

Sasria SOC Limited

Property Data Acquisition

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REQUEST FOR INFORMATION (RFI)

28 October 2025

To: Prospective Service Providers

Ref: **RFI-2025/23**

Sasria SOC Limited hereby invites suitably qualified service providers to provide information regarding the Claims Management system. Based on the responses to the questions and the requested requirements in the RFI document, Sasria SOC Ltd ("Sasria") will take action to issue an RFP or no action.

1. BACKGROUND

Sasria is committed to achieving its Vision 2029, with the Data and Analytics Strategy identified as key to enhance and optimize the organization's efforts. The organization seeks to subscribe to property-data services which provide detailed information on all properties and structures across South Africa. Our aim is to gain additional insights into our existing policyholder locations as well as uninsured properties, quantify risk exposure during civil unrest, and design new insurance products where opportunities are identified. A data acquisition process is proposed, with vendor selection based on coverage of the minimum requirements, reliability, and cost-effectiveness.

Sasria therefore seeks information in the form of proposals and subsequently bidders will be invited for presentations and demos. Sasria would request service providers with experience and expertise in property data related projects. This will provide Sasria with insights into available and potential opportunities derivable from these datasets.

2. OBJECTIVE OF THIS REQUEST FOR INFORMATION (RFI)

The aim of this RFI is for the service providers to showcase their available property data, services and implemented solutions (if any) then share more about the following:

1. Case Studies:

Bidders are to share with Sasria examples of successful property data projects completed, and indicate how the following was taken care of:

- Ingestion of multiple data sources
- Ingestion methodology e.g., API, manual entry, file ingestion etc.
- Data quality validation.
- Coverage (Residential properties, Commercial properties etc.)

Property Data Acquisition

- Information of any rentals (data about occupant esp. in case of commercial properties)
- Storage of ingested data

2. Total Dataset

- Indicate all available variables, their sources and how they can be used. (What are you able to provide)
- Indicate any derived and third-party sourced variables.
- Indicate package options (if any) offered and their cost implications.

3. BUSINESS REQUIREMENTS

NB: Bidders to provide proposals based on the below questions:

No	Requirements
1.	Have you ingested data relating to properties from multiple data sources?
2.	Have you implemented capabilities to perform property data quality validations and checks?
3.	Which ingestion methods have you used to get your data?
4.	How has the data been stored in the systems
5.	How frequent does your property data get updated?
6.	What property data solution have you implemented?
7.	Beyond the standard property data, what other derived or added features have you enriched your data with, and how were they able to help you?
8.	What has your data coverage been (Residential, Commercial etc)?
9.	Have you had any information of occupants of the properties (e.g., In commercial mall property, who are the occupants of each store?)
	What security features and privacy rules regarding data sharing are in place

NB: Please provide an indication of the costing of the system

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4. METHOD DELIVERY

The closing date and time for the submission of bids is 18 November 2025 at 12h00PM. Bidders

should click on this link <https://procurement.sasria.co.za/> to be able to register on the Sasria' Online Tender Portal on or before the closing date and time in order to submit their proposals. Bidders should follow the system prompts and submit all schedules to the Online Tender Portal. All correspondence will be done via the Online Tender Portal. Should bidders not be able to register, they should send the email to Procurement@sasria.co.za for assistance. It is the bidder's responsibility to familiarise with our Online Tender Portal well before the tender close.

It is the bidder's responsibility to ensure that the bid is submitted as directed above and that the submission is received by Sasria before the closing date and time. Therefore, bidders are advised to allow adequate time for submission of bids through Sasria Online Tender Portal to mitigate against any possible technical challenges, which may result in delays in submission of bid responses.

Please note that Sasria Online Tender Portal is configured to receive electronic documents of maximum size of 4MB per file and each Schedule is limited to 30MB. The bidder will not be able to submit a bid unless all four (4) Schedules are completed.

Sasria will not enter into any negotiations regarding bids that could not be submitted on time through the Sasria Online Tender Portal. Sasria will take no responsibility for failure by the bidder to submit their bid response on time due to technical challenges of any sort.

5. CORRECTNESS

While every effort has been made to provide comprehensive and accurate background information, requirements and specifications, bidders must form their own conclusions about the Systems needed to meet the requirements set out in this RFI.

6. CONTRACTUAL COMMITMENT

No commitment of any kind, contractual or otherwise shall exist unless and no formal written agreement will be executed by or on behalf of Sasria. Any notification of preferred service provider status by Sasria shall not give rise to any enforceable rights by the service provider. Sasria may cancel this RFI any time.

Sasria reserves the right at its sole discretion, and at any time, to amend, deviate from, postpone, discontinue or terminate the transaction/procurement process without incurring any liability whatsoever to any other party.

7. DOCUMENTATION REQUIRED

The request for information shall also include:

- To be registered on the National Treasury Centralized Supplier Database (CSD) - report.
- Company Profile of the bidder indicating how their system can meet Sasria's requirements above.

- Pricing Schedule – to allow Sasria to understand the costing elements of the system.

8. SUBMISSION FORMAT

The Request for Information documentation and all written material and attachments must be submitted in English. All price values must be stated in South African Rand values (VAT Excl.).

9. QUERIES AND CLARIFICATIONS

Any additional information required which is not clarified in the specifications must be addressed in writing to (procurement@sasria.co.za), by **7 November 2025**. Additional information may be provided at Sasria's discretion, who reserves the right to provide the same information to all other interested parties, should this enhance the submission.

10. PROPOSAL COSTS

All costs and expenses incurred by the Service Provider relating to their participation in, and preparation of this request for information process shall be borne by the Service Provider exclusively.

IMPORTANT NOTES

- Please note that this enquiry is a **Request for Information** only and does not constitute a guarantee of business, or an agreement.
- This RFI is a stand-alone information gathering and market-testing exercise, intended only to inform and assist Sasria's further decisions.
- Sasria reserves the right not to proceed with any further engagement on the requirements presented.

We look forward to receipt of your response.

Yours Faithfully

Procurement Department