



Terms of Reference: Ivanti Software License and Maintenance Renewal for 2022

The ARC is requesting Service Providers to provide the ARC with a quote to renew and upgrade its Ivanti Software License and Maintenance for 2022.

Specifications:

Customer: **Agricultural Research Council**

System type: **Ivanti Licenses (Maintenance, Support and Upgrade)**

Renewal for: **Annual (12 months, 17 April 2022 – 16 April 2023)**

Detail Specifications: Bill of material for the Ivanti Renewal & Upgrade

Software	Start date	End Date	Product Code	Detail	Qty
Ivanti	17 Apr 22	16-Apr-23	SM-HD-CONC-L SM-HD-CONC-M	Ivanti Service Manager - Help Desk Concurrent Premise Analyst Maintenance	4
Ivanti	17 Apr 22	16-Apr-23	SM-SM-CONC-M	Ivanti Service Manager - Service Management Concurrent Premise Analyst Maintenance	5
Ivanti	17 Apr 22	16-Apr-23	SM-HD-FXD-L SM-HD-FXD-M	Ivanti Service Manager - Help Desk Fixed (Named) Premise Analyst Maintenance	7
Ivanti			3-SDT-CON-PH	Professional services per hour – Ivanti Platform upgrade – 2017.1 to 2021.3	96