


ANNEXURE C - TECHNICAL EVALUATION CRITERIA			
			
PROVISION FOR MAINTENANCE OF IBM STORAGE AND LENOVO SERVER INFRASTRUCTURE FOR TRANSNET SOC LTD (REG. NO 1990/000900/30) OPERATING AS TRANSNET PORT TERMINALS (HEREIN REFERRED TO AS "TPT") AT ALL SIX (6) TPT DURBAN DATA CENTRES COUNTRY-WIDE FOR A PERIOD OF TWENTY-FOUR (24) MONTHS			
QUALIFYING CRITERIA			
No.	Description	Scoring Principal	Weighting
1	<p><b>Bidder must submit an IBM Business Partner Certificate and/or IBM accreditation Letter as a proof that the bidder is accredited to maintain an IBM V7000 or newer models of IBM V7000 Storage Units</b></p> <p><u>Contents of the IBM Accreditation Letter or Certificate:</u></p> <ol style="list-style-type: none"> <li>The accreditation letter or certificate must be on the IBM Letterhead.</li> <li>Signature of IBM Representative and dated.</li> <li>Type of IBM certification or accreditation e.g. Resell, Install, Repair, Maintain, Support etc.</li> <li>Model of the IBM Storage Units maintained.</li> <li>Validity period / Expiry date of the IBM accreditation.</li> </ol> <p><u>Notes:</u></p> <ol style="list-style-type: none"> <li>Failure to include ALL the above items in the content of the IBM accreditation certificate shall result into disqualification of the bidder.</li> <li>Failure to submit the valid proof of IBM accreditation to MAINTAIN the goods and services specified in the SOW will result in disqualification of the bidder.</li> <li>The documents / accreditation certificate or letter will be verified during the evaluations and should the certificate/letter be found to be fraudulent during the evaluation or after the award and during the contract period the bidder will be held liable for misrepresentation and the matter will be addressed in line with TPT policies and National Treasury guidelines</li> </ol>	<p>Accredited or Certified as an IBM Business Partner = <b>YES</b> NOT accredited or certified as an IBM Business Partner = <b>NO</b></p>	Y/N
2	<p><b>Bidder must submit a Lenovo Business Partner Certificate and/or Lenovo Accreditation Letter as proof that the bidder is accredited to maintain a Lenovo Server Environment</b></p> <p><u>Contents of the Lenovo Accreditation Letter or Certificate:</u></p> <ol style="list-style-type: none"> <li>The accreditation letter or certificate must be on the Lenovo Letterhead.</li> <li>Signature of Lenovo Representative and dated.</li> <li>Type of Lenovo certification or accreditation e.g. Resell, Install, Repair, Maintain, Support etc.</li> <li>Model of the Lenovo Servers maintained.</li> <li>Validity period / Expiry date of the Lenovo accreditation.</li> </ol> <p><u>Notes:</u></p> <ol style="list-style-type: none"> <li>Failure to include ALL the above items in the content of the Lenovo accreditation certificate shall result into disqualification of the bidder.</li> <li>Failure to submit the valid proof of Lenovo accreditation to MAINTAIN the goods and services specified in the SOW will result in disqualification of the bidder.</li> <li>The documents / accreditation certificate or letter will be verified during the evaluations and should the certificate/letter be found to be fraudulent during the evaluation or after the award and during the contract period the bidder will be held liable for misrepresentation and the matter will be addressed in line with TPT policies and National Treasury guidelines</li> </ol>	<p>Accredited or Certified as an Lenovo Business Partner = <b>YES</b> NOT accredited or certified as an Lenovo Business Partner = <b>NO</b></p>	Y/N
EVALUATION CRITERIA			
3	<p><b>Bidder to submit its resource certificates and/or qualifications of their technical resources (Engineers) as proof that they have sufficient resources that are skilled to maintain the IBM 7000 storage units (or newer models).</b></p> <p><u>Notes:</u></p> <p>The certificates will be verified during the evaluations and should the certificate be found to be fraudulent during the evaluation or after the award and during the contract period the bidder will be held liable for misrepresentation and the matter will be addressed in line with TPT policies and National Treasury guidelines.</p>	<p>Three (3) resources (engineers) with valid certificates /qualifications submitted = <b>20</b> Two (2) resources (engineers) with valid certificates /qualifications submitted for each resource = <b>15</b> One (1) resource (engineer) with valid certificate/qualification submitted = <b>10</b> No resource certificates/qualifications submitted = <b>0</b></p> <p><i>NB: Each resource will count ONLY once for each brand regardless of the number of certificates</i></p> <p><i>For an example: -</i></p> <p>1 resource with 1 IBM certificate = 10 points 1 resource with 2 or more IBM certificates = 10 points</p>	20
4	<p><b>Bidder to submit its resource certificates and/or qualifications of their technical resources (Engineers) as proof that they have sufficient resources that are skilled to maintain the Lenovo Servers.</b></p> <p><u>Notes:</u></p> <p>The certificates will be verified during the evaluations and should the certificate be found to be fraudulent during the evaluation or after the award and during the contract period the bidder will be held liable for misrepresentation and the matter will be addressed in line with TPT policies and National Treasury guidelines.</p>	<p>Three (3) resources (engineers) with valid certificates /qualifications submitted = <b>20</b> Two (2) resources (engineers) with valid certificates /qualifications submitted for each resource = <b>15</b> One (1) resource (engineer) with valid certificate/qualification submitted = <b>10</b> No resource certificates/qualifications submitted = <b>0</b></p> <p><i>NB: Each resource will count ONLY once for each brand regardless of the number of certificates</i></p> <p><i>For an example: -</i></p> <p>1 resource with 1 Lenovo certificate = 10 points 1 resource with 2 or more Lenovo certificates = 10 points</p>	20
5	<p><b>Bidder to submit reference letters in official company letterheads from each client where the bidder implemented and/or maintained Lenovo Servers in the past (5) Five years showing the following details:</b></p> <p><u>Content of the reference letter</u></p> <ul style="list-style-type: none"> <li>-Description of the Services / Project undertaken</li> <li>-Duration of Services/Project (Start date - End date)</li> <li>-Contact Details of the Client</li> <li>-Each reference letter must be signed-off by the Client</li> </ul> <p><u>Notes:</u></p> <ol style="list-style-type: none"> <li>Reference letters with experience OLDER than past five years from the date of closing of the bid and which does not have ALL the above-mentioned details shall be deemed invalid and will not be considered for scoring.</li> <li>The "Project Completion or Contract End Date" shall be used to determine whether the work done as per the reference letter falls within 5 years</li> </ol>	<p>Three (3) written reference letters for Lenovo Servers = <b>30</b> Two (2) written reference letters for Lenovo Servers = <b>20</b> One (1) written reference letter for Lenovo Servers = <b>10</b> No reference letter(s) submitted = <b>0</b></p>	30
5	<p><b>Bidder to submit reference letters in official company letterheads from each client where the bidder implemented and/or maintained IBM V7000 Storage Units in the past (5) Five years showing the following details:</b></p> <p><u>Content of the reference letter</u></p> <ul style="list-style-type: none"> <li>-Description of the Services / Project undertaken</li> <li>-Duration of Services/Project (Start date - End date)</li> <li>-Contact Details of the Client</li> <li>-Each reference letter must be signed-off by the Client</li> </ul> <p><u>Notes:</u></p> <ol style="list-style-type: none"> <li>Reference letters with experience OLDER than past five years from the date of closing of the bid and which does not have ALL the above-mentioned details shall be deemed invalid and will not be considered for scoring.</li> <li>The "Project Completion or Contract End Date" shall be used to determine whether the work done as per the reference letter falls within 5 years</li> </ol>	<p>Three (3) written reference letters for IBM Storage Units = <b>30</b> Two (2) written reference letters for IBM Storage Units = <b>20</b> One (1) written reference letter for IBM Storage Units = <b>10</b> No reference letter(s) submitted = <b>0</b></p>	30
<b>TOTAL SCORE</b>			<b>100</b>
<b>MINIMUM QUALIFYING SCORE</b>			<b>80</b>