

Q & A FOR BID 2615S – ICT ENDPOINT SECURITY SOLUTIONS

Q	1. What is the exact number of workstations under this project?
A	+1900
Q	2. What is the exact number of servers under this project?
A	+400
Q	3. Is application control (Application Whitelisting) is required for servers?
A	Yes
Q	4. Is application control (Application Whitelisting) is required for workstation?
A	No
Q	5. Is the device control is required for servers?
A	Yes
Q	6. Is the device control is required for workstations?
A	Yes
Q	7. Current virtualization platform (e.g., VMware, Hyper-V, etc.)
A	VMware
Q	8. is the required is EPP, EDR or both?
A	Both
Q	9. Deployment preference: On-premises or Cloud? if on prem, virtual or physical?
A	On prem for EPP and cloud for EDR
Q	10. Is the customer looking for endpoint DLP, network DLP or/and email DLP?
A	The bid requires support and maintenance for endpoint DLP
Q	11. Can you confirm if the customer is using Exchange on prem, or Exchange online?
A	Hybrid
Q	12. Email Gateway Vendor What email security gateway are they using? (Proofpoint, Mimecast, Cisco ESA, etc.?)
A	This information will be provided to the awarded bidder.
Q	13. Number of mailboxes?
A	+2500 mailboxes
Q	14. Average daily email volume (inbound/outbound)?
A	This information will be provided to the awarded bidder.
Q	15. Average attachment per hour (inbound/outbound)?
A	This information will be provided to the awarded bidder.
Q	16. Email Security deployment (on-prem or cloud) (Note: Trellix email security on-prem can act as an additional layer of security by utilizing its native sandbox technology and integrating as a next hop with your current email security)?
A	Cloud
Q	17. Number of Database Instance?
A	+30
Q	18. Version of the current database?
A	This information will be provided to the awarded bidder.
Q	19. Can you the number of workflows required for the 3rd party integration SOAR use cases for ex.: -- >No SOAR workflows needed from Trellix XDR -- > Up to 5 SOAR workflows

	-- > Up to 20 SOAR workflows -- > 21+ SOAR workflows
A	This information will be provided to the awarded bidder.
Q	20. Number of users?
A	+ - 2100
Q	21. can you list the technologies need to be integrated with the XDR. Could you please specify the vendor for each of these technologies?
A	This information will be provided to the awarded bidder.
Q	22. What is the expected total EPS (events per second) and approximate daily data volume to be sent to the XDR?
A	This information will be provided to the awarded bidder.
Q	23. What is the required data retention period (in years or months)? Will data retention beyond the default 90 days be required? If yes,
A	A year
Q	24. what is the desired retention period?
A	A year
Q	25. Will data ingestion beyond the 100MB per user per month be required?
A	This information will be provided to the awarded bidder.
Q	26. If additional ingestion is required, what is the estimated daily volume (in GB/day) to size the Open XDR Add-on appropriately?
A	This information will be provided to the awarded bidder.
Q	27. What is your preferred IPS deployment model? --> Inline (recommended) --> Passive/TAP
A	Inline
Q	28. How many physical network segments require IPS protection?
A	4
Q	29. What is your total network link capacity/bandwidth?
A	1Gbps
Q	30. What is your actual network data throughput?
A	The bid requires support and maintenance for the existing IPS
Q	31. Specify the network segments and indicate their role (perimeter, internal, DMZ, etc.):
A	This information will be provided to the awarded bidder.
Q	32. How many primary and backup connections are required per location?
A	1 for each
Q	33. Do you require redundancy/high availability configuration?
A	There is existing high availability configuration
Q	34. What is your preferred management architecture (centralized or distributed)?
A	Centralized
Q	35. Do you have specific requirements for appliance placement (DMZ, internal, etc.)?
A	The bid requires support and maintenance for the existing appliances
Q	36. Do you require SSL/TLS inspection capability?
A	Yes
Q	37. What percentage of your traffic is encrypted SSL/TLS (provide separate estimates for inbound, outbound)?
A	This information will be provided to the awarded bidder.
Q	38. Do you have existing SSL/TLS certificate infrastructure or PKI in place?

A	Yes
Q	39. What is your required TLS inspection throughput in Gbps?
A	This information will be provided to the awarded bidder.
Q	40. Do you require real-time threat intelligence feeds?
A	Yes
Q	41. Do you need zero-day vulnerability protection?
A	Yes
Q	42. How many Gigabit Ethernet ports are required per appliance?
A	The bid requires support and maintenance for the existing appliances
Q	43. Do you require fiber optic (multi-mode SR LC) connections? If yes to 8.2, how many fiber ports per appliance?
A	The bid requires support and maintenance for the existing appliances
Q	44. Do you require synchronous redundancy/bypass functionality?
A	The bid requires support and maintenance for the existing appliances