

	Request for Information (RFI)	<b>Document Identifier</b>	240-72663051	<b>Rev</b>	4	
		<b>Effective Date</b>	17 June 2025			
		<b>Review Date</b>	June 2030			
		<b>RFI Number</b>	E2498CXMWP			

PART A REQUEST FOR INFORMATION (RFI)			
<b>Description of the works/goods/services</b>	Request for information on CORE's reporting tool for tracking savings and revenue enhancements across the business		
<b>Deadline for submission</b>	26 February 2026	<b>At (South African standard time)</b>	10h00
<b>Tender Office address</b>	<a href="https://etendering.eskom.co.za">https://etendering.eskom.co.za</a>		
<b>RFI are to be submitted electronically via the Eskom E-tendering site by the stipulated closing date and time.</b>  <i>Please note that it is the responsibility of the supplier to ensure that the RFI submission is submitted before the closing date and time</i>	<p><b>Tenders are to be submitted to the email below:</b></p> <p><a href="https://etendering.eskom.co.za">https://etendering.eskom.co.za</a></p> <p><b>For clarification contact: <a href="mailto:Mohlabkp@eskom.co.za">Mohlabkp@eskom.co.za</a> before 16 February 2026</b></p>		
<b>Electronic submission of RFI</b>	<ul style="list-style-type: none"> <li>The tenderer must upload the tender via the Eskom tender bulletin site on the Eskom E-tendering page.</li> <li>All documents need to be submitted in a PDF and Excel format (The upload size per document is 500 megabytes, and the total submission is restricted to 4 gigabytes).</li> <li>No zip/condensed files can be uploaded</li> <li>No hard copy will be accepted</li> <li>The latest version of the RFI submitted will be accepted, and all previous submission/s will be null and void.</li> <li>Please ensure that the submission status is indicated as complete.</li> <li>The Supplier Help Manual guide and video can be found on the Eskom E-Tendering page</li> </ul>		
<b>E-tendering Help Manual for the supplier</b>	Attached		

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## 1. INTRODUCTION

Eskom Holdings SOC Ltd ("Eskom") invites service providers to respond to this Request for Information (RFI). The RFI is a stand-alone information-gathering and market-engagement exercise, intended to inform Eskom's understanding of available solutions, delivery approaches, architectures and commercial models for an enterprise-wide reporting tool.

The purpose of the RFI is to obtain information on solutions capable of supporting the tracking, aggregation and reporting of cost optimisation, revenue enhancement and other efficiency initiatives across multiple business units and functional areas within Eskom.

## 2. SCOPE

Eskom is seeking information on solutions that are capable of:

- Maintaining **historical records** of initiatives and performance over time;
- Enabling **basic forecasting and/or the capture of business-provided forecasts**, with the ability to track performance against such forecasts;
- Supporting **auditability**, including the ability to attach supporting information, documentation or evidence to reported initiatives;
- Providing **high-level insights and analytics** to support management oversight and decision-making;
- Consolidating **data from multiple source systems and formats** into a single reporting environment;
- Providing **initiative-level tracking** with aggregation to executive and governance-level dashboards;
- Supporting **governance, scalability and long-term sustainability**.

Information received through this RFI shall be used to support Eskom's internal assessment and the possible development of a future procurement strategy. It is important to note that after receiving responses to this RFI, Eskom shall formulate a Closed Procurement Strategy to Suppliers who have responded to this RFI.

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Following the assessment of RFI responses, Eskom **may, at its sole discretion**, invite selected respondents to participate in **clarification engagements and/or solution presentations**.

The purpose of such engagements will be to enable Eskom to obtain a deeper understanding of the solutions proposed, including functional capabilities, architectural considerations and delivery approaches.

Participation in any such engagement will **not** constitute a commitment by Eskom to procure any goods or services, nor will it confer any preferential status in any future procurement process.

Eskom has delegated the responsibility for this **RFI** to the signatory of this document, whose details can be found below.

Yours faithfully

Name	Designation	Signature	Date
Percy Mohlabane	Senior Advisor-Procurement	<i>P. Mohlabane</i>	03 February 2026
<b>Telephone number</b>	011 800 2913	<b>E-mail address</b>	mohlabkp@eskom.co.za

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<b>PART B</b> <b>RESPONSE SHEET IN TERMS OF A REQUEST FOR AN EXPRESSION OF INTEREST/ REQUEST FOR INFORMATION</b> <b>To be completed by the supplier</b>			
<b>To</b>	Eskom Holdings SOC Ltd	<b>Date</b>	
<b>Attention</b>	Percy Mohlabane		
<b>Tel no</b>		<b>Fax no and /or e-mail address</b>	
<b>From (Company Name)</b>		<b>Business Address</b>	
<b>Physical Address of the Company</b>			
<b>Sender (Full Name and Surname of the Sender)</b>			
<b>Description of the works/goods/services</b>			

Please find below our response to Eskom's questions:

Table 1: Information to be provided by interested suppliers

No.	Question	Please indicate your response in this column
1.	<p><b><i>Supplier Profile and Relevant Experience</i></b></p> <p>Provide the following information:</p> <ul style="list-style-type: none"> <li>• Company name, registration number and primary contact details;</li> <li>• Overview of your organisation and its experience in delivering <b>enterprise-level reporting, performance management or analytics solutions</b>;</li> <li>• Summary of experience in delivering solutions for <b>large, complex organisations</b> (energy sector experience may be referenced where applicable, but is not mandatory)</li> </ul>	

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No.	Question	Please indicate your response in this column
	<ul style="list-style-type: none"> <li>Brief examples of comparable implementations, including scale, scope and outcomes achieved.</li> </ul>	
2.	<p><b>Solution Overview and Core Functional Capabilities</b></p> <p>Provide a high-level description of the solution proposed, including:</p> <ul style="list-style-type: none"> <li>Overview of the solution architecture and key components;</li> <li>How the solution supports <b>initiative-level tracking</b> with aggregation to management, executive and governance-level reporting;</li> <li>Capability to maintain <b>historical records</b> of initiatives and performance over time;</li> <li>Capability to support <b>basic forecasting and/or the capture of business-provided forecasts</b>, with the ability to track actual performance against such forecasts;</li> <li>Ability to generate <b>high-level insights, analytics and dashboards</b> to support management oversight and decision-making.</li> </ul>	
3.	<p><b>Data Integration and Information Management</b></p> <p>Describe how the solution addresses the following:</p> <ul style="list-style-type: none"> <li>Integration with multiple data sources and formats (e.g. enterprise systems, asset management systems, spreadsheets, documents and other structured or unstructured data);</li> <li>Data consolidation, transformation and validation approaches;</li> <li>Data quality controls and data governance considerations.</li> </ul>	

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No.	Question	Please indicate your response in this column
4.	<p><b>Auditability, Governance and Controls</b></p> <p>Provide information on how the solution supports:</p> <ul style="list-style-type: none"> <li>• Auditability, including the ability to attach, store and retrieve supporting documentation or evidence linked to reported initiatives;</li> <li>• Version control, change tracking and user access management;</li> <li>• Governance, oversight and control requirements applicable to regulated or public-sector environments.</li> </ul>	
5.	<p><b>Delivery Approach, Scalability and User Capacity</b></p> <p>Describe</p> <ul style="list-style-type: none"> <li>• Typical implementation approach and indicative delivery timelines (high-level);</li> <li>• Scalability of the solution across multiple business units and initiatives;</li> <li>• Typical user volumes and concurrency levels supported by the solution, including any architectural or performance considerations relevant to scaling;</li> <li>• Deployment options (e.g. on-premise, cloud, private cloud), including data residency considerations.</li> </ul>	
6	<p><b>Commercial Model (Indicative Information Only)</b></p> <p>Provide indicative information on:</p> <ul style="list-style-type: none"> <li>• Commercial and pricing models typically applied for solutions of this nature (e.g. licence-based, subscription-based, development plus support);</li> </ul>	

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No.	Question	Please indicate your response in this column
	<ul style="list-style-type: none"> <li>Ongoing support, maintenance and enhancement options;</li> <li>Any key assumptions relevant to the indicative commercial approach.</li> </ul>	
	<p><b>Case Studies and References</b></p> <p>Provide:</p> <ul style="list-style-type: none"> <li>Brief case studies or examples of similar solutions implemented;</li> <li>References from previous or current clients who can speak to the effectiveness and maturity of the solution.</li> </ul>	

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