

	Scope of work	Document Identifier	559-1826396412	Rev	1	
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Forensic Backlog Project

Provision of Forensic Investigation and Post investigations

1. Background

Eskom’s Forensic and Anti-Corruption Department (“Forensic”) is mandated to deliver a proactive and responsive forensic investigation service addressing fraud, corruption, financial misconduct, and general irregularities impacting Eskom and its subsidiaries. This mandate is executed through Eskom co-sourced model which is a combination of in-house and outsourced professional services.

The forensic investigation function is a cornerstone of Eskom’s governance, assurance, and consequence management framework. It plays a pivotal role in safeguarding organisational integrity, reinforcing accountability, and maintaining the confidence of the public, stakeholders, and shareholders.

In recent years, Forensic has experienced a growing backlog of unresolved matters, which has escalated into a material systemic and governance risk. This backlog undermines Eskom’s ability to respond decisively to fraud and corruption, conclude disciplinary processes in a timely manner, and demonstrate effective consequence management.

To address this challenge, Forensic seeks the intervention of external service providers with the requisite expertise to assist in clearing the backlog. Accordingly, Eskom intends to establish a panel of external Forensic Investigation Service Providers.

The objective of this RFP is to appoint a panel of external Forensic Investigation Service Providers with the requisite expertise to:


- Assist in addressing and clearing the backlog of forensic cases.
- Provide specialised forensic services not currently available within Eskom.
- Strengthen Eskom’s capacity to respond effectively to fraud, corruption, and irregularities.

The appointed panel will be required to provide forensic investigation services across Eskom and its subsidiaries. Services may include, but are not limited to:

- Digital Forensics: Recovery, analysis, and preservation of electronic evidence.

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- Data Analytics & Artificial Intelligence: Application of advanced analytics to detect anomalies and patterns.
- Polygraph Services: Administration and interpretation of polygraph examinations.
- Handwriting Analysis: Examination of handwriting for authenticity and verification.
- Document Examination: Analysis of documents for alterations, authenticity, and fraud detection.

The service providers must demonstrate the ability to deliver these services with efficiency, accuracy, and adherence to professional standards. Interested service providers must at least demonstrate:


- Proven track record in forensic investigations, particularly within large, complex organisations.
- Demonstrated expertise in at least one of the specialised areas listed under the Scope of Work.
- Capacity to manage high volumes of cases and deliver within agreed timelines.
- Compliance with all applicable legal, regulatory, and professional standards.
- Independence, objectivity, and confidentiality in the execution of services.
- Availability of qualified personnel with relevant certifications and professional memberships..

2. The scope of work entails but not limited to the following:

<p>Description of the services</p> <p>Scope of work/supply</p> <p>1.1. <u>Full Scale Forensic Investigations (including Post Investigation Support Services)</u></p> <p>1.1.1. Conduct investigation into fraud, corruption and irregularity.</p> <p>1.1.2. Review of allegation supporting documents.</p> <p>1.1.3. Compile investigation plans</p> <p>1.1.4. Consult or conduct interviews with sources relevant to the investigation.</p> <p>1.1.5. Collection, analysis and preservation of evidence in line with law of evidence.</p> <p>1.1.6. Conduct background searches of subject/individual/entities under investigation.</p> <p>1.1.7. Review and apply relevant legislative prescripts, rules, guidelines, policies and procedures.</p> <p>1.1.8. Compiling affidavits/taking of statements.</p> <p>1.1.9. Ability to use multi-disciplinary approach during investigation, i.e liaising with the relevant law enforcement agencies during criminal investigations.</p>
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- 1.1.10. Ability to apply data analytics and AI techniques to uncover malpractices or anomalies.
- 1.1.11. Post investigation support that includes amongst others attending disciplinary proceedings, criminal proceedings and civil litigation as and when required. This will include consultations with both internal and external stakeholders.

1.2. Digital Forensic Investigation


- 1.2.1. Conduct digital and computer forensic investigation in line with law of evidence and in a manner that the evidence recovered will be admissible in a court of law.
- 1.2.2. Investigation involving digital devices and cloud computing technology e.g mobile phones, tablets, IoT devices, connected devices,
- 1.2.3. Seize the evidence from the implicated source to ensure a strict chain of custody.
- 1.2.4. Preserve evidence integrity. make a forensic duplicate of the data using a hard drive duplicator or forensic imaging tool.
- 1.2.5. Secure the original data and conduct the rest of the investigation on the copies to avoid tampering.
- 1.2.6. Data recovery: Perform digital evidence recovery on devices, laptops, cell phones, tablets, external hard drives and other digital information storage platforms.
- 1.2.7. Recover digital data from various sources, including web browser histories, chat logs, remote storage devices, deleted space, accessible disk spaces, operating system caches and virtually any other part of a computerized system.
- 1.2.8. Data Analysis- Examine collected data/evidence i.e keywords
- 1.2.9. Apply data analytics techniques to uncover malpractices or anomalies;
- 1.2.10. Compile and present a forensic report based on the analysis and findings.
- 1.2.11. Post investigation support that includes amongst others: Disciplinary proceedings and expert testimony, criminal justice, civil litigation as and when required.

1.3. Polygraph Examination

- 1.3.1. Is a scientifically validated test used to determine the probability of a person answering truthfully, or not, to a set of pre-determined questions. It is often referred to as a lie detection test due to it mainly being used in a lie detection framework, or to monitor for concealed information.
- 1.3.2. Conduct examination and presentation of polygraph test results in the form of a report by a person competent to do so.

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1.3.3. Post investigation support- as an expert witness at CCMA, disciplinary, criminal justice if required.

1.4. Handwriting and Document Examination


To determine the authenticity of handwriting/signature/document under question or in dispute (i.e. genuine, forged, an original, cut and paste, traced, simulated, altered).

Specification and deliverables



- a) Investigate suspicious transactions; perform accounting/commercial process/tender fraud/insurance related investigations
- b) Quality Forensic Investigations into allegations of Fraud; Corruption; Financial Irregularities and General Irregularities i.e., recruitment, abuse of power, conflict of interest, etc.
- c) Develop and submit detailed investigation plan;
- d) Submit project and status reports.
- e) Post investigation support where required
- f) Formulate an investigations approach and methodology which must align with professional standards set by the industry, codes of conduct and other legislation.
- g) Attend planned meetings with management for the duration of the contract.
- h) Provide detailed and accurate forensic Investigation reports with factually supported conclusions and recommendations supported by credible evidence (exhibits/annexures) in a nature and extent suitable for use in any corrective process, be in inhouse disciplinary, justice as well as civil litigation;
- i) To provide effective support to the consequence management processes to allow for increased recovery of losses (civil litigations), improved compliance with regulatory requirements and the provision of effective assistance with respect to criminal prosecutions and disciplinary hearings.
- j) Provide support with identifying Public Finance Management Act No 1 of 1999 violations and quantifications thereof during investigations
- k) Non litigation financial recoveries during a forensic investigation.
- l) Presenting expert evidence in support of internal and external consequence management proceedings
- m) Register/ open of criminal case within an area of jurisdiction, and engagement with relevant law enforcement agencies.
- n) Report section 34 PRECCA on behalf of Eskom.

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3. SIGNATURE

Role	Name	Designation	Signature	Date
Compiler	Florence Sediba	Middle Manager (Acting)		27 /05/2026
Approver	Viven Govender	Senior Manager: Forensic and Anti-Corruption		27/05/2026

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