

	Regret Letter for Unsuccessful Suppliers	Template Identifier	240-43921804	Rev	6
		Document Identifier	240-101643110	Rev	2
		Effective Date	01 June 2016		
		Review Date	February 2025		

	Date	13 May 2024
	Enquiries	Wendy Nduneni
	Tel	011 800 4824
	E-mail address	Nduneniw@eskom.co.za

Dear Sir / Madam

Description / Project Title	Procurement of Chatbot Customer Journey for a period of 5 years.
Request for RFP/RFI/Enquiry No	MWP1833CX
Area/Power Station	Megawatt Park

We wish to thank you for submitting your response to the abovementioned **ENQUIRY No MWP1833CX**. The matter has now been adjudicated and we regret to inform you that you have not been successful in this instance.

The successful supplier is: **Blue Turtle (Pty) Ltd.**

Eskom appreciates the effort that your company has put into this process and we trust that you will continue with these efforts in the future.

Yours faithfully,



Nothukela Sereo
Procurement Manager
Procurement & Supply Chain Management

Controlled Disclosure

When downloaded from the document management system, this document is uncontrolled and the responsibility rests with the user to ensure it is in line with the authorised version on the system.

No part of this document may be reproduced without the expressed consent of the copyright holder, Eskom Holdings SOC Ltd, Reg No 2002/015527/30.