

Confidential



AIRPORTS COMPANY
SOUTH AFRICA

KING PHALO AIRPORT

TENDER NO.: RFQ12178

**MAINTENANCE OF HVAC SYSTEMS AND PUMPS AT KING PHALO AIRPORT
FOR THE PERIOD OF 6 MONTHS**

CONTRACT

VOLUME 1

Confidential



AIRPORTS COMPANY
SOUTH AFRICA

Maintenance of HVAC Systems and Pumps

A contract between **Airports Company South Africa SOC Limited**
Reg. No 1993/004149/30 VAT no 4930138393

and

.....

Contract Number



Contents

The Contract

Part C1: Agreement and Contract Data

- C1.1 | Form of Offer and Acceptance
- C1.2 | Contract Data
- C1.4 | Insurance Schedule

Part C2: Pricing data

- C2.1 | Pricing Instructions
- C2.2 | Price List (including the Activity Schedule)

Part C3: Service information

- C3 | Service Information

Part C4: Site information

- C4 | Site Information



AIRPORTS COMPANY
SOUTH AFRICA

C1.1 Form of Offer and Acceptance

Offer

The employer, identified in the acceptance signature block, wishes to enter into a contract for the

MAINTENANCE OF HVAC SYSTEMS AND PUMPS AT KING PHALO AIRPORT FOR THE PERIOD OF 6 MONTHS

The contractor, identified in the offer signature block, has examined this document and addenda hereto as listed in the schedules, and by submitting this offer has accepted the conditions thereof.

By the representative of the contractor, deemed to be duly authorised, signing this part of this form of offer and acceptance, the contractor offers to perform all the obligations and liabilities of the Contractor under the contract including compliance with all its terms and conditions according to their true intent and meaning for an amount to be determined in accordance with the Conditions of Contract identified in the Contract Data.

The offered total of the Prices exclusive of VAT is **R**

Value Added Tax @ 15% is **R**

The total offered amount due inclusive of VAT is **R**

(in words)

for the Contractor

Signature Date

Name Capacity

(Name and address of organisation)

Name and signature

of witness Signature

This offer may be accepted by the employer by signing the acceptance part of this form of offer and acceptance and returning one copy of this document to the Tenderer before the end of the period of validity stated in the tender data, whereupon the Tenderer becomes the party named as the contractor in the conditions of contract identified in the contract data.



AIRPORTS COMPANY
SOUTH AFRICA

Acceptance

By signing this part of this form of offer and acceptance, the employer identified below accepts the contractor's offer. In consideration thereof, the employer shall pay the contractor the amount due in accordance with the conditions of contract identified in the contract data. Acceptance of the contractor's offer shall form an agreement between the employer and the contractor upon the terms and conditions contained in this agreement and in the contract that is the subject of this agreement.

The terms of the contract, are contained in:

- Part C1: Agreements and contract data, (which includes this agreement)
- Part C2: Pricing data and Price List
- Part C3: Service information.
- Part C4: Site information
and schedules, drawings and documents or parts thereof where so indicated.

Deviations from and amendments to the documents listed in the tender data and any addenda thereto as listed in the tender schedules as well as any changes to the terms of the offer agreed by the Tenderer and the employer during this process of offer and acceptance, are contained in the schedule of deviations attached to and forming part of this agreement. No amendments to or deviations from said documents are valid unless contained in this schedule.

The contractor shall within two weeks after receiving a completed copy of this agreement, including the schedule of deviations (if any), contact the employer's agent (whose details are given in the contract data) to arrange the delivery of any bonds, guarantees, proof of insurance and any other documentation to be provided in terms of the conditions of contract identified in the contract data. Failure to fulfil any of these obligations in accordance with those terms shall constitute a repudiation of this agreement.

Notwithstanding anything contained herein, this agreement comes into effect on the date when the Tenderer receives one fully completed original copy of this document, including the schedule of deviations (if any). Unless the Tenderer (now contractor) within five working days of the date of such receipt notifies the employer in writing of any reason why he cannot accept the contents of this agreement, this agreement shall constitute a binding contract between the parties.

for the Employer

Signature Date

Name Capacity

Name and address of organisation

Airports Company South Africa SOC Limited,
Western Precinct, Aviation Park,
O.R. Tambo International Airport,
1 Jones Road,
Kempton Park
Gauteng,
South Africa,
1632

Name of witness Signature

Date



AIRPORTS COMPANY
SOUTH AFRICA

Schedule of Deviations

1 Subject

Details

.....

.....

.....

.....

2 Subject

Details

.....

.....

.....

.....

3 Subject

Details

.....

.....

.....

.....

By the duly authorised representatives signing this agreement, the employer and the contractor agree to and accept the foregoing schedule of deviations as the only deviations from and amendments to the documents listed in the tender data and addenda thereto as listed in the tender schedules, as well as any confirmation, clarification or changes to the terms of the offer agreed by the Tenderer and the employer during this process of offer and acceptance.

It is expressly agreed that no other matter whether in writing, oral communication or implied during the period between the issue of the tender documents and the receipt by the Tenderer of a completed signed copy of this Agreement shall have any meaning or effect in the contract between the parties arising from this agreement.

For the Employer

For the Bidder

Signature (s)
Name (s)
Capacity
Name and Address	Airports Company South Africa SOC Limited, Western Precinct, Aviation Park, O.R. Tambo International Airport, 1 Jones Road, Kempton Park Gauteng, South Africa, 1632
	<i>(Insert name and address of organization)</i>	<i>(Insert name and address of organization)</i>
Name & Signature of witness
Date



C1.2 Contract Data

Precedence in interpretation of the contract:

In the event of any ambiguity, inconsistency or conflict between the General Conditions of Contract, Special Conditions, Pricing Data, Service information, or other, the order of precedence shall be as follows:

- Firstly, the Service information (C3) and Annexes thereto shall prevail;
- Secondly the Contract Data (C1.2) and Conditions of Contract;
- Thirdly the General Conditions of Contract;
- Fourthly the Pricing data;
- Lastly any schedules, drawings and other documents included with this agreement.

General Conditions of Contract

The General Conditions of Contract comprise the NEC3 Term Service Contract, April 2013, published by the NEC, and the following "Particular Conditions", which include amendments and additions to such General Conditions.

The following Particular Conditions amplify the General Conditions of Contract and highlight areas in that document that require specific attention.

Wherein in the contract it is stated no contract data is required accordingly the *conditions of contract* remain unaltered as per NEC3 Term Service Contract, April 2013.



AIRPORTS COMPANY
SOUTH AFRICA

C1.2a - Data provided by the Employer

Clause	Statement	Data
1	General	
	The <i>conditions of contract</i> are the core clauses and the clauses for main Option: dispute resolution Option: and secondary Options:	A: Priced contract with price list W1: Dispute resolution procedure X1: Price Adjustment for inflation X18: Limitation of Liability (as amended in Option Z) Z: Additional conditions of contract
	of the NEC3 Term Service Contract (April 2013)	
10.1	The <i>Employer</i> is: Address	Airports Company South Africa SOC Limited Reg. No 1993/004149/30 VAT no 4930138393 East London Airport 66 Settlers Way, East London, 5201 043 706 0200
10.1	The <i>Service Manager</i> is: Address Tel No. e-mail	Samkelo Luyenge East London Airport 66 Settlers Way, East London, 5201 +27 43 706 0358 Sam.Luyenge@airports.co.za
11.2(1)	The <i>Accepted Plan</i> is	Section C3 of this document, including Annexes thereto as submitted by the Contractor and accepted by the Service Manager
11.2(2)	The <i>Affected Property</i> is	King Phalo Airport,
11.2(13)	The <i>service</i> is	The maintenance of HVAC Systems and Pumps, as more fully set out in section C3 Service Information.
11.2(14)	The following matters will be included in the Risk Register	
11.2(15)	The <i>Service Information</i> is in	the section titled Service Information included as section C3 of this document.
12.2	The <i>law of the contract</i> is the law of	the Republic of South Africa



AIRPORTS COMPANY
SOUTH AFRICA

13.1	The <i>language of this contract</i> is	English
13.3	The <i>period for reply</i> is	5 working days
21.1	The period within which the Contractor provides the Contractor's Plan	5 calendar days from Contract Date
2	The Contractor's main responsibilities	detailed in Part C3 (Service Information)
3	Time	
30.1	The <i>starting date</i> is	upon signing of the contract by ACSA
30.2	The <i>Service Period</i> is	6 months from the <i>starting date</i>
4	Testing and Defects	No data is required for this section of the <i>conditions of contract</i>
5	Payment	
50.1	The <i>assessment interval</i> is on the	on the 15th day of each successive month
51.1	The <i>currency of this contract</i> is the	South African Rand (ZAR)
51.2	The period within which payments are made is	30 days
51.4	The <i>interest rate</i> is	The prime lending rate of the Nedbank Bank, as determined from time to time.
6	Compensation events	No data is required for this section of the <i>conditions of contract</i>.
7	Title	No data is required for this section of the <i>conditions of contract</i>.
8	Risks and insurance	
83.1	The <i>Employer</i> provides these insurances from the Insurance Table	<p>(i) Insurance against loss of or damage to the <i>services</i>, Plant and Materials comprising Contract Works Insurance, SASRIA Special Risks Insurance and Marine & Air Cargo insurance; and</p> <p>(ii) Insurance (Public Liability Insurance) against liability for loss or damage to property (except the <i>services</i>, Plant and Materials and Equipment) and liability for bodily injury to or death of a person (not an employee of the <i>Contractor</i>) caused by activity in connection with the contract;</p> <p>Note: The terms and other matters applicable to these insurances provided by the Employer (and to insurances generally) are detailed in the insurance schedule attached as section C1.4 to the <i>contract</i> ("the Insurance Schedule").</p>
83.1	The <i>Contractor</i> provides these additional insurances	The terms and other matters applicable to this insurance provided by the Employer are likewise detailed in section C1.4 to the <i>contract</i>.
83.2	The minimum amounts of cover or minimum limits of indemnity required for the insurance table	Refer to section C1.4.



AIRPORTS COMPANY
SOUTH AFRICA

9	Termination	there is no Contract Data required for this section of the <i>conditions of contract</i> .																								
10	Data for main Option clause																									
A	Priced contract with price list	refer to section C2.1 and C2.2.																								
11	Data for Option W1																									
W1.1	The <i>Adjudicator</i> is	The person appointed jointly by the parties from the list of adjudicators contained below																								
	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 40%;">Name</th> <th style="width: 20%;">Location</th> <th style="width: 40%;">Contact details (phone & e mail)</th> </tr> </thead> <tbody> <tr> <td>Adv. Ghandi Badela</td> <td>Gauteng</td> <td>+27 11 282 3700 ghandi@badela.co.za</td> </tr> <tr> <td>Mr. Errol Tate Pr. Eng.</td> <td>Durban</td> <td>+27 11 262 4001 Errol.tate@mweb.co.za</td> </tr> <tr> <td>Adv. Saleem Ebrahim</td> <td>Gauteng</td> <td>+27 11 535-1800 salimebrahim@mweb.co.za</td> </tr> <tr> <td>Mr. Sebe Msutwana Pr. Eng.</td> <td>Gauteng</td> <td>+27 11 442 8555 sebe@civilprojects.co.za</td> </tr> <tr> <td>Mr. Sam Amod</td> <td>Gauteng</td> <td>sam@samamod.com</td> </tr> <tr> <td>Adv. Sias Ryneke SC</td> <td>Gauteng</td> <td>083 653 2281 ryneke@duma.nokwe.co.za</td> </tr> <tr> <td>Mr. Emeka Ogbugo (Quantity Surveyor)</td> <td>Pretoria</td> <td>+27 12 349 2027 emeka@gosiame.co.za</td> </tr> </tbody> </table>		Name	Location	Contact details (phone & e mail)	Adv. Ghandi Badela	Gauteng	+27 11 282 3700 ghandi@badela.co.za	Mr. Errol Tate Pr. Eng.	Durban	+27 11 262 4001 Errol.tate@mweb.co.za	Adv. Saleem Ebrahim	Gauteng	+27 11 535-1800 salimebrahim@mweb.co.za	Mr. Sebe Msutwana Pr. Eng.	Gauteng	+27 11 442 8555 sebe@civilprojects.co.za	Mr. Sam Amod	Gauteng	sam@samamod.com	Adv. Sias Ryneke SC	Gauteng	083 653 2281 ryneke@duma.nokwe.co.za	Mr. Emeka Ogbugo (Quantity Surveyor)	Pretoria	+27 12 349 2027 emeka@gosiame.co.za
Name	Location	Contact details (phone & e mail)																								
Adv. Ghandi Badela	Gauteng	+27 11 282 3700 ghandi@badela.co.za																								
Mr. Errol Tate Pr. Eng.	Durban	+27 11 262 4001 Errol.tate@mweb.co.za																								
Adv. Saleem Ebrahim	Gauteng	+27 11 535-1800 salimebrahim@mweb.co.za																								
Mr. Sebe Msutwana Pr. Eng.	Gauteng	+27 11 442 8555 sebe@civilprojects.co.za																								
Mr. Sam Amod	Gauteng	sam@samamod.com																								
Adv. Sias Ryneke SC	Gauteng	083 653 2281 ryneke@duma.nokwe.co.za																								
Mr. Emeka Ogbugo (Quantity Surveyor)	Pretoria	+27 12 349 2027 emeka@gosiame.co.za																								
W1.2(3)	The <i>Adjudicator nominating body</i> is:	The current Chairman of Johannesburg Advocate's Bar Council																								
W1.4(2)	The <i>tribunal</i> is:	Arbitration																								
W1.4(5)	The <i>arbitration procedure</i> is	The arbitration procedure is set out in The Rules for the Conduct of Arbitrations 2013 Edition, 7th Edition, published by The Association of Arbitrators, (Southern Africa)																								
	The place where arbitration is to be held is	Johannesburg, South Africa.																								
	The person or organization who will choose an arbitrator	The Arbitrator is the person selected by the Parties as and when a dispute arises in terms of the relevant Z Clause, from the Panel of Arbitrators provided under the relevant Z clause if the arbitration procedure does not state who selects an arbitrator. The Arbitrator nominating body is the Chairman of the Johannesburg Advocates Bar Council.																								
Option A	The Contractor prepares forecasts of the final total of the Prices for the whole of the <i>Services</i> at intervals no longer than 4 weeks.																									
12	Data for secondary Option																									
X1	Price Adjustment for inflation	The index referred to in this clause shall be deemed to refer to the CPI index on the <i>starting date</i> . Price adjustment for inflation shall only take place on contract anniversary																								



AIRPORTS COMPANY
SOUTH AFRICA

X17	Low service damages	refer to <i>service level table</i> in C3
X18	Limitation of liability	
X18.1	The <i>Contractor's</i> liability to the <i>Employer</i> for indirect or consequential loss is limited to:	Nil - Neither Party is liable to the other for any consequential or indirect loss, including but not limited to loss of profit, loss of income or loss of revenue
X18.2	For any one event, the <i>Contractor's</i> liability to the <i>Employer</i> for loss of or damage to the <i>Employer's</i> property is limited to:	The total damages suffered and/or costs incurred as a result of damage to the employer's property
X18.3	The <i>Contractor's</i> total liability to the <i>Employer</i> for defects due to his design which are not listed on the Defects Certificate is limited to:	The total damages suffered and/or costs incurred as a result of damage to the employer's property
X18.4	The <i>Contractor's</i> total liability to the <i>Employer</i> for all matters arising under or in connection with this contract, other than excluded matters, is limited to:	The Contractor's total direct liability to the Employer for all matters arising under or in connection with this contract, other than the excluded matters, is limited to the total damages suffered and/or costs incurred as a result of damage to the employer's property and applies in contract, tort or delict and otherwise to the extent allowed under the law of the contract. The excluded matters are amounts payable by the Contractor as stated in this contract for: <ul style="list-style-type: none"> - Loss of or damage to the Employer's property, - Defects liability, - Insurance liability to the extent of the Contractor's risks - death of or injury to a person; infringement of an intellectual property right
X19	Task Order	Task Order shall be issued in line with the Employers Supply Chain Management Policies and governing regulations.

Z(A): The Additional conditions of contract are: Z1-Z19

Amendments to the Core Clauses		
Z1	Interpretation of the law	
Z1.1	Add to core clause 12.3: Any extension, concession, waiver or relaxation of any action stated in this contract by the Parties, the <i>Service Manager</i> , the <i>Supervisor</i> , or the <i>Adjudicator</i> does not constitute a waiver of rights and does not give rise to an estoppel unless the Parties agree otherwise and confirm such agreement in writing.	
Z2	Providing the Service:	
Z2.1	Delete core clause 20.1 and replace with the following: The <i>Contractor</i> provides the Service in accordance with the Service Information and warrants that the results of the Service, when complete, shall be fit for their intended purpose.	
Z5	Termination	
Z5.1	Add the following to core clause 91.1, at the second main bullet, fifth sub-bullet point, after the words "assets or": "business rescue proceedings are initiated, or steps are taken to initiate business rescue proceedings".	
Amendment to the Secondary Option Clauses		
Z7	Limitation of liability:	



Z7.1	Insert the following new clause as Option X18.6: The <i>Employer's</i> liability to the <i>Contractor</i> for the <i>Contractor's</i> indirect or consequential loss is limited to R0.00
Z7.2	Notwithstanding any other clause in this contract, any proceeds received from any insurances or any proceeds which would have been received from any insurances but for the conduct of the <i>Contractor</i> shall be excluded from the calculation of the limitations of liability listed in the contract
Additional Z Clauses	
Z8	Cession, delegation and assignment
Z8.1	The <i>Contractor</i> shall not cede, delegate or assign any of its rights or obligations to any person without the written consent of the <i>Employer</i> , which consent shall not be unreasonably withheld. This clause shall be binding on the liquidator/business rescue practitioner /trustee (whether provisional or not) of the <i>Contractor</i>
Z8.2	The <i>Employer</i> may cede and delegate its rights and obligations under this contract to any person or entity
Z9	Joint and several liabilities
Z9.1	If the <i>Contractor</i> constitutes a joint venture, consortium or other unincorporated grouping of two or more persons, these persons are deemed to be jointly and severally liable to the <i>Employer</i> for the performance of the Contract.
Z9.2	The <i>Contractor</i> shall, within 1 week of the Contract Date, notify the <i>Service Manager</i> and the <i>Employer</i> of the key person who has the authority to bind the <i>Contractor</i> on their behalf.
Z9.3	The <i>Contractor</i> does not materially alter the composition of the joint venture, consortium or other unincorporated grouping of two or more persons without prior written consent of the <i>Employer</i> .
Z10	Ethics
Z10.1	The <i>Contractor</i> undertakes:
Z10.1.1	not to give any offer, payment, consideration, or benefit of any kind, which constitutes or could be construed as an illegal or corrupt practice, either directly or indirectly, as an inducement or reward for the award or in execution of this contract;
Z10.1.2	to comply with all laws, regulations or policies relating to the prevention and combating of bribery, corruption and money laundering to which it or the <i>Employer</i> is subject, including but not limited to the Prevention and Combating of Corrupt Activities Act, 12 of 2004.
Z10.2	The <i>Contractor's</i> breach of this clause constitutes grounds for terminating the <i>Contractor's</i> obligation to Provide the Works or taking any other action as appropriate against the <i>Contractor</i> (including civil or criminal action). However, lawful inducements and rewards shall not constitute grounds for termination.
Z10.3	If the <i>Contractor</i> is found guilty by a competent court, administrative or regulatory body of participating in illegal or corrupt practices, including but not limited to the making of offers (directly or indirectly), payments, gifts, gratuity, commission or benefits of any kind, which are in any way whatsoever in connection with the contract with the <i>Employer</i> , the <i>Employer</i> shall be entitled to terminate the contract in accordance with the procedures stated in core clause 92.2. the amount due on termination is A1.
Z11	Confidentiality
Z11.1	All information obtained in terms of this contract or arising from the implementation of this contract shall be treated as confidential by the <i>Contractor</i> and shall not be used or divulged or published to any person not being a party to this contract, without the prior written consent of the <i>Service Manager</i> or the <i>Employer</i> , which consent shall not be unreasonably withheld.
Z11.2	If the <i>Contractor</i> is uncertain about whether any such information is confidential, it is to be regarded as such until otherwise notified by the <i>Service Manager</i> .
Z11.3	This undertaking shall not apply to –
Z11.3.1	Information disclosed to the employees of the <i>Contractor</i> for the purposes of the implementation of this agreement. The <i>Contractor</i> undertakes to procure that its employees are aware of the confidential nature of the information so disclosed and that they comply with the provisions of this clause;



AIRPORTS COMPANY SOUTH AFRICA

- Z11.3.2** Information which the *Contractor* is required by law to disclose, provided that the *Contractor* notifies the *Employer* prior to disclosure so as to enable the *Employer* to take the appropriate action to protect such information. The *Contractor* may disclose such information only to the extent required by law and shall use reasonable efforts to obtain assurances that confidential treatment will be afforded to the information so disclosed;
- Z11.3.3** Information which at the time of disclosure or thereafter, without default on the part of the *Contractor*, enters the public domain or to information which was already in the possession of the *Contractor* at the time of disclosure (evidenced by written records in existence at that time);
- Z11.4** The taking of images (whether photographs, video footage or otherwise) of the *works* or any portion thereof, in the course of Providing the Works and after Completion, requires the prior written consent of the *Service Manager*. All rights in and to all such images vests exclusively in the *Employer*
- Z11.5** The *Contractor* ensures that all his Subcontractors abide by the undertakings in this clause.

Z12 *Employer's Step-in rights*

- Z12.1** If the *Contractor* defaults by failing to comply with his obligations and fails to remedy such default within 2 weeks of the notification of the default by the *Service Manager*, the *Employer*, without prejudice to his other rights, powers and remedies under the contract, may remedy the default either himself or procure a third party (including any subcontractor or supplier of the *Contractor*) to do so on his behalf. The reasonable costs of such remedial works shall be borne by the *Contractor*
- Z12.2** The *Contractor* co-operates with the *Employer* and facilitates and permits the use of all required information, materials and other matter (including but not limited to documents and all other drawings, CAD materials, data, software, models, plans, designs, programs, diagrams, evaluations, materials, specifications, schedules, reports, calculations, manuals or other documents or recorded information (electronic or otherwise) which have been or are at any time prepared by or on behalf of the *Contractor* under the contract or otherwise for and/or in connection with the *works*) and generally does all things required by the *Service Manager* to achieve this end.

Z13 *Liens and Encumbrances*

- Z13.1** The *Contractor* keeps the Equipment used to Provide the Services free of all liens and other encumbrances at all times. The *Contractor*, vis-a-vis the *Employer*, waives all and any liens which he may from time to time have, or become entitled to over such Equipment and any part thereof and procures that his Subcontractors similarly, vis-a-vis the *Employer*, waive all liens they may have or become entitled to over such Equipment from time to time

Z14 *Intellectual Property*

- Z14.1** Intellectual Property ("IP") rights means all rights in and to any patent, design, copyright, trade mark, trade name, trade secret or other intellectual or industrial property right relating to the Works.
- Z14.2** IP rights remain vested in the originator and shall not be used for any reason whatsoever other than carrying out the *works*.
- Z14.3** The *Contractor* gives the *Employer* an irrevocable, transferrable, non-exclusive, royalty free licence to use and copy all IP related to the *works* for the purposes of constructing, repairing, demolishing, operating and maintaining the works
- Z14.4** The written approval of the *Contractor* is to be obtained before the *Contractor's* IP made available to any third party which approval will not be unreasonably withheld or delayed. Prior to making any *Contractor's* IP available to any third party the *Employer* shall obtain a written confidentiality undertaking from any such third party on terms no less onerous than the terms the *Employer* would use to protect its IP
- Z14.5** The *Contractor* shall indemnify and hold the *Employer* harmless against and from any claim alleging an infringement of IP rights ("**the claim**"), which arises out of or in relation to:
- Z14.5.1** the *Contractor's* design, manufacture, construction or execution of the Works
- Z14.5.2** the use of the *Contractor's* Equipment, or
- Z14.5.3** the proper use of the Works.



AIRPORTS COMPANY
SOUTH AFRICA

Z14.6 The *Employer* shall, at the request and cost of the *Contractor*, assist in contesting the claim and the *Contractor* may (at its cost) conduct negotiations for the settlement of the claim, and any litigation or arbitration which may arise from it.

Z15 Dispute resolution:

Z15.1 Appointment of the Adjudicator

An *Adjudicator* is appointed when a dispute arises, from the Panel of Adjudicators below. The referring party nominates an Adjudicator, which nomination is either accepted or rejected by the other party. In the instance of a rejection of the nominated *Adjudicator*, the referring Party refers the appointment deadlock to the Chairman of the Johannesburg Bar Council, who appoints an *Adjudicator* listed in the Panel of Adjudicators below

The Parties appoint the *Adjudicator* under the NEC3 Adjudicator's Contract, April 2013

Panel of Adjudicators

Name	Location	Contact details (phone & e mail)
Adv. Ghandi Badela	Gauteng	+27 11 282 3700 ghandi@badela.co.za
Mr. Errol Tate Pr. Eng.	Durban	+27 11 262 4001 Errol.tate@mweb.co.za
Adv. Saleem Ebrahim	Gauteng	+27 11 535-1800 salimebrahim@mweb.co.za
Mr. Sebe Msutwana Pr. Eng.	Gauteng	+27 11 442 8555 sebe@civilprojects.co.za
Mr. Sam Amod	Gauteng	sam@samamod.com
Adv. Sias Ryneke SC	Gauteng	083 653 2281 ryneke@duma.nokwe.co.za
Mr. Emeka Ogbugo (Quantity Surveyor)	Pretoria	+27 12 349 2027 emeka@gosiame.co.za

Z15.2 Appointment of the Arbitrator

An *Arbitrator* is appointed when a dispute arises from the Panel of Arbitrators below. The referring party nominates an Arbitrator, which nomination is either accepted or rejected by the other party. In the instance of a rejection of the nominated *Arbitrator*, the referring Party refers the appointment deadlock to the Chairman of the Johannesburg Bar Council, who appoints an *Arbitrator* listed in the Panel of Arbitrators below

Panel of Arbitrators

Name	Location	Contact details (phone & e mail)
Adv. Ghandi Badela	Gauteng	+27 11 282 3700 ghandi@badela.co.za
Mr. Errol Tate Pr. Eng.	Durban	+27 11 262 4001 Errol.tate@mweb.co.za
Adv. Saleem Ebrahim	Gauteng	+27 11 535-1800 salimebrahim@mweb.co.za
Mr. Sebe Msutwana Pr. Eng.	Gauteng	+27 11 442 8555 sebe@civilprojects.co.za
Mr. Sam Amod	Gauteng	sam@samamod.com
Adv. Sias Ryneke SC	Gauteng	083 653 2281 ryneke@duma.nokwe.co.za
Mr. Emeka Ogbugo (Quantity Surveyor)	Pretoria	+27 12 349 2027 emeka@gosiame.co.za

Z16 Notification of a compensation event

Z16.1 Delete "eight weeks" in clause 61.3 and replace with "four weeks". Delete the words "unless the event arises from the Service Manager or the Supervisor giving an instruction, issuing a certificate, changing an earlier decision or correcting an assumption."

Z17 BBEE and Tax Clearance Certificates

Z17.1 The *Contractor* shall be expected to annually present a compliant BEE Certificate and a Tax Clearance Certificate. Failure to do adhere to these requirements shall be considered a material breach of the conditions of this Contract, the sanction for which may be a cancellation of this Contract.

Z18 Communication



AIRPORTS COMPANY
SOUTH AFRICA

- Z18.1** **Add a new Core Clause** 14.5 and 14.6 to read as follows:
The *Service Manager* requires the written consent of the Employer if an action will result in a change to the design, scope, and Service information that is 5% or more
- Z18.2** The *Service Manager* requires the written consent of the Employer if an action will result in the Completion Date being extended by more than 30 days.
-

Z19 **Delegation**

As stipulated by Section 37(2) of the Occupational Health and Safety Act No. 85 of 1993 as amended the *Contractor* agrees to the following:

- Z19.1** As part of this contract the *Contractor* acknowledge that it (mandatory) is an employer in its own right with duties as prescribed in the Occupational Health and Safety Act No 85 of 1993 as amended and agree to ensure that all work being performed, or Equipment, Plant and Materials being used, are in accordance with the provisions of the said Act, and in particular with regard to the Construction Regulations.
-



C1.2 b - DATA PROVIDED BY THE CONTRACTOR

Clause	Statement	Data
10.1	The Contractor is (Name): Address: Telephone No Email Address:	
	Represented by: Title: Address: Telephone: Email Address:	
	The <i>direct fee percentage</i> is:%
	The <i>subcontracted fee percentage</i> is:%
11.2	The <i>working areas</i> are	refer to C3 'Service Information'
24.1	The <i>Contractor's key persons</i> are:	CV's to be appended to resource proposal
1.	Name: Responsibility: Qualifications: Experience:	Supervisor
2.	Name: Responsibility: Qualifications: Experience:	HVAC Technician
3	Name: Responsibility: Qualifications: Experience:	HVAC Technician's Assistance
4	Name: Responsibility: Qualifications: Experience:	
11.2	The following matters will be included in the Risk Register	



AIRPORTS COMPANY
SOUTH AFRICA

	The plan identified in the Contract Data is	In Section C3, the Service Information
Option A	The <i>price list</i> is	In Section C2.2 of the Pricing Data of this contract
Option A	The tendered total of the Prices is	R (excluding VAT)
	(in words) (excluding VAT)

C1.4 Insurance Schedule

Summary of Terms and other Matters Applicable to Employer Provided Insurance

Part 1:

1. Insurance requirements for contracts with a value below R 50 million on the LANDSIDE

1.1 Contract Works

- With regards to contract works claims, the contractor/consultant is responsible for a deductible (excess) of R250 000.
- Contractors / consultants may re-insure the deductible

1.2 Public Liability

- In the event of a claim against the contractor / consultant for 3rd party property damage the contractor / consultant will be responsible for a deductible (excess) of R275 000
- In the event of a claim against the contractor / consultant for removal of lateral support, the contractor / consultant will be responsible for a deductible (excess) of R500 000
- Contractors / consultants may re-insure the deductibles

1.3 Professional Indemnity

- All consultants are responsible for Professional Indemnity cover of R5million
- Contractors who have a material design element, excluding typical P & G related work, as part of their scope, are responsible for Professional Indemnity cover of R5million
- In the event of a claim above R5million, the ACSA PI cover will kick in for the amount in excess of R5m.
- Proof of cover in the form of a certificate of insurance should be provided to ACSA before a contract is signed between ACSA and the contractor and/or consultant.

2. Insurance requirements for contracts below R 50 million on the AIRSIDE

2.1 Contract Works

- With regards to contract works claims, the contractor / consultant is responsible for a deductible (excess) of R250 000.
- Contractors / consultants may re-insure the deductible

2.2 Public Liability

- In the event of a claim brought against the contractor / consultant for 3rd party property damages the contractor / consultant will be responsible for a deductible (excess) of R525 000
- In the event of a claim brought against the contractor / consultant for removal of lateral support, the contractor / consultant will be responsible for a deductible (excess) of R750 000
- In the event of a claim brought against the contractor / consultant for damage to aircraft, the contractor / consultant will be responsible for a deductible (excess) of R750 000
- Contractors / consultants may re-insure the deductibles



2.3 Professional Indemnity

- All consultants are responsible for Professional Indemnity cover of R5million
- Contractors who have a material design element, excluding typical P & G related work, as part of their scope, are responsible for a Professional Indemnity cover of R5million.
- In the event of a claim above R5million, the ACSA PI cover will kick in for the amount in excess of R5million.
- Proof of cover in the form of a certificate of insurance should be provided to ACSA before a contract is signed between ACSA and the contractor and/or consultant.

Part 2:

ACSA Maintenance Contracts Insurance Clause. Insurance Affected by the Employer.

For OPEX projects and non-construction CAPEX projects on the **landside (including inside the terminal building)**:

The successful bidder must source the following insurance cover, which is the deductible in the ACSA insurance cover:

- Aviation liability insurance cover for an indemnity limit not less than R100 000 (one hundred thousand rands).
- Submit proof of insurance to ACSA before the work starts, and annually for the duration of the project.

For OPEX projects and non-construction CAPEX projects on the **airside (aprons, runways, taxiways)**:

The successful bidder must source the following insurance cover, which is the deductible in the ACSA insurance cover:

- Aviation liability insurance cover for an indemnity limit not less than R300 000 (three hundred thousand rands).
- Submit proof of insurance to ACSA before the work starts, and annually for the duration of the project.

Sub-Contractors

The Contractor shall:

- (a) ensure that all potential and appointed Sub-Contractors are aware of the whole contents of this clause, and
- (b) enforce the compliance by Sub-Contractors with this clause where applicable.”



AIRPORTS COMPANY
SOUTH AFRICA

Annex B

INCIDENT ADVICE FORM

NOTE: PLEASE SEND A COPY HEREOF TO ACSA HEAD OFFICE

Send to:

*From:

Aon South Africa (Pty) Ltd - Construction & Engineering

Attention: Priscilla Hart

1 Sandton Drive

Sandhurst, Sandton

2196

Tel No: +27 (11) 944 7974

E- mail: priscilla.hart@aon.co.za

*Please provide name of contracting company, site address, telephone, fax numbers and e-mail.

DATE OF LOSS:

REPORTED TO SITE AGENT BY: DATE

REPORTED TO AON SOUTH AFRICA BY: DATE

Locality of Incident:

How did the loss /damage/injury/death occur (cause)?



AIRPORTS COMPANY
SOUTH AFRICA

Details and nature of loss /damage/injury/death:

Names and address of witnesses:

Estimated cost of repairs, if applicable (Separate records of all costs must be kept):

Who or what appears to be responsible for the loss /damage/injury/death:



AIRPORTS COMPANY
SOUTH AFRICA

Person whom assessor should contact:

Telephone, fax number and e-mail:

SIGNED BY: SIGNATURE:
.....

COMPANY: DATE:
.....



C2.1 Pricing Instructions

The intended pricing strategy to be followed in this tender is according to the Price List (including the activity schedule).

1. The Contract Data, Service information, drawings and any other documents relevant to this tender must be read in conjunction with the Activity Schedule.
2. The contractor must plan the work in this contract as a set of activities. These should be the same activities as he shows on his programme.
3. This schedule covers the items that will be measurable. A lump sum price for each activity shall be entered and no other items will be measured. Costs not covered by the items may be included in the most appropriate items listed. The Contractor has the liberty to insert items, quantities and rates of his own choosing in the said schedule as a separate line item.
4. The pricing schedule as completed by the Contractor shall be **VAT exclusive** prices and shall cover, "inter alia" all general risks, liabilities, obligations, profit, expenses, costs, bonuses, all allowances such as shift and standby allowances, sick-leave, other leave, brackets, fixings, incidentals, consumables etc. that will be required to successfully complete this contract as set forth or as implied in the documents on which this Contract is based.
5. The contractor is to take note that payment is made for each activity only when it is complete. "Complete" as it is used in this schedule means the complete system or unit as specified in the particular document.
6. Unless a separate rate for the supply and for the installation of any item is specifically called for, the supply and installation costs of any item shall be fully included in the price.
7. The description of each item shall, unless otherwise stated herein, be held to include making, conveying and delivering, unloading, storing, unpacking, hoisting, setting, fitting and fixing in position, cutting and waste, patterns, models and templates, plant, temporary works, return of packaging, establishment charges, profit and all other obligations arising out of the contractual conditions.
8. The quantities and rates included for day work shall form part of the tender price, but Contractors shall note that this item must be regarded as provisional and will only be payable to the Contractor if and when a written order to this effect has been issued.
9. "Foreign" shall mean the CIF (Cost, Insurance and Freight) value.
10. No alterations to the original text shall be allowed. If any alterations are made, it shall be ignored, and the original wording will apply.
11. Variations in the scope and extent of the work shall be allowed to meet the Engineer's requirements and shall be measured and priced at the rates entered in the Activity Schedule, where appropriate, and shall form an addition to or deduction from the total of the Accepted Contract Amount. Any items or variations for which rates have not been included in the Activity Schedule shall be agreed and priced as non-scheduled items.
12. All provisional sums and contingency amounts shall be expended as directed by the Engineer and any balance remaining shall be deducted from the contract sum.
13. All items described as "provisional" shall be measured as executed and paid for according to prices in the Activity Schedule and any amounts not spent shall be deducted from the contract price. No work for which "provisional" items are provided shall, be commenced without written instructions from the Engineer.
14. No commitment to expending any portion of the contingency amounts and/or provisional sums are made or implied by the Employer.
15. The Contractor shall not be entitled to any claim in instances where provisional sums are partially or in total removed from the contract.
16. The main cost drivers for this contract are required labour resources and required service levels and not the quantity of equipment.



AIRPORTS COMPANY SOUTH AFRICA

C2.2 Price List

The following Activity Schedule is provided “as-is” for the benefit of the Tenderer. ACSA cannot guarantee that it is complete in all respects. The Tenderer is responsible for providing an Activity Schedule which is accurate, complete and in accordance with their proposal. Also, refer to C3 (Service information) for activities that need to be priced. Only items listed in this Activity Schedule may be billed to the Employer.

Activity Schedule

*By Tools, equipment and consumables is also meant cleaning materials, fasteners, lubricants, chemicals, electronic devices, etc. that are required to do any corrective or preventive maintenance, and measurements (multi-meters, etc.). The *Contractor* must submit a list of tools that will be used on this contract at the start of the contract. This tools list must be inspected and verified by ACSA monthly prior to payment.

Part 1 – Preventative Maintenance

(Please note: Maintenance cost for items are inclusive of labour, tools, consumables, PPEs and travelling)

Item no.	Asset Description	Quantity	Amount (per single item)	Monthly cost	Semester Cost
1	Split units / Packaged units / VRV	107	R	R	R
2	Chillers	2	R	R	R
3	Air handling Units	5	R	R	R
4	Terminal Building Donkin CDC inline duct fan Smoke Extraction Fans	22	R	R	R
5	Terminal Building Donkin cased axial fan	7	R	R	R
6	Extraction Fans – Ablutions	51	R	R	R
7	Sewerage Pumps	2	R	R	R
8	Chilled Water Pumps	2	R	R	R
9	Domestic water pumps	2	R	R	R
Preventative Maintenance Sub-Total A (per Semester)					R

*Only actuals will be claimed for. Approved reports will be used as “delivery notes” prior to claiming

Part 2 Provisional Amounts:

(Provisional amount will be paid on proven cost and must be on pre-approval basis. Supporting documents will be requested at claiming)

Item no.	Description	Qty	Amount (per single item)	Semester Cost
1	Permits	1	R 7 500	R 7 500
2	Safety file	1	R 7 000	R 7 000
3	Spares and unique repairs (on approval by <i>Service Manager</i>)	1	R	R
4	Specialized Engineer / Consultant Investigation / fault-finding (Mechanical / Electrical, etc.) (on approval of the <i>Service Manager</i> . Includes travelling and labour and detailed engineer's report).	1	R	R
4	Mark up on Spares and unique repairs (..... %)	1	R x%	R



AIRPORTS COMPANY
SOUTH AFRICA

	Preventative Maintenance Sub-Total C (per Semester)	R
--	--	----------

Part 3 Fee on Direct cost and administrative cost (Fee on direct cost):

Item no.	Asset Description	Quantity	Sub-Total A, B&C	Percentage (%)	Semester Cost
1	Fee on direct cost ()	1	R	%	R
	Preventative Maintenance Sub-Total D (per Semester)				R

Part 4 ADHOC Corrective Maintenance

Note these are for evaluation purposes 80/20 maintenance principle applied.

No cost will be charged for minor repairs performed by maintenance staff during airport operating hours.

Rates are inclusive (include travelling, averaged for public holidays and after hour, admin and fees on overheads, PPE and tools allowance)

Labour rates

Any work not included under part 1 shall be deemed additional work or non-scheduled items and will be charged at the following rates:

Labour

Item	Description	Rates	Qty / Hours	Cost per Semester
1	Specialized Engineer (Mechanical / Electrical) (on approval of the Service Manager. Includes a detailed engineer's report)	R		R
2	Refrigeration Technician / Artisan	R		R
3	Technical assistants	R		R
	Preventative Maintenance Sub-Total E (per Semester)			R

^aAll rates to exclude vat. Subject to agreement between the *Service Manager* and the *Contractor*, the number of staff allocated to the contract may be increased/decreased to cater for special needs that may arise from time to time. Labour rates shall include all personnel insurance, holidays with pay, incentive bonuses. No labour shall be charged for travel or travelling. Labour time shall be calculated for the time spent on site. Time spend on site must be proved by a job card signed by both the Employer's representative and the Contractor on the day(s) which the activities are performed. The job card must have the following information as a minimum:

- Date
- Time of work started
- Time work stopped
- What activities were performed
- Approval signatures from both the Employer and the Contractor

After-hours Call-outs

Callouts rate must include all required travelling and the **first hour on site**.

Call out fee shall not be applicable when contractors are onsite.

After hours rate shall be applicable for callouts outside normal working hours (07H00-17H00)

Mark-up (third party procured items/services)

Cost shall be net cost (excluding VAT) of parts delivered to site with all discounts deducted. The third party's quote shall be presented when submitting quotes for approval.


Part 5 Special Maintenance / Inspections / Tests

Description	Rate	Qty	Total Excluding Mark-up	Mark up	Total including mark-up
Seasonal Service (winter) for the chiller plant	R	1	R	0%	R
Cleaning of the diffusers	R	241	R	0%	R
OEM parameter testing for central unit (winter settings)	R	1	R	0%	R
Cleaning of the sewer sumps	R	1	R	0%	R
Draining, disposal and refilling of the oil on chiller including the filter replacement. If filter not required at the time - the filter must be handed over to ACSA for spare. Oil disposal certificate required.	R	1	R	0%	R
Fire system interface testing for HVAC and smoke extraction fans	R	1	R	0%	R
Air flow rate measurement (supply and extraction) at Air handling units & extraction fans (including toilets)- submit detailed technical report with pictures.	R	1	R	0%	R
Statutory Inspections Sub-Total F (per Semester)		R			

Contract value

Below is the guide that must be used in estimating the contract value. This amount must be reported as the Contract Value in the corresponding schedules. Tenderers are reminded that this amount is for illustrative purposes only and that ACSA will not be under any obligation to expend the full or any portion of this amount. Monthly contract expenditure will be strictly calculated according to the Activity Schedule as provided above.

HVAC Systems and Pumps - six-months maintenance expenditure

Description	Total (excluding VAT)
Preventative maintenance Sub-Total A	R
Provisional Amounts Sub-Total B	R
Fee on direct cost Sub-Total C	R
ADHOC Corrective Maintenance Sub-Total D	R
Special maintenance/Inspection/test Sub-Total E	R
Ad-Hoc Sub-Total D	R
6-months estimated contract value (Sub –Total E)	R



AIRPORTS COMPANY
SOUTH AFRICA

Description	Total (excluding VAT)
Sub-total E: Semester	R

*this amount to be carried over to Form of Offer and Acceptance.

C3 Service information

DESCRIPTION OF THE WORKS

Employer's objectives

In brief, the Contractor will be responsible for the Maintenance of HVAC Systems (Mechanicals, Electricals, Controls) and Pumps at King Phalo Airport

- Pumps (motors, valves, pumps, control panel, level monitoring, pump house, sumps for submersible pumps, etc).
- Air Conditioning (Chiller plant and piping network, pumps (Sewerage and Domestic), split units, ventilation system, extractor fans, air handling units including dust and diffusers, etc)

The objective is to maintain the serviceability of the HVAC System (Mechanicals, Electricals, Controls) and Pumps at King Phalo Airport in a sustainable manner at the lowest operating and maintenance costs while ensuring compliance to Occupational Health and Safety Act 85 of 1993 and SANS347, SANS10147 and SANS10400 Part O. This demand requisition is aimed at implementing the recommendations of the sourcing strategy and to ensure that there is a term contract in dealing with planned and unplanned maintenance.

The occupational health and safety administration mandates monthly and biannual HVAC service for the HVAC system to ensure compliance and operating to its full capacity. The HVAC System must undergo the inspections, repairs and maintenance on monthly basis to guarantee reliability and sufficient cooling during Airport Operations

Pumps

The supplier will be responsible for servicing, repairing, conducting system performance test, statutory tests and replacement of components (where required) of the pumps infrastructure; comprising of but not limited to: pump, motor, piping, valves, expansion dampers, control panels, submersed sewer pumps, sewer macerator, submerged storm water pumps, level monitoring, domestic pump house, etc

HVAC System

The supplier will be responsible for servicing, repairing, conducting system performance test, statutory tests and replacement of components (where required) for the HVAC systems; comprising of but not limited to chiller plant including chilled water reticulation, ducting network including diffusers, air handling units, split units, controller, etc.

Extent of the works

The Contractor will be fully responsible for meeting all requirements in this document regarding the Works.

For each piece of equipment, all work will be carried out to standards as required by the Original Equipment Manufacturer (OEM) as well as any applicable governing law and/or regulations. Where OEM standards differ from those required by this document the more stringent requirement shall apply. The Contractor will be fully responsible for obtaining (and keeping up to date with) said requirements.

The Contractor will be responsible for providing staff which are sufficiently skilled and qualified for successful execution of the works. The Contractor shall comply with the Minimum Staffing Schedule always – as stipulated in the Annexes. This may be amended by mutual arrangement between ACSA and the Contractor from time to time.

The Contractor shall always remain responsible to ensure that the compliment and maintenance regime is sufficient to maintain the service levels and system performance indicators as stipulated in the Annexes. Should the Contractor not be able to maintain adequate system performance indicators due to constraints caused by the Employer, it shall be timeously reported, in writing, to the Contract Manager. Refer to the Annexes for the required system performance indicators.

The Contractor will ensure that his/her staff compliment is of a sufficient quantity to allow for uninterrupted supply of labour in the event of his/her staff taking sick leave, paid leave and will allow for all staff related eventualities.

The Contractor shall continuously ensure that all staff is suitable, able and competent for the duties required of them. The Contractor shall continuously ensure that all staff is knowledgeable and trustworthy to perform maintenance activities/procedures for the Works. The Contractor shall further ensure that any staff member reasonably suspected of partaking in criminal activities is immediately removed from site and his permit returned to and/or cancelled at the ACSA Permit Office.



AIRPORTS COMPANY SOUTH AFRICA

All work shall be performed within the required Response Times – as stipulated in the Annexes. Any breakdown impacting on operations shall be attended-to until restored to good reliable condition. No breakdown may be left unattended or incomplete for the next day or shift. All repair work shall carry a defect free guaranteed for a period of 3 months after completion of work.

All work shall be charged according to the Activity Schedule. However, no labour shall be charged for any non-scheduled work, repair work or other work when carried out by a scheduled maintenance shift.

All spares will be charged according to the Activity Schedule. The Contractor shall ensure that replacement parts are effectively managed and disposed-off in a safe manner.

The Contractor will be responsible for holding all tools and/or special equipment that might be required for the execution of the works, either on site or on their premises in order to comply with the Response Time requirements of this contract. Any exclusion to the above should be clearly communicated in the returnable schedules when submitting the tender.

The Contractor shall ensure that, unless a special arrangement is made with the Service Manager, all senior staff members and maintenance support staff is always immediately reachable via cell phone.

The Contractor shall ensure that all maintenance staff are issued with uniforms that will comply with a minimum requirement as agreed with the Service Manager from time to time. Current airport requirements are: safety shoes, work suit and a uniquely numbered reflective jacket (for easy identification via CCTV).

Location of the works

The Works are located at Regional Airports-coastal at various locations. Refer to Annex A (schedule of equipment)

PROCUREMENT

Preferential procurement procedures Requirements

The Contractor will respect OEM warranties to ACSA always when procuring spare parts, products or 3rd party services. It will be the Contractor's sole responsibility to ensure that OEM warranty requirements are adhered to always.

Where Contractors use or quote on spare parts of a lower quality than recommended by the OEM, or parts not recommended by the OEM, this shall be clearly indicated to the Service Manager on the quotation. This also implies that the Contractor must build relationships with the various key OEM's.

The Contractor must adhere to all airport requirements regarding fire, health and safety when procuring replacement parts.

No casual labour (i.e. "off the street" labour) may be employed by the Contractor unless pre-arranged with ACSA. Whenever this is required, the Contractor shall come to a suitable arrangement with ACSA regarding sourcing and screening of such individuals.

Subcontracting

No part of this Contract may be subcontracted unless with written approval from ACSA. ACSA shall be under no obligation to grant such approval. Should any part of this Contract be subcontracted, the Contractor will be responsible for all Works (or failure to affect the Works) as if it was done so by the Contractor.



AIRPORTS COMPANY SOUTH AFRICA

MANAGEMENT

Management of the works

Particular / generic specifications

All work shall conform to all relevant of the OHS ACT, HVAC Systems Regulations including the gazzeted standard under these

All work shall be carried out in accordance with prevailing industry norms and best practice and will always comply with OEM requirements.

Planning and programming

All maintenance work shall be scheduled, and a roster presented to the Service Manager at the end of the preceding month. Work shall be scheduled in a manner as not to interfere with any normal airport operations.

Normal airport operational hours shall be:

King Phalo Airport: Mon-Thu 06H00 – 20H30; Fri 06H00 – 20H30 Sat 08H00 – 18H00; Sun 08H00 – 20H30

Normal working Hours shall be 07H00-17H00

As a **minimum** requirement, the Contractor shall roster **scheduled** preventative maintenance activities.

Maintenance teams will attend to scheduled preventative maintenance, non-scheduled maintenance and breakdown maintenance. The Contractor must ensure that no scheduled maintenance work is carried over to the following week.

All Preventative Maintenance shall be scheduled, at least, to the requirements of the annexures (The Contractor must ensure that sufficient allowances for all these items are made with his/her pricing in the Activity Schedule.)

Methods and procedures

The Contractor must accept and respect the fact that the Airport is continuously undergoing construction and improvement and that a variety of stakeholders are involved in ACSA's business. Therefore, within reason and with prior arrangement with the Contractor, ACSA might require the following from time to time:

- Assisting with emergency repairs on
- Assisting with airport operations Re-scheduling of work to accommodate other contractors
- Allowing access and aiding OEM suppliers to correct defects on equipment and/or systems
- Pointing out services to consultants or other contractors
- Providing access to other contractors
- Attending co-ordination and planning meetings
- Removing rubble and/or equipment from site relating to this contract
- Training of ACSA operators and/or technicians
- Providing of system data and/or statistics to ACSA
- Recommending improvements on maintenance procedures
- Recommending improvements on operational procedures
- Co-operating with ACSA Security relating to security issues

The ACSA Service Manager may instruct operational and works procedures to the Contractor as might be required from time to time. The Contractor will instruct his/her staff accordingly and implement measures to ensure that these procedures are strictly adhered to.

Quality plans and control

All work must be executed in accordance with prevailing industry norms and standards relating to quality. In this regard, the Contractor will be expected to draft quality plans for the Service Manager from time to time. Emphasis must be on improving system reliability and on ensuring that rostered maintenance work is indeed performed as and when required.

Environment

The Contractor will keep noise and dust levels to a minimum. At no time, shall his/her work result in nuisance, interference or danger to the public or any other person working at the Airport.

At no time, shall the Contractor:

- allow any pollutive or toxic substance to be released into the air or storm water systems
- interfere with, or put at risk, the functionality of any system or service
- cause a fire or safety hazard

Service information



AIRPORTS COMPANY SOUTH AFRICA

Format of communications

Work instructions, daily check sheets, monthly maintenance reports, breakdown reports, exception reports, etc. will all be in a format as agreed with the Service Manager.

Key personnel

A schedule of key personnel to this Contract (as per the Schedules) will be provided to the Service Manager at commencement of this Contract. This will, as a minimum, include all persons from technician level to management level. For the full duration of this Contract, none of these persons will be replaced by a person of lesser ability or qualification. All on-site staff leaves shall be reported and agreed with the Service Manager.

Management meetings

The Contractor will be expected to attend meetings relating to maintenance, operations, contract management and other issues that may arise from time to time. As far as is practicable, the Contractor will make all required persons available for these meetings. The Contractor shall not submit claims for payment for staff attending any of these

The meeting shall be site specific. The medium in which the meetings will be conducted will be discussed with the site-specific Service Manager on contract commencement.

Electronic payments

The Contractor should arrange with ACSA's finance department for making all payments electronically.

Daily records

The Contractor shall keep accurate daily records of staff attendance, maintenance work, safety inspections and exception reports. Records shall be available for scrutiny by the Service Manager at any time. All records shall be in a format as agreed with the Service Manager.

Monthly reports

When invoicing, the Contractor shall ensure that all required reports for the corresponding month are attached to the monthly invoice. This will include monthly reports on:

1. system availability (averaged per week)
2. maintenance work (including % of scheduled maintenance work completed)
3. maintenance plan for the next month
4. Asset register up to date including equipment data
5. Outstanding maintenance issues

The contractor shall keep copies of all reports and records for at least 3 years. All reports shall be in a format as agreed with the Service Manager from time to time.

Permits

The Contractor shall not be compensated for costs relating to ACSA required permits, or for labour/time spent in obtaining it. An allowance must be made in the Activity Schedule in this regard.

The Contractor must ensure that he/she is, always, familiar with ACSA's safety and security requirements relating to permits for no work to be delayed as a result thereof. This will include the permit application process.

Note that (within reason) the Contractor will have no claim against ACSA if a permit request is refused.

The following table is not all inclusive, but is provided for illustration purposes:

Permit	Required by/for	Department
AVOP – Airside Vehicle Operator permit	All drivers of vehicles on airside	ACSA Safety
Airside Vehicle Permit	All vehicles that enter airside	ACSA Safety
Basement Parking permit	All vehicles allowed to enter the delivery basement	ACSA Parking



AIRPORTS COMPANY SOUTH AFRICA

Personal permit	All persons employed on the airport	ACSA Security
Cell phone permit	All persons taking cell phones to airside	ACSA Security
Lap top permit	All persons taking lap top computers to airside	ACSA Security
Camera permit	All persons taking cameras or camera equipment to airside	ACSA Security
Hot Works Permit	All welding and/metal cutting work	ACSA Safety

Proof of having attended the airside induction training course is required for all personal permit applications. Persons applying for an AVOP must provide proof of having attended an AVOP course. Fees are levied for these courses. Fees are further levied for all permit renewals and refresher courses - where applicable.

Proof of compliance with the law

The Service Manager may at any time request from the Contractor reasonable proof that the Contractor is in compliance with a law or regulation.

Insurance provided by the employer

Refer to General Conditions of Contract

Health and safety

Health and safety requirements and procedures

The Service Manager shall be entitled to fine the Contractor an amount of R2000.00 for each non-conformance to Health and Safety matters. This shall not transfer any of the Contractor's responsibilities in this regard to the Employer by any means.

The Contractor shall be fully responsible for compliance to the Occupational Health and Safety Act for all persons, equipment and installations relating to this Contract. The Contractor is expected to sign the undertaking in this regard as attached in the annexes.

It shall be the Contractor's responsibility to ensure that all relevant labour and safety legislation is adhered to in rostering staff.

All persons on company premises shall obey all health and safety rules, procedures and practices. NO SMOKING signs and the prohibition of the carrying of smoking materials in designated areas shall always be obeyed. A copy of the Safety Rules booklet is available on request from the ACSA Safety Department.

All the applicable requirements of the Occupational Health and Safety Act (1993) and Regulations and any amendments thereto, shall be met. Where the OHS Act prescribes certification of competency of persons performing certain tasks, proof of such certification shall be provided to the Service Manager.

The contractor's Workmen's Compensation fees must be up to date. A copy of the Contractor's WCA registration shall be produced on request.

The following areas in the company are declared as "HOT WORKS PERMIT" areas:

All airside areas

All basement areas

All areas accessible to the public

All enclosed areas

The terminal building

Any process in the above-mentioned areas involving open flames, sparks, or heat shall be authorised by the issue of a permit to work - obtainable from the ACSA Safety department. Any work done under the protection of a permit to work shall be in strict compliance with every prescription regarding the permit.

Safety equipment shall be used where applicable (e.g. safety, goggles, boots, harness, etc.) The Contractor, at his/her own expense shall provide such equipment, for his/her employees. The Contractor shall apply the necessary discipline and control to ensure compliance by his workers.

All Contractors must ensure that his/her employees are familiar with the existing emergency procedures and must co-operate in any drills or exercises, which might be held. Emergency / fire equipment and extinguishers shall not be obstructed at any time

No person shall perform an unsafe / unhygienic act or operation whilst on Company premises.

No unsafe/dangerous equipment or tools may be brought onto or used on Company premises. The Company reserves the right to inspect all equipment/tools at any time and to prevent/prohibit their use, without any penalty to the Company and without affecting the terms of the Contract in any way.

The Company reserves the right to act in any way to ensure the safety/security of any persons, equipment or goods on its premises and will not be liable for any costs or loss evoked by the action. This includes the right to search all vehicles and persons entering, leaving or on the premises and to inspect any parcel, package, handbag and pockets. Persons who are not willing to permit such searches may not bring any such items or vehicles onto the premises.

The Contractor shall maintain good housekeeping standards in the area where he is working for the duration of the contract.

At no time, must the Contractor interfere with, or put at risk, the functionality of any Sprinklers and/or fire prevention system. Care must also be taken to prevent fire hazards.

The Contractor is required to issue all staff with standard uniforms. This shall as a minimum include: safety shoes, overalls (clearly marked with Contractor's company logo) and numbered reflective jackets (as per Airport requirements). All costs relating to uniforms shall be for the Contractor's account.

Cell phones and two-way radios

Use of cell phones on airside is **not** permitted unless the user is in possession of an appropriate Airport permit for the device. Cell phone permit issuing authority lies with the ACSA Security department.

The Contractor will **not** be allowed to use two-way radios at the Airport unless these radios are of the type, model and frequency range as approved by the ACSA IT department.

Protection of the public

The Contractor shall take special care in order not to harm or endanger the public in any way. Work shall be sufficiently hoarded and guarded to safeguard children and the general public from injury relating to machinery, work or other.

Barricades and lighting

Where hoarding, barricades or lighting is required in the execution of the Works, the Contractor shall provide same at his/her own expense. Hoarding, barricades and lighting shall comply with industry accepted norms and standards and may not be used for purposes of advertising or any other purpose than safeguarding the Works.

**ANNEXES to C3 (Service information)**

Title	Annex number
Schedule of Equipment	Annex A
Service Level Agreement	Annex B
OHS Act Appointment by Contractor	Annex C
Environmental Terms and Conditions	Annex D
Schedule of Tools and Special Equipment	Annex E
Contract start-up proposal	Annex F
Resource proposal	Annex G
Suggested Maintenance Programme	Annex H
Generic Safety File Requirements	Annex I
Guidelines for HVAC Systems and Regulations.	Annex J
Task Order	Annex K



ANNEX A

SCHEDULE OF EQUIPMENT

Split Unit/Packaged Unit/VRV					
Item	Capacity (BTU/kW)	Make/Model	Manufacturer	Location	Refrigerant
1	Power: 380V	HP101H	Dunham-Bus	Car - rental	R22
				ACSA - 214208	
2	Power: 380V	HP101H	Dunham-Bus	Car - rental	R22
				ACSA - 0011209	
3	Power: 380V	HP100H	Dunham-Bus	Car - rental	R22
				ACSA- 0011206	
4	Power: 380V	HP100H	Dunham-Bus	Car - rental	R22
				ACSA- 0011207	
5	Cool: 1,06Kw	SAPS	Daikin	CMMS-Commander room cc-11	R22
	Heat: 1,10Kw			ACSA-0011312	
6	Cool: 1.06Kw	SAPS	Daikin	CMMS- Csc room no- cc-10	R22
	Heat: 1,10Kw			ACSA -0011332	
7	Power: 220V	RY50GAV1a	Daikin	CMMS - Charge office	R22
				ACSA -0011354	
8	Cool: 1.06Kw	SAPS	Daikin	CMMS -Carpark cashiers	R22
	Heat: 1.10Kw			ACSA -0011370	
9	Cool: 8,35Kw	38Luv-080h	Carrier	CMMS -Server room	R410A
	Heat: 9,06Kw			ACSA -214221	
10	Cool: 8,35Kw	38Luv-080h	Carrier	CMMS	R410A
	Heat:9,06Kw			ACSA -0011682	
11	Cool: 6,92Kw	RY50LV1B	Daikin	CMMS -Server room	R22
	Heat: 6,22Kw			ACSA-214203	
12	Power: 240V	RY50GAV1A	Daikin	CMMS -CCTV Room	R22
				ACSA- 0011325	
13	Cool: 3,1Kw	RY71LUV1	Daikin	CMMS	R22
	Heat: 3,6Kw			ACSA- 0011377	
14	Cool: 240v	RXN350KEV1B	Daikin	Electrician office	R410A
	Heat:				
15	Cool :240v	RZQSG140L9V1B	Daikin	No bar code (new)	R410A
	Heat:				
16	Cool: 240v	RZQSG140L9V1B	Daikin	No bar code (new)	R410A
	Heat:				
17	Input Power				
18	Cool: 3.9-4.0 Kw	RY71LUY1	Daikin	ACSA 213670 Complex	R22
	Heat: 3.4-3.5 Kw				
19	Cool: 240v	RZQ5100C2V1B	Daikin	ACSA 213669 Complex	R410A
	Heat:				
20	Cool: 240v	RZQ5100C2V1B	Daikin	ACSA 213668 Complex	R410A
	Heat:				
21	Cool: 240v	RZQS100C2V1B	Daikin	ACSA 0011666- (11 sub)	R410A
	Heat:				
22	Cool: 240v	RZQS100C2V1B	Daikin	ACSA 0011665- (11 sub)	R410A
	Heat:				
23	Cool: 240v	RZQS100C2V1B	Daikin	ACSA 0011678- (11 sub)	R410A



AIRPORTS COMPANY
SOUTH AFRICA

Split Unit/Packaged Unit/VRV					
Item	Capacity (BTU/kW)	Make/Model	Manufacturer	Location	Refrigerant
	Heat:				
24	Cool: 240v	RYS0GAV1A	Daikin	ACSA 0011421- (11 sub)	R22
	Heat:				
25	Cool: 6.92	RYN50LV1B	Daikin	ACSA 214205- (11 Glide path)	R410A
	Heat: 6.22				
26	Cool: 6.92	RYN50LV1B9	Daikin	No barcode	R410A
	Heat: 6.22				
27	Cool: 6.92	RYN50LV1B9	Daikin	ACSA 214210 Receiver Station	R410A
	Heat:				
	Cool: 1.31 Kw	ASW-H72A4/KF	Aux	ACSA 214209- 11 Localizer	R22
	Heat: 1.30 Kw				
	Cool: 1.32 Kw	ASW-H72A4/KF	Aux	ACSA 214206- 29 Localizer	R22
	Heat: 1.30 Kw				
28	Cool: 6.92	RYN50LV1B	Daikin	ACSA 214206- 29 Glide path	R410A
	Heat: 6.22				
29	Cool: 380-415v	RXYQ10T7Y1B	Daikin	Ramp Handling	R410A
	Heat:				
30	Cool: 400v	RXYQ10P7W1B	Daikin	Ramp-No barcode	R410A
	Heat:				
31	Cool: 240v	RZQ5G100L9V1B	Daikin	Fire Station (new)	R410A
	Heat:				
32	Cool: 6.52 Kw	RXN50LV1B9	Daikin	Fire Station (new)	R410A
	Heat: 6.39 Kw				
33	Cool: 240v	RXB25C5V1B	Daikin	Fire Station (new)	R410A
	Heat:				
34	Cool: 240v	RXB25C5V1B	Daikin	Fire Station (new)	R410A
	Heat:				
35	Cool: 240v	RZQSG140L9V1B	Daikin	ACSA 213507-fire station	R410A
	Heat:				
36	Cool:		Daikin	ACSA 213509- fire station	R410A
	Heat:				
37	Cool: 6.25 Kw	RXN50LV1B9	Daikin	ACSA 213511- shift controller	R410A
	Heat: 6.39 Kw				
38	Cool: 8.03 Kw	RXN60LV1B9	Daikin	ACSA 213506-Apron Office	R410A
	Heat: 7.07 Kw				
39	Cool: 8.03 Kw	RXN60LV1B9	Daikin	ACSA 213508- General Office	R410A
	Heat: 7.07 Kw				
40	Cool:		Daikin	ACSA 213514- Sheq Office	R410A
	Heat:				
41	Cool: 240v	RZQSG140L9V1B	Daikin	ACSA 213512- Boardroom	R410A
	Heat:				
42	Cool: 240v	RXB25C5V13	Daikin	Fire Station (new)	R410A
	Heat:				
43	Cool: 240v	RXB25C5V1B	Daikin	Fire Station (new)	R410A
	Heat:				
44	Cool: 6.52 Kw	RXN50LV1B9		ACSA 213513- Fire Chief	R410A
	Heat: 6.39 Kw				
45	Cool: 240v	RYS0GAV1A	Daikin	ACSA 0011357- Retail shop (room 002)	R22
	Heat:				



AIRPORTS COMPANY
SOUTH AFRICA

Split Unit/Packaged Unit/VRV					
Item	Capacity (BTU/kW)	Make/Model	Manufacturer	Location	Refrigerant
46	Cool: 1.67 Kw	RY35FV1A7	Daikin	ACSA 0011151- Retail shop (room 005)	R22
	Heat: 1.53 Kw				
47	Cool: 1.67 Kw	RY35FV1A7	Daikin	ACSA 0011150- Retail shop (room 003)	R22
	Heat: 1.53 Kw				
48	Cool: 5.4 -5.5 Kw	RY100LUV1	Daikin	ACSA 001122-Unit 2	R22
	Heat: 4.6-4.7 Kw				
49	Cool: 5.4-5.5 Kw	RY100LUV1	Daikin	ACSA 001131-Unit 1	R22
	Heat: 4.6-4.7 Kw				
50	Cool: 8.35 Kw	38LUV-080h	Carrier	ACSA- no barcode ATNS	R410A Inverter
	Heat: 9.06 Kw				
51	Cool: 8.35 Kw	38LUV-080h	Carrier	No barcode ATNS	R410A
	Heat: 9.06 Kw				
52	Cool: 6.92 Kw	RYN50LV1B	Daikin	No barcode B/no 20562811	R410A
	Heat: 6.22 Kw				
53	Cool: 6.92Kw	RYN50LV1B	Daikin	No barcode B/no 20562811	R410A
	Heat:6.22 Kw				
54	Cool: 2.153 Kw	MLC020BR	McQuay	ACSA 0011138- Admin Telkom	R22
	Heat: 2.143 Kw				
55	Cool: 3.9-4.0 Kw	RY71LY1	Daikin	ACSA 0011139- Admin Store	R22
	Heat:3.4-3.5 Kw				
56	Cool: 3.9-4.0 Kw	RY71LY1	Daikin	ACSA 0011226-Admin IT core room1 Lorros	R22
	Heat: 3.4-3.5 Kw				
57	Cool: 6.4-6.5 Kw	RY125LUY1	Daikin	ACSA 0011140- ATNS Power & Equipment 2	R22
	Heat: 5.4-5.5 Kw				
58	Cool: 1.06 Kw	RY35GXV1	Daikin	ACSA 0011141-Department Head Landside	R22
	Heat: 1.10 Kw				
59	Cool: 1.06 Kw	RY35GXV1	Daikin	ACSA 0011228- Department Head Security	R22
	Heat:1.10 Kw				
60	Cool: 3500(1600-3600)W	ENJC120FAAF	York	No ACSA barcode-b B/no 63229946633	R410A
	Heat:3800(1600-4000)W				
61	Cool: 1.06 Kw	RY35GXV1	Daikin	ACSA 0011143- SAA Ticket & Reservations	R22
	Heat: 1.10 Kw				
62	Cool: 1.06 Kw	RY35GXV1A	Daikin	ACSA 0011144- SAA Ticket sales & backroom Reservations	R22
	Heat:1.10 Kw				
63	Power: 220-240v	RY50GAV1A	Daikin	ACSA 0011145- SAA Offices Team leader	R22
	Heat:				
64	Cool: 5.1-5.2 Kw	RY100LUY1	Daikin	ACSA 0011229- Cosmic Candy	R22
	Heat :4.3-4.4 Kw				
65	Cool: 1.06 Kw	RY35GXV1	Daikin	ACSA 0011230- Department Head M&E	R22
	Heat: 1.10 Kw				
66	Cool: 1600W	RXD50BVMA	Daikin	ACSA 0011231- Dept Head Airside	R22



AIRPORTS COMPANY
SOUTH AFRICA

Split Unit/Packaged Unit/VRV					
Item	Capacity (BTU/kW)	Make/Model	Manufacturer	Location	Refrigerant
	Heat: 1840W				
67	Cool: 3.9-4.0 Kw	RY71LUY1	Daikin	ACSA 0011232- Admin Reception	R410A
	Heat: 3.4-3.5 Kw				
68	Cool: 4.0 Kw		Samsung		
	Heat: 3.3 Kw	AQV12UGFXEUR	Samsung	ATNS	R410A
69	Cool: 3.9-4.0 Kw	RY71LUY1	Daikin	ACSA 0011133-SAA Rest room	R22
	Heat: 3.4-3.5 Kw				
70	Cool: 220-240v	RY50GAV1A	Daikin	ACSA 0011224- FAEL 01C	R22
	Heat:				
71	Cool: 220-240v	RY50GAV1A	Daikin	ACSA 0011223- Admin Office	R22
	Heat:				
72	Cool: 7.33 Kw	RYN50CGXV1	Daikin	No ACSA barcode	R410A
	Heat: 6.22 Kw				
73	Cool: 220-240v	RY50GAV1A	Daikin	ACSA 0011132	R22
	Heat:				
74	Cool: 4.0-4.1 Kw	RY71LUV1	Daikin	ACSA 0011135- SAA Finance 2	R22
	Heat: 3.5-3.6 Kw				
75	Cool: 4.0-4.1 Kw	RY71LUV1	Daikin	ACSA 0011136- SAA Finance 1	R22
	Heat: 3.5-3.6 Kw				
76	Cool: 220-240v	RY50GAV1A	Daikin	ACSA 0011137- ATNS Workshop Testing room	R22
	Heat: 1				
77	Cool: 1355 W	RY35FV1A7	Daikin	ACSA 0011225- ATNS Rest room	R22
	Heat: 1265 W				
78	Cool: 3.9-4.0 Kw	RY71LUY1	Daikin	ACSA 0011038- IT room 052 Departures	R22
	Heat: 3.4-3.5 Kw				
79	Cool: 1335 W	RY35FV1A7	Daikin	ACSA 0011050- Retail shop MTN	R22
	Heat: 1256 W				
80	Cool: 3.9-4.0 Kw	RY71LUY1	Daikin	ACSA 0011036- IT room 054 Departures	R22
	Heat: 3.4-3.5 Kw				
81	Cool: 220-240v	RZQSG100L9V1B	Daikin	No ACSA barcode	R410A
	Heat:				
82	Cool: 4.78KW	RYN35LV1B	Daikin	No ACSA bar code	R22
	Heat: 4.34KW				
83	Cool: 220-240v	RY60GAV1A	Daikin	ACSA 0011043- Lower mezanine IT room mov	R22
	Heat:				
84	Cool: 1355 W	RY35FV1A 7	Daikin	ACSA- 0011044 - Vodacom	R22
	Heat: 1265W				
85	Cool: 6,4- 6,5KW	RY125LUY1	Daikin	ACSA- 0011310- Sneakers	R22
	Heat: 5,4 -5,5KW				
86	Cool: 12.8KW	RYZ50KUY1	Daikin	ACSA- 0011366- VIP Lounge	R22
	Heat: 11.5KW				
87	Cool: 6,8KW	3MXS68G2V1B	Daikin	ACSA 0011046 Searching cubicle security office	R410A
	Heat: 8,6KW				
88	Cool: 5,3-5,5KW	RY100LUY1	Daikin	ACSA 0011049- Mugg n bean security	R22
	Heat: 4.3- 4.4KW				



AIRPORTS COMPANY
SOUTH AFRICA

Split Unit/Packaged Unit/VRV					
Item	Capacity (BTU/kW)	Make/Model	Manufacturer	Location	Refrigerant
89	Cool: 0.88KW	RY25GXV1	Daikin	ACSA 0011035 - One- time ticket office	R22
	Heat: 0,8KW				
90	Cool: 0.88KW	RY25GXV1	Daikin	ACSA 0011048 -One-time managers office	R22
	Heat: 0,8KW				
91	Cool: 220-240V	RL100DHXEA	Samsung	Acs unit 3 No bar code	R410A
	Heat:				
92	Cool: 13.0KW	38YL-06009	Carrier	Acs unit 4 No bar code	R22
	Heat: 13.5KW				
93	Cool: 4,78Kw	RYN35LYB1	Daikin	ACSA 214212 - Fly SA Fair Rest Room	R410A
	Heat:4,38KW				
94	Cool: 3289W	M2-CAP-12			
	Heat:3563W				
95	Cool: 6,92Kw	RYN50LV1B	Daikin	No bar code	R410A
	Heat:6,22KW				
96	Cool: 1,06Kw	RY35GXV1	Daikin	ACSA 0011045- Security Rest Room	R22
	Heat: 1,10KW				
97	Cool: 220-240v	CSU- 24CA	Alliance air	NO bar code	
	Heat:				
98	Cool: 7,03KW	YMUFYH024BBE-A-X	York	No bar code	R22
	Heat: 2,31KW				
99	Cool: 2,16-2,18KW	PUH- 2VKA	Mitsubishi	N/A Boardroom- ACSA 0011615	R22
	Heat: 2,20-2,22KW				
100	Cool: 10,1Kw	RY200KUY1	Daikin	SAA Business Lounge	R22
	Heat: 8,0KW				
101	Cool: 5,1-5,12Kw	RY100LUY1	Daikin	Premeir Lounge NON- Smoking 2 ACSA 0011051	R22
	Heat: 4,3-4,4KW				
102	Cool: 5,1-5.2Kw	RY100LUY1	Daikin	Premeir Lounge NON- Smoking 1 ACSA 0011051	R22
	Heat: 4.3 -4.4KW				
103	Cool: 5,1-52KW	RY100LUY1	Daikin	Premeir Lounge Smoking ACSA 0011052	R22
	Heat: 4,3-4,4KW				
104	Cool: 3,9- 4,0KW	RY71LUY1	Daikin	ACSA 0011130- Staff Security	R22
	Heat: 3.4-3,5KW				
105	Cool: 0,88Kw	RY25GXV1	Daikin	ACSA 0011129 - Fire Arm	R22
	Heat:0,8Kw				
106	Cool:	RZQS100C2V1B	Daikin	ACSA 0011676- UPS Room	R410A
	Heat:				
107	Cool: 3,88Kw	RXN25LV1B9	Daikin	ACSA 214215- Fly Sa Fair Arrival	
	Heat: 3,67Kw				



AIRPORTS COMPANY
SOUTH AFRICA

Chiller				
Item	Capacity (kW)	Make/Model	Manufacturer	Location
1	Air Cooled,261kW	30XA0363-009-PFE	Carrier	Terminal Building
2	Air Cooled,261kW	30XA0363-009-PFE	Carrier	Terminal Building

Air Handling Units				
Item	Unique Number	Manufacturer	Location	Model
1	AHU1	Air Options	Terminal Building	TROX model TC-H-H-L-13,5
2	AHU2	Air Options	Terminal Building	TROX model TC-H-H-L-4,5
3	AHU3	Air Options	Terminal Building	TROX TECHNIK TC-H-H-L-6.25
4	AHU4	Air Options	Terminal Building	TROX TECHNIK TC-H-H-L-8
5	AHU5	Air Options	Terminal Building	TROX TECHNIK TC-H-H-L-4

Pumps				
	Capacity (kW)	Make/Model	Manufacturer	Location
1	5.5kW	KBJ300T	Pumps For Africa	Domestic Water Pump House
2	5.5kW	KBJ300T	Pumps For Africa	Domestic Water Pump House
3	2.2kW	RW 210 DD-H-TW	SVEDALA	Sewer Pump Station
4	2.2kW	RW 210 DD-H-TW	SVEDALA	Sewer Pump Station



SERVICE LEVEL AGREEMENT

Operational hours

Normal airport operational hours shall be as detailed below for the year but will be confirmed/amended by the Service Manager from time to time. The Contractor must allow for sufficient after-hours work for scheduled work not to interfere with airport operations.

Normal airport operational hours shall be

King Phalo Airport: Mon-Thu 06H00 – 20H30; Fri 06H00 – 20H30 Sat 08H00 – 18H00; Sun 08H00 – 20H30

Normal Working Hours shall be 07H00 – 17H00

Minimum Staffing Schedule

The Contractor shall continuously ensure that all staff is suitable, able and competent for the duties required of them. Staff must have mechanical/electrical experience. The Contractor shall continuously ensure that all staff is knowledgeable on all equipment relating to the HVAC Systems and Pumps.

For all staff and senior personnel dedicated to this contract, the following must be submitted in detail:

- Full Names
- Proof of qualifications and work experience on maintaining similar equipment system.

Minimum qualifications and responsibility of staff

Site Manager

- At least a National Diploma in Mechanical or Electrical
- 5 or more years' experience relevant to the maintenance of HVAC Systems
- The ability to sign-off on all maintenance records and verify that the system is safe and fit for use every month
- Representative for the Contractor regarding: attendance of scheduled meetings with Service Manager / Employer's stakeholders, contract management, preparing and submission of monthly reports/incident reports to the Service Manager.

HVAC Technician

- At least an N5 in mechanical, electrical or Millwright trade test certificate and certified as an HVAC Technician
- 3 or more years' experience relevant to the maintenance of HVAC Systems
- The ability to sign-off on all maintenance records and verify that the system is safe and fit for use every month

HVAC Technician's Assistance

- Must be in permanent employ of the company
- Properly trained in category of work that he is required to perform
- Properly trained and have experience working in HVAC Systems

The Contractor must maintain the following **minimum** staff available when required and should price accordingly:

Skill	Frequency
Supervisor	When required
Field Engineer	When required
HVAC Technician	Planned and Unplanned Maintenance
HVAC Technician's Assistant	Planned and Unplanned Maintenance

The Contractor must have additional resources available to attend to lengthy breakdowns or breakdowns of a specialised nature.

It shall be the Contractor's responsibility to ensure that all relevant labour and safety legislation is adhered to in rostering staff.

The Contractor shall schedule staff to complete the preventative maintenance schedule accordingly. The Tenderer must ensure that sufficient allowance for all these items is made for in his/her pricing in the Activity Schedule.

Response Times

Description	Benchmark
Availability	Notwithstanding the closure time required for breakdowns requiring spare part(s) or a second level of response; ➤ HVAC Systems availability shall be kept at or above 95% overall per month.
Response time	All breakdowns shall be responded to within: ➤ 24 hrs from the time the Contractor is notified of the breakdown - during normal working hours and after hours ➤
Closure Duration	All breakdowns shall be resolved within: ➤ 4 hours from the time the Contractor arrives on site – during normal working hours ➤ 8 hours from the time the Contractor arrives on site -after hours
Elevator Occupied	All elevator occupied calls shall be responded within: ➤ 20 minutes from the time the Contractor is notified, and the passengers shall be released immediately.
% of planned maintenance completed per month	100% of all planned maintenance shall be completed per month
Total breakdowns requiring a second level of response (the intervention of a Field Engineer or higher expertise)	➤ All HVAC Systems breakdowns requiring a second level of response shall be resolved within 24 hours (subject to the lead time of required spares) and shall be limited to a total of 3 occurrences per month.

The manner in which the call outs are dispatched to the contractor shall be discussed with the Service Manager at specific sites as call logging procedures may differ from each site.

Human resources

The following minimum standards shall apply to resourcing:

1. For all callouts: Considering current airport access control infrastructure and security arrangements and considering the physical layout of the apron, the Contractor shall ensure a sufficient quantity and effective positioning of staff to meet or exceed the Service Level Agreement.
2. The rostered maintenance staff compliment shall be sufficient to perform all required preventative maintenance for each month.
3. During operational hours, the Contractor shall respond in accordance to the S.L.A to successfully attend to breakdowns.
4. During operational hours, the Contractor shall
5. have at least one senior person who will respond to the callouts who:
 - a) Is suitably qualified and experienced to resolve breakdowns and system stoppages.
 - b) Is suitably qualified and experienced to work on any electrical control panel.
 - c) Is able to successfully interact with OEM personnel.
 - d) Is of a level of seniority to successfully direct and manage Contractor staff and possible sub-contractors during system breakdowns and can successfully interact with airport operational staff and airport management.



AIRPORTS COMPANY SOUTH AFRICA

Staff qualifications

It will always remain the Contractor's responsibility to ensure that staff is suitably qualified and experienced for the duties expected of them. Further all applicable legislative requirements must be adhered to in rostering staff.

ACSA reserves the right to verify all personnel employed under this contract. Furthermore, ACSA reserves the right to order that personnel that are not adequately qualified or suited for this contract are removed from the site.

The Contractor must comply and respond to the following:

*Compliance to benchmarks will be calculated on a weekly average except on repairs that will be calculated on a monthly average. The total operational hours for the respective week/month shall be used as a guide. The only exceptions will be stoppages due to mains electricity supply failures and/or where ACSA has refused system repairs and/or adequate access to the site.

Detail on how calls will be dispatched will be discussed on site with the Service Manager as the call dispatch process varies from airport to airport.

Finally, once the problem has been resolved the contractor will advise the Service Manager of the resolution.

*Availability will be calculated on a monthly average. This will include all stoppages, even if such stoppages are not under the Contractor's control. The only exceptions will be stoppages due to mains electricity supply failures and/or where ACSA has refused system repairs and/or adequate access to the site. The total operational hours for the respective week/month shall be used as a measure for calculating availability. All other benchmarks above will be calculated on a weekly average. Reports will be provided by the ACSA Computerised Maintenance Management System.

Defect free liability period

Defect free liability period – corrective or breakdown maintenance	The defect free period will be no less than 90 days.
Defect free liability period – project work	The defect free period will be no less than 12 months.

Low service damages

Low service damages are limited to a maximum of **25% of the fixed cost /month**.

Service level table

Low service damage Description	Amount
Where a repair cannot be completed the same day due to the unavailability of a spare part.	R 2 500.00 (unless the unavailability of the spare part was agreed to by the Service Manager or his/her duly authorised representative)
Leaving a breakdown unattended or incomplete for another day or shift Not meeting call response and closure time SLA.	R 2 000.00 (unless the delay in repair was agreed to by the Service Manager or his/her duly authorised representative or unless the required spares are not available to complete the work)
Safety infringement (for example: leaving moving machinery exposed)	R 5 000.00 per incident
Availability not meeting requirements	R 2 000.00 per month

Continuous Improvement Program and the Computerized Maintenance Management System

It is hereby required that the Contractor ensures that a continuous improvement program is in place. For example, the criteria below may be used but not only limited to the items mentioned below.

1. An improvement in the availability of systems
2. An improvement on the minimization of spares holding (for example by increasing Mean Time to Failure of components)
3. Etc.

As mentioned above this list is not comprehensive and it is only used for illustrative purposes. Upon implementation of the contract the Employer and the Contractor shall agree targets for the continuous improvement program.

Confidential



AIRPORTS COMPANY
SOUTH AFRICA

It is important to note that continuous improvement will only apply to those items that meet minimum benchmarks. Continuous improvement initiatives shall be reviewed every quarter or when deemed necessary by the Employer or the Contractor.



AIRPORTS COMPANY
SOUTH AFRICA

ANNEX C

**OCCUPATIONAL HEALTH AND SAFETY AGREEMENT
IN TERMS OF SECTION 37(2) OF THE OCCUPATIONAL HEALTH & SAFETY ACT (ACT 85 OF 1993) &
CONSTRUCTION REGULATION 5.1(k)**

OBJECTIVES

To assist Airport Company South Africa (ACSA) to comply with the requirements of:

1. The Occupational Health & Safety (Act 85 of 1993) and its regulations and
2. The Compensation for Occupational Injuries & Diseases Act (Act 130 of 1993) also known as the (C/OID Act).

To this end an Agreement must be concluded before any contractor/ subcontracted work may commence

The parties to this Agreement are:

Name of Organization: AIRPORTS COMPANY SOUTH AFRICA SOC Limited
Physical Address: Airports Company South Africa SOC Limited, Western Precinct, Aviation Park, O.R. Tambo International Airport, 1 Jones Road, Kempton Park Gauteng, South Africa, 1632

Hereinafter referred to as "Client"

Name of organisation:
Physical Address:

Hereinafter referred to as "the Mandatary/ Principal Contractor"



MANDATORY'S MAIN SCOPE OF WORK

To be completed by contractor

GENERAL INFORMATION FORMING PART OF THIS AGREEMENT

1. The Occupational Health & Safety Act comprises of SECTION 1-50 and all un-repealed REGULATIONS promulgated in terms of the former Machinery and Occupational Safety Act No.6 of 1983 as amended as well as other REGULATIONS which may be promulgated in terms of the Act and other relevant Acts pertaining to the job in hand.
2. "Mandatory" is defined as including as agent, a principal contractor or a contractor for work, but WITHOUT DEROGATING FROM HIS/HER STATUS IN HIS/HER RIGHT AS AN EMPLOYER or user of the plant
3. Section 37 of the Occupational Health & Safety Act potentially punishes Employers (PRINCIPAL CONTRACTOR) for unlawful acts or omissions of Mandataries (CONTRACTORS) save where a Written Agreement between the parties has been concluded containing arrangements and procedures to ensure compliance with the said Act BY THE MANDATARY.
4. All documents attached or refer to in the above Agreement form an integral part of the Agreement.
5. To perform in terms of this agreement Mandataries must be familiar and conversant with the relevant



AIRPORTS COMPANY SOUTH AFRICA

6. provisions of the Occupational Health & Safety Act 85 of 1993 (OHS Act) and applicable Regulations. Mandatories who utilize the services of their own Mandatories (contractors) must conclude a similar Written Agreement with them.
7. Be advised that this Agreement places the onus on the Mandatary to contact the CLIENT in the event of inability to perform as per this Agreement.
8. This Agreement shall be binding for all work the Mandatary undertakes for the client.
9. All documentation as per the Safety checklist including a copy of the written Construction Manager appointment in terms of construction regulation 8, must be submitted 7 days before work commences.

THE UNDERTAKING

The Mandatary undertakes to comply with:

INSURANCE

1. The Mandatary warrants that all their employees and/or their contractor's employees if any are covered in terms of the COID Act, which shall remain in force whilst any such employees are present on the Client's premises. A letter is required prior commencing any work on site confirming that the Principal contractor or contractor is in good standing with the Compensation Fund or Licensed Insurer.
2. The Mandatary warrants that they are in possession of the following insurance cover, which cover shall remain in force whilst they and /or their employees are present on the Client's premises, or which shall remain in force for that duration of their contractual relationship with the Client, whichever period is the longest.
 - Public Liability Insurance Cover as required by the Subcontract Agreement.
 - Any other Insurance cover that will adequately makes provision for any possible losses and/or claims arising from their and /or their Subcontractors and/or their respective employee's acts and/or omissions on the Client's premises.

COMPLIANCE WITH THE OCCUPATIONAL HEALTH & SAFETY ACT 85 OF 1993

The Mandatary undertakes to ensure that they and/or their subcontractors if any and/or their respective employees will always comply with the following conditions:

1. All work performed by the Mandatary on the Client's premises must be performed under the close supervision of the Mandatary's employees who are to be trained to understand the hazards associated with any work that the Mandatary performs on the Client's premises.
2. The Mandatary shall be assigned the responsibility in terms of Section 16(1) of the OHS Act 85 of 1993, if the Mandatary assigns any duty in terms of Section 16(2), a copy of such written assignment shall immediately be forwarded to the Client.
3. The Mandatary shall ensure that he/she familiarise himself/herself with the requirements of the OHS Act 85 of 1993 and that s/he and his/her employees and any of his subcontractors comply with the requirements.
4. The Mandatary shall ensure that a baseline risk assessment is performed by a competent person before commencement of any work in the Client's premises. A baseline risk assessment document will include identification of hazards and risk, analysis and evaluation of the risks and hazards identified, a documented plan and safe work procedures to mitigate, reduce or control the risks identified, and a monitoring and review plan of the risks and hazards.
5. The Mandatary shall appoint competent persons who shall be trained on any Occupational Health & Safety aspect pertaining to them or to the work that is to be performed.
6. The Mandatary shall ensure that discipline regarding Occupational Health & Safety shall be strictly enforced.
7. Any personal protective equipment required shall be issued by the Mandatary to his/her employees and shall be worn at all times.
8. Written safe working practices/procedures and precautionary measures shall be made available and enforced and all employees shall be made conversant with the contents of these practises.
9. No unsafe equipment/machinery and/or articles shall be used by the Mandatary or contractor on the Client's premises.
10. All incidents/accidents referred to in OHS Act shall be reported by the Mandatary to the Provincial Director: Department of Labour as well as to the Client.



AIRPORTS COMPANY
SOUTH AFRICA

- 11. No user shall be made by the Mandatary and/or their employees and or their subcontractors of any of the Client's machinery/article/substance/plant/personal protective equipment without prior written approval.
- 12. The Mandatary shall ensure that work for which the issuing of permit is required shall not be performed prior to the obtaining of a duty completed approved permit.
- 13. The Mandatary shall ensure that no alcohol or any other intoxicating substance shall be allowed on the Client's premises. Anyone suspected to be under the influence of alcohol or any other intoxicating substance shall not be allowed on the premises. Anyone found on the premises suspected to be under the influence of alcohol or any other intoxicating substance shall be escorted off the said premises immediately.
- 14. Full participation by the Mandatary shall be given to the employees of the Client if and when they inquire into Occupational Health & Safety.

FURTHER UNDERTAKING

- 1. Only a duly authorised representative appointed in terms of Section 16.2 of the OHS Act is eligible to sign this agreement on behalf of the Mandatary. The signing power of this representative must be designated in writing by the Chief Executive Officer of the Mandatary. A copy of this letter must be made available to the Client.
- 2. The Mandatary confirms that he has been informed that he must report to the Client's management, in writing anything he/she deems to be unhealthy and /or unsafe. He has versed his employees in this regard.
- 3. The Mandatary warrants that he/she shall not endanger the health & safety of the Client's employees and other persons in any way whilst performing work on the Client's premises.
- 4. The Mandatary understands that no work may commence on the Client's premises until this procedure is duly completed, signed and received by the Client.
- 5. Non-compliance with any of the above clauses may lead to an immediate cancellation of the contract.

ACCEPTANCE BY MANDATARY

In terms of section 37(2) of the Occupational Health & Safety Act 85 of 1993 and section 5.1(k) of the Construction Regulations 2014,

I, (Identity Number:), a duly authorised 16.2 Appointee acting for and on behalf of undertake to ensure that the requirements and the provision of the OHS Act 85 of 1993 and its regulations are complied with.

Mandatary – WCA/ Federated Employers Mutual No.....

Expiry date

SIGNATURE ON BEHALF OF MANDATARY
(Warrant his authority to sign)

DATE

SIGNATURE ON BEHALF OF THE CLIENT
AIRPORT COMPANY SOUTH AFRICA

DATE

**ACSA SERVICE & MAINTENANCE CONTRACTORS
 ENVIRONMENTAL TERMS AND CONDITIONS TO COMMENCE WORK - EMS 048**

The following Environmental Terms and Conditions shall be strictly adhered to by all contractors when conducting works for ACSA. ACSA shall audit contractor activities, products and services on an ad hoc basis to ensure compliance to these environmental conditions. Any pollution clean-up costs shall be borne by the contractor.

ISSUE	REQUIREMENT
Environmental Policy	ACSA's Environmental Policy shall be communicated, comprehended and implemented by all ACSA appointed contractor staff.
Storm water, Soil and Groundwater Pollution	<ul style="list-style-type: none"> • No solid or liquid material may be permitted to contaminate or potentially contaminate storm water, soil or groundwater resources. • Any pollution that risks contamination of these resources must be cleaned-up immediately. Spills must be reported to ACSA immediately. Contractors shall supply their own suitable clean-up materials where required. • Washing, maintenance and refuelling of equipment shall only be allowed in designated service areas on ACSA property. It is the contractor's responsibility to determine the location of these areas. • No leaking equipment or vehicles shall be permitted on the airport.
Air Pollution	<ul style="list-style-type: none"> • Dust: Dust resulting from work activities that could cause a nuisance to employees or the public shall be kept to a minimum. • Odours and emissions: All practical measures shall be taken to reduce unpleasant odours and emissions generated from work related activities. • Fires: No open fires shall be permitted on site.
Noise Pollution	<ul style="list-style-type: none"> • All reasonable measures shall be taken to minimize noise generated on site due to work operations. • The Contractor shall comply with the applicable regulations regarding noise.
Waste Management	<ul style="list-style-type: none"> • Waste shall be separated as general or hazardous waste. • General and hazardous waste shall be disposed of appropriately at a permitted landfill site should recycling or re-use of waste not be feasible. • Under no circumstances shall solid or liquid waste be dumped, buried or burnt. • Contractors shall maintain a tidy, litter free environment always in their work area. • Contractors must keep on file: <ol style="list-style-type: none"> 1. The name of the contracting waste company 2. Waste disposal site used 3. Monthly reports on quantities – separated into general, hazardous and recycled 4. Maintained file of all Waste Manifest Documents and Certificates of Safe Disposal 5. Copy of waste permit for disposal site <p>This information must be available during audits and inspections.</p>
Handling & Storage of Hazardous Chemical	<ul style="list-style-type: none"> • All HCS shall be clearly labelled, stored and handled in accordance to Materials Safety Data Sheets. • Materials Safety Data Sheets shall be stored with all HCS. • All spillages of HCS must be cleaned-up immediately and disposed of as hazardous waste. (HCS spillages must be reported to ACSA immediately).



Substances (HCS)	<ul style="list-style-type: none"> All contractors shall be adequately informed with regards to the handling and storage of hazardous substances. Contractors shall comply with all relevant national, regional and local legislation regarding the transport, storage, use and disposal of hazardous substances.
Water and Energy Consumption	ACSA promotes the conservation of water and energy resources. The contractor shall identify and manage those work activities that may result in water and energy wastage.
Training & Awareness	The conditions outlined in this permit shall be communicated to all contractors and their employees prior to commencing works at the airport.

Penalties

Penalties shall be imposed by ACSA on Contractors who are found to be infringing these requirements and/or legislation. The Contractor shall be advised in writing of the nature of the infringement and the amount of the penalty. The Contractor shall take the necessary steps (e.g. training/remediation) to prevent a recurrence of the infringement and shall advise ACSA accordingly.

The Contractor is also advised that the imposition of penalties does not replace any legal proceedings, the Council, authorities, land owners and/or members of the public may institute against the Contractor.

Penalties shall be between R200 and R20 000, depending upon the severity of the infringement. The decision on how much to impose will be made by ACSA's Airport Environmental Management Representative in consultation with the Airport Manager or his/her designate and will be final. In addition to the penalty, the Contractor shall be required to make good any damage caused due to the infringement at his/her own expense.

I, of agree to the above conditions and acknowledge ACSA's right to impose penalties should I or any of my employees or sub-contractors fail to comply with these conditions.

Signed: _____ on this date: _____ (dd/mm/yyyy)

at:

**ANNEX E****TOOLS AND SPECIAL EQUIPMENT**

The Contractor shall have **all** Tools and Special Equipment, necessary for the execution of the works, either on site or readily available at his/her premises. The principle that applies to Tools and Special Equipment is that downtime must be kept to an absolute minimum. Any **exclusion** to the above should be listed with the lead-time required to deliver same to site.

Number	Item description	Lead time
1		
2		
3		
4		
5		
6		
7		



ANNEX F

RESOURCE PROPOSAL

The Contractor shall include a detailed resource proposal (including an organogram for on-site personnel) at the bidding stage. This shall, as a minimum, include the quantity of staff (regarding level of skill and formal training of each) and how/where they will be deployed and utilised under this contract. This must also include a proposed shift roster and deployment schedule.

**ANNEX H****SUGGESTED MAINTENANCE PROGRAMME**

The Contractor shall include a suggested maintenance programme that must attempt to cover all requirements under this contract.

Contractor is to ensure that the proposed maintenance programme agrees with the OEM maintenance recommendations.

As a minimum and where applicable, the Contractor must perform the following:

All Preventive Maintenance shall be scheduled, at least, to the requirements of the following table. The contractor shall ensure that all maintenance is done in accordance to the OEM requirements.

Maintenance Schedule for HVAC Systems

Split Unit	
Item	Monthly Maintenance Tasks
1	THE FOLLOWING TASKS MUST BE PERFORMED ON THE INDOOR UNIT
2	a) Check and clean filters
3	b) Check that the evaporator fins are clear of dirt and comb fins if necessary
4	c) Check heating operation
5	d) Check cooling operation
6	e) Inspect fan motor and blades
7	f) Inspect circuit board
8	g) Check that the expansion valves are operating correctly repair or replace if necessary
9	i) Check condensate lift pumps and check that drain is clear from foreign particles
10	j) Test refrigerant system for leaks using an electronic leak detector
11	k) Check that there is water in the condensate traps, fill u-trap with water where necessary
12	l) Check that condensate freely flows to the main drain
13	m) Record supply and return temperatures
14	n) Check thermostat operation
15	THE FOLLOWING TASKS MUST BE PERFORMED ON THE OUTDOOR CONDENSER UNITS
16	a) Check operating conditions, (ie discharge/suction pressures,
17	b) Check all electrical connections are secure
18	c) Test refrigerant system for leaks using an electronic leak detector
19	d) Remove the fan guard, confirm that the fan is correctly aligned, secure on the motor shaft and free to rotate and operating
20	e) Check the securing bolts on
21	f) Check the securing bolts on fan motor compressor and tighten if necessary
22	g) Inspect the refrigerant controls
23	h) Inspect all refrigerant devices
24	i) Inspect all electrical devices (ie transformer relays, contactor etc
25	j) Examine the condenser coil condition and comb fins if necessary
26	k) Inspect refrigerant piping insulation
27	m) Inspect condensate pump
28	THE FOLLOWING TASKS MUST BE PERFORMED ON THE CONTROLLERS
29	a) Check correct operation on LCD screen
30	b) Check the display for correct temperature settings
31	c) Check the time clock is correctly set and that program start and stop times are set held controllers
32	d) Check presence and numbers of hand held controllers
33	THE FOLLOWING TASKS MUST BE PERFORMED ON THE SYSTEM REFRIGERANT
34	a) Determine type and quantity of refrigerant in the system



AIRPORTS COMPANY
SOUTH AFRICA

35	b) Record any leakage, recovery or recycled refrigerant
36	Check physical of plant rooms and report on any unauthorized use of plant areas
37	Report in writing to Employer/Engineer any items which require urgent attention or repair /replacement at the service
38	Submit a written report to the Employer/Engineer on any items which could adversely affect the operation of the plant or any equipment which is in need of attention beyond the scope of the contract
Item	Three-Monthly Maintenance Tasks
1	Perform All Monthly activities
2	Clean indoor condenser unit
3	Clean outdoor condenser unit
4	Report to the Employer/Engineer any corrosion painting or other treatment which is required to the equipment beyond the scope of the contract



AIRPORTS COMPANY
SOUTH AFRICA

Console Unit	
Item	Monthly Maintenance Task
1	THE FOLLOWING TASKS MUST BE PERFORMED ON THE INDOOR UNIT
2	Check and clean filters
3	Check that the evaporator fins are clear of dirt and comb fins if necessary
4	Check heating operation
5	Check cooling operation
6	Inspect fan motor and blades
7	Inspect circuit board
8	Check that the expansion valves are operating correctly, repair or replace if necessary
9	Check condensate lift pumps and check that drain is clear from foreign particles
10	Test refrigerant system for leaks using an electronic leak detector
11	Check that there is water in the condensate traps, fill u-trap with water where necessary
12	Check that condensate freely flows to the main drain
13	Record supply and return temperatures
14	Check thermostat operation
15	THE FOLLOWING TASKS MUST BE PERFORMED ON THE OUTDOOR CONDENSER UNITS
16	Check operating conditions, (ie discharge/suction pressures,
17	Check all electrical connections are secure
18	Test refrigerant system for leaks using an electronic leak detector
19	Remove the fan guard, confirm that the fan is correctly aligned, secure on the motor shaft is free to rotate and operate
20	Check the securing bolts on fan motor compressor and tighten if necessary
21	Inspect the refrigerant controls
22	Inspect all refrigerant devices
23	Inspect all electrical devices (ie transformer relays, contactor etc
24	Examine the condenser coil condition and comb fins if necessary
25	Inspect refrigerant piping insulation
26	Inspect condensate pump
27	THE FOLLOWING TASKS MUST BE PERFORMED ON THE CONTROLLERS
28	Check correct operation on LCD screen
29	Check the display for correct temperature settings
30	Check the time clock is correctly set and that program start and stop times are set held controllers
31	Check presence and numbers of hand held controllers
32	THE FOLLOWING TASKS MUST BE PERFORMED ON THE CONTROLERS SYSTEM REFRIGERANT
33	Determine type and quantity of refrigerant in the system
34	Record any leakage, recovery or recycled refrigerant



Air Handling Unit	
Item	Monthly Maintenance Tasks
1	Check for condensate carry-over and that drains are clear
2	Vent air from cooling coils
3	Check drive belt tension, alignment and condition
4	Ensure all drive belt guards are properly fitted
5	THE FOLLOWING TASKS MUST BE PERFORMED ON THE AIR HANDLING FILTERS
6	Ensure that any damaged seals or fasteners are replaced
7	Inspect Reusable (Washable) Filter elements condition
8	Clean and replace Reusable (Washable) Filter elements as per manufacturer's recommendations
9	Clean and examine Pressure gauges and thermometers
10	Test Pressure gauges and thermometers against known standard, re-calibrate as necessary
11	Examine general manometer condition
12	Examine fluid in manometers Replace as necessary
13	Test manometer against known standard, re-calibrate as necessary
14	THE FOLLOWING TASKS MUST BE PERFORMED ON THE AXIAL AND PROPELLER FANS
15	Inspect/replace/clean all air filters and clean of loose dirt
16	Check noise and vibration
17	Inspect and lubricate bearings as necessary This does not apply to pre-packed bearings
18	Check bearings for end play and wear Do not over pack with grease
19	Clean around grease nipple
20	Clean and inspect housing for looseness and corrosion
21	Inspect impeller for tightness
22	Check impeller fan rotation
23	Clean impellers and ensure no buildup of dirt
24	Check impeller mounting and check fan blade wear (where accessible)
25	Check Sheaves and bearing collar tightness
26	Check and tighten mounting bolts as necessary
27	Check Anti-vibration mountings effectiveness
28	THE FOLLOWING TASKS MUST BE PERFORMED ON THE CENTRIFUGAL AND INLINE DUCT FANS
29	Record operating parameters
30	Inspect and lubricate bearings as necessary This does not apply to pre-packed bearings
31	Check bearings for noise
32	Check bearing temperature
33	Check bearing bolt
34	Check Ducting (Inline Fan) access panel security
35	Clean air inlet/discharge screen
36	Check balance and flexible mounting
37	THE FOLLOWING TASKS MUST BE PERFORMED ON THE DUCT WORK
38	Check damper position and ease of movement and security of locking devices
39	Clean dampers and touch up
40	Record damper operation parameters
41	Check damper motor for correct operation
42	Ensure that damper opens and closes to desired positions
43	Ensure damper blades on shaft are secure and are correctly aligned



44	Check damper overload settings
45	Check dampers for wear and lubricate if appropriate
46	Check Ducting balance and flexible mounting
47	THE FOLLOWING TASKS MUST BE PERFORMED ON THE ENERGY CONTROLS SYSTEMS MAINTENANCE
48	Examine valves for leaks and corrosion, clean and repack as necessary
49	Clean, adjust and lubricate as necessary all mechanical devices
50	Observe valve stroke, adjust as necessary to ensure tight shut-off
51	THE FOLLOWING TASKS MUST BE PERFORMED ON THE FRONT END PC'S AND PRINTERS
52	Examine terminal connections
53	Examine condition of wiring
54	Check actuator mounting
55	Check responses of actuators and primary elements
56	Check effective operation
57	Clean and Examine 'front end' PCs
58	Clean and Examine Visual Display Screens
59	Test disc drives
60	Clean and examine keyboard and mouse
61	Clean and Test printers
62	Test communication
Item	Three-Monthly Maintenance Task
1	THE FOLLOWING TASKS MUST BE PERFORMED ON THE CENTRIFUGAL AND INLINE DUCT FANS
2	Check drives and belts safety guards and ensure they are properly filled
3	Check belt tension
4	Check and clean fan wheels
5	Inspect fan wheels for tightness
6	Check fan rotation
7	Clean impeller and ensure no buildup of dirt
8	Check impeller vibrations
9	Check for wear on fan blades
10	THE FOLLOWING TASKS MUST BE PERFORMED ON THE DUCT WORK
11	Examine Diffusers fixings, tighten as necessary
12	Cleaning Diffusers of general office diffusers
13	Cleaning Diffusers of office area diffusers
14	Cleaning Diffusers of all back-up area diffusers
15	Examine, check and clean External grilles
16	Examine External grille fixings, tighten as necessary
17	Examine, check and clean Louvers Examine fixings, tighten as necessary
18	Examine Louver fixings, tighten as necessary
19	Clean and check Insect screens for any damage Replace if holed
20	THE FOLLOWING TASKS MUST BE PERFORMED ON THE ENERGY CONTROLS SYSTEMS MAINTENANCE
21	a) Clean interior and exterior of control panels
22	b) Check access door seal and fittings
23	c) Check interlocks and interaction with other control systems



AIRPORTS COMPANY
SOUTH AFRICA

24	b) Check equipment amperages
25	Examine Sensing Devices condition
26	Comment upon Sensing Devices location and suitability of the sensor in respect of its intended function
27	Examine Sensing Device fixings
28	Examine Sensing Device pockets, enclosures, etc
29	Examine Sensing Device terminal connections
30	Examine Sensing Device condition of wiring
31	Test Sensing Device temperature sensor to manufacturer's parameters
32	Recalibrate Sensing Device as necessary
33	Test Sensing Device outputs from pressure sensors and compare to manufacturer's parameters Recalibrate as necessary
34	Test Sensing Device outputs from CO2 sensors and compare to manufacturer's parameters Recalibrate as necessary
35	Check Sensing Device operation of thermostats, recalibrate as necessary
36	Test operation of thermostats, recalibrate and/or adjust as necessary
37	Examine terminal connections
38	Examine condition of wiring
39	Visually examine electrical installation
40	Visually examine conduits, flexible conduits, boxes and lids
41	Examine for corrosion or deterioration
42	Pay particular attention to signs of water damage or heat damage
43	Ensure that means of disconnection/isolation is readily accessible
44	Examine flexible cables for wear, fraying braid and brittle insulation
45	Ensure that wiring terminal connections are sound
46	Examine earthing arrangements and test continuity
47	Examine mechanical condition of controllers
48	Examine fixings and enclosures
49	Examine control switches
50	Examine visual displays
51	Examine indicator lamps
52	Examine terminal connections
53	Examine condition of wiring



AIRPORTS COMPANY
SOUTH AFRICA

Item	Monthly Maintenance Task
1	THE FOLLOWING TASKS MUST BE PERFORMED ON THE CHILLED WATER PUMPS
2	Check pump grease/oil level and drain or fill as required
3	Replace the gland packing and check for wear on pump shaft sleeves
4	Inspect coupling and check adjustment
5	Check and lubricate motor bearing
6	Check for tightness and security of pump and motor holding down bolt
7	Check bearing temperature
8	Lubricate isolating valve stems and operate valves
9	Clean pump drains and pipe work
10	Check. Clean and adjust valve glands and repack if required
11	Clean strainers
12	THE FOLLOWING CHECKS MUST BE PERFORMED ON THE CHILLERS
13	Oil level (sightless)
14	Oil temperature
15	Differential oil pressure (kPa)
16	Compressor running time (hours)
17	Compressor suction temperature/pressure
18	Compressor discharge temperature
19	Condensing temperature
20	Condenser outlet temp (air or water)
21	Condenser inlet temp (air or water)
22	Condenser outlet water pressure
23	Condenser inlet water pressure
24	Condenser air or water flow rate
25	Condenser temp/pressure
26	Evaporator chilled liquid inlet temp
27	Evaporator liquid outlet temp
28	Evaporator chilled liquid outlet pressure
29	Evaporator chilled liquid inlet pressure
30	Evaporator air or chilled liquid flow rate
31	Check condition of air cooled condenser coils and clean if required
32	Check all gasket and tighten all bolts required
33	Inspect oil cooler condition and performance
34	Check control centre and module operation
35	Check operation of flow switches
36	Check operation of valves oil pressure switch and condition of valves
37	Check temperature controls for correct operation



38	THE FOLLOWING TASKS MUST BE PERFORMED ON THE COMPRESSORS
39	Check low oil pressure cut out device for correct operation
40	Check all gasket joints and tighten bolts as required
41	Check unloading device for correct operation
42	Check refrigerant charge moisture indicator and correct as necessary
43	Check high and low pressure cut out device for correct operation

Maintenance Activities Pumps		
Item	Maintenance Activity	Frequency
1	Check pump bearing grease/oil level and adjusted as required	Monthly
2	Adjusted gland packing for slight drip	Monthly
3	Inspect coupling and check adjustment	Monthly
4	Check and lubricate motor bearing	Quarterly
5	Check for tightness and security of pumps and motor holding down bolt	Quarterly
6	Check bearing temperature	Quarterly
7	Lubricate isolating valve stems and operate valves	Quarterly
8	Clean pump drains and pipe work	Quarterly
9	Check, clean and adjust valve glands and repack if required	Annually
10	Drain and refill pump grease / oil	Annually
11	Replace the gland packing and check for wear on pump shaft sleeve	Annually
12	Clean strainers	Annually
13	Record operating parameters	Monthly



Special Maintenance/Inspection/Tests

Description	Activity
Winter Service for the chiller plant	Service should be done in line with OEM recommendation for the winter service
Cleaning of the diffusers	Cleaning of all diffusers in the terminal, offices, toilets, etc
OEM parameter testing for central unit (winter and summer settings)	The OEM/OEM agents conducts the as build parameter settings and adjust where required for summer and winter settings.
Draining, disposal and refilling of the oil on chiller	To be done in line with OEM requirements.
Fire system interface testing for HVAC and smoke extraction fans	The test should be done twice a year in collaboration with a fire systems contractor to witness the correct functionality of the HVAC systems during a fire simulation.
Toilet extraction fans flow rate measurements	Measure and record the toilet extraction fans and compare to the fan specifications and the applicable SANS codes. Any deviations should be corrected

Item	Maintenance Activities	Frequency
	Investigate and report findings of complaints	Monthly
1	Check noise and vibration.	Monthly
2	Check operation.	Monthly
3	Check lubrication.	Monthly
4	Clean motor casing,	Monthly
5	Checking mounting	Monthly
6	Check fan blade wear (where accessible)	Monthly
7	Ensure that motor and/or fan guards are in good condition.	Monthly
8	Inspection all air filters and cleans of loose dirt. Condition of filters must be monitored at all times.	Monthly
centrifugal fan and in-line duct fans		
Item	Maintenance Activities	Frequency
1	Check belt tension	Monthly
2	Check bearing and linkage lubrication	Monthly
3	Check access panel security	Monthly
4	Check balance and flexible mounting	Monthly
5	Check bearings temperature	Monthly
6	Check noise, vibrations	Monthly
7	Check wear on fan blades	Monthly
8	Check security on fan wheel on shaft	Monthly
9	Clean air inlet screen	Monthly
10	Clean fans housing and impeller	Quarterly
11	Check drive belts and replace if necessary	6 monthly
13	Check drive shaft alignment and condition	6 monthly
14	Clean and touch-up fan casing and mounting frame	Annually
15	Re-align drive	Annually
16	Record operating parameter	Monthly
17	Check safety guards	Monthly

Confidential



AIRPORTS COMPANY
SOUTH AFRICA

C4 Site Information

No site information is supplied with this contract.

GENERIC SAFETY FILE REQUIREMENTS

Make provision for the safety file – activities can only be carried out once the safety file is approved and a work permit is obtained from our local safety department at King Phalo Airport. - see list below. The list below is generic and only based on the specific scope of work will the applicable items become a requirement for compliance.

- Mandatory form. 37(2) Agreement
- Mandatory form. 37(2) Agreement of Sub Contractor
- CR 5(k) Appointment Letter for PC
- Valid letter of good standing
- Notification of construction work or Construction Permit as applicable (Annexure 2)
- Detailed Scope of Work
- Risk Assessments
- Fall Protection Plan & Rescue Plan (where applicable)
- Confined Space Rescue plan
- Method Statement/s
- OHS Specification specific to project
- SHE policy
- Project specific Safety Plan
- Updated Employee List of with ID/Passport Copies
- Medicals (where applicable)
- First Aid box Register
- PPE study and issue register
- Tools/Equipment/Plant/Scaffolding registers
- Waste management Plan
- ACSA EMS 048 Environmental Specifications
- Letters of appointment with competencies (where appointments are applicable depending on the task):
 - 1) OHS 16(1) CEO
 - 2) OHS 16(2) Assistant CEO
 - 3) CR 8.1 Construction work Manager
 - 4) CR 8.5 Construction H&S officer
 - 5) CR 8.7 Construction work Supervisor
 - 6) CR 8.8 Assistant Supervisor
 - 7) CR 9.1 Risk Assessor
 - 8) CR 13.1(a) Excavation Supervisor
 - 9) GAR 9 Incident Investigator
 - 10) GSR 9 First Aider
 - 11) CR 24 & EMR 9 Electrical Tool Inspector
 - 12) CR 29(H) Fire Fighting Equipment Supervisor
 - 13) CR 23 Construction Vehicles & Mobile Plant Operator
 - 14) GSR 13 Ladder Inspect
 - 15) Portable (Hand) Tool inspector
 - 16) CR 16.1 /SANS 085 Scaffolding Inspector
 - 17) CR 28 (a) Stacking and Storage Supervisor
 - 18) HCS Supervisor (HCS Regulations)
 - 19) OHS 19 SHE Committee Members
 - 20) OHS 17 Health & Safety Reprehensive

Note the safety file requirements is an inherent OHS act requirement for each of the scope of work activities above - and should be priced as part of those activities.

