

**TRANSNET CORPORATE CENTRE (TCC)**

an Operating Division of **TRANSNET SOC LTD**

[hereinafter referred to as **Transnet**]

[Registration No. 1990/000900/30]

REQUEST FOR PROPOSAL [RFP]

**FOR THE APPOINTMENT OF A SERVICE PROVIDER TO PROVIDE CYBER SECURITY AWARENESS
TRAINING TO TRANSNET BUSINESS FOR A PERIOD OF THREE (3) YEARS**

RFP NUMBER	TCC/2022/08/0218/10258/RFP
ISSUE DATE:	06.03.2023
CLOSING DATE:	28.03.2023
CLOSING TIME:	12:00 PM
BID VALIDITY PERIOD:	180 Business Days from Closing Date

BIDDER NAME:.....



SCHEDULE OF BID DOCUMENTS

Section No	Page
SECTION 1: SBD1 FORM.....	3
SECTION 2 : NOTICE TO BIDDERS	5
1 INVITATION TO BID.....	5
2 FORMAL BRIEFING	6
3 PROPOSAL SUBMISSION.....	6
4 RFP INSTRUCTIONS	6
5 JOINT VENTURES OR CONSORTIUMS	7
6 COMMUNICATION	7
7 CONFIDENTIALITY	7
8 COMPLIANCE	7
9 EMPLOYMENT EQUITY ACT	8
10 DISCLAIMERS	8
11 LEGAL REVIEW	8
12 SECURITY CLEARANCE	9
13 NATIONAL TREASURY'S CENTRAL SUPPLIER DATABASE.....	9
14 TAX COMPLIANCE	9
SECTION 3: BACKGROUND, OVERVIEW AND SCOPE OF REQUIREMENTS	10
SECTION 4: PRICING AND DELIVERY SCHEDULE	21
SECTION 5: PROPOSAL FORM AND LIST OF RETURNABLE DOCUMENTS.....	25
SECTION 6: CERTIFICATE OF ACQUAINTANCE WITH RFP, MASTER AGREEMENT & APPLICABLE DOCUMENTS	41
SECTION 7: RFP DECLARATION AND BREACH OF LAW FORM	42
SECTION 8 : B-BBEE PREFERENCE POINTS CLAIM FORM	47
SECTION 9: PROTECTION OF PERSONAL INFORMATION	53

RFP ANNEXURES:

ANNEXURE A: Master Agreement

Annexure B Transnet's General Bid Conditions

Annexure C: Transnet's Supplier Integrity Pact



SECTION 1: SBD1 FORM

PART A

INVITATION TO BID

YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS AT TRANSNET SOC LTD							
BID NUMBER:	TCC/2022/08/0218/10258/RFP	ISSUE DATE:	06.03.2023	CLOSING DATE:	28.03.2023	CLOSING TIME:	12h00pm
DESCRIPTION	FOR THE APPOINTMENT OF A SERVICE PROVIDER TO PROVIDE CYBER SECURITY AWARENESS TRAINING TO TRANSNET BUSINESS FOR A PERIOD OF THREE (3) YEARS						
BID RESPONSE DOCUMENTS SUBMISSION							
RESPONDENTS ARE TO UPLOAD THEIR BID RESPONSE PROPOSALS ONTO THE TRANSNET SYSTEM AGAINST EACH TENDER SELECTED (please refer to section 2, paragraph 3 for a detailed process on how to upload submissions): https://www.transnet.net							
BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO							
CONTACT PERSON		Matlala Mabetlela					
TELEPHONE NUMBER		011 308 1284					
E-MAIL ADDRESS		Matlala.Mabetlela@transnet.net					
SUPPLIER INFORMATION							
NAME OF BIDDER							
POSTAL ADDRESS							
STREET ADDRESS							
TELEPHONE NUMBER	CODE		NUMBER				
CELLPHONE NUMBER							
FACSIMILE NUMBER	CODE		NUMBER				
E-MAIL ADDRESS							
VAT REGISTRATION NUMBER							
SUPPLIER COMPLIANCE STATUS	TAX COMPLIANCE SYSTEM PIN:		OR	CENTRAL SUPPLIER DATABASE	UNIQUE REGISTRATION REFERENCE NUMBER: MAAA		
B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE	TICK APPLICABLE BOX] <input type="checkbox"/> Yes <input type="checkbox"/> No		B-BBEE STATUS LEVEL SWORN AFFIDAVIT		[TICK APPLICABLE BOX] <input type="checkbox"/> Yes <input type="checkbox"/> No		
[A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE/ SWORN AFFIDAVIT (FOR EMES & QSEs) MUST BE SUBMITTED FOR PURPOSES OF COMPLIANCE WITH THE B-BBEE ACT]							



1 ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES /WORKS OFFERED?	<input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES ENCLOSE PROOF]	2 ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES /WORKS OFFERED?	<input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES, ANSWER QUESTIONNAIRE BELOW]
--	--	---	---

QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS

IS THE ENTITY A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)?	<input type="checkbox"/> YES <input type="checkbox"/> NO
DOES THE ENTITY HAVE A BRANCH IN THE RSA?	<input type="checkbox"/> YES <input type="checkbox"/> NO
DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA? NO	<input type="checkbox"/> YES <input type="checkbox"/> NO
DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA?	<input type="checkbox"/> YES <input type="checkbox"/> NO
IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION?	<input type="checkbox"/> YES <input type="checkbox"/> NO

IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGISTER FOR A TAX COMPLIANCE STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 1.3 BELOW.

PART B TERMS AND CONDITIONS FOR BIDDING

1. TAX COMPLIANCE REQUIREMENTS
<p>1.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.</p> <p>1.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VERIFY THE TAXPAYER'S PROFILE AND TAX STATUS.</p> <p>1.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) PIN MAY BE MADE VIA E-FILING THROUGH THE SARS WEBSITE WWW.SARS.GOV.ZA.</p> <p>1.4 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.</p> <p>1.5 IN BIDS WHERE UNINCORPORATED CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.</p> <p>1.6 WHERE NO TCS IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.</p>

NB: FAILURE TO PROVIDE / OR COMPLY WITH ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.

SIGNATURE OF BIDDER:

CAPACITY UNDER WHICH THIS BID IS SIGNED:

(Proof of authority must be submitted e.g. company resolution)

DATE: _____



SECTION 2: NOTICE TO BIDDERS

1 INVITATION TO BID

Responses to this RFP [hereinafter referred to as a **Bid** or a **Proposal**] are requested from persons, companies, close corporations or enterprises [hereinafter referred to as an **entity**, **Respondent** or **Bidder**].

DESCRIPTION	FOR THE APPOINTMENT OF A SERVICE PROVIDER TO PROVIDE CYBER SECURITY AWARENESS TRAINING TO TRANSNET BUSINESS FOR A PERIOD OF THREE (3) YEARS
TENDER ADVERT	All Transnet tenders are advertised on the National Treasury's e-Tender Publication Portal and the Transnet website. Should one of these media (i.e. National Treasury's e-Tender Publication Portal or Transnet website) not be available, bidders are advised to check on the other media for advertised tenders.
RFP DOWNLOADING	<p>This RFP may be downloaded directly from National Treasury's e-Tender Publication Portal at www.etenders.gov.za free of charge.</p> <p>To download RFP and Annexures:</p> <ul style="list-style-type: none"> • Click on "Tender Opportunities"; • Select "Advertised Tenders"; • In the "Department" box, select Transnet SOC Ltd. <p>Once the tender has been located in the list, click on the "Tender documents" tab and process to download all uploaded documents.</p> <p>The RFP may also be downloaded from the Transnet website at www.transnet.net free of charge. To access the Transnet eTender portal, please click here (refer to section 2, paragraph 3 below for detailed steps)</p>
COMMUNICATION	<p>Any addenda to the RFP or clarifications will be published on the e-tender portal and Transnet website. Bidders are required to check the e-tender portal or Transnet website prior to finalising their bid submissions for any changes or clarifications to the RFP.</p> <p>Transnet will not be held liable if Bidders do not receive the latest information regarding this RFP with the possible consequence of either being disadvantaged or disqualified as a result thereof.</p>
BRIEFING SESSION	<p>Compulsory Briefing Session 14 March 2023</p> <p>Bidders are required to confirm their attendance and to send their contact details including the number of representatives to the contact person and email stated in Section 1: SBD 1 Form. This is to ensure that Transnet may make the necessary arrangements for the briefing session.</p>
CLOSING DATE	<p>12:00 pm on 28 March 2023</p> <p>Bidders must ensure that bids are uploaded timeously onto the system.</p> <p>As a general rule, if a bid is late, it will not be accepted for consideration.</p> <p><i>Bidders are required to ensure that electronic bid submissions are done at least a day before the closing date to prevent issues which they may encounter due to their internet speed, bandwidth or the size of the number of uploads they are submitting. Please do not wait for the last hour to submit. A Bidder can upload 30mb per upload and multiple uploads are permitted.</i></p>
VALIDITY PERIOD	<p>180 Business Days from Closing Date</p> <p>Bidders are to note that they may be requested to extend the validity period of their bid, at the same terms and conditions, if the internal evaluation process has not been finalised within the validity period. However, once the adjudication body has approved the process and award of the business to the successful bidder(s), the validity of the successful bidder(s)' bid will be deemed to remain valid until a final contract has been concluded.</p>



Any additional information or clarification will be published on the e-Tender portal and Transnet website, if necessary.

2 FORMAL BRIEFING

A compulsory briefing Session will be conducted at virtually on the **14 March 2023, at 11h00am** for a period of \pm 1 hour. The briefing session will start punctually, and information will not be repeated for the benefit of Respondents arriving late.

- (a) Respondents failing to attend the compulsory RFP briefing will be disqualified.
- (b) An Attendance Register will be recorded during the Briefing Session Meeting
- (c) Bidders are required to confirm their attendance and to send their contact details including the number of representatives to Matlala.Mabetlela@transnet.net. This is to ensure that Transnet sends the link for the briefing session.

3 PROPOSAL SUBMISSION

Transnet has implemented a new electronic tender submission system, the e-Tender Submission Portal, in line with the overall Transnet digitalization strategy where suppliers can view advertised tenders, register their information, log their intent to respond to bids and upload their bid proposals/responses on to the system.

- a) The Transnet e-Tender Submission Portal can be accessed as follows:
 - Log on to the Transnet eTenders management platform website (<https://www.transnet.net>);
 - Click on "TENDERS";
 - Scroll towards the bottom right hand side of the page;
 - On the blue window click on "register on our new eTender Portal";
 - Click on "ADVERTISED TENDERS" to view advertised tenders;
 - Click on "SIGN IN/REGISTER – for bidder to register their information (must fill in all mandatory information);
 - Click on "SIGN IN/REGISTER" - to sign in if already registered;
 - Toggle (click to switch) the "Log an Intent" button to submit a bid;
 - Submit bid documents by uploading them into the system against each tender selected.
 - No late submissions will be accepted. The bidder guide can be found on the Transnet Portal transnetetenders.azurewebsites.net

4 RFP INSTRUCTIONS

- 4.1 Please sign documents [sign, stamp and date the bottom of each page] before uploading them on the system. The person or persons signing the submission must be legally authorised by the respondent to do so.
- 4.2 **All returnable documents tabled in the Proposal Form [Section 5] must be returned with proposals.**
- 4.3 Unless otherwise expressly stated, all Proposals furnished pursuant to this RFP shall be deemed to be offers. Any exceptions to this statement must be clearly and specifically indicated.
- 4.4 Any additional conditions must be embodied in an accompanying letter. Subject only to [Alterations made by the Respondent to Bid Prices] of the General Bid Conditions, (Legal Review) and Section 6 of the RFP, alterations, additions or deletions must not be made by the Respondent to the actual RFP documents.



5 JOINT VENTURES OR CONSORTIUMS

Respondents who would wish to respond to this RFP as a Joint Venture [**JV**] or consortium with B-BBEE entities, must state their intention to do so in their RFP submission. Such Respondents must also submit a signed JV or consortium agreement between the parties clearly stating the percentage [%] split of business and the associated responsibilities of each party. If at the time of the bid submission such a JV or consortium agreement has not been concluded, the partners must submit confirmation in writing of their intention to enter into a JV or consortium agreement should they be awarded business by Transnet through this RFP process. This written confirmation must clearly indicate the percentage [%] split of business and the responsibilities of each party. In such cases, award of business will only take place once a signed copy of a JV or consortium agreement is submitted to Transnet.

Respondents are to note that for the purpose of Evaluation:

- a JV will be evaluated based on one consolidated B-BBEE score card as per the B-BBEE Preferential Procurement Regulations, 2017 preference point scoring.
- Experience, qualification or certification of Lead Bidder (JV Partner with higher % split of Business) must have the required Experience, qualification or certification, where the split of business is 50/50, Experience, qualification or certification of either member of the JV will be used for evaluation.

6 COMMUNICATION

- 6.1 Specific queries relating to this RFP before the closing date of the RFP should be submitted to the contact person specified in Section 1 of this RFP before **12:00 pm on 27 March 2023**. In the interest of fairness and transparency Transnet's response to such a query will then be made available to other bidders.
- 6.2 It is prohibited for Respondents to attempt, either directly or indirectly, to canvass any officer or employee of Transnet in respect of this RFP between the closing date and the date of the award of the business.
- 6.3 Respondents found to be in collusion with one another will be automatically disqualified and restricted from doing business with organs of state for a specified period.
- 6.4 Respondents may also, at any time after the closing date of the RFP, communicate with the contact person specified in Section 1 of this RFP on any matter relating to its RFP response
- 6.5 Respondents are to note that changes to its submission will not be considered after the closing date.

7 CONFIDENTIALITY

All information related to this RFP is to be treated with strict confidence. In this regard Respondents are required to certify that they have acquainted themselves with the Non-Disclosure Agreement. All information related to a subsequent contract, both during and after completion thereof, will be treated with strict confidence. Should the need however arise to divulge any information related to this RFP or the subsequent contract, written approval must be obtained from Transnet.

8 COMPLIANCE

The successful Respondent [hereinafter referred to as the **Service provider**] shall be in full and complete compliance with any and all applicable laws and regulations.



9 EMPLOYMENT EQUITY ACT

Respondents must comply with the requirements of the Employment Equity Act 55 of 1998 applicable to it including (but not limited to) Section 53 of the Employment Equity Act.

10 DISCLAIMERS

Respondents are hereby advised that Transnet is not committed to any course of action as a result of its issuance of this RFP and/or its receipt of Proposals. In particular, please note that Transnet reserves the right to:

- 10.1 modify the RFP's Goods/Services and request Respondents to re-bid on any such changes;
- 10.2 reject any Proposal which does not conform to instructions and specifications which are detailed herein;
- 10.3 disqualify Proposals submitted after the stated submission deadline [closing date];
- 10.4 award a contract in connection with this Proposal at any time after the RFP's closing date;
- 10.5 award a contract for only a portion of the proposed Goods/Services which are reflected in the scope of this RFP;
- 10.6 split the award of the contract between more than one Supplier/Service provider, should it at Transnet's discretion be more advantageous in terms of, amongst others, cost or developmental considerations;
- 10.7 cancel the bid process;
- 10.8 validate any information submitted by Respondents in response to this bid. This would include, but is not limited to, requesting the Respondents to provide supporting evidence. By submitting a bid, Respondents hereby irrevocably grant the necessary consent to Transnet to do so;
- 10.9 request audited financial statements or other documentation for the purposes of a due diligence exercise;
- 10.10 not accept any changes or purported changes by the Respondent to the bid rates after the closing date and/or after the award of the business, unless the contract specifically provided for it;
- 10.11 to cancel the contract and/request that National Treasury place the Respondent on its Database of Restricted Suppliers for a period not exceeding 10 years, on the basis that a contract was awarded on the strength of incorrect information furnished by the Respondent or on any other basis recognised in law;
- 10.12 to award the business to the next ranked bidder, provided that he/she is still prepared to provide the required Goods/Services at the quoted price, should the preferred bidder fail to sign or commence with the contract within a reasonable period after being requested to do so. Under such circumstances, the validity of the bids of the next ranked bidder(s) will be deemed to remain valid, irrespective of whether the next ranked bidder(s) were issued with a Letter of Regret. Bidders may therefore be requested to advise whether they would still be prepared to provide the required Goods/Services at their quoted price, even after they have been issued with a Letter of Regret.

Note that Transnet will not reimburse any Respondent for any preparatory costs or other work performed in connection with its Proposal, whether or not the Respondent is awarded a contract.

11 LEGAL REVIEW

A Proposal submitted by a Respondent will be subjected to review and acceptance or rejection of its proposed contractual terms and conditions by Transnet's Legal Counsel, prior to consideration for an award of business. A material deviation from the Standard terms or conditions could result in disqualification.

12 SECURITY CLEARANCE

Acceptance of this bid could be subject to the condition that the Successful Respondent, its personnel providing the Goods/Services and its subcontractor(s) must obtain security clearance from the appropriate authorities to the level of **CONFIDENTIAL/ SECRET/TOP SECRET**. Obtaining the required clearance is the responsibility of the Successful Respondent. Acceptance of the bid is also subject to the condition that the Successful Respondent will implement all such security measures as the safe performance of the contract may require.

13 NATIONAL TREASURY'S CENTRAL SUPPLIER DATABASE

Respondents are required to self-register on National Treasury's Central Supplier Database (CSD) which has been established to centrally administer supplier information for all organs of state and facilitate the verification of certain key supplier information. Respondents must register on the CSD prior to submitting their bids. Business may not be awarded to a Respondent who has failed to register on the CSD. Only foreign suppliers with no local registered entity need not register on the CSD.

For this purpose, the attached SBD 1 form must be completed and submitted as a mandatory returnable document by the closing date and time of the bid.

14 TAX COMPLIANCE

Respondents must be compliant when submitting a proposal to Transnet and remain compliant for the entire contract term with all applicable tax legislation, including but not limited to the Income Tax Act, 1962 (Act No. 58 of 1962) and Value Added Tax Act, 1991 (Act No. 89 of 1991).

It is a condition of this bid that the tax matters of the successful Respondents be in order, or that satisfactory arrangements have been made with South African Revenue Service (SARS) to meet the Respondents tax obligations.

The Tax Compliance status requirements are also applicable to foreign Respondents/ individuals who wish to submit bids.

Where Consortia / Joint Ventures / Sub-contractors are involved, each party must be registered on the Central Supplier Database and their tax compliance status will be verified through the Central Supplier Database.

Transnet urges its clients, suppliers and the general public to report any fraud or corruption to

TIP-OFFS ANONYMOUS:



Ethics Helpdesk (Pty) Ltd.
Ethics Management System™

You can choose to be **Anonymous** or **Non-Anonymous** on **ANY** of the platforms
PLEASE RETAIN YOUR REFERENCE NUMBER

				
	<p>AI Voice Bot "Jack" Speak to our AI Voice Chat Bot "JACK", you converse with him like chatting to a human, with the option to record a message and speak to an agent at anytime.</p>	<p>What's App Speak to an Agent via What's App.</p>	<p>Speak to an Agent Speak to an Agent via the platform with no call or data charge</p>	<p>Telegram Speak to an Agent via Telegram</p>



0800 003 056



086 551 4153



reportit@ethicshelpdesk.com



***120*0785980808#**



SECTION 3: BACKGROUND, OVERVIEW AND SCOPE OF REQUIREMENTS

1. BACKGROUND & NEED

Transnet academy, esselen park wishes to procure the services of a suitable service provider to provide cyber security awareness training to the transnet business for a minimum of three years aimed at various proficiency levels.

Transnet is embarking on a journey to accelerate cyber security awareness in the organization. When the anatomy of successful cyberattacks is analysed, nearly all of them have one thing in common – some user, somewhere, did something that could have been avoided. Despite the most advanced protections that can be put in place, despite the best threat intelligence that can be brought to bear, organisations remain vulnerable because of one key factor: human error.

It is for that reason, that Transnet has identified a need to enhance their current online user awareness training and phishing simulation to meet various mandatory compliance requirements and scenarios, whilst fostering a greater level of cyber awareness and engagement on security breaches within the organization as a whole. Transnet currently consists of an estimate 36 000 employees with computer access.

2. OBJECTIVES

The programme should capacitate Transnet employees to identify and understand cyber security risks which need to be embedded as part of the organization culture to reduce risk of cyber security breaches, improve productivity and efficiency, reduce risk and financial loss but more than that to ensure compliance to lower risk through micro-learning methodologies.

User awareness of Cyber Security should be increased by learning content that will enable capacitation of diverse user groups at Transnet. Flowing from the cyber security training awareness programme, reporting and dashboards must prove insight into:

- 2.1 users that are most at risk;
- 2.2 training results to key stakeholders;
- 2.3 easy to use administration console; and
- 2.4 automated training scheduling.

3. TERMS OF REFERENCE

The intended in scope requirements for the programme are as follow:

- 3.1 Design, develop and delivery of online cyber security training awareness programme learning material applicable to basic, intermediate, and advanced users ranging from end users to administrators to executives.
- 3.2 Include, where applicable case studies / assignments / formative assessments or work-based project as part of the learning material, that is relevant to our industry and South African sector.
- 3.3 Each course testing shall include a satisfactory score and provide a certificate of completion of the courses. Each certificate shall include a unique identifier (such as certificate ID) that can be tied to each individual employee.
- 3.4 The solution shall have the capability to configure automated emails:
 - i. Start of Program
 - ii. Reminder emails to complete
 - iii. Schedule emails
 - iv. Manager Escalation



- 3.5 Content must be engaging, interesting, interactive, adaptive based on employee's knowledge and include testing and scoring for each course.
- 3.6 The solution shall have the ability to conduct various simulations scenarios / attack simulations and integrate the results into the reporting as well as user risk profile.
- 3.7 The learning modules should be designed, based on best e-Learning software and third party/Transnet Learning Management system to support online Learning platforms for self-study purposes.
- 3.8 Training modules shall have the ability to allow users to stop and restart training while maintaining user's place within the module.
- 3.9 The solution shall have customization options for Transnet specific branding.
- 3.10 The service provider must be able to capacitate Transnet Trainers through skills transfer, where relevant.
- 3.11 The solution for training shall be hosted in the cloud and support Active Directory integration for Single Sign-On.
- 3.12 The solution should have business intelligence reporting capabilities to enable filtering and reporting for the following attributes:

1. Knowledge assessment	2. Users who have not completed training	3. Custom columns for reporting purposes:
4. Gap analysis for everyone	5. Users not started	6. Department
7. Tracking of courses	8. Users in progress	9. Employee number
10. Enrolment start date	11. Users completed	12. Location
13. Start date	14. Users past due	15. Risk Scores
16. Completion date	17. Operating Division	18. By Groups (e.g. Operating Division)
19. Percentage completed	20. Manager	21. By Location
22. Total number of users	23. Manager email address	24. By Employee
25. Report Cards	26. By Groups (e.g. Operating Division)	26. By Employee

4. TECHNICAL REQUIREMENTS:

No	Requirement	Description
4.1	Integration with key systems.	The platform must have the ability to integrate with a Learner Management System such as SAP LSO to keep records of training.
4.2	Content Quality	The programme must provide good quality content including but not limited to cyber security best practices and how the material keeps the end user continuously engaged with the training material.
4.3	Customizability	Can training content be modified or customized to organizational needs. This can be done through the product itself or by direct request to the vendor. Can the third party platform be used to deliver organization specific material, such company policies and standards.
4.4	Gamification	The third party platform provides learning tracks with recognition such as badges certificates or other gamification elements.
4.5	Ease of user management	The platform must provide the ease in managing the end users (assign, remove, add, block, activate/deactivate) The platform provides ease of user enrolment for induction or other end user training.



No	Requirement	Description
4.6	Knowledge Tests	The platform must provide knowledge test to gauge the knowledge level of end users before each training module and after each training module.
4.7	Simulated Attacks	The platform must provide the ability to perform simulated end-user attacks, or it must integrate with other solutions that can simulate end user attacks.
4.8	Security Awareness Dashboards and Reporting	The platform must have out of the box and customizable reports and dashboards for different stakeholders within the organisation.
4.9	Cyber Security topics breadth and depth	<p>The third-party platform must have a good depth and breadth of cyber security topics. The programme must include but not limited to the following modules:</p> <ul style="list-style-type: none"> i. Employee induction programme ii. Phishing attacks iii. Passwords, authentication, Internet and email use iv. Physical access, cloud and remote working cyber security, risks and environmental controls v. Public Wifi vi. Social media use vii. Social engineering viii. Operation Technology (OT) such as SCADA/Industrial Control Systems. ix. Insider threat x. Malware xi. Securing Mobile devices (mobile phones, iPads, etc.) xii. Clean desk policy xiii. Personal data and data management xiv. Patching and regular software updates for all devices xv. Removable media (e.g. USB) xvi. Safe internet habits and social networking risks (lawful and acceptable use) xvii. SMS Attacks xviii. Applicable legislation (e.g., POPIA, etc.) <p>Conduct programme content pilot</p>
4.10	Role Based Training Material	The programme must provide role-based training material. (End users)
4.11	Reminders and Alerts	The third party platform must have capability to send course assignment/reminder/completion email reminders with the customizable frequency.

No	Requirement	Description
4.12	Interactive Content	The programme must have the capability to provide interactive content. The platform must also keep record of the progress on training, for example ability to continue where the user stopped/paused the training.
4.13	Tool Management and support	The vendor must provide details on the tool management and support.
4.14	Variety of training material	The training material must be delivered through many media formats including videos, decks, emails, posters, and other supplemental training materials.
4.15	Single Sign On services	The platform must support single sign on services such as Azure AD, SAML, etc.
4.16	Point of Difference	Illustration of differentiator services offered by the platform in comparison with the competitors in the same.
4.17	Programme impact assessment/ evaluation	Provide progress report (incl Planning, achievements, gaps, risks and mitigation) Evaluate and report on programme Return on Investment.
4.18	Programme design	At project start and during continuous cycle of the entire project.

5. THE SERVICE PROVIDER MUST ENSURE COMPLIANCE AND BE FAMILIAR WITH THE FOLLOWING FOR THE DURATION OF THE CONTRACT:

- 5.1 The successful provider should be registered with the MICTSETA, where relevant.
- 5.2 Knowledge of Education, Training and Development Practitioners' (ETDP) environment;
- 5.3 Knowledge of both formative and summative assessment methods, using a range of methodologies;
- 5.4 The Service Provider must clearly demonstrate extensive experience of not less than 10 years in line to the programme learning tools design, development and delivery, both manual (if relevant) and electronic learning systems with delivery experience in large logistic corporates in South Africa, international experience would be an added advantage;
- 5.5 Knowledge of relevant computer systems and appropriate software is imperative for proper learner management and assessment authenticity;
- 5.6 The ability to apply creativity and innovation when developing learning programmes;
- 5.7 Expertise and Knowledge of Logistics management will be an advantage;
- 5.8 Have and be able to allocate capacity for delivering excellent services (Needs Analysis, Design and Delivery).
- 5.9 As part of the proposal the provider should show examples of similar work done previously with references;
- 5.10 Knowledge of Logistics environment, with relevant proof, having the ability to allocate capacity for delivering services (Design, Development and Delivery).
- 5.11 Provide company scope of relevant services, modules and curriculum on offer.
- 5.12 The Service Provider should be willing to partner with other previously disadvantaged institutions Locally, and also partner with institutions Internationally (Letter of intent to be provided)
- 5.13 The ability to deliver quality services within tight timeframes;
- 5.14 Ascertain return on investment using an approved methodology.
- 5.15 The service provider must have excellent service delivery standards.
- 5.16 The service provider must be able to capacitate Transnet Trainers through skills transfer, where relevant through workshops and train the trainer sessions.
- 5.17 Valid copy of Information and certificates indicating accreditation of courses.



5.18 The service provider must have liability insurance.

The methodology to be followed should as a minimum include the following:

- 5.19 Relationship interaction between the Provider and Transnet Subject Matter Experts (SMEs) to allow both to become familiar with some of the key business issues critical to business success;
- 5.20 Using Transnet documents as a reference aimed at embedding and committing all employees to superior content for the Programmes - addressing business issues that improve the programme results in a more practical manner; All Transnet documents is intellectual property and should be dealt with accordingly.
- 5.21 Problem solving, inclusive of assistance with internal change / communication plan, suggested rollout activities, technical support, etc.;
- 5.22 Well researched content to be presented, by collaborating with TRANSNET's SMEs;
- 5.23 Project Management principles – the project will be managed according to sound Project Management principles and Reporting;
- 5.24 Consultative design process that has proven results of the capturing of knowledge within an organisation;
- 5.25 Change Management - ensuring that change takes place continuously;
- 5.26 Provide clearly detailed project plan and relevant project deliverables;
- 5.27 Provide services in compliance with applicable company policies (national and international legislation);
- 5.28 Be willing to share best practices in respect of content and delivery.

In the process of developing and designing the Training Programmes, the service provider will engage in the following activities:

- 5.29 Conduct a consultation session with the relevant stakeholders within Transnet in order to acquire the necessary information that will inform the content of the Training Programmes;
- 5.30 Familiarising themselves with the expectations of the business, learning methodologies, Training Programmes content, the Transnet Capacity Building policies;
- 5.31 Conduct a consultative session with the Curriculum Development & Assessment Department to discuss instructional design framework and the 'look and feel' of the learner material and the suggested layout design template (corporate branding);
- 5.32 Consult with subject matter experts (SME's) as referred to by the project team;
- 5.33 Present the learning programme to the Transnet Committee and the project cross-functional team;
- 5.34 Revise the learning programme based on recommendations made by the Quality Assurers (and Subject Matter Experts), and input by the cross functional teams;
- 5.35 Conduct consultative workshops with Subject Matter Experts (SME's) and Curriculum Development Specialists to review various critical stages of the review of the tool, as deemed necessary by Transnet Academy.
- 5.36 Each online course testing shall include a satisfactory score and provide a certificate of completion of the courses. Each certificate shall include a unique identifier (such as certificate ID) that can be tied to each individual employee.
- 5.37 Provide services in compliance with all Transnet company policies (national and international legislation).
- 5.38 Pilot the online learning programme, where applicable and incorporate inputs based on the pilot results, as agreed to and approved by the Transnet Committee;

The intended success of the project is founded on the assumption that certain conditions will exist. These assumptions are as follows:

- 5.39 The selected service provider will receive the necessary background information, documents and support from the project team;
- 5.40 The project team and Subject Matter Experts (SME's) will co-operate with the service provider, and vice versa;
- 5.41 The service provider is not responsible for booking of learners to attend online sessions.

1 GREEN ECONOMY / CARBON FOOTPRINT

Transnet wishes to have an understanding of your company's position with regard to environmental commitments, including key environmental characteristics such as waste disposal, recycling and energy conservation. *Please submit details of your entity's policies in this regard.*

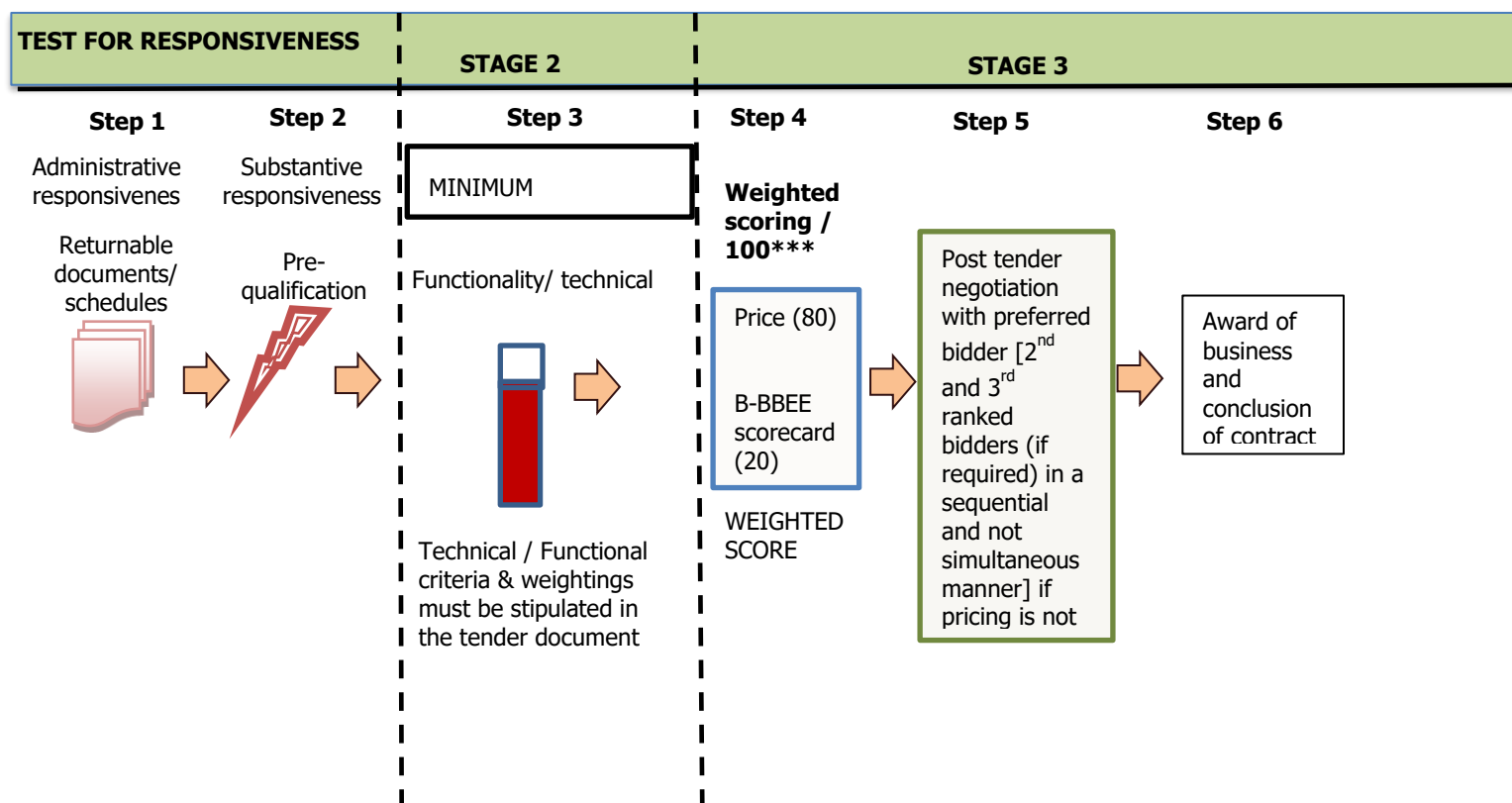
2 GENERAL SERVICE PROVIDER OBLIGATIONS

2.1 The Service provider(s) shall be fully responsible to Transnet for the acts and omissions of persons directly or indirectly employed by them.

2.2 The Service provider(s) must comply with the requirements stated in this RFP.

3 EVALUATION METHODOLOGY

Transnet will utilise the following methodology and criteria in selecting a preferred Service provider:



NB: Evaluation of the various stages will normally take place in a sequential manner. However, in order to expedite the process, Transnet reserves the right to conduct the different steps of the evaluation process in parallel. In such instances the evaluation of bidders at any given stage must not be interpreted to mean that bidders have necessarily passed any previous stage(s).

3.1 STEP ONE: Test for Administrative Responsiveness

The test for administrative responsiveness will include the following:

Administrative responsiveness check
<ul style="list-style-type: none"> Whether the Bid has been lodged on time
<ul style="list-style-type: none"> Bidder has signed SECTION 6: Certificate of Acquaintance with RFP Documents
<ul style="list-style-type: none"> Bidder has attended a compulsory briefing session

The test for administrative responsiveness [Step One] must be passed for a Respondent's Proposal to progress to Step Two for further pre-qualification evaluation

3.2 STEP TWO: Test for Substantive Responsiveness to RFP

The test for substantive responsiveness to this RFP will include the following:

Check for substantive responsiveness
<ul style="list-style-type: none"> Bidder has completed SECTION 1: SBD1 Form
<ul style="list-style-type: none"> Bidder has submitted a Priced Offer
<ul style="list-style-type: none"> Bidder has submitted valid liability Insurance of the minimum value of R50 000.00
<ul style="list-style-type: none"> Bidder must be registered with the MICTSETA

The test for substantive responsiveness [Step Two] must be passed for a Respondent's proposal to progress to Step Three for further evaluation

3.3 STEP THREE: Minimum Threshold 70 points for Technical Criteria

The test for the Technical and Functional threshold will include the following:

Technical Evaluation will be done in Two (2) Phases

Phase One (1): Desktop Evaluation

Evaluation Criteria	Maximum Points
Bidder's experience Experience in design, development, implementation, and delivery of cyber security awareness training programme. <ul style="list-style-type: none"> Bidder has provided no client references (0) Bidder has provided 1 client reference (5) Bidder has provided 2 client references (10) Bidder has provided 3 or more client references (15) 	15
Bidder's experience Bidder to provide a detailed proposal showing that they have experience in design, development, implementation, and delivery of cyber security awareness training programme. <ul style="list-style-type: none"> Bidder has not provided the required programme proposal [0] 	40



<ul style="list-style-type: none"> • Bidder proposal includes the specific goals and outcomes that the program aims to achieve. [10] • Bidder proposal includes a comprehensive and well-structured description of the program, including modules, learning activities, and assessment methods. [10] • Bidder proposal includes a well-designed plan for evaluating the effectiveness of the program and assessing its impact on the participants and the organization to evaluate the return on investment. [10] • Bidder proposal includes a detailed and realistic budget that covers all costs associated with developing, delivering, implementing and evaluating the programme. [10] 	
Key Personnel Experience Senior Resource credentials, certifications and experience including CV's in design, development, delivery, and implementation of electronic (online) Cyber Security Awareness Training Programme. <ul style="list-style-type: none"> • Bidder has not provided any credential information [0] • Senior Instructional Designer [5] • Senior Project Manager [5] • Network Engineer [5] • Integration Engineer [5] • Database Administrator [5] • Active Directory Specialist [5] 	30
Key Personnel Experience Junior Resource credentials, certifications and experience including CV's in design, development, delivery, and implementation of electronic (online) Cyber Security Awareness Training Programme. <ul style="list-style-type: none"> • Bidder has not provided any credential information [0] <ul style="list-style-type: none"> • Instructional Designer [5] • Integration Analyst [5] • System Administrator [5] 	15
Total Score	100
Minimum Threshold	70%

The minimum threshold for technical/functionality [Step Three] must be met or exceeded for a Respondent's Proposal to progress to phase 2 for final evaluation



Phase Two (2): Demo Based Evaluation

Bidders that have passed phase one (1) will be required to do an in-person presentation to demonstrate their system's capability. The presentation will be held at Transnet Offices – Carlton Centre Johannesburg.

The checklist to evaluate will include the following:

Demonstration			
Scoring: <i>For every demonstration criteria the bidder will score [5 or 10 points].</i> <i>Not able to demonstrate criteria will result in [0].</i>			
No.	Demonstration Criteria	Yes	No
1.	Can the bidder demonstrate/present how their product can integrate with key Transnet systems like SAP, Blackboard (Learner Management system) [10 Points]		
2.	Can the bidder demonstrate/present a sample module to showcase content quality and provide best practice metrics to substantiate their offering [10 Points] <i>(The content of training is of high quality and goes to the desired level of depth regarding security best practices, while still engaging end users).</i>		
3.	Can the bidder demonstrate a how the product can easily be customized to align to Transnet business requirements [10 Points] <i>(Can training content be modified or customized to organizational needs. This can be done through the product itself or by direct request to the vendor)</i>		
4.	Can the bidder demonstrate how their training content adopts gamification elements (Gamification) [5 Points] <i>(Does the platform offers Learning Tracks with Badges/Certificates or other gamification elements to keep learners engaged)</i>		
5.	Can the bidder demonstrate a how user friendly the product are to users (Ease of user management) [5 Points]		
6.	Can the bidder demonstrate in their sample module development of Knowledge Tests/Assessments [5 Points] <i>(Testing is available to gauge the knowledge levels of end-users, particularly after a training module has been completed)</i>		
7.	Can the bidder demonstrate how attacks can be simulated (Simulated Attacks) [5 Points] <i>(Does the platform provide the ability to perform simulated end-user attacks. This includes mock spear phishing, SMS phishing, and vishing, etc)</i>		
8.	Can the bidder demonstrate Security Dashboards and Reporting [5 Points] <i>(To be used as data reference pints to make adjustments and continuous improvements and be used to inform campaigns)</i>		
9.	Can the bidder demonstrate how they cater for breadth of Topics relating to Cyber Security Awareness [5 Points] <i>(Is the breadth of training topics being covered broad and fairly comprehensive, including industry-specific or cyber security-based topics as needed)</i>		
10.	Can the bidder demonstrate how they Variety of training material [5 Points]		



	<i>(Is training delivered through many media including videos, decks, emails, posters, and other supplemental training materials)</i>		
11.	Can the bidder demonstrate how the training material caters to role Base (Role Based Training Material) [5 Points] <i>(i.e. Exec's, HR, IT, Engineers, etc.)</i>		
12.	Can the bidder demonstrate how their offering supports end user support or tool management support (Tool Management support) [5 Points]		
13.	Can the bidder demonstrate how the users will use single sign on to access the learning system to access their training content (Single Sign On service) [5 Points] <i>(Does platform support SSO services such as Azures, SAML 2.0 etc)</i>		
14.	Can the bidder demonstrate how their training content handles reminders and alerts to users for completing and not yet completing their respective training content (Reminders and Alerts) [5 Points] <i>(Does platform have capability to send course assignment/reminder/completion email reminders with the customizable frequency)</i>		
15.	Can the bidder demonstrate how their training content is interactive for end users (Interactive Content) [10 Points] <i>(Does the platform have interactive content)</i>		
16.	Can the bidder demonstrate what sets them apart from their competitors (Point of Difference) [5 Points] <i>(Provide any differentiator services offered by the platform in comparison with the competitors)</i>		
Total Score		100	
Minimum Threshold		70%	

The minimum threshold for Demo – Based Evaluation is to get 70% for Respondent's Proposal to progress to Step Four for final evaluation

3.4 STEP FOUR: Evaluation and Final Weighted Scoring

a) **Price Criteria** [Weighted score 80 points]:

Transnet will utilise the following formula in its evaluation of Price:

$$PS = 80 \left(1 - \frac{Pt - P_{min}}{P_{min}} \right)$$

Where:

Ps = Score for the Bid under consideration
 Pt = Price of Bid under consideration
 P_{min} = Price of lowest acceptable Bid



- b) **Broad-Based Black Economic Empowerment criteria** [Weighted score 20 points]
- B-BBEE - current scorecard / B-BBEE Preference Points Claims Form
 - Preference points will be awarded to a bidder for attaining the B-BBEE status level of contribution in accordance with the table indicated in Section 4.1 of the B-BBEE Preference Points Claim Form.

3.5 **SUMMARY: Applicable Thresholds and Final Evaluated Weightings**

Evaluation Criteria	Final Weighted Scores
Price	80
B-BBEE - Scorecard	20
TOTAL SCORE:	100

3.6 **STEP FIVE: Post Tender Negotiations**

- Respondents are to note that Transnet may not award a contract if the price offered is not market-related. In this regard, Transnet reserves the right to engage in PTN with the view to achieving a market-related price or to cancel the tender. Negotiations will be done in a sequential manner i.e.:
 - first negotiate with the highest ranked bidder or cancel the bid, should such negotiations fail,
 - negotiate with the 2nd and 3rd ranked bidders (if required) in a sequential manner.
- In the event of any Respondent being notified of such short-listed/preferred bidder status, his/her bid, as well as any subsequent negotiated best and final offers (BAFO), will automatically be deemed to remain valid during the negotiation period and until the ultimate award of business.
- Should Transnet conduct post tender negotiations, Respondents will be requested to provide their best and final offers to Transnet based on such negotiations. Where a market related price has been achieved through negotiation, the contract will be awarded to the successful Respondent(s).

3.7 **STEP SIX: Award of business and conclusion of contract**

- Immediately after approval to award the contract has been received, the successful bidder(s) will be informed of the acceptance of his/their Bid by way of a Letter of Award. Thereafter the final contract will be concluded with the successful Respondent(s).
- A final contract will be concluded and entered into with the successful Bidder at the acceptance of a letter of award by the Respondent.



SECTION 4: PRICING AND DELIVERY SCHEDULE

No	Description of Services	Unit of Measure	Qty	Unit Price Excl.VAT	Total Price Excl.VAT
4.1	Programme design: 1. Employee induction programme 2. Phishing attacks 3. Passwords, authentication, Internet and email use 4. Physical access, cloud and remote working cyber security, risks and environmental controls 5. Public Wifi 6. Social media use 7. Social engineering 8. Operation Technology (OT) such as SCADA/Industrial Control Systems. 9. Insider threat 10. Malware 11. Securing Mobile devices (mobile phones, iPads, etc.) 12. Clean desk policy 13. Personal data and data management 14. Patching and regular software updates for all devices 15. Removable media (e.g. USB) 16. Safe internet habits and social networking risks (lawful and acceptable use) 17. SMS Attacks 18. Applicable legislation (e.g. POPIA, etc.) 19. Conduct programme content pilot	Programme	1	R	R
4.2	Project management costs (Per milestone)	Programme	1	R	R
4.3	Pilot Programme Implementation Support	Programme	1	R	R
4.4	Rollout Programme Implementation Support	Programme	1	R	R
4.5	Training Platform subscription price (Vendor Platform) (Provide details of the licensing model)	Per user	36 000	R	R
4.6	Training Platform subscription price (Transnet Platform)	Programme	2	R	R
4.7	Management tools and support (Vendor Platform)	Programme	1	R	R



Item No	Description of Goods / Services	Unit of Measure	Quantity	Unit Price Excl.VAT	Total Price Excl.VAT
4.8	Management tools and support (Transnet Platform, templates, reports, training, technical, integration, AD, training development, tracking)	Programme	1	R	R
4.9	Develop and deliver online Cyber Security Awareness training programme for Vendor Platform.	Programme	1	R	R
4.10	Develop and deliver online Cyber Security Awareness training programme for Transnet platform	Programme	1	R	R
4.11	Attack simulations Vendor Platform	Per scenario	1	R	R
4.12	Attack simulations Transnet Platform	Per scenario	1	R	R
4.13	Reporting on completed modules per user on Vendor Platform	Programme	Monthly	R	R
4.14	Reporting on completed modules per user on Transnet Platform	Programme	Monthly	R	R
4.15	Development of Formative Assessment	Module	1	R	R
4.16	Development of Summative Assessment	Module	1	R	R
4.17	Programme impact assessment/evaluation (Return On Investment)	Programme	Quarterly	R	R
Total Price Excl. VAT				R	R
VAT@ 15%				R	R
Total Price Incl.VAT				R	R

Respondents are to note that Transnet will round off final pricing scores to the nearest 2 (two) decimal places.

Notes to Pricing:

- a) Respondents are to note that if the price offered by the highest scoring bidder is not market-related, Transnet may not award the contract to that Respondent. Transnet may-
 - (i) negotiate a market-related price with the Respondent scoring the highest points or cancel the RFP;
 - (ii) if that Respondent does not agree to a market-related price, negotiate a market-related price with the Respondent scoring the second highest points or cancel the RFP;
 - (iii) if the Respondent scoring the second highest points does not agree to a market-related price, negotiate a market-related price with the Respondent scoring the third highest points or cancel the RFP.



If a market-related price is not agreed with the Respondent scoring the third highest points, Transnet must cancel the RFP.

- b) Prices must be quoted in South African Rand.
- c) Any disbursement not specifically priced for will not be considered/accepted by Transnet.
- d) To facilitate like-for-like comparison bidders must submit pricing strictly in accordance with this pricing schedule and not utilise a different format. Deviation from this pricing schedule could result in a bid being declared non-responsive.

1. DISCLOSURE OF CONTRACT INFORMATION

PRICES TENDERED

Respondents are to note that, on award of business, Transnet is required to publish the tendered prices of the successful and unsuccessful Respondents *inter alia* on the National Treasury e-Tender Publication Portal, (www.etenders.gov.za), as required per National Treasury Instruction Note 01 of 2015/2016.

JOHANNESBURG STOCK EXCHANGE DEBT LISTING REQUIREMENTS

Transnet may also be required to disclose information relating to the subsequent contract i.e. the name of the company, goods/services provided by the company, the value and duration of the contract, etc. in compliance with the Johannesburg Stock Exchange (JSE) Debt Listing Requirements.

DOMESTIC PROMINENT INFLUENTIAL PERSONS (DPIP) OR FOREIGN PROMINENT PUBLIC OFFICIALS (FPPO)

Transnet is free to procure the services of any person within or outside the Republic of South Africa in accordance with applicable legislation. Transnet shall not conduct or conclude business transactions, with any Respondents without having:

- Considered relevant governance protocols;
- Determined the DPIP or FPPO status of that counterparty; and
- Conducted a risk assessment and due diligence to assess the potential risks that may be posed by the business relationship.

As per the Transnet Domestic Prominent Influential Persons (DPIP) and Foreign Prominent Public Officials (FPPO) and Related Individuals Policy available on Transnet website <https://www.transnet.net/search/pages/results.aspx?k=FPIDP#k=DPIP>, Respondents are required to disclose any commercial relationship with a DPIP or FPPO (as defined in the Policy) by completing the following section:



The below form contains personal information as defined in the Protection of Personal Information Act, 2013 (the "Act"). By completing the form, the signatory consents to the processing of her/his personal information in accordance with the requirements of the Act. Consent cannot unreasonably be withheld.

Is the Respondent (Complete with a "Yes" or "No")						
A DPIP/FPPO		Closely Related to a DPIP/FPPO		Closely Associated to a DPIP/FPPO		
List all known business interests, in which a DPIP/FPPO may have a direct/indirect interest or significant participation or involvement.						
No	Name of Entity / Business	Role in the Entity / Business (Nature of interest/ Participation)	Shareholding %	Registration Number	Status (Mark the applicable option with an X)	
					Active	Non-Active
1						
2						
3						

Respondents declaring a commercial relationship with a DPIP or FPPO are to note that Transnet is required to annually publish on its website a list of all business contracts entered into with DPIP or FPPO. This list will include successful Respondents, if applicable.

2. SERVICE LEVELS

- 2.1 An experienced account representative(s) is required to work with Transnet's procurement department.
- 2.2 Transnet will have contract reviews with the Service provider's account representative on an on-going basis.
- 2.3 Transnet reserves the right to request that any member of the Service provider's team involved on the Transnet account be replaced if deemed not to be adding value for Transnet.



SECTION 5: PROPOSAL FORM AND LIST OF RETURNABLE DOCUMENTS

I/We _____
 [name of entity, company, close corporation or partnership] of [full address]

carrying on business trading/operating as

represented by _____

in my capacity as _____

being duly authorised thereto by a Resolution of the Board of Directors or Members or Certificate of Partners, dated _____ to enter into, sign execute and complete any documents relating to this proposal and any subsequent Agreement. The following list of persons are hereby authorised to negotiate on behalf of the abovementioned entity, should Transnet decide to enter into Post Tender Negotiations with highest ranked bidder(s).

FULL NAME(S)	CAPACITY	SIGNATURE
_____	_____	_____
_____	_____	_____
_____	_____	_____

I/We hereby offer to supply/provide the abovementioned Goods/Services at the prices quoted in the schedule of prices in accordance with the terms set forth in the documents listed in the accompanying schedule of RFP documents.

I/We agree to be bound by those conditions in Transnet's:

- (i) Master Agreement (which may be subject to amendment at Transnet's discretion if applicable);
- (ii) General Bid Conditions; and
- (iii) any other standard or special conditions mentioned and/or embodied in this Request for Proposal.

I/We accept that unless Transnet should otherwise decide and so inform me/us in the letter of award, this Proposal [and, if any, its covering letter and any subsequent exchange of correspondence], together with Transnet's acceptance thereof shall constitute a binding contract between Transnet and me/us.

Should Transnet decide that a formal contract should be signed and so inform me/us in a letter of award [the **Letter of Award**], this Proposal [and, if any, its covering letter and any subsequent exchange of correspondence] together with Transnet's Letter of Award, shall constitute a binding contract between Transnet and me/us until the formal contract is signed.

I/We further agree that if, after I/we have been notified of the acceptance of my/our Proposal, I/we fail to enter into a formal contract if called upon to do so, or fail to commence the supply/provision of Goods/Services within 2 [two] weeks thereafter, Transnet may, without prejudice to any other legal remedy which it may have, recover from me/us any expense to which it may have been put in calling for Proposals afresh and/or having to accept any less favourable Proposal.



Furthermore, I/we agree to a penalty clause/s which will allow Transnet to invoke a penalty against us for non-compliance with material terms of this RFP including the delayed delivery of the Goods/Services due to non-performance by ourselves, , etc.

I/we agree that non-compliance with any of the material terms of this RFP, including those mentioned above, will constitute a material breach of contract and provide Transnet with cause for cancellation.

ADDRESS FOR NOTICES

The law of the Republic of South Africa shall govern any contract created by the acceptance of this RFP. The *domicilium citandi et executandi* shall be a place in the Republic of South Africa to be specified by the Respondent hereunder, at which all legal documents may be served on the Respondent who shall agree to submit to the jurisdiction of the courts of the Republic of South Africa. Foreign Respondents shall, therefore, state hereunder the name of their authorised representative in the Republic of South Africa who has the power of attorney to sign any contract which may have to be entered into in the event of their Proposal being accepted and to act on their behalf in all matters relating to such contract.

Respondent to indicate the details of its *domicilium citandi et executandi* hereunder:

Name of Entity: _____

Facsimile: _____

Address: _____

NOTIFICATION OF AWARD OF RFP

As soon as possible after approval to award the contract(s), the successful Respondent [**the Supplier/Service provider**] will be informed of the acceptance of its Proposal. Unsuccessful Respondents will be advised in writing of the name of the successful Supplier/Service provider and the reason as to why their Proposals have been unsuccessful, for example, in the category of price, delivery period, quality, B-BBEE status or for any other reason.

VALIDITY PERIOD

Transnet requires a validity period of 120 Business Days [from closing date] against this RFP, excluding the first day and including the last day.

NAME(S) AND ADDRESS / ADDRESSES OF DIRECTOR(S) OR MEMBER(S)

The Respondent must disclose hereunder the full name(s) and address(s) of the director(s) or members of the company or close corporation [**C.C.**] on whose behalf the RFP is submitted.

(i) Registration number of company / C.C. _____

(ii) Registered name of company / C.C. _____

(iii) Full name(s) of director/member(s)	Address/Addresses	ID Number(s)
_____	_____	_____
_____	_____	_____
_____	_____	_____



RETURABLE DOCUMENTS

Returnable Documents means all the documents, Sections and Annexures, as listed in the tables below. **All Returnable Sections, as indicated in the header and footer of the relevant pages, must be signed, stamped and dated by the Respondent.**

RETURABLE DOCUMENTS & SCHEDULES	SUBMITTED [Yes or No]
SECTION 1: SBD1 Form	
SECTION 4: Pricing and Delivery Schedule	
Annexure D: Valid proof of Respondent's compliance to B-BBEE requirements stipulated in Section 8 of this RFP	
Annexure E: In the case of Joint Ventures, a copy of the Joint Venture Agreement or written confirmation of the intention to enter into a Joint Venture Agreement	
Annexure F: Bidder's TAX Compliance confirmation and PIN	
Annexure G: Bidder's Experience	
Annexure H: Bidder's Liability Insurance	
Annexure I: Bidder Key Personnel Experience	
Annexure J: Bidder to provide a detailed Programme Experience Proposal	
Annexure K: Bidder must be registered with the MICTSETA	
SECTION 5: Proposal Form and List of Returnable documents	
SECTION 6: Certificate Of Acquaintance with RFP, Terms & Conditions & Applicable Documents	
SECTION 7: RFP Declaration and Breach of Law Form	
SECTION 8: B-BBEE Preference Claim Form	
SECTION 9: Protection of Personal Information	



Annexure D:

Bidder to attach Valid proof of Respondent's compliance to B-BBEE requirements stipulated in Section 8 of this RFP



Annexure E:

In the case of Joint Ventures, a copy of the Joint Venture Agreement or written confirmation of the intention to enter into a Joint Venture Agreement



Annexure F:

Bidder to attach TAX compliance status and PIN

Bidder's Experience
Experience in design, development, delivery and implementation electronic (online) cyber security awareness training programme with relevant industry:

[illegible]



Annexure H:

Bidder to attach Liability Insurance of minimum R50 000.00

Bidder Key Personnel Experience

Senior Resource and Junior Resource credentials, certifications and experience including CV's in design, development, delivery, and implementation of electronic (online) Cyber Security Awareness Training Programme.

[illegible]



Name and Surname					
Proposed position for the Position			Senior Resource electronic (online)- Senior Project Manager		
Professional Membership					
Date of Birth					
Nationality					
Qualifications					
Accreditation					
Experience					
Employer	Client	Client Contact (Name, Contact Number, Email address)	Scope of work Description	Scope of work Value	Scope of Work Duration (From -To)

Name and Surname					
Proposed position for the Position			Senior Resource electronic (online)- Network Engineer		
Professional Membership					
Date of Birth					
Nationality					
Qualifications					
Experience					
Employer	Client	Client Contact (Name, Contact Number, Email address)	Scope of work Description	Scope of work Value	Scope of Work Duration (From -To)



Name and Surname					
Proposed position for the Position		Senior Resource electronic (online)- Integration Engineer			
Professional Membership					
Date of Birth					
Nationality					
Qualifications					
Experience					
Employer	Client	Client Contact (Name, Contact Number, Email address)	Scope of work Description	Scope of work Value	Scope of Work Duration (From -To)

Name and Surname					
Proposed position for the Position		Senior Resource electronic (online)- Database Administrator			
Professional Membership					
Date of Birth					
Nationality					
Qualifications					
Experience					
Employer	Client	Client Contact (Name, Contact Number, Email address)	Scope of work Description	Scope of work Value	Scope of Work Duration (From -To)



Name and Surname					
Proposed position for the Position			Senior Resource electronic (online)- Active Directory Specialist		
Professional Membership					
Date of Birth					
Nationality					
Qualifications					
Experience					
Employer	Client	Client Contact (Name, Contact Number, Email address)	Scope of work Description	Scope of work Value	Scope of Work Duration (From -To)

Name and Surname					
Proposed position for the Position			Junior Resource electronic (online)- Instructional Designer		
Professional Membership					
Date of Birth					
Nationality					
Qualifications					
Accreditation					
Experience					
Employer	Client	Client Contact (Name, Contact Number, Email address)	Scope of work Description	Scope of work Value	Scope of Work Duration (From -To)



Name and Surname					
Proposed position for the Position			Junior Resource electronic (online)- Integration Analyst		
Professional Membership					
Date of Birth					
Nationality					
Qualifications					
Accreditation					
Experience					
Employer	Client	Client Contact (Name, Contact Number, Email address)	Scope of work Description	Scope of work Value	Scope of Work Duration (From -To)
Name and Surname					
Proposed position for the Position			Junior Resource electronic (online)- System Administrator		
Professional Membership					
Date of Birth					
Nationality					
Qualifications					
Accreditation					
Experience					
Employer	Client	Client Contact (Name, Contact Number, Email address)	Scope of work Description	Scope of work Value	Scope of Work Duration (From -To)



Annexure J:

Bidder Experience Proposal.

Bidder to provide a detailed proposal showing that they have experience in design, development, implementation, and delivery of cyber security awareness training programme.

Their proposal should address the following focus areas:

- Bidder proposal includes the specific goals and outcomes that the program aims to achieve.
- Bidder proposal includes a comprehensive and well-structured description of the program, including modules, learning activities, and assessment methods.
- Bidder proposal includes a well-designed plan for evaluating the effectiveness of the program and assessing its impact on the participants and the organization to evaluate the return on investment.
- Bidder proposal includes a detailed and realistic budget that covers all costs associated with developing, delivering, implementing and evaluating the programme.



Annexure K:

Bidder must attach registration with the MICTSETA



CONTINUED VALIDITY OF RETURNABLE DOCUMENTS

The successful Respondent will be required to ensure the validity of all returnable documents, including but not limited to its valid proof of B-BBEE status, for the duration of any contract emanating from this RFP. Should the Respondent be awarded the contract [**the Agreement**] and fail to present Transnet with such renewals as and when they become due, Transnet shall be entitled, in addition to any other rights and remedies that it may have in terms of the eventual Agreement, to terminate such Agreement immediately without any liability and without prejudice to any claims which Transnet may have for damages against the Respondent.

SIGNED at _____ on this ____ day of _____ 20__

SIGNATURE OF WITNESSES

ADDRESS OF WITNESSES

1 _____

Name _____

2 _____

Name _____

SIGNATURE OF RESPONDENT'S AUTHORISED REPRESENTATIVE: _____

NAME: _____

DESIGNATION: _____



SECTION 6:

CERTIFICATE OF ACQUAINTANCE WITH RFP, MASTER AGREEMENT & APPLICABLE DOCUMENTS

By signing this certificate the Respondent is deemed to acknowledge that he/she has made himself/herself thoroughly familiar with, and agrees with all the conditions governing this RFP. This includes those terms and conditions contained in any printed form stated to form part hereof, including but not limited to the documents stated below. As such, Transnet SOC Ltd will recognise no claim for relief based on an allegation that the Respondent overlooked any such term or condition or failed properly to take it into account for the purpose of calculating tendered prices or any other purpose:

1	Transnet's General Bid Conditions
2	Master Agreement and SLA attached
3	Transnet's Supplier Integrity Pact

Note: Should a Respondent be successful and awarded the bid, they will be required to complete a Supplier Declaration Form for registration as a vendor onto the Transnet vendor master database.

Should the Bidder find any terms or conditions stipulated in any of the relevant documents quoted in the RFP unacceptable, it should indicate which conditions are unacceptable and offer alternatives by written submission on its company letterhead, attached to its submitted Bid. Any such submission shall be subject to review by Transnet's Legal Counsel who shall determine whether the proposed alternative(s) are acceptable or otherwise, as the case may be. A material deviation from any term or condition may result in disqualification.

Bidders accept that an obligation rests on them to clarify any uncertainties regarding any bid to which they intend to respond on, before submitting the bid. **The Bidder agrees that he/she will have no claim or cause of action based on an allegation that any aspect of this RFP was unclear but in respect of which he/she failed to obtain clarity.**

The bidder understands that his/her Bid will be disqualified if the Certificate of Acquaintance with RFP documents included in the RFP as a returnable document, is found not to be true and complete in every respect.

SIGNED at _____ on this ____ day of _____ 20__

SIGNATURE OF WITNESSES

ADDRESS OF WITNESSES

1 _____
Name _____

2 _____
Name _____

SIGNATURE OF RESPONDENT'S AUTHORISED REPRESENTATIVE: _____

NAME: _____

DESIGNATION: _____



SECTION 7: RFP DECLARATION AND BREACH OF LAW FORM

NAME OF ENTITY: _____

We _____ do hereby certify that:

1. Transnet has supplied and we have received appropriate responses to any/all questions [as applicable] which were submitted by ourselves for RFP Clarification purposes;
2. We have received all information we deemed necessary for the completion of this Request for Proposal **[RFP]**;
3. We have been provided with sufficient access to the existing Transnet facilities/sites and any and all relevant information relevant to the Goods/Services as well as Transnet information and Employees, and have had sufficient time in which to conduct and perform a thorough due diligence of Transnet's operations and business requirements and assets used by Transnet. Transnet will therefore not consider or permit any pre- or post-contract verification or any related adjustment to pricing, service levels or any other provisions/conditions based on any incorrect assumptions made by the Respondent in arriving at his Bid Price.
4. At no stage have we received additional information relating to the subject matter of this RFP from Transnet sources, other than information formally received from the designated Transnet contact(s) as nominated in the RFP documents;
5. We are satisfied, insofar as our entity is concerned, that the processes and procedures adopted by Transnet in issuing this RFP and the requirements requested from Bidders in responding to this RFP have been conducted in a fair and transparent manner;
6. We have complied with all obligations of the Bidder/Supplier as indicated in the Transnet Supplier Integrity which includes but are not limited to ensuring that we take all measures necessary to prevent corrupt practices, unfairness and illegal activities in order to secure or in furtherance to secure a contract with Transnet;
7. We declare that a family, business and/or social relationship **exists / does not exist** [delete as applicable] between an owner / member / director / partner / shareholder of our entity and an employee or board member of the Transnet Group including any person who may be involved in the evaluation and/or adjudication of this Bid;
8. We declare that an owner / member / director / partner / shareholder of our entity **is / is not** [delete as applicable] an employee or board member of Transnet;
9. In addition, we declare that an owner / member / director / partner / shareholder/employee of our entity **has / has not been** [delete as applicable] a former employee or board member of Transnet in the past 10 years. I further declare that if they were a former employee or board member of Transnet in the past



10 years that they **were/were not** involved in the bid preparation or had access to the information related to this RFP; and

10. If such a relationship as indicated in paragraph 7, 8 and/or 9 exists, the Respondent is to complete the following section:

FULL NAME OF OWNER/MEMBER/DIRECTOR/
PARTNER/SHAREHOLDER/EMPLOYEE:

ADDRESS:

Indicate nature of relationship with Transnet:

[Failure to furnish complete and accurate information in this regard will lead to the disqualification of a response and may preclude a Respondent from doing future business with Transnet. Information provided in the declarations may be used by Transnet and/or its affiliates to verify the correctness of the information provided]

11. We declare, to the extent that we are aware or become aware of any relationship between ourselves and Transnet [other than any existing and appropriate business relationship with Transnet] which could unfairly advantage our entity in the forthcoming adjudication process, we shall notify Transnet immediately in writing of such circumstances.

BIDDER'S DISCLOSURE (SBD4)

12 PURPOSE OF THE FORM

12.1 Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

12.2 Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

13 Bidder's declaration

13.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest¹ in the enterprise, employed by the state?

YES/NO

¹ the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.



- 13.1.1. If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

Full Name	Identity Number	Name of State institution

- 13.2 Do you, or any person connected with the bidder, have a relationship with any person who is employed by the procuring institution?

YES/NO

- 13.2.1. If so, furnish particulars:

.....

- 13.3 Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether or not they are bidding for this contract?

YES/NO

- 13.3.1. If so, furnish particulars:

.....

14 DECLARATION

I, the undersigned, (name)..... in submitting the accompanying bid, do hereby make the following statements that I certify to be true and complete in every respect:

14.1 I have read and I understand the contents of this disclosure;

14.2 I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;

14.3 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium² will not be construed as collusive bidding.

² Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.



- 14.4 In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 14.5 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
- 14.6 There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.
- 14.7 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 12, 13 and 14 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

BREACH OF LAW

We further hereby certify that *I/we* (the bidding entity and/or any of its directors, members or partners) ***have/have not been*** [delete as applicable] found guilty during the preceding 5 [five] years of a serious breach of law, including but not limited to a breach of the Competition Act, 89 of 1998, by a court of law, tribunal or other administrative body. The type of breach that the Respondent is required to disclose excludes relatively minor offences or misdemeanours, e.g. traffic offences. This includes the imposition of an administrative fine or penalty.

Where found guilty of such a serious breach, please disclose:

NATURE OF BREACH:

DATE OF BREACH: _____



Furthermore, I/we acknowledge that Transnet SOC Ltd reserves the right to exclude any Respondent from the bidding process, should that person or entity have been found guilty of a serious breach of law, tribunal or regulatory obligation.

SIGNED at _____ on this ____ day of _____ 20__

For and on behalf of _____ duly authorised hereto	AS WITNESS:
Name:	Name:
Position:	Position:
Signature:	Signature:
Date:	Registration No of Company/CC
Place:	Registration Name of Company/CC



SECTION 8: B-BBEE PREFERENCE POINTS CLAIM FORM

This preference form must form part of all bids invited. It contains general information and serves as a claim for preference points for Broad-Based Black Economic Empowerment [B-BBEE] Status Level of Contribution.

Transnet will award preference points to companies who provide valid proof of their B-BBEE status using either the latest version of the generic Codes of Good Practice or Sector Specific Codes (if applicable).

NB: BEFORE COMPLETING THIS FORM, BIDDERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF B-BBEE, AS PRESCRIBED IN THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017.

1. GENERAL CONDITIONS

- 1.1 The following preference point systems are applicable to all bids:
- the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
 - the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).
- 1.2 The value of this bid is estimated to not exceed R50 000 000 (all applicable taxes included) and therefore the 80/20 preference point system shall be applicable. Despite the stipulated preference point system, Transnet shall use the lowest acceptable bid to determine the applicable preference point system in a situation where all received acceptable bids are received outside the stated preference point system.
- 1.3 Preference points for this bid shall be awarded for:
- (a) Price; and
 - (b) B-BBEE Status Level of Contribution.
- 1.4 The maximum points for this bid are allocated as follows:

	POINTS
PRICE	80
B-BBEE STATUS LEVEL OF CONTRIBUTION	20
Total points for Price and B-BBEE must not exceed	100

- 1.5 Failure on the part of a bidder to submit proof of B-BBEE status level of contributor together with the bid will be interpreted to mean that preference points for B-BBEE status level of contribution are not claimed.
- 1.6 The purchaser reserves the right to require of a bidder, either before a bid is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the purchaser.

2. DEFINITIONS

- (a) **"all applicable taxes"** includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies;
- (b) **"B-BBEE"** means broad-based black economic empowerment as defined in section 1 of the Broad-Based Black Economic Empowerment Act;



- (c) **"B-BBEE status level of contributor"** means the B-BBEE status received by a measured entity based on its overall performance using the relevant scorecard contained in the Codes of Good Practice on Black Economic Empowerment, issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act;
- (d) **"bid"** means a written offer in a prescribed or stipulated form in response to an invitation by an organ of state for the supply/provision of services, works or goods, through price quotations, advertised competitive bidding processes or proposals;
- (e) **"Broad-Based Black Economic Empowerment Act"** means the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);
- (f) **"EME"** means an Exempted Micro Enterprise as defines by Codes of Good Practice under section 9 (1) of the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);
- (g) **"functionality"** means the ability of a bidder to provide goods or services in accordance with specification as set out in the bid documents
- (h) **"Price"** includes all applicable taxes less all unconditional discounts.
- (i) **"Proof of B-BBEE Status Level of Contributor"**
 - (i) the B-BBEE status level certificate issued by an authorised body or person;
 - (ii) a sworn affidavit as prescribed by the B-BBEE Codes of Good Practice; or
 - (iii) any other requirement prescribed in terms of the B-BBEE Act.
- (j) **"QSE"** means a Qualifying Small EEnterprise as defines by Codes of Good Practice under section 9 (1) of the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);
- (k) **"rand value"** means the total estimated value of a contract in South African currency, calculated at the time of bid invitations, and includes all applicable taxes and excise duties.

3. POINTS AWARDED FOR PRICE

3.1 THE 80/20 PREFERENCE POINT SYSTEMS

A maximum of 80 points is allocated for price on the following basis:

$$P_s = 80 \left(1 - \frac{P_t - P_{\min}}{P_{\min}} \right)^{80/20}$$

Where

- P_s = Points scored for comparative price of bid under consideration
- P_t = Comparative price of bid under consideration
- P_{\min} = Comparative price of lowest acceptable bid

4. POINTS AWARDED FOR B-BBEE STATUS LEVEL OF CONTRIBUTION

- 4.1 In terms of Regulation 6 (2) and 7 (2) of the Preferential Procurement Regulations, preference points must be awarded to a bidder for attaining the B-BBEE status level of contribution in accordance with the table below:



B-BBEE Status Level of Contributor	Number of points (80/20 system)
1	20
2	18
3	14
4	12
5	8
6	6
7	4
8	2
Non-compliant contributor	0

4.2 The table below indicates the required proof of B-BBEE status depending on the category of enterprises:

Enterprise	B-BBEE Certificate & Sworn Affidavit
Large	Certificate issued by SANAS accredited verification agency
QSE	<p>Certificate issued by SANAS accredited verification agency</p> <p>Sworn Affidavit signed by the authorised QSE representative and attested by a Commissioner of Oaths confirming annual turnover and black ownership (only black-owned QSEs - 51% to 100% Black owned)</p> <p>[Sworn affidavits must substantially comply with the format that can be obtained on the DTI's website at www.dti.gov.za/economic_empowerment/bee_codes.jsp.]</p>
EME³	<p>Sworn Affidavit signed by the authorised EME representative and attested by a Commissioner of Oaths confirming annual turnover and black ownership</p> <p>Certificate issued by CIPC (formerly CIPRO) confirming annual turnover and black ownership</p> <p>Certificate issued by SANAS accredited verification agency only if the EME is being measured on the QSE scorecard</p>

- 4.3 A trust, consortium or joint venture (including unincorporated consortia and joint ventures) must submit a consolidated B-BBEE Status Level verification certificate for every separate bid.
- 4.4 Tertiary Institutions and Public Entities will be required to submit their B-BBEE status level certificates in terms of the specialized scorecard contained in the B-BBEE Codes of Good Practice.
- 4.5 A person will not be awarded points for B-BBEE status level if it is indicated in the bid documents that such a bidder intends sub-contracting more than 25% of the value of the contract to any other enterprise that does not qualify for at least the points that such a bidder qualifies for, unless the intended sub-contractor is an EME that has the capability and ability to execute the sub-contract.
- 4.6 A person awarded a contract may not sub-contract more than 25% of the value of the contract to any other enterprise that does not have an equal or higher B-BBEE status level than the person concerned,

³ In terms of the Implementation Guide: Preferential Procurement Regulations, 2017, Version 2, paragraph 11.11 provides that in the Transport Sector, EMEs can provide a letter from accounting officer or get verified and be issued with a B-BBEE certificate by SANAS accredited professional or agency as the Transport Sector Code has not been aligned to the generic Codes. EMEs in the Transport Sector are not allowed to provide a Sworn Affidavit as the generic codes are not applicable to them.



unless the contract is sub-contracted to an EME that has the capability and ability to execute the sub-contract.

- 4.7 Bidders are to note that the rules pertaining to B-BBEE verification and other B-BBEE requirements may be changed from time to time by regulatory bodies such as National Treasury or the DTI. It is the Bidder's responsibility to ensure that his/her bid complies fully with all B-BBEE requirements at the time of the submission of the bid.

5. BID DECLARATION

- 5.1 Bidders who claim points in respect of B-BBEE Status Level of Contribution must complete the following:

6. B-BBEE STATUS LEVEL OF CONTRIBUTION CLAIMED IN TERMS OF PARAGRAPHS 1.4 AND 6.1

- 6.1 B-BBEE Status Level of Contribution: 1 . = (maximum of 20 points)

(Points claimed in respect of paragraph 6.1 must be in accordance with the table reflected in paragraph 4.1 and must be substantiated by relevant proof of B-BBEE status level of contributor.

Note: Failure to submit valid and original (or a certified copy of) proof of the Respondent's compliance with the B-BBEE requirements stipulated in this RFP (the B-BBEE Preference Points Claim Form) at the Closing Date of this RFP, will result in a score of zero being allocated for B-BBEE.

7. SUB-CONTRACTING

- 7.1 Will any portion of the contract be sub-contracted?

(***Tick applicable box***)

YES		NO	
-----	--	----	--

- 7.1.1 If yes, indicate:

- i) What percentage of the contract will be subcontracted.....%
- ii) The name of the sub-contractor.....
- iii) The B-BBEE status level of the sub-contractor.....
- iv) Whether the sub-contractor is an EME or QSE.

(***Tick applicable box***)

YES		NO	
-----	--	----	--

- v) Specify, by ticking the appropriate box, if subcontracting with an enterprise in terms of Preferential Procurement Regulations, 2017:

Designated Group: An EME or QSE which is at least 51% owned by:	EME ✓	QSE ✓
Black people		
Black people who are youth		
Black people who are women		
Black people with disabilities		
Black people living in rural or underdeveloped areas or townships		
Cooperative owned by black people		
Black people who are military veterans		
OR		
Any EME		
Any QSE		



8. DECLARATION WITH REGARD TO COMPANY/FIRM

8.1 Name of company/firm:.....

8.2 VAT registration number:.....

8.3 Company registration number:.....

8.4 TYPE OF COMPANY/ FIRM

- ☐ Partnership/Joint Venture / Consortium
- ☐ One person business/sole propriety
- ☐ Close corporation
- ☐ Company
- ☐ (Pty) Limited

[TICK APPLICABLE BOX]

8.5 DESCRIBE PRINCIPAL BUSINESS ACTIVITIES

.....

8.6 COMPANY CLASSIFICATION

- ☐ Manufacturer
- ☐ Supplier
- ☐ Professional Supplier
- ☐ Other Suppliers, e.g. transporter, etc.

[TICK APPLICABLE BOX]

8.7 Total number of years the company/firm has been in business:.....

8.8 I/we, the undersigned, who is / are duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the B-BBE status level of contribution indicated in paragraphs 1.4 and 6.1 of the foregoing certificate, qualifies the company/ firm for the preference(s) shown and I / we acknowledge that:

- i) The information furnished is true and correct;
- ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 6.1, the contractor may be required to furnish documentary proof to the satisfaction of the purchaser that the claims are correct;
- iv) If a bidder submitted false information regarding its B-BBEE status level of contributor, local production and content, or any other matter required in terms of the Preferential Procurement Regulations, 2017 which will affect or has affected the evaluation of a bid, or where a bidder has failed to declare any subcontracting arrangements or any of the conditions of contract have not been fulfilled, the purchaser may, in addition to any other remedy it may have
 - (a) disqualify the person from the bidding process;
 - (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
 - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
 - (d) if the successful bidder subcontracted a portion of the bid to another person without disclosing it, Transnet reserves the right to penalise the bidder up to



- 10 percent of the value of the contract;
- (e) recommend that the bidder or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted by the National Treasury from obtaining business from any organ of state for a period not exceeding 10 years, after the audi alteram partem (hear the other side) rule has been applied; and
 - (f) forward the matter for criminal prosecution.

WITNESSES

1.
2.

.....

SIGNATURE(S) OF BIDDERS(S)

DATE:.....

ADDRESS.....

.....



SECTION 9: PROTECTION OF PERSONAL INFORMATION

1. The following terms shall bear the same meaning as contemplated in Section 1 of the Protection of Person information act, No.4 of 2013.(“POPIA”):

consent; data subject; electronic communication; information officer; operator; person; personal information;

processing; record; Regulator; responsible party; special information; as well as any terms derived from these terms.
2. Transnet will process all information by the Respondent in terms of the requirements contemplated in Section 4(1) of the POPIA:

Accountability; Processing limitation; Purpose specification; Further processing limitation; Information quality; Openness; Security safeguards and Data subject participation.
3. The Parties acknowledge and agree that, in relation to personal information that will be processed pursuant to this RFP, the Responsible party is “Transnet” and the Data subject is the “Respondent”. Transnet will process personal information only with the knowledge and authorisation of the Respondent and will treat personal information which comes to its knowledge as confidential and will not disclose it, unless so required by law or subject to the exceptions contained in the POPIA.
4. Transnet reserves all the rights afforded to it by the POPIA in the processing of any of its information as contained in this RFP and the Respondent is required to comply with all prescripts as detailed in the POPIA relating to all information concerning Transnet.
5. In responding to this bid, Transnet acknowledges that it will obtain and have access to personal information of the Respondent. Transnet agrees that it shall only process the information disclosed by Respondent in their response to this bid for the purpose of evaluating and subsequent award of business and in accordance with any applicable law.
6. Transnet further agrees that in submitting any information or documentation requested in this RFP, the Respondent is consenting to the further processing of their personal information for the purpose of, but not limited to, risk assessment, assurances, contract award, contract management, auditing, legal opinions/litigations, investigations (if applicable), document storage for the legislatively required period, destruction, de-identification and publishing of personal information by Transnet and/or its authorised appointed third parties.
7. Furthermore, Transnet will not otherwise modify, amend or alter any personal data submitted by the Respondent or disclose or permit the disclosure of any personal data to any third party without the prior written consent from the Respondent. Similarly, Transnet requires the Respondent to process any personal information disclosed by Transnet in the bidding process in the same manner.



8. Transnet shall, at all times, ensure compliance with any applicable laws put in place and maintain sufficient measures, policies and systems to manage and secure against all forms of risks to any information that may be shared or accessed pursuant to this RFP (physically, through a computer or any other form of electronic communication).
9. Transnet shall notify the Respondent in writing of any unauthorised access to information, cybercrimes or suspected cybercrimes, in its knowledge and report such crimes or suspected crimes to the relevant authorities in accordance with applicable laws, after becoming aware of such crimes or suspected crime. The Respondent must take all necessary remedial steps to mitigate the extent of the loss or compromise of personal information and to restore the integrity of the affected personal information as quickly as is possible.
10. The Respondent may, in writing, request Transnet to confirm and/or make available any personal information in its possession in relation to the Respondent and if such personal information has been accessed by third parties and the identity thereof in terms of the POPIA. The Respondent may further request that Transnet correct (excluding critical/mandatory or evaluation information), delete, destroy, withdraw consent or object to the processing of any personal information relating to the Respondent in Transnet's possession in terms of the provision of the POPIA and utilizing Form 2 of the POPIA Regulations.
11. In submitting any information or documentation requested in this RFP, the Respondent is hereby consenting to the processing of their personal information for the purpose of this RFP and further confirming that they are aware of their rights in terms of Section 5 of POPIA

Respondents are required to provide consent below:

YES		NO	
------------	--	-----------	--

12. Further, the Respondent declares that they have obtained all consents pertaining to other data subject's personal information included in its submission and thereby indemnifying Transnet against any civil or criminal action, administrative fines or other penalty or loss that may arise as a result of the processing of any personal information that the Respondent submitted.
13. The Respondent declares that the personal information submitted for the purpose of this RFP is complete, accurate, not misleading, is up to date and may be updated where applicable.

Signature of Respondent's authorised representative: _____

Should a Respondent have any complaints or objections to processing of its personal information, by Transnet, the Respondent can submit a complaint to the Information Regulator on <https://www.justice.gov.za/infoereg/>, click on contact us, click on complaints.IR@justice.gov.za