

Technical evaluation criteria

The minimum weighted final score (threshold) required for a tender to be considered from a technical perspective is 75%.

Criteria	Rating	Returnable documents/ Source of evidence	Scoring		
Ability to provide after sale support and maintenance	25%	Appointment letters of dedicated technical team. Customer satisfaction feedback.	0%= Bad Service	15% = Good Service	25%= Excellent service
Supplier must be authorised by OEM for distribution and service/maintenance	25%	Authorization letter from OEM on their official company letter head stating that supplier is the authorized distributor of their equipment	0% = No letter	25% = Letter from OEM / Partnership agreement or Sole source supply letter	
Submission of instrument documents	25%	Datasheets / brochures for the instruments	0%= Non submission	25% = Full submission	
Guarantee/ Warranty	25%	Documented proof of guarantee provided.	0% = <1 year	15% =1-2 years	25% = 3-4 years

Compiled by: Zandile Mathebula

Designation: Senior Technician Chemical

Signature: 

Date: 25.10.2024