

	Tender Questions and Answers	Document Identifier	559-222407715	Rev	1
		Effective Date	July 2024		
		Review Date	July 2027		

To whom it may concern	Date	21 October 2025
	Enquiries	Goodwill Mazibuko
	E-mail address	mazibugd@ntcsa.co.za

Dear Sir/Madam

Request for Enquiry Number	The Provision of Cleaning Services, Pest Control, Garden Services and Hygiene Service for the Bloemfontein CLN, Welkom & Sasolburg CLN, East London CLN & Port Elizabeth CLN on and as and when required basis for a period of 60 months
Description / Project Title	E1928NTCSASG
Tender Questions Closing Date	24 October 2025

Item	Questions	Answers	Clarity Published Dates
	Commercial		
1.	No Questions		
	Scope of work and technical evaluation Criteria		
1.	The Supplier requested clarity on the following for technical evaluation:	Hygiene - PBEH, not allowed Cleaning - BCCCI – They can submit	21 October 2025

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	For Hygiene , there is only mention of 3 registrations: SAIOH or OCSA or IOHA and no mention of registration with PBEH For Cleaning and Gardening , there is only mention of NCCA or BEECA and no mention of BCCCI		
2.	I noted with concern while we had clarification that it was mentioned that all reference letters must be stamped. We hold letters dating as far back as 2014 I want to know if these are rendered useless now arising from what was said at the meeting. I must say some in fact a large portion of them are Eskom as we have been working with thus far.	We are looking for relevant experience for the following 4 : 1. Cleaning 2. Pest control 3. Hygiene 4. Gardening So, we need appointment letters for each of the above mentioned from year 2013 to date. If you submit 5 appointment letters, you will score the full mark - 20%	21 October 2025
3.	Will it be possible for representatives to visit some of the sites and or substations to evaluate the hygiene equipment currently in place and identify the requirements?	No Site visit for the cleaning contract, All the requirement equipment is listed on the BOQ	21 October 2025
4.	In terms of CPI does the cost document allow for annual increases or is it a fixed price based on current prices?	Fixed price bases on current prices ➤ The tenderer is required to propose cost price adjustment methods, failure to do so may lead to a fixed contract price for the duration of the contract period.	21 October 2025
5.	Are the Hygiene Equipment for rental or purchasing	That will be up to the contractor	21 October 2025

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		NTCSA will require the equipment to be on Site when needed	
6.	I did not clearly, are you saying the reference letter must be stamped?	Reference letters must be stamped	21 October 2025
	BOQ		
1.	No Questions		
	SHEQ and SDL&I		
1.	No Questions		

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