

**ANNEXURE C SERVICE LEVEL TABLE 1 FOR UNIT 1-10 CONDENSER CLEANING**

<b>HOUSE KEEPING</b>	<b>POOR :10%</b>	<b>AVERAGE : 5%</b>	<b>GOOD : 0%</b>
<b>DELAYED COMPLETION DATE</b>	<b>MORE THAN 5 DAYS :10%</b>	<b>MORE THAN 3 DAYS : 5%</b>	<b>LESS THAN 3 DAYS :3%</b>
<b>SCOPE</b>	<b>NOT ADHERING TO REQUIREMENT :10%</b>		<b>ADHERING TO REQUIREMENT: 0%</b>
<b>QUALITY CONTROL PLAN</b>	<b>FULLY SIGNED DATA BOOKS NOT SUBMITTED PRIOR TO DUE DATE ( 1 MONTH AFTER OUTAGE EXECUTION): 10%</b>		<b>FULLY SIGNED DATA BOOKS SUBMITTED PRIOR TO DUE DATE ( 1 MONTH AFTER OUTAGE EXECUTION): 0%</b>
<b>CHEMICAL</b>	<b>ACID SPILLAGE 10%</b>		<b>NO ACID SPILLAGE 0%</b>