

Tender for cleaning-clarification queries

Date: 27 May 2025

BID REFERENCE NUMBER: RIM01-IFM-2025/26

1. VEHICLE for Island:

Q:Will the cost be waived for the vehicle to move off and onto the island for services etc?

A: Yes

2. HYGIENE Deep cleaning :

Q:It was mentioned that this would need to be done in the evenings.

A:The Deep Cleaning do not have to be done in the evenings. What was mentioned at the briefing session was that the hygiene equipment that the outgoing company removes must be replaced immediately and this will have to be after hours before commencement of new agreement.

Will access to the island be pre-arranged for the services?

B:Yes

3. Strip & Seal of floors :

Q:How often is this done?

A:As often as required at a specific area. For example: At the moments the stripping at NMG is done once a quarter and the sealing once a month.

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4. LAUNDRY service

Q:Mention was made of space being available for an industrial size washing machine; can this include an industrial size tumble drier?

A:Yes

5. ELECTRICITY

Q:Based on the above, is the electricity supply single or 3-phase?

A:Single Phase (At laundry on RI there is 3-phase for industrial equipment)

6. STAFF – Illness etc (Island staff)

Q:If cleaning staff working on the island are ill, what is the replacement.

A;Should a cleaner fall ill, the cleaner will be sent to CT with the first available boat and must be replaced asap.

7. STAFF-complement

Q:The number of cleaners and supervisors

A:Twenty-five (25) in total:

(two (2) supervisors and twenty-three (23) cleaners)

8. Evaluation criterion 4, page 42 “The tenderer to submit names of the cleaning personnel and their citizenships (copies if ID/Passports)”

This has been revised to indicate as follows: tenderers to submit a confirmation letter indicating how many personnel would be South African citizens and how many would be foreigners.