

**22 February 2023**

**REF: RFB NO: 0028/2022/EWSS/SIGNATURE/RFB**

**APPOINTMENT OF A SERVICE PROVIDER FOR THE SUPPLY, IMPLEMENTATION AND SUPPORT OF AN ADVANCED ELECTRONIC SIGNATURE SOLUTION FOR A PERIOD OF 60 MONTHS**

**CLARIFICATION NO 1**

Herewith clarification No 1 which forms part of the above-mentioned tender.

**Question**

Can you please confirm/clarify point 5.3 of the RFB - User Licenses.

Is the requirement for 190 users plus 3 IT licenses, equalling 193 total licenses for the period, or 3 user licenses for each of the 190 users.

**Response**

RFB, section 5.3, with a heading User Licenses in Advance Electronic Signature stated that the SP must provide 190 Advanced E-Signature, and three (3) IT Administrators licenses for initial purchase which might later be increased or decreased guided by business need. Initial licence number is 193 (3 IT Admin and 190 end user licenses).

**Yours faithfully**

**Azwi Nelwamondo**  
**PROCUREMENT MANAGER**