

SPECIAL CONDITIONS (AERIAL SURVEILLANCE SECURITY OPERATIONS)

Agreement Between Transnet SOC Ltd (acting through its division Transnet Pipelines) and _____ for The Provision of Aerial Surveillance Security Services in the form of RPAS (Drone) Surveillance to safeguard Transnet Infrastructure and Assets.

Schedule 1**SPECIAL CONDITIONS FOR SPECIALISED SECURITY OPERATIONS (RPAS (Drone) Surveillance)****1. SCOPE OF THE SERVICES**

- 1.1. The primary focus of the provision of the Services by the Contractor to Transnet is to ultimately reduce crime incidents from (TPL) Pipeline tampering, damage, attempted and theft of product and physical asset protection in any form that involve theft of product from its pump stations, block valve chambers and the actual pipeline by:
- 1.2. Aerial Surveillance services shall be provided, in respect of:
 - a. Pipeline Asset Protection (Pipeline Infrastructure - active/non-active).
 - b. Product theft out of block valve chambers.
 - c. Security Risk Assessment, Security Plan, Risk Mitigation and Advisory.
 - d. Security Detection (Criminal).
 - e. Security Activation and Response.
 - f. Security Integrated Operations.
 - g. Special Security Operations.
 - h. Security Information Management (Information Gathering, & Reporting).
 - i. Stakeholder Engagement.
 - j. Security Research and Advisory.
- 1.3. If the targets set out in clause 1.1 above are reached it could be considered as a factor when considering the renewal of the Agreement. Note that this is merely a factor in renewal and does not guarantee renewal. Should Transnet elect to renew the Agreement, the service levels as set out in clause 1.1 above will be reviewed.

To be able to execute this primary focus effectively, the following strategy, amongst other functions, which functions of the Services are clearly detailed in Schedule 2 (Scope of the Contractor's Services), shall be provided by the Contractor:

- a. Conduct an international, national RSA (country), provincial, area and operational targeted locality - security threat risk assessment and security plan.
- b. Apply the Intelligence Life Cycle Methodology.
- c. Apply tactical, operational, and strategic information/intelligence to afford further risk mitigation and result in successful convictions.
- d. To gather evidence on its activities; approved/supported by Law Enforcement using Analytical software / tool application, processing, and reporting. Notebook Analysis, Online Intelligence, Power BI, etc.
- e. To work very closely with the law enforcement.
- f. To support effects based driven operations (based on detailed management information) and to support the apprehension of syndicate members after sufficient evidence has been gathered, to ensure a successful prosecution and conviction.
- g. To gather evidence on syndicate members after their bail release, conviction, and execution of their sentence to prove that they are hardly rehabilitated and upon being released, including on probation, they normally return to their previous criminal activities.
- h. To support the criminal justice system - NDPP (National Department of Public Prosecutions) during the prosecution process (providing evidence, testifying, etc); and
- i. Satisfy client requirements, inclusive of daily, weekly, monthly, quarterly, and annual products.

2. PERFORMANCE-BASED CONTRACT MANAGEMENT

- 2.1. Transnet will manage this Agreement through a performance management system, details of which are set out in the Service Level Agreement (Schedule 3) and clause 20 of the Master Agreement. The Contractor's performance in the rendering of the Service(s) will be monitored monthly and quarterly and assessed on a yearly basis for the duration of this Agreement against measurable standards. Remedial action is expected from the Contractor if the quality of such Service(s) falls below 90 (ninety) percent of the prescribed service level(s) required.
- 2.2. Should the Contractor fail to take the necessary remedial action to restore the quality of its Service(s) to the required performance standard within a time period to be determined by Transnet, then sub-clause 22.2 (Termination) of the Master Agreement will be invoked.