

Title	Request for Quotation: Job Profiling, Job Evaluation and Job Evaluation
	Training for SAAT
PROPOSAL	SP005-25
Validity Period	60 days
PROPOSAL Open	25 November 2025
PROPOSAL Closes	03 December 2025
SAAT Business Unit	Human Resources
E-Mail	fisanimthembu@flysaa.com

SAAT requests your quotation for Job Profiling, Job Evaluation and Job Evaluation Training. Please furnish all information as requested and return your quote on/before the date stipulated. Late and incomplete submissions may invalidate the quote submitted.

NAME OF VENDOR:
POSTAL ADDRESS:
TELEPHONE NO.:
CELL NO:
E MAIL ADDRESS:
CONTACT PERSON:

This PROPOSAL (Request for Quotation) will be evaluated on Critical, Functional and Pricing and BBBEE criteria as per paragraph 2.

### 1. REQUIRED DOCUMENTATION TO BE ATTACHED

a) SARS Tax Clearance Certificate (or proof of application for same where applicable)

Please note new National Treasury instruction for national and international Service

Providers' compliance:

http://www.treasury.gov.za/legislation/pfma/TreasuryInstruction/Treasury%20Instruction%203 %20of%202014%202015%20on%20Tax%20Clearance%20Certificates.pdf

- b) CSD report
- c) BBBEE Certificate
- d) CIPC Company registration
- e) Service Provider are to provide relevant documentation in support to the Evaluation Criteria.



### 2. CONDITIONS

- ➤ The final terms and conditions are subject to negotiations and issuance of an offer to purchase to the successful Service Provider.
- Final payment terms will be negotiated with the successful Service Provider before awarding the PROPOSAL.
- > The Service Provider shall provide its best price in the PROPOSAL. This price will be considered together with all other relevant criteria in the quote. The validity period will be 24months.
- ➤ The PROPOSAL shall be awarded, whether in whole or in part, at the sole and absolute discretion of SAAT. SAAT hereby represents that it is not obliged to award this PROPOSAL to any Service Provider. SAAT is entitled to retract this PROPOSAL at any time as from the date of issue. SAAT is not obliged to award this PROPOSAL to the Service Provider that quotes the best price. In the event, that SAAT does make an award and should the successful Service Provider then fail to honor its quote, such Service Provider shall be liable to SAAT for any damages SAAT may incur as, a result of such breach.
- ➤ The Service Provider shall be disqualified from quoting if any attempt is made either directly to solicit and/ or canvass any information from any employee or agent of SAAT regarding this PROPOSAL from the date the offer is submitted until the date of award of the PROPOSAL.
- > SAAT will adjust any arithmetical errors found in the Quotation and shall advise the Service Provider accordingly.
- > Quotations and any information contained within will be treated as confidential and will not be disclosed to any third party including other Service Providers.

## The successful Service Provider shall:

- ➤ Provide services in accordance with the scope of services, at the negotiated prices and in accordance with the agreed timeline;
- > Enter into a non-exclusive agreement when requested to do so by SAAT within the stipulated period;



- ➤ Be liable for all additional expenses incurred by SAAT in having to call for Proposals afresh and/ or accepting any less favorable Quote in the event that the Service Provider fails to enter into an agreement with SAAT timeously.
- ➤ The PROPOSAL will be evaluated in line with the "Preferential Procurement Policy Framework Act Regulations of 2017"

The following preference point systems are applicable to all PROPOSALS:

- the 80/20 system for requirements with a Rand value of up to R4 000 000 (all applicable taxes included); and
- the 90/10 system for requirements with a Rand value above R4 000 000 (all applicable taxes included).

Preference points for this PROPOSAL shall be awarded for:

- (a) Price; and
- (b) B-BBEE Status Level of Contribution

### 3. BACKGROUND

South African Airways Technical (SAAT) is Africa's largest and most advanced Maintenance, Repair & Overhaul (MRO) provider. It's a wholly-owned subsidiary of South African Airways group and is based in Johannesburg. Centre for Aviation, South African Airways.

### SCOPE OF WORK/SPECIFICATIONS

South African Airways Technical (SAAT) seeks to appoint a qualified external service provider to conduct comprehensive Job Profiling, Job Evaluation and Job Evaluation Training for its technical and support departments. The objective is to ensure:

- Accurate, updated, and compliant job profiles.
- A consistent, equitable job grading structure aligned to SAAT's organisational architecture.
- Capability-building within HR and line management to manage the job evaluation system internally.
- Alignment with industry best practices and South African labour legislation.



The appointed service provider will be required to:

- Update and standardise job profiles across technical, operations, support and administrative roles.
- Evaluate and grade jobs using an approved job evaluation methodology and must have worked with at least one of the following systems: Paterson, Hay, Peromnes, or Mercer
- Ensure internal equity and consistency across job families and levels.
- Strengthen remuneration and workforce planning foundations.
- Provide practical job evaluation training to HR practitioners, union representatives, and selected management.

# 1.1. Job Profiling & Job analysis:

Conduct job analysis using:

- Structured interviews
- Job questionnaires (online or manual)
- Focus groups (where required)
- Ensure inclusion of technical competencies relevant to SAAT's aviation maintenance environment.

### 1.2. Job profile development

For each job profile, compile:

- Job title and reporting lines.
- Job purpose.
- Key responsibilities & outputs.
- Working conditions and physical demands
- Minimum qualifications & professional registrations (e.g., AME licences).
- Experience requirements.
- Technical and behavioural competencies.
- Compliance requirements (SACAA, ISO, aviation safety, etc.).

## 1.3. Job Profile Validation

- Present draft profiles to HR and Line Management.
- Facilitate validation workshops.
- Finalise and sign off all job profiles.

### 1.4. Job Evaluation Training

(Target Participants)

HR Practitioners & line managers.



# **Expected Outcomes:**

- Complete repository of approved SAAT Job Profiles.
- Job Evaluation Report, including grading outcomes, rationale, risks, and recommendations.
- Certification on job analysis and evaluation.

# 2. Evaluation criteria

The criteria and weights are as follows:

Phase 1 - Critical Evaluation Criteria (If applicable)

NO.	DESCRIPTION	BIDDER TO INDICATE EVIDENCE (YES / NO)
1	<ul> <li>Bidders must demonstrate that their proposed solution:</li> <li>Demonstrable experience in job profiling and evaluation.</li> <li>Certified practitioners in the relevant job evaluation methodology.</li> <li>Experience working with South African labour law, equitable pay requirements, and organisational design.</li> <li>Ability to conduct work on site at SAAT facilities, confirm availability for onsite training.</li> <li>Adaptability to unionised environments.</li> <li>Create success profiles against existing job profiles.</li> </ul>	
2	Two (2) Contactable references to prove successful implementation in large, regulated environments	
3	<ul> <li>FUNCTIONAL CAPABILITY</li> <li>Job analysis.</li> <li>Job profile development.</li> <li>Job profile validation.</li> <li>Job evaluation (methodology &amp; Governance)</li> <li>Job evaluation training.</li> <li>Reporting &amp; Governance.</li> </ul>	



	TECHNICAL & SECURITY COMPLIANCE	
4	Cloud readiness & scalability across sites	
	Security, POPIA compliance, and role-based access	
	IMPLEMENTATION EXPERIENCE & SUPPORT	
5	IMPLEMENTATION EXPERIENCE & SUPPORT     Proven implementation in regulated environments	

# **PHASE 2: Price and BBBEE Evaluation**

PRICE	80
SPECIFIC GOALS	20
TOTAL	100

PHASE 2: PRICE AND PREFERENTIAL PROCUREMENT POINTS		ALLOCATION OF POINTS
PRICE		80
SPECIFIC GOAL 1.	ACHIEVEMENT LEVEL	POINTS
	100% Black ownership	10
Persons historically	75% - 99% Black ownership	8
disadvantaged	60% - 74% Black ownership	6
on the basis of race	50% - 51% Black ownership	3
	Below 50% Black ownership	0
Total points		10



SPECIFIC GOAL 2.	ACHIEVEMENT LEVEL	POINTS
	100 % owned by persons living with disabilities	5
Persons	75% - 99 % owned by persons living with disabilities	3
historically disadvantaged based on	60% - 74% owned by persons living with disabilities	2
disability	51% - 59% owned by persons living with disabilities	1
	Below 50 % owned by persons living with disabilities	0
Total points		5
SPECIFIC GOAL 3.	ACHIEVEMENT LEVEL	POINTS
	100% Woman ownership	5
Persons historically	99% - 75% Woman ownership	3
disadvantaged	74 % - 60% Woman ownership	2
based on gender	50 % - 51% Woman ownership	1
	Below 50 % Woman ownership	0
Total points		5
GRAND TOTAL POINTS	- PRICE & PREFERENCIAL PROCUREMENT	100 points



### 7. PRICING

Please submit a breakdown of your pricing in an excel format.

### 8. SUBMISSION OF PROPOSAL

The PROPOSAL pricing and required documents must be clearly addressed via e-mail to: <a href="mailto:gisanimthembu@flysaa.com">fisanimthembu@flysaa.com</a>, not later than Wednesday the 3<sup>rd</sup> of December 2025 at 16H00. (GMT + 2 hours)

Bids received after the official submission deadline cannot be accepted under any circumstances.

All the questions should be forwarded to the Project Manager not later than 1<sup>st</sup> of December 2025 to the following address: fisanimthembu@flysaa.com.

## 9. GENERAL TERMS AND CONDITIONS PROPOSAL

# a. Indemnify SAAT

SAAT shall not be responsible for payment of wages and or any other emoluments to the staff/workers of the Service Provider so deployed and it shall be the sole responsibility of the Service Provider to make payment to the said staff/workers in time and the Service Provider shall at all-time keep SAAT indemnified against any claim from its staff/workers in this regard. The Service Provider shall indemnify SAAT to make good any claim/penalty/loss or damages including costs thereof in respect of any breach or violation on any of the provisions of any law including labour laws governing the Service Provider's employees or contractors. In case of failure to make good above losses/expenses to SAAT, the same shall be claimed from the Service Provider.

#### b. Arbitration Clause

Any dispute which arises between the Service Provider and SAAT shall be negotiated with each other in good faith and shall use commercially reasonable endeavours to resolve such dispute within 15 (fifteen) business days of the dispute being declared. Should the Service Provider and SAAT be unable to resolve a dispute in accordance with the foregoing, any one of the parties may refer the matter to arbitration.

The arbitration will be held as an expedited arbitration in Johannesburg in accordance with the AFSA Rules for Expedited Arbitrations by 1 (one) arbitrator appointed by written agreement between the parties, including any appeal against the arbitrator's decision. If the parties cannot agree on the arbitrator or appeal arbitrators within a period of 10 (ten) business days after the referral of the dispute to arbitration, the arbitrator and appeal arbitrators shall be



appointed by the Secretariat of AFSA, who shall administer and manage the arbitration proceedings.

## c. Jurisdiction

This Agreement will in all respects be governed by and construed under the laws of the Republic of South Africa.

Submissions to reach SAAT by 16h00 pm on Wednesday, 3<sup>rd</sup> December 2025. (GMT + 2 hours) Bids received after the official submission deadline cannot be accepted under any circumstances.

SIGNATURE OF Service Provider:	
CAPACITY:	