



TENDER DATA

1.	The Employer is: Nkangala District Municipality P.O Box 437 Middelburg 1050				
2.	Tender Documents Tendering Procedures Tender notice and invitation to tender Tender data Returnable Documents List of Returnable Documents The Contract Agreements and Contract data Forms of Offer and Acceptance Contract Data Pricing Data Pricing Instruction Bill of Quantities Terms of Reference Terms of Reference Additional Relevant Documents Supply Chain Management Policy				
3.	Interpretation The tender data and additional requirements contained in the tender schedules that are included in the returnable documents are deemed to be part of these tender conditions.				
4.	Communication. The Employer's Representative is: <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 33%; vertical-align: top;"> <u>Accounting Officer.</u> MM Skosana P. O. Box 437 Middelburg 1050. Tel: 013 249 2000 / 2006 </td><td style="width: 33%; vertical-align: top;"> <u>Procurement Enquiries.</u> Supply Chain Unit P.O. Box 437 Middelburg 1050 013 249 2104 / 5 / 6 / 2158 </td><td style="width: 33%; vertical-align: top;"> <u>Technical Enquiries.</u> Ms TC Mazwi P.O. Box 437 Middelburg 1050 Tel: 013 249 2207 </td></tr> </table>		<u>Accounting Officer.</u> MM Skosana P. O. Box 437 Middelburg 1050. Tel: 013 249 2000 / 2006	<u>Procurement Enquiries.</u> Supply Chain Unit P.O. Box 437 Middelburg 1050 013 249 2104 / 5 / 6 / 2158	<u>Technical Enquiries.</u> Ms TC Mazwi P.O. Box 437 Middelburg 1050 Tel: 013 249 2207
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4.1	Attention is drawn to the fact that verbal communication given by the Employer's representative prior to the close of tenders will not be regarded as binding on the employer. Only information issued formally by the employer in writing to the tenders, under the signature of the Accounting Officer will be regarded as amending the tender documents.				
5	The Employer's right to accept or reject any tender offer. The employer has the right not to accept the lowest tender and to accept the whole or part of any tender or not to consider any tender not suitably endorsed is fully reserved by the				



	Nkangala District Municipality.
6	Tenderer Obligations
6.1	The Council retains the right to call for any additional information that it may deem necessary.
6.2	If tendering as a Joint Venture, Joint venture must be constituted by means of a comprehensive and fair, written agreement between the members, which sets out their obligations, rights, risks, and rewards. Joint venture members should share at least the following aspects of the joint venture activities in a meaningful and equitable manner: 1. Control 2. Management 3. Operations 4. Risk 5. Profit and Loss
6.3	If a Tenderer , or any person employed by him is found to have either directly or indirectly, promised or given to any person in the employment of Council, any commission, gratuity, gift or other consideration, The Council shall have the right to summarily and without recourse to law and without prejudice to any other legal remedy which it may have in regard to any loss and/ or additional costs or expenses, to disqualify the Tender or cancel the Contract without paying any compensation to the aforesaid Tender or Contract.
6.4	At the request of the Municipal Manager or his authorised representative from furnishing him with additional information, or with a sample or specimen for testing purposes or otherwise, or from giving a demonstration so as to enable the recommendation to the Council's responsible Committee on the award of the contract be formulated,
7.	Eligibility Only those tenderers who satisfy the following criteria are eligible to submit tenders: • Bidder must have implemented the solution/system in at least 3 projects within the local government sector. • The Solution must be verified by National Archives and Records Services of South Africa (NARSSA). • The Bidder Must be ISO 9001 Certified • The Bidder must be ISO 27001 Certified
8	Compensation of tendering The employer will not compensate the tenderer for any costs incurred in the preparation and submission of a tender offer, including the cost of any testing necessary to demonstrate that aspects of the offer satisfy requirements.
9	Check documents The Tenderer should check the tender documents on receipt for completeness and notify the employer of any discrepancy or omission. Nkangala District Municipality reserves the right to request the bidder to submit original documents (as detailed in the proposed key personnel of the tender document and but not limited to, company CK document, qualifications of key personnel, certificate) for review and certification by its Commissioner of Oath.
10.1	Confidentiality and Copyright of Documents.



	Treat as confidential all matters arising in connection with the tender. Use and copy the documents issued by the employer only for the purpose of preparing and submitting a tender offer in response to the invitation: - In submitting any information or documentation requested in this tender or any other information that may be requested pursuant to this Tender, you are consenting to the processing by NDM or its stakeholders of your personal information and all other personal information contained therein, as contemplated in the Protection of Personal Information Act, No.4 of 2013 and Regulations promulgated thereunder ("POPI Act"). Further, you declare that you have obtained all consents required by the POPI Act or any other law applicable. Thus, you hereby indemnify NDM against any civil or criminal action, administrative fine or other penalty or loss that may arise as a result of the processing of any personal information that you submit.						
10.2	Clarification Meeting A compulsory briefing/clarification meeting shall be held virtually through Microsoft Teams on the 19th March 2024 @10:00. Briefing session meeting link may be requested from mazwitc@nkangaladm.gov.za						
11	Submitting tender offer: 11.1 No Tender document will be considered unless submitted on Council's Official Tender Document 11.2 Return all the returnable documents to the employer after completing them. 11.3 Tenders must be deposited in the tender box clearly marked: APPOINTMENT OF A SERVICE PROVIDER FOR THE PROVISION, MAINTENANCE AND SUPPORT OF AN AGILE WEB-BASED ELECTRONIC DOCUMENT MANAGEMENT AND COMMITTEE MANAGEMENT SYSTEM A PERIOD OF THIRTY-SIX (36) MONTHS Location of tender Box: Main Entrance Ground floor Nkangala DM Building Physical Address: Nkangala District Municipality, 2A Walter Sisulu Street, Middleburg 1050. Telephonic, telegraphic, telex, facsimile or emailed tenders will not be considered. 11.4 All tender received by the Nkangala District Municipality will remain in the Municipality's possession until after the stipulated closing date and time. 11.5 Accept that a tender submitted to the employer cannot be withdrawn or substituted. No substitute tenders will be considered.						
12.	Closing Time:						
12.1	The time and location for opening of the Tender offers are: <table border="1"> <tr> <td>Closing Time:</td><td>12:00</td></tr> <tr> <td>Closing Date:</td><td>08th March 2024</td></tr> <tr> <td>Location:</td><td>Nkangala District Municipality 2A Walter Sisulu Street Middelburg 1050</td></tr> </table> Tenders will be opened and read in public at the same time.	Closing Time:	12:00	Closing Date:	08th March 2024	Location:	Nkangala District Municipality 2A Walter Sisulu Street Middelburg 1050
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12.2	After the opening of the tender proposals, no information relating to the clarification, determination of						



	responsiveness, evaluation and comparison of tender proposals and recommendations concerning the award of the tender shall be disclosed to any other tenderer or persons not concerned with such process until the award of the Tender has been announced by the NDM.								
13.	Pricing the tender State the rates and prices in Rand.								
14.	Alterations to the Tender Documents. No alterations may be made to the tender document issued by the employer. Proposals and any other supporting documents must be attached to the back of this tender document.								
15	Alternative tender offer. No alternative tender offers will be considered or accepted.								
16	Tender Offer Validity The Tender offer validity period is 90 days from the closing date.								
17	Tender clarification after submission A tender may be regarded as non-responsive if the tenderer fails to provide clarification requested by the employer within the time for submission stated in the employer's written request.								
18	Tender evaluation points								
18.1	The value of this bid is estimated not to exceed R50 000 000 (all applicable taxes included) and therefore the 80/20 system shall be applicable.								
18.2	Preference points for this bid shall be awarded for: (a) Price; and (b) Specific Goals.								
18.3	The maximum points for this bid are allocated as follows: <table border="1" data-bbox="272 1697 1390 1904"> <thead> <tr> <th></th><th>POINTS</th></tr> </thead> <tbody> <tr> <td>PRICE</td><td>80</td></tr> <tr> <td>SPECIFIC GOALS</td><td>20</td></tr> <tr> <td>Total points for Price and Specific Goals</td><td>100</td></tr> </tbody> </table>		POINTS	PRICE	80	SPECIFIC GOALS	20	Total points for Price and Specific Goals	100
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PRICE	80								
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19.	Evaluation of Tenders The Tenderers notice is drawn to the fact that the evaluation, adjudication and awarding of this tender								



	will be in terms of the Supply Chain Management Policy of the NDM.																										
19.1	The following steps will be followed in evaluation: 1. Determination of whether or not tender offers are complete. 2. Determination of whether or not tender offers are responsive. 3. Determination of the reasonableness of tender offers. 4. Confirmation of the eligibility of preferential points claimed by tenderers. 5. Awarding of points for financial offer. 6. Ranking of tenderers according to the total points 7. Performance of risk analysis by checking the credit record of the tenderers																										
19.2	Evaluation Criteria The procedure for the evaluation of responsive Bids will be on the average of the previous three projects where the firm was involved																										
20.	Tenders are adjudicated in terms of NDM Supply Chain Management Policy, and the following framework is provided as a guideline in this regard.																										
20.1	The company's tender responsiveness in relation to points is therefore summarized as follows: <table><tr><td>Organising and Staffing</td><td>50</td></tr><tr><td>Infrastructure and resources</td><td>10</td></tr><tr><td>Experience of Firm</td><td>40</td></tr><tr><td>TOTAL</td><td>100</td></tr></table> <u>A FIRM MUST OBTAIN A MINIMUM OF 70 POINTS OUT OF THE 100 POINTS ABOVE TO BE CONSIDERED FOR PRICE AND SPECIFIC GOALS.</u> Project Manager / Team Leader (Maximum points obtainable 30) Name: <table><tr><th>Evaluation Criteria</th><th>Minimum Required</th><th>Elimination Factor</th><th>Maximum Points obtainable</th><th>Points Claimed</th></tr><tr><td rowspan="3"></td><td>National Diploma or Advanced Diploma in ICT / Networking / Web Development, or Database Management, (NQF 6).</td><td>Yes</td><td>0</td><td></td></tr><tr><td>Bachelor's degree in computer science / information technology / software engineering. (NQF Level 7)</td><td>No</td><td>10</td><td></td></tr><tr><td>Proof of registration of with either of the following registered professional bodies, institutions and/or organisations: - a. IITPSA - Institute of Information Technology Professionals South Africa. b. ICITP - Institute of Chartered IT Professionals.</td><td>Yes</td><td>0</td><td></td></tr></table>	Organising and Staffing	50	Infrastructure and resources	10	Experience of Firm	40	TOTAL	100	Evaluation Criteria	Minimum Required	Elimination Factor	Maximum Points obtainable	Points Claimed		National Diploma or Advanced Diploma in ICT / Networking / Web Development, or Database Management, (NQF 6).	Yes	0		Bachelor's degree in computer science / information technology / software engineering. (NQF Level 7)	No	10		Proof of registration of with either of the following registered professional bodies, institutions and/or organisations: - a. IITPSA - Institute of Information Technology Professionals South Africa. b. ICITP - Institute of Chartered IT Professionals.	Yes	0	
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	Current Employment. Full time employed by the Tenderer	No	5	
Sub-total			15	
Experience of Team Leader in similar projects		Elimination Factor	Maximum Points obtainable	Points Claimed
Involvement of Project Leader in similar and comparable projects	3 - 4	No	8	
	5 - 6	No	10	
	7 and above	No	15	
Sub-total			15	
Total			30	

NOTE: SHOULD THE TEAM LEADER BE THE SAME AS THE WEB DEVELOPER 0 (NIL) POINTS WILL BE ALLOCATED.

Web Developer: (Maximum Points obtainable 20)

Name:

Evaluation Criteria	Minimum Required	Elimination Factor	Maximum Points obtainable	Points Claimed
Academic Qualifications	Bachelor's degree in computer science / information technology / software engineering.	No	10	
	National Diploma or Advanced Diploma in ICT / Networking / Web Development, or Database Management.	No	5	
	Certification in ITIL, or COBIT, or ISO 38500	No	5	
Sub-total			15	
Involvement of the Web Developer in similar and comparable projects	1 – 3	No	2	
	4 - 5	No	3	
	6 and above	No	5	
Sub-total			5	
Total			20	

NOTE: SHOULD THE TEAM LEADER BE THE SAME AS THE WEB DEVELOPER 0 (NIL) POINTS WILL BE ALLOCATED.

INFRASTRUCTURE OF FIRM (Maximum Points obtainable 10)

Note 1: Hardware and resources.



1. It must be noted that a maximum of **10** points as indicated in the table below is claimable under this category. Proof in the form of company's asset register and the software licenses. Failure to provide this shall warrant for scoring zero (0) in this category.

Evaluation criteria	Minimum required	Elimination Factor	Maximum Points obtainable	Points Claimed
Company's hardware and resources (Note 1)	Computers/Laptops and printers	No	2	
	Website and landline	No	2	
	Internet and email access	No	3	
	Software	No	3	
Total			10	

COMPANY'S EXPERIENCE

(Maximum Points obtainable 40)

Note 2: Company experience in similar projects

It must be noted that the experience of the company carries a maximum of **40 points** as indicated in the table below. Proof in the form of appointment letters **OR** purchase orders and reference letters with verifiable references with contact details must be attached. Failure to provide this shall warrant for scoring zero (0) in this category.

Evaluation criteria	Minimum required	Elimination factor	Points obtainable	Points claimed
Company's experience in similar projects (Note 3)	3-4 Projects	No	15	
	5 – 6 Projects	No	20	
	7 and above projects	No	40	
Total			40	

TOTAL SCORE: _____/100

20.2

Technical adjudication and General Criteria

- Tenders will be adjudicated in terms of inter alia:
- Compliance with Tender conditions
- Technical specifications

If the Tenderer does not comply with the Tender Conditions, the Tenderer may be rejected. If technical specifications are not met, the Tender may also be rejected.

With regard to the above, certain actions or errors are unacceptable and warrants **REJECTION OF THE TENDER**, for example

- A Tax Compliance letter with a unique PIN in terms of the electronic Tax Compliance Status (TCS) system from SARS must be submitted.
- Pages to be completed, removed from the Tender document, and have therefore not been



submitted.

- If tender document is not fully completed as required and as stipulated in the tender data.
- If any tender document is tempered with or it is unbided or unbundled.
- Failure to complete the schedule of quantities as required – only lump sums provided.
- Scratching out without initialling next to the amended rates or information.
- Writing over / painting out rates / the use of tippex or any erasable ink, e.g. pencil.
- The Tender has not been properly signed by a party having the authority to do so, according to the **Form F – “Authority for Signatory”**
- A Resolution by a Board of Directors of the Company authorizing the Tenderer to sign the Tender document on behalf of the Company. No authority for signatory submitted.
- Particulars required in respect of the Tender have not been provided – non-compliance of Tender requirements and/or specifications.
- The Tenderer’s attempts to influence, or has in fact influenced the evaluation and/or awarding of the contract.
- The Tender has been submitted after the relevant closing date and time
- Failure to complete and sign Form C1.1 Form of Offer and Acceptance
- If any municipal rates and taxes or municipal service charges owed by that Tenderer or any of its directors to the municipality, or to any other municipality or municipal entity, are in arrears for more than three months.
- If any Tenderer who during the last five years has failed to perform satisfactorily on a previous contract with the municipality or any other organ of state after written notice was given to that Tenderer that performance was unsatisfactory.

20.3

Size of enterprise and current workload

- Evaluation of the Tenderer’s position in terms of:
- Previous and expected current annual turnover.
- Current contractual obligations
- Capacity to execute the contract

20.4

Proposed Key Personnel

In this part of the tender, the Tenderer shall also supply Curriculum Vitae (CV’s) for the Staff available named and working for the Tenderer. The CV should follow the normal Professional Format as used by Professional Service Providers.

Each CV should give at least the following:

- Position in the firm and within the organisation of this assignment
- PDI status (describing population group, gender and disabilities)
- Educational qualifications
- Relevant experience (actual duties performed, involvement and responsibility), including locations, dates and durations of assignments, starting with the latest.
- Language proficiency and
- References (company name, individual name, position held, contact details)



Much importance will be placed on the experience of the staff proposed. The Tender must ensure that, if selected, the nominated staff will be assigned as proposed. Failure to do so may result in the annulment of any acceptance of the Tenders' proposal and/ or Agreement entered into by the Client for the execution of the services

20.5

Previous experience

The tenderer shall list in the appropriate Forms the appropriate related projects undertaken by the member firms of the tenderer within the last five (5) years.

Evaluation of the Tenderer's position in terms of his/her previous experience. Emphasis will be placed on the following:

- Experience of contracts of similar size

20.6

Financial ability to execute the contract:

Evaluation of the Tenderer's financial ability to execute the contract will not be considered. Emphasis will be placed on the following:

- Professional Indemnity **for R1 000 000 (One Million Rand) per claim.**

20.7

Good standing with SA Revenue Services

- The Tenderer **must affix A Tax Compliance letter with a unique PIN in terms of the electronic Tax Compliance Status (TCS) system from SARS must been submitted.**

20.8

If the Tender does **not** meet the requirements contained in the NDM Procurement Policy, and the mentioned framework, it will be rejected by the Council, and may not subsequently be made acceptable by correction or withdrawal of the non-conforming deviation or reservation.

20.9

Penalties

The Nkangala District Municipality will if upon investigation it is found that a preference in terms of the Act and these regulations has been obtained on a fraudulent basis, or any specified goals are not attained in the performance of the contract, on discretion of the Municipal Manager, one or more of the following penalties will be imposed:

- Cancel the contract and recover all losses or damages incurred or sustained from the Tenderer.
- Impose a financial penalty at the discretion of Council.
- Restrict the contractor, its shareholders and directors on obtaining any business from the Nkangala District Municipality for a period of 5 years



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The additional conditions of Tender are:

1. Service providers who has scored the highest points for Price and Specific Goals in terms of the Preferential Procurement Regulations 2022 will be appointed.
2. Nkangala District Municipality may also request that the Tenderer provide written evidence that his financial, labour and resources are adequate for carrying out the project.
- 2 The Nkangala District Municipality reserves the right to appoint a firm of chartered accountants and auditors and / or execute any other financial investigations on the financial resources of any Tenderer. The Tenderer shall provide all reasonable assistance in such investigations.