



28 May 2026

CLARIFICATION NO 1

APPOINTMENT OF A SERVICE PROVIDER TO PROVIDE AND IMPLEMENT A DATA MASKING SOLUTION FOR A PERIOD OF 36 MONTHS; RFB NO. 002/2026/EWSS/MASKING/RFB

Herewith please find clarification No 1 which forms an integral part of the above-mentioned RFB.

PLEASE ACKNOWLEDGE RECEIPT OF THIS CLARIFICATION AS FOLLOWS:

1. Complete the section below and **without delay** email a copy of this page to TCTA, email address tenders02@tcta.co.za; for the attention of The Receiving Officer to confirm that you have received this clarification.

Regards

Tina Mkhulise
Acquisition Manager: Corporate

I/We herewith acknowledge receipt of CLARIFICATION NO 1 for
RFB NO. 002/2026/EWSS/MASKING/RFB

SIGNATURE: DATE:

ON BEHALF OF:

QUESTION 1

Could you provide details on the datastores associated with the 11 applications listed in the RFP?

RESPONSE

- a) Shared Drives
- b) Datastor
- c) SharePoint
- d) Local Drives
- e) Knowbe4
- f) Sage300
- g) Cura – Integrated Risk, Audit and Compliance
- h) Mimecast and Outlook
- i) Board pack
- j) FTI Star
- k) SigningHub
- l) M365

QUESTION 2

Of the 11 applications, how many are anticipated to require Static Data Masking (SDM) versus Dynamic Data Masking (DDM)?

RESPONSE

This will depend on the business need or information requests. For instance, we may need static masking on our test servers

QUESTION 3

Beyond POPIA compliance, are there any additional data privacy or regulatory frameworks that TCTA is looking to address?

RESPONSE

No

QUESTION 4

What is the nature of the data within TCTA's applications, is it primarily structured, unstructured, or a mix (e.g., files such as PDFs)?

RESPONSE

It is a mix of structured and unstructured

QUESTION 5

Also... is there any cross border with data in transit?

RESPONSE

Yes. We do a lot of work with the Government of Lesotho. We also get finance from international finance institutions

QUESTION 6

Do you only need reference letters for South Africa companies? Or can we shared references letter from cross border clients?.

RESPONSE

Both South African companies and cross border reference letters are welcome

QUESTION 7

Tokenization/Masking

- a) How many endpoints will the tokenization system have? (An endpoint is for example an instance of an applications that calls the tokenization REST API)
- b) Are you looking at doing Static Tokenization or Dynamic Tokenization?
- c) What version of OS and DB software & versions are running?
- d) Do you have a QA, UAT or Dev environment that needs to work with a production database, but shouldn't be exposed to sensitive information? Are you using outside contractors for any of this work?

RESPONSE

- a) We envisage no more than 3 endpoints
- b) We are looking at doing both static and dynamic making
- c) Yes we have Dev and UAT servers that may need to with Production

- d) Yes we do have an external service provider managing our servers
- e) Our laptops are on windows 11 and our server are running on 2019 to 2025

QUESTION 8

Data Discovery and Classification

- a) Amount of Data to be discovered and classified on the servers?
- b) Structured or Unstructured data to be scanned?
- c) What version of OS and DB software are running?
- d) What version of OS are the unstructured servers running on?

RESPONSE

There is more or less 8tb of data which is unstructured with the remainder sitting on structured databases. Our laptops are on windows 11 and our server are running on 2019 to 2025

QUESTION 8

We would like to enquire whether “tAhe” may have been a typing error and if the intended wording was “the solution,” or whether the wording is correct as stated.

RESPONSE

That was a typing error the intended wording was “the solution,”