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| **#** | **Question** | **Answer** |
| 1. | Could you please confirm the duration and expectation of professionally managed services to be provided by the supplier for the CTEM solution | 1.The provision of continuous threat exposure management (CTEM) professionalmanaged services for a period of five (5) years. |
| 2. | Training/Transfer of Skills – What is the expected timeframe for completing the knowledge transfer? Once this is done, Eskom security resources will take over the maintenance and management of the CTEM platform | 2.The knowledge transfer timeline remains flexible and will be finalized in agreement with the service provider.Eskom security resources will not assume responsibility for the maintenance or overall management of the CTEM platform. Instead, their role will be limited to executing defined operational tasks, which will be mutually agreed upon with the selected service provider in advance. |