



NEC3 Term Service Contract (TSC3)

**Between ESKOM HOLDINGS SOC Ltd
(Reg No. 2002/015527/30)**

**and [Insert at award stage]
(Reg No. _____)**

**THE PROVISION OF FACILITIES MANAGEMENT
SERVICES (TECHNICAL SERVICES) FOR FREE
STATE, ON AN AS AND WHEN REQUIRED BASIS –
WELKOM SECTOR AND KROONSTAD SECTOR**

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CONTRACT No. _____

PART C1: AGREEMENTS & CONTRACT DATA

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C1.1 Form of Offer & Acceptance

Offer

The Employer, identified in the Acceptance signature block, has solicited offers to enter into a contract for the procurement of:

THE PROVISION OF FACILITIES MANAGEMENT SERVICES (TECHNICAL SERVICES) FOR FREE STATE, ON AN AS AND WHEN REQUIRED BASIS – WELKOM SECTOR AND KROONSTAD SECTOR

The tenderer, identified in the Offer signature block, has examined the documents listed in the Tender Data and addenda thereto and by submitting this Offer has accepted the Conditions of Tender.

By the representative of the tenderer, deemed to be duly authorised, signing this part of this Form of Offer and Acceptance the tenderer offers to perform all of the obligations and liabilities of the *Contractor* under the contract including compliance with all its terms and conditions according to their true intent and meaning for an amount to be determined in accordance with the *conditions of contract* identified in the Contract Data.

Options A or C	The offered total of the Prices exclusive of VAT is	RATE BASED
	Sub total	RATE BASED
	Value Added Tax @ 15% is	RATE BASED
	The offered total of the amount due inclusive of VAT is	RATE BASED
	RATE BASED	

This Offer may be accepted by the Employer by signing the Acceptance part of this Form of Offer and Acceptance and returning one copy of this document including the Schedule of Deviations (if any) to the tenderer before the end of the period of validity stated in the Tender Data, or other period as agreed, whereupon the tenderer becomes the party named as the *Contractor* in the *conditions of contract* identified in the Contract Data.

Signature(s)

Name(s) _____

Capacity _____

For the tenderer:

(Insert name and address of organisation)

Name & signature of witness

Date

Tenderer's CIDB registration number:

Acceptance

By signing this part of this Form of Offer and Acceptance, the Employer identified below accepts the tenderer's Offer. In consideration thereof, the Employer shall pay the Contractor the amount due in accordance with the *conditions of contract* identified in the Contract Data. Acceptance of the tenderer's Offer shall form an agreement between the Employer and the tenderer upon the terms and conditions contained in this agreement and in the contract that is the subject of this agreement.

The terms of the contract, are contained in:

- Part C1 Agreements and Contract Data, (which includes this Form of Offer and Acceptance)
- Part C2 Pricing Data
- Part C3 Scope of Work: Service Information

and drawings and documents (or parts thereof), which may be incorporated by reference into the above listed Parts.

Deviations from and amendments to the documents listed in the Tender Data and any addenda thereto listed in the Returnable Schedules as well as any changes to the terms of the Offer agreed by the tenderer and the Employer during this process of offer and acceptance, are contained in the Schedule of Deviations attached to and forming part of this Form of Offer and Acceptance. No amendments to or deviations from said documents are valid unless contained in this Schedule.

The tenderer shall within two weeks of receiving a completed copy of this agreement, including the Schedule of Deviations (if any), contact the Employer's agent (whose details are given in the Contract Data) to arrange the delivery of any securities, bonds, guarantees, proof of insurance and any other documentation to be provided in terms of the *conditions of contract* identified in the Contract Data at, or just after, the date this agreement comes into effect. Failure to fulfil any of these obligations in accordance with those terms shall constitute a repudiation of this agreement.

Notwithstanding anything contained herein, this agreement comes into effect on the date when the tenderer receives one fully completed and signed original copy of this document, including the Schedule of Deviations (if any).

Signature(s)

Name(s) _____
Capacity _____

**for the
Employer**

(Insert name and address of organisation)

Name & signature of witness _____ Date _____

Note: If a tenderer wishes to submit alternative tenders, use another copy of this Form of Offer and Acceptance.

Schedule of Deviations to be completed by the Employer prior to contract award

Note:

1. This part of the Offer & Acceptance would not be required if the contract has been developed by negotiation between the Parties and is not the result of a process of competitive tendering.
2. The extent of deviations from the tender documents issued by the Employer prior to the tender closing date is limited to those permitted in terms of the Conditions of Tender.
3. A tenderer's covering letter must not be included in the final contract document. Should any matter in such letter, which constitutes a deviation as aforesaid be the subject of agreement reached during the process of Offer and Acceptance, the outcome of such agreement shall be recorded here and the final draft of the contract documents shall be revised to incorporate the effect of it.

No.	Subject	Details
1	[•]	[•]
2	[•]	[•]
3	[•]	[•]
4	[•]	[•]
5	[•]	[•]
6	[•]	[•]
7	[•]	[•]

By the duly authorised representatives signing this Schedule of Deviations below, the Employer and the tenderer agree to and accept this Schedule of Deviations as the only deviations from and amendments to the documents listed in the Tender Data and any addenda thereto listed in the Tender Schedules, as well as any confirmation, clarification or changes to the terms of the Offer agreed by the tenderer and the Employer during this process of Offer and Acceptance.

It is expressly agreed that no other matter whether in writing, oral communication or implied during the period between the issue of the tender documents and the receipt by the tenderer of a completed signed copy of this Form shall have any meaning or effect in the contract between the parties arising from this Agreement.

For the tenderer:

For the Employer

Signature _____ Name _____ Capacity _____ On behalf of _____ _____ _____ Name & signature of witness _____ _____ Date _____	_____ _____ _____ _____ _____ _____ _____ _____
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C1.2 TSC3 Contract Data

Part C1.2a - Data provided by the *Employer*

Clause	Statement	Data
1	General	
	The <i>conditions of contract</i> are the core clauses and the clauses for main Option:	
	dispute resolution Option and secondary Options	<p>A: Priced contract with price list</p> <p>W1: Dispute resolution procedure</p> <p>X1: Price adjustment for inflation</p> <p>X2 Changes in the law</p> <p>X17: Low service damages</p> <p>X18: Limitation of liability</p> <p>X19: Task Order</p> <p>Z: Additional conditions of contract</p>
	of the NEC3 Term Service Contract April 2013 ¹ (TSC3)	
10.1	The <i>Employer</i> is (name): Address	<p>Eskom Holdings SOC Ltd (reg no: 2002/015527/30), a state owned company incorporated in terms of the company laws of the Republic of South Africa</p> <p>Registered office at Megawatt Park, Maxwell Drive, Sandton, Johannesburg</p>
10.1	The <i>Service Manager</i> is (name): Address Tel e-mail	<p>JC Els</p> <p>120 Henry Street, Bloemfontein, 9300</p> <p>+27 51 404 2440</p> <p>ElsJC@eskom.co.za</p>
11.2(2)	The Affected Property is	Welkom Sector and Kroonstad Sector

¹ Available from Engineering Contract Strategies Tel 011 803 3008 Fax 086 539 1902 www.ecs.co.za

11.2(13)	The <i>service</i> is	The provision of Facilities Management Services (Technical Services) for Free State, on an as and when required basis – Welkom Sector and Kroonstad Sector.
11.2(14)	The following matters will be included in the Risk Register	Labour strikes, Power supply interruptions or failures, Municipal water interruptions
11.2(15)	The Service Information is in	Part 3: Scope of Work and all documents to which it makes reference.
12.2	The <i>law of the contract</i> is the law of	the Republic of South Africa
13.1	The <i>language of this contract</i> is	English
13.3	The <i>period for reply</i> is	One (1) week
2	The Contractor's main responsibilities	Data required by this section of the core clauses is also provided by the Contractor in Part 2 and terms in italics used in this section are identified elsewhere in this Contract Data
21.1	The <i>Contractor</i> submits a first plan for acceptance within	One (1) month prior to the starting date of the Contract Date
3	Time	
30.1	The <i>starting date</i> is.	01 March 2024, or as soon as possible thereafter
30.1	The <i>service period</i> is	49 months
4	Testing and defects	As per requirements stated in the Service Information
5	Payment	
50.1	The <i>assessment interval</i> is	between the 25th day of each successive month.
51.1	The <i>currency of this contract</i> is the	South African Rand
51.2	The period within which payments are made is	Four (4) weeks.
51.4	The <i>interest rate</i> is	(i) the publicly quoted prime rate of interest (calculated on a 365 day year) charged by from time to time by the Standard Bank of South Africa Limited (as certified, in the event of any dispute, by any manager of such bank, whose appointment it shall not be necessary to prove) for amounts due in Rands and (ii) the LIBOR rate applicable at the time for amounts due in other currencies. LIBOR is the 6 month London Interbank Offered Rate quoted under the caption "Money Rates" in The Wall Street Journal for the applicable currency or if no rate is quoted for the currency in question then the rate for United States Dollars, and if no such rate appears in The Wall Street Journal then the rate as quoted by the Reuters Monitor Money Rates Service (or such service as may

replace the Reuters Monitor Money Rates Service) on the due date for the payment in question, adjusted *mutatis mutandis* every 6 months thereafter (and as certified, in the event of any dispute, by any manager employed in the foreign exchange department of The Standard Bank of South Africa Limited, whose appointment it shall not be necessary to prove.

6	Compensation events	There is no reference to Contract Data in this section of the core clauses and terms in italics used in this section are identified elsewhere in this Contract Data
7	Use of Equipment Plant and Materials	There is no reference to Contract Data in this section of the core clauses and terms in italics used in this section are identified elsewhere in this Contract Data

8 Risks and insurance

80.1 These are additional *Employer's* risks **1. None**

83.1	The <i>Employer</i> provides these insurances from the Insurance Table	<table border="1" style="width: 100%;"> <thead> <tr> <th style="width: 30%;">Insurance against</th> <th style="width: 70%;">Minimum amount of cover or minimum limit of indemnity</th> </tr> </thead> <tbody> <tr> <td>Assets All Risk</td> <td>As per the Eskom Insurance policy document, which is available on request from the Eskom Insurance department.</td> </tr> <tr> <td>Project insurance</td> <td>As per the Eskom Insurance policy document, which is available on request from the Eskom Insurance department.</td> </tr> <tr> <td>General and Public Liability</td> <td>As per the Eskom Insurance policy document, which is available on request from the Eskom Insurance department.</td> </tr> <tr> <td>Environmental Liability</td> <td>As per the Eskom Insurance policy document, which is available on request from the Eskom Insurance department.</td> </tr> <tr> <td>Transport (Marine)</td> <td>As per the Eskom Insurance policy document, which is available on request from the Eskom Insurance department.</td> </tr> <tr> <td>Motor Fleet and Mobile Plant</td> <td>As per the Eskom Insurance policy document, which is available on request from the Eskom Insurance department.</td> </tr> <tr> <td>Terrorism</td> <td>As per the Eskom Insurance policy document, which is available on request from</td> </tr> </tbody> </table>	Insurance against	Minimum amount of cover or minimum limit of indemnity	Assets All Risk	As per the Eskom Insurance policy document, which is available on request from the Eskom Insurance department.	Project insurance	As per the Eskom Insurance policy document, which is available on request from the Eskom Insurance department.	General and Public Liability	As per the Eskom Insurance policy document, which is available on request from the Eskom Insurance department.	Environmental Liability	As per the Eskom Insurance policy document, which is available on request from the Eskom Insurance department.	Transport (Marine)	As per the Eskom Insurance policy document, which is available on request from the Eskom Insurance department.	Motor Fleet and Mobile Plant	As per the Eskom Insurance policy document, which is available on request from the Eskom Insurance department.	Terrorism	As per the Eskom Insurance policy document, which is available on request from
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			the Eskom Insurance department.
		Cyber Liability	As per the Eskom Insurance policy document, which is available on request from the Eskom Insurance department.
83.1	The <i>Contractor</i> provides these additional insurances:	Insurance against	Minimum amount of cover or minimum limit of indemnity
		Loss of or damage caused by the <i>Contractor</i> to the <i>Employer's</i> property	The replacement cost where not covered by the <i>Employer's</i> insurance. The <i>Employer's</i> policy Deductible where covered by the <i>Employer's</i> insurance.
		Loss of or damage to Plant and Materials	The replacement cost where not covered by the <i>Employer's</i> insurance. The <i>Employer's</i> policy Deductible where covered by the <i>Employer's</i> insurance.
		Loss of or damage to Equipment	The replacement cost where not covered by the <i>Employer's</i> insurance. The <i>Employer's</i> policy Deductible where covered by the <i>Employer's</i> insurance.
		The <i>Contractor's</i> liability for loss of or damage to property (except the <i>Employer's</i> property, Plant and Materials and Equipment) and liability for bodily injury to or death of a person (not an employee of the <i>Contractor</i>) arising from or in connection with the <i>Contractor's</i> Providing the Service	<u>Loss of or damage to property</u> The replacement cost <u>Bodily injury to or death of a person</u> The amount required by the applicable law.
		Liability for death of or bodily injury to employees of the <i>Contractor</i> arising out of and in the course of their employment in connection with this	The amount required by the applicable law

		contract
9	Termination	There is no reference to Contract Data in this section of the core clauses and terms in italics used in this section are identified elsewhere in this Contract Data.
10	Data for main Option clause	
A	Priced contract with price list	
20.5	The <i>Contractor</i> prepares forecasts of the final total of the Prices for the whole of the <i>service</i> at intervals no longer than	Four (4) weeks
11	Data for Option W1	
W1.1	The <i>Adjudicator</i>	the person selected from the ICE-SA Division (or its successor body) of the South African Institution of Civil Engineering Panel of Adjudicators by the Party intending to refer a dispute to him. (see www.ice-sa.org.za). If the Parties do not agree on an Adjudicator the Adjudicator will be appointed by the Arbitration Foundation of Southern Africa (AFSA).
W1.2(3)	The <i>Adjudicator nominating body</i> is:	the Chairman of ICE-SA a joint Division of the South African Institution of Civil Engineering and the Institution of Civil Engineers (London) (see www.ice-sa.org.za) or its successor body.
W1.4(2)	The <i>tribunal</i> is:	Arbitration
W1.4(5)	The <i>arbitration procedure</i> is	the latest edition of Rules for the Conduct of Arbitrations published by The Association of Arbitrators (Southern Africa) or its successor body.
	The place where arbitration is to be held is	Free State Province South Africa
	The person or organisation who will choose an arbitrator	the Chairman for the time being or his nominee of the Association of Arbitrators (Southern Africa) or its successor body.
	<ul style="list-style-type: none"> • if the Parties cannot agree a choice or • if the arbitration procedure does not state who selects an arbitrator, is 	
12	Data for secondary Option clauses	
X1	Price adjustment for inflation	
X1.1	The <i>base date</i> for indices is	A month before tender closing date The first 12 months will be fixed and firm. CPA formulae will be included with a SEIFSA table C3 for Labour, and table L2 for Transport percentage year on year movement either upwards or downwards. All other activities will be escalated using consumer price index (CPI).
X2	Changes in the law	There is no reference to Contract Data in this

		Option and terms in italics are identified elsewhere in this Contract Data.
X17	Low service damages	
X17.1	The <i>service level table</i> is in	The Service Information C3.1 - 2.14
X18	Limitation of liability	
X18.1	The <i>Contractor's</i> liability to the <i>Employer</i> for indirect or consequential loss is limited to	Value of the Contract
X18.2	For any one event, the <i>Contractor's</i> liability to the <i>Employer</i> for loss of or damage to the <i>Employer's</i> property is limited to	the amount of the deductibles relevant to the event described in the "Format A" insurance policy available on request from Eskom Group Insurance
X18.3	The <i>Contractor's</i> liability for Defects due to his design of an item of Equipment is limited to	The greater of <ul style="list-style-type: none"> • the total of the Prices at the Contract Date and <ul style="list-style-type: none"> • the amounts excluded and unrecoverable from the <i>Employer's</i> insurance (other than the resulting physical damage to the <i>Employer's</i> property which is not excluded) plus the applicable deductibles in the <i>Employer's</i> assets and works / maintenance policies available on request from Eskom Group Insurance
X18.4	The <i>Contractor's</i> total liability to the <i>Employer</i> , for all matters arising under or in connection with this contract, other than the excluded matters, is limited to	the total of the Prices other than for the additional excluded matters. The <i>Contractor's</i> total liability for the additional excluded matters is not limited. The additional excluded matters are amounts for which the <i>Contractor</i> is liable under this contract for <ul style="list-style-type: none"> • loss of or damage to property (other than the <i>Employer's</i> property, Plant and Materials), • death of or injury to a person and • infringement of an intellectual property right.
X18.5	The <i>end of liability date</i> is	1 Year after the end of the <i>service period</i>.
X19	Task Order	
X19.5	The <i>Contractor</i> submits a Task Order programme to the <i>Service Manager</i> within	One (1) day of receiving the Task Order
Z	The <i>additional conditions of contract</i> are	Z1 to Z11 always apply.

Z1 Cession delegation and assignment

- Z1.1 The *Contractor* does not cede, delegate or assign any of its rights or obligations to any person without the written consent of the *Employer*.
- Z1.2 Notwithstanding the above, the *Employer* may on written notice to the *Contractor* cede and delegate its rights and obligations under this contract to any of its subsidiaries or any of its present divisions or operations which may be converted into separate legal entities as a result of the restructuring of the Electricity Supply Industry.

Z2 Joint ventures

- Z2.1 If the *Contractor* constitutes a joint venture, consortium or other unincorporated grouping of two or more persons or organisations then these persons or organisations are deemed to be jointly and severally liable to the *Employer* for the performance of this contract.
- Z2.2 Unless already notified to the *Employer*, the persons or organisations notify the *Service Manager* within two weeks of the Contract Date of the key person who has the authority to bind the *Contractor* on their behalf.
- Z2.3 The *Contractor* does not alter the composition of the joint venture, consortium or other unincorporated grouping of two or more persons without the consent of the *Employer* having been given to the *Contractor* in writing.

Z3 Change of Broad Based Black Economic Empowerment (B-BBEE) status

- Z3.1 Where a change in the *Contractor's* legal status, ownership or any other change to his business composition or business dealings results in a change to the *Contractor's* B-BBEE status, the *Contractor* notifies the *Employer* within seven days of the change.
- Z3.2 The *Contractor* is required to submit an updated verification certificate and necessary supporting documentation confirming the change in his B-BBEE status to the *Service Manager* within thirty days of the notification or as otherwise instructed by the *Service Manager*.
- Z3.3 Where, as a result, the *Contractor's* B-BBEE status has decreased since the Contract Date the *Employer* may either re-negotiate this contract or alternatively, terminate the *Contractor's* obligation to Provide the Service.
- Z3.4 Failure by the *Contractor* to notify the *Employer* of a change in its B-BBEE status may constitute a reason for termination. If the *Employer* terminates in terms of this clause, the procedures on termination are P1, P2 and P4 as stated in clause 92, and the amount due is A1 and A3 as stated in clause 93.

Z4 Ethics

- Z4.1 Any offer, payment, consideration, or benefit of any kind made by the *Contractor*, which constitutes or could be construed either directly or indirectly as an illegal or corrupt practice, as an inducement or reward for the award or in execution of this contract constitutes grounds for terminating the *Contractor's* obligation to Provide the Service or taking any other action as appropriate against the *Contractor* (including civil or criminal action).
- Z4.2 The *Employer* may terminate the *Contractor's* obligation to Provide the Service if the *Contractor* (or any member of the *Contractor* where the *Contractor* constitutes a joint venture, consortium or other unincorporated grouping of two or more persons or organisations) is found guilty by a competent court, administrative or regulatory body of participating in illegal or corrupt practices.

Such practices include making of offers, payments, considerations, or benefits of any kind or otherwise, whether in connection with any procurement process or contract with the *Employer* or other people or organisations and including in circumstances where the *Contractor* or any such member is removed from the an approved vendor data base of the *Employer* as a consequence of such practice.

- Z4.3 Notwithstanding the provisions of core clause 90.2, the procedures on termination in terms of this clause are P1, P2 and P4 as stated in the core clause 92 and the amount due is A1 and A3 as stated in core clause 93.

Z5 Confidentiality

- Z5.1 The *Contractor* does not disclose or make any information arising from or in connection with this contract available to Others. This undertaking does not, however, apply to information which at the time of disclosure or thereafter, without default on the part of the *Contractor*, enters the public domain or to information which was already in the possession of the *Contractor* at the time of disclosure (evidenced by written records in existence at that time). Should the *Contractor* disclose information to Others in terms of clause 25.1, the *Contractor* ensures that the provisions of this clause are complied with by the recipient.
- Z5.2 If the *Contractor* is uncertain about whether any such information is confidential, it is to be regarded as such until notified otherwise by the *Service Manager*.
- Z5.3 In the event that the *Contractor* is, at any time, required by law to disclose any such information which is required to be kept confidential, the *Contractor*, to the extent permitted by law prior to disclosure, notifies the *Employer* so that an appropriate protection order and/or any other action can be taken if possible, prior to any disclosure. In the event that such protective order is not, or cannot, be obtained, then the *Contractor* may disclose that portion of the information which it is required to be disclosed by law and uses reasonable efforts to obtain assurances that confidential treatment will be afforded to the information so disclosed.
- Z5.4 The taking of images (whether photographs, video footage or otherwise) of the Affected Property or any portion thereof, in the course of Providing the Service and after the end of the *service period*, requires the prior written consent of the *Service Manager*. All rights in and to all such images vests exclusively in the *Employer*.
- Z5.5 The *Contractor* ensures that all his subcontractors abide by the undertakings in this clause.

Z6 Waiver and estoppel: Add to core clause 12.3:

- Z6.1 Any extension, concession, waiver or relaxation of any action stated in this contract by the Parties, the *Service Manager* or the *Adjudicator* does not constitute a waiver of rights, and does not give rise to an estoppel unless the Parties agree otherwise and confirm such agreement in writing.

Z7 Health, safety and the environment: Add to core clause 27.4

- Z7.1 The *Contractor* undertakes to take all reasonable precautions to maintain the health and safety of persons in and about the execution of the *service*. Without limitation the *Contractor*:
- accepts that the *Employer* may appoint him as the "Principal Contractor" (as defined and provided for under the Construction Regulations 2014 (promulgated under the Occupational Health & Safety Act 85 of 1993) ("the Construction Regulations") for the Affected Property;
 - warrants that the total of the Prices as at the Contract Date includes a sufficient amount for proper compliance with the Construction Regulations, all applicable health & safety laws and regulations and the health and safety rules, guidelines and procedures provided for in this contract and generally for the proper maintenance of health & safety in and about the execution of the *service*; and
 - undertakes, in and about the execution of the *service*, to comply with the Construction Regulations and with all applicable health & safety laws and regulations and rules, guidelines and procedures otherwise provided for under this

contract and ensures that his Subcontractors, employees and others under the *Contractor's* direction and control, likewise observe and comply with the foregoing.

Z7.2 The *Contractor*, in and about the execution of the *service*, complies with all applicable environmental laws and regulations and rules, guidelines and procedures otherwise provided for under this contract and ensures that his Subcontractors, employees and others under the *Contractor's* direction and control, likewise observe and comply with the foregoing.

Z8 Provision of a Tax Invoice Add to core clause 51

Z8.1 Within one week of receiving a payment certificate from the *Service Manager* in terms of core clause 51.1, the *Contractor* provides the *Employer* with a tax invoice in accordance with the *Employer's* procedures stated in the Service Information, showing the amount due for payment equal to that stated in the payment certificate.

Z8.2 If the *Contractor* does not provide a tax invoice in the form and by the time required by this contract, the time by when the *Employer* is to make a payment is extended by a period equal in time to the delayed submission of the correct tax invoice.

Z8.3 The *Contractor* (if registered in South Africa in terms of the companies Act) is required to comply with the requirements of the Value Added Tax Act, no 89 of 1991 (as amended) and to include the *Employer's* VAT number 4740101508 on each invoice he submits for payment.

Z9 Notifying compensation events

Z9.1 Delete the last paragraph of core clause 61.3 and replace with:

If the *Contractor* does not notify a compensation event within eight weeks of becoming aware of the event, he is not entitled to a change in the Prices.

Z10 Employer's limitation of liability

Z10.1 The *Employer's* liability to the *Contractor* for the *Contractor's* indirect or consequential loss is limited to R0.00 (zero Rand)

Z10.2 The *Contractor's* entitlement under the indemnity in 82.1 is provided for in 60.1(12) and the *Employer's* liability under the indemnity is limited to compensation as provided for in core clause 63 and X19.11 if Option X19 Task Order applies to this contract.

Z11 Termination: Add to core clause 91.1, at the second main bullet point, fourth sub-bullet point, after the words "against it":

Z11.1 or had a business rescue order granted against it.

C1.2 Contract Data

Part C1.2b - Data provided by the Contractor

Clause	Statement	Data
10.1	The <i>Contractor</i> is (Name): Address Tel No. Fax No.	
11.2(8)	The <i>direct fee percentage</i> is The <i>subcontracted fee percentage</i> is	Refer to BOQ for this item
11.2(14)	The following matters will be included in the Risk Register	
11.2(15)	The Service Information for the <i>Contractor's</i> plan is in:	
21.1	The plan identified in the Contract Data is contained in:	
24.1	The key people are: 1 Name: Job: Responsibilities: Qualifications: Experience: 2 Name: Job: Responsibilities: Qualifications: Experience:	CV's (and further key person's data including CVs) are in _____ .
A	Priced contract with price list	
11.2(12)	The <i>price list</i> is in	Annexure A - Technical FMS BOQ
11.2(19)	The tendered total of the Prices is	RATE BASED

Part C2: Pricing Data

TSC3 Option A

Document reference	Title	No of pages
	This cover page	1
C2.1	Pricing assumptions: Option A	2
C2.2	The <i>price list</i>	1

C2.1 Pricing assumptions: Option A

How work is priced and assessed for payment

Clause 11 in NEC3 Term Service Contract (TSC3) core clauses and Option A states:

Identified and defined terms	11	
	11.2	(12) The Price List is the <i>price list</i> unless later changed in accordance with this contract.
		(17) The Price for Services Provided to Date is the total of
		1. the Price for each lump sum item in the Price List which the <i>Contractor</i> has completed and
		2. where a quantity is stated for an item in the Price List, an amount calculated by multiplying the quantity which the <i>Contractor</i> has completed by the rate.
		(19) The Prices are the amounts stated in the Price column of the Price List. Where a quantity is stated for an item in the Price List, the Price is calculated by multiplying the quantity by the rate.

This confirms that Option A is a priced contract where the Prices are derived from a list of items of service which can be priced as lump sums or as expected quantities of service multiplied by a rate or a mix of both.

Function of the Price List

Clause 54.1 in Option A states: "Information in the Price List is not Service Information". This confirms that instructions to do work or how it is to be done are not included in the Price List but in the Service Information. This is further confirmed by Clause 20.1 which states, "The *Contractor* Provides the Service in accordance with the Service Information". Hence the *Contractor* does **not** Provide the Service in accordance with the Price List. The Price List is only a pricing document.

Link to the *Contractor's* plan

Clause 21.4 states "The *Contractor* provides information which shows how each item description on the Price List relates to the operations on each plan which he submits for acceptance". Hence when compiling the *price list*, the tendering contractor needs to develop his first clause 21.2 plan in such a way that operations shown on it can be priced in the *price list* and result in a satisfactory cash flow in terms of clause 11.2(17).

Preparing the *price list*

Before preparing the *price list*, both the *Employer* and tendering contractors should read the TSC3 Guidance Notes pages 14 and 15. In an Option A contract, either Party may have entered items into the *price list* either as a process of offer and acceptance (tendering) or by negotiation depending on the nature of the *service* to be provided. Alternatively the *Employer*, in his Instructions to Tenderers or in a Tender Schedule, may have listed some items that he requires the *Contractor* to include in the *price list* to be prepared and priced by him.

It is assumed that in preparing or finalising the *price list* the *Contractor*:

- Has taken account of the guidance given in the TSC3 Guidance Notes relevant to Option A;
- Understands the function of the Price List and how work is priced and paid for;
- Is aware of the need to link operations shown in his plan to items shown in the Price List;
- Has listed and priced items in the *price list* which are inclusive of everything necessary and incidental to Providing the Service in accordance with the Service Information, as it was at the time of tender, as well as correct any Defects not caused by an *Employer's* risk;
- Has priced work he decides not to show as a separate item within the Prices or rates of other listed items in order to fulfil the obligation to complete the *service* for the tendered total of the Prices.
- Understands there is no adjustment to items priced as lump sums if the amount, or quantity, of work within that item later turns out to be different to that which the *Contractor* estimated at time of tender. The only basis for a change to the (lump sum) Prices is as a result of a compensation event.

C2.2 the *price list*

NB: Prices to include labour, supply of all materials, overheads, safety, protective clothing, profits, hiring of equipment.

The *price list* is contained in **Annexure A - Technical FMS BOQ**

Notes to the *price list*

1. The rates in the Price List exclude VAT.
2. The first 12 months will be fixed and firm. CPA formulae will be included with a SEIFSA table C3 for Labour, and table L2 for Transport percentage year on year movement either upwards or downwards. All other activities will be escalated using consumer price index (CPI).CPI will not apply to items relating to % Markups
3. Where quotations are required, Eskom will not pay the *Contractor* to supply quotes

Part C3: Scope of Work

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C3.2	<i>Contractor's Service Information</i>	
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C3.1: EMPLOYER’S SERVICE INFORMATION

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1. Description of the service

1.1 Executive overview

The purpose of this contract is to appoint a suitably qualified *Contractor* for the Provision of Facilities Management Services (Technical Services) for Free State, on an as and when required basis for the Welkom Sector and Kroonstad Sector with the Home Centre being Eskom Welkom Office Building.

Below are current sites and claimable kilometres per return trip from **Home Centre - Eskom Welkom Alma Complex** in the Welkom Sector and Kroonstad Sector in the Free State. Buildings can be added or removed from this list.

KROONSTAD COMMERCIAL SITES				
Number	Site	Address	Kilometres from Eskom Welkom Alma Complex - Single trip	Claimable from Eskom Welkom Alma Complex - Return trip
1	Bothaville CNC & WIC	10th Avenue, Bothaville	75	100
2	Frankfort CNC	2 Industrial Avenue, Frankfort	212	374
3	Kroonstad CNC	Corner Botha/Hill Street, Kroonstad	68	86
4	Parys CNC	Lot 1308 Carl Preller Avenue, Parys	161	272
5	Vaalpark CNC	Oliviershoek street, Vaalpark	189	328

KROONSTAD RESIDENTIAL BUILDINGS				
Number	Site	Address	Kilometres from Eskom Welkom Alma Complex - Single trip	Claimable from Eskom Welkom Alma Complex - Return trip
1	House Kroonstad	22 Tom Ferreira Street, Kroonstad	68	86
2	House Bothaville	19 Eikelaan Street, Bothaville	75	100
3	House Bothaville	20 Kameeldoring Street, Bothaville	75	100
4	House Bothaville	4 Kameeldoring Street, Bothaville	75	100
5	House Frankfort	2 Human Street, Frankfort	212	374

WELKOM COMMERCIAL SITES				
Number	Site	Address	Kilometres from Eskom Welkom Alma Complex - Single trip	Claimable from Eskom Welkom Alma Complex - Return trip
1	Eskom Welkom Alma Complex – Home Centre	Alma Road, Alma Complex, Welkom	0	0
2	Bultfontein CNC	Mark Street, Bultfontein	79	108
3	Duiker CNC	Riebeeckstad, Blenheim street, Stand 169	11	0
4	Hoopstad CNC	Lelieveld Avenue, Hoopstad	87	124

WELKOM RESIDENTIAL BUILDINGS				
Number	Site	Address	Kilometres from Eskom Welkom Alma Complex - Single trip	Claimable from Eskom Welkom Alma Complex - Return trip
1	House Alma	Alma House 1, Alma Complex	0	0
2	House Alma	Alma House 2, Alma Complex	0	0
3	House Alma	Alma House 3, Alma Complex	0	0
4	House Alma	Alma House 4, Alma Complex	0	0
5	House Alma	Alma House 5, Alma Complex	0	0
6	House Alma	Alma House 6, Alma Complex	0	0
7	House Alma	Alma House 7, Alma Complex	0	0
8	House Alma	Alma House 8, Alma Complex	0	0
9	House Alma	Alma House 9, Alma Complex	0	0
10	House Alma	Alma House 10, Alma Complex	0	0
11	House Alma	Alma House 11, Alma Complex	0	0
12	House Alma	Alma House 12, Alma Complex	0	0
13	House Alma	Alma House 13, Alma Complex	0	0
14	House Alma	Alma House 14, Alma Complex	0	0
15	House Alma	Alma House 15, Alma Complex	0	0
16	House Alma	Alma House 16, Alma Complex	0	0
17	House Alma	Alma House 17, Alma Complex	0	0
18	House Alma	Alma House 18, Alma Complex	0	0
19	House Alma	Alma House 19, Alma Complex	0	0
20	House Grootkop	Grootkop Sub Station	42	34
21	House Grootkop	Grootkop Sub Station	42	34
22	House Grootkop	Grootkop Sub Station	42	34
23	House Grootkop	Grootkop Sub Station	42	34
24	House Virginia	Virginia Sub Station	30	10
25	House Virginia	Virginia Sub Station	30	10
26	House Virginia	Virginia Sub Station	30	10
27	House Virginia	Virginia Sub Station	30	10
28	House Bultfontein	80 Pres Swart Street, Bultfontein	79	108
29	House Bultfontein	15 Palm Street, Bultfontein	79	108
30	House Bultfontein	24 Ackerman Street, Bultfontein	79	108
31	House Hoopstad	4 Kok Street, Hoopstad	87	124
32	House Hoopstad	34 Eerste Street, Hoopstad	87	124
33	House Hoopstad	13 Roos Street, Hoopstad	87	124

In addition to the primary sites listed above, Eskom may request the *Contractor* to execute works on other Eskom sites in the region, on an “as and when” required basis.

Please note that only one vehicle will be paid per task order. The *Service Manager* will plan Task order in such a way that travelling costs are minimised. In exceptional cases where the *Contractor* needs to use more than one vehicle, the *Contractor* needs to obtain such approval in writing from *Service Manager*. It is recommended that the *Contractor* procure materials from local suppliers.

The listed facilities are current Eskom facilities that will require Facility Maintenance Services (Technical services) however the *Contractor* is to be informed that the above areas are subject to change. Any additional /exclusion shall be communicated in writing.

Closure of a Site

In the event that a site closes down, then the services at that site must come to a stop. No compensation will be paid to the *Contractor* when a site is closed down.

1.2 Employer's requirements for the service

The scope includes the provision of the following facilities management services:

- Supervision
- Adhoc Maintenance
- Plumbing Maintenance
- Electrical Maintenance
- Air-conditioning Maintenance
- Civil Works Maintenance
- Carpentry Maintenance
- Diesel Generator Maintenance

Plumbing Maintenance

Maintenance work to existing plumbing systems - Fittings, toilets, geysers
Sewer maintenance
Stormwater systems
Drainage systems
Water tanks and pumps
New installations

Electrical Maintenance

All new installations supported by a COC certificate
Maintenance of existing electrical installations, lighting, fittings and equipment
Installation of new electrical equipment, lighting and fittings
Connection of appliances
Public address installation

Air-conditioning Maintenance

Service and maintenance to various types of air conditioner units, refrigeration units, cooling towers, air handling units etc.
Installing new air conditioner units
Mechanical Maintenance
Control system maintenance and repairs

Civil Works Maintenance

Painting
Roof leaks
Ceramic flooring replacement
Carpet flooring replacement
Ceiling repairs
Paving
Compacting
Shadenets and carport
Gate automization
Metalwork
Plastering
Tiling
Glazing
Paintwork
Shop fitting

Carpentry Maintenance

Door repairs
Furniture repairs and maintenance
Burglar doors
Blinds repair

Diesel Generator Maintenance

Monthly Service

Yearly Service

Diesel delivery

- Further detailed requirements for this contract are contained in **Annexure A - Technical FMS BOQ**
- The *Contractor* shall provide all labour, supervision, administration and management, equipment, tools, supplies and material required to perform the facilities management services specified herein.
- The Contractor will be part of a panel of service providers that will be used to provide this service. Eskom reserves the right to award any works detailed in the bill to any other supplier it deems necessary.
- The *Contractor* must only execute the service when issued with a Task Order
- Task Orders will be issued on an as and when required basis
- In the event of the *Contractor* not executing or completing the Task Order as planned, the Service Manager reserves the right to withdraw the Task Order from the *Contractor* and to re-allocate it to another service provider.
- The *Contractor* shall provide all labour, supervision, administration and management, equipment, tools, supplies and material required to provide service.
- The *Contractor* shall be required to execute the service at various sites across the province of Free State. The sites are located in rural and urban areas.
- The *Contractor* may be required to work across the Free State and KwaZulu Natal CentralEast Cluster, as requested by the Service Manager, on an “as and when” required basis.
- The *Contractor* must be available at short notice to execute the services.
- The *Contractor* will be required to be available 24 hours 7 days a week to respond to any services requirements as requested by the Service Manager
- The *Contractor* is to reply within 24hrs to all task orders/call-outs issued by the *Service Manager* or his representative. Should an emergency arise the *Contractor* must action immediately the task order/call-out issued by the *Service Manager* or his representative.
- The *Contractor* may be required to provide quotations for works, via a task order, as specified by the Service Manager. The response time and costs for the *Contractor* to supply quotations will be agreed upon at the time of request.
- In calculating travelling distance, the home centre will be used as the reference point to calculate the round-trip distance for any site.
- In calculating travelling time, the home centre will be used as the reference point to calculate the round-trip time for any site.
- For high-risk work/task orders, the *Employer* may require the *Contractor* to:
 - visit the work site to prepare the risk assessment, safe working procedures
 - prepare and meet the requirements for a site-specific safety file
 - have a safety officer in place on a full-time basis for the duration of the work
 - have a supervisor in place on a full-time basis for the duration of the work
 - meet any other requirements as specified by the Service manager

- The *Contractor* will be required to perform some of the services while working at heights. The *Contractor* must ensure adherence to all legislation and Eskom's working at heights standard.
- The *Contractor* will be subject to performance appraisals based on Eskom's key performance indicators. Based on outcomes of these performance appraisals, the Service Manager reserves the right to withhold allocation of works to the *Contractor* if the *Contractor* non-performing.
- The *Contractor* will be required to ensure that all sub-contractors adhere to all health and safety requirements.
- The *Contractor* must submit remittance advices of the sub-contractors to the Service Manager upon request. The *Service Manager* has the right to request the remittance advices directly from sub-contractors employed by the *Contractor* at any time.
- The *Contractor* must abide by Eskom's standard namely "Life Saving Rules" at all times. Refer to the latest revision of the standard 240-62196227 Life Saving Rules
- The *Contractor* shall comply with the requirements of the OSH Act and regulation
- The *Contractor* shall comply to Eskom Procedures and Policies as per the latest revision
- The *Contractor* must close out any audit findings or any other findings related to the service within the corrective action due date

GENERAL

Monthly Maintenance Reports

The monthly reports to be submitted to Eskom Real Estate no later than the 5th day of the following month. The report must cover all disciplines of the contract and report on the following items:

- a) Planned maintenance work.
- b) Routine plant maintenance work.
- c) Corrective maintenance work.
- d) Health and Safety - including Incidents and near miss, PPE, Quality, Risk management, staff etc.
- e) Financials planned VS actual, outstanding payments, Task Orders, etc.
- f) Any item that requires Eskom Real Estate attention.

The payment of monthly invoice will be in line with the approval of monthly reports by Eskom Real Estate.

Where Eskom signature is required, the *Contractor* must receive permission to approach any Senior Supervisor/Manager other than the relevant Eskom Real Estate representative to approve quality of works undertaken.

CONTRACT REQUIREMENTS

The *Contractor* must ensure that salaries/wages are according to Government Gazette, where applicable, for all *Contractor's* staff employed on Eskom sites. Non-payment of staff salaries/wages will be considered a serious non-compliance in terms of this contract as it has adverse effect on the *service* to be rendered.

Contractor must ensure that they have the necessary equipment to provide the *service* required from the start date of the contract.

The *Contractor* will be expected to attend monthly contract management meetings including attendance of Property Management Contractor Safety Forums.

In order to promote local job creation *Contractors* is advised to source from the local communities within the area as per Eskom Zonal borders for unskilled labour required for the *service*.

Supervisors to ensure that Task Orders are signed at all times.

Non-conformance to the above may result in finding against the *Contractor*.

Eskom reserves the right to cancel the contract immediately and replace with another service provider. All costs incurred as a result of such action will be recovered from the outgoing contractor.

1.3 Interpretation and terminology

The following abbreviations are used in this Service Information:

Abbreviation	Meaning given to the abbreviation
ERE	Eskom Real Estate Department
N/A	Not Applicable

2. Management strategy and start up

2.1 The *Contractor's* plan for the *service*

The *Contractor* must detail below a plan which stipulates how he intends on performing the *service* throughout the *service* period, as required by clause 21.2.

- Staff structure/Organogram
- List technical reporting and scheduling requirements which are to be incorporated into the *Contractor's* plan.

2.2 Management meetings

Regular meetings of a general nature may be convened and chaired by the *Service Manager* or by person delegate as follows:

Title and purpose	Approximate time & interval	Location	Attendance by:
Overall contract progress/feedback in terms of contract obligations	Monthly intervals or when deemed required by the <i>Service Manager</i> .	Eskom Welkom Alma Complex	<i>Employer / Service Manager / relevant Eskom representatives and appointed Contractor</i>

Meetings of a specialist nature may be convened as specified elsewhere in this Service Information or if not so specified by persons and at times and locations to suit the Parties, the nature and the progress of the *service*. Records of these meetings shall be submitted to the *Service Manager* by the person convening the meeting within five days of the meeting.

All meetings shall be recorded using minutes or a register prepared and circulated by the person who convened the meeting. Such minutes or register shall not be used for the purpose of confirming actions or instructions under the contract as these shall be done separately by the person identified in the *conditions of contract* to carry out such actions or instructions.

2.3 Contractor's management, supervision and key people

The *Contractor* must include an organogram of the structure that will be supporting with contract. The names, identity numbers, qualifications and experience must be listed.

2.4 Provision of bonds and guarantees

N/A

2.5 Documentation control

The *Contractor* to ensure that all documentation relating to this contract is filed and kept on site for viewing by the *Service Manager* at any time. The *Contractor* must ensure that all documents are also kept in soft copy and backed up on a hard drive which must be handed to the *Service Manager* at the end of the contract. Files are to be neatly labelled and indexed.

All correspondence shall be dated and sequentially numbered and distributed in accordance with a procedure as agreed and accepted by the *Service Manager*.

Any required service will be communicated to the *Contractor* via a Task Order.

Feedback questionnaires must be duly completed by all delegates and forwarded to the Eskom Real Estate Department.

Eskom will periodically request detailed reports from the *Contractor* regarding the gaps, problems and highlights. Possible solutions will be required with this detailed report.

2.6 Invoicing and payment

The *Contractor* provides a statement between the 25th and 10th of every month for the duration of the contract. The statement will reflect the following information of on all invoices submitted for payment, from the start of the contract:

- Date of Invoice
- Date of delivery of Service
- Invoice Number
- Invoice Amount excluding VAT
- PO Number
- Task Order Number
- GR Number
- Payment Status (either Paid or Unpaid)

The statement will also reflect the following summaries:

- Invoice payments outstanding <= 30days
- Invoice payments outstanding > 30days <=60 days
- Invoices payment outstanding > 60days <=90 days
- Invoices payment outstanding > 60days <=90 days
- Invoices payment outstanding > 90days
- Total of Invoices where the *Contractor* has received payment
- Total of Invoices where the *Contractor* is awaiting payment

Within one week of receiving a payment certificate from the *Service Manager* in terms of core clause 51.1, the *Contractor* provides the *Employer* with a tax invoice showing the amount due for payment equal to that stated in the *Service Manager's* payment certificate.

The *Contractor* shall address the tax invoice to
ESKOM HOLDINGS SOC LIMITED
and include on each invoice the following information:

- Name and address of the *Contractor* and the *Service Manager*;
- The contract number and title;
- *Contractor's* VAT registration number;
- The *Employer's* VAT registration number **4740101508**;
- Description of service provided for each item invoiced based on the Price List or accepted quotations;
- Total amount invoiced excluding VAT, the VAT and the invoiced amount including VAT;

The *Contractor* shall comply with the *Employer's* E-Invoicing process when submitting invoices for payment.

2.6.1 Payment Item Descriptions

The descriptions given for the payment items in the Price List, indicate the work to be allowed for in the tendered rates and prices for such payment items, and are for the guidance of the *Contractor* and do not necessarily repeat all the details of work and materials required by and described in the Service Information.

2.6.2 Prices to be Inclusive

The *Contractor* shall accept the payment provided in the Contract and represented by the rates and prices tendered by him in the Price List, as payment in full for executing and completing the work as specified.

Where the *Contractor* has priced an item as "nil" or "0-00" it will be deemed that no charges are or will be incurred against such an item. In the event of no price having been entered against any item, the tendered rate, price or sum will be taken as "nil" or "0-00".

2.6.3 Measurement Meetings

The *Contractor* shall attend monthly meetings with the *Service Manager* and Supervisor where all matters concerning payment shall be discussed. In particular the *Contractor* shall submit for the meeting a monthly statement together with all calculations and supporting data in substantiation of any payments.

2.7 Contract change management

- Templates in terms of NEC3 as prepared by the *Service Manager* for *payment* certificates, early warnings and defect notifications can only be used in this contract.
- The *Contractor* shall request this form from the *Service Manager*.

2.8 Records of Defined Cost to be kept by the *Contractor*

All records as required to back up any defined costs must be kept on file by the *Contractor* and be made available when requested by the *Service Manager*.

2.9 Insurance provided by the *Employer*

Refer to Clause 83.1 above

2.10 Training workshops and technology transfer

- The *Contractor* shall provide training for personnel at dates as agreed upon by the *Contractor* and the *Service Manager*.
- All SHEQ training to be risk based and in accordance with Eskom Procedures and National Regulations
- The *Contractor* shall ensure that the employees are adequately to execute the services required in this contract.

2.11 Design and supply of Equipment

The *Contractor* takes full liability for the use of all equipment in the execution of *Services* for this contract.

2.12 Things provided at the end of the *service period* for the *Employer's* use

2.12.1 Equipment

None

2.12.2 Information and other things

- Summary of all quantity of items supplied by *Contractor* as per the Price List and accepted quotations for the duration of the contract.
- Summary of lessons learnt during the contract period.
- Summary of training undertaken by the *Contractor's* employees over the duration of the contract.
- Copy of all complaints registers
- Copy of all completed questionnaires
- Copy of all monthly reports
- All Safety Files and all other relevant safety documentation relevant to this contract.

2.13 Management of work done by Task Order

The *Contractor* must only carry out work if he receives a signed Task Order from the *Service Manager* or his delegates. Below is an example of a Task Order Form, whereby the format be changed at any time by the *Service Manager*.

Task Order NO –	
Task Order form for use when work within the service is instructed to be carried out within a stated time period of time on a Task by Task basis	
CMR No _service	
To (Contractor)	
I propose to instruct you to carry out the following task	
Description	Eskom Centre –
Starting date
Completion date
Delay damages per week
I accept the quote, program and instruct you to carry out the Task	
Signed	Date
(for Employer)	
A. Total of Prices for items of work on the Price List (details attached)	
B. Total of Prices for items of work not on the Price List (details attached)	
C. Total of Prices (A +B) _____	
Use of SDL company Please attach proof	
R.....	
Signed	Date
(for Contractor)	
Work Completed	
Signed	Date
(for Supervisor)	
Signed	Date
(Contract Manager)	

2.14 Low service damages table

Item	Reference	Amount
Non-compliance to Eskom's Life Saving Rules	Sub-section (1.2) of Section 1 of Employers Service Information	R1000 per finding
Non-compliance to SHE Specification	Sub-section (3.1) of Section 3 of Employers Service Information	R1000 per finding
Non-compliance to the OHSACT	Sub-section (1.2) of Section 1 of Employers Service Information	R1000 per finding
<i>Contractor</i> does not close out any Audit findings or any other findings related to the <i>service</i> within the corrective action due date	Sub-section (1.2) of Section 1 of Employers Service Information	R 250 per day after the corrective action date per finding, to a maximum of R 10 000
Non-compliance by the <i>Contractor</i> to Eskom Procedures and Policies as per the latest revision	Sub-section (1.2) of Section 1 of Employers Service Information	R 5 000 per finding

3. Health and safety, the environment and quality assurance

3.1 Health and safety risk management

In addition to the requirements of the laws governing health and safety, Eskom may have some additional requirements particular to the *service* and the Affected Property for this contract. The text below provides for these being attached as an Annexure to this Service Information. PLEASE ALSO READ CORE CLAUSE 27.4 TOGETHER WITH Z7 IN THE ADDITIONAL CONDITIONS OF CONTRACT TO MAKE SURE THAT WHATSOEVER IS INCLUDED IN THE ANNEXURE FOLLOWS ON FROM THOSE CLAUSES.

The *Contractor* shall comply with the health and safety requirements contained in Part 3 Safety Requirements to this Service Information.

3.2 Environmental constraints and management

The *Contractor* shall comply with the environmental criteria and constraints stated in Part 4 Environmental Requirements to this Service Information.

3.3 Quality assurance requirements

Quality management System requirements

Clause 3.3.1 requires that the *Contractor* operate a quality management system as stated in the Scope.

The *Contractor* shall control his activities and processes in accordance with Eskom's Quality Assurance Standard **QM58: Supplier contractor quality requirements specification**

The *Contractor* will be responsible for the verification and signing of the quality inspection points which must be maintained by the *Contractor* and presented to Eskom on request.

Information in the quality plan

Clause 3.3.2 requires that the *Contractor* provide a quality policy statement and quality plan which complies with requirements stated in the Scope.

- (a) The *Contractor* shall demonstrate, provide and maintain a Quality Management System (QMS) that is ISO 9001 compliant or provide Quality Policy and Method statement or Contract Quality Plan
- (b) The *Contractor* agrees to control and professionally preserve and store appropriate documents, records and recordings to guarantee the traceability of the services rendered and inspection thereof;
- (c) The delivered services shall be uniform in Quality and condition, consistent with good industry practices and adhere to requested Eskom requirements, without deviation.
- (d) Eskom shall have the right to conduct surveys and perform surveillance of the *Contractor's* facilities to
- (e) Eskom reserves the right to inspect any or all of the work. Verification by Eskom shall not absolve the *Contractor* of the responsibility to provide acceptable services, nor shall it preclude subsequent rejection by
- (f) The services must comply with the agreed specifications and the applicable directives set out in the agreement. Defects notified by Eskom shall be remedied by the *Contractor* upon demand by Eskom without undue delay and at no extra cost. The *Contractor* shall continuously monitor and identify non-conformances, relating to the scope of work, as signals of opportunities for improvement making process and other relevant changes to prevent recurrence
- (g) The *Contractor* / Consultant shall further identify potential problems before they occur by identifying deviations in patterns or trends in service or process performance.
- (h) Nothing contained in the Contract shall relieve in any way the *Contractor* / Consultant from the obligation of Quality control thereof.
- (i) The *Contractor* / Consultant guarantees that the quantity, Quality and outward appearance of the delivered services will comply with the requirements of the contract and/or relevant specifications.
- (j) The *Contractor* / Consultant shall prove its ability, on request, to relate to the proposed scope of work which establishes the manner in which the *Contractor* / Consultant intends to perform the Contract.

(k) The Contractor / Consultant shall, on request, prove its organisational, logistics and support resources to ensure the requirements of the contract can be achieved.

Eskom reserves the right to assess and measure, in the selection process, the qualifications, capability and competence of the key staff (assigned personnel) in relation to the scope of work and to interview any / all Contractor / Consultant to confirm the Quality evaluation

The *Contractor* shall comply with the quality requirements contained in Part 5 Quality Requirements to this Service Information.

4. Procurement

4.1 People

- The *Contractor* is solely responsible for the resolution of any dispute or problems that may occur between himself and his staff.
- The *Contractor* undertakes to hold the *Employer* harmless against any determination or award made in terms of the Labour Relations Act No.66 of 1995 as amended.

4.1.1 Minimum requirements of people employed

- All of the *Contractor's* staff must be able to communicate in English.
- All of the *Contractor's* staff must have the necessary qualifications to execute the designated functions
- All of the *Contractor's* staff who are not South African citizens, must have valid work permits.

4.1.2 BBBEE and preferencing scheme

SANAS accredited BBBEE certificate (certified copy) or valid original sworn affidavit (DTI template, stamped by commissioner of oath) for EME/QSE level 1 to 4.

4.1.3 Accelerated Shared Growth Initiative – South Africa (ASGI-SA)

The *Contractor* complies with and fulfils the *Contractor's* obligations in respect of the Accelerated and Shared Growth Initiative - South Africa.

4.2 Subcontracting

4.2.1 Preferred subcontractors

In certain sites there are specialist equipment and services that are required, and Eskom reserves the right to choose the subcontractor that is required to execute such function.

Eskom also reserves the right to choose subcontractors based on quality and price.

4.2.2 Subcontract documentation, and assessment of subcontract tenders

N/A

4.2.3 Limitations on subcontracting

The use of Sub Contractors by the *Contractor* must be approved in writing by the *Service Manager* before commencement on site.

4.2.4 Attendance on subcontractors

This is the sole responsibility of the *Contractor*. The *Contractor* is to ensure that any upfront payments or deposits required by the subcontractor are fulfilled by the *Contractor* such that the *service* is executed by the subcontractor timeously.

4.3 Plant and Materials

4.3.1 Specifications

N/A

4.3.2 Correction of defects

N/A

4.3.3 Contractor's procurement of Plant and Materials

N/A

4.3.4 Tests and inspections before delivery

N/A

4.3.5 Plant & Materials provided "free issue" by the *Employer*

The *Employer* will not provide any materials for use by the *Contractor*.

5. Working on the Affected Property

5.1 Employer's site entry and security control, permits, and site regulations

The *Contractor* and all of his staff shall undergo Eskom induction prior to entering the Affected Property.

5.1.1 Roads and Vehicles

- All vehicles used on site, by the *Contractor* will be compliant with Eskom Standards.
- All road signs and traffic laws / regulations on site will be adhered to. Employees of the *Contractor* failing to comply will be removed from site and denied any further access.

5.1.2 Security

- The *Contractor's* staff will be subject to all security measures, rules and regulations of the Eskom Security Services
- Vehicles and staff agree and accept the searching of all staff, bags, briefcases and vehicles.

5.1.3 Access to and Departure from the Site

- Access to the site will be via the main security gate. The *Employer* informs the *Contractor* of the access procedures, and it should be expected that such procedures may change depending on the prevailing security situation.
- The *Employer* reserves the right for its Security personnel to search persons or vehicles entering or leaving the premises. This includes, but is not limited to staff, briefcases, bags and toolboxes.
- All persons entering Eskom sites are subjected to alcohol testing.

5.1.4 Temporary Gate Permits

- The *Contractor* provides the *Employer* with the personal details of their staff at least two weeks prior to the contract start date. All names and details to be submitted to the *Employer* who arranges for all gate permits.
- If an employee is no longer in the employ of the *Contractor*, the *Contractor* shall notify the *Employer* in advance, and replacements communicated to the *Employer* as well, whereby they will have to attend induction as well.
- The *Contractor* ensures that all equipment and materials brought through the security gate is signed in at the main security gate on the approved Eskom security form.

5.1.5 Removal

- The *Contractor* is not allowed to remove any equipment or materials from site without producing the relevant Eskom security forms and the equipment lists.
 - If the equipment or material is to be removed the same day, on which they were brought on to site, then the security form will need to be produced at the gate when leaving the site.
 - The removal of any item at a later stage of the contract will require a security form with the necessary approval and responsible manager's signature.
 - If the equipment or material is removed after this time then a Non-Returnable Gate Release will be provided by the *Employer's* Representative, on receipt of the original security form, with which the *Contractor* brought the equipment on site.

5.2 People restrictions, hours of work, conduct and records

- The Contractor is responsible for the provision of meals of his own personnel, and the cost thereof.
- The Contractor is responsible for the provision of transportation for all personnel to site, from site and on Site.
- The Contractor is responsible for the training and development of his staff whilst employed.
- The Contractor keeps records of his people working on the Affected Property, including those of his Subcontractors and the Service Manager shall have access to these records at any time.

5.3 Health and safety facilities on the Affected Property

Contractor to provide own Emergency preparedness procedure and align to site emergency procedure.

5.4 Environmental controls, fauna & flora

5.4.1 Protection of Flora

The removal, damage and disturbance of indigenous flora are prohibited.

5.4.2 Protection of the Fauna

The Contractor shall protect fauna living within the Site and shall ensure that hunting, snaring, poisoning, shooting, nest raiding or egg collecting and disturbance does not occur.

The Contractor is to ensure that his employees are instructed not to feed wild animals.

The use of pesticides is prohibited unless accepted by the Service Manager.

No domestic pets or livestock are permitted on site.

5.5 Cooperating with and obtaining acceptance of Others

The Contractor will cooperate with the Service Manager, his delegates and support structures, in matters relating to this contract.

The Contractor will cooperate with the management staff of the Affected Property.

The Contractor will cooperate with all statutory authorities or inspection agencies.

5.6 Records of Contractor's Equipment

Prior to starting work on the Affected Site, the Contractor will compile a list his equipment, either owned or hired, which will be used for the execution of this contract. It should include the make, type, year of manufacture, colour and function or use. This list will be signed off by the Contractor and the Service Manager.

- Any electrical equipment or appliances used by the Contractor must comply with all relevant safety regulations and requirements and be maintained in safe and proper working condition.
- The Employer has the right to stop the Contractor's use of any electrical equipment or appliance, which in the Employer's opinion does not conform to the foregoing.

5.7 Equipment provided by the Employer

Prior to starting work on the Affected Site, the Contractor will compile is list of the Employer's equipment which is on site and will be used for the execution of the contract. This list will be signed off by the Contractor and the Service Manager.

All of the Employer's equipment will be returned to the Employer by the Contractor upon completion of the task.

3.8 Site services and facilities

5.8.1 Provided by the *Employer*

5.8.1.1 Water and Electricity usage

- Water and Electricity will be supplied by the *Employer*, if available, and must be used in accordance with the Eskom objectives.
- Where Water and Electricity is not available, this must be provided for by the *Contractor*.

5.8.1.2 Offices, Workshops and Stores

- None

5.8.2 Provided by the *Contractor*

- The *Contractor* shall provide everything else necessary for providing the *service*.

5.9 Control of noise, dust, water and waste

Comply to the Occupational Health and Safety Act, Act 85 of 1993 and the applicable Regulations relating to noise and dust. The Water Act, Act 54 of 1956 for water and the Waste Act, Act 107 of 1998.

Having due regard for local communities and dwellings, the *Contractor* shall restrict any of his operations which result in undue noise disturbance to those communities and dwellings.

The *Contractor* shall take appropriate measures to minimise the generation of dust as a result of his works, operations and activities to the satisfaction of the Service Manager.

The management of waste on site shall be strictly controlled and monitored. Only accepted waste disposal methods shall be allowed.

Littering shall be avoided

- (a) Domestic waste
All domestic waste shall be disposed of in an accepted domestic waste disposal site.
- (b) Organic waste
All organic waste shall be disposed of in an accepted organic waste disposal site.
- (c) Hazardous waste
All hazardous waste shall be disposed of in an accepted hazardous waste disposal site and a disposal certificate supplied to the *Service Manager*.

5.10 Hook ups to existing works

Should the *Contractor* require interfacing his equipment to the Affected Facility, this will be done at the *Contractor's* cost based on approval by the Service Manager.

Compliance to the Eskom Life Saving procedure and Work at Height Standard, 32-418.

All securing points and necessary equipment required to Work at Heights must be provided for by the *Contractor*.

5.11 Tests and inspections

5.11.1 Description of tests and inspections

N/A

5.11.2 Materials facilities and samples for tests and inspections

N/A