

JOE GQABI DISTRICT MUNICIPALITY



**PROVISION OF AN INTEGRATED TELEPHONE SYSTEM FOR A PERIOD OF THREE
YEARS: JGDM2025/26-033
NAME OF BIDDER:**

CSD REGISTRATION NUMBER

SARS PIN

TAX REFERENCE NUMBER:

CLOSING DATE: 28 MAY 2026

CLOSING TIME: 12:00 (NOON)

**PREPARED BY:
JOE GQABI DISTRICT MUNICIPALITY
Corner Cole & Graham Street
Barkly East
9786
Tel-045 979 3000
Fax-045 971 0251**

INVITATION TO BID

Tenders are hereby invited from suitably qualified and experienced Service Providers for:

BID NUMBER	NAME AND DESCRIPTION	BRIEFING SESSION	CLOSING DATE
JGDM2025/26-033	PROVISION OF AN INTEGRATED TELEPHONE SYSTEM FOR A PERIOD OF THREE YEARS	COMPULSORY VIRTUAL BRIEFING SESSION DATE: 13 MAY 2026 TIME: 09:00 LINK: https://meet.google.com/jdh-dgha-ogg	28 MAY 2026

Bid documents will be available from the www.etenders.gov.za and the Joe Gqabi District Municipality website www.jgdm.gov.za. Hard copies of the bid document will be made available **only for bidders unable to download the documents** from Joe Gqabi District Municipality SCM offices Corner of Cole and Graham Street Barkly East from **24 APRIL 2026** upon payment of a non-refundable fee of R 200.00 rand for each document (either in cash, EFT or direct bank deposit to ABSA, 2380000019) Please quote the company name and bid number as reference. Payments must be made at the Cashier's Office, which is situated at the ground floor, Cnr of Graham and Cole Streets, Barkly East between the hours of 08h00 and 15h00 prior to the collection of the bid documents. Proof of purchase must be attached to the original Tender Document. Direct e-Tender and Municipal website tender document downloads are for free.

Completed bid documents must be placed in a sealed envelope clearly marked "**PROVISION OF AN INTEGRATED TELEPHONE SYSTEM FOR A PERIOD OF THREE YEARS: JGDM2025/26-033**" must be placed in the formal Tender Box situated outside the Main Building – JOE GQABI DISTRICT MUNICIPALITY, Corner of Cole & Graham Streets, Barkly East before **closing time of 12H00 (Noon) on 28 MAY 2026**. Thereafter, tenders will be opened in public. The submitted tenders shall remain valid for 120 days after the closing date. All tenders must be deposited in the tender box either by Bidders' representative or courier services, no municipal official will take responsibility to deposit any bidders' documents into the tender box situated at the address mentioned above.

EVALUATION CRITERIA

The bids will be evaluated and adjudicated in terms of 80/20 Preference Point System prescribed by the Preferential Procurement Policy Framework Act No.5 of 2000, pertaining to Preferential Procurement Regulations 2022, as well as the Joe Gqabi District Municipality's Supply Chain Management Policy-80 points will account for Price and 20 points relating to Specific Goals. Additionally to bid document completeness check and compliance with any tender conditions and failure to comply will render the bid non-responsive. Bids will be subjected to functionality criteria and bids that scores less than 60 out of 100 points will be considered non-responsive

It is a prerequisite that all prospective service providers who are not yet registered on the Central Supplier Database must be registered. The CSD registration can be done online via their website at <https://secure.csd.gov.za>

The Council reserves the right to extend the Tender Period and/or alter Conditions of Tender during the Tender Period at its own discretion.

Technical related enquiries should be directed to Mr P Matolengwe (Manager Information System Technology) by e-mail to professor@jgdm.gov.za during normal office hours. (Between 07H30 to 16H00, Monday to Friday)- Tel: 045 979 3070 or Evaluation Criteria related enquiries should be directed to Mr. Thomas Maseko (SCM Manager) at Joe Gqabi District Municipality by email masekot@jgdm.gov.za during normal office hours. (Between 07H30 to 16H00, Monday to Friday) – Tel: 045 979 3160

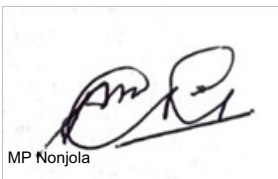
NB: NO BIDS FROM PERSONS IN THE SERVICE OF THE STATE WILL BE CONSIDERED FOR AWARD

Issued by

Mr. M. P Nonjola

Municipal Manager

Joe Gqabi District Municipality



MP Nonjola

Municipal Manager: Joe Gqabi District Municipality

Digitally Signed:21.04.2026 Reference: 32448 File plan:5/1

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BIDDERS SHALL TAKE NOTE OF THE FOLLOWING BID CONDITIONS:

1. JGDM shall not do business with any person in the service of the state.
2. Bidders must be registered on National Treasury's Central Supplier Database (CSD).
3. The Joe Gqabi District Municipality Supply Chain Management Policy will apply.
4. The Joe Gqabi District Municipality does not bind itself to accept the lowest bid or any other bid and reserves the right to accept the whole or part of the bid and to award to more than one bidder.
5. The Joe Gqabi District Municipality reserves the right to appoint more than one service provider.
6. Bids which are late, incomplete, unsigned or submitted by facsimile or electronically, will not be accepted.
7. All pages must be signed where necessary.
8. The completed and signed bid document must be submitted as original.
9. Additional annexure(s) is / are accepted only if cross referencing has been done and the page signed.
10. Bids submitted are to hold good for a period of 120 days.
11. Maximum of 20 points will be awarded to tender for specific goals for the Tenderer. Points scored on specific goals will be added to the points scored for price.
12. SARS pin and Tax Reference Number to be declared in the bid (cover page of the bid document). In the case of a Trust, Joint Venture, or Consortium each party to a Trust / Joint Venture/Consortium should submit a separate Tax Clearance Certificate
13. Bid documents must remain intact
14. Attach a proof of company office address regarding claiming of points for locality component per specific goals (Municipal account not older than 90 days or Municipal Clearance certificate or lease agreement or proof of address and affidavit from village residents only) **FOR LOCAL MUNICIPALITY AND DISTRICT MUNICIPALITY**
15. Use of Tippex AND erasable ink will render the bid non- responsive.
16. Declaration pages must be fully completed and signed.
17. Joint Ventures / consortiums must provide signed copies of such agreements and all other returnable documents for each partner to the Joint Venture.
18. Failure to complete and submit ALL required information will result in the bid being deemed non-responsive.

TERMS OF REFERENCE
PROVISION OF AN INTEGRATED TELEPHONE SYSTEM FOR A PERIOD OF THREE YEARS

1. PURPOSE

The Joe Gqabi District Municipality (JGDM) seeks to appoint a qualified and experienced service provider to supply, install, configure, and maintain a fully integrated telephone system that supports efficient voice communication between all municipal offices, including satellite locations, and external parties such as stakeholders, service providers, and the public. This is a term tender for a service provider for the Provision of an Integrated Telephone System for a period of three (3) years.

The solution must seamlessly integrate with the Municipality's existing Huawei telephone devices and current network infrastructure, ensuring compatibility, scalability, and reliability while minimising redundant costs. The system must provide a unified communication platform that improves collaboration, reduces costs, and enhances service delivery.

Current Situation

JGDM has currently a Voice Over Internet Protocol (VOIP) system in place with a Software based PBX that is hosted off-site. Connectivity is outsourced to various local and national service providers. Connectivity will not be required to be part of this tender. The service provider will supply and manage all voice connectivity (SIP Trunks).

The Municipality is the owner of Huawei telephones, and JGDM requires the supplier to leverage this investment in order to minimise unnecessary expenses.

2. SCOPE OF WORK

The successful bidder will be responsible for the following:

- **Supply:** Provision of all new hardware and software required for the complete solution. This includes the provisioning of SIP Trunks for inbound (DID) and outbound calling.
- **Installation & Configuration:** Physical installation, system programming, and integration with existing Huawei handsets and analog devices where possible. Configuring security and encryption for VoIP communications. Configuration and integration of the provided SIP Trunks.
- **Migration:** Seamless migration from the current hosted system, including the porting of existing telephone numbers to the new SIP Trunk provider.
- **Testing & Commissioning:** Full end-to-end testing of all features.
- **Training:** Administrator and end-user training.
- **Documentation:** Provision of full system documentation.
- **Telecommunication Services:** Provision of a dedicated, high-availability SIP trunk service with a defined number of concurrent channels. Provision of a detailed call billing (CDR) report and a single monthly invoice for both rental/lease fees and call charges.
- **Support & Maintenance:** Offering a service level agreement (SLA) for ongoing maintenance, technical support, and upgrades for both the platform and the SIP trunk service..
- **Lease:**
 - Bidders must provide with the proposed solution:

1. **Rental/Lease for three years**– covering a monthly rental fee structure for the same solution, inclusive of hardware, software, licensing, maintenance, SIP trunk rental, and call charges and support over three years.
 - The solution on offer must clearly specify:
 - Ownership terms at the end of the rental period.
 - Service and maintenance inclusions.
 - Warranty coverage and replacement timelines.
 - Call billing rates and included call bundles
 - Escalation clauses, if applicable.

Part 1: Technical Requirements & Functional Specifications

1.1 System Architecture & Core Requirements

Ref	Requirement	Detail / Verification
ARC-01	Deployment Model	The system must be a software-based IP-PBX/UCM (Unified Communications Manager). The core application must run on dedicated, vendor-recommended hardware appliances or as a virtual appliance (OVA/OVF).
ARC-02	Primary Location	The primary system server(s) must be installed and hosted within the JGDM data centre.
ARC-03	High Availability (HA)	The system must be configured in an active-active or active-passive high-availability cluster with automatic failover to eliminate a single point of failure. Failover must occur within 60 seconds without manual intervention.
ARC-04	Protocol Compliance	The entire system must be based on standard SIP (Session Initiation Protocol) RFC 3261. Proprietary protocols will not be accepted for core call control.
ARC-05	Existing Device Integration	The proposed system must demonstrate full interoperability with the existing JGDM Huawei SIP phone portfolio. The bidder must provide a detailed compatibility matrix and may be required to conduct a live interoperability test prior to award.
ARC-06	Remote Survivability	For major sites (Maletswai, Sterkspruit, Nqanqarhu, Burgersdorp), the system must support survivable remote endpoints or branch gateways. In the event of a WAN link failure to Barkly East, the following must remain operational at the remote site: <ul style="list-style-type: none"> • Internal calls between users at that site. • Incoming and outgoing PSTN calls via a local gateway. • Voicemail service.

1.2 Hardware Specifications

Ref	Component	Specification Detail
HW-01	Main Server	<ul style="list-style-type: none"> • CPU: Minimum Intel Xeon Silver 8-core or equivalent AMD EPYC processor. • RAM: Minimum 32GB ECC RAM. • Storage: Minimum 2x 480GB SSD in RAID 1 for operating system. Minimum 2x 1TB

Ref	Component	Specification Detail
		NVMe SSD in RAID 1 for call recording (if applicable) and database. <ul style="list-style-type: none"> • Network: Dual Gigabit or 10-Gigabit network interfaces for LAN segregation (voice/data).
HW-02	Analog Gateways	The bidder must supply appropriate SIP-to-Analog (FXS/FXO) gateways to support all existing analog devices. Gateways must be from the same vendor as the core system or be proven interoperable.
HW-03	Power Resilience	All critical infrastructure (servers, gateways, core switches) must be connected to a UPS system.

1.3 Software & Feature Requirements

Ref	Feature Category	Mandatory Requirements
SW-01	Call Routing	<ul style="list-style-type: none"> • Least Cost Routing (LCR): Must support multiple SIP trunks and route calls based on cost, with failover. • Time-Based Routing: Routes must change automatically based on time of day, day of week, and public holidays. • ANI/DNIS Routing: Incoming calls must be routed to specific groups/queues based on the number dialed (DNIS) or the number calling (ANI).
SW-02	Class of Service (COS)	System must support granular Class of Service (COS) and Routing Class of Service (RCOS) to restrict calls (e.g., international, mobile, premium) by user or group. Must include a "Day Mode" and "Night Mode" profile.
SW-03	Call Management	<ul style="list-style-type: none"> • Automated Attendant (IVR): Multi-level auto-attendant with custom prompts. • Call Queues: Skills-based queues with configurable announcements (wait time, queue position), timeout handling, and agent login/logout. • Hunt Groups: Sequential, circular, and uniform call distribution for up to 30 members per group (min. 25 groups).
SW-04	User Features	<ul style="list-style-type: none"> • 4-Digit Dialing: Across all sites. • Softphone: Native softphone clients for Windows, macOS, Android, and iOS. • Conference Bridging: Ad-hoc and meet-me conference bridges supporting a minimum of 6 parties. • Music on Hold: Support for custom audio files.
SW-05	Resilience & Management	<ul style="list-style-type: none"> • Automated Backups: Fully automated, encrypted backups of system configuration and CDR data to a network location on a daily basis. • Web Management: A modern, intuitive web-based administration interface with role-based access control. • Monitoring & Alerts: Integrated system health monitoring with ability to send email/SMS alerts for critical events (e.g., server down, disk space, trunk failure).

1.4 Call Accounting & Security

Ref	Requirement	Detail
CA-01	Call Detail Records (CDR)	System must generate detailed CDR for all calls, including: extension, caller ID, number dialled, trunk used, start time, duration, cost (if applicable), and account code.
CA-02	Reporting Suite	Must include a built-in reporting module capable of generating pre-defined and custom reports. Reports must be exportable to CSV, PDF, and scheduled for automatic email delivery.
CA-03	Forced Account Codes	System must require users to enter a valid (system-validated) account code for all toll calls. Account codes must be 4-12 digits.
CA-04	PIN Authorisation	System must allow for PIN-based authentication for users to access trunk lines from any handset.
CA-05	Security	<ul style="list-style-type: none"> • Network: Must support VLAN segregation. • Access: Must support TLS 1.2+ for SIP signalling and SRTP for media encryption. • Voicemail: Must require password-based access.
TEL-01	SIP Trunk Service	The service provider must provision and manage a minimum of 30 concurrent SIP channels on a highly available platform with a minimum uptime of 99.99%. The service must include number porting for all existing JGDM geographic numbers.
TEL-02	Call Billing	The service provider must provide a single, detailed monthly invoice itemising call costs. The bid must include a full call rate table for national, mobile, and international destinations.
TEL-03	Call Bundles	Bidders must include inclusive call bundles (e.g., inclusive minutes per month) as part of the monthly fee to provide cost predictability.

Part 2: Support, Warranty, and Service Level Agreement (SLA)

2.1 Warranty

- **Duration:** A full 3-year manufacturer's warranty must be provided for all hardware and software.
- **Coverage:** Warranty must include all parts, labour, and software updates/patches for the duration.
- **Response:** Next-business-day hardware replacement for non-critical components. Critical component (e.g., main server) replacement must be within 8 hours.

2.2 Mandatory Service Level Agreement (SLA)

The successful bidder will be bound by the following SLA. Penalties for non-compliance must be outlined in the bidder's proposal.

Incident Priority	Definition	Remote Response Time	On-Site Response Time (Barkly East)	Resolution Target
P1 – Critical	Total system outage, no calls possible. SIP Trunk service fully down.	1 Hour	4 Hours	6 Hours
P2 – Major	Major feature failure (e.g., all voicemail down, main queue failing). Significant SIP Trunk degradation.	2 Hours	8 Hours	24 Hours
P3 – Minor	Single user or phone issue, minor feature not working.	4 Hours	Next Business Day	5 Business Days
P4 – Request	New user setup, configuration change.	Next Business Day	Not Applicable	5 Business Days

- **Support Coverage:** Telephone and remote support must be available 24/7/365. On-site support coverage must be defined as 08:00 - 17:00, Monday to Friday, excluding public holidays.
- **Escalation:** A dedicated account manager and technical escalation path must be provided.

2.3 Rental Model Considerations

- The bidder remains the owner of all rented hardware and software for the duration of the contract.
- Continuous uptime and replacement of faulty equipment must be guaranteed at no additional cost.
- All rental pricing must be fixed for the full three-year period; no escalation beyond CPI unless agreed in writing.
- The Municipality will not be liable for any hidden or residual charges at the end of the rental term.
- An option to purchase the equipment at fair residual value at the end of the 3-year period may be proposed.

Part 3: Implementation & Deliverables

3.1 Project Plan

The bidder must submit a detailed project plan including:

- Project phases and timelines.
- Key milestones and deliverables.
- A risk mitigation plan.
- A communication plan.

3.2 Training

- **Administrator Training:** Comprehensive training for 4 JGDM IT staff on system administration, advanced configuration, troubleshooting, and reporting.
- **End-User Training:** Training materials (videos, quick-reference guides) and on-site training sessions for key user groups (e.g., receptionists, call centre agents, managers).

3.3 Documentation

The bidder must provide:

- **As-Built Documentation:** Detailed network diagrams, SIP trunk configurations, extension numbering plan.
- **Asset Register:** A complete list of all installed hardware with serial numbers.
- **User Manuals:** For both administrators and end-users.
- **Warranty and SLA Documents.**

Part 4: Site Schedule & Deployment Requirements

This schedule details all sites within the Joe Gqabi District Municipality (JGDM) that require integration into the new Unified Communications System. The bidder must use this information to accurately scope, price, and plan the implementation. Each site must be equipped with appropriate endpoints and, where necessary, survivable branch gateways.

Legend:

- **Site ID:** Unique identifier for tracking and documentation.
- **Endpoint Type:** SIP (IP Phone), ANA (Analog Adapter for fax/paging), CON (Console for receptionists), SURV (Survivable Branch Gateway/Appliance required).
- **Connectivity Note:** Assumes IP connectivity via municipal WAN. Bidder must confirm site-specific requirements during scoping.

Site ID	Town	Facility / Site	Est. Users	Endpoint Requirements (Qty & Type)	Notes / Special Requirements
JGD-HQ-01	Ekhephini (Barkly East)	Municipal Head Office (HQ)	150+	170 x SIP, 2 x CON, 2 x ANA	Primary Data Centre Location. Hosts core system servers. Requires DSS/BLF consoles for main reception.
JGD-BE-02	Ekhephini (Barkly East)	Water Treatment Works (WTW)	1	1 x SIP	Remote site. Standard IP phones.
JGD-BE-03	Ekhephini (Barkly East)	Roads Department Depot	4	4 x SIP	
JGD-AN-01	Maletswai	Satellite Office	18	18 x SIP	Major Site. Candidate for a SURV unit for local call survivability.
JGD-AN-02	Maletswai	Water Treatment Works (WTW)	3	3 x SIP	
JGD-AN-03	Maletswai	Billing Office	6	6 x SIP	
JGD-AN-04	Maletswai	Disaster Management Centre	6	6 x SIP, 1 x CON	Critical service. Requires high priority support.
JGD-BD-01	Burgersdorp	Billing Office	12	12 x SIP	

Site ID	Town	Facility / Site	Est. Users	Endpoint Requirements (Qty & Type)	Notes / Special Requirements
JGD-BD-02	Burgersdorp	Water Treatment Works (WTW)	2	2 x SIP	
JGD-BD-03	Burgersdorp	Roads Department Depot	2	2 x SIP	
JGD-ST-01	Steynsburg	Billing Office	1	1 x SIP	
JGD-ST-02	Steynsburg	Water Treatment Works (WTW)	1	1 x SIP	
JGD-ST-03	Steynsburg	Roads Department Depot	1	1 x SIP	
JGD-VS-01	Venterstad	Billing Office	1	1 x SIP	
JGD-VS-02	Venterstad	Water Treatment Works (WTW)	1	1 x SIP	
JGD-VS-03	Venterstad	Roads Department Depot	1	1 x SIP	
JGD-JT-01	James Calata	Billing Office	1	1 x SIP	
JGD-JT-02	James Calata	Water Treatment Works (WTW)	1	1 x SIP	
JGD-DD-01	Dordrecht	Roads Department Depot	1	1 x SIP	
JGD-MC-01	Nqanqarhu	Billing Office	1	1 x SIP	
JGD-MC-02	Nqanqarhu	Water Treatment Works (WTW)	3	3 x SIP	
JGD-MC-03	Nqanqarhu	Satellite	5	5 x SIP	

Site ID	Town	Facility / Site	Est. Users	Endpoint Requirements (Qty & Type)	Notes / Special Requirements
JGD-UG-01	Ugie	Billing Office	4	4 x SIP	
JGD-UG-02	Ugie	Water Treatment Works (WTW)	2	2 x SIP	
JGD-MF-01	Tlokoeng	Billing Office	1	1 x SIP	
JGD-MF-02	Tlokoeng	Water Treatment Works (WTW)	1	1 x SIP	
JGD-SS-01	Sterkspruit	Billing Office	3	3 x SIP	
JGD-SS-02	Sterkspruit	Water Treatment Works (WTW)	10	10 x SIP	
JGD-SS-04	Sterkspruit	Municipal Health Services	6	6 x SIP	
JGD-LG-01	Lady Grey	Billing Office	2	2 x SIP	
JGD-LG-02	Lady Grey	Water Treatment Works (WTW)	2	2 x SIP	
JGD-LG-03	Lady Grey	Roads Department / Fire Station	5	5 x SIP, 1 x CON	
JGD-RH-01	Rhodes	Water Treatment Works (WTW)	1	1 x SIP	
JGD-RO-02	Rossouw	Water Treatment Works (WTW)	1	1 x SIP	
JGD-FUT-01	Various	Future Expansion Sites	TBC	TBC	The system must be easily extensible to support a minimum of 5 additional sites and 50 additional users over the next 3 years without requiring a core hardware

Site ID	Town	Facility / Site	Est. Users	Endpoint Requirements (Qty & Type)	Notes / Special Requirements
					replacement.

Summary Totals for Bidding

- **Total Number of Sites:** 36
- **Total Estimated Users:** ~290
- **Estimated SIP Phones:** ~295
- **Estimated Analog Ports (for FXS devices):** ~1
- **Major Sites requiring Survivability (SURV):** 4 (Maletswai, Sterkspruit, and others TBD during scoping).

Note to Bidders: The estimated user counts are provided as a guide. The successful bidder will be required to conduct a detailed site survey before final installation to confirm exact quantities and requirements. The pricing must be based on these estimates but allow for reasonable variation confirmed post-survey.

Reporting Requirements:

The service provider shall submit the following reports to the Information Systems and Technology (IST) Section:

- Monthly service and uptime reports.
- Quarterly performance and maintenance reports.
- Incident and fault resolution reports.
- Annual system review and upgrade recommendation reports.

3. PRICING SCHEDULE

PRICING SCHEDULE & BILL OF QUANTITIES

Instructions to Bidders:

1. All prices must be fixed for the first 12 months.
2. CPI Escalation applicable from month 13 and 25, Successful Bidders must notify the Municipality one (01) month in advance of escalation implementation.
3. The quantities provided in the Site Schedule are estimates. The final quantities will be confirmed during a post-award site survey. Pricing must be firm but allow for a variation of up to 10% in quantities, to be adjusted via a contract variation.
4. Bidders must provide a detailed call rate table (TEL-02) and specify any inclusive call bundles (TEL-03).
5. Failure to fully complete the pricing schedule in all material respects may render the bid non-responsive.

RENTAL/ LEASE (36-Month Term)

B1: MONTHLY RENTAL FEES

Item Ref	Description	Quantity	Unit	Monthly Rental Price (VAT Excl.)
RENT-CORE-01	Rental of Core System (Servers, Software	1	Lot	
RENT-SURV-01	Rental of Survivable Branch Gateways	1	Each	
RENT-PHONE-01	Rental of New/Replacement Handsets & Consoles	1	Each	
RENT-TEL-01	Inclusive SIP Trunk Rental & Call Bundle	1	Lot	
RENT-SUPP-01	Inclusive Support, Maintenance & Software Updates	1	Lot	
	TOTAL MONTHLY RENTAL FEE			

B2: ONCE-OFF IMPLEMENTATION FEES (Non-Recurring Costs)

Item Ref	Description	Quantity	Unit	Unit Price (VAT Excl.)

Item Ref	Description	Quantity	Unit	Unit Price (VAT Excl.)
NRC-IMP-01	Once-off Implementation & Project Management Fee	1	Lot	
NRC-MIG-01	Once-off Data Migration & Training Fee	1	Lot	
	TOTAL ONCE-OFF IMPLEMENTATION FEE			

SUMMARY OF COSTS - OPTION B (RENTAL/LEASE)

Cost Category	Total Amount (R)
Total Once-Off Implementation Fee (B2)	R
Total Monthly Rental Fee (B1)	R
Sub-Total	
VAT	
GRAND TOTAL	R

CALL RATE TABLE

Bidders must complete the following table. Rates must be fixed for the 3-year contract period.

Destination	Rate (Rands per minute)
Local (Geographic)	
National (Geographic)	
Mobile (Major Networks)	

Destination	Rate (Rands per minute)
Mobile (Other)	
Toll-Free (0800)	
Shared-Cost (0860)	
Premium Rate (087)	
International	

4. RETURNABLES

Bidders must submit verifiable proof for the following. Failure will result in disqualification.

- 4.1 Valid ICASA license(s) for telecommunications equipment supply/support and service provision.
- 4.2 Detailed Technical Proposal and Project Implementation Plan (Methodology) with timelines
- 4.3 A written commitment to honour all manufacturer warranties and provide a 3-year comprehensive support warranty.
- 4.4 A completed Call Rate Table.
- 4.5 Copy of Project Leader's relevant qualification at NQF Level 6 or higher in IT or telecommunications

5. POOR PERFORMANCE AND PENALTIES

5.1 Overview

Joe Gqabi District Municipality (JGDM) expects the appointed Service Provider to maintain the highest standards of service quality, reliability, and professionalism throughout the contract period.

Any instance of poor performance, non-compliance, or failure to meet contractual obligations will result in corrective measures and may lead to financial penalties or termination of the contract.

5.2 Performance Expectations

The appointed Service Provider shall:

- Deliver, install, and configure the integrated telephone system in accordance with the approved implementation plan and technical specifications.
- Ensure uninterrupted service availability during the contract period.
- Respond to service calls and system failures within the agreed Service Level Agreement (SLA).
- Maintain a record of all faults, resolutions, and maintenance activities for audit purposes.
- Provide regular progress and performance reports as required by the Municipality.

5.3 Instances of Poor Performance

The following situations will be considered as poor performance:

1. Failure to meet delivery timelines without valid justification or written approval from the Municipality.
2. Partial delivery or installation of equipment or systems that do not meet the specified standards.
3. Supply of incorrect, substandard, or non-compliant equipment.
4. Frequent system downtime or service interruptions beyond the limits set in the SLA.
5. Failure to provide after-sales support or attend to service requests within the response time agreed upon.
6. Non-submission of mandatory performance, technical, or financial reports.
7. Breach of data security, confidentiality, or access control protocols.
8. Non-compliance with occupational health, safety, or regulatory standards.

5.4 Penalties

In the event of poor performance, the following penalties shall apply:

No.	Offence	Penalty / Corrective Measure
1	Failure to deliver within agreed timeframes	1% of total contract value per week of delay, up to a maximum of 10%
2	Incorrect or non-compliant delivery of equipment	Immediate replacement at supplier's cost within 5 working days
3	Failure to respond to critical system faults within SLA time limits	Deduction of 1% of monthly service fee per incident
4	Repeated downtime exceeding SLA threshold (more than 3 incidents in a month)	Written warning and possible suspension of contract
5	Failure to provide required reports or documentation	0.5% deduction from monthly invoice until submission
6	Breach of data security or unauthorised access	Immediate suspension pending investigation; full liability for damages
7	Failure to attend to user support or maintenance requests	1% deduction per unaddressed incident

5.5 Rectification and Escalation

- Upon identification of poor performance, the Municipality shall issue a written notice detailing the non-compliance and required corrective action.
- The Service Provider shall be given seven (7) calendar days to remedy the issue.
- Failure to correct within the stipulated period may result in:
 - Suspension of further payments,
 - Termination of the contract, and/or
 - Blacklisting in terms of Municipal SCM Regulations.

5.6 Contract Termination

Persistent poor performance, three (3) or more written warnings, or any willful neglect of contractual duties shall constitute grounds for termination of the contract by the Municipality with 30 days' written notice, without prejudice to any other legal remedies available.

5.7 Replacement and Remedial Action

Where the Service Provider fails to deliver as required:

- The Municipality reserves the right to procure replacement services or equipment from another vendor at the defaulting supplier's cost.
- All additional expenses, including administrative and logistical costs, shall be deducted from the supplier's payments or performance guarantee.

6. EVALUATION CRITERIA

A. Functionality

The bids will be evaluated on the basis of the Preferential Procurement Policy Framework Act (Act No.5, 2000), and the regulations pertaining thereto (2022), as well as the Joe Gqabi District Municipality's Supply Chain Management Policy 80/20 preference point system will be used.

CRITERIA	EVIDENCE REQUIRED	MINIMUM POINTS	MAXIMUM POINTS
COMPANY EXPERIENCE			
<p>Number of projects or similar in nature supplying, installing, configuring and maintaining integrated telephone system</p> <p>Value of >R500 000- 50 points Value of R300 001 – R500 000- 40 points Value of R200 000 – R300 000.00 – 30 points</p>	<p>1. CAPACITY ASSESSMENT</p> <p>Attach proof of previously completed projects. Acceptable proof includes:</p> <ul style="list-style-type: none"> a. Appointment letters <u>or</u> b. Orders <u>or</u> c. Contract <u>or</u> d. Invoices <p>AND</p> <p>2. PERFORMANCE ASSESSMENT</p> <p>For each completed project as mentioned above complete corresponding JGDM Performance Assessment Form (attached in the tender document) signed and stamped by each previous client for the submitted projects for each Appointment letter OR Order OR Contract OR invoices</p>	30	50
PROJECT LEADER EXPERIENCE			
<p>Number of years overseeing projects or similar in nature supplying, installing, configuring and maintaining integrated telephone system</p> <p>>5 years – 25 points 4 years – 20 points 3 years – 15 points</p>	Attached CV of project leader	<u>15</u>	<u>25</u>
METHODOLOGY			

A written methodology document addressing the specific project challenges and proposed approach	<p>25 (Excellent)- Methodology is detailed, innovative, and customised for JGDM. Demonstrates understanding of challenges (multiple remote sites, Existing equipment reuse, cost optimisation). Includes roadmap, risk mitigation, and new technology integration.</p> <p>20 (Good)- Methodology addresses key objectives with clear steps. Some tailoring to JGDM context but limited innovation or future-proofing.</p> <p>15 (Fair) Methodology is generic, not tailored to JGDM. Missing implementation detail or innovation.</p>	15	25
Total points		60	100

- ***Bidders must obtain minimum of 60 out of 100 points for Functionality to qualify for the evaluation of price and preference points.***

Price and Specific goals

Price : 80
 Specific Goals: 20

Specific Goals

Maximum points of 20 points will be awarded to tenderer for the specific goals for the tenderer; points scored on specific goals will be added to the points scored for price. Bidders are required to submit evidence as requested below to be able to be awarded points. Failure to submit evidence as required will result on bidders not being awarded points.

Specific Goals	Points	Points Claimed (Bidders must claim points)	Evidence required
1.HDI			
1.1 51 % owned by Black	4		Attach copy of Identity documents of

1.2 51 % owned by Women	2		Directors, Central Supplier database form (CSD) and Company Registration Documents.
1.3 51 % owned by Youth	2		
1.4 51 % owned by Disabled	2		
2. Locality			
Within the boundaries of the Joe Gqabi District Municipality (JGDM)	10		Attach a proof of company office address (Municipal account of owner of the relevant premises, not older than 90 days or Municipal Clearance certificate or lease agreement clearly ascribing responsibility of municipal services/ levies (Lessor or Lessee) or proof of address and affidavit from village residents only). Address as noted on the CSD shall be deemed to be the bidders address.
Within the boundaries of the Eastern Cape but outside JGDM	5		
Outside of the boundaries of the Eastern Cape	0		
Total	20		

NB: Failure to submit evidence as required will result on bidders not being awarded points.

GENERAL CONDITIONS

General conditions of the contract will apply in this bid.

DURATION

3 Years

VALIDITY OF THE BID

120 days validity

BRIEFING SESSION

Compulsory Virtual Session

RECEIPT, CLOSING DATE AND OPENING OF THE BID PROPOSALS

Completed tender documents must be placed in a sealed envelope clearly marked “**PROVISION OF AN INTEGRATED TELEPHONE SYSTEM FOR A PERIOD OF THREE YEARS: JGDM2025/26-033**”. These must be deposited in the Tender Box of Joe Gqabi District Municipality, situated outside the front entrance of Main Offices Building, at Corner of Cole and Graham Streets, Barkly East not later than 12H00 (Noon) on the **28 MAY 2026**

GLOSSARY OF ABBREVIATIONS AND ACRONYMS

Abbreviation / Acronym	Full Form / Meaning
AMI	Automatic Number Identification (The number of the caller)
ANA	Analog (Device or Adapter)
BLF	Busy Lamp Field
CA	Call Accounting
CDR	Call Detail Record
CON	Console (e.g., for a receptionist)
COS	Class of Service
CPU	Central Processing Unit
DID	Direct Inward Dialing
DNIS	Dialled Number Identification Service
DSS	Direct Station Select (Console)
ECC	Error-Correcting Code (Memory)
EPYC	AMD's server-grade processor line
FXO	Foreign Exchange Office
FXS	Foreign Exchange Station
HA	High Availability
ICASA	Independent Communications Authority of South Africa

Abbreviation / Acronym	Full Form / Meaning
IP	Internet Protocol
IP-PBX	Internet Protocol Private Branch Exchange
IST	Information Systems and Technology
IVR	Interactive Voice Response
JGDM	Joe Gqabi District Municipality
LCR	Least Cost Routing
NVMe	Non-Volatile Memory Express (High-speed storage)
OVA	Open Virtualization Appliance
OVF	Open Virtualization Format
PBX	Private Branch Exchange
PIN	Personal Identification Number
PoE	Power over Ethernet
PSTN	Public Switched Telephone Network
Qty	Quantity
RAID	Redundant Array of Independent Disks
RCOS	Routing Class of Service
Ref	Reference
RFC	Request for Comments (IETF standard documents)
SBC	Session Border Controller
SIP	Session Initiation Protocol
SLA	Service Level Agreement
SMS	Short Message Service

Abbreviation / Acronym	Full Form / Meaning
S RTP	Secure Real-time Transport Protocol
SSD	Solid-State Drive
SURV	Survivable (Branch Gateway/Appliance)
TBC	To Be Confirmed
TCO	Total Cost of Ownership
TLS	Transport Layer Security
UCM	Unified Communications Manager
UPS	Uninterruptible Power Supply
VAT	Value Added Tax
VLAN	Virtual Local Area Network
VoIP	Voice over Internet Protocol
VPN	Virtual Private Network
WAN	Wide Area Network
WTW	Water Treatment Works
ZAR	South African Rand (Currency Code)

SUPPLY CHAIN MANAGEMENT POLICY PREREQUISITES

The Joe Gqabi District Municipality [JGDM] has identified a general set of prerequisites for procurement. Bids will not be considered should the prerequisites not be met.

1.1 GENERAL PREREQUISITES

Introduction

This Section covers a general set of prerequisites that have been identified for supply chain management by the JGDM. All Bidders must submit the information requested below. Pro-forma data sheets can be found in the Annexures. Bidders will not be considered should the prerequisites not be met.

Criteria

- a) Proof of company registration and/or any other form of legal standing must be submitted by all bidders and the company composition form must be completed. See **Annexure "E"**.
- b) The Declaration of Interest form must be completed.
- c) The bid document must be completed in all respects in black ink.
- d) Bids must be submitted on original bid documents.
- e) Bid documents must remain intact and no portion may be detached.

Joint Ventures

- f) A joint venture that is awarded a contract with JGDM must be registered as a separate company with the Registrar of Businesses.
- g) The joint venture must be registered with South African Revenue Services.
- h) A separate bank account must be in place for the joint venture.

Clauses (f) and (h) will only be applicable after the awarding of the contract to the successful bidder.

JOE GQABI DISTRICT MUNICIPALITY

REFERENCE FORM OF BIDDER

ASSESSMENT OF BIDDERS PERFORMANCE BY INDEPENDENT REFERENCE

(This must be sent by the bidder to the references listed in the Experience of Tenderer schedule. All assessment forms must be attached to the tender submission.)

Name of Bidder	
Contract /Tender Number (If Applicable)	
Value of Contract	R
Date of commencement	
Contract Duration	
Contract Completion Date	

YOUR ASSESSMENT OF THE SERVICE PROVIDER'S PERFORMANCE IN THE FOLLOWING AREA	1	2	3	4	5
Please tick one of the blocks on the right hand side, 1=Poor, 5=Excellent					
Turn-around times					
Quality of feedback					
Accessibility and availability					
Reliability					
Customer satisfaction					
1=Poor; 2=Unsatisfactory; 3= Average; 4=Good; 5=Excellent					

COMMENTS

Name of person Completing this assessment form	
Designation (Only Director or relevant representative may sign)	

this form)	
Representing Firm	
Telephone number	
Email Address	
Date of Assessment	

OFFICIAL COMPANY STAMP	CLIENT'S COMPANY STAMP
SIGNATURE OF OFFICIAL RESPONSIBLE FOR COMPLETING ASSESSMENT FORM	

GENERAL CONDITIONS OF BID

1. INTERPRETATION

The word "Bidder" in these conditions shall mean and include any firm of Contractors or any company or body incorporated or unincorporated.

The word "Municipality" in these conditions shall mean the Joe Gqabi District Municipality.

2. EXTENT OF BID

This contract is for "**PROVISION OF AN INTEGRATED TELEPHONE SYSTEM FOR A PERIOD OF THREE YEARS: JGDM2025/26-033**"

3. CONTRACT TO BE BINDING

The formal acceptance of this Bid by the Municipality will constitute a contract binding on both parties, and the Municipality may require sureties to its satisfaction from the contractor, for the due fulfilment of this contract.

4. MODE OF BID

All Bids shall be completed and signed: All forms, annexures, addendums and specifications shall be signed and returned with the Bid document as a whole. **The lowest or any Bid will not necessarily be accepted.**

5. QUALITY

Should the specifications and / or descriptions not address any aspects of quality as specified, this should be clarified with the Municipality prior to the submission of a Bid.

6. INSURANCE CLAIMS, ETC.

The Council and Municipality shall not be liable in any manner in respect of any claims, damages, accidents and injuries to persons, property or rights or any other courses of civil or criminal action that may arise from the carrying out of this contract.

The contractor shall insure his / her / their personnel and any plant, machinery or other mechanical or electronic equipment involved in the fulfillment of this contract and shall indemnify the Council and the Municipality against all risks or claims which may arise.

It will be required from the successful Bidder to submit proof of insurance or any other valid form of indemnification to Council for scrutiny. Failure to do so within 14 (fourteen) days of acceptance of this Bid will be deemed to be a material breach of this contract and will render the contract null and void.

7. SIGNING OF DOCUMENTS

Bidders are required to return the complete set of documents duly signed.

8. PERIOD OF VALIDITY FOR BIDS AND WITHDRAWAL OF BID AFTER CLOSING DATE

All Bids must remain valid for a period of one hundred and twenty (120) days from the closing date as stipulated in the Bid document.

8.1 PENALTY PROVISION

Should the successful Bidder (s):

- [a] Withdraw the Bid during the afore-mentioned period of validity; or
- [b] Advise the Municipality of his / her / their inability to fulfil the contract; or
- [c] Fail or refuse to fulfill the contract; or
- [d] Fail or refuse to sign the agreement or provide any surety if required to do so;

Then, the Bidder will be held responsible for and is obligated to pay to the Municipality:

- [a] All expenses incurred by the Municipality to advertise for or invite and deliberate upon new Bids, should this be necessary.
- [b] The difference between the original accepted Bid price (inclusive of escalation) and:
 - [i] A less favourable (for the Municipality) Bid price (inclusive of escalation) accepted as an alternative by the Municipality from the Bids originally submitted; or
 - [ii] A new Bid price (inclusive of escalation).

9. VALUE ADDED TAX

In calculating the cost of the supply and delivery of services and / or material, the supplier will issue a "Tax Invoice" for all services rendered and / or materials supplied, which will reflect the exclusive cost of such services, goods or materials with the relevant Value Added Tax being added to the total.

VAT must be included in the Bid price, but must be shown separately (this applies only to VAT vendors).

10. PRICE ESCALATION

In line with consumer price index (CPI%) percentage from month 13 and 25 after appointment.

11. AUTHORITY TO SIGN BID DOCUMENTS

In the case of a Bid being submitted on behalf of a company, close corporation or partnership, evidence must be submitted to the Municipality at the time of submission of the Bid that the Bid has been signed by persons properly authorised thereto by resolution of the directors or under the articles of the entity.

12. DURATION OF THE CONTRACT

3 Years

13. DELIVERY PERIODS

In line with terms of reference

14. CLOSING DATE / SUBMITTING OF BIDS

Completed bid documents must be placed in a sealed envelope clearly marked “**PROVISION OF AN INTEGRATED TELEPHONE SYSTEM FOR A PERIOD OF THREE YEARS: JGDM2025/26-033**” must be placed in the formal Tender Box situated outside the Main Building – JOE GQABI DISTRICT MUNICIPALITY, Corner of Cole & Graham Streets, Barkly East before **closing time of 12H00 (Noon) on 28 MAY 2026**.

N.B. Bids which are not deposited in the relevant bid box on or before the closing date and time will not be considered. Faxed or e-mailed bids will not be considered.

15. BID ENQUIRIES

Technical related enquiries should be directed to Mr P Matolengwe (Manager Information Systems & Technology) by e-mail to professor@jgdm.gov.za during normal office hours. (Between 07H30 to 16H00, Monday to Friday) – Tel: 045 979 3070

Evaluation criteria related enquiries should be directed to Mr T. Maseko (SCM Manager) at Joe Gqabi District Municipality by email to: masekot@jgdm.gov.za during normal office hours. (Between 07H30 to 16H00, Monday to Friday – Tel: 045 979 3160

GENERAL CONDITIONS OF CONTRACT

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GENERAL CONDITIONS OF CONTRACT

1. Definitions

The following terms shall be interpreted as indicated:

- 1.1 “**Closing time**” means the date and hour specified in the bidding documents for the receipt of bids.
- 1.2 “**Contract**” means the written agreement entered into between the purchaser and the provider, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
- 1.3 “**Contract price**” means the price payable to the provider under the contract for the full and proper performance of his contractual obligations.
- 1.4 “**Corrupt practice**” means the offering, giving, receiving, or soliciting of any thing of the value to influence the action of a public official in the procurement process or in contract execution.
- 1.5 “**Countervailing duties**” are imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally.
- 1.6 “**Country of origin**” means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.
- 1.7 “**Day**” means calendar day.
- 1.8 “**Delivery**” means delivery in compliance of the conditions of the contract or order.
- 1.9 “**Delivery ex stock**” means immediate delivery directly from stock actually on hand.
- 1.10 “**Delivery into consignees store or to his site**” means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the provider bearing all risks and charges involved until the supplies are so delivered and a valid receipt is obtained.
- 1.11 “**Dumping**” occurs when a private enterprise abroad market its goods on own initiative in the RSA at lower prices than that of the country of origin and which have the potential to harm the local industries in the RSA.
- 1.12 “**Force majeure**” means an event beyond the control of the provider and not involving the provider's fault or negligence and not foreseeable. Such events may include, but is not restricted to, acts of the purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
- 1.13 “**Fraudulent practice**” means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.
- 1.14 “**GCC**” means the General Conditions of Contract.
- 1.15 “**Goods**” means all of the equipment, machinery, and/or other materials that the provider is required to supply to the purchaser under the contract.

- 1.16 **“Imported content”** means that portion of the bidding price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the provider or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as land costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the supplies covered by the bid will be manufactured.
- 1.17 **“Local content”** means that portion of the bidding price which is not included in the imported content provided that local manufacture does take place.
- 1.18 **“Manufacture”** means the production of products in a factory using labour, materials, components and machinery and includes other related value-adding activities.
- 1.19 **“Order”** means an official written order issued for the supply of goods or works or the rendering of a service.
- 1.20 **“Project site,”** where applicable, means the place indicated in bidding documents.
- 1.21 **“Purchaser”** means the organization purchasing the goods.
- 1.22 **“Republic”** means the Republic of South Africa.
- 1.23 **“SCC”** means the Special Conditions of Contract.
- 1.24 **“Services”** means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance, training, catering, gardening, security, maintenance and other such obligations of the provider covered under the contract.
- 1.25 **“Written”** or **“in writing”** means hand-written in ink or any form of electronic or mechanical writing.

2. **Application**

- 2.1 These general conditions are applicable to all bids, contracts and orders including bids for functional and professional services (excluding professional services related to the building and construction industry), sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise in the bidding documents.
- 2.2 Where applicable, special conditions of contract are also laid down to cover specific supplies, services or works.
- 2.3 Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.

3. **General**

- 3.1 Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a bid. Where applicable a non-refundable fee for documents may be charged.
- 3.2 Invitations to bid are usually published in locally distributed news media and in the institution’s website.

4. **Standards**

- 4.1 **The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.**

5. **Use of contract documents and information; inspection**

- 1. **The provider shall not, without the purchaser’s prior written consent, disclose the contract, or any**

provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the provider in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.

2. The provider shall not, without the purchaser's prior written consent, make use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.
3. Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the provider's performance under the contract if so required by the purchaser.
4. The provider shall permit the purchaser to inspect the provider's records relating to the performance of the provider and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.

6. Patent rights

- 6.1 **The provider shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of goods or any part thereof by the purchaser.**
 1. When a provider developed documentation/projects for the municipality or municipal entity, the intellectual, copy and patent rights or ownership or such documents or projects will vest in the municipality or municipal entity.

7. Performance Security

- 7.1 **Within thirty (30) days of receipt of the notification of contract award, the successful bidder shall furnish to the purchaser the performance security of the amount specified in SCC.**
- 7.2 The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the provider's failure to complete his obligations under the contract.
- 7.3 The performance security shall be denominated in the currency of the contract, or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms:
 - (a) a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser's country or abroad, acceptable to the purchaser, in the form provided in the bidding documents or another form acceptable to the purchaser; or
 - (b) a cashier's or certified cheque.
- 7.4 The performance security will be discharged by the purchaser and returned to the provider not later than thirty (30) days following the date of completion of the provider's performance obligations under the contract, including any warranty obligations, unless otherwise specified.

8. Inspections, tests and analyses

- 8.1 All pre-bidding testing will be for the account of the bidder.
- 8.2 If it is a bid condition that supplies to be produced or services to be rendered should at any stage during production or execution or on completion be subject to inspection, the premises of the bidder or contractor shall be open, at all reasonable hours, for inspection by a representative of the purchaser or an organization acting on behalf of the purchaser.

- 8.3 If there are no inspection requirements indicated in the bidding documents and no mention is made in the contract, but during the contract period it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.
- 8.4 If the inspections, tests and analyses referred to in clause 8.2 & 8.3 show the supplies to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.
- 8.5 Where the supplies or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such supplies or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the provider.
- 8.6 Supplies and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.
- 8.7 Any contract supplies may on or after delivery be inspected, tested or analysed and may be rejected if found not to comply with the requirements of the contract. Such rejected supplies shall be held at the cost and risk of the provider who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with supplies which do not comply with the requirements of the contract. Failing such removal the rejected supplies shall be returned at the providers cost and risk. Should the provider fail to provide the substitute supplies forthwith, the purchaser may, without giving the provider further opportunity to substitute the rejected supplies, purchase such supplies as may be necessary at the expense of the provider.
- 8.8 The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 23 of GCC.

9. Packaging

- 9.1 The provider shall provide such packaging of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packaging shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packaging, case size and weights shall take into consideration, where appropriate, the remoteness of the good's final destination and the absence of heavy handling facilities at all points in transit.
- 9.2 The packaging, marking and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, and in any subsequent instructions ordered by the purchaser.

10. Delivery and documents

- .1 Delivery of the goods and arrangements for shipping and clearance obligations shall be made by the provider in accordance with the terms specified in the contract.

11. Insurance

- .1 The goods supplied under the contract shall be fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified.

12. Transportation

- 12.1 Should a price other than an all-inclusive delivered price be required, this shall be specified.

13. Incidental services

1. The provider may be required to provide any or all of the following services, including additional services, if any:
 - performance or supervision of on-site assembly and/or commissioning of the supplied goods;
 - furnishing of tools required for assembly and/or maintenance of the supplied goods;
 - furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied goods;
 - performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties, provided that this service shall not relieve the provider of any warranty obligations under this contract; and
 - training of the purchaser's personnel, at the provider's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied goods.
2. Prices charged by the provider for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the provider for similar services.

14. Spare parts

- .1 As specified, the provider may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the provider:
 - (a) such spare parts as the purchaser may elect to purchase from the provider, provided that this election shall not relieve the provider of any warranty obligations under the contract, and
 - (b) in the event of termination of production of the spare parts:
 - (i) Advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and
 - (ii) Following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.

15. Warranty

- 15.1 The provider warrants that the goods supplied under the contract are new, unused, of the most recent or current models and that, they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The provider further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser's specifications) or from any act or omission of the provider, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.
- 15.2 This warranty shall remain valid for thirty six (36) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise.
- 15.3 The purchaser shall promptly notify the provider in writing of any claims arising under this warranty.
- 15.4 Upon receipt of such notice, the provider shall, within the period specified and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.
- 15.5 If the provider, having been notified, fails to remedy the defect(s) within the period specified, the purchaser may proceed to take such remedial action as may be necessary, at the provider's risk and expense and without prejudice to any other rights which the purchaser may have against the provider under the contract.

16. Payment

- 16.1 The method and conditions of payment to be made to the provider under this contract shall be specified
- 16.2 The provider shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfilment of other obligations stipulated in the contract.
- 16.3 Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of a valid tax invoice or claim by the provider.
- 16.4 Payment will be made in Rand unless otherwise stipulated.

17. Prices

1. Prices charged by the provider for goods delivered and services performed under the contract shall not vary from the prices quoted by the provider in his bid, with the exception of any price adjustments authorized or in the purchaser's request for bid validity extension, as the case may be.

18. Increase/decrease of quantities

- 18.1 In cases where the estimated value of the envisaged changes in purchase does not exceed 15% of the total value of the original contract, the contractor may be instructed to deliver the revised quantities. The contractor may be approached to reduce the unit price, and such offers may be accepted provided that there is no escalation in price.

19. Contract amendments

No variation in or modification of the terms of the contract shall be made except by written amendment signed by the parties concerned.

20. Assignment

20.1 The provider shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent.

21. Subcontracts

21.1 The provider shall notify the purchaser in writing of all subcontracts awarded under this contract if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the provider from any liability or obligation under the contract.

22. Delays in the provider's performance

22.1 Delivery of the goods and performance of services shall be made by the provider in accordance with the time schedule prescribed by the purchaser in the contract.

22.2 If at any time during performance of the contract, the provider or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the provider shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the provider's notice, the purchaser shall evaluate the situation and may at his discretion extend the provider's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.

22.3 The right is reserved to procure outside of the contract small quantities or to have minor essential services executed if any emergency arises, the provider's point of supply is not situated at or near the place where the supplies are required, or the provider's services are not readily available.

22.4 Except as provided under GCC Clause 25, a delay by the provider in the performance of its delivery obligations shall render the provider liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 21.2 without the application of penalties.

22.5 Upon any delay beyond the delivery period in the case of a supplies contract, the purchaser shall, without canceling the contract, be entitled to purchase supplies of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the provider's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the provider.

23. Penalties

23.1 Subject to GCC Clause 25, if the provider fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed good or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.

24. Termination for Default

- 24.1 The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the provider, may terminate this contract in whole or in part:
- (a) if the provider fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2;
 - (b) if the provider fails to perform any other obligation(s) under the contract; or
 - (c) if the provider, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.
- 24.2 In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the provider shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the provider shall continue performance of the contract to the extent not terminated.

25. Anti-Dumping and Counter-Vailing Duties and Rights

- 25.1 When, after the date of bid, provisional payments are required, or anti-dumping or countervailing duties are imposed, or the amount of a provisional payment or anti-dumping or countervailing right is increased in respect of any dumped or subsidized import, the State is not liable for any amount so required or imposed, or for the amount of any such increase. When, after the said date, such a provisional payment is no longer required or any such anti-dumping or countervailing right is abolished, or where the amount of such provisional payment or any such right is reduced, any such favourable difference shall on demand be paid forthwith by the provider to the purchaser or the purchaser may deduct such amounts from moneys (if any) which may otherwise be due to the provider in regard to supplies or services which he delivered or rendered, or is to deliver or render in terms of the contract or any other contract or any other amount which may be due to him.

26. Force Majeure

- 26.1 Notwithstanding the provisions of GCC Clauses 22 and 23, the provider shall not be liable for forfeiture of its performance security, damages, or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.
- 26.2 If a force majeure situation arises, the provider shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the provider shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.

27. Termination for Insolvency

- 27.1 The purchaser may at any time terminate the contract by giving written notice to the provider if the provider becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the provider, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the purchaser.

28. Settlement of Disputes

- 28.1 If any dispute or difference of any kind whatsoever arises between the purchaser and the provider in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.
- 28.2 If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the provider may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.
- 28.3 Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.
- 28.4 Notwithstanding any reference to mediation and / or court proceedings herein,
- (a) the parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and
 - (b) the purchaser shall pay the provider any monies due to the provider for goods delivered and / or services rendered according to the prescripts of the contract.

29. Limitation of Liability

- 29.1 Except in cases of criminal negligence or wilful misconduct, and in the case of infringement pursuant to Clause 6;
- (a) the provider shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the provider to pay penalties and / or damages to the purchaser; and
 - (b) the aggregate liability of the provider to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.

30. Governing Language

- 30.1 The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the parties shall also be written in English.

31. Applicable Law

31.1 The contract shall be interpreted in accordance with South African laws, unless otherwise specified.

32. Notices

32.1 Every written acceptance of a bid shall be posted to the provider concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his bid or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice.

32.2 The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice.

33. Taxes and Duties

33.1 A foreign provider shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser's country.

33.2 A local provider shall be entirely responsible for all taxes, duties, license fees, etc, incurred until delivery of the contracted goods to the purchaser.

33.3 No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid SARS must have certified that the tax matters of the preferred bidder are in order.

34. Transfer of Contracts

34.1 The contractor shall not abandon, transfer, assign or sublet a contract or part thereof without the written permission of the purchaser.

35. Amendment of Contracts

35.1 No agreement to amend or vary a contract or order or the conditions, stipulations or provisions thereof shall be valid and of any force unless such agreement to amend or vary is entered into in writing and signed by the contracting parties. Any waiver of the requirement that the agreement to amend or vary shall be in writing, shall also be in writing.

INVITATION TO BID

YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE JOE GQABI DISTRICT MUNICIPALITY

BID NUMBER:	JGDM2025/26-033	CLOSING DATE:	28 MAY 2026	CLOSING TIME:	12:00 (NOON)
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DESCRIPTION	PROVISION OF AN INTEGRATED TELEPHONE SYSTEM FOR A PERIOD OF THREE YEARS
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THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (MBD7).

BID RESPONSE DOCUMENTS MAY BE DEPOSITED IN THE BID BOX SITUATED AT (STREET ADDRESS

JOE GQABI DISTRICT MUNICIPALITY

CORNER OF COLE AND GRAHAM STREET

BARKLY EAST

9786

SUPPLIER INFORMATION

NAME OF BIDDER

POSTAL ADDRESS

STREET ADDRESS

TELEPHONE NUMBER CODE NUMBER

CELLPHONE NUMBER

FACSIMILE NUMBER CODE NUMBER

E-MAIL ADDRESS

VAT REGISTRATION NUMBER

TAX COMPLIANCE STATUS TCS PIN: OR CSD No:

B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE [TICK APPLICABLE BOX]	<input type="checkbox"/> Yes <input type="checkbox"/> No	B-BBEE STATUS LEVEL SWORN AFFIDAVIT	<input type="checkbox"/> Yes <input type="checkbox"/> No
--	---	-------------------------------------	---

[A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE/ SWORN AFFIDAVIT (FOR EMES & QSEs) MUST BE SUBMITTED IN ORDER TO QUALIFY FOR PREFERENCE POINTS FOR B-BBEE]

ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES /WORKS OFFERED?	<input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES ENCLOSE PROOF]	ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES /WORKS OFFERED?	<input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES, ANSWER PART B:3]
---	---	--	--

TOTAL NUMBER OF ITEMS OFFERED	TOTAL BID PRICE	R
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SIGNATURE OF BIDDER	DATE
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CAPACITY UNDER WHICH THIS BID IS SIGNED

BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO: TECHNICAL INFORMATION MAY BE DIRECTED TO:

DEPARTMENT FINANCE (SCM) DEPARTMENT FINANCE DEPARTMENT

CONTACT PERSON THOMAS MASEKO CONTACT PERSON PROFESSOR MATO-LENGWE

TELEPHONE NUMBER	045 979 3160	TELEPHONE NUMBER	045 979 3070
FACSIMILE NUMBER	N/A	FACSIMILE NUMBER	N/A
E-MAIL ADDRESS	masekot@jgdm.gov.za	E-MAIL ADDRESS:	professor@jgdm.gov.za

DECLARATION OF INTEREST

1. No bid will be accepted from persons in the service of the state¹.
2. Any person, having a kinship with persons in the service of the state, including a blood relationship, may make an offer or offers in terms of this invitation to bid. In view of possible allegations of favouritism, should the resulting bid, or part thereof, be awarded to persons connected with or related to persons in service of the state, it is required that the bidder or their authorised representative declare their position in relation to the evaluating/adjudicating authority.

3 In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.

3.1 Full Name of bidder or his or her representative:.....

3.2 Identity Number:

3.3 Position occupied in the Company (director, trustee, hareholder²):.....

3.4 Company Registration Number:

3.5 Tax Reference Number:.....

3.6 VAT Registration Number:

3.7 The names of all directors / trustees / shareholders members, their individual identity numbers and state employee numbers must be indicated in paragraph 4 below.

3.8 Are you presently in the service of the state? **YES / NO**

3.8.1 If yes, furnish particulars.

¹MSCM Regulations: "in the service of the state" means to be –

- (a) a member of –
 - (i) any municipal council;
 - (ii) any provincial legislature; or
 - (iii) the national Assembly or the national Council of provinces;
- (b) a member of the board of directors of any municipal entity;
- (c) an official of any municipality or municipal entity;
- (d) an employee of any national or provincial department, national or provincial public entity or constitutional institution within the meaning of the Public Finance Management Act, 1999 (Act No.1 of 1999);
- (e) an executive member of the accounting authority of any national or provincial public entity; or
- (f) an employee of Parliament or a provincial legislature.

² Shareholder" means a person who owns shares in the company and is actively involved in the management of the company or business and exercises control over the company.

3.9 Have you been in the service of the state for the past twelve months? **YES / NO**

3.9.1 If yes, furnish particulars.....

3.10 Do you have any relationship (family, friend, other) with persons in the service of the state and who may be involved with the evaluation and or adjudication of this bid? **YES / NO**

3.10.1 If yes, furnish particulars.
.....

3.11 Are you, aware of any relationship (family, friend, other) between any other bidder and any persons in the service of the state who may be involved with the evaluation and or adjudication of this bid? **YES / NO**

3.11.1 If yes, furnish particulars
.....

3.12 Are any of the company's directors, trustees, managers, principle shareholders or stakeholders in service of the state? **YES / NO**

3.12.1 If yes, furnish particulars.
.....
.....

3.13 Are any spouse, child or parent of the company's directors trustees, managers, principle shareholders or stakeholders in service of the state? **YES / NO**

3.13.1 If yes, furnish particulars.
.....
.....

3.14 Do you or any of the directors, trustees, managers, principle shareholders, or stakeholders of this company have any interest in any other related companies or business whether or not they are bidding for this contract. **YES / NO**

3.14.1 If yes, furnish particulars:
.....

4. Full details of directors / trustees / members / shareholders.

Full Name	Identity Number	State Employee Number

.....
Signature

.....
Date

.....
Capacity

.....
Name of Bidder

PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2022

This preference form must form part of all tenders invited. It contains general information and serves as a claim form for preference points for specific goals.

NB: BEFORE COMPLETING THIS FORM, TENDERERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF THE TENDER AND PREFERENTIAL PROCUREMENT REGULATIONS, 2022

1. GENERAL CONDITIONS

1.1 The following preference point systems are applicable to invitations to tender:

- the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
- the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

1.2 **To be completed by the organ of state**

(delete whichever is not applicable for this tender).

a) The applicable preference point system for this tender is the 80/20 preference point system.

1.3 Points for this tender (even in the case of a tender for income-generating contracts) shall be awarded for:

- (a) Price; and
- (b) Specific Goals.

1.4 **To be completed by the organ of state:**

The maximum points for this tender are allocated as follows:

	POINTS
PRICE	80
SPECIFIC GOALS	20
Total points for Price and SPECIFIC GOALS	100

1.5 Failure on the part of a tenderer to submit proof or documentation required in terms of this tender to claim points for specific goals with the tender, will be interpreted to mean that preference points for specific goals are not claimed.

- 1.6 The organ of state reserves the right to require of a tenderer, either before a tender is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.

2. DEFINITIONS

- (a) **“tender”** means a written offer in the form determined by an organ of state in response to an invitation to provide goods or services through price quotations, competitive tendering process or any other method envisaged in legislation;
- (b) **“price”** means an amount of money tendered for goods or services, and includes all applicable taxes less all unconditional discounts;
- (c) **“rand value”** means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;
- (d) **“tender for income-generating contracts”** means a written offer in the form determined by an organ of state in response to an invitation for the origination of income-generating contracts through any method envisaged in legislation that will result in a legal agreement between the organ of state and a third party that produces revenue for the organ of state, and includes, but is not limited to, leasing and disposal of assets and concession contracts, excluding direct sales and disposal of assets through public auctions; and
- (e) **“the Act”** means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000).

3. FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES

3.1. POINTS AWARDED FOR PRICE

3.1.1 THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis:

$$P_s = 80 \left(1 - \frac{P_t - P_{min}}{P_{min}} \right) \quad \text{or} \quad P_s = 90 \left(1 - \frac{P_t}{P_{min}} \right)$$

Where

P_s = Points scored for price of tender under consideration

P_t = Price of tender under consideration

P_{min} = Price of lowest acceptable tender

3.2. FORMULAE FOR DISPOSAL OR LEASING OF STATE ASSETS AND INCOME GENERATING PROCUREMENT

3.2.1. POINTS AWARDED FOR PRICE

A maximum of 80 or 90 points is allocated for price on the following basis:

$$80/20 \quad \text{or} \quad 90/10$$

$$P_s = 80 \left(1 + \frac{P_t - P_m}{P_{max}} \right) \quad \text{or} \quad P_s = 90 \left(1 + \frac{P_t - P_{max}}{P_{max}} \right)$$

Where

- Ps = Points scored for price of tender under consideration
Pt = Price of tender under consideration
Pmax = Price of highest acceptable tender

4. POINTS AWARDED FOR SPECIFIC GOALS

- 4.1. In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in table 1 below as may be supported by proof/documentation stated in the conditions of this tender:
- 4.2. In cases where organs of state intend to use Regulation 3(2) of the Regulations, which states that, if it is unclear whether the 80/20 or 90/10 preference point system applies, an organ of state must, in the tender documents, stipulate in the case of—
- (a) an invitation for tender for income-generating contracts, that either the 80/20 or 90/10 preference point system will apply and that the highest acceptable tender will be used to determine the applicable preference point system; or
 - (b) any other invitation for tender, that either the 80/20 or 90/10 preference point system will apply and that the lowest acceptable tender will be used to determine the applicable preference point system, then the organ of state must indicate the points allocated for specific goals for both the 90/10 and 80/20 preference point system.

Table 1: Specific goals for the tender and points claimed are indicated per the table below.

(Note to organs of state: Where either the 90/10 or 80/20 preference point system is applicable, corresponding points must also be indicated as such.)

(Note to tenderers: The tenderer must indicate how they claim points for each preference point system.)

The specific goals allocated points in terms of this tender	Number of points allocated (90/10 system) (To be completed by the organ of state)	Number of points allocated (80/20 system) (To be completed by the organ of state)	Number of points claimed (90/10 system) (To be completed by the tenderer)	Number of points claimed (80/20 system) (To be completed by the tenderer)
HDI				
51% owned by Black		4		
51% owned by Women		2		

51% owned by Youth		2		
51% owned by Disabled		2		
LOCALITY				
Within the boundaries of the Joe Gqabi District Municipality (JGDM)		10		
Within the boundaries of the Eastern Cape but outside JGDM boundaries		5		
Outside of the boundaries of the Eastern Cape		0		
TOTAL POINTS		20		

DECLARATION WITH REGARD TO COMPANY/FIRM

4.3. Name of company/firm.....

4.4. Company registration number:

4.5. TYPE OF COMPANY/ FIRM

- Partnership/Joint Venture / Consortium
 - One-person business/sole propriety
 - Close corporation
 - Public Company
 - Personal Liability Company
 - (Pty) Limited
 - Non-Profit Company
 - State Owned Company
- [TICK APPLICABLE BOX]

4.6. I, the undersigned, who is duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the specific goals as advised in the tender, qualifies the company/ firm for the preference(s) shown and I acknowledge that:

- i) The information furnished is true and correct;
- ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 4.2, the contractor may be required to furnish documentary proof to the satisfaction of the organ of state that the claims are correct;
- iv) If the specific goals have been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the organ of state may, in addition to any other remedy it may have –

- (a) disqualify the person from the tendering process;

- (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
- (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
- (d) recommend that the tenderer or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and
- (e) forward the matter for criminal prosecution, if deemed necessary.

.....

SIGNATURE(S) OF TENDERER(S)

SURNAME AND NAME:

DATE:

ADDRESS:

.....

.....

.....

DECLARATION OF BIDDER'S PAST SUPPLY CHAIN MANAGEMENT PRACTICES

- 1 This Municipal Bidding Document must form part of all bids invited.
- 2 It serves as a declaration to be used by municipalities and municipal entities in ensuring that when goods and services are being procured, all reasonable steps are taken to combat the abuse of the supply chain management system.
- 3 The bid of any bidder may be rejected if that bidder, or any of its directors have:
 - a. abused the municipality's / municipal entity's supply chain management system or committed any improper conduct in relation to such system;
 - b. been convicted for fraud or corruption during the past five years;
 - c. willfully neglected, reneged on or failed to comply with any government, municipal or other public sector contract during the past five years; or
 - d. been listed in the Register for Tender Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No 12 of 2004).
- 4 **In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.**

Item	Question	Yes	No
4.1	<p>Is the bidder or any of its directors listed on the National Treasury's Database of Restricted Suppliers as companies or persons prohibited from doing business with the public sector?</p> <p>(Companies or persons who are listed on this Database were informed in writing of this restriction by the Accounting Officer/Authority of the institution that imposed the restriction after the <i>audi alteram partem</i> rule was applied).</p> <p>The Database of Restricted Suppliers now resides on the National Treasury's website (www.treasury.gov.za) and can be accessed by clicking on its link at the bottom of the home page.</p>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.1.1	If so, furnish particulars:		
4.2	<p>Is the bidder or any of its directors listed on the Register for Tender Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No 12 of 2004)?</p> <p>The Register for Tender Defaulters can be accessed on the National Treasury's website (www.treasury.gov.za) by clicking on its link at the bottom of the home page.</p>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.2.1	If so, furnish particulars:		

4.3	Was the bidder or any of its directors convicted by a court of law (including a court of law outside the Republic of South Africa) for fraud or corruption during the past five years?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.3.1	If so, furnish particulars:		
Item	Question	Yes	No
4.4	Does the bidder or any of its directors owe any municipal rates and taxes or municipal charges to the municipality / municipal entity, or to any other municipality / municipal entity, that is in arrears for more than three months?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.4.1	If so, furnish particulars:		
4.5	Was any contract between the bidder and the municipality / municipal entity or any other organ of state terminated during the past five years on account of failure to perform on or comply with the contract?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.7.1	If so, furnish particulars:		

CERTIFICATION

I, THE UNDERSIGNED (FULL NAME)CERTIFY THAT THE INFORMATION FURNISHED ON THIS DECLARATION FORM IS TRUE AND CORRECT

I ACCEPT THAT, IN ADDITION TO CANCELLATION OF A CONTRACT, ACTION MAY BE TAKEN AGAINST ME SHOULD THIS DECLARATION PROVE TO BE FALSE.

.....
Signature

.....
Date

.....
Position

.....
Name of Bidder

CERTIFICATE OF INDEPENDENT BID DETERMINATION

- 1 This Municipal Bidding Document (MBD) must form part of all bids¹ invited.
- 2 Section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, prohibits an agreement between, or concerted practice by, firms, or a decision by an association of firms, if it is between parties in a horizontal relationship and if it involves collusive bidding (or bid rigging).² Collusive bidding is a *per se* prohibition meaning that it cannot be justified under any grounds.
- 3 Municipal Supply Regulation 38 (1) prescribes that a supply chain management policy must provide measures for the combating of abuse of the supply chain management system, and must enable the accounting officer, among others, to:
 - a. take all reasonable steps to prevent such abuse;
 - b. reject the bid of any bidder if that bidder or any of its directors has abused the supply chain management system of the municipality or municipal entity or has committed any improper conduct in relation to such system; and
 - c. cancel a contract awarded to a person if the person committed any corrupt or fraudulent act during the bidding process or the execution of the contract.
- 4 This MBD serves as a certificate of declaration that would be used by institutions to ensure that, when bids are considered, reasonable steps are taken to prevent any form of bid-rigging.
- 5 In order to give effect to the above, the attached Certificate of Bid Determination (MBD 9) must be completed and submitted with the bid:

¹ Includes price quotations, advertised competitive bids, limited bids and proposals.

² Bid rigging (or collusive bidding) occurs when businesses, that would otherwise be expected to compete, secretly conspire to raise prices or lower the quality of goods and / or services for purchasers who wish to acquire goods and / or services through a bidding process. Bid rigging is, therefore, an agreement between competitors not to compete.

CERTIFICATE OF INDEPENDENT BID DETERMINATION

I, the undersigned, in submitting the accompanying bid:

(Bid Number and Description)

in response to the invitation for the bid made by:

(Name of Municipality / Municipal Entity)

do hereby make the following statements that I certify to be true and complete in every respect:

I certify, on behalf of: _____ that:
(Name of Bidder)

1. I have read and I understand the contents of this Certificate;
2. I understand that the accompanying bid will be disqualified if this Certificate is found not to be true and complete in every respect;
3. I am authorized by the bidder to sign this Certificate, and to submit the accompanying bid, on behalf of the bidder;
4. Each person whose signature appears on the accompanying bid has been authorized by the bidder to determine the terms of, and to sign, the bid, on behalf of the bidder;
5. For the purposes of this Certificate and the accompanying bid, I understand that the word "competitor" shall include any individual or organization, other than the bidder, whether or not affiliated with the bidder, who:
 - (a) has been requested to submit a bid in response to this bid invitation;
 - (b) could potentially submit a bid in response to this bid invitation, based on their qualifications, abilities or experience; and
 - (c) provides the same goods and services as the bidder and/or is in the same line of business as the bidder
6. The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However communication between partners in a joint venture or consortium³ will not be construed as collusive bidding.
7. In particular, without limiting the generality of paragraphs 6 above, there has been no consultation, communication, agreement or arrangement with any competitor regarding:
 - (a) prices;

- (b) geographical area where product or service will be rendered (market allocation)
- (c) methods, factors or formulas used to calculate prices;
- (d) the intention or decision to submit or not to submit, a bid;
- (e) the submission of a bid which does not meet the specifications and conditions of the bid; or
- (f) bidding with the intention not to win the bid.

8. In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications and conditions or delivery particulars of the products or services to which this bid invitation relates.

9. The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.

³ Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

10. I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

.....

Signature

.....

Date

.....

Position

.....

Name of Bidder

ANNEXURE B

PAST EXPERIENCE

Bidders must encouraged furnish hereunder details of similar works/service, which they have satisfactorily completed in the past. The information shall include a description of the Works, the Contract value and name of Employer.

ATTACH APPOINTMENT LETTER/ OR ORDER/ OR CONTRACT/ OR INVOICE WITH CORRESPONDING JGDM REFERENCE FORMS

PREVIOUS AND/OR CURRENT PROJECTS UNDERTAKEN FOR JGDM			
PROJECT NAME	AWARDED AMOUNT	CONTRACT START DATE	ANTICIPATED / ACTUAL COMPLETION DATE

.....
DATE

.....
SIGNATURE OF BIDDER

ANNEXURE C
COMPANY DETAILS

The following company details schedule must be completed to ensure that the prerequisite requirements to bidding are met.

Registered Company Name:

.....

Company Registration Number:

VAT Number:

Bank Name and Branch:

Bank Account Number:

Professional Registration Details:

.....

.....

.....

.....

Professional Indemnity Details:

.....

.....

ANNEXURE D

JOINT VENTURE DISCLOSURE FORM

GENERAL

- i) All the information requested must be filled in the spaces provided. If additional space is required, additional sheets may be used and attached to the original documents.
- ii) A copy of the joint venture agreement must be attached to this form, in order to demonstrate the Affirmable, Joint Venture Partner's share in the ownership, control, management responsibilities, risks and profits of the joint venture, the proposed joint venture agreement must include specific details relating to:
 - a) the contributions of capital and equipment
 - b) work items to be performed by the Affirmable Joint Venture Partner's own forces
 - c) work items to be performed under the supervision of the Affirmable Joint Venture Partner.
- iii) Copies of all written agreements between partners concerning the contract must be attached to this form including those, which relate to ownership options and to restrictions/limits regarding ownership and control.
- iv) ABE partners must complete ABE Declaration Affidavits.
- v) The joint venture must be formalised. All pages of the joint venture agreement must be signed by all the parties concerned. A letter/ notice of intention to formalise a joint venture once the contract has been awarded will not be considered.
- vi) Should any of the above not be complied with, the joint venture will be deemed null and void and will be considered non-responsive.
- vii) A joint venture that is awarded a contract with JGDM must be registered as a separate company with the Registrar of Businesses.
- viii) The joint venture must be registered with South African Revenue Services.
- ix) A separate bank account must be in place for the joint venture.

1. JOINT VENTURE PARTICULARS

- a) Name:
- b) Postal address:
.....
.....
.....
- c) Physical address:
.....

.....

d) Telephone:

e) Fax:

2. IDENTITY OF EACH NON-AFFIRMABLE JOINT VENTURE PARTNER

2.1(a) Name of Firm:

Postal Address:

Physical Address:

Telephone:

Fax:

Contact person for matters pertaining to Joint Venture Participation Goal requirements:

.....

2.2(a) Name of Firm:

Postal Address:

Physical Address:

Telephone:

Fax:

Contact person for matters pertaining to Joint Venture Participation Goal requirements:

.....

(Continue as required for further non-Affirmable Joint Venture Partners)

3. IDENTITY OF EACH AFFIRMABLE JOINT VENTURE PARTNER

3.1(a) Name of Firm:

Postal Address:

Physical Address:

Telephone:

Fax:

Contact person for matters pertaining to Joint Venture Participation Goal requirements:

.....

3.2 (a) Name of Firm:
Postal Address:
Physical Address:
Telephone:
Fax:

Contact person for matters pertaining to Joint Venture Participation Goal requirements:

.....

3.3(a) Name of Firm:
Postal Address:
Physical Address:
Telephone:
Fax:

Contact person for matters pertaining to Joint Venture Participation Goal requirements:

.....

4. **BRIEF DESCRIPTION OF THE ROLES OF THE AFFIRMABLE JOINT VENTURE PARTNERS IN THE JOINT VENTURE**

.....
.....
.....

5. **OWNERSHIP OF THE JOINT VENTURE**

A) **AFFIRMABLE JOINT VENTURE PARTNER OWNERSHIP PERCENTAGE(S)%**

b) **Non-Affirmable Joint Venture Partner ownership percentage(s)%**

c) **Affirmable Joint Venture Partner percentages in respect of: ***

(i) Profit and loss sharing

(ii) Initial capital contribution in Rands

.....

.....
 (*Brief descriptions and further particulars should be provided to clarify percentages).

(iii) Anticipated on-going capital contributions in Rands

.....

(iv) Contributions of equipment (specify types, quality, and quantities of equipment) to be provided by each partner.

.....

5. RECENT CONTRACTS EXECUTED BY PARTNERS IN THEIR OWN RIGHT AS PRIME CONTRACTORS OR AS PARTNERS IN OTHER JOINT VENTURES

	NON-AFFIRMABLE JOINT VENTURE PARTNERS	PARTNER NAME
a)		
b)		
c)		
d)		
e)		

	AFFIRMABLE JOINT VENTURE PARTNERS	PARTNER NAME
a)		
b)		
c)		
d)		
e)		

7. CONTROL AND PARTICIPATION IN THE JOINT VENTURE

(Identify by name and firm those individuals who are, or will be, responsible for, and have authority to engage in the relevant management functions and policy and decision making, indicating any limitations in their authority e.g. co-signature requirements and Rand limits).

(a) Joint Venture cheque signing

.....
.....
.....

(b) Authority to enter into contracts on behalf of the Joint Venture

.....
.....
.....

(c) Signing, co-signing and/or collateralising of loans

.....
.....
.....

(d) Acquisition of lines of credit

.....
.....
.....

(e) Acquisition of performance bonds

.....
.....
.....

(f) Negotiating and signing labour agreements

.....
.....
.....

8. MANAGEMENT OF CONTRACT PERFORMANCE

(Fill in the name and firm of the responsible person).

(a) Supervision of field operations

.....

- (b) Major purchasing
.....
- (c) Estimating
.....
- (d) Technical management
.....

9. MANAGEMENT AND CONTROL OF JOINT VENTURE

- (a) Identify the “managing partner”, if any,
.....
.....
.....
.....

- (b) What authority does each partner have to commit or obligate the other to financial institutions, insurance companies, suppliers, subcontractors and/or other parties participating in the execution of the contemplated works?
.....
.....
.....
.....

- (ii) Number currently employed by the Joint Venture
.....

- (c) Number of operative personnel who are not currently in the employ of the respective partner and will be engaged on the project by the Joint Venture
.....

- (d) Name of individual(s) who will be responsible for hiring Joint Venture employees
.....

.....
(e) Name of partner who will be responsible for the preparation of Joint Venture payrolls

.....
.....

10. CONTROL AND STRUCTURE OF THE JOINT VENTURE

Briefly describe the manner in which the Joint Venture is structured and controlled.

.....
.....
.....
.....
.....

The undersigned warrants that he/she is duly authorized to sign this Joint Venture Disclosure Form and affirms that the foregoing statements are true and correct and include all material information necessary to identify and explain the terms and operations of the Joint Venture and the intended participation of each partner in the undertaking.

The undersigned further covenants and agrees to provide the Employer with complete and accurate information regarding actual Joint Venture work and the payment therefore, and any proposed changes in any provisions of the Joint Venture agreement, and to permit the audit and examination of the books, records and files of the Joint Venture, or those of each partner relevant to the Joint Venture, by duly authorized representatives of the Employer.

Signature:

Duly authorized to sign on behalf of:.....

Name:

Address:.....

Telephone:

Date:

Signature:

Duly authorized to sign on behalf of:.....

Name:

Address:.....

Telephone:

Date:.....

Signature:

Duly authorized to sign on behalf of:.....

Name:

Address:.....

Telephone:

Date:

Signature:

Duly authorized to sign on behalf of:.....

Name:

Address:

Telephone:

Date:

(Continue as necessary)

ANNEXURE E

COMPANY COMPOSITION

GENERAL

All information must be filled in spaces provided. If additional space is required, additional sheets may be attached. The onus is on the bidder to fill in all the information. Failure to do so will result in points being lost under equity. The full company composition is required including HDI and Non-HDI status. The ownership must accumulate to 100%.

NAME	IDENTITY NUMBER	CITIZENSHIP	HISTORICALLY DISADVANTAGED INDIVIDUALS STATUS (Y/N)	DISABILITY	FEMALE	DATE OF OWNERSHIP	%OWNED	VOTING %

ANNEXURE F

BID CHECK LIST

All JGDM Individuals bid documents will have the typical bid check list as an attachment. This list is to assist all bidders to submit complete bids.

Bidders are to check the following points before the submission of their bid,

Please mark with X (Yes/No)	YES	NO
1. All pages of the bid document have been read by the bidder		
2. Declarations pages completed and signed		
2. All pages requiring information have been completed in black ink.		
3. The Schedule of Quantities has been checked for arithmetic correctness.		
4. Totals from each sub section of the Schedule of Quantities have been carried forward to the summary page (if applicable)		
5. The total from the summary page has been carried forward to the Bid Form (MBD 1)		
6. Surety details have been included in the bid (If Applicable)		
7. All sections requiring information have been completed.		
8.SARS pin and Tax Reference number declared by bidder (page1 of the bid document)		
9. National Treasury's Central Supplier Database (CSD) number declared by bidder (page1 of the bid document).		
10. Bidder attached any of the following:		
a)Municipal Account (for local and district municipality)or		
b)Municipal Clearance Certificate or		
c)Lease agreement or (if the tenant is responsible for rates and services account must be attached)		
d)Proof of address and affidavit from village residents only		
Failure to submit any of the above mentioned will results in the bid being deemed non-responsive or bidder not being awarded points		
11.The bid document is submitted before 12h00 on the due date at the designated bid box of the JGDM		

DECLARATION BY BIDDERS

I / We acknowledge that I / we am / are fully acquainted with the contents of the conditions of tender of this quotation form and that I / we accept the conditions in all respects.

I / We agree that the laws of the Republic of South Africa shall be applicable to the contract resulting from the acceptance of *my / our quotation and that I / we elect domicillium citandi et executandi in the Republic at:

I / We furthermore confirm I / we satisfied myself / ourselves as to the corrections and validity of my / our quotation: that the price quoted cover all the work items specification in the quotation documents and that the price cover all my / our obligations under a resulting contract and that I / we accept that any mistake(s) regarding price and calculations will be at my / our risk.

SIGNATURE	NAME (PRINT)	
CAPACITY	DATE	
NAME OF FIRM		
WITNESS 1	WITNESS 2	