



employment & labour

Department:
Employment and Labour
REPUBLIC OF SOUTH AFRICA



QUESTIONS AND ANSWERS

REQUEST FOR PROPOSALS FOR THE APPOINTMENT OF A SERVICE PROVIDER TO PROVIDE ACCOUNT VERIFICATION SERVICES TO THE UNEMPLOYMENT INSURANCE FUND FOR A PERIOD OF THIRTY-SIX (36) MONTHS.

TENDER NUMBER: UIF06/2026/2027
DATE ISSUED: 29 September 2026
CLOSING DATE AND TIME: 21 October 2026 at 11h00
BID VALIDITY PERIOD: 120 Calendar days

TENDER BOX ADDRESS: Unemployment Insurance Fund
Absa Towers Building
Ground Floor
230 Lillian Ngoyi Street
Pretoria
0002

TENDER BRIEFING SESSION: 07 October 2026
Contact Person: Maphiri SA
Email Address: sedzani.maphiri@labour.gov.za
Contact Number: 012 337 1587

NO	QUESTIONS	ANSWERS
1.	In relation to the issued Account Verification Services Tender, the on-site briefing session of which is scheduled for the 7th of October 2026, could you please advise what time the briefing session is scheduled	Please note that the briefing session is at 11H00 AM.
2.	Why two weeks under Implementation Plan.	We need a demonstration on how all 4-implementation phase will be handled.
3.	Joint Ventures and Consortiums (JV), Do we need to submit for one Company.	All Companies should submit separate Standard Bidding Document (SBD) forms and any other forms separately irrespective of JV.
4.	Do we have to initialize all pages.	Yes, all the bid documents plus supporting documents.
5.	Proof of Compliance if not registered for Financial Sector Conduct Authority (FSCA) under Technical Mandatory	(With regards to FSCA/NCR) The Bidder is required to register with FSCA with the Financial Sector and not NCR as they represent Credit Regulation only.
6.	Is Integration or Real time going to be under UIF time frame.	Yes
7.	Machine Learning is going to be scored	It will be scored and allocated points if applicable and have improvement accuracy with enhancement pattern
8.	Do we have a platform in place to connect	The UIF and successful Bidder will coordinate the Integration between UIF systems and the Bidder.
9.	Under Background on Automated streamlining do we have manual	UIF requires the Automated streamlining process.
10.	May a bidder rely on a declared subcontractor's PayInc/BankservAfrica participation, or its signed agreements with banks, to meet Part B mandatory requirement 2 and the Connectivity criterion? If so, which documents should accompany the bid to evidence the arrangement (for example a signed subcontracting agreement, a letter of commitment, and the subcontractor's CSD and tax compliance details)?	Both the principal and sub-contractor must individually comply with paragraph 2 of the mandatory requirements. In case of sub-contracting. Therefore, all bidders must rely on their own agreements with banking institutions.