <p><b>4- COMPLIANT WITH ASSOCIATED QUALIFICATION S:</b> Submitted roadmaps show limited replacement of some equipment during the contract</p> <p><b>2- NON-COMPLIANT -</b> Submitted roadmaps show that all equipment will be replaced during the contract</p> <p><b>0- TOTALLY DEFICIENT OR NON-RESPONSIVE-</b> Roadmap not submitted</p>	COMPLIANT	
		<b>Power requirements</b>						

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10%	5%	All offered equipment shall operate from a 48V DC +ve earth power source which will be provided by Eskom Telecommunications	240-128505297 (5.1)	State Compliance & Provide evidence	Return power supply consumptions for all the DC proposed equipment with all the supporting documents.	<p><b>5 - COMPLIANT:</b> DC power consumption for all the DC equipment provided.</p> <p><b>4- COMPLIANT WITH ASSOCIATED QUALIFICATIONS:</b> DC power consumptions provided for most of the DC equipment.</p> <p><b>2- NON-COMPLIANT - DC</b> power consumptions provided for less than half of the DC equipment.</p> <p><b>0- TOTALLY DEFICIENT OR NON-RESPONSIVE-</b> DC power consumptions not submitted.</p>	<b>COMPLIANT</b>	
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	<p><b>5%</b></p>	<p>The Management System computers and workstations shall operate from standard 230V (+/- 10%) 50Hz (+/- 2.5 %) mains power; Eskom Telecommunications will provide UPS power at the control centres</p>	<p>240-128505297 (5.1)</p>	<p>State Compliance &amp; Provide evidence</p>	<p>Return power supply consumptions for all the DC proposed management system with all the supporting documents</p>	<p><b>5 - COMPLIANT:</b> DC power consumption for all the DC equipment provided.  <b>4- COMPLIANT WITH ASSOCIATED QUALIFICATION S:</b> DC power consumptions provided for most of the DC equipment.  <b>2- NON-COMPLIANT - DC</b> power consumptions provided for less than half of the DC equipment.  <b>0- TOTALLY DEFICIENT OR NON-RESPONSIVE-</b> DC power consumptions not submitted.</p>	<p><b>COMPLIANT</b></p>	
		<p><b>Electromagnetic Compatibility and Immunity (EMC/EMI), Environmental Requirements</b></p>						

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5%	5%	The supplier shall provide all the details on the EMC/EMI requirements as specified in [1]	240-128505297 (6 a,d 7 a,b,d)	State Compliance & Provide Evidence	State compliance and provide all the supporting documents.	<p><b>5 - COMPLIANT:</b> Meet technical requirements with no associated risks AND supporting documents submitted</p> <p><b>4- COMPLIANT WITH ASSOCIATED QUALIFICATION S:</b> Meet technical requirements with acceptable risks AND partial supporting documents submitted.</p> <p><b>2- NON-COMPLIANT -</b> Does not meet technical requirements with associated risks unacceptable AND partial supporting documents submitted</p> <p><b>0- TOTALLY DEFICIENT OR NON-RESPONSIVE-</b></p>	COMPLIANT	
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						No response and no supporting documents received.		
		<b>Experience, Expertise and Support</b>						

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15%	5%	Supplier 's Profile (Experience and Expertise)	240-135089195 (3.2.5.9 – 16)	State Compliance & Provide Evidence	Return the customer reference list with the required details.	<p><b>5 - COMPLIANT:</b> Customer reference list with all the required details provided.</p> <p><b>4- COMPLIANT WITH ASSOCIATED QUALIFICATIONS:</b> Customer reference list with most of the required details provided.</p> <p><b>2- NON-COMPLIANT -</b> Customer reference list with less than 50% of the required details provided.</p> <p><b>0- TOTALLY DEFICIENT OR NON-RESPONSIVE-</b> Customer reference list not provided.</p>	COMPLIANT	
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	5%	Support and Maintenance proposal	240-135089195, 3.5	State Compliance & Provide Evidence	Return the detailed documents for the support and maintenance offer.	<p><b>5 - COMPLIANT:</b> Detailed Support and Maintenance proposal provided.</p> <p><b>4- COMPLIANT WITH ASSOCIATED QUALIFICATIONS:</b> Support and Maintenance proposal covering most of the requirements provided.</p> <p><b>2- NON-COMPLIANT -</b> Support and Maintenance proposal covering less than 50% of the requirements provided.</p> <p><b>0- TOTALLY DEFICIENT OR NON-RESPONSIVE-</b> Support and Maintenance proposal documents not submitted.</p>	COMPLIANT	
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	5%	Training proposal	240-135089195, 3.7	State Compliance & Provide Evidence	Return the detailed documents for the training proposal.	<p><b>5 - COMPLIANT:</b> Detailed training proposal covering all required aspects provided.</p> <p><b>4- COMPLIANT WITH ASSOCIATED QUALIFICATIONS:</b> Detailed training proposal covering most of the required aspects provided.</p> <p><b>2- NON-COMPLIANT -</b> Training proposal covering less than 50% of the requirements provided.</p> <p><b>0- TOTALLY DEFICIENT OR NON-RESPONSIVE-</b> Training proposal not submitted</p>	COMPLIANT	
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