

Date: 02 September 2026

Dear Bidders:

Due to the delayed response in responding to the questions raised by the bidders, the Bid Specification Team has agreed to extend the tender closing date by 5 working days and move it from the 8th of September 2026 to the 15th of September 2026 to allow bidders enough time to prepare and submit quality material/quotes that will be responsive. Extension will reflect on the RFP and on E-tender.

Questions and Answers

1. Annexures vs. Appendices

The RFP document refers to **Annexures**, while the Mandatory and Administration Documents table on Page 16 refers to **Appendices**. Kindly confirm whether these references are intended to refer to the same documents.

Please complete all appendices and annexures on the RFP with the required information and/or supporting documents (Annexures are clear on what needs to be attached, and our Functionality is clear on the requirements needed, Evaluation team will also be clear of what documents to look for during evaluation)

2. Annexure G – Key Personnel

On **Page 64**, Annexure G is titled “**Certificate of Authority of Joint Venture**”, whereas the Mandatory and Administration Documents table on Page 16 refers to **Appendix G – “CV and Experience of Key Personnel.”**

Kindly confirm which document is required for submission.

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Please complete all appendices and annexures on the RFP with the required information and/or supporting documents (Annexures are clear on what needs to be attached, and our Functionality is clear on the requirements needed, Evaluation team will also be clear of what documents to look for during evaluation)

3. **Missing Appendices**

The Mandatory and Administration Documents table refers to **Appendices I, J, K, L, M, N, R and S**; however, these documents do not appear to be included in the RFP documentation provided. The document appears to conclude at **Page 65**.

Please complete all appendices and annexures on the RFP with the required information and/or supporting documents (Annexures are clear on what needs to be attached, and our Functionality is clear on the requirements needed, Evaluation team will also be clear of what documents to look for during evaluation)

4. Kindly confirm whether these appendices are intentionally excluded or whether an updated/revised RFP document containing the outstanding appendices will be issued.

RFP is correct, vetted and approved by compliance-All information contained in the RFP is sufficient to evaluate. Contract is clear on the scope of work and Price list/schedule.

5. We would appreciate your clarification to ensure that our submission is fully compliant with the RFP requirement

Please complete all appendices and annexures on the RFP with the required information or supporting documents (Annexures are clear on what needs to be attached, and our Functionality and Mandatory is clear on the requirements needed, Evaluation team will also be clear of what documents to look for). RFP is correct, vetted and approved by compliance-All information contained in the RFP is sufficient to evaluate. Contract is clear on the scope of work and Price list/schedule.

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6. Total pest control area (square metres), including a breakdown per building or facility where available.
 - Refer to the attached for square meterage.
7. Total number of bait boxes currently installed or required, including a breakdown per building where available.
 - 1400 bait stations required.
 - Square meterage refers to the attached.
8. B-BBEE preference evaluation criteria, particularly the consideration and weighting of the participation, employment, ownership, or involvement of persons with disabilities.

80/20 Preference will be calculated as per RFP (Black Youth, Black Women and People with disabilities with B-BBEE level will be considered)
9. Restaurants, shops, retail areas and other commercial outlets, and whether these areas form part of the pest control scope.
 - ACSA offices, all public ablutions, common areas, including back passages behind the restaurants, or any vacant offices, shops, etc.
10. Last Wednesday during the pest control briefing, you mentioned that the bid documents and addendum would be uploaded to the e-tenders website.

Issue with Annexures and Appendices has been addressed above, therefore no addendum will be required. Please focus on the RFP published and the Contract. Pay attention to Mandatory and Functionality requirements and ensure that all sections of the tender that are relevant are completed (for example, don't complete a joint venture section/information if your not tendering as a joint venture)
11. I would like to kindly enquire whether the documents have already been uploaded. if so, could you please advise where i can access them?

Please respond on the RFP uploaded on e-Tenders as mentioned above.
12. Please confirm the number, ownership, make, condition and location of all existing rodent bait and trap stations, including those along the 21 km perimeter fence.

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- Provide 1400 bait stations.
13. The tender specifies rat boxes every 15 metres, implying approximately 1,400 perimeter positions. Must the incoming contractor supply new stations, or service existing ACSA or incumbent-contractor assets?
- Supply and service new stations.
14. Please provide the quantity, ownership, make and condition of the existing Ekomile units, sticky fly traps, insect light traps and other electrical pest-control devices.
- The incoming contractor must supply, install, service and maintain all required Ekomile units, no sticky fly traps, no insect light traps and no other electrical pest-control devices. Devices should be available for use at the contract inception, unless formally confirmed by ACSA during site handover. The contractor will be responsible for all consumables, servicing, repairs and replacements for the duration of the contract.
15. Please also confirm responsibility for consumables, repairs and replacements.
- The contractor will be responsible for all consumables, servicing, and replacements for the duration of the contract.
16. Please clarify whether the night-shift technician and assistant priced monthly in the Price List are required five nights every week throughout the contract, or only during the one week of night work in each six-week service cycle.
- Night shift services required once per six weeks cycle.
17. Please clarify how the requirement to service the site daily, including weekend and public-holiday standby, operates alongside the stated five-day 08:00–16:30 service arrangement.
- ACSA service manager will communicate any additional services prior.
18. If available, please provide a facility or asset plan identifying the ACSA-controlled buildings and areas included in the contract, particularly cargo, freight, parking, gate, administration and operational facilities. This will

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assist bidders in distinguishing ACSA facilities from airline- and tenant-controlled properties.

- The square meterage will assist in planning.
19. Please confirm whether floor plans, indicative internal areas or existing pest-control asset maps are available for the terminals, baggage basements, cargo facilities, service ducts, drainage infrastructure and other high-risk areas.
- Square meterage will assist in planning the areas.
20. Please confirm whether the estimated 3,000 km per month in the transport-pricing line is a fixed tender-comparison quantity, an inclusive monthly allowance or an amount that will be adjusted against actual kilometres.
- Fixed quantity
21. Please confirm the personnel and vehicle requirements for airside access, including induction, AVOP, permits, branding and transponder or squitter requirements.
- Vehicle should be less than five years. (Specifications for vehicle makings are available on the RFP document)
 - Vehicle to be insured
 - Vehicle will undergo safety inspection from ACSA Safety and Security department. (One day permit will be required for vehicle's inspection on the airside)
 - Driver should hold a valid driver's license, for AVOP permit. There is a separate training for AVOP. (Training for the driver are Airside induction training, General aviation training, AVOP)
 - All icons on the permits allowing restrictions like cell phone, are charged separately.

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22. Please provide, if available, historical quantities or annual call-out frequencies for bee removals, bird-control work, termite nests, seasonal pests and carcass removals.

- During summer, bees are averaged three times a month.
- Bird control, quarterly once.
- Twice per annum.
- Daily, no additional charge, its part of the daily service.

23. The Schedule of Areas refers to ACSA IMCS panels for which information is still to be added, as well as new ACSA offices and buildings to be constructed. Please clarify how these additions and any increases in treatment frequency will be instructed and valued during the 60-month contract.

- Should that be factored, amendments will be communicated in advance.

24. The total size (square Meters) of ACSA - OR Tambo Airport

For security reasons we are not allowed.

Not relevant for this scope as the scope does not cover the whole of OR Tambo Airport

25. Total of bait stations required

-1400

26. Total of fly traps already installed, and how many more still required

- 6 to be installed.

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