

QUESTIONS AND ANSWERS

REF Number: ECS03/26/27	Closing Date: 12 October 2026	Closing Time: 15H00	Evaluation Criteria: 80/20
Description of Services	SUPPLY AND DELIVER COMPUTER EQUIPMENT		

1. **Question:** General Conditions of Contract (GCC)

Clause 15.3 states that the bidder must submit the GCC together with the bid, duly signed. However, a GCC document does not appear to be included in the tender pack supplied. Please confirm whether:

- ECSECC will issue the applicable GCC;
- bidders should obtain and attach the standard GCC separately; or
- clause 15.3 is not applicable to this tender.

Answer: Clause 15.3 is not applicable to this tender

2. **Question:** Delivery address, the tender documentation refers to ECSECC at [69 Frere Road](#), Vincent, East London, while SBD 3.1 refers to delivery at 56 Frere Road, Vincent. Please confirm the correct delivery address for pricing and fulfilment purposes.

Answer: At 69 Frere RD, Vincent, East London, 5217

3. **Question:** Item 4 – 14.2-inch Liquid Retina XDR laptop

The specification states:

- 48GB memory, with a reference to “M5 Pro with 40-core GPU”; and
- under Chip, a 15-core CPU with a 16-core GPU.

Please confirm the intended processor/GPU configuration and whether the reference to a 40-core GPU is a typographical error.

Answer: Apologies for the error in the specification. Please note that the required configuration is a 16-core GPU. This configuration has a base option of 24 GB Unified Memory and can be upgraded to 48 GB Unified Memory. Please therefore quote in accordance with the specifications stated in the bid document.

4. **Question:** Equal or higher manufacturer-supported specifications

Where an exact component specification has been superseded or is not available as a current manufacturer SKU, please confirm whether an equal or higher manufacturer-supported specification will be regarded as compliant, provided that all other functional and warranty requirements are met.

Answer: Yes, equal or higher manufacturer-supported specification will be regarded as compliant, provided that all other functional and warranty requirements are metEqual or higher manufacturer-supported specifications

5. **Question:** Partial bids / split awards

The tender reserves ECSECC's right to accept part of a bid and/or make awards to multiple bidders, while the technical evaluation requires full compliance with the specification. Please confirm whether bidders must quote all six items, or whether bids for selected items will be accepted.

Answer: You must quote all six items

6. **Question:** Item 4 – 14.2-inch laptop: GPU configuration

The specification refers to a "16-core GPU" under Chip, but "M5 Pro with 40-core GPU" under Memory. Please confirm which GPU configuration is required.

Answer: Apologies for the error in the specification. Please note that the required configuration is a 16-core GPU.

7. **Question:** Item 4 – Operating system version

The specification states macOS 26.6.2. Please confirm that the current macOS version shipped by the manufacturer at the time of delivery will be accepted.

Answer: Yes, provided it is not an earlier version than the one specified.

8. **Question:** Items 1, 2 and 3 – vPro

The Communications line lists "vPro" alongside an Intel Core Ultra 5 225U processor. Please confirm whether Intel vPro is a mandatory requirement, or whether the specified Core Ultra 5 225U processor is to be quoted as stated.

Answer: Please quote according to the stated specification.

9. **Question:** Item 3 – 16-inch laptop: memory

Memory is specified as 16 GB DDR5 (1 x 16 GB) without a speed. Please confirm that DDR5-5600 MT/s, as per Item 2, is acceptable.

Answer: Apologies for the oversight. The required memory specification is 16 GB DDR5-5600 MT/s (1 x 16 GB), the same as specified for Item 2.

10. **Question:** Item 5 – Final Cut Pro licence delivery

Please confirm how the licence should be delivered, e.g. purchased via Apple Business Manager and assigned to ECSECC, or activated on an ECSECC Apple ID on the Item 4 device.

Answer: We prefer the licence to be purchased through Apple Business Manager and assigned to ECSECC.

11. **Question:** General Conditions of Contract (GCC)

Paragraph 15.3 requires the signed GCC to be submitted with the bid, but it is not included in the published documents. Please supply the GCC or confirm whether it is required at bid stage.

Answer: Clause 15.3 is not applicable to this tender

12. **Question:** I wanted to enquire about the department preferred brand in the Laptops?

Answer: Please quote according to the specifications stated in the bid document.

13. **Question:** Also on the Mac Laptop there 14 inch ends on 32GB of ram while the is a 16 inch that has 48GB ram.

Answer: Please note that the required configuration is a 16-core GPU. This configuration has a base option of 24 GB Unified Memory and can be upgraded to 48 GB Unified Memory. Please therefore quote in accordance with the specifications stated in the bid document.

14. **Question:** would you consider the 16 inch or its a must for it to be 14 inch?

Answer: Please quote according to the specifications stated in the bid document.

15. **Question:** With regards to the above BID, does my company have to be accredited with SITA for me to participate?

Answer: No, your company doesn't have to be accredited with SITA.

16. **Question:** Mac laptop configuration — page 10: The memory row specifies “M5 Pro with 40-core GPU”, while the chip row specifies a 15-core CPU and 16-core GPU. Please confirm the required configuration or an acceptable Apple part number,

Answer: Apologies for the error in the specification. Please note that the required configuration is a 16-core GPU. This configuration has a base option of 24 GB Unified Memory and can be upgraded to 48 GB Unified Memory. Please therefore quote in accordance with the specifications stated in the bid document.

17. **Question:** whether macOS 26.6.2 and Final Cut Pro 12 are mandatory versions.

Answer: The same versions or higher will be accepted

18. **Question:** Equivalent equipment: Will equivalent or higher specifications be accepted? If so, please confirm which requirements must match exactly.

Answer: Equivalent or higher manufacturer-supported specifications will be accepted for all requirements stated in the bid document, provided that all other functional and warranty requirements are met.

19. **Question:** Windows laptop connectivity: Must all 35 Windows laptops include an installed, operational 4G CAT16 modem, or is WWAN readiness with a nano-SIM slot sufficient? Please also clarify the vPro requirement.

Answer: Please ensure that all components specified in the bid document are included. The vPro requirement must also be met as specified.

20. **Question:** Warranty and support: Please confirm whether accidental damage protection, travel coverage and predictive detection alerts must all apply for the full five-year Windows laptop support period.

Answer: Yes,

21. **Question:** Please clarify the required “BIOS based Temper lock” feature.-

Answer: Please ensure that all components specified in the bid document are included

22. **Question:** whether the Mac requires three years of total warranty coverage, including accidental damage.

Answer: Yes

23. **Question:** Partial bids: May bidders quote selected items, or must all six items be included for the bid to be responsive?

Answer: Bidders must quote for all items for the bid to be considered responsive.

SUPPLY CHAIN MANAGEMENT