

Services Department ERI Cleaning Services Technical Evaluation

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Technical evaluation

Item	Description	Technical Criterion	Scoring Criteria	Weight (%)
Track	Track Record of the company			
1.	Proven track record of successful provision of required services in the cleaning	Provide a reference letter from each client where similar work has been	25 = Reference letters submitted with a total of more than 6 years of service to clients.	25
		Reference letter must be on a signed company letterhead, and it must	20 = Reference letters submitted with a total of less than or equal to 6 years of service to clients.	20
			15 = Reference letters submitted with a total of less than or equal to 4 years of service to clients.	15
			10 = Reference letters submitted with a total of less than or equal to 2 years of service to clients.	10
			0 = Reference letter not submitted	0



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Technical Skills, Capability and Resources				20
2.	Experience of key personnel, specifically the person/s that will manage the contract at ERI (Supervisors).	personnel's experience (Supervisors) in the cleaning industry that will be allocated to ERI and Certified copies of the person/s matric certificate (NSC) not older than 3 months.	20 = CV with 6 + years of experience in the cleaning industry. Certified copies of the person/s matric certificate (NSC) not older than 3 months.	20
			15 = CV submitted with less than or equal to 6 years of experience in the cleaning industry. Certified copies of the person/s matric certificate (NSC) not older than 3 months.	15
			10 = CV submitted with less than or equal to 4 years of experience in the cleaning industry. Certified copies of the person/s matric certificate (NSC) not older than 3 months.	10
			5 = CV submitted with less than or equal to 2 years of experience in the cleaning industry. Certified copies of the person/s matric certificate (NSC) not older than 3 months.	5
			0 = No CV submitted and no certified copies of the person/s Matric certificate copies (NSC) not older than 3 months submitted.	0



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Technical Compliance 5					
3.	Proof of ownership or rental agreement for the vehicle to be used on site and valid South African driver's license of driver for the vehicle	Proof of ownership or rental agreement for the vehicle to be used on site and a valid South African driver's licence of the driver on site must be submitted.	15 = Proof of ownership or rental agreement for the vehicle to be used on site and a valid driver's licence of the driver on site must be submitted.	15	
			0 = No proof of ownership or rental agreement and a valid driver's licence of the driver on site not submitted.	0	
4.	Site equipment availability to deliver services as per Scope of Work.	List of current equipment and proof of purchase or rental agreement (approval) on a company letterhead signed by CEO/Owner/Director of the Rental company to provide all equipment that will be necessary and accessible for the duration of contract and/or ownership.	15 = Proof of ownership or rental agreement for the equipment to be used on site	15	
			0 = No Proof of ownership or rental agreement for the equipment to be used on site	0	
5	Proof of company registration with the following registered cleaning association	Provide NCCA certificate as proof	25 = Valid proof or certificate submitted	25	
	NCCA.		0 = No certificate or proof submitted	0	
Tota	l Weighted Score	1		100	

Overall minimum threshold for qualification (75%)



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Approved by	ľ	Mari	an	a Basson
Signature	C)	CAADU
Date		11/	12	2/2025