	TENDER SCOPE OF WORK Group Information Technology	Template Identifier	240-IT042	Rev	1
		Effective Date	April 2023		
		Review Date	April 2028		

Description of Request	Group IT requires a new Enabling Agreement with a service provider providing specific specialised Professional Services (various skills) across Group IT. The services include the evaluation of the cyber security risk of supply chain by applying appropriate controls to manage cyber risks.
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1. High level background

The services include the evaluation of the cyber security risk of supply chain by applying appropriate controls to manage cyber risks. The scope shall include the evaluation of hardware, software, and services of suppliers on how they will fit into Eskom's existing environment with the evaluation of the overall impact on the cyber security posture and operation. The provider is to evaluate the third-party service for compliance against South African legislation. The scope includes the supply a Cyber Security Supply Chain Management tool that will be used by Eskom for the duration of the service. The services are application to both Information Technology and Operational Technology domains.

2. Scope of work/Business requirements

2.1. Provide detailed description and volumes of the product/service requested:

Third-Party Assessment and Monitoring	<ul style="list-style-type: none"> Identify controls that have been defined to address security risks Identify measures in place to protect Eskom from risks. Develop dashboards and reports from the assessment Activities on third-party: <ul style="list-style-type: none"> On-site security assessment Security Processes Audit Vulnerability Assessment and Penetration Testing (where possible)
Minimum Cyber Security Requirements	<ul style="list-style-type: none"> Define the acceptable standards that vendors and suppliers must satisfy (taking into consideration the legal, contractual, and regulatory requirements). Perform Audit and Assessment of third-party
Evaluate Service Level Agreements	<ul style="list-style-type: none"> Define the minimum performances that the vendor/service provider is obligated to meet.
Cyber Security Supply Chain Management System	<ul style="list-style-type: none"> Supply a system that will be used to evaluate Eskom's suppliers and vendors including their products and services as well as provide auditing and assessment capabilities with support for a minimum of 30 concurrent End-Users. The system should be user customisable without programming. The system must support user roles and permissions applied to the system and data. The system shall be able to migrate the data for long-term retention or migration at the end of the service period.

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Training	<ul style="list-style-type: none"> Online Training to be provided for the use of the tool during the service period.
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2.2. Training/Transfer of skills:

Online Training to be provided for the use of the tool during the service period.

3. Service Level Agreement requirements

The business requires a service provider to evaluate Third-Party Supplier's services and products to ensure that they are implementing security controls that will protect Eskom's assets and data. The services are to be rendered on a need basis for a period of five years. The services are to be executed within one week from receiving the request. A performance level of less than 95% for the year shall result in a retainer of 5% of the annual contract value up to a maximum of 20% for the entire contract value over the contract period. A performance level of less than 60% in an annual period can result in the termination of the service.

4. Approvals:

End user / requestor:	Name:	Sibusiso Dlamini
	Designation:	Chief Engineer: Cyber Security
	Date:	03 July 2023
	Signature:	
Senior Manager:	Name:	Sithembile Songo
	Designation:	Senior Manager: Information Security
	Date:	11-07-2023
	Signature:	