

ANNEXURE 05: PROCESS IMPROVEMENT ANNUAL SAMPLE SIZES AND DURATIONS

***The sample sizes are dependent on the flight schedules of respective airports and are subjected to change, based on traffic movements. Sample sizes per individual measures may be reallocated to other measures within the total sample sizes shown below.

International Airports

Type of Measure	ORTIA DOM	ORTIA INT	CTIA DOM	CTIA INT	KSIA DOM	KSIA INT	TOTAL
Parking Time (Arriving at parking)	60	60	60	50	60	24	220
Baggage carts I Trolleys	350	420	300	313	240	24	454
Check-in (Economy, Business, Machine, Bag drop)	1200	2850	900	900	680	48	1569
Security Check-in	345	400	180	220	210	40	448
Emigration	0	400	0	220	100	31	155
Transfer	0	155	0	0	0	0	35
Boarding	210	500	180	220	220	24	375
Arrivals Processing Times to Immigration/Carousel	210	500	180	220	220	24	375
Immigrations	0	500	0	200	100	31	165
Baggage Delivery (first and last bag delivery)	275	530	210	255	220	24	383
Customs (Red channel, Green channel and Agriculture)	0	300	0	130	75	24	101
Parking Time (leaving parking)	60	60	60	50	60	24	220
TOTAL SAMPLE	2710	6675	2070	2778	2185	318	4500

Regional Airports

Type of Measure	BFN	ELS	GRJ	KIM	PLZ	UTN	Total
Parking Time (Arriving at parking)	12	16	16	10	20	8	82
Baggage carts I Trolleys	12	16	16	10	25	8	87
Check-in (Economy, Business, Machine, Bag drop)	56	72	62	40	110	40	380
Security Check-in	24	32	32	16	32	12	148
Boarding	35	60	50	30	80	20	275
Arrivals Processing Times to the terminal	35	60	50	30	80	20	275
Baggage Delivery (first and last bag delivery)	35	60	50	30	80	20	275
Parking Time (leaving parking)	12	16	16	10	20	8	82
TOTAL	221	332	292	176	447	136	1604

Durations per Process (Estimated time taken to complete each measure)

Type of Measure	Duration (HH: MM: SS)
Parking Time (Arriving at parking)	00:15:00
Baggage carts I Trolleys	00:10:00
Check-in (Economy, Business, Machine, Bag drop)	00:30:00
Security Check-in	00:15:00
Emigration	00:15:00
Transfer	00:15:00
Boarding	00:30:00
Arrivals Processing Times to Immigration/Carousel	00:20:00
Immigrations	00:15:00
Baggage Delivery (first and last bag delivery)	01:00:00



Customs (Red channel, Green channel and Agriculture)	00:15:00
Parking Time (leaving parking)	00:15:00