

**PART A
INVITATION TO BID**

YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE (NAME OF DEPARTMENT/ PUBLIC ENTITY)					
BID NUMBER:	DOH(FS)05/2026/2027	CLOSING DATE:	17 JULY 2026	CLOSING TIME:	11H00
DESCRIPTION	SERVICE, MAINTENANCE AND REPAIR OF DIAGNOSTIC IMAGING EQUIPMENT FOR VARIOUS HEALTHCARE FACILITIES IN THE FREE STATE DEPARTMENT OF HEALTH.				
	PERIOD: DATE OF SIGNING OF CONTRACT FOR FIVE (05) YEARS				
BID RESPONSE DOCUMENTS MAY BE DEPOSITED IN THE BID BOX SITUATED AT (STREET ADDRESS)					
DEPARTMENT OF FREE STATE HEALTH.					
GROUND FLOOR, BOPHELO HOUSE, BLOCK C-WEST, OPPOSITE MAIN DOOR.					
C/O CHARLOTTE MAXEKE STREET AND HARVEY ROAD, BLOEMFONTEIN.					
DEPARTMENT OF FREE STATE HEALTH.					
BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO			TECHNICAL ENQUIRIES MAY BE DIRECTED TO:		
CONTACT PERSON	Me. C.J.B Naicker		CONTACT PERSON	Dr. J. Van Staden Me. E.N Raphela	
TELEPHONE NUMBER	051 408 1152		TELEPHONE NUMBER	060 994 6780/ 051 405 1970	
FACSIMILE NUMBER	N/A		FACSIMILE NUMBER	N/A	
E-MAIL ADDRESS	NaickerCJB@fshealth.gov.za		E-MAIL ADDRESS	gnbijvs@ufs.ac.za RaphelaEN@fshealth.gov.za	
SUPPLIER INFORMATION					
NAME OF BIDDER					
POSTAL ADDRESS					
STREET ADDRESS					
TELEPHONE NUMBER	CODE		NUMBER		
CELLPHONE NUMBER					
FACSIMILE NUMBER	CODE		NUMBER		
E-MAIL ADDRESS					
VAT REGISTRATION NUMBER					
SUPPLIER COMPLIANCE STATUS	TAX COMPLIANCE SYSTEM PIN:		OR	CENTRAL SUPPLIER DATABASE No:	MAAA
B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE	TICK APPLICABLE BOX] <input type="checkbox"/> Yes <input type="checkbox"/> No		B-BBEE STATUS LEVEL SWORN AFFIDAVIT	[TICK APPLICABLE BOX] <input type="checkbox"/> Yes <input type="checkbox"/> No	
[A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE/ SWORN AFFIDAVIT (FOR EMES & QSEs) MUST BE SUBMITTED IN ORDER TO QUALIFY FOR PREFERENCE POINTS FOR B-BBEE]					
ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES /WORKS OFFERED?	<input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES ENCLOSE PROOF]		ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES /WORKS OFFERED?	<input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES, ANSWER THE QUESTIONNAIRE BELOW]	
QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS					
IS THE ENTITY A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)?			<input type="checkbox"/> YES <input type="checkbox"/> NO		
DOES THE ENTITY HAVE A BRANCH IN THE RSA?			<input type="checkbox"/> YES <input type="checkbox"/> NO		
DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA?			<input type="checkbox"/> YES <input type="checkbox"/> NO		
DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA?			<input type="checkbox"/> YES <input type="checkbox"/> NO		
IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION?			<input type="checkbox"/> YES <input type="checkbox"/> NO		
IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGISTER FOR A TAX COMPLIANCE STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 BELOW.					

PART B TERMS AND CONDITIONS FOR BIDDING

1.	BID SUBMISSION:
1.1.	BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
1.2.	ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED—(NOT TO BE RE-TYPED) OR IN THE MANNER PRESCRIBED IN THE BID DOCUMENT.
1.3.	THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2022, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.
1.4.	THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (SBD7.1).
2.	TAX COMPLIANCE REQUIREMENTS
2.1	BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
2.2	BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VERIFY THE TAXPAYER'S PROFILE AND TAX STATUS.
2.3	APPLICATION FOR TAX COMPLIANCE STATUS (TCS) PIN MAY BE MADE VIA E-FILING THROUGH THE SARS WEBSITE WWW.SARS.GOV.ZA.
2.4	BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.
2.5	IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.
2.6	WHERE NO TCS PIN IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.
2.7	NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE, COMPANIES WITH DIRECTORS WHO ARE PERSONS IN THE SERVICE OF THE STATE, OR CLOSE CORPORATIONS WITH MEMBERS PERSONS IN THE SERVICE OF THE STATE."

NB: FAILURE TO PROVIDE / OR COMPLY WITH ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.

SIGNATURE OF BIDDER:

CAPACITY UNDER WHICH THIS BID IS SIGNED:

(Proof of authority must be submitted e.g. company resolution)

DATE:

EXPLANATORY MEETING CERTIFICATE

BID NUMBER: DOH (FS)05/2026/2027

Attendance list number: _____

DOH(FS)05/2026/2027: SERVICE, MAINTENANCE AND REPAIR OF DIAGNOSTIC IMAGING EQUIPMENT FOR VARIOUS HEALTHCARE FACILITIES IN THE FREE STATE DEPARTMENT OF HEALTH.

PERIOD: DATE OF SIGNING OF CONTRACT FOR FIVE (05) YEARS.

Attendance of the explanatory meeting is NON-COMPULSORY

An official of the Department must sign this certificate at the explanatory meeting. No certificate will be signed outside the meeting. The original certificate must be included in the bid document and will not be accepted after the closing time and date of the bid.

NON-COMPULSORY EXPLANATORY MEETING DATE: 07 JULY 2026

TIME: 10H00

**VENUE: Auditorium, First Floor
Bophelo House, Cnr. Of Charlotte Maxeke &
Harvey Road
Bloemfontein
9301**

**CONTACT PERSON/S: Dr. J. Van Staden: 060 994 6780
Me. E.N. Raphela: 051-405 1970**

This is to certify that _____ in his/her capacity as
_____ of the company _____ has attended the
Compulsory Explanatory meeting on the _____ day of _____ 2026 and is
therefore familiar with circumstances and the scope of the items to be supplied.

**SIGNATURE /DEPARTMENTAL
OFFICIAL**

RANK

**SIGNATURE OF REPRESENTATIVE
OF COMPANY**

DATE

OFFICIAL DATE
STAMP

*** Note: Only one certificate per company**

**PRICING SCHEDULE – FIRM PRICES
(PURCHASES)**

NOTE: ONLY FIRM PRICES WILL BE ACCEPTED. NON-FIRM PRICES (INCLUDING PRICES SUBJECT TO RATES OF EXCHANGE VARIATIONS) WILL NOT BE CONSIDERED

IN CASES WHERE DIFFERENT DELIVERY POINTS INFLUENCE THE PRICING, A SEPARATE PRICING SCHEDULE MUST BE SUBMITTED FOR EACH DELIVERY POINT

Name of bidder.....	Bid number: DOH(FS)05/2026/2027
Closing Time 11:00	Closing date: 17 July 2026

OFFER TO BE VALID FOR 120 DAYS FROM THE CLOSING DATE OF BID.

ITEM NO.	QUANTITY	DESCRIPTION	BID PRICE IN RSA CURRENCY ** (ALL APPLICABLE TAXES INCLUDED)
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As per specification	SERVICE, MAINTENANCE AND REPAIR OF DIAGNOSTIC IMAGING EQUIPMENT FOR VARIOUS HEALTHCARE FACILITIES IN THE FREE STATE DEPARTMENT OF HEALTH.	See attached specification for pricing
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- Required by:
- At:
- Brand and model
- Country of origin
- Does the offer comply with the specification(s)? *YES/NO
- If not to specification, indicate deviation(s)
- Period required for delivery
- *Delivery: Firm/not firm
- Delivery basis

Note: All delivery costs must be included in the bid price, for delivery at the prescribed destination.

** "all applicable taxes" includes value- added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies.

*Delete if not applicable

K.



health

Department of
Health
FREE STATE PROVINCE

**SERVICE, MAINTENANCE AND REPAIR OF
DIAGNOSTIC IMAGING EQUIPMENT FOR
VARIOUS HEALTHCARE FACILITIES IN
THE FREE STATE DEPARTMENT OF
HEALTH**

**PERIOD: DATE OF SIGNING OF CONTRACT
FOR FIVE (5) YEARS.**

Contact Person's

Dr J. van Staden

Tel: 060 994 6780

E-mail: gnbijvs@ufs.ac.za

Me EN Raphela

Tel : 051- 405 1970

E-mail: RaphelaEN@fshealth.gov.za

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SECTION A

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1. INTRODUCTION

- 1.1 This document is an invitation to suppliers of X-ray equipment to bid for a support service of the X-ray equipment at various facilities as specified, by means of service and maintenance contract.
- 1.2 The Free State Department of Health's objectives and priorities in entering the contracts can be broadly spelled out as follows:
 - 1.2.1 To provide an effective diagnostic X-ray service with minimum down-time of equipment.
 - 1.2.2 To provide safe and reliable X-ray service by producing images of high diagnostic quality to healthcare professionals to facilitate effective patient care and treatment.

2. CONDITIONS AND FORMAT OF THIS BID

The general conditions of contract (GCC) as attached to this bid shall apply and form an integral part of the bid specifications. These bid specifications are the minimum requirements. The following requirements are additional to the terms and conditions of bids as specified in the GCC.

- 2.1. It is a requirement that only one supplier will be responsible for the support and maintenance of a specific item listed in Section C of this document.
- 2.2. Notwithstanding any ambiguity and shortcomings of the bid specifications, the bidder must undertake to make allowances in the proposal for all components and their costs required to keep the equipment in a fully functional state as required by the proposed Contract.
- 2.3. A complete set of all Operating Manuals, Training Guides, Technical- and Software Manuals of the equipment bid for, must be in the possession of the bidder. Failure to produce such evidence on request will invalidate the bid.
- 2.4. It will be required from the bidders to supply a guarantee from the original supplier of the equipment that all parts are genuine manufacturer parts. For this reason, bidders must provide proof from the original suppliers of the equipment that the original suppliers are willing to supply parts used by the bidder. This must be clearly marked "Annexure A" and attached to the bid document.
- 2.5. If there is no guarantee of manufacturer, service, maintenance there will be provision for service and maintenance by the bidder.
- 2.6. Where bidders bid for software, a guarantee from the original supplier of the software must be provided, indicating that updates and support will be provided. Proof to this effect must be provided and attached to the bid document, clearly marked "Annexure B".
- 2.7. The Free- State Department of Health reserves the right to terminate the tender at any time or to withdraw any item from the tender. The Free- State Department of Health further reserves the right to put out another tender for any of the items if deemed necessary.
- 2.8. Bidders are required to submit CV's, copies of the ID documents, and copies of qualifications and training certificates of technical personnel who will be working on the equipment bid for. These certificates should be issued by the relevant Original Equipment Manufacturer, as specified in the authorization letter of undertaking for all offered items (Where training is offered by third party appointed by the OEM, include agreement between OEM and a third party).
- 2.9. It is expected that the Bidder should comply with the following South African Health Products Regulatory Authority (SAHPRA).

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- 2.9.1. Bidders are required to adhere to Medicines and related substances Act, 1965 (Act No. 101 of 1965), as amended as per the Regulation relating to Medical Devices and In Vitro Diagnostic (IVD'S) Medical Devices. Non-compliance with these conditions will invalidate the bid.
- 2.9.2. Manufacturers, distributors and wholesalers, as referred to in Section 22C(1)(b) of the Medicines and Related Substances Act, 1965 (Act No. 101 Of 1965), must obtain a licence for the manufacturing, importing, exporting, distribution and wholesaling of medical devices and IVD's, as issued by the South African Health Products Regulatory Authority.
- 2.9.3. Bidders must submit with the bid, on or before the closing date and time of bid evidence of the approved **medical device establishment licence**.

Failure to submit any of the above-mentioned documents will invalidate the bid.

- 2.10. It is a requirement of this bid that all bidders must comply with the Hazardous Substances Act (Act No. 15 of 1973) in respect of Group III Hazardous substances.
- 2.11. **Authorisation letter from the Original Equipment Manufacturer**
 - 2.11.1. Where the bidder is not the Original Equipment Manufacturer, bidders must submit an appointment letter from the OEM authorising the bidder to supply and service the equipment in South Africa.
 - 2.11.2. Authorisation letter must be from an Original Equipment Manufacturer (OEM) or an authorised importer/distributor. In the case where authorisation letter is from an authorised importer/distributor, the bidder must submit in addition to the authorisation letter, a documentary proof from OEM, that the authorized importer/distributor is authorized by the OEM. The letter of undertaking and supporting documents must be submitted with the bid at the closing date and time of the bid.
 - 2.11.3. All information on the letter must be in English.
- 2.12. Bidders must submit, together with bid documents, proof that the bidder is approved by SAHPRA and accredited by SANAS to perform QA tests on x-ray equipment.
- 2.13. Effect of decommissioning of equipment on contractor rights and obligations.
 - 2.13.1. Upon the permanent removal, replacement, or decommissioning of the equipment stipulated in this bid, the Service Provider's contractual obligations and rights regarding said equipment shall cease immediately. No "make good" payments, penalties, or damages shall be payable by the Free State Department of Health to the Service Provider upon such cessation.
- 2.14. **Ownership and confidentiality of information**
 - 2.14.1. The successful bidder shall strictly guarantee that all patient-related information, data, or records accessed as a result of the utilisation of the imaging equipment will be held in the strictest confidence.
 - 2.14.2. The successful bidder shall take all reasonable and necessary steps to protect patient information.
 - 2.14.3. All information collected, generated or processed by the equipment shall remain the sole and exclusive property of the Free State Department of Health.
 - 2.14.4. The successful bidder shall not disclose, share, or transfer any information to any third party without prior written authorisation from the Free State Department of Health.
 - 2.14.5. Remote technical support system, where required, must be used exclusively for monitoring equipment performance, technical diagnostics, and addressing technical issues.

- 2.14.6. The successful bidder shall use a secure broadband VPN connection to establish a connection with equipment.
 - 2.14.7. Remote access for technical support shall not include access to or viewing of patient-identifiable information or patient images.
 - 2.14.8. The successful bidder shall ensure that technical support is restricted to system-level diagnostics.
 - 2.14.9. The successful bidder shall maintain an audit trail of all remote connections, including the date, time, duration and person accessing the system.
 - 2.14.10. All information related to audit trail shall be made available to Free State Department of Health on request.
 - 2.14.11. In the event of a suspected, or actual data breach on the side of the vendor, the vendor shall notify the Free State Department of Health immediately and cooperate fully with investigation and remedial efforts.
- 2.15. Service intervals**
- 2.15.1. All equipment must be serviced in accordance with the manufacturer's prescribed schedule.
 - 2.15.2. The bidder shall submit a detailed maintenance plan outlining the service intervals as per OEM standards
 - 2.15.3. Specifically, in relation to full service and maintenance contracts, failure to adhere to service intervals during the contract period will constitute a breach of contract.

3. FORMAT

- 3.1. The special conditions of contract (SCC) consists of three parts, namely the general bid requirements (Section A), a general service requirement (Section B) as well as specific technical requirements for equipment to be serviced and maintained (Section C).
- 3.2. Bidders may bid for selected items in Section C. All information as required must be provided. Failure to do so may invalidate the bid.
 - 3.2.1. Bidders must complete the compliance schedule incorporated in these bid specifications and attach a detailed reply where requested or necessary. Requirements of the bid specifications or proposed contract that cannot be met must be pointed out.
 - 3.2.2. Three complete sets of documentation applicable to the bid offer must be submitted and must be valid for 120 days after the closing date of this bid.
 - 3.2.3. After the closing of bids, the bidders may be asked to furnish further information regarding the equipment, the software, the features, the components or design, the installation of equipment bid for, as well as any other information that may be required. Bidders must adhere to this request in the shortest possible time.
 - 3.2.4. If the request for additional information has not been met within seven days, it may be considered as sufficient grounds to disregard the bid.
 - 3.2.5. Requests for additional information must be supplied free of charge by the bidder.

4. PAYMENT AND DISCOUNTS

- 4.1 All costs will remain fixed for the five (5) year period of this contract.
- 4.2 The attention of bidders is drawn to the fact that service and maintenance charges are paid monthly in arrears and must be quoted for on that basis.

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- 4.3 The quoted prices must be provided in Section C in the space provided. Failure to do so will invalidate the bid.
- 4.4 The price quoted in Section C for transport allowance for unforeseen expenses must be traceable to the rates published by the Automobile Association of South Africa.

5. GENERAL REQUIREMENTS

- 5.1 It will be necessary for the successful bidder to convince the Free State Department of Health that their company will be in the market to support the contract for its entire duration.
- 5.2 Bidders must furnish names including telephone numbers of customers where similar systems have been serviced and state how long the equipment has been serviced. It is the intention of the Department of Health to request references from such customers and to inspect the installations where possible to establish the bidder's bona-fides.
- 5.3 The bidder must provide as "Annexure C" a table of names, qualifications, experience and capacity of all people that will be directly involved in servicing the equipment. Indicate the equipment that will be serviced by these qualified technicians.
- 5.4 The contractor must at all times furnish a good maintenance service by providing a turnaround time for equipment bid for.
- 5.5 Bidders must include a list of duties to be carried out by the CUSTOMER to ensure that the equipment bid for will remain in good working order. These duties must be clearly indicated for item and attached to the bid reply as "Annexure E". This information will remain the property of the Free State Department of Health, but will not be made available to a third party.
- 5.6 The Free State Department of Health will decide if the recommended duties will be included as part of the responsibility of the CUSTOMER in the service contract.

6. MANDATORY DOCUMENTS

The following mandatory documents must be included with the bid documents. Failure to submit any of the documents included in the table herein below will invalidate the bid.

Requirement	Comment
6.1. Registration with SAHPRA as Inspection Body (where a third party is contracted to perform QC tests on equipment, copy of agreement between the bidder and the third party must be submitted).	Proof to be attached clearly marked as "Registration as Inspection Body"
6.2. Genuine parts/components supplied by Original Equipment Manufacturer must be available for the duration of the contract.	Undertaking by the Original Equipment Manufacturer/Authorised Distributor to provide parts for the period of the contract (attach copy of "Letter of Undertaking" as Annexure A
6.3. A guarantee from the original supplier of the software must be provided, indicating that updates and support will be provided.	Undertaking by the Original Equipment Manufacturer/Authorised Distributor to provide updates and support, marked as Annexure B (Only where bidders bid for software)

<p>6.4. Technicians who will be working on equipment must be qualified, competent and trained by the Original Equipment Manufacturer on equipment bid for.</p>	<p>Submit copies of CV's, ID's, qualifications, and training certificates (issued by OEM). Mark as Annexure C</p>
<p>6.5. The contractor must at all times furnish a good maintenance service by providing a turnaround time.</p>	<p>Indication of reserve parts and components as per paragraph 5.4, marked as Annexure D. Turnaround times for each equipment they bid for.</p>
<p>6.6. List of duties to be carried out by bidder to ensure that the equipment bid for will remain in good working order (see 5.5 under Section A).</p>	<p>Attach as Annexure E</p>
<p>6.7. Proof of appointment as authorised service agent in South Africa, by the Original Equipment Manufacturer for equipment bid for.</p>	<p>Provide copy of agreement with Original Equipment Manufacturer or authorised distributor, clearly marked "Agreement with OEM"</p>
<p>6.8. References: Provide names and contact details of customers where similar systems have been serviced.</p>	<p>Attach a list clearly marked "References"</p>
<p>6.9. Bidders must submit evidence of the approved medical device establishment licence.</p>	<p>Attach medical device establishment licence.</p>
<p>6.10. Bidder must be approved by SAHPRA and accredited by SANAS to perform QA tests on diagnostic X-ray imaging systems.</p>	<p>Attach SAHPRA's "Licence to perform maintenance tests on diagnostic X-ray imaging systems" and proof of SANAS accreditation</p>
<p>6.11. All equipment must be serviced in accordance with the manufacturer's prescribed schedule.</p>	<p>Attach maintenance plan for each equipment bid for, marked "Maintenance Plan". NB: Service intervals as per manufacturer's prescribed intervals must be stated.</p>

SECTION B

CONTRACT FOR MAINTENANCE AND SERVICING OF X-RAY EQUIPMENT

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1. **CLARIFICATIONS**

2. **DEFINITIONS**

For the purposes of this Agreement the following words shall have the following meanings:

Employees

Shall mean any staff member or employee of either the CONTRACTOR or the CUSTOMER, and/or any subcontractor appointed by either the CONTRACTOR or the CUSTOMER.

Hospital

Shall mean healthcare facilities falling under the financial control of the Free State Department of Health and who requested to participate in this contract by listing the machine in the original tender document.

Machine

Shall mean the equipment set out in section C and indicated by the Free State Department of Health to be included as part of the contract.

Official Representative

The duly authorised Official from either the CUSTOMER or the CONTRACTOR signing this agreement.

Preventative Maintenance

Shall mean the periodic inspection, adjustment and calibration of the **machines** on a pre-determined basis as described in the **Machine Schedule** hereto, in order to maintain the performance of the equipment according to the original operational specifications, as well as the introduction of all necessary modifications. Such modifications will not lead to the restriction of the operational capability of the system and will not be made without the prior written consent of the **CUSTOMER**.

Standard Contract Amount

The Standard Contract Amount shall mean the Firm monthly contract as indicated under the specific item and due by the CUSTOMER for the Corrective and Maintenance service carried out for the specific item, but will exclude the fees for possible exchange rate differences, after hour claims or weekend claims payable.

Corrective Maintenance

Shall mean any necessary assistance from the CONTRACTOR to locate and rectify malfunctions which occur and which are reported to the CONTRACTOR either between or during Preventative Maintenance visits, and to repair malfunctions identified during the course of Preventative Maintenance.

Specifications

Shall mean the manufacturer's officially published specifications in respect of the Machines.

3. **INTERPRETATIONS**

3.1 The terms "Preventative Maintenance" and "Corrective Maintenance" as defined in the Agreement shall not include:

- The tracing and rectification of faults which result from negligent operation of, or damage to the apparatus by the **CUSTOMER**, or its employees.
- Reconditioning work on the **Machines** which shall mean any work which involves complete or extensive dismantling and re-assembly of the whole or part of the **Machines** the purpose of which is to extend the life of the **Machines** beyond the normal

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limits according to specification. Any such work shall only be carried out and charged for after receiving an official order from the hospital.

3.2 Unless the context indicates a contrary intention:

- The singular shall include the plural and vice versa;
- Any natural person shall include an artificial person and vice versa;
- Any particular gender shall include all other genders;

3.3 The headings in this document shall not be deemed to be part of the contract, nor be taken into account in the interpretation or construction thereof and unless the context otherwise require.

4. SERVICES

4.1 HOURS OF COVERAGE

4.1.1 The hours of coverage for the Service, will be from 00:00 Monday to 24:00 Sunday

4.1.2 Normal working Hours will be from 07:30 to 16:00 Monday to Friday.

4.1.3 All work during normal working hours will be fully covered by this agreement.

4.1.4 Overtime is applicable from 16:00 to 07:30 from Monday evening to Saturday morning. Overtime is not covered by this agreement and will only be paid on written proof by the CONTRACTOR that he was instructed to do so.

4.1.5 Weekend rates are applicable from 07:30 on Saturday morning until 7:30 on Monday morning. Weekend rates are not covered by this agreement and will only be paid on written proof by the CONTRACTOR that he was instructed to do so.

4.2 SERVICES TO BE DELIVERED

4.2.1 The services will be carried out whenever necessary and at any reasonable time requested by the CUSTOMER.

4.2.2 Notice of an intended planned maintenance service must be given to the Hospital at least one week in advance.

4.2.3 Response time is the time from logging a call and a technician takes to arrive on site at the problem area. Maximum time to repair is the time taken from starting to repair the problem until the equipment is fully functional again.

4.2.4 Unless otherwise stated as a specific service level requirement for a specific item the CONTRACTOR will render a support service with a maximum response time of **60 minutes**, maximum physical inspection time of **24 hours** and a maximum remote access time of **60 minutes**.

4.2.5 Unless otherwise stated as a specific service level requirement for a specific item the CONTRACTOR will render a support service with a maximum time to repair.

4.2.6 The repair process may be a physical exchange of the equipment or parts thereof. The CONTRACTOR will keep spare parts available for all units or parts of units locally and internationally in order to meet the maximum limit for time to repair of **96 hours**.

4.2.7 The CONTRACTOR must provide trained qualified personnel to perform the maintenance function.

4.2.8 A reporting system which is capable to accept calls 24 hours per day, 7 days per week and keep track of the progress and escalation of problems must be utilised by the CONTRACTOR. This reporting system will also keep historic information on all equipment by serial number, as well as information regarding the performance of the CONTRACTOR in respect to all calls. No information will be archived or deleted without clearing it with the Free State Department of Health.

- 4.2.9 Where applicable, the services of a software application consultant may be requested during office hours. The person must be familiar with the software as set out in the tender document.
- 4.2.10 In addition to the service indicated above, repair work in respect of faulty equipment must be carried out upon request. The CONTRACTOR must always supply this service with expedience.
- 4.2.11 Notwithstanding any sanctions by foreign governments, the CONTRACTOR must nevertheless undertake to supply parts which will keep the equipment in good working order for the period of the contract.
- 4.3 SPECIFIC EXCLUSIONS**
- 4.3.1 The Free State Department of Health is not prepared to supply any free services, such as free telephone calls, to the supplier's Maintenance personnel.
- 4.3.2 Overtime and weekend labour and travel is not included as part of the agreement. This will only be payable on proof of an official request to do so.
- 4.3.3 Permission will not be granted for overtime and/or weekend labour in order to meet the requirements of maximum downtime as set out in clause 4.2.4 or equivalent clauses under the specific items.
- 4.3.4 The following situations will not be part of the contract:
- 4.3.4.1 The repair of damage resulting from an accident, transportation excluding transportation by the CONTRACTOR and or its EMPLOYEES, lightning, fire, water, any natural disasters, neglect or misuse of the Machine by the CUSTOMER, its Employees, agents and sub-contractors or any other person.
- 4.3.4.2 The furnishing of supplies and/or accessories (except as specified in the Maintenance Agreement), painting or refurbishing the Machines or furnishing material therefore, making specific changes or providing service, supplies or accessories connected with the relocation of the Machines or adding or removing accessory attachments or other devices therefrom.
- 4.3.4.3 Maintenance Services which are rendered necessary due to unauthorised repairs, alterations or attachments to the Machines or their connection by mechanical or electrical means to another machine or device or the relocation or movement of the Machines without the prior written consent of the CONTRACTOR.
- 4.3.4.4 The provision of Maintenance Services, the modification or repair of a Machine by any person other than the CONTRACTOR's service personnel or a representative, resulting in further repairs to restore the Machine to a good working order.
- 4.3.4.5 The repair of damage resulting from the use of supplies and/or consumables that are not in accordance with the Specifications.
- 4.3.4.6 The parties agree that in the instance that the CONTRACTOR is requested to perform the elements of service that may fall under clauses 4.3.4 described above, the CONTRACTOR shall be invested with the power to inquire into the cause of the specific problem and to determine whether said problem would qualify to be a specific exclusion subject to the terms hereof. The CONTRACTOR will do this inquiry prior to any remedial action.
- 4.3.5 In the event of the CONTRACTOR's technician not being able to begin or continue with the work at such time previously agreed upon with the CUSTOMER through any reason ascribed to the CUSTOMER, the resultant waiting time shall be charged to the CUSTOMER separately at the prevailing labour rates.
- 4.3.6 The Maintenance Services excluded in 4.3.4 may be provided at the CONTRACTOR's applicable time and material should the CONTRACTOR undertake to carry out such Maintenance Service after receiving an official written order from the CUSTOMER.

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5. RESPONSIBILITIES OF THE CUSTOMER

- 5.1** The responsibilities of the CUSTOMER will be restricted to the following:
- 5.1.1** The CUSTOMER undertakes not to copy (other than in terms of this Agreement), reproduce or translate any documentation supplied by the CONTRACTOR and not to communicate the documentation to any third party, including any person or concern affiliated with the CUSTOMER, without the prior written consent of the CONTRACTOR.
- 5.1.2** The CUSTOMER undertakes to maintain accurate and up-to-date records of the number and siting, of all copies of the documentation and to supervise and control the use of the documentation in accordance with the terms and conditions of this Agreement.
- 5.1.3** The CUSTOMER undertakes not to make the Documentation available, either partly or completely, to any person other than the EMPLOYEES of the CUSTOMER without the prior written consent of the CONTRACTOR.
- 5.1.4** The CUSTOMER shall take care of the day-to-day maintenance of the apparatus according to the instructions agreed upon and attached as annexure A of this contract.

6. RESPONSIBILITIES OF THE CONTRACTOR

- 6.1** In addition to the clauses covered above the CONTRACTOR will be responsible for all levels of support including telephone, cell phone, e-mail or any other online message support in terms of any aspect of the system functionality.
- 6.2** The CONTRACTOR will design guideline procedures to assist the CUSTOMER's EMPLOYEES in order to ensure reliable equipment functionality.
- 6.3** The CONTRACTOR will ensure that the specified equipment will remain within the requirements as laid down by the SAHPRA throughout the contract period.
-
- 6.4** The CONTRACTOR will provide the CUSTOMER on a quarterly basis with an electronic progress report on the status and effectiveness of the equipment.
- 6.5** Additional *ad hoc* Maintenance information must be provided as and when requested by the CUSTOMER by the CONTRACTOR.
- 6.6** The CONTRACTOR will inform the CUSTOMER in writing about any persistent incorrect use of the equipment as well as environmental conditions detrimental to the system. Such a letter will be required for clause 4.3.4.5 to be effective.
- 6.7** Any changes made to hardware settings other than stated in the manuals during installation shall be noted and presented to the CUSTOMER in writing.
- 6.8** The CONTRACTOR will ensure that all SAHPRA regulatory updates and changes must be included as part of the agreement at no cost to the CUSTOMER.
- 6.9** The CONTRACTOR will ensure that the EMPLOYEES identified by the CUSTOMER are adequately trained to use the system in a safe way. Incorrect usage to the manufacturer's standards will be brought to the attention of the CUSTOMER for correctional, preventative and corrective measures. Training of this nature will be included as part of this Agreement.
- 6.10** The CONTRACTOR shall maintain software functionality, operating-system compatibility, OEM-approved cybersecurity patches, licence validity, DICOM/RIS/PACS connectivity, user-access control and restoration of clinical software functionality after hardware or software failure.

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7. SERVICE AGREEMENT PERIOD

This Agreement will come into force on signing this contract and will remain in force for 60 months afterwards, unless otherwise stated.

8. GENERAL TERMS AND CONDITIONS

8.1 General Provisions

- 8.1.1** Should the CONTRACTOR require the use of the CUSTOMER's system to perform any of its obligations hereunder, the CUSTOMER agrees to make the system available without charge at such reasonable times as may be required by the CONTRACTOR.
- 8.1.2** Neither party shall be liable or deemed to be in default hereunder, directly or indirectly, for any delay or failure in performance, (excluding the maximum clearance time specified for the specific equipment under this Agreement) or interruption of service resulting from any causes beyond the control and without the fault or negligence of such party.
- 8.1.3** In the case of any non-compliance with the terms and conditions of the contract and specifications the CUSTOMER will be refunded in full and the CONTRACTOR will have to bear the cost of replacement of any parts necessary to restore the system to the previous working order.
- 8.1.4** The intention of the CUSTOMER is to enter into a service, maintenance and repairs agreement with CONTRACTORS that will ensure that the specified equipment will remain within the requirements as laid down by SAHPRA.

9. SERVICE LEVEL PENALTIES

9.1 This excludes scheduled Maintenance or scheduled downtime mutually agreed upon, problems or faults due to unforeseen situations e.g. "Acts of God" and problems assigned to the responsibility of the CUSTOMER.

9.2 Penalties for availability will be enforced on the following mission-critical services:

- Maximum Response time,
- Maximum Physical inspection time,
- Maximum Remote Access response time
- Maximum time to repair.

9.3 Liability

CONTRACTOR's liability in respect of defects

- 9.3.1** Any defects or faults which may appear within 12 months of completion of the work due to materials or workmanship not being in accordance with the contract, shall be made good by the CONTRACTOR within such a period as may be determined by the CUSTOMER.
- 9.3.2** Should the CONTRACTOR fail to rectify the defects or faults, the CUSTOMER shall be entitled to rectify such defects or faults or to arrange for the rectification thereof and to recover from the CONTRACTOR, any damages as a result of the CONTRACTOR's failure to comply with the terms of the contract.
- 9.3.3** Should any equipment not be repaired within the required mean time to repair, replacement parts must be made available if reasonably possible until such time as the faulty unit has been repaired.
- 9.3.4** The DoH FS shall hold the bidder responsible for any claim whatsoever that may arise against the DoH FS as a direct result of non-availability of service as per bid document.

9.4 Penalties for agreed non-planned downtime

9.4.1 Service Cover Period (SCP)

The Service Cover Period shall be 24 (twenty-four) hours per day 7 (seven) days a week.

9.4.2 Service Cover Time (SCT)

Service Cover Time will be calculated on a monthly basis by using the following formula:

$$\begin{aligned} \text{SCT} &= \text{Service Cover Time} \\ &= N \times \text{SCP} \end{aligned}$$

WHERE:

N = Number of days per month

SCP = Service Cover Period twenty-four (24) hours per day

9.4.3 Incidents

An incident exist from the time the fault is telephonically/electronically logged with the call centre until the service is resolved.

9.4.4 Incident Period (IP)

The incident period is that portion of the SCP that an incident lasts.

9.4.5 Service Down Time (SDT)

The Service Down Time will be calculated by adding all the incident periods per month for each Service.

9.4.6 Actual Service Availability (ASA)

The Service available for the relevant facility will be calculated, using the following:

$$\text{ASA} = \frac{\text{SCT} - \text{SDT}}{\text{SCT}} \times 100$$

Where:

SCT = Service Cover Time

SDT = Service Down Time

Example:

Service cover time is twenty-four (24) hours per day and the number of days per month, e.g. the Service Cover Time is $24 \times 30 = 720$ hours per month i.e. one hundred percent (100%). Service down time allowed is fifteen (15) hours per month i.e. ninety eight percent (98%) of the Service Cover Time during which the service must be in a working condition.

$$\begin{aligned} \text{ASA} &= (\text{SCT} - \text{SDT}) / \text{SCT} \times 100 \\ &= (720 - 15) / 720 \times 100 \\ &= 705 / 720 \times 100 \\ &= 0,97917 \times 100 \\ &= 97,92\% \\ &= 98\% \end{aligned}$$

9.4.7 Service Availability (SA)

The bidder shall provide the following (SA) on a monthly basis:

SERVICE	% AVAILABILITY	REACTION TIME
Maximum Response time	100 %	60 minutes
Maximum Physical inspection time	100 %	24 hours
Maximum Remote Access response time	100 %	60 minutes
Maximum time to repair.	100 %	96 hours

The response time is the time from logging a call and a technician takes to arrive on site at the problem area.

Maximum time to repair is the time taken from starting to repair the problem until the equipment is fully functional again.

The SA (in hours) will be calculated using the following formula:

$$SA = SCT (\% \text{ Availability})$$

Where:

$$SCT = \text{Service Cover Time}$$

9.4.8 Service Level Shortfall (SLS)

The SLS will be calculated using the following formula:

$$SLS = SA - ASA$$

Where:

$$SA = \text{Service Availability (Hours)}$$

$$ASA = \text{Actual Service Availability (Hours)}$$

9.4.9 Service Penalties

Service penalties will be calculated based on the monthly payments due to the tenderer for the services rendered in terms of this Service Level Agreement.

The Service penalties will be in the form of reductions in the monthly payment due to the tenderer.

The Service Penalties will be calculated per Service as listed in clause.8.5.7 the bidder shall then be penalized on the total SLS for all services, according to the table below:

Service level Shortfall	% Reduction in monthly service charge
0.1% -0.2 %	3 %
0.2 %- 0.5 %	5 %
0.5 %-1 %	10 %
1- 2 %	25 %
2-3 %	40 %
> 3 %	50 %

9.4.10 Frequency of Measurement

The service penalty will be calculated on a monthly basis, within 7 (seven) working days of month-end.

10. INDULGENCES

No indulgences, latitude or extension of time that may be allowed by either party to the other, shall in any circumstance be deemed to be a waiver of rights under this Agreement and the party granting the indulgence, latitude or extension shall remain entitled to require strict and punctual compliance by the other party with each provision of this Agreement.

11. ASSIGNMENT

Neither party will be entitled to assign, cede or transfer any rights or obligations acquired in terms of this Agreement in whole or in part to any other party or person without the prior written consent of the other party.

12. SEVERABILITY

The parties agree that in the event that any of the terms of this Agreement are found to be invalid, unlawful or unenforceable, such terms will be severable from the remaining terms, which will continue to be valid and enforceable. If any invalid term is capable of amendment to render it valid, the parties agree to negotiate an amendment to remove the invalidity.

13. APPLICABLE LAW

The Agreement shall be governed, construed, interpreted and take effect in accordance with the laws of the Republic of South Africa. If any provision(s) hereof shall be held to be invalid, illegal or unenforceable, the validity, legality and enforceability of the remaining provisions shall not in any way be affected or impaired thereby.

14. BREACH

14.1 If either of the parties commits a material breach of any provision of this Agreement, all of which are deemed to be material, and the breach is capable of remedy, the other party may call in writing on the party in breach to remedy the breach within a period of 30(THIRTY) days.

14.2 If the breach is irremediable or remains unremedied after the notice period has expired, the party calling on the party in breach will be entitled, but not compelled, to either terminate this Agreement with immediate effect, or to claim specific performance, and shall give written notice to such effect to the party in breach.

14.3 Any party may terminate this Agreement with immediate effect on written notice to the other party in the following events :

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- If either of the parties becomes commercially insolvent or commits any act of insolvency; or
 - If either of the parties is placed in provisional or final liquidation (otherwise than for the purposes of amalgamation or reconstruction, to which follows); or
 - If either of the parties is placed under provisional or final judicial management.
- 14.4 The CONTRACTOR may cancel this Agreement, at its option, if the CUSTOMER fails to pay any amount due to the CONTRACTOR timeously and fails to remedy this breach within 30 working days of receiving written notice requiring the CUSTOMER to do so
- 14.5 The CUSTOMER may cancel this Agreement, at its option, if the CONTRACTOR fails to provide any service provided for in this contract, and fails to remedy this breach within 7 working days of receiving written notice requiring the CONTRACTOR to do so.
- 14.6 The provisions of this breach clause will not affect the rights of the parties to claim damages or other relief in respect of breaches of any of its provisions.
- 14.7 Upon termination of this Agreement, for any reason whatsoever, all outstanding amounts owed by the CUSTOMER to the CONTRACTOR shall immediately become due and Payable and all services due at said date of termination of this Agreement, by the CONTRACTOR to CUSTOMER must be rendered in full.
- 14.8 Neither party shall be liable to the other party for any direct, indirect, special or consequential damages of any nature or loss of profit or other special damages of any nature which either party may suffer as a result of the use of the Machines or any service provided.

15. CONFIDENTIALITY

- 15.1 Each party acknowledges that all material and information which has or will come into the possession or knowledge of the other in connection with this Agreement or the performance of the obligations hereunder, may consist of confidential and proprietary information, which, if disclosed to third parties, might be damaging to the proprietor thereof.
- 15.2 Both parties therefore agree to hold such material and information in the strictest of confidence, not to make use thereof other than in the performance of the obligations of this Agreement, to release it only to EMPLOYEES requiring such information and not to release or disclose it to any other party.
- 15.3 Neither party will use the name of the other in publicity releases or advertising or for other promotional purposes, without securing the prior written approval of the other party.
- 15.4 The parties agree that the provisions of this clause will survive the termination of this Agreement.

16. NON-VARIATION

- 16.1 No amendment or other modification of this Agreement shall be valid or binding on a party hereto unless reduced to writing and executed by both parties hereto.
- 16.2 The parties agree that in the event of an amendment of, or addition to the Schedules attached to this Agreement, the **Official Representative** of the CUSTOMER or his duly authorised appointee on the one hand, and **Official Representative** of the CONTRACTOR or his duly authorised appointee on the other hand, will be authorised to make said amendments and/or additions.

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16.3 The parties agree that an amendment of and/or addition to the Schedules attached to this Agreement, as described in above, will not imply an amendment of the Agreement and will not invalidate the terms and conditions of this Agreement.

17. VALIDITY

17.1 If any provision of this Agreement is found or held to be invalid or unenforceable, the validity of all the other provisions hereof will not be affected thereby and the parties agree to meet and review the matter and if any valid and enforceable means is reasonably available to achieve the same object as the invalid or unenforceable provision, to adopt such means by way of variation of this Agreement.

18. WAIVER

18.1 No waiver on the part of either party of any rights arising from breach of any provision of this Agreement will constitute a waiver of rights in respect of any subsequent breach of the same or any other provision.

19. SETTLEMENT OF DISPUTES

19.1 Should any dispute, disagreement or claim arise between the parties (called hereafter "the dispute") concerning this agreement, the parties shall try to resolve the dispute by negotiation. This entails that the one party invites the other in writing to a meeting and to attempt to resolve the dispute within 7 (seven) days from date of the written invitation.

19.2 If the dispute has not been resolved by such negotiation, the parties shall submit the dispute to AFSA (Arbitration Foundation of Southern Africa) administered mediation, upon the terms set by the AFSA Secretariat.

19.3 Failing such a resolution, the dispute, if arbitral in law, shall be finally resolved in accordance with the Rules of the Arbitration Foundation of Southern Africa by an arbitrator or arbitrators appointed by the Foundation

19.3.1 The provisions of this clause:

- constitute an irrevocable consent by the parties to any proceedings in terms hereof and no party will be entitled to withdraw therefrom or claim at any such proceedings that it is not bound by such provisions;
- are severable from the rest of this Agreement and will remain in effect despite the termination of or invalidity for any reason of this Agreement.

20. REPRESENTATIONS AND WARRANTIES

The parties acknowledge that they have entered into this Agreement after making independent investigations and that neither party has made any representations or given any warranties other than as may be set out in this Agreement.

21. CO-OPERATION

The parties undertake to co-operate and consult with one another in good faith with regard to the alleviation of any hardship which may be occasioned to either party as a result of unforeseen circumstances arising after date of execution of this Agreement; and supporting each other in the performance of all such actions and the taking of all such steps as may be open to them and necessary for the Maintenance of the import of this Agreement.

22. ITEMS FOR BID AS ON SECTION C

Below are the items for SUPPLIERS to bid for, suppliers are to indicate EXCLUSIONS or LIMITATIONS to the offer in relation to service, repairs and maintenance.

22.

SECTION C

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ITEM 1. – FULL SERVICE AND MAINTENANCE: MRI Unit, 3 TESLA (UNIVERSITAS HOSPITAL, BLOEMFONTEIN)

1.1 FINANCES:

Condition	Amount				
	Year 1	Year 2	Year 3	Year 4	Year 5
Firm monthly contract amount:	R				
Contract amount per annum	R				

1.2 SERVICE AVAILABILITY (SA) not exceeding 9.4.7

SERVICE	% AVAILABILITY	REACTION TIME
Maximum Response time	100 %	
Maximum Physical inspection time	100 %	
Maximum Remote Access response time	100 %	
Maximum time to repair.	100 %	

1.3 HARDWARE INCLUDED UNDER THIS ITEM:

The equipment specified as **MRI 3 TESLA**, installed in the Department of Radiology at Universitas Hospital. Model: Philips comprising the following as specified in the Manual:

Hardware	Local sourcing	International sourcing	SA
Operators console containing the processing system, switches, function keys, LCD touch panel and LCD monitors.			
Gantry containing gantry/table driver, and detectors All coils: RF, gradient etc			
Helium gas			
Computers			
Power distribution unit			
Patient Table			
Chillers			
Standard accessories			
Workstation including the processing system, display system and storage facilities.			
High Resolution Monitor in Scan Room			
Network switches.			

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Life Support Equipment, anaesthetic machine, saturation monitor , dual syringe pump.			
Workstation and its connectivity.			
All airconditioners			

1.4 THE SOFTWARE SERVICE COVERS:

1.4.1 The Software Maintenance Service covers the correction of any Software programme errors that may occur during the normal use and operation of the Software.

1.4.2 This service includes all updates released by the Manufacturer. Updates must be provided within 1 month after release in South Africa.

1.4.3 The cost of this service is covered in total by this Agreement.

1.4.4 The Application Consulting Services allow at no additional charge for the availability of an application consultant or programmer in order to fulfil the obligations as set out above.

1.4.5 Image quality assurance tests, including image calibration as per handbook, performance scans.

1.5 SPECIFIC SERVICE LEVEL REQUIREMENTS:

The maximum time for any element being not operable will not exceed 4 working days (Saturdays, Sundays and public holidays therefore excluded). Should this maximum clearance be exceeded, the Maintenance amount payable will be reduced by 1/20 of the monthly fee for each working day that the machine is not operable. This excludes scheduled maintenance or scheduled downtime mutually agreed upon.

ITEM 2. - FULL SERVICE AND MAINTENANCE: S VERADIUS C-ARM - (UNIVERSITAS HOSPITAL, BLOEMFONTEIN)

2.1 FINANCES:

Condition	Amount				
	Year 1	Year 2	Year 3	Year 4	Year 5
Firm monthly contract amount:	R				
Contract amount per annum	R				

2.2 SERVICE AVAILABILITY (SA) not exceeding 9.4.7

SERVICE	% AVAILABILITY	REACTION TIME
Maximum Response time	100 %	
Maximum Physical inspection time	100 %	
Maximum Remote Access response time	100 %	
Maximum time to repair.	100 %	

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2.3 HARDWARE INCLUDED UNDER THIS ITEM:

The equipment specified as **S VERADIUS C-ARM**, installed in the Department of Radiology at Universitas Hospital, Bloemfontein, comprising generator, imaging chain including Bucky unit and X-ray tube as well as other components as specified in the equipment manual.

Hardware	Local sourcing	International sourcing	SA

2.4 CONSUMABLES COVERED UNDER THIS ITEM:

All consumables as required by the routine maintenance as per supplier manual.

2.5 THE SERVICE COVERS:

2.5.1 Preventative and corrective maintenance including all running repairs, cleaning, adjusting and testing of the machines, independent of the make and model of parts in accordance with the service check list, as specified by the manufacturer.

2.5.2 All annual QA tests, as required by Directorate Radiation Control to ensure confirmation of the licensing requirements, must be included.

2.5.3 Additional procedures may be included after mutual agreement between both parties.

2.5.4 All labour for the routine maintenance as per the supplier manual. Overtime or weekend rates will not be payable for routine maintenance.

2.5.5 All travel and labour for fault rectification during normal working hours.

2.5.6 ALL PARTS ARE INCLUDED.

2.5.7 Remote service / overseas telephone support.

2.5.8 All overseas technical assistance costs.

2.5.9 Inspection and reporting by the CONTRACTOR of all environmental conditions pertaining to the equipment. This includes factors like monitoring of the temperature, humidity, power surges, vibrations, etc. Failure to do so will invalidate any claims on this account.

2.6 SPECIFIC SERVICE LEVEL REQUIREMENTS:

The maximum time for any element being not operable will not exceed 4 working days (Saturdays, Sundays and public holidays therefore excluded). Should this maximum clearance be exceeded, the Maintenance amount payable will be reduced by 1/20 of the monthly fee for each working day that the machine is not operable. This excludes scheduled maintenance or scheduled downtime mutually agreed upon.

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ITEM 3. - FULL SERVICE AND MAINTENANCE PHILIPS BUCKY UNIT (C-ROOM), (UNIVERSITAS HOSPITAL, BLOEMFONTEIN)

3.1 FINANCES:

Condition	Amount				
	Year 1	Year 2	Year 3	Year 4	Year 5
Firm monthly contract amount:	R				
Contract amount per annum	R				

3.2 SERVICE AVAILABILITY (SA) not exceeding 9.4.7

SERVICE	% AVAILABILITY	REACTION TIME
Maximum Response time	100 %	
Maximum Physical inspection time	100 %	
Maximum Remote Access response time	100 %	
Maximum time to repair.	100 %	

3.3 HARDWARE INCLUDED UNDER THIS ITEM:

The equipment specified as **Philips Bucky Unit (C-Room)**, installed in the Department of Radiology at Universitas Hospital, Bloemfontein, comprising generator, imaging chain including Bucky unit and X-ray tube as well as other components specified in the equipment manual.

Hardware	Local sourcing	International sourcing	SA

3.4 CONSUMABLES COVERED UNDER THIS ITEM:

All consumables as required by the routine maintenance as per supplier manual.

3.5 THE SERVICE COVERS:

3.5.1 Preventative and corrective maintenance including all running repairs, cleaning, adjusting and testing of the machines, independent of the make and model of parts in accordance with the service check list, as specified by the manufacturer.

3.5.2 All annual QA tests as required by Directorate Radiation Control to ensure confirmation with the licensing requirements must be included.

3.5.3 Additional procedures may be included after mutual agreement between both parties.

3.5.4 All labour for the routine maintenance as per the supplier manual. Overtime or weekend rates will not be payable for routine maintenance.

3.5.5 All travel and labour for fault rectification during normal working hours.

3.5.6 ALL PARTS ARE INCLUDED.

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3.5.7 Remote service / overseas telephone support.

3.5.8 All overseas technical assistance costs.

3.5.9 Inspection and reporting by the CONTRACTOR of all environmental conditions pertaining to the equipment. This includes factors like monitoring of the temperature, humidity, power surges, vibrations, etc. Failure to do so will invalidate any claims on this account.

3.6 SPECIFIC SERVICE LEVEL REQUIREMENTS:

The maximum time for any element being not operable will not exceed 4 working days (Saturdays, Sundays and public holidays therefore excluded). Should this maximum clearance be exceeded, the Maintenance amount payable will be reduced by 1/20 of the monthly fee for each working day that the machine is not operable. This excludes scheduled maintenance or scheduled downtime mutually agreed upon.

ITEM 4. - FULL SERVICE AND MAINTENANCE: HOLOGIC SELENIS DIMENSION FFDM WITH A SECURE VIEW DX WORKSTATION (UNIVERSITAS HOSPITAL, BLOEMFONTEIN)

4.1 FINANCES:

Condition	Amount				
	Year 1	Year 2	Year 3	Year 4	Year 5
Firm monthly contract amount:	R				
Contract amount per annum	R				

4.2 SERVICE AVAILABILITY (SA) not exceeding 9.4.7

SERVICE	% AVAILABILITY	REACTION TIME
Maximum Response time	100 %	
Maximum Physical inspection time	100 %	
Maximum Remote Access response time	100 %	
Maximum time to repair.	100 %	

4.3 HARDWARE INCLUDED UNDER THIS ITEM:

The equipment specified as **HOLOGIC SELENIS DIMENSION FFDM WITH A SECURE VIEW DX WORKSTATION, model VERCTEC**, installed in the Department of Radiology at Universitas Hospital, Bloemfontein, comprising generator, imaging chain including Bucky unit and X-ray tube as well as other components as specified in the equipment manual.

Hardware	Local sourcing	International sourcing	SA

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4.4 CONSUMABLES COVERED UNDER THIS ITEM:

All consumables as required by the routine maintenance as per supplier manual.

4.5 THE SERVICE COVERS:

4.5.1 Preventative and corrective maintenance including all running repairs, cleaning, adjusting and testing of the machines, independent of the make and model of parts in accordance with the service check list, as specified by the manufacturer.

4.5.2 All annual QA tests as required by Directorate Radiation Control to ensure confirmation with the licensing requirements must be included.

4.5.3 Additional procedures may be included after mutual agreement between both parties.

4.5.4 All labour for the routine maintenance as per the supplier manual. Overtime or weekend rates will not be payable for routine maintenance.

4.5.5 All travel and labour for fault rectification during normal working hours.

4.5.6 ALL PARTS ARE INCLUDED.

4.5.7 Remote service / overseas telephone support.

4.5.8 All overseas technical assistance costs.

4.5.9 Inspection and reporting by the CONTRACTOR of all environmental conditions pertaining to the equipment. This includes factors like monitoring of the temperature, humidity, power surges, vibrations, etc. Failure to do so will invalidate any claims on this account.

4.6 SPECIFIC SERVICE LEVEL REQUIREMENTS:

The maximum time for any element being not operable will not exceed 4 working days (Saturdays, Sundays and public holidays therefore excluded). Should this maximum clearance be exceeded, the Maintenance amount payable will be reduced by 1/20 of the monthly fee for each working day that the machine is not operable. This excludes scheduled maintenance or scheduled downtime mutually agreed upon.

ITEM 5. FULL SERVICE AND MAINTENANCE: ELARA MAX DIGITAL MOBILE X-RAY UNITS X 2 (UNIVERSITAS HOSPITAL, BLOEMFONTEIN)

5.1 HARDWARE INCLUDED UNDER THIS ITEM:

NO.	EQUIPMENT	SERIAL NUMBER
5.1.1	Elara Max Digital Mobile X-ray unit	1811/99
5.1.2	Elara Max Digital Mobile X-ray unit	1811/100

5.2 FINANCES:

Item 5.1.1 Elara Max Digital Mobile X-ray unit *Serial No: 1811/99*

Condition	Amount				
	Year 1	Year 2	Year 3	Year 4	Year 5
Firm monthly contract amount:	R				
Contract amount per annum	R				

5.3 SERVICE AVAILABILITY (SA) not exceeding 9.4.7

SERVICE	% AVAILABILITY	REACTION TIME
Maximum Response time	100 %	
Maximum Physical inspection time	100 %	
Maximum Remote Access response time	100 %	
Maximum time to repair.	100 %	

Item 5.1.2 Elara Max Digital Mobile X-ray unit *Serial No: 1811/100*

Condition	Amount				
	Year 1	Year 2	Year 3	Year 4	Year 5
Firm monthly contract amount:	R				
Contract amount per annum	R				

5.3 SERVICE AVAILABILITY (SA) not exceeding 9.4.7

SERVICE	% AVAILABILITY	REACTION TIME
Maximum Response time	100 %	
Maximum Physical inspection time	100 %	
Maximum Remote Access response time	100 %	
Maximum time to repair.	100 %	

5.4 HARDWARE INCLUDED UNDER THIS ITEM:

The equipment specified as **ELARA MAX DIGITAL**, license number **1811/99 and 1811/100** installed in the **Department of Radiology at Universitas Hospital**, Bloemfontein, comprising generator, imaging chain including monitor as well as other components as specified in the equipment manual.

Hardware	Local sourcing	International sourcing	SA

5.5 CONSUMABLES COVERED UNDER THIS ITEM:

All consumables as required by routine maintenance as per supplier manual.

5.6 THE SERVICE COVERS:

5.6.1 Preventative and corrective maintenance including all running repairs, cleaning, adjusting and testing of the machines, independent of the make and model of parts in accordance with the service check list, as specified by the manufacturer.

5.6.2 All annual QA tests as required by Directorate Radiation Control to ensure confirmation with the licensing requirements must be included.

5.6.3 Additional procedures may be included after mutual agreement between both parties.

5.6.4 All labour for the routine maintenance as per the supplier manual. Overtime or weekend rates will not be payable for routine maintenance.

5.6.5 All travel and labour for fault rectification during normal working hours.

5.6.6 ALL PARTS ARE INCLUDED.

5.6.7 Remote service / overseas telephone support.

5.6.8 All overseas technical assistance costs.

5.6.9 Inspection and reporting by the CONTRACTOR of all environmental conditions pertaining to the equipment. This includes factors like monitoring of the temperature, humidity, power surges, vibrations, etc. Failure to do so will invalidate any claims on this account.

5.7 SPECIFIC SERVICE LEVEL REQUIREMENTS:

The maximum time for any element being not operable will not exceed 4 working days (Saturdays, Sundays and public holidays therefore excluded). Should this maximum clearance be exceeded, the Maintenance amount payable will be reduced by 1/20 of the monthly fee for each working day that the machine is not operable. This excludes scheduled maintenance or scheduled downtime mutually agreed upon.

ITEM 6 - FULL SERVICE AND MAINTENANCE: GE 64 SLICE CT (UNIVERSITAS HOSPITAL, BLOEMFONTEIN)

CONTRACT WILL COMMENCE ON THE 1ST OF FEBRUARY 2027

6.1 FINANCES:

Condition	Amount				
	Year 1	Year 2	Year 3	Year 4	Year 5
Firm monthly contract amount:	R				
Contract amount per annum	R				

6.2 SERVICE AVAILABILITY (SA) not exceeding 9.4.7

SERVICE	% AVAILABILITY	REACTION TIME
Maximum Response time	100 %	
Maximum Physical inspection time	100 %	
Maximum Remote Access response time	100 %	
Maximum time to repair.	100 %	

6.3 HARDWARE INCLUDED UNDER THIS ITEM:

The equipment specified as **GE CT HD 750**, installed at the Radiology department of Universitas Hospital, Bloemfontein, comprising the following as specified in the CT Scanner Manuals

Hardware	Local sourcing	International sourcing	SA
Operators console containing the processing system, switches, A/N keys, function keys, and monitors.			
Gantry containing gantry/table driver, X-ray tube, X-ray generator and detector. Power distribution unit			
PATIENT TABLE STANDARD ACCESSORIES			
All Workstations including the processing systems and all software, display systems and storage facilities.			
All High Resolution Monitors			
NETWORK SWITCHES			
UPS			
Air conditioning unit in CT room			

6.3 SOFTWARE INCLUDED UNDER THIS ITEM:

6.3.1 The SOFTWARE Service covers the software for **GE 64 SLICE CT** Scanners and the Workstations

6.3.2 Maintenance and Support of the Operating System

6.3.3 The standard GE medical processing software as currently in use on all the equipment

6.3.4 The Data Management System

6.3.5 Networking Software and interfaces

6.3.6 The cost of the software service is covered in total by this Agreement.

6.4 CONSUMABLES COVERED UNDER THIS ITEM:

All consumables as required by the routine maintenance as per supplier manual.

6.5 THE HARDWARE SERVICE COVERS:

6.5.1 Preventative and corrective maintenance including all running repairs, cleaning, adjusting and testing of the machines, independent of the make and model of parts in accordance with the service check list, as specified by the manufacturer.

6.5.2 All annual QA tests as required by Directorate Radiation Control to ensure confirmation with the licensing requirements must be included.

6.5.3 Additional procedures may be included after mutual agreement between both parties.

6.5.4 All labour for the routine maintenance as per the supplier manual. Overtime or weekend rates will not be payable for routine maintenance.

6.5.5 All labour for fault rectification during normal working hours.

6.5.6 All travel costs, including overtime as well as weekends

6.5.7 All parts of all equipment listed under "hardware covered" above, which may fail due to normal wear and tear, **INCLUDING ALL VACUUM ELEMENTS.**

6.5.8 All parts not normally subjected to wear and tear, but that may become unstable due to other factors (e.g. computer components, network cabling, etc)

10.5.9 Remote service / overseas telephone support.

6.5.10 All overseas technical assistance costs.

6.5.11 Inspection and reporting by the CONTRACTOR of all environmental conditions pertaining to the equipment. This includes factors like monitoring of the temperature, humidity, power surges, vibrations, etc. Failure to do so will invalidate any claims on this account.

6.6 THE SOFTWARE SERVICE COVERS:

6.6.1 The Software Maintenance Service covers the correction of any Software programme errors that may occur during the normal use and operation of the Software.

6.6.2 This service includes all updates released by the Manufacturer. Updates must be provided within 1 month after release in South Africa.

6.6.3 The cost of this service is covered in total by this Agreement.

6.6.4 The Application Consulting Services allow at no additional charge for the availability of an application consultant or programmer in order to fulfil the obligations as set out above.

6.6.5 Image quality assurance tests, including image calibration as per handbook, performance scans and determination of CT number values.

6.7 SPECIFIC SERVICE LEVEL REQUIREMENTS:

The maximum time for any element being not operable will not exceed 4 working days (Saturdays, Sundays and public holidays therefore excluded). Should this maximum clearance be exceeded, the Maintenance amount payable will be reduced by 1/20 of the monthly fee for each working day that the machine is not operable. This excludes scheduled maintenance or scheduled downtime mutually agreed upon.

ITEM 7 - FULL SERVICE AND MAINTENANCE: GE CT (UNIVERSITAS ANNEX, BLOEMFONTEIN)

CONTRACT WILL COMMENCE ON THE 1ST OF FEBRUARY 2027

7.1 FINANCES:

Condition	Amount				
	Year 1	Year 2	Year 3	Year 4	Year 5
Firm monthly contract amount:	R				
Contract amount per annum	R				

7.2 SERVICE AVAILABILITY (SA) not exceeding 9.4.7

SERVICE	% AVAILABILITY	REACTION TIME
Maximum Response time	100 %	
Maximum Physical inspection time	100 %	
Maximum Remote Access response time	100 %	
Maximum time to repair.	100 %	

7.3 HARDWARE INCLUDED UNDER THIS ITEM:

The equipment specified as **GE Brightspeed** , installed at the Radiology department of Universitas Annex(National)Hospital, Bloemfontein, comprising the following as specified in the CT Scanner Manuals

Hardware	Local sourcing	International sourcing	SA
Operators console containing the processing system, switches, A/N keys, function keys, and monitors.			
Gantry containing gantry/table driver, X-ray tube, X-ray generator and detector. Power distribution unit			
PATIENT TABLE STANDARD ACCESSORIES			
All Workstations including the processing systems and all software, display systems and storage facilities.			
All High Resolution Monitors			
NETWORK SWITCHES			
UPS			
Air conditioning unit in CT room			

7.4 SOFTWARE INCLUDED UNDER THIS ITEM:

7.4.1 The SOFTWARE Service covers the software for **GE CT Scanners** and the Workstations

7.4.2 Maintenance and Support of the Operating System

7.4.3 The standard GE medical processing software as currently in use on all the equipment

7.4.4 The Data Management System

7.4.5 Networking Software and interfaces

7.4.6 The cost of the software service is covered in total by this Agreement.

7.5 CONSUMABLES COVERED UNDER THIS ITEM:

All consumables as required by the routine maintenance as per supplier manual.

7.6 THE HARDWARE SERVICE COVERS:

7.6.1 Preventative and corrective maintenance including all running repairs, cleaning, adjusting and testing of the machines, independent of the make and model of parts in accordance with the service check list, as specified by the manufacturer.

7.6.2 All annual QA tests as required by Directorate Radiation Control to ensure confirmation with the licensing requirements must be included.

7.6.3 Additional procedures may be included after mutual agreement between both parties.

7.6.4 All labour for the routine maintenance as per the supplier manual. Overtime or weekend rates will not be payable for routine maintenance.

7.6.5 All labour for fault rectification during normal working hours.

7.6.6 All travel costs, including overtime as well as weekends

7.6.7 All parts of all equipment listed under "hardware covered" above, which may fail due to normal wear and tear, **INCLUDING ALL VACUUM ELEMENTS.**

7.6.8 All parts not normally subjected to wear and tear, but that may become unstable due to other factors (e.g. computer components, network cabling, etc)

7.6.9 Remote service / overseas telephone support.

7.6.10 All overseas technical assistance costs.

7.6.11 Inspection and reporting by the CONTRACTOR of all environmental conditions pertaining to the equipment. This includes factors like monitoring of the temperature, humidity, power surges, vibrations, etc. Failure to do so will invalidate any claims on this account.

7.7 THE SOFTWARE SERVICE COVERS:

7.7.1 The Software Maintenance Service covers the correction of any Software programme errors that may occur during the normal use and operation of the Software.

7.7.2 This service includes all updates released by the Manufacturer. Updates must be provided within 1 month after release in South Africa.

7.7.3 The cost of this service is covered in total by this Agreement.

7.7.4 The Application Consulting Services allow at no additional charge for the availability of an application consultant or programmer in order to fulfil the obligations as set out above.

7.7.5 Image quality assurance tests, including image calibration as per handbook, performance scans and determination of CT number values.

7.8 SPECIFIC SERVICE LEVEL REQUIREMENTS:

The maximum time for any element being not operable will not exceed 4 working days (Saturdays, Sundays and public holidays therefore excluded). Should this maximum clearance be exceeded, the Maintenance amount payable will be reduced by 1/20 of the monthly fee for each working day that the machine is not operable. This excludes scheduled maintenance or scheduled downtime mutually agreed upon.

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ITEM 8 - FULL SERVICE AND MAINTENANCE: GE SPECT CT (UNIVERSITAS ANNEX, BLOEMFONTEIN)

CONTRACT WILL COMMENCE ON THE 1ST OF FEBRUARY 2027

8.1 FINANCES:

Condition	Amount				
	Year 1	Year 2	Year 3	Year 4	Year 5
Firm monthly contract amount:	R				
Contract amount per annum	R				

8.2 SERVICE AVAILABILITY (SA) not exceeding 9.4.7

SERVICE	% AVAILABILITY	REACTION TIME
Maximum Response time	100 %	
Maximum Physical inspection time	100 %	
Maximum Remote Access response time	100 %	
Maximum time to repair.	100 %	

8.3 HARDWARE INCLUDED UNDER THIS ITEM:

The equipment specified as **GE DISCOVERY NM/SPECT CT 670 SYSTEM**, installed at the Nuclear Medicine Department of Universitas Annex, Bloemfontein, comprising the following as specified in the CT Scanner Manuals

Hardware	Local sourcing	International sourcing	SA
Operators console containing the processing system, switches, A/N keys, function keys, and monitors.			
Gantry containing gantry/table driver, X-ray tube, X-ray generator and detector. Power distribution unit			
PATIENT TABLE STANDARD ACCESSORIES			
All Workstations including the processing systems and all software, display systems and storage facilities.			
All High Resolution Monitors			
NETWORK SWITCHES			
UPS			
Air conditioning unit in CT room			

8.4 SOFTWARE INCLUDED UNDER THIS ITEM:

8.4.1 The SOFTWARE Service covers the software for **GE CT Scanners** and the Workstations

8.4.2 Maintenance and Support of the Operating System

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8.4.3 The standard GE medical processing software as currently in use on all the equipment

8.4.4 The Data Management System

8.4.5 Networking Software and interfaces

8.4.6 The cost of the software service is covered in total by this Agreement.

8.5 CONSUMABLES COVERED UNDER THIS ITEM:

All consumables as required by the routine maintenance as per supplier manual.

8.6 THE HARDWARE SERVICE COVERS:

8.6.1 Preventative and corrective maintenance including all running repairs, cleaning, adjusting and testing of the machines, independent of the make and model of parts in accordance with the service check list, as specified by the manufacturer.

8.6.2 All annual QA tests as required by Directorate Radiation Control to ensure confirmation with the licensing requirements must be included.

8.6.3 Additional procedures may be included after mutual agreement between both parties.

8.6.4 All labour for the routine maintenance as per the supplier manual. Overtime or weekend rates will not be payable for routine maintenance.

8.6.5 All labour for fault rectification during normal working hours.

8.6.6 All travel costs, including overtime as well as weekends

8.6.7 All parts of all equipment listed under "hardware covered" above, which may fail due to normal wear and tear, **INCLUDING ALL VACUUM ELEMENTS.**

8.6.8 All parts not normally subjected to wear and tear, but that may become unstable due to other factors (e.g. computer components, network cabling, etc)

8.6.9 Remote service / overseas telephone support.

8.6.10 All overseas technical assistance costs.

8.6.11 Inspection and reporting by the CONTRACTOR of all environmental conditions pertaining to the equipment. This includes factors like monitoring of the temperature, humidity, power surges, vibrations, etc. Failure to do so will invalidate any claims on this account.

8.7 THE SOFTWARE SERVICE COVERS:

8.7.1 The Software Maintenance Service covers the correction of any Software programme errors that may occur during the normal use and operation of the Software.

8.7.2 This service includes all updates released by the Manufacturer. Updates must be provided within 1 month after release in South Africa.

8.7.3 The cost of this service is covered in total by this Agreement.

8.7.4 The Application Consulting Services allow at no additional charge for the availability of an application consultant or programmer in order to fulfil the obligations as set out above.

8.7.5 Image quality assurance tests, including image calibration as per handbook, performance scans and determination of CT number values.

8.8 SPECIFIC SERVICE LEVEL REQUIREMENTS:

The maximum time for any element being not operable will not exceed 4 working days (Saturdays, Sundays and public holidays therefore excluded). Should this maximum clearance be exceeded, the Maintenance amount payable will be reduced by 1/20 of the monthly fee for each working day that the machine is not operable. This excludes scheduled maintenance or scheduled downtime mutually agreed upon.

ITEM 9. - FULL SERVICE AND MAINTENANCE PHILIPS BUCKY UNIT (D-ROOM), (UNIVERSITAS HOSPITAL, BLOEMFONTEIN)

CONTRACT WILL COMMENCE ON THE 1ST OF FEBRUARY 2027

9.1 FINANCES:

Condition	Amount				
	Year 1	Year 2	Year 3	Year 4	Year 5
Firm monthly contract amount:	R				
Contract amount per annum	R				

9.2 SERVICE AVAILABILITY (SA) not exceeding 9.4.7

SERVICE	% AVAILABILITY	REACTION TIME
Maximum Response time	100 %	
Maximum Physical inspection time	100 %	
Maximum Remote Access response time	100 %	
Maximum time to repair.	100 %	

9.3 HARDWARE INCLUDED UNDER THIS ITEM:

The equipment specified as **Philips Bucky Unit (D-Room)**, installed in the Department of Radiology at Universitas Hospital, Bloemfontein, comprising generator, imaging chain including Bucky unit and X-ray tube as well as other components specified in the equipment manual.

9.4 CONSUMABLES COVERED UNDER THIS ITEM:

All consumables as required by the routine maintenance as per supplier manual.

9.5 THE SERVICE COVERS:

9.5.1 Preventative and corrective maintenance including all running repairs, cleaning, adjusting and testing of the machines, independent of the make and model of parts in accordance with the service check list, as specified by the manufacturer.

9.5.2 All annual QA tests as required by Directorate Radiation Control to ensure confirmation with the licensing requirements must be included.

9.5.3 Additional procedures may be included after mutual agreement between both parties.

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9.5.4 All labour for the routine maintenance as per the supplier manual. Overtime or weekend rates will not be payable for routine maintenance.

9.5.5 All travel and labour for fault rectification during normal working hours.

9.5.6 ALL PARTS ARE INCLUDED.

9.5.7 Remote service / overseas telephone support.

9.5.8 All overseas technical assistance costs.

9.5.9 Inspection and reporting by the CONTRACTOR of all environmental conditions pertaining to the equipment. This includes factors like monitoring of the temperature, humidity, power surges, vibrations, etc. Failure to do so will invalidate any claims on this account.

9.6 SPECIFIC SERVICE LEVEL REQUIREMENTS:

The maximum time for any element being not operable will not exceed 4 working days (Saturdays, Sundays and public holidays therefore excluded). Should this maximum clearance be exceeded, the Maintenance amount payable will be reduced by 1/20 of the monthly fee for each working day that the machine is not operable. This excludes scheduled maintenance or scheduled downtime mutually agreed upon.

ITEM 10. - FULL SERVICE AND MAINTENANCE: PHILIPS PULSERA DIGITAL C-ARM UNITS (X2) THEATRE (PELONOMI HOSPITAL, BLOEMFONTEIN)

CONTRACT WILL COMMENCE ON 1 FEBRUARY 2027.

10.1 HARDWARE INCLUDED UNDER THIS ITEM:

NO.	EQUIPMENT	SERIAL NUMBER
10.1.1	Philips Pulsera Digital C-arm	1940
10.1.2	Philips Pulsera Digital C-arm	1941

10.2 FINANCES:

Item 10.1.1 Philips Pulsera Digital C-arm Serial No: 1940

Condition	Amount				
	Year 1	Year 2	Year 3	Year 4	Year 5
Firm monthly contract amount:	R				
Contract amount per annum	R				

Item 10.1.2 Philips Pulsera Digital C-arm Serial No: 1941

Condition	Amount				
	Year 1	Year 2	Year 3	Year 4	Year 5
Firm monthly contract amount:	R				
Contract amount per annum	R				

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10.3 SERVICE AVAILABILITY (SA) not exceeding 9.4.7

SERVICE	% AVAILABILITY	REACTION TIME
Maximum Response time	100 %	
Maximum Physical inspection time	100 %	
Maximum Remote Access response time	100 %	
Maximum time to repair.	100 %	

The equipment specified as **PHILIPS PULSERA DIGITAL C-ARM UNITS (X2) THEATRE, with serial numbers: 1940 and 1941**, installed in the Department of Radiology at Pelonomi Tertiary Hospital, Bloemfontein, comprising all components as specified in the equipment manual.

Hardware	Local sourcing	International sourcing	SA

10.4 CONSUMABLES COVERED UNDER THIS ITEM:

All consumables as required by the routine maintenance as per supplier manual.

10.5 THE SERVICE COVERS:

10.5.1 Preventative and corrective maintenance including all running repairs, cleaning, adjusting and testing of the machines, independent of the make and model of parts in accordance with the service check list, as specified by the manufacturer.

10.5.2 All annual QA tests as required by Directorate Radiation Control to ensure confirmation with the licensing requirements must be included.

10.5.3 Additional procedures may be included after mutual agreement between both parties.

10.5.4 All labour for the routine maintenance as per the supplier manual. Overtime or weekend rates will not be payable for routine maintenance.

10.5.5 All travel and labour for fault rectification during normal working hours.

10.5.6 ALL PARTS ARE INCLUDED.

10.5.7 Remote service / overseas telephone support.

10.5.8 All overseas technical assistance costs.

10.5.9 Inspection and reporting by the CONTRACTOR of all environmental conditions pertaining to the equipment. This includes factors like monitoring of the temperature, humidity, power surges, vibrations, etc. Failure to do so will invalidate any claims on this account.

10.6 SPECIFIC SERVICE LEVEL REQUIREMENTS:

The maximum time for any element being not operable will not exceed 4 working days (Saturdays, Sundays and public holidays therefore excluded). Should this maximum clearance be exceeded, the Maintenance amount payable will be reduced by 1/20 of the monthly fee for

each working day that the machine is not operable. This excludes scheduled maintenance or scheduled downtime mutually agreed upon.

ITEM 11. - FULL SERVICE AND MAINTENANCE: GE 64 SLICE CT INCLUDING INJECTOR PUMP (PELONOMI TERTIARY HOSPITAL, BLOEMFONTEIN)

11.1 FINANCES:

Condition	Amount				
	Year 1	Year 2	Year 3	Year 4	Year 5
Firm monthly contract amount:	R				
Contract amount per annum	R				

11.2 SERVICE AVAILABILITY (SA) not exceeding 9.4.7

SERVICE	% AVAILABILITY	REACTION TIME
Maximum Response time	100 %	
Maximum Physical inspection time	100 %	
Maximum Remote Access response time	100 %	
Maximum time to repair.	100 %	

11.3 HARDWARE INCLUDED UNDER THIS ITEM:

The equipment specified as **GE 64 SLICE CT, serial number: 412010CN1**, installed at the Radiology department of Pelonomi Hospital, Bloemfontein, comprising the following as specified in the CT Scanner Manuals

Hardware	Local sourcing	International sourcing	SA
Operators console containing the processing system, switches, A/N keys, function keys, and monitors.			
Gantry containing gantry/table driver, X-ray tube, X-ray generator and detector. Power distribution unit			
PATIENT TABLE STANDARD ACCESSORIES			
All Workstations including the processing systems and all software, display systems and storage facilities.			
All High Resolution Monitors			
NETWORK SWITCHES			
UPS			
Air conditioning unit in CT room			

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11.4 SOFTWARE INCLUDED UNDER THIS ITEM:

11.4.1 The SOFTWARE Service covers the software for **GE 64 SLICE CT Scanners** and the Workstations

11.4.2 Maintenance and Support of the Operating System

11.4.3 The standard GE medical processing software as currently in use on all the equipment

11.4.4 The Data Management System

11.4.5 Networking Software and interfaces

11.4.6 The cost of the software service is covered in total by this Agreement.

11.5 CONSUMABLES COVERED UNDER THIS ITEM:

All consumables as required by the routine maintenance as per supplier manual.

11.6 THE HARDWARE SERVICE COVERS:

11.6.1 Preventative and corrective maintenance including all running repairs, cleaning, adjusting and testing of the machines, independent of the make and model of parts in accordance with the service check list, as specified by the manufacturer.

11.6.2 All annual QA tests as required by Directorate Radiation Control to ensure confirmation with the licensing requirements must be included.

11.6.3 Additional procedures may be included after mutual agreement between both parties.

11.6.4 All labour for the routine maintenance as per the supplier manual. Overtime or weekend rates will not be payable for routine maintenance.

11.6.5 All labour for fault rectification during normal working hours.

11.6.6 All travel costs, including overtime as well as weekends

11.6.7 All parts of all equipment listed under "hardware covered" above, which may fail due to normal wear and tear, **INCLUDING ALL VACUUM ELEMENTS.**

11.6.8 All parts not normally subjected to wear and tear, but that may become unstable due to other factors (e.g. computer components, network cabling, etc)

11.6.9 Remote service / overseas telephone support.

11.6.10 All overseas technical assistance costs.

11.6.11 Inspection and reporting by the CONTRACTOR of all environmental conditions pertaining to the equipment. This includes factors like monitoring of the temperature, humidity, power surges, vibrations, etc. Failure to do so will invalidate any claims on this account.

11.7 THE SOFTWARE SERVICE COVERS:

11.7.1 The Software Maintenance Service covers the correction of any Software programme errors that may occur during the normal use and operation of the Software.

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11.7.2 This service includes all updates released by the Manufacturer. Updates must be provided within 1 month after release in South Africa.

11.7.3 The cost of this service is covered in total by this Agreement.

11.7.4 The Application Consulting Services allow at no additional charge for the availability of an application consultant or programmer in order to fulfil the obligations as set out above.

11.7.5 Image quality assurance tests, including image calibration as per handbook, performance scans and determination of CT number values.

11.8 SPECIFIC SERVICE LEVEL REQUIREMENTS:

The maximum time for any element being not operable will not exceed 4 working days (Saturdays, Sundays and public holidays therefore excluded). Should this maximum clearance be exceeded, the Maintenance amount payable will be reduced by 1/20 of the monthly fee for each working day that the machine is not operable. This excludes scheduled maintenance or scheduled downtime mutually agreed upon.

ITEM 12. - FULL SERVICE AND MAINTENANCE: GE OEC 3D C-ARM UNIT (PELONOMI TERTIARY HOSPITAL, BLOEMFONTEIN)

ON WARRANTY WHICH EXPIRES MAY 2026.

12.1 FINANCES

Condition	Amount				
	Year 1	Year 2	Year 3	Year 4	Year 5
Firm monthly contract amount:	R				
Contract amount per annum	R				

12.2 SERVICE AVAILABILITY (SA) not exceeding 9.4.7

SERVICE	% AVAILABILITY	REACTION TIME
Maximum Response time	100 %	
Maximum Physical inspection time	100 %	
Maximum Remote Access response time	100 %	
Maximum time to repair.	100 %	

12.3 HARDWARE INCLUDED UNDER THIS ITEM:

The equipment specified as **GE OEC 3D C-ARM UNIT** installed in the Department of Radiology at Pelonomi Hospital, Bloemfontein, comprising all components as specified in the equipment manual.

12.4 CONSUMABLES COVERED UNDER THIS ITEM:

All consumables as required by the routine maintenance as per supplier manual.

44.

12.5 THE SERVICE COVERS:

12.5.1 Preventative and corrective maintenance including all running repairs, cleaning, adjusting and testing of the machines, independent of the make and model of parts in accordance with the service check list, as specified by the manufacturer.

12.5.2 All annual QA tests as required by Directorate Radiation Control to ensure confirmation of the licensing requirements must be included.

12.5.3 Additional procedures may be included after mutual agreement between both parties.

12.5.4 All labour for the routine maintenance as per the supplier manual. Overtime or weekend rates will not be payable for routine maintenance.

12.5.5 All travel and labour for fault rectification during normal working hours.

12.5.6 ALL PARTS ARE INCLUDED.

12.5.7 Remote service / overseas telephone support.

12.5.8 All overseas technical assistance costs.

12.5.9 Inspection and reporting by the CONTRACTOR of all environmental conditions pertaining to the equipment. This includes factors like monitoring of the temperature, humidity, power surges, vibrations, etc. Failure to do so will invalidate any claims on this account.

12.6 SPECIFIC SERVICE LEVEL REQUIREMENTS:

The maximum time for any element being not operable will not exceed 4 working days (Saturdays, Sundays and public holidays therefore excluded). Should this maximum clearance be exceeded, the Maintenance amount payable will be reduced by 1/20 of the monthly fee for each working day that the machine is not operable. This excludes scheduled maintenance or scheduled downtime mutually agreed upon.

ITEM 13. - FULL SERVICE AND MAINTENANCE: SHIMADZU MOBILE X-RAY UNITS (X2) (PELONOMI TERTIARY HOSPITAL, BLOEMFONTEIN)

ON CONTRACT (DOH/FS/09/2020/2021) WHICH EXPIRES JANUARY 2027, THIS CONTRACT WILL COMMENCE ON 1 FEBRUARY 2027.

13.1 HARDWARE INCLUDED UNDER THIS ITEM:

NO.	EQUIPMENT	SERIAL NUMBER
13.1.1	Shimadzu Mobile X-ray Unit	0262P71909
13.1.1	Shimadzu Mobile X-ray Unit	0262P70401

13.1 FINANCES:

Item 13.1.1 Shimadzu Mobile X-ray Unit

Serial No: 0262P71909

Condition	Amount				
	Year 1	Year 2	Year 3	Year 4	Year 5
Firm monthly contract amount:	R				
Contract amount per annum	R				

45.

13.1.1.1 SERVICE AVAILABILITY (SA) not exceeding 9.4.7

SERVICE	% AVAILABILITY	REACTION TIME
Maximum Response time	100 %	
Maximum Physical inspection time	100 %	
Maximum Remote Access response time	100 %	
Maximum time to repair.	100 %	

Item 13.1.2 Shimadzu Mobile X-ray Unit Serial No: 0262P70401

Condition	Amount				
	Year 1	Year 2	Year 3	Year 4	Year 5
Firm monthly contract amount:	R				
Contract amount per annum	R				

13.1.2.1 SERVICE AVAILABILITY (SA) not exceeding 9.4.7

SERVICE	% AVAILABILITY	REACTION TIME
Maximum Response time	100 %	
Maximum Physical inspection time	100 %	
Maximum Remote Access response time	100 %	
Maximum time to repair.	100	

13.2 HARDWARE INCLUDED UNDER THIS ITEM:

The equipment specified as **SHIMADZU MOBILE X-RAY UNITS (X2)**, with serial numbers: **0262P71909 and 0262P70401**, installed in the Department of Radiology at Pelonomi Hospital, Bloemfontein, comprising all components as specified in the equipment manual.

13.3 CONSUMABLES COVERED UNDER THIS ITEM:

All consumables as required by the routine maintenance as per supplier manual.

13.4 THE SERVICE COVERS:

13.4.1 Preventative and corrective maintenance including all running repairs, cleaning, adjusting and testing of the machines, independent of the make and model of parts in accordance with the service check list, as specified by the manufacturer.

13.4.2 All annual QA tests as required by Directorate Radiation Control to ensure confirmation of the licensing requirements must be included.

13.4.3 Additional procedures may be included after mutual agreement between both parties.

13.4.4 All labour for the routine maintenance as per the supplier manual. Overtime or weekend rates will not be payable for routine maintenance.

46.

13.4.5 All travel and labour for fault rectification during normal working hours.

13.4.6 ALL PARTS ARE INCLUDED.

13.4.7 Remote service / overseas telephone support.

13.4.8 All overseas technical assistance costs.

13.4.9 Inspection and reporting by the CONTRACTOR of all environmental conditions pertaining to the equipment. This includes factors like monitoring of the temperature, humidity, power surges, vibrations, etc. Failure to do so will invalidate any claims on this account.

13.5 SPECIFIC SERVICE LEVEL REQUIREMENTS:

The maximum time for any element being not operable will not exceed 4 working days (Saturdays, Sundays and public holidays therefore excluded). Should this maximum clearance be exceeded, the Maintenance amount payable will be reduced by 1/20 of the monthly fee for each working day that the machine is not operable. This excludes scheduled maintenance or scheduled downtime mutually agreed upon.

ITEM 14. - FULL SERVICE AND MAINTENANCE: PHILIPS BRILLIANCE CT 16 SLICE (BONGANI HOSPITAL, WELKOM)

Contract to commence on the 1st February 2027

14.1 FINANCES:

Condition	Amount				
	Year 1	Year 2	Year 3	Year 4	Year 5
Firm monthly contract amount:	R				
Contract amount per annum	R				

14.2 SERVICE AVAILABILITY (SA) not exceeding 9.4.7

SERVICE	% AVAILABILITY	REACTION TIME
Maximum Response time	100 %	
Maximum Physical inspection time	100 %	
Maximum Remote Access response time	100 %	
Maximum time to repair.	101	

14.3 HARDWARE INCLUDED UNDER THIS ITEM:

The equipment specified as **PHILIPS BRILLIANCE 16 SLICE CT, serial number: 50173**, installed at the Radiology department of Bongani Hospital, Welkom, comprising the following as specified in the CT Scanner Manuals

Hardware	Local sourcing	International sourcing	SA
Operators console containing the processing system, switches, A/N keys, function keys, and monitors.			
Gantry containing gantry/table driver, X-ray tube, X-ray generator and detector. Power distribution unit			

47.

PATIENT TABLE STANDARD ACCESSORIES			
All Workstations including the processing systems and all software, display systems and storage facilities.			
All High Resolution Monitors			
NETWORK SWITCHES			
UPS			
Air conditioning unit in CT room			

14.4 SOFTWARE INCLUDED UNDER THIS ITEM:

14.4.1 The SOFTWARE Service covers the software for **PHILIPS BRILLIANCE 16 SLICE CT** Scanners and the Workstations

14.4.2 The Maintenance and Support of the Operating System

14.4.3 The standard Phillips medical processing software as currently in use on all the equipment

14.4.4 The Data Management System

14.4.5 Networking Software and interfaces

14.4.6 The cost of the software service is covered in total by this Agreement.

14.5 CONSUMABLES COVERED UNDER THIS ITEM:

All consumables as required by the routine maintenance as per supplier manual.

14.6 THE HARDWARE SERVICE COVERS:

14.6.1 Preventative and corrective maintenance including all running repairs, cleaning, adjusting and testing of the machines, independent of the make and model of parts in accordance with the service check list, as specified by the manufacturer.

14.6.2 All annual QA tests as required by Directorate Radiation Control to ensure conformation with the licensing requirements must be included.

14.6.3 Additional procedures may be included after mutual agreement between both parties.

14.6.4 All labour for the routine maintenance as per the supplier manual. Overtime or weekend rates will not be payable for routine maintenance.

14.6.5 All labour for fault rectification during normal working hours.

14.6.6 All travel costs, including overtime as well as weekends

14.6.7 All parts of all equipment listed under "hardware covered" above, which may fail due to normal wear and tear, **INCLUDING ALL VACUUM ELEMENTS.**

14.6.8 All parts not normally subjected to wear and tear, but that may become unstable due to other factors (e.g. computer components, network cabling, etc)

48.

14.6.9 Remote service / overseas telephone support.

14.6.10 All overseas technical assistance costs.

14.6.11 Inspection and reporting by the CONTRACTOR of all environmental conditions pertaining to the equipment. This includes factors like monitoring of the temperature, humidity, power surges, vibrations, etc. Failure to do so will invalidate any claims on this account.

14.7 THE SOFTWARE SERVICE COVERS:

14.7.1 The Software Maintenance Service covers the correction of any Software programme errors that may occur during the normal use and operation of the Software.

14.7.2 This service includes all updates released by the Manufacturer. Updates must be provided within 1 month after release in South Africa.

14.7.3 The cost of this service is covered in total by this Agreement.

14.7.4 The Application Consulting Services allow at no additional charge for the availability of an application consultant or programmer in order to fulfil the obligations as set out above.

14.7.5 Image quality assurance tests, including image calibration as pre handbook, performance scans and determination of CT number values.

14.8 SPECIFIC SERVICE LEVEL REQUIREMENTS:

The maximum time for any element being not operable will not exceed 4 working days (Saturdays, Sundays and public holidays therefore excluded). Should this maximum clearance be exceeded, the Maintenance amount payable will be reduced by 1/20 of the monthly fee for each working day that the machine is not operable. This excludes scheduled maintenance or scheduled downtime mutually agreed upon.

ITEM 15. - FULL SERVICE AND MAINTENANCE: C-ARM OMNISCOP (BOITUMELO HOSPITAL, KROONSTAD)

15.1 FINANCES:

Condition	Amount				
	Year 1	Year 2	Year 3	Year 4	Year 5
Firm monthly contract amount:	R				
Contract amount per annum	R				

15.2 SERVICE AVAILABILITY (SA) not exceeding 9.4.7

SERVICE	% AVAILABILITY	REACTION TIME
Maximum Response time	100 %	
Maximum Physical inspection time	100 %	
Maximum Remote Access response time	100 %	
Maximum time to repair.	102	

49.

15.3 HARDWARE INCLUDED UNDER THIS ITEM:

The equipment specified as C-ARM OMNISCOP, installed in the Department of Radiology at Boitumelo Hospital, Kroonstad, as specified in the equipment manual.

15.4 CONSUMABLES COVERED UNDER THIS ITEM:

All consumables as required by the routine maintenance as per supplier manual.

15.5 THE SERVICE COVERS:

15.5.1 Preventative and corrective maintenance including all running repairs, cleaning, adjusting and testing of the machines, independent of the make and model of parts in accordance with the service check list, as specified by the manufacturer.

15.5.2 All annual QA tests as required by Directorate Radiation Control to ensure confirmation with the licensing requirements must be included.

15.5.3 Additional procedures may be included after mutual agreement between both parties.

15.5.4 All labour for the routine maintenance as per the supplier manual. Overtime or weekend rates will not be payable for routine maintenance.

15.5.5 All travel and labour for fault rectification during normal working hours.

15.5.6 ALL PARTS ARE INCLUDED.

15.5.7 Remote service / overseas telephone support.

15.5.8 All overseas technical assistance costs.

15.5.9 Inspection and reporting by the CONTRACTOR of all environmental conditions pertaining to the equipment. This includes factors like monitoring of the temperature, humidity, power surges, vibrations, etc. Failure to do so will invalidate any claims on this account.

15.6 SPECIFIC SERVICE LEVEL REQUIREMENTS:

The maximum time for any element being not operable will not exceed 4 working days (Saturdays, Sundays and public holidays therefore excluded). Should this maximum clearance be exceeded, the Maintenance amount payable will be reduced by 1/20 of the monthly fee for each working day that the machine is not operable. This excludes scheduled maintenance or scheduled downtime mutually agreed upon.

ITEM 16. - TIME AND MATERIAL SERVICE FOR SELECTED EQUIPMENT (UNIVERSITAS HOSPITAL, BLOEMFONTEIN)

16.1 HARDWARE INCLUDED UNDER THIS ITEM:

NO.	EQUIPMENT	SERIAL NUMBER
16.1.1	AGFA CR Unit	2046
16.1.2	AGFA CR Unit	2050
16.1.3	AGFA CR Unit	
16.1.4	ZHIEM FD C- ARM	9886

16.2 FINANCES:

16.1.1: AGFA CR *Unit Serial No: 2046*

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R

50.

Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

16.1.2: AGFA CR *Unit Serial No: 2050*

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

16.1.3: AGFA CR *Unit Serial No:*

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

16.1.4: Zhiem FD C-arm

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

16.3 CONSUMABLES INCLUDED UNDER THIS ITEM:

All consumables as required by the routine maintenance as per supplier manual.

16.4 THE SERVICE COVERS:

The service will include preventative and corrective maintenance visits undertaken by the CONTRACTOR at the request of the CUSTOMER, including annual QA tests as required by Directorate Radiation Control to ensure conformance with the licensing requirements

16.5 SPECIFIC SERVICE LEVEL REQUIREMENTS:

The Free State Department of Health requires a physical inspection within 2 hours within Bloemfontein and within 8 working hours within the rest of the province. Failure to comply with these limits will be regarded as breach of contract allowing the Free State Department of Health to call any other company.

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**ITEM 17. - TIME AND MATERIAL SERVICE FOR SELECTED EQUIPMENT
(PELONOMI HOSPITAL, BLOEMFONTEIN)**

17.1 HARDWARE INCLUDED UNDER THIS ITEM:

NO.	EQUIPMENT	SERIAL NUMBER
17.1.1	AGFA CR 85X	3159
17.1.2	AGFA CR 85X	5347
17.1.3	AGFA CR 85X	5360
17.1.4	AGFA CR 85X	3161
17.1.5	PHILIPS DIAGNOST X-RAY UNIT	11030137
17.1.6	PHILIPS DIAGNOST X-RAY UNIT	11030129
17.1.7	PHILIPS DIAGNOST X-RAY UNIT	11030301

17.2 FINANCES:

17.1.1: AGFA CR 85X Serial No: 3159

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

17.1.2: AGFA CR 85X Serial No: 5347

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

17.1.3: AGFA CR 85X Serial No: 5360

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

17.1.4: AGFA CR 85X Serial No: 3161

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

52.

17.1.5: PHILIPS DIGITAL DIAGNOST

Serial No: 11030137

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

17.1.6: PHILIPS DIGITAL DIAGNOST

Serial No: 11030129

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

17.1.7: PHILIPS DIGITAL DIAGNOST

Serial No: 11030301

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

17.3 CONSUMABLES INCLUDED UNDER THIS ITEM:

All consumables as required by the routine maintenance as per supplier manual.

17.4 THE SERVICE COVERS:

The service will include preventative and corrective maintenance visits undertaken by the CONTRACTOR at the request of the CUSTOMER, including annual QA tests as required by Directorate Radiation Control to ensure conformance with the licensing requirements.

17.5 SPECIFIC SERVICE LEVEL REQUIREMENTS:

The Free State Department of Health requires a physical inspection within 2 hours within Bloemfontein and within 8 working hours within the rest of the province. Failure to comply with these limits will be regarded as breach of contract allowing the Free State Department of Health to call any other company.

ITEM 18. - TIME AND MATERIAL SERVICE FOR SELECTED EQUIPMENT (BONGANI HOSPITAL, WELKOM)**18.1 HARDWARE INCLUDED UNDER THIS ITEM:**

NO.	EQUIPMENT	SERIAL NUMBER
18.1.1.	Fujifilm(CR System)-Profect CS (GUERBET)	7040991

53.

18.1.2.	Optivantage Injector	C10911B540
18.1.3.	ELECTRIC SUCTION UNIT (BESCARE YX932D)	YX932D
18.1.4.	OBSERVATION MONITOR (PHILIPS)	
18.1.5.	Siremobil Compact L C-Arm Units	2038
18.1.6.	Siremobil Compact L C-arm Unit	2029
18.1.7.	Philips Bucky Diagnost CS Unit	
18.1.8.	PHILIPS PRACTIX CONVENIO-M/UNIT	PC1-0548
18.1.9.	ATS ARCO FP-RK15-C ARM UNIT	10097416
18.1.10.	DIGITAL DENTAL KODAK 8000	YKA1508
18.1.11.	PRIMARY DR BUCKY UNIT	
18.1.12.	Carestream CR XE Vita	1902151418

18.2 FINANCES:

18.1.1: Fujifilm(CR System)-Profect CS (GUERBET)

Condition	Amount	
Labour per normal working hour (including travel time)	R	
Labour for overtime Monday to Saturday (including travel time)	R	
Labour for overtime Sunday and Public holidays (including travel time)	R	
Transport allowance per prevailing AA rates	Accept	
	Yes	No

18.1.2: Optivantage Injector

Condition	Amount	
Labour per normal working hour (including travel time)	R	
Labour for overtime Monday to Saturday (including travel time)	R	
Labour for overtime Sunday and Public holidays (including travel time)	R	
Transport allowance per prevailing AA rates	Accept	
	Yes	No

18.1.3: ELECTRIC SUCTION UNIT

Condition	Amount	
Labour per normal working hour (including travel time)	R	
Labour for overtime Monday to Saturday (including travel time)	R	
Labour for overtime Sunday and Public holidays (including travel time)	R	
Transport allowance per prevailing AA rates	Accept	
	Yes	No

18.1.4: OBSERVATION MONITOR (PHILIPS)

Condition	Amount	
Labour per normal working hour (including travel time)	R	
Labour for overtime Monday to Saturday (including travel time)	R	
Labour for overtime Sunday and Public holidays (including travel time)	R	
Transport allowance per prevailing AA rates	Accept	

	Yes	No
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18.1.5: Siremobil Compact L C-Arm Units Serial No: 2038

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

18.1.6 Siremobil Compact L C-arm Serial No: 2029

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

18.1.7: Philips Bucky Diagnost CS Unit

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

18.1.8: PHILIPS PRACTIX CONVENIO-MOBILE/UNIT

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

18.1.9: ATS ARCO FP-RK15-C ARM UNIT

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept

55.

	Yes	No
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18.1.10: DIGITAL DENTAL KODAK 8000

Condition	Amount	
Labour per normal working hour (including travel time)	R	
Labour for overtime Monday to Saturday (including travel time)	R	
Labour for overtime Sunday and Public holidays (including travel time)	R	
Transport allowance per prevailing AA rates	Accept	
	Yes	No

18.1.11: PRIMARY DR BUCKY UNIT

Condition	Amount	
Labour per normal working hour (including travel time)	R	
Labour for overtime Monday to Saturday (including travel time)	R	
Labour for overtime Sunday and Public holidays (including travel time)	R	
Transport allowance per prevailing AA rates	Accept	
	Yes	No

18.1.12: Carestream CR XE Vita (Contract to commence on the 1st February 2027)

Condition	Amount	
Labour per normal working hour (including travel time)	R	
Labour for overtime Monday to Saturday (including travel time)	R	
Labour for overtime Sunday and Public holidays (including travel time)	R	
Transport allowance per prevailing AA rates	Accept	
	Yes	No

18.3 CONSUMABLES INCLUDED UNDER THIS ITEM:

All consumables as required by the routine maintenance as per supplier manual.

18.4 THE SERVICE COVERS:

The service will include preventative and corrective maintenance visits undertaken by the CONTRACTOR at the request of the CUSTOMER, including annual QA tests as required by Directorate Radiation Control to ensure conformance with the licensing requirements

18.5 SPECIFIC SERVICE LEVEL REQUIREMENTS:

The Free State Department of Health requires a physical inspection within 2 hours within Bloemfontein and within 8 working hours within the rest of the province. Failure to comply with these limits will be regarded as breach of contract allowing the Free State Department of Health to call any other company.

56.

**ITEM 19. - TIME AND MATERIAL SERVICE FOR SELECTED EQUIPMENT
(DIHLABENG, BETHLEHEM)**

18.1 HARDWARE INCLUDED UNDER THIS ITEM:

NO.	EQUIPMENT	SERIAL NUMBER
19.1.1.	Philips Bucky CS	12000184
19.1.2.	IMD COMPACT DR + Mobile unit	6410-15-16-137
19.1.3.	Fujifilm FDR GO	MQ00012B1024
19.1.4	Fujifilm FDR Go	MQ00012B1023
19.1.5.	Philips Veradius C-Arm	000872
19.1.6.	PRIMAX CYBERBLOC FP C-ARM	030147421
19.1.7.	Optivantage Injector	CI0412B543
19.1.8.	BARCO DIAGNOSTIC REPORTING WORKSTATION	2590201379
19.1.9	BARCO DIAGNOSTIC REPORTING WORKSTATION	2590201040
19.1.10.	Philips Brilliance 16 Slice CT	82456

19.2 FINANCES:

19.1.1: Philips Bucky CS

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

19.1.2: IMD COMPACT DR + Mobile unit

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

19.1.3: Fujifilm FDR GO Serial No: MQ00012B1024

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

19.1.4 Fujifilm FDR Go Serial No: MQ00012B1023

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R

57.

Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

19.1.5: Philips Veradius C-Arm

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

19.1.6: PRIMAX CYBERBLOC FP C-ARM

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

19.1.7: Optivantage Injector

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

19.1.8: BARCO DIAGNOSTIC REPORTING WORKSTATION

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

19.1.9 : BARCO DIAGNOSTIC REPORTING WORKSTATION

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R

Transport allowance per prevailing AA rates	Accept	
	Yes	No

19.1.10: Philips Brilliance 16 Slice CT

Condition	Amount	
Labour per normal working hour (including travel time)	R	
Labour for overtime Monday to Saturday (including travel time)	R	
Labour for overtime Sunday and Public holidays (including travel time)	R	
Transport allowance per prevailing AA rates	Accept	
	Yes	No

19.3 CONSUMABLES INCLUDED UNDER THIS ITEM:

All consumables as required by the routine maintenance as per supplier manual.

19.4 THE SERVICE COVERS:

The service will include preventative and corrective maintenance visits undertaken by the CONTRACTOR at the request of the CUSTOMER, , including annual QA tests as required by Directorate Radiation Control to ensure conformance with the licensing requirements.

19.5 SPECIFIC SERVICE LEVEL REQUIREMENTS:

The Free State Department of Health requires a physical inspection within 2 hours within Bloemfontein and within 8 working hours within the rest of the province. Failure to comply with these limits will be regarded as breach of contract allowing the Free State Department of Health to call any other company.

ITEM 20. - TIME AND MATERIAL SERVICE FOR SELECTED EQUIPMENT (BOITUMELO HOSPITAL, KROONSTAD)

20.1 HARDWARE INCLUDED UNDER THIS ITEM:

NO.	EQUIPMENT	SERIAL NUMBER
20.1.1.	KODAK DR x-ray MACHINE	0154
20.1.2.	PROTEUS XR ceiling suspended machine	94359HL7
20.1.3.	CT SCAN GE Brightspeed	35819YC2
20.1.4.	AMULET MAMMOGRAM	16530283
20.1.5.	TMXR mobile machine	50-12-3—258
20.1.6.	TMXR mobile machine	50-12-3—259
20.1.7.	Carestream CR XE Vita	

20.2 FINANCES:

20.1.1: KODAK DR x-ray MACHINE

Condition	Amount	
Labour per normal working hour (including travel time)	R	
Labour for overtime Monday to Saturday (including travel time)	R	
Labour for overtime Sunday and Public holidays (including travel time)	R	
Transport allowance per prevailing AA rates	Accept	
	Yes	No

59.

20.1.2: PROTEUS XR ceiling suspended machine

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

20.1.3: CT SCAN GE Brightspeed

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

20.1.4: AMULET MAMMOGRAM

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

20.1.5: TMXR mobile machine

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

20.1.6 TMXR mobile machine

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

60.

20.1.7: Carestream CR XE Vita

Condition	Amount	
Labour per normal working hour (including travel time)	R	
Labour for overtime Monday to Saturday (including travel time)	R	
Labour for overtime Sunday and Public holidays (including travel time)	R	
Transport allowance per prevailing AA rates	Accept	
	Yes	No

20.3 CONSUMABLES INCLUDED UNDER THIS ITEM:

All consumables as required by the routine maintenance as per supplier manual.

20.4 THE SERVICE COVERS:

The service will include preventative and corrective maintenance visits undertaken by the CONTRACTOR at the request of the CUSTOMER, , including annual QA tests as required by Directorate Radiation Control to ensure conformance with the licensing requirements

20.5 SPECIFIC SERVICE LEVEL REQUIREMENTS:

The Free State Department of Health requires a physical inspection within 2 hours within Bloemfontein and within 8 working hours within the rest of the province. Failure to comply with these limits will be regarded as breach of contract allowing the Free State Department of Health to call any other company.

ITEM 21. - TIME AND MATERIAL SERVICE FOR SELECTED EQUIPMENT (MOFUMAHADI MANAPO MOPELI HOSPITAL, QWA QWA)

21.1 HARDWARE INCLUDED UNDER THIS ITEM:

NO.	EQUIPMENT	SERIAL NUMBER
21.1.1.	Fixed X-ray Machine: Philips Bucky Diagnost (Philips)	12000326
21.1.2.	Philips Practix Convenio X-Ray Machine	10/06-2404
21.1.3.	Philips Practix 360 X-Ray Machine	10/12-04018
21.1.4.	General Electric C5 BT12 Premium sonar machine	371054WX8
21.1.6.	Philips S Veradius C-Arm	869
21.1.7.	Agfa CR	
21.1.8.	GE Optima 540 CT scanner	
21.1.9.	IMD Compact plus Mobile Unit	

21.2 FINANCES:**21.1.1: Fixed X-ray Machine: Philips Bucky Diagnost (Philips)**

Condition	Amount	
Labour per normal working hour (including travel time)	R	
Labour for overtime Monday to Saturday (including travel time)	R	
Labour for overtime Sunday and Public holidays (including travel time)	R	
Transport allowance per prevailing AA rates	Accept	
	Yes	No

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21.1.2: Philips Practix Convenio X-Ray Machine

Condition	Amount	
Labour per normal working hour (including travel time)	R	
Labour for overtime Monday to Saturday (including travel time)	R	
Labour for overtime Sunday and Public holidays (including travel time)	R	
Transport allowance per prevailing AA rates	Accept	
	Yes	No

21.1.3: Philips Practix 360 X-Ray Machine

Condition	Amount	
Labour per normal working hour (including travel time)	R	
Labour for overtime Monday to Saturday (including travel time)	R	
Labour for overtime Sunday and Public holidays (including travel time)	R	
Transport allowance per prevailing AA rates	Accept	
	Yes	No

21.1.4: General Electric C5 BT12 Premium sonar machine

Condition	Amount	
Labour per normal working hour (including travel time)	R	
Labour for overtime Monday to Saturday (including travel time)	R	
Labour for overtime Sunday and Public holidays (including travel time)	R	
Transport allowance per prevailing AA rates	Accept	
	Yes	No

21.1.5: Soredex Cranex D dental x-ray machine

Condition	Amount	
Labour per normal working hour (including travel time)	R	
Labour for overtime Monday to Saturday (including travel time)	R	
Labour for overtime Sunday and Public holidays (including travel time)	R	
Transport allowance per prevailing AA rates	Accept	
	Yes	No

21.1.6: Philips S Veradius C-Arm

Condition	Amount	
Labour per normal working hour (including travel time)	R	
Labour for overtime Monday to Saturday (including travel time)	R	
Labour for overtime Sunday and Public holidays (including travel time)	R	
Transport allowance per prevailing AA rates	Accept	
	Yes	No

62.

21.1.7: Agfa CRContract to commence on 1st February 2027

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

21.1.8: GE Optima 540 CT scanner

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

21.1.9: IMD Compact plus Mobile Unit

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

21.3 CONSUMABLES INCLUDED UNDER THIS ITEM:

All consumables as required by the routine maintenance as per supplier manual.

21.4 THE SERVICE COVERS:

The service will include preventative and corrective maintenance visits undertaken by the CONTRACTOR at the request of the CUSTOMER, , including annual QA tests as required by Directorate Radiation Control to ensure conformance with the licensing requirements

21.5 SPECIFIC SERVICE LEVEL REQUIREMENTS:

The Free State Department of Health requires a physical inspection within 2 hours within Bloemfontein and within 8 working hours within the rest of the province. Failure to comply with these limits will be regarded as breach of contract allowing the Free State Department of Health to call any other company.

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**ITEM 22. - TIME AND MATERIAL SERVICE FOR SELECTED EQUIPMENT
(NATIONAL HOSPITAL, BLOEMFONTEIN)**

22.1 HARDWARE INCLUDED UNDER THIS ITEM:

NO.	EQUIPMENT	SERIAL NUMBER
22.1.1.	Casualty – Pratrix – 360 (Mobile Philips)	478255/1100006
22.1.2.	Soredex CranexD/D pan/ceph machine	9081
22.1.3.	AGFA CR SYSTEM CR85	2817
22.1.4	AGFA CR SYSTEM CR35	3058
22.1.5	Sonar GE logiq C5 Premium	20140059
22.1.6	Sonar Mindray DC 70	CJ1-24003103
22.1.7	Dental FONA XDC	3806DV5312
22.1.8	Dental Fona XDC	3806DV5313

22.2 FINANCES:

22.1.1: Casualty – Pratrix – 360 (Mobile Philips)

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

22.1.2: Soredex CranexD/D pan/ceph machine

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

22.1.3: AGFA CR SYSTEM CR85 X Serial No: 2817

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

22.1.4: AGFA CR SYSTEM CR35 X Serial No: 3058

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R

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Labour for overtime Sunday and Public holidays (including travel time)	R	
Transport allowance per prevailing AA rates	Accept	
	Yes	No

22.1.5: Sonar GE logiq C5 Premium

Condition	Amount	
Labour per normal working hour (including travel time)	R	
Labour for overtime Monday to Saturday (including travel time)	R	
Labour for overtime Sunday and Public holidays (including travel time)	R	
Transport allowance per prevailing AA rates	Accept	
	Yes	No

22.1.6: Sonar Mindray

Condition	Amount	
Labour per normal working hour (including travel time)	R	
Labour for overtime Monday to Saturday (including travel time)	R	
Labour for overtime Sunday and Public holidays (including travel time)	R	
Transport allowance per prevailing AA rates	Accept	
	Yes	No

22.1.7: Dental FONA XDC Serial No: 3806DV5312

Condition	Amount	
Labour per normal working hour (including travel time)	R	
Labour for overtime Monday to Saturday (including travel time)	R	
Labour for overtime Sunday and Public holidays (including travel time)	R	
Transport allowance per prevailing AA rates	Accept	
	Yes	No

22.1.8 Dental FONA XDC Serial No: 3806DV5313

Condition	Amount	
Labour per normal working hour (including travel time)	R	
Labour for overtime Monday to Saturday (including travel time)	R	
Labour for overtime Sunday and Public holidays (including travel time)	R	
Transport allowance per prevailing AA rates	Accept	
	Yes	No

22.3 CONSUMABLES INCLUDED UNDER THIS ITEM:

All consumables as required by the routine maintenance as per supplier manual.

65.

22.4 THE SERVICE COVERS:

The service will include preventative and corrective maintenance visits undertaken by the CONTRACTOR at the request of the CUSTOMER, including annual QA tests as required by Directorate Radiation Control to ensure conformance with the licensing requirements.

22.5 SPECIFIC SERVICE LEVEL REQUIREMENTS:

The Free State Department of Health requires a physical inspection within 2 hours within Bloemfontein and within 8 working hours within the rest of the province. Failure to comply with these limits will be regarded as breach of contract allowing the Free State Department of Health to call any other company.

ITEM 23. - TIME AND MATERIAL SERVICE FOR SELECTED EQUIPMENT (TOKOLLO HOSPITAL, HEILBRON)

23.1 HARDWARE INCLUDED UNDER THIS ITEM:

NO.	EQUIPMENT	SERIAL NUMBER
23.1.1.	Mobile X-Ray Machine (Intermedical Compact DR Plus)	6410-15-22-143
23.1.2.	Carestream CR XE Vita	011014008
23.1.3	Ultrasound machine (Edan trolley Acclarix AX4)	560454- WHU079260044

23.2 FINANCES:

23.1.1: Mobile X-Ray Machine (Intermedical Compact DR Plus)

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

23.1.2: Carestream CR XE Vita

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

23.1.3: Ultrasound machine (Edan trolley Acclarix AX4)

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

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23.3 CONSUMABLES INCLUDED UNDER THIS ITEM:

All consumables as required by the routine maintenance as per supplier manual.

23.4 THE SERVICE COVERS:

The service will include preventative and corrective maintenance visits undertaken by the CONTRACTOR at the request of the CUSTOMER, including annual QA tests as required by Directorate Radiation Control to ensure conformance with the licensing requirements

23.5 SPECIFIC SERVICE LEVEL REQUIREMENTS:

The Free State Department of Health requires a physical inspection within 2 hours within Bloemfontein and within 8 working hours within the rest of the province. Failure to comply with these limits will be regarded as breach of contract allowing the Free State Department of Health to call any other company

ITEM 24. - TIME AND MATERIAL SERVICE FOR SELECTED EQUIPMENT (ITEMOHENG HOSPITAL, SENEKAL)

24.1 HARDWARE INCLUDED UNDER THIS ITEM:

NO.	EQUIPMENT	SERIAL NUMBER
24.1.1.	Sonar GE Logiq C5 Premium	ZA 2675US01
24.1.2	Carestream CR XE Vita	K8501-7218

24.2 FINANCES:

24.1.1: Sonar GE Logiq C5 Premium

Condition	Amount	
Labour per normal working hour (including travel time)	R	
Labour for overtime Monday to Saturday (including travel time)	R	
Labour for overtime Sunday and Public holidays (including travel time)	R	
Transport allowance per prevailing AA rates	Accept	
	Yes	No

24.1.2: Carestream CR XE Vita

Condition	Amount	
Labour per normal working hour (including travel time)	R	
Labour for overtime Monday to Saturday (including travel time)	R	
Labour for overtime Sunday and Public holidays (including travel time)	R	
Transport allowance per prevailing AA rates	Accept	
	Yes	No

24.3 CONSUMABLES INCLUDED UNDER THIS ITEM:

All consumables as required by the routine maintenance as per supplier manual.

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24.4 THE SERVICE COVERS:

The service will include preventative and corrective maintenance visits undertaken by the CONTRACTOR at the request of the CUSTOMER, including annual QA tests as required by Directorate Radiation Control to ensure conformance with the licensing requirements

24.5 SPECIFIC SERVICE LEVEL REQUIREMENTS:

The Free State Department of Health requires a physical inspection within 2 hours within Bloemfontein and within 8 working hours within the rest of the province. Failure to comply with these limits will be regarded as breach of contract allowing the Free State Department of Health to call any other company.

ITEM 25. - TIME AND MATERIAL SERVICE FOR SELECTED EQUIPMENT (PHUTHULOHA HOSPITAL, FICKSBURG)

25.1 HARDWARE INCLUDED UNDER THIS ITEM:

NO.	EQUIPMENT	SERIAL NUMBER
25.1.1	Carestream CR XE Vita	K8501-4485

25.2 FINANCES:

25.1.1: Carestream CR XE Vita

Condition	Amount	
Labour per normal working hour (including travel time)	R	
Labour for overtime Monday to Saturday (including travel time)	R	
Labour for overtime Sunday and Public holidays (including travel time)	R	
Transport allowance per prevailing AA rates	Accept	
	Yes	No

25.3 CONSUMABLES INCLUDED UNDER THIS ITEM:

All consumables as required by the routine maintenance as per supplier manual.

25.4 THE SERVICE COVERS:

The service will include preventative and corrective maintenance visits undertaken by the CONTRACTOR at the request of the CUSTOMER, , including annual QA tests as required by Directorate Radiation Control to ensure conformance with the licensing requirements

25.5 SPECIFIC SERVICE LEVEL REQUIREMENTS:

The Free State Department of Health requires a physical inspection within 2 hours within Bloemfontein and within 8 working hours within the rest of the province. Failure to comply with these limits will be regarded as breach of contract allowing the Free State Department of Health to call any other company.

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ITEM 26. - TIME AND MATERIAL SERVICE FOR SELECTED EQUIPMENT (JOHN DANIEL NEWBERRY, CLOCOLAN)

26.1 HARDWARE INCLUDED UNDER THIS ITEM:

NO.	EQUIPMENT	SERIAL NUMBER
26.1.1.	GE LOGIQ C5 Premium Sonar Machine	ZA2686US01
26.1.2.	Carestream CR XE Vita	K8501-6191

26.2 FINANCES:

26.1.1: GE LOGIQ C5 Premium Sonar Machine

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

26.1.2: Carestream CR XE Vita

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

26.3 CONSUMABLES INCLUDED UNDER THIS ITEM:

All consumables as required by the routine maintenance as per supplier manual.

26.4 THE SERVICE COVERS:

The service will include preventative and corrective maintenance visits undertaken by the CONTRACTOR at the request of the CUSTOMER, including annual QA tests as required by Directorate Radiation Control to ensure conformance with the licensing requirements

26.5 SPECIFIC SERVICE LEVEL REQUIREMENTS:

The Free State Department of Health requires a physical inspection within 2 hours within Bloemfontein and within 8 working hours within the rest of the province. Failure to comply with these limits will be regarded as breach of contract allowing the Free State Department of Health to call any other company.

ITEM 27. - TIME AND MATERIAL SERVICE FOR SELECTED EQUIPMENT (SENORITA NTLABATHI, LADYBRAND)

27.1 HARDWARE INCLUDED UNDER THIS ITEM:

NO.	EQUIPMENT	SERIAL NUMBER
27.1.1.	Sonoscape Sonar Machine S20	3001073
27.1.2.	Carestream CR XE Vita	170213009

b9.

27.2 FINANCES:

27.1.1: Sonoscape Sonar Machine S20

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

27.1.2: Carestream CR XE Vita

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

27.3 CONSUMABLES INCLUDED UNDER THIS ITEM:

All consumables as required by the routine maintenance as per supplier manual.

27.4 THE SERVICE COVERS:

The service will include preventative and corrective maintenance visits undertaken by the CONTRACTOR at the request of the CUSTOMER, including annual QA tests as required by Directorate Radiation Control to ensure conformance with the licensing requirements

27.5 SPECIFIC SERVICE LEVEL REQUIREMENTS:

The Free State Department of Health requires a physical inspection within 2 hours within Bloemfontein and within 8 working hours within the rest of the province. Failure to comply with these limits will be regarded as breach of contract allowing the Free State Department of Health to call any other company.

ITEM 28. - TIME AND MATERIAL SERVICE FOR SELECTED EQUIPMENT (PARYS HOSPITAL, PARYS)

28.1 HARDWARE INCLUDED UNDER THIS ITEM:

NO.	EQUIPMENT	SERIAL NUMBER
28.1.1.	Panorex Sirona (Orthopos) D3352	109242
28.1.2.	PACS/RIS (AGFA)	
28.1.3.	POLYRAD PREMIUM X-Ray Machine (Radiologia)	14241001
28.1.4.	Carestream CR XE Vita	K8501-5137

28.2 FINANCES:

28.1.1: Panorex Sirona (Orthopos) D3352

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

28.1.2: PACS/RIS (AGFA)

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

28.1.3: POLYRAD PREMIUM X-Ray Machine (Radiologia)

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

28.1.4: Carestream CR XE Vita

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

28.3 CONSUMABLES INCLUDED UNDER THIS ITEM:

All consumables as required by the routine maintenance as per supplier manual.

28.4 THE SERVICE COVERS:

The service will include preventative and corrective maintenance visits undertaken by the CONTRACTOR at the request of the CUSTOMER, including annual QA tests as required by Directorate Radiation Control to ensure conformance with the licensing requirements

28.5 SPECIFIC SERVICE LEVEL REQUIREMENTS:

The Free State Department of Health requires a physical inspection within 2 hours within Bloemfontein and within 8 working hours within the rest of the province. Failure to comply with these limits will be regarded as breach of contract allowing the Free State Department of Health to call any other company.

ITEM 29. - TIME AND MATERIAL SERVICE FOR SELECTED EQUIPMENT (PHEKOLONG HOSPITAL, BETHLEHEM)

29.1 HARDWARE INCLUDED UNDER THIS ITEM:

NO.	EQUIPMENT	SERIAL NUMBER
29.1.1.	Soredex cranex novus E	S01401030
29.1.2.	GE Logiq C5 Premium	371339WX5
29.1.3	Carestream CR DirectView Max	

29.2 FINANCES:

29.1.1: Soredex cranex novus E

Condition	Amount	
Labour per normal working hour (including travel time)	R	
Labour for overtime Monday to Saturday (including travel time)	R	
Labour for overtime Sunday and Public holidays (including travel time)	R	
Transport allowance per prevailing AA rates	Accept	
	Yes	No

29.1.2: GE Logiq C5 Premium

Condition	Amount	
Labour per normal working hour (including travel time)	R	
Labour for overtime Monday to Saturday (including travel time)	R	
Labour for overtime Sunday and Public holidays (including travel time)	R	
Transport allowance per prevailing AA rates	Accept	
	Yes	No

29.1.3: Carestream CR DirectView Max

Condition	Amount	
Labour per normal working hour (including travel time)	R	
Labour for overtime Monday to Saturday (including travel time)	R	
Labour for overtime Sunday and Public holidays (including travel time)	R	
Transport allowance per prevailing AA rates	Accept	
	Yes	No

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29.3 CONSUMABLES INCLUDED UNDER THIS ITEM:

All consumables as required by the routine maintenance as per supplier manual.

29.4 THE SERVICE COVERS:

The service will include preventative and corrective maintenance visits undertaken by the CONTRACTOR at the request of the CUSTOMER, , including annual QA tests as required by Directorate Radiation Control to ensure conformance with the licensing requirements

29.5 SPECIFIC SERVICE LEVEL REQUIREMENTS:

The Free State Department of Health requires a physical inspection within 2 hours within Bloemfontein and within 8 working hours within the rest of the province. Failure to comply with these limits will be regarded as breach of contract allowing the Free State Department of Health to call any other company.

ITEM 30. - TIME AND MATERIAL SERVICE FOR SELECTED EQUIPMENT (STOFFEL COETZEE HOSPITAL, SMITHFIELD)

30.1 HARDWARE INCLUDED UNDER THIS ITEM:

NO.	EQUIPMENT	SERIAL NUMBER
30.1.1.	X-Ray Ceiling Suspended Unit: Radiologia RST-HF	G65563
30.1.2	Carestream CR XE Vita	020614205

30.2 FINANCES:

30.1.1: X-Ray Ceiling Suspended Unit: Radiologia RST-HF

Condition	Amount	
Labour per normal working hour (including travel time)	R	
Labour for overtime Monday to Saturday (including travel time)	R	
Labour for overtime Sunday and Public holidays (including travel time)	R	
Transport allowance per prevailing AA rates	Accept	
	Yes	No

30.1.2: Carestream CR XE Vita

Condition	Amount	
Labour per normal working hour (including travel time)	R	
Labour for overtime Monday to Saturday (including travel time)	R	
Labour for overtime Sunday and Public holidays (including travel time)	R	
Transport allowance per prevailing AA rates	Accept	
	Yes	No

30.3 CONSUMABLES INCLUDED UNDER THIS ITEM:

All consumables as required by the routine maintenance as per supplier manual.

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30.4 THE SERVICE COVERS:

The service will include preventative and corrective maintenance visits undertaken by the CONTRACTOR at the request of the CUSTOMER, , including annual QA tests as required by Directorate Radiation Control to ensure conformance with the licensing requirements

30.5 SPECIFIC SERVICE LEVEL REQUIREMENTS:

The Free State Department of Health requires a physical inspection within 2 hours within Bloemfontein and within 8 working hours within the rest of the province. Failure to comply with these limits will be regarded as breach of contract allowing the Free State Department of Health to call any other company

ITEM 31. - TIME AND MATERIAL SERVICE FOR SELECTED EQUIPMENT (FEZI NGUBENTOMBI HOSPITAL, SASOLBURG)

31.1 HARDWARE INCLUDED UNDER THIS ITEM:

NO.	EQUIPMENT	SERIAL NUMBER
31.1.1.	IMD Compact plus Mobile Unit	639/11
31.1.2	Carestream Multi-slot CR Unit	

31.2 FINANCES:

31.1.1 : IMD Compact plus Mobile Unit

Condition	Amount	
Labour per normal working hour (including travel time)	R	
Labour for overtime Monday to Saturday (including travel time)	R	
Labour for overtime Sunday and Public holidays (including travel time)	R	
Transport allowance per prevailing AA rates	Accept	
	Yes	No

31.1.2 Carestream Multi-slot CR Unit

Contract to commence on 1st February 2027

Condition	Amount	
Labour per normal working hour (including travel time)	R	
Labour for overtime Monday to Saturday (including travel time)	R	
Labour for overtime Sunday and Public holidays (including travel time)	R	
Transport allowance per prevailing AA rates	Accept	
	Yes	No

31.3 CONSUMABLES INCLUDED UNDER THIS ITEM:

All consumables as required by the routine maintenance as per supplier manual.

74.

31.4 THE SERVICE COVERS:

The service will include preventative and corrective maintenance visits undertaken by the CONTRACTOR at the request of the CUSTOMER, , including annual QA tests as required by Directorate Radiation Control to ensure conformance with the licensing requirements

31.5 SPECIFIC SERVICE LEVEL REQUIREMENTS:

The Free State Department of Health requires a physical inspection within 2 hours within Bloemfontein and within 8 working hours within the rest of the province. Failure to comply with these limits will be regarded as breach of contract allowing the Free State Department of Health to call any other company

ITEM 32. - TIME AND MATERIAL SERVICE FOR SELECTED EQUIPMENT (DR JS MOROKA HOSPITAL, THABA NCHU)

32.1 HARDWARE INCLUDED UNDER THIS ITEM:

NO.	EQUIPMENT	SERIAL NUMBER
32.1.1	Mindray Ultrasound Unit DC-40	CT7-36008446
32.1.2.	Kodak 8000 Panoramic Unit Explor-70	31010870
32.1.3.	Carestream CR XE Vita	210914394

32.2 FINANCES:

32.1.1: Mindray Ultrasound Unit DC-40

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

32.1.2. Kodak 8000 Panoramic Unit Explor-70

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

32.1.3. Carestream CR XE Vita

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

32.3 CONSUMABLES INCLUDED UNDER THIS ITEM:

All consumables as required by the routine maintenance as per supplier manual.

32.4 THE SERVICE COVERS:

The service will include preventative and corrective maintenance visits undertaken by the CONTRACTOR at the request of the CUSTOMER, , including annual QA tests as required by Directorate Radiation Control to ensure conformance with the licensing requirements

32.5 SPECIFIC SERVICE LEVEL REQUIREMENTS:

The Free State Department of Health requires a physical inspection within 2 hours within Bloemfontein and within 8 working hours within the rest of the province. Failure to comply with these limits will be regarded as breach of contract allowing the Free State Department of Health to call any other company.

ITEM 33. - TIME AND MATERIAL SERVICE FOR SELECTED EQUIPMENT (ALBERT NZULA, TROMPSBURG)

33.1 HARDWARE INCLUDED UNDER THIS ITEM:

NO.	EQUIPMENT	SERIAL NUMBER
33.1.1.	IMD Compact DR Plus Mobile X-Ray Unit	6410-15-21-142
33.1.2.	BlueX Pantos DG Plus Panorex Unit	2809KQ1976
33.1.3.	MindRay M7 Diagnostic Ultrasound	CAX-8B000287

33.2 FINANCES:

33.1.1: IMD Compact DR Plus Mobile X-Ray Unit

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

33.1.2: BlueX Pantos DG Plus Panorex Unit

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

76.

33.1.3: MindRay M7 Diagnostic Ultrasound

Condition	Amount	
Labour per normal working hour (including travel time)	R	
Labour for overtime Monday to Saturday (including travel time)	R	
Labour for overtime Sunday and Public holidays (including travel time)	R	
Transport allowance per prevailing AA rates	Accept	
	Yes	No

33.3 CONSUMABLES INCLUDED UNDER THIS ITEM:

All consumables as required by the routine maintenance as per supplier manual.

33.4 THE SERVICE COVERS:

The service will include preventative and corrective maintenance visits undertaken by the CONTRACTOR at the request of the CUSTOMER, , including annual QA tests as required by Directorate Radiation Control to ensure conformance with the licensing requirements

33.5 SPECIFIC SERVICE LEVEL REQUIREMENTS:

The Free State Department of Health requires a physical inspection within 2 hours within Bloemfontein and within 8 working hours within the rest of the province. Failure to comply with these limits will be regarded as breach of contract allowing the Free State Department of Health to call any other company.

ITEM 34. - TIME AND MATERIAL SERVICE FOR SELECTED EQUIPMENT (NKETOANA, REITZ)**34.1 HARDWARE INCLUDED UNDER THIS ITEM:**

NO.	EQUIPMENT	SERIAL NUMBER
34.1.1.	GE Logiq Sonar Unit	371339WX5
34.1.2	Carestream CR XE Vita	011014020

34.2 FINANCES:**34.1.1: GE Logiq Sonar Unit**

Condition	Amount	
Labour per normal working hour (including travel time)	R	
Labour for overtime Monday to Saturday (including travel time)	R	
Labour for overtime Sunday and Public holidays (including travel time)	R	
Transport allowance per prevailing AA rates	Accept	
	Yes	No

77.

34.1.2: Carestream CR XE Vita

Condition	Amount	
Labour per normal working hour (including travel time)	R	
Labour for overtime Monday to Saturday (including travel time)	R	
Labour for overtime Sunday and Public holidays (including travel time)	R	
Transport allowance per prevailing AA rates	Accept	
	Yes	No

34.3 CONSUMABLES INCLUDED UNDER THIS ITEM:

All consumables as required by the routine maintenance as per supplier manual.

34.4 THE SERVICE COVERS:

The service will include preventative and corrective maintenance visits undertaken by the CONTRACTOR at the request of the CUSTOMER, , including annual QA tests as required by Directorate Radiation Control to ensure conformance with the licensing requirements

34.5 SPECIFIC SERVICE LEVEL REQUIREMENTS:

The Free State Department of Health requires a physical inspection within 2 hours within Bloemfontein and within 8 working hours within the rest of the province. Failure to comply with these limits will be regarded as breach of contract allowing the Free State Department of Health to call any other company.

ITEM 35. - TIME AND MATERIAL SERVICE FOR SELECTED EQUIPMENT (ELIZABETH ROSS, OWA QWA)

35.1 HARDWARE INCLUDED UNDER THIS ITEM:

NO.	EQUIPMENT	SERIAL NUMBER
35.1.1.	Philips Bucky Diagnost CS	11000102
35.1.2.	Intermedical Compact DR Plus	6410-15-19-140

35.2 FINANCES:

35.1.1: Philips Bucky Diagnost CS

Condition	Amount	
Labour per normal working hour (including travel time)	R	
Labour for overtime Monday to Saturday (including travel time)	R	
Labour for overtime Sunday and Public holidays (including travel time)	R	
Transport allowance per prevailing AA rates	Accept	
	Yes	No

35.1.2: Intermedical Compact DR Plus

Condition	Amount	
Labour per normal working hour (including travel time)	R	
Labour for overtime Monday to Saturday (including travel time)	R	
Labour for overtime Sunday and Public holidays (including travel time)	R	
Transport allowance per prevailing AA rates	Accept	
	Yes	No

35.3 CONSUMABLES INCLUDED UNDER THIS ITEM:

All consumables as required by the routine maintenance as per supplier manual.

35.4 THE SERVICE COVERS:

The service will include preventative and corrective maintenance visits undertaken by the CONTRACTOR at the request of the CUSTOMER, including annual QA tests as required by Directorate Radiation Control to ensure conformance with the licensing requirements

35.5 SPECIFIC SERVICE LEVEL REQUIREMENTS:

The Free State Department of Health requires a physical inspection within 2 hours within Bloemfontein and within 8 working hours within the rest of the province. Failure to comply with these limits will be regarded as breach of contract allowing the Free State Department of Health to call any other company.

ITEM 36. - TIME AND MATERIAL SERVICE FOR SELECTED EQUIPMENT (THUSANONG HOSPITAL, ODENDAALSRUS)**36.1 HARDWARE INCLUDED UNDER THIS ITEM:**

NO.	EQUIPMENT	SERIAL NUMBER
36.1.1.	Siemens Ceiling suspended analogue unit (X-ray bed and Bucky)	1159
36.1.2.	Intermedical compact DR Plus	
36.1.3	Carestream CR XE Vita	SN031214258
36.1.4	Paxscan4336R	P5-T24AB170NN01

36.2 FINANCES:**36.1.1: Ceiling suspended analog unit (X-ray bed and Bucky)**

Condition	Amount	
Labour per normal working hour (including travel time)	R	
Labour for overtime Monday to Saturday (including travel time)	R	
Labour for overtime Sunday and Public holidays (including travel time)	R	
Transport allowance per prevailing AA rates	Accept	
	Yes	No

79.

36.1.2: Intermedical compact DR Plus

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

36.1.3: Carestream CR XE Vita

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

36.1.4: Paxscan4336R

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

36.3 CONSUMABLES INCLUDED UNDER THIS ITEM:

All consumables as required by the routine maintenance as per supplier manual.

36.4 THE SERVICE COVERS:

The service will include preventative and corrective maintenance visits undertaken by the CONTRACTOR at the request of the CUSTOMER, including annual QA tests as required by Directorate Radiation Control to ensure conformance with the licensing requirements

36.5 SPECIFIC SERVICE LEVEL REQUIREMENTS:

The Free State Department of Health requires a physical inspection within 2 hours within Bloemfontein and within 8 working hours within the rest of the province. Failure to comply with these limits will be regarded as breach of contract allowing the Free State Department of Health to call any other company.

**ITEM 37. - TIME AND MATERIAL SERVICE FOR SELECTED EQUIPMENT
(MOHAU HOSPITAL, HOOPSTAD)**

37.1 HARDWARE INCLUDED UNDER THIS ITEM:

NO.	EQUIPMENT	SERIAL NUMBER
37.1.1	Carestream CR XE Vita	SN210914389

37.2 FINANCES:

37.1.1: Carestream CR XE Vita

Condition	Amount	
Labour per normal working hour (including travel time)	R	
Labour for overtime Monday to Saturday (including travel time)	R	
Labour for overtime Sunday and Public holidays (including travel time)	R	
Transport allowance per prevailing AA rates	Accept	
	Yes	No

37.3 CONSUMABLES INCLUDED UNDER THIS ITEM:

All consumables as required by the routine maintenance as per supplier manual.

37.4 THE SERVICE COVERS:

The service will include preventative and corrective maintenance visits undertaken by the CONTRACTOR at the request of the CUSTOMER, including annual QA tests as required by Directorate Radiation Control to ensure conformance with the licensing requirements

37.5 SPECIFIC SERVICE LEVEL REQUIREMENTS:

The Free State Department of Health requires a physical inspection within 2 hours within Bloemfontein and within 8 working hours within the rest of the province. Failure to comply with these limits will be regarded as breach of contract allowing the Free State Department of Health to call any other company.

**ITEM 38. - TIME AND MATERIAL SERVICE FOR SELECTED EQUIPMENT
(MUCPP HOSPITAL, BLOEMFONTEIN)**

38.1 HARDWARE INCLUDED UNDER THIS ITEM:

NO.	EQUIPMENT	SERIAL NUMBER
38.1.1	Carestream CR XE Vita	

38.2 FINANCES:

38.1.1: Carestream CR XE Vita

Condition	Amount	
Labour per normal working hour (including travel time)	R	
Labour for overtime Monday to Saturday (including travel time)	R	
Labour for overtime Sunday and Public holidays (including travel time)	R	
Transport allowance per prevailing AA rates	Accept	
	Yes	No

38.3 CONSUMABLES INCLUDED UNDER THIS ITEM:

All consumables as required by the routine maintenance as per supplier manual.

38.4 THE SERVICE COVERS:

The service will include preventative and corrective maintenance visits undertaken by the CONTRACTOR at the request of the CUSTOMER, including annual QA tests as required by Directorate Radiation Control to ensure conformance with the licensing requirements

38.5 SPECIFIC SERVICE LEVEL REQUIREMENTS:

The Free State Department of Health requires a physical inspection within 2 hours within Bloemfontein and within 8 working hours within the rest of the province. Failure to comply with these limits will be regarded as breach of contract allowing the Free State Department of Health to call any other company.

ITEM 39. - TIME AND MATERIAL SERVICE FOR SELECTED EQUIPMENT (KATLEHO HOSPITAL, VIRGINIA)

39.1 HARDWARE INCLUDED UNDER THIS ITEM:

NO.	EQUIPMENT	SERIAL NUMBER
39.1.1	Carestream CR XE Vita	031214256/K8507-7790

39.2 FINANCES:

39.1.1: Carestream CR XE Vita

Condition	Amount	
Labour per normal working hour (including travel time)	R	
Labour for overtime Monday to Saturday (including travel time)	R	
Labour for overtime Sunday and Public holidays (including travel time)	R	
Transport allowance per prevailing AA rates	Accept	
	Yes	No

39.3 CONSUMABLES INCLUDED UNDER THIS ITEM:

All consumables as required by the routine maintenance as per supplier manual.

39.4 THE SERVICE COVERS:

The service will include preventative and corrective maintenance visits undertaken by the CONTRACTOR at the request of the CUSTOMER, including annual QA tests as required by Directorate Radiation Control to ensure conformance with the licensing requirements

39.5 SPECIFIC SERVICE LEVEL REQUIREMENTS:

The Free State Department of Health requires a physical inspection within 2 hours within Bloemfontein and within 8 working hours within the rest of the province. Failure to comply with these limits will be regarded as breach of contract allowing the Free State Department of Health to call any other company.

ITEM 40. - TIME AND MATERIAL SERVICE FOR SELECTED EQUIPMENT (WINBURG HOSPITAL, WINBURG)

40.1 HARDWARE INCLUDED UNDER THIS ITEM:

NO.	EQUIPMENT	SERIAL NUMBER
40.1.1	Carestream CR XE Vita	011014024/K8501-7281

40.2 FINANCES:

40.1.1: Carestream CR XE Vita

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

40.3 CONSUMABLES INCLUDED UNDER THIS ITEM:

All consumables as required by the routine maintenance as per supplier manual.

40.4 THE SERVICE COVERS:

The service will include preventative and corrective maintenance visits undertaken by the CONTRACTOR at the request of the CUSTOMER, including annual QA tests as required by Directorate Radiation Control to ensure conformance with the licensing requirements

40.5 SPECIFIC SERVICE LEVEL REQUIREMENTS:

The Free State Department of Health requires a physical inspection within 2 hours within Bloemfontein and within 8 working hours within the rest of the province. Failure to comply with these limits will be regarded as breach of contract allowing the Free State Department of Health to call any other company.

ITEM 41. - TIME AND MATERIAL SERVICE FOR SELECTED EQUIPMENT (THEBE HOSPITAL, HARRISMITH)

41.1 HARDWARE INCLUDED UNDER THIS ITEM:

NO.	EQUIPMENT	SERIAL NUMBER
41.1.1	Carestream CR XE Vita	

41.2 FINANCES:

41.1.1: Carestream CR XE Vita

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

41.3 CONSUMABLES INCLUDED UNDER THIS ITEM:

All consumables as required by the routine maintenance as per supplier manual.

41.4 THE SERVICE COVERS:

The service will include preventative and corrective maintenance visits undertaken by the CONTRACTOR at the request of the CUSTOMER, including annual QA tests as required by Directorate Radiation Control to ensure conformance with the licensing requirements

41.5 SPECIFIC SERVICE LEVEL REQUIREMENTS:

The Free State Department of Health requires a physical inspection within 2 hours within Bloemfontein and within 8 working hours within the rest of the province. Failure to comply with these limits will be regarded as breach of contract allowing the Free State Department of Health to call any other company.

ITEM 42. - TIME AND MATERIAL SERVICE FOR SELECTED EQUIPMENT (PHUMELELA HOSPITAL, VREDE)

42.1 HARDWARE INCLUDED UNDER THIS ITEM:

NO.	EQUIPMENT	SERIAL NUMBER
42.1.1	Carestream CR XE Vita	

42.2 FINANCES:

42.1.1: Carestream CR XE Vita

Condition	Amount	
Labour per normal working hour (including travel time)	R	
Labour for overtime Monday to Saturday (including travel time)	R	
Labour for overtime Sunday and Public holidays (including travel time)	R	
Transport allowance per prevailing AA rates	Accept	
	Yes	No

42.3 CONSUMABLES INCLUDED UNDER THIS ITEM:

All consumables as required by the routine maintenance as per supplier manual.

42.4 THE SERVICE COVERS:

The service will include preventative and corrective maintenance visits undertaken by the CONTRACTOR at the request of the CUSTOMER, including annual QA tests as required by Directorate Radiation Control to ensure conformance with the licensing requirements

42.5 SPECIFIC SERVICE LEVEL REQUIREMENTS:

The Free State Department of Health requires a physical inspection within 2 hours within Bloemfontein and within 8 working hours within the rest of the province. Failure to comply with these limits will be regarded as breach of contract allowing the Free State Department of Health to call any other company.

**ITEM 43. - TIME AND MATERIAL SERVICE FOR SELECTED EQUIPMENT
(DIAMANT HOSPITAL, JAGERSFONTEIN)**

43.1 HARDWARE INCLUDED UNDER THIS ITEM:

NO.	EQUIPMENT	SERIAL NUMBER
43.1.1	AGFA CR CR10-X	12287

43.2 FINANCES:

43.1.1: AGFA CR CR10-X

Condition	Amount	
Labour per normal working hour (including travel time)	R	
Labour for overtime Monday to Saturday (including travel time)	R	
Labour for overtime Sunday and Public holidays (including travel time)	R	
Transport allowance per prevailing AA rates	Accept	
	Yes	No

43.3 CONSUMABLES INCLUDED UNDER THIS ITEM:

All consumables as required by the routine maintenance as per supplier manual.

43.4 THE SERVICE COVERS:

The service will include preventative and corrective maintenance visits undertaken by the CONTRACTOR at the request of the CUSTOMER, including annual QA tests as required by Directorate Radiation Control to ensure conformance with the licensing requirements

43.5 SPECIFIC SERVICE LEVEL REQUIREMENTS:

The Free State Department of Health requires a physical inspection within 2 hours within Bloemfontein and within 8 working hours within the rest of the province. Failure to comply with these limits will be regarded as breach of contract allowing the Free State Department of Health to call any other company.

**ITEM 44. - TIME AND MATERIAL SERVICE FOR SELECTED EQUIPMENT
(BOTSHABELO DISTRICT HOSPITAL, BOTSHABELO)**

44.1 HARDWARE INCLUDED UNDER THIS ITEM:

NO.	EQUIPMENT	SERIAL NUMBER
44.1.1	IMD COMPACT DR + MOBILE UNIT	6410-15-25-146
44.1.2	CARESTREAM CR DIRECTVIEW MAX	007963
44.1.3	SOREDEX CRANEX CRANEX NOVUS E PANOREX UNIT	S01401131
44.1.4	SHIMADZU CEILING SUSPENDED X-RAY MACHINE, ANALOGUE	0662R83001
44.1.5	SHIMADZU CEILING SUSPENDED X-RAY MACHINE, ANALOGUE	0662R00407

44.2 FINANCES:

44.1.1: IMD COMPACT DR + MOBILE UNIT

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

44.1.2: CARESTREAM CR DIRECTVIEW MAX

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

44.1.3: SOREDEX CRANEX CRANEX NOVUS E PANOREX UNIT

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

44.1.4: SHIMADZU X-RAY MACHINE, ANALOGUE *Serial No: 0662R83001*

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

44.1.5: SHIMADZU X-RAY MACHINE, ANALOGUE *Serial No: 0662R00407*

Condition	Amount
Labour per normal working hour (including travel time)	R
Labour for overtime Monday to Saturday (including travel time)	R
Labour for overtime Sunday and Public holidays (including travel time)	R
Transport allowance per prevailing AA rates	Accept
	Yes No

44.3 CONSUMABLES INCLUDED UNDER THIS ITEM:

All consumables as required by the routine maintenance as per supplier manual.

44.4 THE SERVICE COVERS:

The service will include preventative and corrective maintenance visits undertaken by the CONTRACTOR at the request of the CUSTOMER, including annual QA tests as required by Directorate Radiation Control to ensure conformance with the licensing requirements

44.5 SPECIFIC SERVICE LEVEL REQUIREMENTS:

The Free State Department of Health requires a physical inspection within 2 hours within Bloemfontein and within 8 working hours within the rest of the province. Failure to comply with these limits will be regarded as breach of contract allowing the Free State Department of Health to call any other company.

ITEM 45. - TIME AND MATERIAL SERVICE FOR SELECTED EQUIPMENT (MAFUBE HOSPITAL, FRANKFORT)

45.1 HARDWARE INCLUDED UNDER THIS ITEM:

NO.	EQUIPMENT	SERIAL NUMBER
45.1.1.	Mobile X-Ray Machine (Intermedical Compact DR Plus)	6410-15-23-144
45.1.2.	Ultrasound Machine (EDAN Trolley Acclarix AX4)	560454- WH097930104
45.1.3.	Carestream CR XE Vita	210914391

45.2

FINANCES:

45.1.1: Mobile X-Ray Machine (Intermedical Compact DR Plus)

Condition	Amount	
Labour per normal working hour (including travel time)	R	
Labour for overtime Monday to Saturday (including travel time)	R	
Labour for overtime Sunday and Public holidays (including travel time)	R	
Transport allowance per prevailing AA rates	Accept	
	Yes	No

45.1.2: Ultrasound Machine (EDAN Trolley Acclarix AX4)

Condition	Amount	
Labour per normal working hour (including travel time)	R	
Labour for overtime Monday to Saturday (including travel time)	R	
Labour for overtime Sunday and Public holidays (including travel time)	R	
Transport allowance per prevailing AA rates	Accept	
	Yes	No

45.1.3: Carestream CR XE Vita Mafube Hospital

Condition	Amount	
Labour per normal working hour (including travel time)	R	
Labour for overtime Monday to Saturday (including travel time)	R	
Labour for overtime Sunday and Public holidays (including travel time)	R	
Transport allowance per prevailing AA rates	Accept	
	Yes	No

45.3 CONSUMABLES INCLUDED UNDER THIS ITEM:

All consumables as required by the routine maintenance as per supplier manual.

45.4 THE SERVICE COVERS:

The service will include preventative and corrective maintenance visits undertaken by the CONTRACTOR at the request of the CUSTOMER, including annual QA tests as required by Directorate Radiation Control to ensure conformance with the licensing requirements.

45.5 SPECIFIC SERVICE LEVEL REQUIREMENTS:

The Free State Department of Health requires a physical inspection within 2 hours within Bloemfontein and within 8 working hours within the rest of the province. Failure to comply with these limits will be regarded as breach of contract allowing the Free State Department of Health to call any other company.

BIDDER'S DISCLOSURE

1. PURPOSE OF THE FORM

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

2. Bidder's declaration

2.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest¹ in the enterprise, employed by the state? **YES / NO**

2.1.1 If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

Full Name	Identity Number	Name of State institution

¹ the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.

2.2 Do you, or any person connected with the bidder, have a relationship with any person who is employed by the procuring institution? **YES / NO**

2.2.1 If so, furnish particulars:

.....
.....

2.3 Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether or not they are bidding for this contract? **YES / NO**

2.3.1 If so, furnish particulars:

.....
.....

3 DECLARATION

I the undersigned, (name).....in submitting the accompanying bid, do hereby make the following statements that I certify to be true and complete in every respect:

3.1 I have read and I understand the contents of this disclosure;

3.2 I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;

3.3 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium² will not be construed as collusive bidding.

3.4 In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.

3.5 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.

² Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

3.6 There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.

3.7 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

.....
Signature

.....
Date

.....
Position

.....
Name of bidder

**PREFERENCE POINTS CLAIM FORM IN TERMS OF THE
PREFERENTIAL PROCUREMENT REGULATIONS 2022
(FOR ALL SPECIFIC GOALS)**

This preference form must form part of all tenders invited. It contains general information and serves as a claim form for preference points for specific goals.

NB: BEFORE COMPLETING THIS FORM, TENDERERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF THE TENDER AND PREFERENTIAL PROCUREMENT REGULATIONS, 2022

1. GENERAL CONDITIONS

- 1.1 The following preference point systems are applicable to invitations to tender:
- the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
 - the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

1.2 **To be completed by the organ of state**

(delete whichever is not applicable for this tender).

- ~~a) The applicable preference point system for this tender is the 90/10 preference point system.~~
- b) The applicable preference point system for this tender is the 80/20 preference point system.
- ~~e) Either the 90/10 or 80/20 preference point system will be applicable in this tender. The lowest/ highest acceptable tender will be used to determine the accurate system once tenders are received.~~

- 1.3 Points for this tender (even in the case of a tender for income-generating contracts) shall be awarded for:
- (a) Price; and
 - (b) Specific Goals.

1.4 **To be completed by the organ of state:**

The maximum points for this tender are allocated as follows:

	POINTS
PRICE	80
SPECIFIC GOALS	20
Total points for PRICE and SPECIFIC GOALS	100

92.

- 1.5 Failure on the part of a tenderer to submit proof or documentation required in terms of this tender to claim points for specific goals with the tender, will be interpreted to mean that preference points for specific goals are not claimed.
- 1.6 The organ of state reserves the right to require of a tenderer, either before a tender is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.

2. DEFINITIONS

- (a) **"tender"** means a written offer in the form determined by an organ of state in response to an invitation to provide goods or services through price quotations, competitive tendering process or any other method envisaged in legislation;
- (b) **"price"** means an amount of money tendered for goods or services, and includes all applicable taxes less all unconditional discounts;
- (c) **"rand value"** means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;
- (d) **"tender for income-generating contracts"** means a written offer in the form determined by an organ of state in response to an invitation for the origination of income-generating contracts through any method envisaged in legislation that will result in a legal agreement between the organ of state and a third party that produces revenue for the organ of state, and includes, but is not limited to, leasing and disposal of assets and concession contracts, excluding direct sales and disposal of assets through public auctions; and
- (e) **"the Act"** means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000).

3. FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES

3.1. POINTS AWARDED FOR PRICE

3.1.1 THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis:

$$\begin{array}{ccc}
 \mathbf{80/20} & \mathbf{or} & \mathbf{90/10} \\
 \\
 \mathbf{Ps = 80 \left(1 - \frac{Pt - P_{min}}{P_{min}} \right)} & \mathbf{or} & \mathbf{Ps = 90 \left(1 - \frac{Pt - P_{min}}{P_{min}} \right)}
 \end{array}$$

Where

- Ps = Points scored for price of tender under consideration
Pt = Price of tender under consideration
Pmin = Price of lowest acceptable tender

3.2. FORMULAE FOR DISPOSAL OR LEASING OF STATE ASSETS AND INCOME GENERATING PROCUREMENT

3.2.1. POINTS AWARDED FOR PRICE

A maximum of 80 or 90 points is allocated for price on the following basis:

$$Ps = 80 \left(1 + \frac{Pt - P_{max}}{P_{max}} \right) \quad \text{or} \quad Ps = 90 \left(1 + \frac{Pt - P_{max}}{P_{max}} \right)$$

Where

- Ps = Points scored for price of tender under consideration
Pt = Price of tender under consideration
Pmax = Price of highest acceptable tender

4. POINTS AWARDED FOR SPECIFIC GOALS

- 4.1. In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in table 1 below as may be supported by proof/documentation stated in the conditions of this tender:
- 4.2. In cases where organs of state intend to use Regulation 3(2) of the Regulations, which states that, if it is unclear whether the 80/20 or 90/10 preference point system applies, an organ of state must, in the tender documents, stipulate in the case of—

- (a) an invitation for tender for income-generating contracts, that either the 80/20 or 90/10 preference point system will apply and that the highest acceptable tender will be used to determine the applicable preference point system; or
- (b) any other invitation for tender, that either the 80/20 or 90/10 preference point system will apply and that the lowest acceptable tender will be used to determine the applicable preference point system,

then the organ of state must indicate the points allocated for specific goals for both the 90/10 and 80/20 preference point system.

Table 1: Specific goals for the tender and points claimed are indicated per the table below.

(Note to organs of state: Where either the 90/10 or 80/20 preference point system is applicable, corresponding points must also be indicated as such.

Note to tenderers: The tenderer must indicate how they claim points for each specific goal point system.)

The specific goals allocated points in terms of this tender	Number of points allocated (80/20 system) (To be completed by the organ of state)	The weight/s to be broken-down as follows:	Number of points claimed (80/20 system) (To be completed by the tenderer)
GENERAL			
Women	6	<ul style="list-style-type: none"> • 100% Woman ownership = 6 points • 75%-99% Woman ownership = 5 points • 60%-74% Woman ownership = 4 points • 50%-59% Woman ownership = 3 points • 1%-49% Woman ownership = 1 point • 0% Woman ownership = 0 points 	
Youth	4	<ul style="list-style-type: none"> • 100% Youth ownership = 4 points • 75%-99% Youth ownership = 3 points • 60%-74% Youth ownership = 2 points • 50%-59% Youth ownership = 1 point • 0%-49% Youth ownership = 0 points 	
People with disability	2	<ul style="list-style-type: none"> • 100% Ownership = 2 points • 51%-99% Ownership = 1 point 	
Free State based company (NB: the institutions must ensure that this specific goal is aligned to the district they are situated in.)	8	<ul style="list-style-type: none"> • Free State based company = 8 points • Not Free State based company = 0 points 	

DECLARATION WITH REGARD TO COMPANY/FIRM

- 4.3. Name of company/firm.....
- 4.4. Company registration number:
- 4.5. TYPE OF COMPANY/ FIRM
 Partnership/Joint Venture / Consortium
 One-person business/sole propriety
 Close corporation
 Public Company
 Personal Liability Company
 (Pty) Limited

95.

Non-Profit Company
State Owned Company
[TICK APPLICABLE BOX]

- 4.6. I, the undersigned, who is duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the specific goals as advised in the tender, qualifies the company/ firm for the preference(s) shown and I acknowledge that:
- i) The information furnished is true and correct;
 - ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
 - iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 4.2, the contractor may be required to furnish documentary proof to the satisfaction of the organ of state that the claims are correct;
 - iv) If the specific goals have been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the organ of state may, in addition to any other remedy it may have –
 - (a) disqualify the person from the tendering process;
 - (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
 - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
 - (d) recommend that the tenderer or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and
 - (e) forward the matter for criminal prosecution, if deemed necessary.

.....	
SIGNATURE(S) OF TENDERER(S)	
SURNAME AND NAME:
DATE:
ADDRESS:

96.



SWORN AFFIDAVIT

I, the undersigned,

Full Name & Surname	
Identity Number	
Number of shares (percentage) owned by the person	

Hereby declare under oath as follows:

1. The contents of this statement are to the best of my knowledge a true reflection of the facts.
2. I have a Disability and I am a Member / Director / Owner of the following enterprise and am duly authorized to act on its behalf.

Enterprise Name:	
Trading Name (if Applicable):	
Registration Number:	
Enterprise Physical Address:	
Type of Entity (Cc, (Pty) Ltd, Sole Prop etc.):	
Nature of Business	

3. I know and understand the contents of this affidavit and I have no objection to take the prescribed oath and consider the oath binding on my conscience and on the Owners of the Enterprise which I represent in this matter.
4. The sworn affidavit will be valid for a period of 12 months from the date signed by the commissioner.

Deponent Signature: _____

Date: _____

Commissioner of Oaths (Signature & Stamp)

SPECIAL CONDITIONS OF CONTRACT
DEPARTMENT OF HEALTH

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THE FOLLOWING SPECIAL CONDITIONS OF CONTRACT WILL APPLY TO THIS BID / QUOTATION:**1) INVITATION OF QUOTATIONS**

Quotations with the value above R500 000 may not be invited for the period less than 7 days before closing.

If due to circumstances that there is a need to close the quotation within the period less than 7 days, the intention to invite the supplier for the lesser period should be indicated in the Demand Form. **Minimum of three quotations must still be obtained in this regard.**

2) EVALUATION CRITERIA

The following preference point system is applicable to the bid/quotation 80/20.

The preference points for this bid/quotation are allocated as follows and will be applied when adjudicating the bid / quotation:

Price	=	80 points
Specific goals	=	20
Total points	=	100 points

3) THE APPLICATION AND IMPLEMENTATION OF THE PRERENTIAL PROCUREMENT SPECIFIC GOALS

3.1 The institutions must apply the 80/20 Preferential Point System to all the quotations above R30 thousand. The following Specific goals are applicable to all the requests for quotations within the Department

GENERAL			
Specific goal	Applicable weight	The weight/s to be broken-down as follows	Evidence to be submitted by the supplier to substantiate the points claimed/allocated per specific goal (NB: Any of the evidence indicated below per specific goal should be regarded as sufficient)
Woman	10	<ul style="list-style-type: none"> • 100% Woman ownership = 10 points • 75%-99% Woman ownership = 8 points • 60%-74% Woman ownership = 6 points • 50%-59% Woman ownership = 5 points • 1%-49% Woman ownership = 1 point • 0% Woman ownership = 0 points 	<ul style="list-style-type: none"> • RSA identity document OR • Valid RSA driver's license issued by the relevant authority. <p>NB: together with the company registration documentations which contains the % of ownership or shareholding certificate with the percentage of shares owned by the individual Director/s.</p>
Youth	4	<ul style="list-style-type: none"> • 100% Youth ownership = 4 points • 75%-99% Youth ownership = 3 points • 60%-74% Youth ownership = 2 points • 50%-59% Youth ownership = 1 point • 0%-49% Youth ownership = 0 point 	<ul style="list-style-type: none"> • RSA identity document or • Valid RSA driver's license issued by the relevant authority. <p>NB: together with the company registration documentations which contains the % of ownership or shareholding certificate with the percentage of shares owned by the individual Director/s. (Youth is defined as any south African</p>

			citizen with the age between 18 and 35 years)
People living with disability.	2	<ul style="list-style-type: none"> 100% Ownership = 2 points 51%-99% Ownership = 1 point 	<ul style="list-style-type: none"> Sworn affidavit signed by the company representative and attested by the Commission of oaths
Free State based company (NB: the institutions must ensure that this specific goal is aligned to the district they are situated in. e.g. suppliers situated in Thabo Mofutsanyane District	4	<ul style="list-style-type: none"> Free State based company = 4 points Not FS based company = 0 points 	<ul style="list-style-type: none"> Municipal Account, not older than (3) months (If the Municipal account is not in the name of the company but rather in that of the Director, a Sworn Affidavit confirming that the company is operating in the premises of one of the Directors must be attached) OR Lease agreement OR Title deeds OR Permission to occupy land signed by the traditional authority OR A letter of confirmation of the address signed by the ward councilor
WOMEN AND YOUTH			
Woman	10	<ul style="list-style-type: none"> 100% Woman ownership = 10 points 75%-99% Woman ownership = 8 points 60%-74% Woman ownership = 6 points 50%-59% Woman ownership = 5 points 1%-49% Woman ownership = 1 point 0% Woman ownership = 0 points 	<ul style="list-style-type: none"> RSA identity document OR Valid RSA driver's license issued by the relevant authority <p>NB: together with the company registration documentations which contains the % of ownership or shareholding certificate with the percentage of shares owned by the individual Director/s.</p>
Youth	10	<ul style="list-style-type: none"> 100% Youth ownership = 10 points 75%-99% Youth ownership = 8 points 60%-74% Youth ownership = 6 points 50%-59% Youth ownership = 5 points 1%-49% Youth ownership = 1 point 0% Youth ownership = 0 points 	<ul style="list-style-type: none"> RSA identity document OR Valid RSA driver's license issued by the relevant authority <p>NB: together with the company registration documentations which contains the % of ownership or shareholding certificate with the percentage of shares owned by the individual Director/s.</p>
WOMEN ONLY			
Woman	20	<ul style="list-style-type: none"> 100% Woman ownership = 20 points 75%-99% Woman ownership = 18 points 60%-74% Woman ownership = 16 points 50%-59% Woman ownership = 10 points 1%-49% Woman ownership = 5 points 0% Woman ownership = 0 points 	<ul style="list-style-type: none"> RSA identity document OR Valid RSA driver's license issued by the relevant authority <p>NB: together with the company registration documentations which contains the % of ownership or shareholding certificate with the percentage of shares owned by the individual Director/s.</p>

YOUTH ONLY			
Youth	20	<ul style="list-style-type: none"> • 100% Youth ownership = 20 points • 75%-99% Youth ownership = 18 points • 60%-74% Youth ownership = 16 points • 51%-59% Youth ownership = 14 points • 1%-50% Youth ownership = 10 points • 0% Youth ownership = 0 points 	<ul style="list-style-type: none"> • RSA identity document OR • Valid RSA driver's license issued by the relevant authority <p>NB: together with the company registration documentations which contains the % of ownership or shareholding certificate with the percentage of shares owned by the individual Director/s.</p>

4) **Once-off bid prices**

4.1 **Firm prices:**

Prices for once-off bids must be firm. No application for price adjustment will be considered except in the case where rate of exchange is applicable. All the necessary documentary proof must be submitted.

Where the exchange rate is applicable the bidder is expected to complete the SBD 3.2 in full at the time of bidding.

5) **Period Contract Prices**

5.1 **1st year of the contract period:**

Prices must be firm for the 1st (first) year of the contract period. No price adjustments will be allowed during the 1st year of the contract period except in the case where rate of exchange is applicable. The request for price adjustment due to rate of exchange will be considered per consignment. All the necessary documentary proof must be submitted.

5.2 **2nd year and rest of the contract period – Prices subject to escalation**

5.2.1 A request for price adjustment due to statutory increases on period contracts will be considered **after** the 1st year of the contract period if the bid/quotation is qualified as such and with the necessary documentary proof.

5.2.2 **In order to be considered for price increases from the 2nd year** of the contract period (statutory increase) and where the rate of exchange is applicable (on request per consignment), the price escalation form SBD 3.2 must be completed in full.

5.2.3 **Submitting of price adjustment claims:**

Claims for statutory increases must be submitted within 90 days of the change in price. If a claim is received after 90 days, the adjusted price will only be considered from the date the claim was received by the Department.

Delivery of goods and/or services must not be withheld as a result of the price adjustment not being finalized or as a result of any dispute.

Companies must indicate in the bid document the amount to be remitted abroad as well as the rate of exchange applied in the conversion of that amount into SA currency, when calculating the bid price. Proof from the bank for rate of exchange applicable to the bid at time of bidding **must** be attached to the bid document.

Price adjustments based on Rate of Exchange will only be applied per consignment delivered to the applicable institution of the Department due to the continuous fluctuation.

5.2.4 **Documentary proof for price adjustments:**

- (i) All claims must be properly substantiated by documentary evidence to the satisfaction of the Head of Health.
- (ii) The following information must be supplied when claims for rate of exchange variations are lodged:
- Documentary evidence of currency and amount paid to foreign supplier
 - Supplier's invoice
 - Bill of entry/landing
 - Copy of institutions order, delivery note and invoice
- 5.2.5 Failure to comply with the conditions as per par. 5.2.2 to 5.2.4 **will invalidate** the claim.

6) Qualification of bid / quotation documents

- 6.1 The invitation form (SBD 1 / Quotation Invitation Form) must be **completed in full, stamped where it is required and signed originally** (in black pen ink) by the person in the company who is authorised to do so. **Failure to sign the offer will invalidate the offer.**
- 6.2 The SBD forms and all other bid forms must be submitted in the original format. The Office will only consider the original bid documents issued by the Office and signed by the company. Bid documents that are retyped, transmitted by facsimile, electronic mail or changed in any other way, will invalidate the bid. Scanned documents, which are completed in the original, will be acceptable.

7) Applicable Declarations – SBD 4, SBD 6.1:

All declarations must be **originally completed** in full and duly signed by the bidder and where required, two witnesses.

7.1 SBD 4 – Declaration of Interest

All the state employees are not allowed to do a business with the Free State Department of Health.

8) Corrections to documents:

- 8.1 Correction fluid (like Tippex for example) must not be used in bid documents in order to correct mistakes. Where a company wishes to correct a mistake, a single line must be drawn through it and the company must place his/her signature and date next to the correction, so that the original entry is still visible and legible. Failing to rectify mistakes in this manner will invalidate the bid or the relevant item, or the relevant clause.
- 8.2 In all other cases of alterations/corrections a full signature and date must be attached above, next to or below the said alteration or correction. If not signed in full at the correction the specific item/bid/quotation will not be taken into consideration.
- 8.3 Companies must check the numbers of the pages on the bid document and should satisfy themselves that the document is complete and that none of the pages are missing or duplicated before the closing date of the bid. No liability shall be accepted with regard to claims arising from the fact that pages are missing or duplicated.
- 8.4 Where **specific goal points** are claimed on the SBD 6.1 form, the form must be completed in full, must be signed by the company and both witnesses otherwise the points claimed will not be considered.
- 8.5 The bid must be submitted in a sealed envelope. The **correct** bid number and closing date must be clearly indicated on the front of the envelope and the bidder's details on the back. The envelope must be placed in the bid box as indicated, before or on the closing date and time of the bid. On failure to comply the bid will not be considered. Bids, which are **received after the closing date and time**, will not be accepted and will be returned to the bidder.

9) Tax Clearance Certificates

- 9.1 **Original valid Tax Certificates must be attached** to the bid documents. Where the Tax Clearance Certificate is not attached the information will be verified on the Central Supplier database. The Department will not accept a bid from a bidder, whose tax matters were not declared to be in order by SARS.

- 9.2 Each party to a Consortium/Sub-contractor/Joint Venture must submit a separate original valid Tax Clearance Certificate. If the Tax Clearance certificates are not attached such information will be verified on the Central Supplier Database. Each party's Tax matters must be declared to be in order by SARS.
- 9.3 Period Contracts: Should the bid be accepted; the contractor must provide the Department (Compliance Office) throughout the contract period with a valid Tax Clearance Certificate on or before the expiry date of each certificate in the possession of the Office.
- 9.4 The Department has the right to verify the Tax Clearance Certificate submitted by a company at any SARS branch office nationwide.

10) Compulsory Explanatory Meeting and / or Site Visit

- 10.1 A compulsory explanatory meeting and/or site visit if so required in the bid documents and bid advertisement must be attended. Failure to attend will invalidate the bid. In case of a joint venture, consortium all companies must attend the meetings and submit their own attendance certificate in the company's name.
- 10.2 An attendance certificate per company must be signed and stamped by an official of the Department with registration at the meeting. The document/s must be attached in its original to the bid document. Copies of the document will not be accepted.
- 10.3 Information already provided at the meeting will not be repeated to late attendees.
- 10.4 A copy of the minutes of the meeting can be made available to companies on request.

11) Payment to suppliers

Payments will be handled as prescribed by the PFMA and will normally be effected within 30 days of receipt of all the required documentation, which should be correct in every respect.

12) Legislation / Laws

Companies must comply with the provisions of current Labour Legislation as well as any other relevant legislation or legal requirement.

13) Validity period of bid

The period for which offers are to remain valid and binding (in order for the Department to finalize it), is indicated in the bid documents (SBD 3.1 / 3.2) and is calculated from the closing day with the understanding that offers are to remain in force and binding until the close of business on the last day of the period calculated and if this day falls on a Saturday, Sunday or Public Holiday, the bid is to remain valid and binding until the close of business on the following working day.

14) Quantities

Where quantities are specified in the bid documents the Department cannot guarantee that they will be ordered as such, as it depends on Departmental needs. The Department is not liable for any losses the contractor might suffer for not ordering specific quantities.

Where quantities are specified, "as required" the quantities will be ordered as and when needed.

15) Samples

- 15.1 Samples to be submitted (if so required in the bid documents), must be clearly marked with the bid and item number as well as the company's name.

UNDER NO CIRCUMSTANCES SAMPLES SHALL BE INCLUDED IN THE BID DOCUMENTS. SAMPLES INCLUDED IN BID DOCUMENTS WILL NOT BE CONSIDERED

- 15.2 The samples must be delivered to the addressee mentioned in the bid documents so as to reach him/her not later than the closing date and time of the bid.
- 15.3 Samples shall be supplied by the bidder at his/her own expense and risk.
- 15.3.1 Samples of the successful company will be kept with the Department until the end of the contract period and will be returned to the company only if so stated in the bid/quotation documents.
- 15.4 All samples provided, which must be returned to the company must be removed on request of the Department at the company's own expense and risk within the specified period. On failing to comply with, the company will forfeit ownership and the sample shall forthwith be disposed of at the discretion of the Department.

16) Bid prices

- 16.1 Prices of bids must be provided for the specific units as required per SBD 3 forms. The packaging may vary and will be considered unless specific packaging is required.
- 16.2 Bid prices must be all inclusive and no additional cost will be paid for e.g. delivery, VAT, etc.
- 16.3 Bid prices must be indicated on the relevant SBD 3 form/s unless otherwise requested by the Department.

17) Price lists

Price lists **will not be considered** for acceptance of the bid unless it was specifically requested in the bid / quotation documents.

18) Specification – company's response

Where a specification provides for the company's response to the different points of specification, the bidder's part must be properly completed or the bid or the relevant item will be disqualified. **Where items deviate from the requirement, the deviation must be indicated.**

19) Adjudication of bid

- 19.1 Chapter 6 of the Prevention and Combating of Corrupt Activities Act, 2004 (Act 12 of 2004), that deals with the Register for Tender Defaulters, as well as Regulations made by the Minister of Finance in this regard, are applicable when adjudicating a bid/quotation.
- 19.2 The Department may terminate the bid/contract in whole or in part if representatives of the Department, in the judgement that the bidder has engaged in corrupt or fraudulent practices in competing for or in executing the contract.
- 19.3 In the event of a bid being awarded as a result of specific goal points claimed in terms of the revised Preferential Procurement Regulations 2022, the contractor may be required to furnish documentary proof to the satisfaction of the Department.
- 19.3.1 The Department will act against the bidder or person awarded the contract upon detecting that the specific goal points for B-BBEE status level of contribution has been claimed or obtained on a fraudulent basis or any of the contract conditions have not been fulfilled.
- 19.3.2 The Department may, in addition to any other remedy that it may have against the bidder or person:
- 19.3.3 Disqualify the bidder or person from the bidding process;
- 19.3.4 Recover all costs, losses or damages it has incurred or suffered as a result of that person's conduct;
- 19.3.5 Cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;

19.3.6 Restrict the bidder or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, from obtaining business from any organ of state for a period not exceeding 10 years, after applying the *audi alteram partem* (hear the other side) rule; and

19.3.7 Forward the matter for criminal prosecution.

20) Restriction of business interest of employees conducting business with the Provincial Government

An employee may not have a business interest in any entity conducting business with the Provincial Government.

21) Compliance to contract

21.1 The Department will monitor compliance to the contract after adjudication of the bid that include, but need not be limited to, site inspections and the request for documentary proof of compliance with the PFMA and relevant legislation.

21.2 Where services are rendered, which involves minimum wages for employees in terms of the sectoral wage determination, the Department reserves the right to request copies of payslips of employees during the period of the contract.

22) Contract signing

In response to an invitation to bid, companies must submit bid which in terms of the law represent offers. Once an offer is accepted and a bid is awarded to a successful company, a legal contract comes into existence.

The Department will not enter into any other contract than the SDB 7.1 or 7.2 form to be concluded as a result of acceptance of the bid.

23) Financial schedules

The financial schedule and annexure(s) for breakdown on salaries/wages where applicable, must be fully completed and submitted with the bid.

24) Declaration of Interest

Failure to declare interest on the part of the company or officials from the Department is unacceptable, which will lead to the bid/quotation not being considered.

25) Descriptive literature / brochures / pamphlets

If so required, the company must supply descriptive literature, brochures or pamphlets. Descriptive literature is regarded as text and photos as issued by the original manufacturer.

26) Performance Security / Surety

A Performance Security / Surety is not applicable to all bid. Where it is a requirement in a specific bid, it will be indicated in the bid documents as well as the period in which the performance security / surety must be submitted. If so required, it must be provided to the Department within the required period or the Department will have the right to cancel the contract and to claim any damages suffered from the contractor.

27) Accredited representative

If you are an accredited representative in South Africa for the goods/services offered written proof from the original supplier must be enclosed. (Refer to the SDB 1 form). Failure to do so will result in the offer not being considered.

28) Equipment exceeding specifications

There might be cases where the specifications do not address latest developments in technology. Where this is the case, the company must indicate next to the specific requirement in the specification to what extent the improved technology is offered. The Department may consider such offers in the adjudication process on condition that full details are provided for comparison purposes.

29) Delivery and documents

If so required, details of shipping and/or other documents to be furnished by the supplier are specified in the bid document

30) Insurance

Insurance as prescribed in the GCC par. 11 is applicable. Specific requirements over and above GCC par. 11 will be specified in the bid/quotation document.

31) Incidental services

Incidental services if so required will be handled as specified in the bid document.

32) Spare parts

Spare parts forms part of the specification of the bid/quotation and must be dealt with as such.

33) Warranty

32.1

Only new, unused goods must be supplied unless otherwise stated in the bid document.

32.2

The General Conditions of Contract par. 15 will apply unless otherwise stated in the bid documents.

32.3

Suppliers must remedy defect(s) on goods delivered within the period stated in the bid/quotation document or within the period as required by the Department.

34) Penalties

Penalties will be imposed as per current prime interest rate as prescribed by the General Conditions of Contract par. 22 unless otherwise stated in the bid/quotation document.

35) Settlement of disputes

The parties hereby agree that in the case of a dispute that cannot be resolved mutually, the dispute will be referred for settlement to the Secretary of the Law Society in the Free State, and in the case of the said Society's unwillingness to hear the dispute, such dispute will be referred to the Chairperson of the Bar Council for the Society for Advocates and/or his/her nominee.

The parties agree that the decision of the presiding officer in the dispute settlement procedure will be final and that neither of the parties will institute legal action against the other following the dispute settlement.

36) Termination of contracts: Unfulfilled orders

On termination of the contract, unfulfilled orders will automatically be cancelled and where appropriate, be supplied in terms of any subsequent contract.

37) Cession of contracts

The supplier shall not cede, in whole or in part, its obligations to perform under the contract or payments made/or to be made by the Department to the supplier, except with the Department's prior written consent.

38) Acceptance of the Special Conditions of Contract and General Conditions of Contract

Failure to accept the Special Conditions of Contract and the General Conditions of Contract or any part thereof, may result in the bid/quotation not being considered.

39) THE COMPANY MUST COMPLETE THE FOLLOWING:

I,in my capacity as of the company, hereby certifies that I took note and accept the above-mentioned Special Conditions of Contract.

.....
SIGNATURE

.....
CAPACITY

Contact person of company:

Tel. of Company: (.....) **Fax of Company:** (.....)

THE NATIONAL TREASURY

Republic of South Africa



**GOVERNMENT PROCUREMENT:
GENERAL CONDITIONS OF CONTRACT**

July 2010

NOTES

The purpose of this document is to:

- (i) Draw special attention to certain general conditions applicable to government bids, contracts and orders; and
- (ii) To ensure that clients be familiar with regard to the rights and obligations of all parties involved in doing business with government.

In this document words in the singular also mean in the plural and vice versa and words in the masculine also mean in the feminine and neuter.

- The General Conditions of Contract will form part of all bid documents and may not be amended.
- Special Conditions of Contract (SCC) relevant to a specific bid, should be compiled separately for every bid (if applicable) and will supplement the General Conditions of Contract. Whenever there is a conflict, the provisions in the SCC shall prevail.

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General Conditions of Contract

1. Definitions

1. The following terms shall be interpreted as indicated:
 - 1.1 "Closing time" means the date and hour specified in the bidding documents for the receipt of bids.
 - 1.2 "Contract" means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
 - 1.3 "Contract price" means the price payable to the supplier under the contract for the full and proper performance of his contractual obligations.
 - 1.4 "Corrupt practice" means the offering, giving, receiving, or soliciting of any thing of value to influence the action of a public official in the procurement process or in contract execution.
 - 1.5 "Countervailing duties" are imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally.
 - 1.6 "Country of origin" means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.
 - 1.7 "Day" means calendar day.
 - 1.8 "Delivery" means delivery in compliance of the conditions of the contract or order.
 - 1.9 "Delivery ex stock" means immediate delivery directly from stock actually on hand.
 - 1.10 "Delivery into consignees store or to his site" means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the supplies are so delivered and a valid receipt is obtained.
 - 1.11 "Dumping" occurs when a private enterprise abroad market its goods on own initiative in the RSA at lower prices than that of the country of

origin and which have the potential to harm the local industries in the RSA.

- 1.12 "Force majeure" means an event beyond the control of the supplier and not involving the supplier's fault or negligence and not foreseeable. Such events may include, but is not restricted to, acts of the purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
- 1.13 "Fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.
- 1.14 "GCC" means the General Conditions of Contract.
- 1.15 "Goods" means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.
- 1.16 "Imported content" means that portion of the bidding price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the supplier or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the supplies covered by the bid will be manufactured.
- 1.17 "Local content" means that portion of the bidding price which is not included in the imported content provided that local manufacture does take place.
- 1.18 "Manufacture" means the production of products in a factory using labour, materials, components and machinery and includes other related value-adding activities.
- 1.19 "Order" means an official written order issued for the supply of goods or works or the rendering of a service.
- 1.20 "Project site," where applicable, means the place indicated in bidding documents.
- 1.21 "Purchaser" means the organization purchasing the goods.
- 1.22 "Republic" means the Republic of South Africa.
- 1.23 "SCC" means the Special Conditions of Contract.
- 1.24 "Services" means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance,

training, catering, gardening, security, maintenance and other such obligations of the supplier covered under the contract.

1.25 "Written" or "in writing" means handwritten in ink or any form of electronic or mechanical writing.

2. Application

2.1 These general conditions are applicable to all bids, contracts and orders including bids for functional and professional services, sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the bidding documents.

2.2 Where applicable, special conditions of contract are also laid down to cover specific supplies, services or works.

2.3 Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.

3. General

3.1 Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a bid. Where applicable a non-refundable fee for documents may be charged.

3.2 With certain exceptions, invitations to bid are only published in the Government Tender Bulletin. The Government Tender Bulletin may be obtained directly from the Government Printer, Private Bag X85, Pretoria 0001, or accessed electronically from www.treasury.gov.za

4. Standards

4.1 The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.

5. Use of contract documents and information; inspection.

5.1 The supplier shall not, without the purchaser's prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.

5.2 The supplier shall not, without the purchaser's prior written consent, make use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.

5.3 Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the supplier's performance under the contract if so required by the purchaser.

5.4 The supplier shall permit the purchaser to inspect the supplier's records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.

6. Patent rights

6.1 The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights

arising from use of the goods or any part thereof by the purchaser.

7. Performance security

- 7.1 Within thirty (30) days of receipt of the notification of contract award, the successful bidder shall furnish to the purchaser the performance security of the amount specified in SCC.
- 7.2 The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier's failure to complete his obligations under the contract.
- 7.3 The performance security shall be denominated in the currency of the contract, or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms:
 - (a) a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser's country or abroad, acceptable to the purchaser, in the form provided in the bidding documents or another form acceptable to the purchaser; or
 - (b) a cashier's or certified cheque
- 7.4 The performance security will be discharged by the purchaser and returned to the supplier not later than thirty (30) days following the date of completion of the supplier's performance obligations under the contract, including any warranty obligations, unless otherwise specified in SCC.

8. Inspections, tests and analyses

- 8.1 All pre-bidding testing will be for the account of the bidder.
- 8.2 If it is a bid condition that supplies to be produced or services to be rendered should at any stage during production or execution or on completion be subject to inspection, the premises of the bidder or contractor shall be open, at all reasonable hours, for inspection by a representative of the Department or an organization acting on behalf of the Department.
- 8.3 If there are no inspection requirements indicated in the bidding documents and no mention is made in the contract, but during the contract period it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.
- 8.4 If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the supplies to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.
- 8.5 Where the supplies or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such supplies or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the supplier.
- 8.6 Supplies and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.

- 8.7 Any contract supplies may on or after delivery be inspected, tested or analyzed and may be rejected if found not to comply with the requirements of the contract. Such rejected supplies shall be held at the cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with supplies which do comply with the requirements of the contract. Failing such removal the rejected supplies shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute supplies forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected supplies, purchase such supplies as may be necessary at the expense of the supplier.
- 8.8 The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 23 of GCC.

9. Packing

- 9.1 The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packing, case size and weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.

- 9.2 The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, specified in SCC, and in any subsequent instructions ordered by the purchaser.

10. Delivery and documents

- 10.1 Delivery of the goods shall be made by the supplier in accordance with the terms specified in the contract. The details of shipping and/or other documents to be furnished by the supplier are specified in SCC.
- 10.2 Documents to be submitted by the supplier are specified in SCC.

11. Insurance

- 11.1 The goods supplied under the contract shall be fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified in the SCC.

12. Transportation

- 12.1 Should a price other than an all-inclusive delivered price be required, this shall be specified in the SCC.

13. Incidental services

- 13.1 The supplier may be required to provide any or all of the following services, including additional services, if any, specified in SCC:
 - (a) performance or supervision of on-site assembly and/or commissioning of the supplied goods;
 - (b) furnishing of tools required for assembly and/or maintenance of the supplied goods;
 - (c) furnishing of a detailed operations and maintenance manual

- (d) for each appropriate unit of the supplied goods; performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties, provided that this service shall not relieve the supplier of any warranty obligations under this contract; and
- (e) training of the purchaser's personnel, at the supplier's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied goods.

13.2 Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.

14. Spare parts

14.1 As specified in SCC, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier:

- (a) such spare parts as the purchaser may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and
- (b) in the event of termination of production of the spare parts:
 - (i) Advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and
 - (ii) following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.

15. Warranty

15.1 The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser's specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.

15.2 This warranty shall remain valid for twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise in SCC.

15.3 The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty.

15.4 Upon receipt of such notice, the supplier shall, within the period specified in SCC and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.

15.5 If the supplier, having been notified, fails to remedy the defect(s)

within the period specified in SCC, the purchaser may proceed to take such remedial action as may be necessary, at the supplier's risk and expense and without prejudice to any other rights which the purchaser may have against the supplier under the contract.

- 16. Payment**
- 16.1 The method and conditions of payment to be made to the supplier under this contract shall be specified in SCC.
- 16.2 The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfillment of other obligations stipulated in the contract.
- 16.3 Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.
- 16.4 Payment will be made in Rand unless otherwise stipulated in SCC.
- 17. Prices**
- 17.1 Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his bid, with the exception of any price adjustments authorized in SCC or in the purchaser's request for bid validity extension, as the case may be.
- 18. Contract amendments**
- 18.1 No variation in or modification of the terms of the contract shall be made except by written amendment signed by the parties concerned.
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- 19. Assignment**
- 19.1 The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent.
- 20. Subcontracts**
- 20.1 The supplier shall notify the purchaser in writing of all subcontracts awarded under this contracts if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract.
- 21. Delays in the supplier's performance**
- 21.1 Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.
- 21.2 If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.
- 21.3 No provision in a contract shall be deemed to prohibit the obtaining of supplies or services from a national department, provincial department, or a local authority.
- 21.4 The right is reserved to procure outside of the contract small quantities

or to have minor essential services executed if an emergency arises, the supplier's point of supply is not situated at or near the place where the supplies are required, or the supplier's services are not readily available.

21.5 Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 21.2 without the application of penalties.

21.6 Upon any delay beyond the delivery period in the case of a supplies contract, the purchaser shall, without canceling the contract, be entitled to purchase supplies of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.

22. Penalties

22.1 Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.

23. Termination for default

23.1 The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:

- (a) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2;
- (b) if the Supplier fails to perform any other obligation(s) under the contract; or
- (c) if the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.

23.2 In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated.

23.3 Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years.

23.4 If a purchaser intends imposing a restriction on a supplier or any person associated with the supplier, the supplier will be allowed a time period of not more than fourteen (14) days to provide reasons why the envisaged restriction should not be imposed. Should the supplier fail to respond within the stipulated fourteen (14) days the purchaser may regard the intended penalty as not objected against and may impose it on the supplier.

23.5 Any restriction imposed on any person by the Accounting Officer / Authority will, at the discretion of the Accounting Officer / Authority, also be applicable to any other enterprise or any partner, manager, director or other person who wholly or partly exercises or exercised or may exercise control over the enterprise of the first-mentioned person, and with which enterprise or person the first-mentioned person, is or was in the opinion of the Accounting Officer / Authority actively associated.

23.6 If a restriction is imposed, the purchaser must, within five (5) working days of such imposition, furnish the National Treasury, with the following information:

- (i) the name and address of the supplier and / or person restricted by the purchaser;
- (ii) the date of commencement of the restriction
- (iii) the period of restriction; and
- (iv) the reasons for the restriction.

These details will be loaded in the National Treasury's central database of suppliers or persons prohibited from doing business with the public sector.

23.7 If a court of law convicts a person of an offence as contemplated in sections 12 or 13 of the Prevention and Combating of Corrupt Activities Act, No. 12 of 2004, the court may also rule that such person's name be endorsed on the Register for Tender Defaulters. When a person's name has been endorsed on the Register, the person will be prohibited from doing business with the public sector for a period not less than five years and not more than 10 years. The National Treasury is empowered to determine the period of restriction and each case will be dealt with on its own merits. According to section 32 of the Act the Register must be open to the public. The Register can be perused on the National Treasury website.

24. Anti-dumping and countervailing duties and rights

24.1 When, after the date of bid, provisional payments are required, or anti-dumping or countervailing duties are imposed, or the amount of a provisional payment or anti-dumping or countervailing right is increased in respect of any dumped or subsidized import, the State is not liable for any amount so required or imposed, or for the amount of any such increase. When, after the said date, such a provisional payment is no longer required or any such anti-dumping or countervailing right is abolished, or where the amount of such provisional payment or any such right is reduced, any such favourable difference shall on demand be paid forthwith by the contractor to the State or the State may deduct such amounts from moneys (if any) which may otherwise be due to the contractor in regard to supplies or services which he delivered or rendered, or is to deliver or render in

terms of the contract or any other contract or any other amount which may be due to him

25. Force Majeure

- 25.1 Notwithstanding the provisions of GCC Clauses 22 and 23, the supplier shall not be liable for forfeiture of its performance security, damages, or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.
- 25.2 If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.

26. Termination for insolvency

- 26.1 The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the purchaser.

27. Settlement of Disputes

- 27.1 If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.
- 27.2 If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.
- 27.3 Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.
- 27.4 Mediation proceedings shall be conducted in accordance with the rules of procedure specified in the SCC.
- 27.5 Notwithstanding any reference to mediation and/or court proceedings herein,
- (a) the parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and
 - (b) the purchaser shall pay the supplier any monies due the supplier.

28. Limitation of liability

- 28.1 Except in cases of criminal negligence or willful misconduct, and in the case of infringement pursuant to Clause 6;
- (a) the supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser; and

- (b) the aggregate liability of the supplier to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.
- 29. Governing language** 29.1 The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the parties shall also be written in English.
- 30. Applicable law** 30.1 The contract shall be interpreted in accordance with South African laws, unless otherwise specified in SCC.
- 31. Notices** 31.1 Every written acceptance of a bid shall be posted to the supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his bid or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice
- 31.2 The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice.
- 32. Taxes and duties** 32.1 A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser's country.
- 32.2 A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser.
- 32.3 No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid the Department must be in possession of a tax clearance certificate, submitted by the bidder. This certificate must be an original issued by the South African Revenue Services.
- 33. National Industrial Participation (NIP) Programme** 33.1 The NIP Programme administered by the Department of Trade and Industry shall be applicable to all contracts that are subject to the NIP obligation.
- 34 Prohibition of Restrictive practices** In terms of section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, an agreement between, or concerted practice by, firms, or a decision by an association of firms, is prohibited if it is between parties in a horizontal relationship and if a bidder (s) is / are or a contractor(s) was / were involved in collusive bidding (or bid rigging).
- 34.2 If a bidder(s) or contractor(s), based on reasonable grounds or evidence obtained by the purchaser, has / have engaged in the restrictive practice referred to above, the purchaser may refer the matter to the Competition Commission for investigation and possible imposition of administrative penalties as contemplated in the Competition Act No. 89 of 1998.

- 34.3 If a bidder(s) or contractor(s), has / have been found guilty by the Competition Commission of the restrictive practice referred to above, the purchaser may, in addition and without prejudice to any other remedy provided for, invalidate the bid(s) for such item(s) offered, and / or terminate the contract in whole or part, and / or restrict the bidder(s) or contractor(s) from conducting business with the public sector for a period not exceeding ten (10) years and / or claim damages from the bidder(s) or contractor(s) concerned.

Js General Conditions of Contract (revised July 2010)

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