

Bulk Material Services

1. Technical Evaluation

Appendix A

Gatekeepers

- ISO 9001 accreditation.
- 100% compliance with technical specification
- Product delivery time line to not exceed 3 months

Description	Technical Criterion	Scoring Criteria	Weight (%)
OEM or Accredited Distributors	hip		
Verifiable Proof of OEM status or	OEM registration or distributorshipagreement (Submit	10 = Verified and compliant	10
accreditation	signed letter from OEM)	0 = Not verified and or compliant	0
Capability and Resources		_	
Proof of OEM repair resources	Inspection of facilities conforming to OEM	10 = Acceptable facilities and proof of conformance to OEM	10
which consists of	standards(submit signed letter from OEM)	standards	0
Local support facilities in Gauteng and/or Mpumalanga		0 = Unacceptable standards and or no proof of conformance to OEM standards	



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Description	Technical Criterion	Scoring Criteria	Weight (%)
Technical compliance			
Machine specifications. Refer to	Confirmation of:	20 = Compliant	20
scope	Engine Kw	0 = Non-compliant	
	Transmission speeds		
	ROPS cab		
	Weight		
	Specify standard warranty		
Equipment monitoring hardware	Proof of online GPS Location tracking, Hours, Fuel usage,	10 = Compliant	10
/ software as per criteria	Productivity and Diagnostic codes capability	0 = Non-compliant	
OEM workshop accreditation	Proof of OEM workshop accreditation	10 = Compliant	10
		0 = Not compliant	
ISO 9001 Compliant	Proof of current ISO 9001 certificate	5 = Compliant	5
		0 = Not compliant	_
		0 - Not compliant	



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Description	Technical Criterion	Scoring Criteria	Weight (%)
Aftersales support confirmation			
24/7 technical support and parts/spares sales	Documentation confirming 24/7 technical support and parts/spares sales	3 = Compliant 0 = Non-compliant or non - submission	3
Average response time of 9 to 24 hours on warranty breakdowns and warranty services and confirmation of aftermarket support for next 6 years minimum	Documentation confirming an average response time of 9 to 24 hours on warranty breakdowns and warranty services which include aftermarket support for next 6 years minimum.	6 = Compliant 0 = Non-compliant or non - submission	6
95% OEM Parts availability in stock	Documentation confirming 95% average parts availability (Submit signed letter from OEM). To be verified by ERI through a site visit	11 = Compliant 0 = Non-compliant or non - submission	11
Seven (7) days turn-around time to import spares if not available locally	Documentation confirming a seven day turn-around time to import spares if not available locally	3 = Compliant 0 = Not compliant	3



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Description	Technical Criterion	Scoring Criteria	Weight (%)
Aftersales support confirmation	n Continues		
Provide free operator and Supervisor training within 30 days of delivery	Documentation confirming free operator training within 30 days of delivery	6 = Compliant 0 = Non-compliant or non - submission	6
Technical training on specific equipment to Eskom mechanical technician	Documentation confirming that technical training can be conducted on specific equipment to Eskom mechanical technician	3 = Compliant 0 = Non-compliant or non - submission	3
Supplier to conduct quarterly machine health monitoring inspections and submit reports to Plant Management	Documentation confirming that quarterly machine health monitoring inspections will be conducted and reports to plant management will be submitted	3 = Compliant 0 = Non-compliant or non - submission	3
Total Weighted Score	I	1	100



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Supplier that does not meet the gatekeepers or obtain a score above 75% will be deemed unacceptable

Compiled by Functional Responsibility Authorized by

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