#### **Mining Qualifications Authority**

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TERMS OF REFERENCE FOR THE APPOINTMENT OF A PANEL OF SERVICE PROVIDERS FOR BRANDING, PRINTING, DESIGN AND EDITING FOR THE MINING QUALIFICATIONS AUTHORITY FOR A PERIOD OF THREE YEARS

#### 1. INTRODUCTION

The Mining Qualification Authority (MQA) is a public entity established in terms of section 45 of the Mine Health and Safety Act No. 29 of 1996 (MHSA) and is a Sector Education and Training Authority (SETA) in terms of item 4A to the second schedule of the Skills Development Act, Act no. 97 of 1998 (SDA). The MQA is listed as a schedule 3(a) public entity in terms of the Public Finance Management, Act no. 1 of 1999 (PFMA) and has an Accounting Authority (the Board) that is constituted in terms of the MHSA, the SDA and its constitution.

The MQA is expected to inter alia respond to the National Development Plan (NDP) which aims to eliminate the historical and structural poverty, unemployment and reduce inequality by 2030. The NDP seeks to build the capacity of South African citizenry to ensure that South Africa has adequate, appropriate and high-quality skills for economic growth, employment and social development. The National Skills Development Plan (NSDP) among others, responds to it by outlining outcomes to be met by various agencies through various interventions to increase access to high quality and relevant education and training and skills development opportunities, including workplace learning and experience, to enable effective participation in the economy and society by all South Africans and reduce inequalities.

#### 2. PURPOSE AND RATIONALE OF THE REQUEST FOR PROPOSALS

#### 2.1. PURPOSE

The purpose of the terms of reference is to appoint a panel of suitable service providers that have a track record of producing high quality printed and electronic educational and informative materials, with a good track record in designing, editing, and printing various high quality marketing materials that are requested from time to time by the Mining Qualifications Authority.

# 2.2. RATIONALE FOR APPOINTING A BRANDING, PRINTING, DESIGN AND EDITING PANEL OF SERVICE PROVIDERS

- 2.2.1. The rationale for appointing a panel of service providers is to ensure that the correct and consistent use or application of the logo is a necessary requirement for all service providers on the panel appointed to conduct business on behalf of the Mining Qualifications Authority.
- 2.2.2. The MQA Wordmark which comprises the MQA logo, name, colour palette (pantone colours) as well as typography, represents the most powerful and visible symbol of the organisation's brand and should be applied consistently.
- 2.2.3. In order to safeguard the reputation and perception of the MQA, as well as to protect the organisation from a stakeholder and legal standpoint, the MQA wishes to appoint a panel of reputable, skilled and qualified service providers who will be tasked with providing various marketing materials by adhering to the guidelines to correctly and consistently apply the MQA brand.
- 2.2.4. The appointed panel of service providers will be required to tick and/or indicate on their submitted proposal which of the below categories they are bidding for and ensure that all relevant documents are submitted for each category:
- 3. SCOPE AND DEFINITION OF WORK FOR SPECIALISED GRAPHIC DESIGN SERVICES INCLUDING DESIGN AND LAYOUT OF PRINTED MATERIALS AND PRINTING SERVICES ON ALL BRANDED EDUCATIVE AND INFORMATIVE MATERIALS

The appointed panel of service providers will be required to design, layout, and print various marketing materials in accordance with the specifications outlined in the request for quotation(s), and within the below prescribed scope of work:

#### 3.1. REQUEST FOR QUOTATION PROCESS

- **3.1.1.** Submit a compliant quotation based on the specifications outlined in the internal requisition sent by the MQA's Supply Chain Management Unit within the stipulated deadline.
- **3.1.2.** The quotation must indicate:
  - 3.2.1.1. The name of the requested marketing item or materials.
  - 3.2.1.2. The quantity that has been requested.
  - 3.2.1.3. The type of branding that has been requested.

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#### 3.3. HYBRID MANDATORY BRIEFING REGARDING THE SCOPE OF WORK

- 3.3.1. Based on the nature of the requested work, a hybrid mandatory briefing meeting will be held with the appointed panel of service providers to provide detailed information on the required deliverables.
- 3.3.2. The panel of service providers will be responsible for ensuring that they understand the type and nature of the work required.

#### 3.4. SUBMISSION AND APPROVAL OF ARTWORK

- 3.4.1. The appointed panel of service providers will assign a project manager to oversee the requirements and scope of the work requested.
- 3.4.2. The appointed panel of service providers will assign a graphic designer to provide professionally designed and laid out artwork proofs for the requested marketing materials. The quantity of the proofs will be indicated as per the work requested.
- 3.4.3. The proposed artwork must be designed in line with the guidelines stipulated in the MQA's Corporate Identity Manual, including the correct application and placement of the MQA brand ensuring the correct size and the recommended branding area.
- 3.4.4. The MQA brand comprises:
  - 3.4.4.1. The MQA logo consisting of the Wordmark (that is, the designed depiction of the organisation's name, "MQA").
  - 3.4.4.2. The legislative full name of the organisation, that is, "Mining Qualifications Authority".
  - 3.4.4.3. The MQA colour palette / corporate colours comprising dark blue, orange, green, black, and grey applied as primary, secondary, or tertiary colours as required. The pantone colours (CMYK-RGB) are indicated in the Corporate Identity Manual.
  - 3.4.4.4. The corporate fonts / typography, which comprise:
    - 3.4.4.4.1. Arial (Regular, Italic, Bold, Bold Black, and Narrow) to use for the body text.
    - 3.4.4.4.2. Montserrat (Regular, Bold, SemiBold, and Medium), to use in designing, as well as for headings and sub-headings.
    - 3.4.4.4.3. The MQA tagline / slogan ("Mining Future Skills") in the official corporate colours, or in black and white colours where required. The full name and tagline are added on marketing materials but never as part of the official Wordmark.

#### 3.5. **DELIVERABLES**

3.5.1. Submit a quotation based on the request received from the MQA SCM Unit adhering to the specifications stipulated on the request for quotation document, including the delivery date and address. Unless indicated otherwise, the default delivery address will be the MQA's Head Office situated at Block B, 7 Anerley Road, Parktown, Johannesburg.

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- 3.5.2. The Customer Service and Communication Unit approves the SCM compliant quotation.
- 3.5.3. Upon receipt of the MQA purchase order, the Customer Service and Communication Unit provides a brief to the successful panel of service providers.
- 3.5.4. The service providers submit professionally designed artwork concepts using the MQA's branding guidelines for consideration. The number of the required concepts will be indicated in the request.
- 3.5.5. Upon receipt of the approved artwork, the service providers will indicate the delivery date for the marketing materials.

#### 3.6. APPROPRIATE QUALIFICATIONS, EXPERIENCE, SKILLS AND KNOWLEDGE

- 3.6.1. The Project Team members who submit qualifications obtained from institution outside South Africa must submit certificate of valuation from SAQA.
- 3.6.2. The MQA reserves the right to contact the provided reference clients via their provided contact details and should such reference clients not confirm the work and services as in the reference letter. The MQA shall consider such provided letter non-compliant.
- 3.6.3. The proposal must indicate the names of the persons or resources to be evaluated, failure to which will result in a score of zero (0) being awarded.
- 3.6.4. The CVs must also indicate where the experience was acquired and certified copies of qualifications must be attached.
- 3.6.5. The qualifications certifying date stamp must be valid for six (6) months prior to the closing date of this request for proposal.

#### 3.7. DURATION OF THE CONTRACT

- 3.7.1. The successful bidders will be appointed to render the requisite services portfolio for a maximum period of three (3) years
- 3.7.2. Work will start on signing of the contracts for all service providers that will form part of the panel.

#### 3.8. PROJECT MANAGEMENT

- 3.8.1. The appointed panel of service providers will be required to appoint a project manager to manage the MQA's accounts, and shall be given instructions by, or shall report to, the Customer Service and Communication Unit.
- 3.8.2. This panel of service providers will be generally managed by the Customer Service and Communication Unit.

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3.8.3. A quarterly management meeting may be held between the appointed panel of service providers, the project manager, and a representative from the Customer Service and Communication Unit, where deemed necessary.

#### 3.9. RESOURCE ALLOCATION

- 3.9.1. Allocate the following human resources per project:
  - 3.9.1.1. Project Manager
  - 3.9.1.2. Graphic Designer
  - 3.9.1.3. Editor and proof reader, where required or applicable.

The deliverables for this project would be the types of services the department may need which include the listed but not exhaustive items under the following categories:

# 3.9.2. List of Designed and Edited Marketing Material Including Printed Documents, Educative and Informative Materials

- Annual report
- A4 Books (Career Guidance Handbook, Disability Toolkit)
- Brochures (DL, A5, A6, Z-Card, etc.)
- Evaluation cards
- Exhibition visitor registration cards
- Flyers (printed)
- Notepads
- Newsletters
- Calendars
- Letterheads
- Complimentary slips
- Folders
- Business cards
- Banners
- Advertising templates (printed and digital formats)
- Company related documents including the Annual Performance Plan, Sector Skills Plan, Strategic Plan, MQA Funding Policy, etc.
- Flyers (digital format)
- Flip books
- Branding requirements (vehicles, internal and external of buildings)

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- Branded educational and informative materials such as mathematical sets, pencil cases, pens, booklets, conference and school bags, etc.
- Branded corporate clothing

#### 4. INTERGRITY AND CONFLICT OF INTEREST

- 4.1. The service providers that are part of the panel, shall, always, exhibit the highest level of integrity in the performance of all professional assignments and will accept only assignments for which there is a reasonable expectation that the assignment will be completed with professional competence.
- 4.2. The successful service providers that are part of the panel, are required to conduct the assignments allocated to them, and compile the required reports and or information with the utmost integrity and honesty and collect sufficient, appropriate evidence to ensure that the ultimate solution will assist the MQA to achieve its organisational goals and objectives.

#### 5. PROJECT PROPOSAL

- 5.1. The successful bidders will be required to submit the following:
  - 5.1.1. A short profile of the bidder.
  - 5.1.2. All the documents required as per the evaluation criteria.
  - 5.1.3. Details of the cost/fee breakdown for the services to be rendered.

#### 6. PROJECT PLAN

- 6.1. The service providers that are part of the panel, must submit a comprehensive project outline with deliverables and milestones for consideration and approval by the MQA. The project should be implemented as per scope and definition of work of this TORs or specification.
- 6.2. The successful bidders must submit a project execution plan with deliverables and timelines which the prospective service providers deems suitable for the delivery of the proposed project.
- 6.3. The MQA will consider and approve of the project plan before commencement of the project.

#### 7. PROJECT PRICING

- 7.1. The amount quoted must be denominated in South African Rand, and should include VAT.
- 7.2. The quoted price should be as per the scope of work.
- 7.3. The MQA may subject the award of the proposal to price negotiation with the preferred panel of service providers. This will, however, be exercised subject to the following principles.

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- 7.4. Negotiation may not allow any of the preferred service providers a second or unfair opportunity.
- 7.5. Is not detriment of any other prospective service providers; and
- 7.6. Does not lead to higher price than the proposal as submitted.

#### 8. EVALUATION CRITERIA

Proposals for the appointment of the panel of service providers will be evaluated in four (4) phases.

The first phase will be compliance; the second phase will be mandatory requirements; the third phase will be functionality including a site inspection for short-listed bidders; and the fourth phase will be pricing and specific goals in accordance with the Supply Chain Management Procurement policies (Preferential Point System).

#### 8.1. PHASE ONE (1): COMPLIANCE

#### RETURNABLE DOCUMENTS TO BE SUBMITTED

- 8.1.1. Proof of registration on Central Supplier Database System (CSD)
- 8.1.2. Valid Tax Clearance Certificate (Refer to SBD 2: Tax Clearance Certificate Requirements) or Tax PIN:
- 8.1.3. B-BBEE Certificate of Measured Entity (if no certificate is received, a score of zero will be allocated for evaluation purposes);
- 8.1.4. SBD 4: Declaration of Interests Form fully completed and appropriately signed;
- 8.1.5. SBD 6.1: Preference Points Claim Form, fully completed and appropriately signed;

NB: Prospective service providers who fail to submit the above documents will be disqualified and will not be evaluated further, however, to the extent that the applicable laws and regulations permit, prospective service providers will be contacted to address outstanding information within a reasonable timeline as determined by the MQA.

The request for such outstanding information will not be information that affects the substance of the proposal or that gives any of the prospective service providers unfair advantage to the other bidders.

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#### 8.2. PHASE TWO (2) MANDATORY REQUIREMENTS

#### A. ANNUAL REPORT SAMPLES

Submit three (3) compressed, electronic samples of an annual report, from three different clients, from any of the following financial years:

- a. 1 April 2024 31 March 2025
- b. 1 April 2023 31 March 2024
- c. 1 April 2022 31 March 2023
- d. 1 April 2021 31 March 2022
- e. 1 April 2020 31 March 2021

Therefore, submit a total of three (3) annual report samples, where each sample is from a different client and from a different financial year.

#### B. NEWSLETTER AND BROCHURE SAMPLES

Submit at least one sample of a newsletter and one sample of a brochure or leaflet, from different clients, from any of the following financial years:

- a. 1 April 2024 31 March 2025
- b. 1 April 2023 31 March 2024
- c. 1 April 2022 31 March 2023
- d. 1 April 2021 31 March 2022
- e. 1 April 2020 31 March 2021

Therefore, submit a total of one (1) newsletter sample and one (1) brochure or leaflet sample, where each sample is from a different client and from a different financial year.

#### 8.3. PHASE THREE (3) FUNCTIONALITY

The proposal will be evaluated on a five-point scale as follows:

- 0 = Required documents not submitted.
- 1 = Poor, does not meet criteria.
- 2= Fair, less than acceptable. Not sufficient for performance requirements.
- 3= Satisfactory, adequate for the performance requirements.
- 4 = Very good, above the average compliance to the requirement.
- 5 = Excellent, exceptional mastery of the requirement

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KPA ELEMENT		WEIGHT	SCORING MATRIX
KPA	FUNCTIONAL		
1. Reference	Provide a minimum of three	20	0 = No compliant reference letter
Letters:	(3) reference letters.		submitted.
Company			
documents	For the reference letter to		1 = One (1) compliant reference letter
Company	comply it must comply with		from different clients submitted for the
experience in the	the following:		experience in the editing, design, layout,
editing,	Be on the client letter		and printing of company documents
designing,	head, signed by relevant		within the five-year period prior to the
layout, and	officials, dated,		submission of a quotation to the MQA.
printing of	contactable (email/phone		
company	numbers), work done		2 = Two (2) compliant reference letters
documents, e.g.,	within 5 (five) years prior		from different clients submitted for the
annual report,	to closing date of this		experience in the editing, design, layout,
strategic plan,	request for proposal.		and printing of company documents
sector skills plan,	Detailing the experience		within the five-year period prior to the
etc (under	in the editing, designing,		submission of a quotation to the MQA.
Category 1).	layout, and printing		
	activities of company		3 = Three (3) compliant reference letters
	documents, that were		from different clients submitted for the
	undertaken for the client.		experience in the editing, design, layout,
	The reference letter must		and printing of company documents
	indicate that the work		within the five-year period prior to the
	was executed		submission of a quotation to the MQA.
	successfully, or client is		
	happy to recommend the		4 = Four (4) compliant reference letters
	service provider. The		from different clients submitted for the
	letters must be from		experience in the editing, design, layout,
	different clients.		and printing of company documents
			within the five-year period prior to the
	NB: The MQA reserves the right to contact the		submission of a quotation to the MQA.
	referees on the reference		
	letters via the contact		5 = Five (5) or more compliant reference
	details provided. Should such reference clients fail		letters from different clients submitted
	to confirm the work and services indicated in the		for the experience in the editing, design,
	reference letter, the MQA		layout, and printing of company
	shall consider such reference letter to not be		documents within the five-year period
	compliant.		prior to the submission of a quotation to
			the MQA.
	Mining Future Skills	5	

## 2. Reference Letters: Newsletters

Company
experience in the
editing, design,
layout, branding
and printing of
newsletters.

Provide a minimum of three (3) reference letters.

For the reference letter to comply it must comply with the following:

- Be on the client letter head, signed by relevant officials, dated, contactable (email/phone numbers), work done within 5 (five) years prior to closing date of this request for proposal.
- Detailing the experience in the editing, designing, layout, and printing activities of newsletters, that were undertaken for the client.
- The reference letter must indicate that the work was executed successfully, or client is happy to recommend the service provider. The letters must be from different clients.

- 10 0 = No compliant reference letter submitted.
  - 1 = One (1) compliant reference letter from different clients submitted for the experience in the editing, design, layout, and printing of newsletters within the five-year period prior to the submission of a quotation to the MQA.
  - 2 = Two (2) compliant reference letters from different clients submitted for the experience in the editing, design, layout, and printing of newsletters within the five-year period prior to the submission of a quotation to the MQA.
  - 3 = Three (3) compliant reference letters from different clients submitted for the experience in the editing, design, layout, and printing of newsletters within the five-year period prior to the submission of a quotation to the MQA.
  - 4 = Four (4) compliant reference letters from different clients submitted for the experience in the editing, design, layout, and printing of newsletters within the five-year period prior to the submission of a quotation to the MQA.
  - 5 = Five (5) or more compliant reference letters from different clients submitted for the experience in the editing, design, layout, and printing of newsletters within the five-year period prior to the submission of a quotation to the MQA.

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3. Reference Letters: Brochures

Company
experience in
editing, design,
layout, branding
and printing of
brochures.

Provide a minimum of three (3) reference letters.

For the reference letter to comply it must comply with the following:

- Be on the client letter head, signed by relevant officials, dated, contactable (email/phone numbers), work done within 5 (five) years prior to closing date of this request for proposal.
- Detailing the experience in the editing, designing, layout, and printing activities of brochures, that were undertaken for the client.
- The reference letter must indicate that the work was executed successfully, or client is happy to recommend the service provider. The letters must be from different clients.

10 0 = No compliant reference letter submitted.

- 1 = One (1) compliant reference letter from different clients submitted for the experience in the editing, design, layout, and printing of brochures within the five-year period prior to the submission of a quotation to the MQA.
- 2 = Two (2) compliant reference letters from different clients submitted for the experience in the editing, design, layout, and printing of brochures within the five-year period prior to the submission of a quotation to the MQA.
- 3 = Three (3) compliant reference letters from different clients submitted for the experience in the editing, design, layout, and printing of brochures within the five-year period prior to the submission of a quotation to the MQA.
- 4 = Four (4) compliant reference letters from different clients submitted for the experience in the editing, design, layout, and printing of brochures within the five-year period prior to the submission of a quotation to the MQA.
- 5 = Five (5) or more compliant reference letters from different clients submitted for the experience in the editing, design, layout, and printing of brochures within the five-year period prior to the submission of a quotation to the MQA.

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## 4. Capacity:

## **Project**

## Manager

Demonstrate the capacity and expertise of the senior personnel that will be project managing the design, layout and printing of various printed, informative and educative materials as listed in the scope of work under 3.2.9

#### 4.1 Experience

Provide a CV of a suitable, qualified and capable human resource with minimum of 5 years' Project Management experience in the design, layout and printing of various printed materials.

The CV must also indicate the company and the period where the experience was acquired.

NB: The proposal must indicate the name of the individual to be evaluated as a project manager for the experience of project managing the design, layout and printing of various printed materials, failure to do so will result in a score of zero (0) being awarded.

10 0= No compliant CV submitted.

> 1 = One (1) compliant CV submitted of a qualified project manager that will be assigned to the MQA's account. detailing one (1) to two years experience in project managing the design, layout, editing, and printing of various documents, as well as informative and educative materials...

> 2 = One (1) compliant CV submitted of a qualified project manager that will be assigned to the MQA's account, detailing three (3) to four (4) years experience in project managing the design, layout, editing, and printing of various documents, as well as informative and educative materials.

> 3 = One (1) compliant CV submitted of a qualified project manager that will be assigned to the MQA's account, detailing five (5) years experience in project managing the design, layout, and printing of various editing, documents, as well as informative and educative materials...

> 4 = A compliant CV provided of a qualified project manager with six (6) to seven (7) years relevant experience in project managing the design, layout, editing. and printing of various documents, as well as informative and educative materials..

> 5 = A compliant CV provided of a qualified project manager with eight (8) or more years relevant experience in

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			project managing the design, layout,
			editing, and printing of various
			documents, as well as informative and
			educative materials
	4.2 Qualifications	5	0 = No compliant qualification
	Provide certified copies of		submitted.
	qualifications		
	(certificate/National		1 = A relevant Certificate qualification in
	Diploma/Degree in project		project management or equivalent,
	management or equivalent		pitched at NQF level 5.
	qualification) of the		
	individual to be evaluated as		2 = A relevant Diploma qualification in
	the Project Manager.		project management or equivalent,
			pitched at NQF level 6.
	Qualifications can include		
	the following: Practitioner		3= A relevant Bachelor Degree
	Certification in Project		qualification in project management or
	Management/ Project		equivalent, pitched at NQF level 7.
	Management Professional		A relevent Decheler Henevire
	Certificate/ Bachelor of		4 = A relevant Bachelor Honours
	Commerce in Project		Degree qualification in project
	Management.		management or equivalent, pitched at NQF level 8.
			NOT level o.
	The qualification must at		5 = A Masters Degree qualification in
	least be pitched at NQF		project management or equivalent,
	level 7.		pitched at NQF level 9 or higher.
	ND. The musifications		phonod de regimento de riiginor.
	NB: The qualifications		
	certifying date stamp must		
	be valid, validity period must be 6 months prior to		
	the closing date of this		
	request for proposal.		
5. Capacity:	5.1 Experience	10	0 = No compliant CV submitted.
Graphic	Provide a CV of a graphic		
Designer	designer that will be assigned		1 = A compliant CV provided of a
Demonstrate	to work on the MQA's account		qualified person with one (1) to two (2)
expertise to	with five (5) years' experience		years relevant experience in the design,
graphic design	in the graphic design and		layout, editing, and printing of various
various branded	Mining Future Skills		

documents, as well as informative and marketing layout of various marketing materials as material. educative materials... listed in the scope of work The CV must also indicate 2 = A compliant CV provided of qualified under 3.2.9. the company and the period personnel with three (3) to four (4) years where the experience was relevant experience in the design, layout, editing, and printing of various acquired. documents, as well as informative and NB: The proposal must educative materials... indicate the name of the individual to be evaluated 3= A compliant CV provided of qualified personnel with five (5) years relevant as a graphic designer with experience in designing experience in design, layout, editing, various branded and printing of various documents, as well as informative and educative marketing material, failure to do so will result in a materials. score of zero (0) being awarded. 4 = A compliant CV provided of qualified personnel with six (6) to seven (7) years relevant experience in the design, layout, editing, and printing of various documents, as well as informative and educative materials... 5 = A compliant CV provided of a qualified person with eight (8) years or more relevant experience in the design, layout, editing, and printing of various documents, as well as informative and educative materials... 5.2 Qualifications 5 0 = No compliant qualification Provide certified copies of submitted. qualifications (Degree/National Diploma) 1 = A relevant Certificate qualification in graphic design. in graphic design pitched at NQF level 5. Qualifications can include the following: Bachelor of 2 = A relevant Diploma qualification in Arts in Graphic Design/ graphic design pitched at NQF level 6. nelor of Design in **Mining Future Skills** 

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Graphic Design/Diploma in		3= A relevant Bachelor Degree
Graphic Design/Diploma in		qualification in graphic design pitched
Media Practices (Graphic		at NQF level 7.
Design).		
		4 = A relevant Honours Degree
The qualification must at		qualification in graphic design pitched
least be pitched at NQF		at NQF level 8.
level 7.		
		5 = A Masters Degree qualification in
NB: The qualifications		graphic design pitched at NQF level 9
certifying date stamp must		or higher.
be valid, validity period must		
be 6 months prior to the		
closing date of this request		
for proposal.		
6.1 Experience	10	0 = A compliant CV with 0 to 12 months
Provide the CV of capable,		experience.
suitable, and qualified		·
Editor with a minimum of		1 = A compliant CV provided of a
5 years' editing		qualified person with one (1) to two (2)
experience.		years relevant experience in editing.
The CV must also indicate		2 = A compliant CV provided of qualified
where the experience was		personnel with three (3) to four (4) years
acquired.		relevant experience in editing.
NB: The proposal must		3= A compliant CV provided of qualified
indicate the name of the		personnel with five (5) years relevant
individual to be evaluated as		experience in editing.
an editor, failure which will		
result in a score of zero (0)		4 = A compliant CV provided of qualified
will be awarded.		personnel with six (6) to seven (7) years
ST.		relevant experience in editing.
		relevant experience in editing.
		relevant experience in editing.  5 = A compliant CV provided of a
		5 = A compliant CV provided of a
	Graphic Design/Diploma in Media Practices (Graphic Design).  The qualification must at least be pitched at NQF level 7.  NB: The qualifications certifying date stamp must be valid, validity period must be 6 months prior to the closing date of this request for proposal.  6.1 Experience  Provide the CV of capable, suitable, and qualified Editor with a minimum of 5 years' editing experience.  The CV must also indicate where the experience was acquired.  NB: The proposal must indicate the name of the individual to be evaluated as an editor, failure which will result in a score of zero (0)	Graphic Design/Diploma in Media Practices (Graphic Design).  The qualification must at least be pitched at NQF level 7.  NB: The qualifications certifying date stamp must be valid, validity period must be 6 months prior to the closing date of this request for proposal.  6.1 Experience Provide the CV of capable, suitable, and qualified Editor with a minimum of 5 years' editing experience.  The CV must also indicate where the experience was acquired.  NB: The proposal must indicate the name of the individual to be evaluated as an editor, failure which will result in a score of zero (0)

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	6.2 Qualifications	5	0 = No compliant qualification
	Provide certified copies of a		submitted.
	Certificate/National		
	Diploma/Degree/Honours in		1 = A relevant Certificate qualification
	English, Journalism,		in editing pitched at NQF level 5.
	linguistic or related field at		
	NQF level 8.		2 = A relevant Diploma qualification in
			editing pitched at NQF level 6.
	NB: The qualifications		
	certifying date stamp must		3= A relevant Bachelor Degree
	be valid, validity period must		qualification in editing pitched at NQF
	be 6 months prior to the		level 7.
	closing date of this request		
	for proposal.		4 = A relevant Honours Degree
			qualification in editing pitched at NQF
			level 8.
			5 = A Masters Degree qualification
			editing pitched at NQF level 9 or
			higher.
7. Project Plan	Provide a sample of a project	5	0 = No compliant annual report
Proposed project	plan for an annual report,		proposal submitted.
plan for an	detailing the timeframes and		
annual report	the resources (human and		1 = Compliant proposal submitted but
outlining the	tools) required to meet the		without indicating specific approaches
organisational	Parliamentary Deadline of 31		adopted with regards to the elements or
focus areas of	August each year.		focus areas listed to produce an annual
producing an			report.
annual report.	The project plan must		
	include the following:		2 = Compliant proposal submitted
	Project scope and		indicating specific approaches adopted
	objectives		with regards to the elements or focus
	2. Deliverables and		areas listed to produce an annual report.
	timeline:		
	Tasks and		3 = Compliant proposal submitted
	actionable items		indicating specific approaches adopted
	Project schedule		with regards to the elements or focus
	3. Action items and tasks:		areas listed to produce an annual report,
	Develop a list of		as well as clear timeframes regarding
	actionable items		the commencement of the planning and
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outlining the steps production of the final document, as well for each task as the human resources involved. Resources needed to complete the project: Compliant proposal submitted indicating specific approaches adopted Tools software with regards to the elements or focus Personnel needed to areas to produce an annual report, as complete the project well as clear timeframes regarding the and their commencement of the planning and responsibilities production of the final document, as well Designing tools as the human resources involved. 5. Communication plan Additionally, the proposal includes at with the client least one (1) relevant risk of producing an annual report document and proposing a mitigating plan. Compliant proposal submitted indicating specific approaches adopted with regards to the elements or focus areas to produce an annual report, as well as clear timeframes regarding the commencement of the planning and production of the final document, as well as the human resources involved. Additionally, the proposal includes at least two (2) or more relevant risks of producing an annual report document and proposing a mitigating plan Total 90

Note: All bidders must obtain 55 out of 90 points on functionality to be evaluated further for a site inspection.

#### SITE INSPECTION

KPA	ELEMENT	WEIGHT	SCORING MATRIX
КРА	FUNCTIONAL	10	
Site inspection to be	To make available for	10	0 = No office premises provided for
conducted at the	inspection, the business		inspection.
premises of short-listed	or office premises that the		1 = Has office premises, however:
bidders.	short-listed service		No in-house industrial printer or
	provider or company		partnership with a printing
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utilises to conduct their company offering offset business. lithography, digital, screen and inkjet printing services. 2 = Has office premises: Has an in-house industrial printer or partnership with a printing company offering offset lithography, digital, screen and inkjet printing services. • Bidder has one in-house graphic designer, working in clearly demarcated office space; 3 = Has office premises: Has in-house industrial printer or partnership with a printing company offering offset lithography, digital, screen and inkjet printing services. Bidder has a minimum of two in-house graphic designers, working in clearly demarcated office space; • Has designing hardware (e.g. Apple MacBook, Aser, Dell, etc.) and software for design and layout work (e.g. Adobe InDesign, Serif DrawPlus, CorelDraw, etc.). 4 = Has office premises Has an in-house industrial printer or partnership with a printing company offering offset lithography, digital, screen and inkjet printing services. Bidder has a minimum of two in-house graphic designers,

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## working in clearly demarcated office space; • Has designing hardware (e.g. Apple MacBook, Aser, Dell, etc.) and software for design and layout work (e.g. Adobe InDesign, Serif DrawPlus, CorelDraw, etc.); Has software to create HTML5 flipbooks, e.g. FlipHTML5, Flipsnack, YUMPU, iSpringFlip, PUBHTML5. 5 = Has office premises: Has an in-house industrial printer or partnership with a printing company offering offset lithography, digital, screen and inkjet printing services. • Bidder has a minimum of two in-house graphic designers and a professional editor working in clearly demarcated office space; • Has designing hardware (e.g. Apple MacBook, Acer, Dell, etc.) and software for design and layout work (e.g. Adobe InDesign, Serif DrawPlus, CorelDraw, etc.); Has software to create HTML5 flipbooks, e.g. FlipHTML5, Flipsnack, YUMPU, iSpringFlip, PUBHTML5. Note: Bidders must obtain a minimum of 5 points out of 10, to be considered for overall

Note: Bidders must obtain a minimum of 5 points out of 10, to be considered for overal functionality calculation for this category.

Total	10
Grand total	100

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All service providers that tender proposals as part of the panel, who will score less than 55 out of 90 points in total for functionality and less than 5 out of 10 on site inspection will not be considered further and will be regarded as having submitted a non-responsive proposal.

#### 9.4 PHASE FOUR (4): PRICING AND SPECIFIC GOALS

During the fourth phase proposals will be evaluated using the 80/20 preference points system in accordance with the PPPFA guidelines. Based on this system the points will be allocated as follows:

Criteria	Points
Price	80
Specific goals	20

The shortlisted or appointed bidders will only be evaluated on price and specific goals as and when they are requested to submit proposals/quotations for services. They will be evaluated using 80/20 points principle, where 80 points will be allocated price and 20 points for specific goals.

Specific goals Points will be awarded to a bidder in accordance with the table below:

PREFERENCE GOAL	80/20	Documents for verification
GOAL 1 - B-BBEE Status		
Level of Contributor	15	
<b>Maximum Points</b>		
1	15	B-BBEE Certificate/Sworn Affidavit
2	14	B-BBEE Certificate/Sworn Affidavit
3	10	B-BBEE Certificate/Sworn Affidavit
4	8	B-BBEE Certificate/Sworn Affidavit
5	6	B-BBEE Certificate/Sworn Affidavit
6	5	B-BBEE Certificate/Sworn Affidavit
7	4	B-BBEE Certificate/Sworn Affidavit
8	2	B-BBEE Certificate/Sworn Affidavit
Non-compliant contributor	0	

GOAL 2 – Promotion of		Documents for verification
Black Woman/Youth/	)	
Disable/Rural Area	5	
Maximum Points		
Business owned by equal to or	2	B-BBEE Certificate/Sworn Affidavit
more than 50% black people		
who are woman		
Business owned by equal to or	1	B-BBEE Certificate/Sworn Affidavit
more than 50% black people		
who are youth Mining	Future Skills	

Business owned by equal to or	1	B-BBEE Certificate/Sworn Affidavit
more than 50% black people		
with disability		
Business owned by equal to or	1	B-BBEE Certificate/Sworn Affidavit
more than 50% black people		
living in rural areas		

- 9.4.1. Service Providers that tender proposals to be part of the panel, must submit original and valid B-BBEE Status Level Verification Certificate or certified copies thereof, issued by accredited Verification Agencies by SANAS or Registered Auditor approved by the Independent Regulatory Board of Auditors (IRBA), together with their bids, to substantiate their B-BBEE claims.
- 9.4.2. Exempted Micro Enterprise must submit a letter from the Accounting Officer who is appointed in terms of the Close Corporation Act.
- 9.4.3 Service Providers who do not submit B-BBEE Status Level Verification Certificate or Sworn Affidavit are non-compliant contributors to be B-BBEE and do not qualify for preference points for specific goals.
- 9.4.4 The MQA is an equal opportunity and affirmative action employer. It shows the same commitment to those who wish to provide services to the MQA via the procurement process.
- 9.4.5 It should be noted that regard will be given to those proposals from persons or companies which were previously disadvantaged, or which show evidence of skills transfer and representativeness.
- 9.4.6 This does not preclude the formation of consortiums or the inclusion of proposals on how this project can be used to further the aims of transformation.

#### b. TERMS AND CONDITIONS OF THE BID

- Awarding of this contract will be subject to the service provider's acceptance of the Supply Chain
   Management's general conditions of contract.
- b. The MQA reserves the right to terminate the contract if there is clear evidence of non-performance and or poor quality of work.
- c. MQA may at its sole discretion, award an assignment or any part thereof to more than one bidder (s).
- d. Payment will only be made for acceptable work completed and timeously delivered.
- e. The MQA may undertake due diligence to qualifying service provider to ascertain functionality.
- f. Mining Qualifications Authority reserves the right not to award the bid to service providers.
- g. Any suggestions during the progress meetings, once accepted by both parties, shall form part of the contract.

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#### **TECHNICAL ENQUIRIES**

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