

Erratum

This notice serves to inform all potential bidders of corrections and clarifications to the originally published tender document. Bidders are advised to take note of the following amendments to ensure accurate submission of proposals:

Bid No.	Service Description	New Closing Date
Bid: KM01/10/2025	REQUEST FOR PROPOSALS FOR THE APPOINTMENT OF A REPUTABLE SERVICE PROVIDER TO PROVIDE INFRASTRUCTURE AS A SERVICE, SD-WAN SOLUTION AND INTERNET CONNECTIVITY, INFRASTRUCTURE AND EMAIL SECURITY, CONTACT CENTRE AS A SERVICE AND MICROSOFT TEAMS PHONE, SUPPORT AND MAINTENANCE FOR A PERIOD OF FIVE (5) YEARS	21 November 2025 at 11:00 (No Late Submissions will be accepted)

1. Interconnectivity for the Sandton Office

The originally published document incorrectly stated the interconnectivity for the Sandton office as 200 Mbps Fibre. The correct specification is 300 Mbps Fibre. This correction applies to pages 22, 23, and 25 of the tender document. Bidders should base all technical proposals and related pricing on this corrected specification.

2. Evaluation Criteria – Client References

The tender document incorrectly listed the maximum points for the Client References evaluation criterion as 15 points. The correct maximum points is 10 points. Bidders should ensure that scoring expectations are aligned with this correction when preparing submissions.

3. Extension of Submission Date

In response to requests from potential bidders for additional time to prepare their submissions, the tender submission deadline has been extended to 21st of November 2025. Bidders are encouraged to use this extension to ensure completeness and accuracy of their proposals.

These corrections are issued to ensure transparency, fairness, and accuracy in the tender process. Bidders must use this corrected information for the preparation and submission of their proposals. All other aspects of the tender document remain unchanged.

The NHFC regrets any inconvenience caused and thanks all potential bidders for their attention to these corrections.

Relevant documents, including Terms of Reference, may be downloaded for free from the NHFC website, www.nhfc.co.za and E-Tender Portal from **Tuesday, 14 October 2025**. Sealed documents individually marked as per the above bid numbers and description must be placed in the Tender box situated at the NHFC's reception, address indicated below, on or before the closing date and time specified below. No bids will be accepted after the closing date and time. No bid sent per facsimile, post or e-mail will be accepted. Bids need to be submitted at the **05th floor, 90 Grayston Drive, Sandown, Sandton, 2031**.

The NHFC is not obliged to appoint the lowest bidder and reserves the right not to accept any submission or part of it and to re-advertise if it so decides. Service providers will be adjudicated according to the Procurement Policy using the points system mentioned above, PFMA, Act 01 of 1999, PPPFA, Act 2000 as well as the Broad Based Black Economic Empowerment Act, Act 5 of 2003 Administrative enquiries can be directed to **Ms Khensani Zungu** (Tenders01@nhfc.co.za).