

BID DESCRIPTION: REQUEST FOR PROPOSAL (RFP) FOR THE APPOINTMENT OF QUALIFIED AND EXPERIENCED PEST CONTROL PANEL OF SERVICE PROVIDERS FOR THE PROVISION OF COMPREHENSIVE PEST MANAGEMENT SERVICES MONTHLY OVER A PERIOD OF THIRTY-SIX (36) MONTHS WITHIN THE KWAZULU-NATAL REGION

BID NUMBER: (DBN/OPS (BAC)054)



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| | |
|---------------------------------------|--|
| CLOSING DATE | 31 MARCH 2026 |
| CLOSING TIME | .12.:00 |
| BRIEFING SESSION | COMPULSORY |
| | DATE: 11 MARCH 2026 |
| | TIME: 10H00 |
| BID DOCUMENTS DELIVERY ADDRESS | PASSENGER RAIL AGENCY OF SOUTH AFRICA 65 MASABALALA YENGWA AVENUE GREYVILLE DURBAN STATION ROOF LEVEL ENTRANCE TENDER BOX NO. 4 |
| BIDDER NAME | |

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Disclaimer

This document is provided solely for the purpose set out in this RFP and is not intended to form any part or basis of any investment decision by Bidders. The recipient should not consider the document as an investment recommendation by PRASA or any of its advisers.

Each person to whom this document (and other later documents) is made available must make his own independent assessment of the Project after making such investigation and taking such professional advice as he/she or it deems necessary. Neither the receipt of this document or any related document by any person, nor any information contained in the documents or distributed with them or previously or subsequently communicated to any Bidder or its advisers, is to be taken as constituting the giving of an investment advice by PRASA or its advisers.

Whilst reasonable care has been taken in preparing this RFP and other documents, they do not purport to be comprehensive or true and correct. Neither PRASA nor any of its advisers accept any liability or responsibility for the adequacy, accuracy or completeness of any of the information or opinions stated in any document.

They acquaint themselves with this RFP and take note that no representation or warranty, express or implied, is or will be given by PRASA, or any of its officers, employees, servants, agents or advisers with respect to the information or opinions contained in any document or on which any document is based. Any liability in respect of such representations or warranties, howsoever arising is hereby expressly disclaimed.

If any recipient, or its employees, advisers or agents make or offers to make any gift to any of the employees of PRASA or consultant to PRASA on the RFP either directly or through an intermediary then such recipient, Bidder will be disqualified forthwith from participating in the RFP.

Each recipient of this RFP agrees to keep confidential any information of a confidential nature which may be contained in the information provided (the "Confidential Information Provided"). The Confidential Information provided may be made available to Bidder's subcontractors, employees and professional advisers who are directly involved in the appraisal of such information (who must be made aware of the obligation of confidentiality) but shall not, either in the whole or in part, be copied, reproduced, distributed or otherwise made available to any other party in any circumstances without the prior written consent of PRASA, nor may it be used for any other purpose than that for which it is intended.

These requirements do not apply to any information, which is or becomes publicly available or is shown to have been made available (otherwise than through a breach of a confidentiality obligation). Bidders, Key Contractors and their constituent members, agents and advisers, may be required to sign confidentiality Contracts/undertakings (in such form as PRASA may require from time to time).

All Confidential Information Provided (including all copies thereof) remains the property of PRASA and must be delivered to PRASA on demand. Further, by receiving this RFP each Bidder and each of its members agrees to maintain its submission in Bid to this RFP confidential from third parties other than PRASA and its officials, officers and advisers who are required to review the same for the purpose of procurement of the RFP.

Any recipient residing outside the Republic of South Africa is urged to familiarise themselves with and to observe any regulatory requirements relevant to the proposed transaction (whether these derive from a regulatory authority within or outside the Republic of South Africa).

Any requirement set out in this RFP regarding the content of a response to the RFP is stipulated for the sole benefit of PRASA, and serves as expressly stated to the contrary, may be waived at its discretion at any stage in the procurement process.

PRASA is not committed to any course of action as a result of its issuance of this RFP and/or its receipt of a Proposal in response to it. Please note that PRASA reserves the right to:

- Modify the RFP's goods / service(s) / works and request Respondents to re-bid on any changes;
- Withdraw, amend the RFP at any time without prior notice and liability to compensate or reimburse any respondent;
- Reject any Proposal which does not conform to instructions and specifications which are detailed herein
- Disqualify Proposals submitted after the stated submission deadline;
- Call a respondent to provide additional documents which PRASA may require which have not been submitted to PRASA.
- Withdraw the RFP on good cause shown;
- Award a contract in connection with this Proposal at any time after the RFP's closing date;
- Make no award at all;
- Validate any information submitted by Respondents in response to this bid. This would include, but is not limited to, requesting the Respondents to provide supporting evidence.

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By submitting a bid, Respondents hereby irrevocably grant the necessary consent to PRASA to do so;

- Request annual financial statements prepared and signed off by a professional accountant or other documentation for the purposes of a due diligence exercise; and/or
- Not accept any changes or purported changes by the Respondent to the bid rates after the closing date and/or after the award of the business, unless the contract specifically provided for it.

To adopt any proposal made by any bidder at any time and to include such proposal in any procurement document which may or may not be made available to other bidders.

All costs and expenses incurred by Bidders in submitting responses to this RFP shall be borne by the Bidders and PRASA shall not be liable for any costs or expenses whatsoever or any claim for reimbursement of such costs or expenses.

Should a contract be awarded on the strength of information furnished by the Respondent, which after conclusion of the contract, is proved to have been incorrect, PRASA reserves the right to cancel the contract and/or place the Respondent on PRASA's list of Restricted Suppliers.

PRASA reserves the right to negotiate market-related price with the bidder scoring the highest points or cancel the bid; if the bidder does not agree to a market related price, negotiate a market related price with the bidder scoring the second highest points or cancel the bid; if the bidder scoring the second highest points does not agree to a market related price, negotiate a market related price with the bidder scoring the third highest points or cancel the bid. If the market related price is not agreed as envisaged in this paragraph, PRASA will cancel the bid.

PRASA reserves the right to negotiations Best and Final Offer (BAFO) with selected Respondents where none of the Proposals meet RFP requirement, are affordable and demonstrate value for money and there is no clear preferred response to the RFP

PRASA will not reimburse any Respondent for any preparatory costs or other work performed in connection with its Proposal, whether or not the Respondent is awarded a contract.

SCHEDULE OF BID DOCUMENTS

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LIST OF BID DOCUMENTS

| | |
|---|---------------|
| INVITATION TO BID PART A | Form A |
| TERMS AND CONDITIONS FOR BIDDING PART B | Form B |
| TENDER FORM (PRICING SCHEDULE) | Form C |
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| STATEMENT OF WORK SUCCESSFULLY CARRIED OUT BY BIDDER | Form E |
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1 LIST OF ANNEXURES TO THE RFP

| | |
|------------------------|------------|
| Draft Contract | Annexure 1 |
| RFP CLARIFICATION FORM | Annexure 2 |

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2 ACRONYMS

| | |
|-------|--|
| BBBEE | Broad Based-Black Economic Empowerment |
| CIDB | Construction Industries Development Board |
| DTiC | The Department of Trade and Industry and Competition |
| PPPFA | Preferential Procurement Policy Framework Act 5 of 2000 (as amended from time to time) |
| PFMA | Public Finance Management Act No.1 of 1999 (as amended from time to time) |
| PRASA | Passenger Rail Agency of South Africa |
| RFP | Request for Proposal |
| SANAS | South African National Accreditation System |

3 INTERPRETATION

In this RFP, unless inconsistent with or otherwise indicated by the context –

- 4.1 headings have been inserted for convenience only and should not be taken into account in interpreting the RFP;
- 4.2 any reference to one gender shall include the other gender;
- 4.3 words in the singular shall include the plural and vice versa;
- 4.4 any reference to natural persons shall include legal persons and vice versa;
- 4.5 words defined in a specific clause have the same meaning in all other clauses of the RFP, unless the contrary is specifically indicated;
- 4.6 any reference to the RFP, schedule or appendix, shall be construed as including a reference to any RFP, schedule or appendix amending or substituting that RFP, schedule or appendix;
- 4.7 the schedules, appendices and Briefing Notes issued pursuant to this RFP, form an indivisible part of the RFP and together with further clarifying and amending information provided by PRASA, constitute the body of RFP documentation which must be complied with by Bidders;
- 4.8 in the event of any inconsistency between this RFP or other earlier information published with regard to the Project, the information in this RFP shall prevail; and
- 4.9 this RFP shall be governed by and applied in accordance with South African law.

4 DEFINITIONS

In this RFP and in any other project documents (as defined below) which so provides, the following words and expressions shall have the meaning assigned to them below and cognate expressions shall have a corresponding meaning, unless inconsistent with the context:

- 5.1 “Accounting Authority” means the Board of PRASA;
- 5.2 “Contract” means the Contract to be entered between PRASA and the successful Bidder for the provision of the *services* procured in this RFP.
- 5.3 “Bid” means the Bid to the RFP submitted by Bidders;
- 5.4 “Bidders Briefing Session” means the compulsory briefing session to be held at the offices of PRASA, in order to brief the Bidders about this tender;
- 5.5 “Black Enterprise” means an enterprise that is at least 51% beneficially owned by Black People and in which Black People have substantial Management Control. Such beneficial ownership may be held directly or through other Black Enterprises;
- 5.6 “Black Equity” means the voting equity held by Black People from time to time;
- 5.7 “Black People” has the same meaning as ascribed to the Broad-Based Black Economic Empowerment Act, 2003, as amended .
- 5.8 “Black Woman” means African, Coloured and Indian South Africa Female citizen;
- 5.9 “Briefing Note” means any correspondence to Bidders issued by the PRASA;
- 5.10 “Business Day” means any day except a Saturday, Sunday or public holiday in South Africa;
- 5.11 “Bidders” means individuals, organisations or consortia that have been submitted responses to the RFP in respect of the tender;
- 5.12 “Consortium” means any group of persons or firms jointly submitting a Bid as Bid to this RFP and “Consortia” means more than one Consortium;
- 5.13 “Contractor” the successful Bidders who has signed a Contract with PRASA in terms of this RFP.
- 5.14 “Closing Date” means the closing date for submission of bids/ Proposals by Bidders which is **31 MARCH 2026 @ 12H00**
- 5.15 “Project” means this project for the **Appointment Of qualified and experienced pest control panel of service providers for the provision of comprehensive pest management services monthly over a period of thirty-six (36) months within the KwaZulu-Natal region**
- 5.16 “RFP” means the Request for Proposals issued by PRASA for this tender; and
- 5.17 “Scope of Work” means the scope of work for this project as detailed out in the RFP technical specifications.

SECTION 1

NOTICE TO BIDDERS

1 INVITATION TO BID

You are hereby invited to submit a bid to meet the requirements of the Passenger Rail Agency of South Africa. Responses to this RFP [hereinafter referred to as a **Bid** or a **Proposal**] are requested from persons, companies, close corporations, or enterprises [hereinafter referred to as an **entity, Bidder**].

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| BID ADVERT | This RFP may be downloaded directly from National Treasury's e-Tender Publication Portal at www.etenders.gov.za free of charge. With effect from 05 MARCH 2026 |
| ISSUE DATE | 05 MARCH 2026 |
| COLLECTION DATE DEADLINE (if applicable) | N/A |
| BRIEFING SESSION | COMPULSORY Briefing will be held on Wednesday 11 MARCH 2026 @ 10H00 AT METRORAIL OFFICE, 65 MASABALALA YENGWA AVENUE, DURBAN STATION, DURBAN. |
| CLOSING DATE | 31 MARCH 2026 @12H00 Bidders must ensure that bids are delivered timeously to the correct address. As a general rule, if a bid is late or delivered to the incorrect address, it will not be accepted for consideration. |
| VALIDITY PERIOD | 90 Working Days from Closing Date Bidders are to note that they may be requested to extend the validity period of their bid, at the same terms and conditions, if the internal evaluation process has not been finalised within the validity period. |
| CLOSING DATE FOR QUESTIONS | 23 MARCH 2026 |
| CLOSING DATE FOR RESPONSES | 25 MARCH 2026 |
| CONTACT PERSON | |

Any additional information or clarification will be emailed to all Respondents, if necessary.

2 FORMAL BRIEFING

A compulsory/non-compulsory pre-proposal RFP briefing will be conducted at :

Durban Station, 65 Masabalala Yengwa Avenue (Shosholoza Myle waiting area), on the **11 march 2026**, at **10h00**. [Respondents to provide own transportation and accommodation]. The briefing session will start punctually, and information will not be repeated for the benefit of Respondents arriving late.

- 2.1 *A Certificate of Attendance in the form set out in Form D hereto must be completed and submitted with your Proposal as proof of attendance is required for a compulsory site meeting and/or RFP briefing. Bidders must also appear on the Compulsory Briefing session Register.*
- 2.2 Respondents failing to attend the compulsory RFP briefing may be disqualified.

BRIEFING SESSION MINUTES AND NOTES

- 2.3 PRASA will issue briefing session minutes or notes together with the response to the clarification questions on the **25 MARCH 2026**
- 2.4 Clarifications will be issued to all Respondents to this RFP utilizing the contact details provided at receipt of the responses to the RFP documentation, after submission to the authorised representative.
- 2.5 Bidders / Respondents are requested to promptly confirm receipt of any clarifications sent to them.
- 2.6 Bidders / Respondents must ensure responses to the clarifications are received on or before the deadline date stated.

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3 PROPOSAL SUBMISSION OF RFP RESPONSE

Proposal Responses should be submitted to **tender box no.4** in a sealed envelope addressed as follows:

The Secretariat / Tender Office
PASSENGER RAIL AGENCY OF SOUTH AFRICA
65 MASABALALA YENGWA AVENUE
GREYVILLE
DURBAN STATION
ROOF LEVEL ENTRANCE

RFP No: **(DBN/OPS(BAC)054)**

Description of Bid **REQUEST FOR PROPOSAL (RFP) FOR THE Appointment Of qualified and experienced pest control service provider for the provision of comprehensive pest management services monthly over a period of thirty-six (36) months within the KwaZulu-Natal region**

Closing date and time: **31 MARCH 2026 @ 12H00**

Closing address The Secretariat / Tender Office
PASSENGER RAIL AGENCY OF SOUTH AFRICA
65 MASABALALA YENGWA AVENUE
GREYVILLE
DURBAN STATION
ROOF LEVEL ENTRANCE

DELIVERY INSTRUCTION FOR RFP

Delivery of Bid

The Bid envelopes should be deposited in the PRASA tender box no. 04 which is located at the main entrance of the PRASA KZN REGION, DURBAN STATION and should be addressed as follows:

THE SECRETARIAT / TENDER OFFICE
PASSENGER RAIL AGENCY OF SOUTH AFRICA
65 MASABALALA YENGWA AVENUE
GREYVILLE
DURBAN STATION
ROOF LEVEL ENTRANCE

3.1 **B-BBEE Joint Ventures or Consortiums**

Respondents who would wish to respond to this RFP as a Joint Venture [JV] or consortium with B-BBEE entities, should state their intention to do so in their RFP submission. Such Respondents should also submit a signed JV or consortium agreement between the parties clearly stating the

percentage [%] split of business and the associated responsibilities of each party. If such a JV or consortium agreement is unavailable, the partners should submit confirmation in writing of their intention to enter into a JV or consortium agreement should they be awarded business by PRASA through this RFP process. This written confirmation should clearly indicate the percentage [%] split of business and the responsibilities of each party. In such cases, award of business will only take place once a signed copy of a JV or consortium agreement is submitted to PRASA.

4 COMMUNICATION

4.1 For specific queries relating to this RFP during the RFP process, bidders are required to adhere strictly to the communication structure requirements. An RFP Clarification Form should be submitted to jzwane@metrorail.co.za before **16 H00 on 23 MARCH 2026**, substantially in the form set out in **Annexure 2** hereto.

4.2 In the interest of fairness and transparency PRASA's response to such a query will be made available to the other Respondents who have attended a compulsory and a non-compulsory briefing session. For this purpose PRASA will communicate with Respondents using the contact details provided at the compulsory and a non-compulsory briefing session.

4.3 After the closing date of the RFP, a Respondent may only communicate in writing with the Bid Secretariat, at telephone number 031 813 0102 or jzwane@metrorail.co.za on any matter relating to its RFP Proposal.

4.4 Respondents are to note that changes to its submission will not be considered after the closing date.

4.5 Respondents are warned that a response will be liable for disqualification should any attempt be made by a Respondent either directly or indirectly to canvass any officer(s) or employee of PRASA in respect of this RFP between the closing date and the date of the award of the business. Furthermore, Respondents found to be in collusion with one another will automatically be disqualified and restricted from doing business with PRASA in future.

4.6 Bidders are advised utilize this email address (**SCM.Complaints@prasa.co.za**) for lodging of complaints to PRASA in relation to this bid process. The following minimum information about the bidder must be included in the complaint:

7.6.1 Bid/Tender Description

- 7.6.2 Bid/Tender Reference Number
- 7.6.3 Closing date of Bid/Tender
- 7.6.4 Supplier Name;
- 7.6.5 Supplier Contact details
- 7.6.6 The detailed compliant

5 CONFIDENTIALITY

- 5.1 PRASA shall ensure all information related to this RFP is to be treated with strict confidence. In this regard Respondents / Bidders are required to certify that they have acquainted themselves with the Non-Disclosure Agreement All information related to a subsequent contract, both during and after completion thereof, will be treated with strict confidence. Should the need however arise to divulge any information gleaned from provision of the Services , which is either directly or indirectly related to PRASA's business, written approval to divulge such information should be obtained from PRASA.
- 5.2 Respondents must clearly indicate whether any information submitted or requested from PRASA is confidential or should be treated confidentially by PRASA. In the absence of any such clear indication in writing, PRASA shall deem the response to the RFP to have waived any right to confidentiality and treat such information as public in nature.

6 INSTRUCTIONS FOR COMPLETING THE RFP

- 6.1 All responses to the RFP should be submitted in two sealed envelopes/boxes; the first envelop/box shall have the technical and compliance response, the second envelop/box shall only have the financial response and BBBEE response.
- 6.2 Bidders are required to package their response/Bid as follows:

Volume 1 (Envelop 1/Package 1)

- **Part A:** Mandatory Requirements Response
- **Part B:** Technical or Functional Response (response to scope of work)
- **Volume 2 (Envelop 2/ Package 2)**
- **Part C:** Financial Proposal and Specific Goals

Volume 2 should be submitted in a separate sealed envelope. Bidders should make their pricing offer in envelop 2/package 2.

- 6.3 Bidders must submit 1 original response and may submit copies and an electronic version which must be contained in a Memory Card/External hard drive etc clearly marked in the Bidders name. PRASA reserves the right to consider information provided in all formats irrespective the format i.e original/copy/electronic.
- 6.4 Bidders should ensure that their response to the RFP is in accordance with the structure of this document.
- 6.5 Where Bidders are required to sign forms they are required to do so using preferably black ink pen.
- 6.6 Any documents forming part of the original responses to RFP but which are not original in nature, should be certified as a true copy by a Commissioner of Oaths.
- 6.7 Each response to RFP must be in English and submitted in A4 format, except other graphic illustrations, which may not exceed A3 format, unless the contrary is specifically allowed for in this RFP. Responses to RFP should be neatly and functionally bound, preferably according to their different sections.
- 6.8 The original responses to RFP must be signed by a person duly authorized by each consortium member and Subcontractor to sign on their behalf, which authorization must form part of the responses to RFP as proof of authorization. By signing the responses to RFP the signatory warrants that all information supplied by it in its responses to RFP is true and correct and that the responses to RFP and each party whom the responses to RFP signatory represents, considers themselves subject to and bound by the terms and conditions of this RFP.
- 6.9 The responses to RFP formulation should be clear and concise and follow a clear methodology which responses to RFP should explain upfront in a concise Executive Summary and follow throughout the responses to RFP.
- 6.10 Responses to RFP must provide sufficient information and detail in order to enable PRASA to evaluate the responses to RFP, but should not provide unnecessary detail which does not add value and detracts from the ability of PRASA to effectively evaluate and understand the responses to RFP. The use of numbered headings, bullet points, sections, appendices and schedules are encouraged.
- 6.11 Information submitted as part of a responses to RFP should as far as possible, be orderly according to the order of the required information requested by PRASA. All pages should be consecutively numbered.

- 6.12 Responses to RFP should ensure that each requirement contained in the RFP is succinctly addressed. Responses to RFP should as far as possible use the terms and definitions applied in this RFP and should clearly indicate its interpretation of any differing terminology applied.
- 6.13 Response to RFP documents are to be submitted to the address specified in this RFP, and Bidders should ensure that the original and copies (where applicable) are identical in all respects as PRASA will not accept any liability for having disqualified a bidder for failing to provide a mandatory returnable document.
- 6.14 Unless otherwise expressly stated, all Proposals furnished pursuant to this RFP shall be deemed to be offers. Any exceptions to this statement must be clearly and specifically indicated.
- 6.15 Any additional conditions must be embodied in an accompanying letter. Subject only to clause 16 [Alterations made by the Respondent to Bid Prices] of the General Bid Conditions, alterations, additions or deletions must not be made by the Respondent to the actual RFP documents.
- 6.16 Bidders are required to review the Contract. Bidders may further amend and or delete any part of the Draft Contract where they deem fit to do so. Where Bidders have amended and or deleted any part of the Contract, it must be clearly visible by using track changes and must ensure that the disc copy of their bid submission for the Draft Contract is in word version and not password protected. **It must be noted that the marked up Contract will form part of contract negotiations processes with the preferred bidder.**

7 RFP TIMETABLE

PRASA may at its sole discretion amend any of the milestone dates indicated in the table below. Bidders will be informed of any amendments to the timeline through the issue of the Addendum.

| RFP PROCESS | MILESTONE DATES |
|--|-----------------------|
| Bid issue date | 05 MARCH 2026 |
| Briefing Session for Bidders at the] | 11 MARCH 2026 @ 10H00 |
| Closing date for Questions | 23 MARCH 2026 |
| Closing date for Responses | 25 MARCH 2026 |
| Closing Date for Submission of final Bid | 31 MARCH 2026 |

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| | |
|--|-----|
| Evaluation of Proposals (Bidders note that PRASA may call for Presentation of bidders offers at any stage of the evaluation process) | TBA |
| Appointment of the successful Bidder | TBA |
| Contract Negotiations | TBA |
| Signing of Contract | TBA |
| Contract Commencement | TBA |

8 LEGAL COMPLIANCE

Bidders should ensure that they comply with all the requirements of the RFP and if Bidders fail to submit any of the required documents, such Bids may, at the sole discretion of PRASA, be disqualified . PRASA reserves the right to call a Bidder to provide additional documents which may have not been submitted.

The successful Bidder [hereinafter referred to as the **Service Provider**] shall be in full and complete compliance with any and all applicable laws and regulations.

9 NATIONAL TREASURY’S CENTRAL SUPPLIER DATABASE

Respondents are required to self-register on National Treasury’s Central Supplier Database (CSD) which has been established to centrally administer supplier information for all organs of state and facilitate the verification of certain key supplier information. Only foreign suppliers with no local registered entity need not register on the CSD. The CSD can be accessed at <https://secure.csd.gov.za>. Respondents are required to provide the following to PRASA in order to enable it to verify information on the CSD:

Supplier Number: _____ **Unique registration reference number:** _____.

10 TAX COMPLIANCE

Respondents must be compliant when submitting a proposal to PRASA and remain compliant for the entire contract term with all applicable tax legislation, including but not limited to the Income Tax Act, 1962 (Act No. 58 of 1962) and Value Added Tax Act, 1991 (Act No. 89 of 1991).

It is a condition of this RFP that the tax matters of the successful bidder be in order, or that satisfactory arrangements have been made with South African Revenue Service (SARS) to meet the bidder's tax obligations.

The Tax Compliance status requirements are also applicable to foreign Respondents/ individuals who wish to submit bids.

Respondents are required to be registered on the Central Supplier Database (CSD) as indicated in paragraph 12 and the National Treasury shall verify the Respondent's tax compliance status through the Central Supplier Database (CSD).

Where Consortia / Joint Ventures / Sub-contractors are involved, each party must be registered on the Central Supplier Database (CSD) and their tax compliance status will be verified through the Central Supplier Database (CSD).

For this purpose, the attached SBD 1 marked Annexure..... must be completed and submitted as an essential returnable document by the closing date and time of the bid.

New Tax Compliance Status (TCS) System

SARS has implemented a new Tax Compliance Status (TCS) system in terms of which a taxpayer is now able to authorise any 3rd party to verify its compliance status in one of two ways: either through the use of an electronic access PIN, or through the use of a Tax Clearance Certificate obtained from the new TCS system.

Respondents are required to provide the following to PRASA in order to enable it to verify their tax compliance status:

Tax Compliance Status (TCS) Pin:_____.

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11 PROTECTION OF PERSONAL DATA

In responding to this bid, PRASA acknowledges that it may obtain and have access to personal data of the Respondents. PRASA agrees that it shall only process the information disclosed by Respondents in their response to this bid for the purpose of evaluating and subsequent award of business and in accordance with any applicable law. Furthermore, PRASA will not otherwise modify, amend or alter any personal data submitted by Respondents or disclose or permit the disclosure of any personal data to any Third Party without the prior written consent from the Respondents. Similarly, PRASA requires Respondents to process any personal information disclosed by PRASA in the bidding process in the same manner.

SECTION 2

BACKGROUND OVERVIEW AND SCOPE REQUIREMENTS

1 INTRODUCTION AND BACKGROUND

PRASA, KwaZulu Natal region has over 106 PRASA Railway stations, depots, trains and properties that require Pest services, considering that they are used daily by commuters and employees. This contract will assist in ensuring effective pest management is critical to maintaining health, safety, and operational efficiency. This document serves as a bid specification for the Appointment Of qualified and experienced pest control service provider for the provision of comprehensive pest management services monthly over a period of thirty-six (36) months within the KwaZulu-Natal region. The objective is to ensure a pest-free, hygienic, and safe environment in accordance with relevant standards and legislation.

Passenger Rail Agency of South Africa ("PRASA") has identified the need to appoint **qualified and experienced pest control panel of service providers for the provision of comprehensive pest management services monthly over a period of thirty-six (36) months within the KwaZulu-Natal region**

2 OVERVIEW

The primary objective of the Pest Control Services contract is to ensure that all designated facilities are maintained in accordance with relevant standards, regulations, legislation, and industry's best practices. This service plays a critical role in addressing key building hygiene and health concerns, thereby supporting operational efficiency and ensuring a safe and pleasant environment for tenants, passengers, and PRASA employees.

The pest control services will be delivered on a scheduled monthly basis, as determined by Facilities Management, with flexibility for additional treatments, when necessary, due to infestation risks or seasonal factors. PRASA seeks to benefit from this partnership in the following ways: **(Project / Events Specific)**

- 2.1 PRASA must receive reduced cost of acquisition and improved service benefits resulting from the Service Provider's economies of scale and streamlined service processes.
- 2.2 PRASA must achieve appropriate availability that meets user needs while reducing costs for both PRASA and the chosen Service Provider(s).
- 2.3 PRASA must receive proactive improvements from the Service Provider with respect to provision of Services and related processes.
- 2.4 PRASA's overall competitive advantage must be strengthened by the chosen Service Provider's leading-edge technology and service delivery systems.
- 2.5 PRASA end users must be able to rely on the chosen Service Provider's personnel for service enquiries, recommendations and substitutions.
- 2.6 PRASA must reduce costs by streamlining its acquisition of Services, including managed service processes on a Group basis.

3 KEY OBJECTIVES OF THE RFP

This RFP has been prepared for the following purposes:

- 3.1 TO SET OUT THE RULES OF PARTICIPATION IN THE BID PROCESS REFERRED TO IN THIS RFP.
- 3.2 TO DISSEMINATE INFORMATION ON THE PROJECT CONTEMPLATED IN THIS RFP.
- 3.3 TO GIVE GUIDANCE TO BIDDERS ON THE PREPARATION OF THEIR RFP BIDS.
- 3.4 TO GATHER INFORMATION FROM BIDDERS THAT IS VERIFIABLE AND CAN BE EVALUATED FOR THE PURPOSES OF APPOINTING A SUCCESSFUL BIDDER.
- 3.5 TO ENABLE PRASA TO SELECT A SUCCESSFUL BIDDER THAT IS:
 - a) technically qualified and meet the empowerment criteria described in this RFP;
 - b) Carry all the obligations of the Contract.

4 SCOPE OF WORK

4.1 Site-Specific Scope

- 4.1.1 The proposal must include detailed specifications outlining pest control management strategies to be implemented by The Service Provider. These strategies should effectively

suppress structural pests in environments designated for office, residential, and food service use.

- 4.1.2 Proposed pest control and management strategies must incorporate the use of environmentally friendly, SABS-approved, and animal-safe pesticides or chemicals
- 4.1.3 The Service Provider must demonstrate extensive experience in pest management within environments like that of PRASA. This includes consideration for local flora and fauna, the health and safety of employees, commuters and tenants, and the surrounding ecosystem/environment
- 4.1.4 The Service Provider will bear overall responsibility for managing, monitoring, and preventing pest infestations across all PRASA sites.
- 4.1.5 The Service Provider must supply all necessary materials, resources, equipment, pesticides, transport and Labour required to execute pest control services at the various PRASA locations
- 4.1.6 All proposed pesticide compounds, formulations, and application methods must present the lowest possible hazard to humans, animals, and the environment.
- 4.1.7 Pest control services must cover a wide range of pests, including but not limited to cockroaches, fleas, flies, mosquitoes, ants, termites, mites, bugs, geckos/lizards, spiders, and rodents.
- 4.1.8 Adhoc services will include but not limited to: Snake removal, treatment and removal of bee's hives, treatment of termites

4.2 Plant, Transport, Materials & Equipment

The Service Provider shall supply all necessary chemicals, tools, transport, Labour, and equipment required for the effective execution of pest control services. All chemicals used must comply with the standards and regulations of relevant government authorities and must be the least toxic and safest option available for human health.

- The Service Provider after the award of the tender must submit a list of all chemicals, insecticides, and pesticides intended for use, along with proof of approval from the appropriate authorities, prior to commencement of contract to PRASA.
- Only chemicals approved by the **Department of Agriculture** may be applied on PRASA premises. It is The Service Provider's responsibility to ensure that all chemical usage complies with applicable laws and regulations set by local government authorities.
- All insecticides and chemicals must be applied discreetly. Treatments must not cause damage or corrosion to buildings, equipment, or electrical appliances.
- The Service Provider is required to provide **Material Safety Data Sheets (MSDS)** for all chemicals used on PRASA premises. An updated list and corresponding MSDS must be submitted immediately in the event of any changes.

4.3 Comply with but not limited to the following Legislation

- Department of Agriculture (Act 36/1947)
- Occupational Health and Safety Act and Regulations 85/1993
- Compensation for Occupational Injuries and Diseases Act: Letter of Good Standing
- The Service Provider must comply in all respects with the Labour Law Health and Safety in the workplace issued in terms of the National Disaster Regulations, GN 639, GG 43400 OF June 2020 (regulation 638), Basic Conditions of Employment Act 75 of 1997,

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- All South African Law which impacts on the provision for Pest Control Services, such as The Fertilizers, farm feeds, agricultural remedies and stock remedies act, 1947 (Act No 36 of 1947)
- All PRASA Policies and Procedures including all instructions received from PRASA Management and Supervisory Personnel.

4.4 Capacity & PPE

The Service Provider shall always assign one technically competent and experienced supervisor to oversee the pest control teams responsible for executing the required services. The supervisor must be knowledgeable, responsible, and proactive in managing operations.

- The supervisor shall ensure that all technical teams perform their duties in accordance with the agreed schedule and quality standards. Regular performance monitoring and quality checks must be conducted. Strong reporting and documentation skills are essential.
- **All on-site staff must ensure in line with PRASA's Safety Policy, and when entering PRASA's Property, the use of but not limited to the following PPE's**
- Clean uniform overalls clearly displaying the company name and logo for easy identification
- Safety Boots/shoes
- High Visibility Vest
- Mouth covers (as & when required when fumigating)

4.5 Manner & Time to conduct Service/s

- The Service Provider shall perform routine pest control services in a manner that does not negatively impact the health, safety, or productivity of employees and tenants during operational hours at the sites.
- If it becomes necessary to conduct services outside of the regularly scheduled times outlined in the Pest Control Plan, the Service Provider must notify the Contract Responsible person at least two days in advance.
- Service visits must be scheduled as follows:
 - **Office Hours:** 07h30 to 15h30
 - **Weekends:** Service times to be arranged upon special request

4.6 Special Requests and Emergency Service/s

From time to time, PRASA may require the Service Provider to perform corrective, special, or emergency pest control services beyond the scope of routine scheduled visits.

- The Service Provider must respond promptly to such requests and commence the necessary work **within Three (3) hours** of receiving the request.

- Emergency services may include, but are not limited to, sudden infestations, health-related pest concerns, or pest activity in sensitive or high-risk areas such as Station building service zones, electrical rooms, etc..
- The Service Provider must maintain a reliable communication channel to ensure immediate response and coordination with PRASA's designated representative.
- All emergency interventions must be documented, including the nature of the issue, actions taken, chemicals used, and outcomes. A detailed report must be submitted within 24 hours of service completion.
- The Service Provider must ensure that emergency services are carried out with minimal disruption to PRASA operations and in full compliance with health, safety, and environmental regulations.

4.7 Contractors Obligation

The Service Provider hereby agrees and warrants to perform all duties and obligations related to pest control services for PRASA in a professional, efficient, and responsible manner, in accordance with the terms of the agreement.

- The Service Provider shall utilize equipment that is in good working condition and suitable for the task, ensuring that no damage is caused to PRASA property, infrastructure, or surrounding areas.
- The designated Project Manager shall have the authority to audit, inspect, and request documentation for any equipment, chemicals, or procedures used by The Service Provider.
- The Service Provider is obliged to investigate and respond to any complaints regarding the service rendered within **24 hours** of receiving such complaints. A written report detailing the resolution must be submitted to PRASA.
- All personnel deployed must be adequately trained, certified (where applicable), and briefed on PRASA's safety, health, and environmental policies.
- The Service Provider must ensure continuous compliance with all relevant legislation, including but not limited to:
 - The **Occupational Health and Safety Act**
- The Service Provider shall maintain a high standard of hygiene and housekeeping in all work and storage areas. This includes proper waste disposal, chemical handling, and spill prevention measures.
- The Service Provider must maintain a logbook or digital record of all services rendered, inspections conducted, chemicals used, and incidents reported. This log must be accessible to PRASA upon request.
- The Service Provider shall ensure that all staff always wear appropriate PPE (Personal Protective Equipment) and uniforms while on duty.
- The Service Provider shall maintain adequate insurance coverage for public liability, employee injury, and damage to property, and provide proof of such coverage upon request.
- The Service Provider or his duly authorised agent shall always be in possession of a cellular phone, in working condition, to enable the Facilities Management representative to always communicate with The Service Provider during the duration of the contract

4.8 Maintenance / Service Report/s

The Service Provider shall ensure that comprehensive records and documentation are maintained to support the delivery, monitoring, and continuous improvement of pest control services across PRASA facilities.

- **Service Reports:**

All service reports must be prepared in triplicate to ensure proper documentation and traceability:

- **First Copy:** To be issued to the designated office personnel at each PRASA facility serviced.
- **Second Copy:** To be filed according to the Bill of Quantities (BOQ) schedule and submitted with the monthly invoice for services rendered.
- **Third Copy:** To remain in the Service Provider's records for internal reference and audit purposes.

- **Documentation Standards:**

Service Provider to ensure: All service reports must be and include:

- Clearly dated and signed by both the Service Provider and PRASA representative.
- Location / Area of Service (E.g. Station / Depot Name)
- Include details of services performed, chemicals used, observations made, and any corrective actions taken
- Service reports to include contact details (telephone numbers) of PRASA Personnel signing off the report
- Service Reports to include a stamp that will be provided at the station or Depot Personnel
- Neatly organized and legible, with no alterations unless officially amended and initialed.

- **Retention and Access:**

All control documents and service reports must be retained by The Service Provider for a minimum of **36 months** and made available to PRASA upon request for audit or review.

4.9 Health and Safety Requirements & Compliance

The Service Provider shall be fully responsible for the safety of all personnel operating on PRASA sites, with particular attention to the risks posed by moving trains and other operational hazards.

- **Site Safety:**

The Service Provider must ensure that all personnel are trained in railway safety protocols and are aware of the dangers associated with working near active rail lines. Appropriate signage, barriers, and lookout personnel must be deployed where necessary.

- **Legal Compliance:**

All safety arrangements and procedures must comply with the **Occupational Health and Safety Act (Act 85 of 1993)** and all applicable regulations, including:

- The Construction Regulations
- Hazardous Chemical Substances Regulations
- Environmental Regulations for Workplaces

- **Personal Protective Equipment (PPE):**

The Service Provider shall provide and enforce the use of appropriate PPE, including high-visibility clothing, safety boots, hard hats, gloves, and any other gear required for safe operation in the railway environment.

- **Safety Induction:**

All personnel must undergo a PRASA-approved safety induction before commencing work on-site. Records of completed inductions must be maintained and made available upon request.

- **Incident Reporting:**

Any safety-related incidents, near misses, or injuries must be reported to PRASA immediately and documented in accordance with PRASA's incident management procedures.

- **Safety Audits:**

PRASA reserves the right to conduct safety audits at any time. The Service Provider must cooperate fully and provide access to all relevant documentation, equipment, and personnel.

- **Rail Safety Permits:**

Where applicable, The Service Provider must obtain and maintain valid rail safety permits or access authorizations for work conducted near or on railway infrastructure.

- **Continuous Monitoring:**

The Service Provider must implement ongoing safety monitoring and supervision to ensure compliance throughout the duration of the contract.

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The Service Provider shall submit a comprehensive Safety File to PRASA within seven (7) calendar days of contract award. (The safety file is a draft and not all points will be applicable) This file must be approved prior to commencement of any work and must include, but is not limited to, the following documentation:

| | |
|--|--|
| Client | |
| Employer (Principal contractor) | |
| Registered name of the enterprise | |
| Trade name of the Enterprise | |
| Company Registration No | |
| SARS registration No(PAYE) | |
| UIF registration No | |
| COIDA registration no | |
| Relevant SETA for EEA purpose | |
| Industry sector | |
| Bargaining Council | |
| Contact person & position | |
| Contact number | |
| Site Address | |
| Postal Address | |
| Chief Executive Officer | |
| Chief Executive officer's email and contact number | |
| Construction Manager | |
| Health and Safety Representative | |
| Activities/ Service rendered | |
| Commencement date | |
| Completion date | |
| Site Phone | |

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Total number of employees on site:

| CONTRACTOR | Complying |
|---|--|
| <p>1. Site Specific Organogram of reporting structure.</p> <p>This document must provide all persons appointed in terms of OHS Act No. 85 of 1993 including contact details. (rev, date, approval)</p> | |
| <p>2. Contractor scope of work information (Company Profile)</p> | |
| <p>3. Valid Letter of Good Standing with FEM/WCA: And proof of relevant insurances to carry out work.</p> | |
| MANAGEMENT PLANS | |
| <p>4. Copy of reference documents:</p> <p>Health & Safety, Security, Quality, Environmental, and other applicable Specifications</p> | |
| <p>5. Approved Contractor Execution Plan correlating with Specification provided by PRASA (i.e. Approved health and safety plan, environmental plan, security plan etc.)</p> | |
| <p>6. Contractors Health and Safety Policy</p> | |
| <p>7. Site Specific Emergency Plan</p> | <u>TO INCO-OPERATE PRASA STATION PLAN</u> |
| <p>8. Procedure for handling Hazardous Chemical Substance's and Applicable Safety Data Sheet (if applicable).</p> | |
| APPOINTMENTS | |
| <p>9. Fully completed appointments of the following (depends on the scope of work) but not limited to:</p> | |
| <ul style="list-style-type: none"> • Sec. 16(2) – Delegated Authority (Assistant to the CEO) | |
| <ul style="list-style-type: none"> • CR 8(1) – Construction Manager | |
| <ul style="list-style-type: none"> • CR 8(5) – Construction Safety Officer | |
| <ul style="list-style-type: none"> • CR 9(1) – Risk assessment | |

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| | |
|--|---|
| <ul style="list-style-type: none"> GSR 3.4 – First aider | |
| <ul style="list-style-type: none"> Sec 24, GAR 9(2) – Incident Investigator | |
| <p>10. Contract/Project Specific Risk Assessment indicating the full scope of work and risk profile – High risk task inventory registers to be attached.</p> | |
| <p>11. PPE Policy and most recent issue register.</p> | |
| INDUCTION | |
| <p>12. Induction application forms completed for every employee of The Service Provider performing work on site; The following shall be attached:</p> | <p><u>Prasa will conduct initial induction – upon approval of safety file</u></p> |
| <ul style="list-style-type: none"> Employee Dossier with applicable documentation; | |
| <ul style="list-style-type: none"> Proof of site-specific induction; | |
| <ul style="list-style-type: none"> Copy of ID Document; | |
| <ul style="list-style-type: none"> Proof of competence i.e.: Artisans, drivers, operators etc.; | |
| <ul style="list-style-type: none"> Valid medical certificate of fitness done by an Occupational Health Practitioner (i.e. Annexure 3 for construction work) | |
| REGISTERS | |
| <p>13. Copy of equipment registers to be used with copy of each item’s inspection checklist. The registers are not limited to the following, depends on the scope of work:</p> | |
| <ul style="list-style-type: none"> Site visitors register | |
| <ul style="list-style-type: none"> Hand tools Inspection register | |
| <ul style="list-style-type: none"> Barricading Inspection Register | |
| <ul style="list-style-type: none"> PPE Inspection Register | |
| <ul style="list-style-type: none"> First Aid kit Inspection Register | |
| <ul style="list-style-type: none"> Portable electrical Equipment Register | |
| | |

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| INCIDENT/ACCIDENT MANAGEMENT | |
|---|--|
| 14. Incident /Accident Management Procedure including reporting, recording and investigation of incidents and accidents | |
| 15. Register of first aid injuries | |
| 16. Register of reportable injuries to the Provincial Director | |
| OTHERS | |
| 17. Training Matrix (Management, Supervisors and Employees) | |
| 18. Copy of the OHS act and its Regulations, COID Act Regulations | |

A Site Access Certificate will not be issued to The Service Provider unless The Service Provider’s Safety file has been approved by the Risk personnel.

4.10 Monthly Payments

To ensure accurate and timely processing of monthly payments, the Service Provider shall submit all required documentation and reports for the corresponding month together with the monthly invoice. Incomplete or inaccurate submissions may result in delayed payment.

(a) **Submission Requirements:**

- **Service Reports:**

- All service reports must be signed by both the Contractor and the designated PRASA representative.
- Reports must be filed and presented in accordance with the Bill of Quantities (BOQ) schedule.

- **Invoice Package:**

The following documents must accompany each monthly invoice:

- Signed service reports
- Monthly statement

- **Purchase Order (P/O) Compliance:**

- All invoices must include the correct **Purchase Order (P/O) number**.
- Failure to include the P/O number will result in delayed payment.
- Prices reflected on the invoice must match the approved P/O values exactly.

- **Invoice Format and Submission Deadline:**

- Invoices and supporting documents must be submitted in the format agreed.
- All submissions must be made by the **2nd working day** of the following month.

4.11 MEASUREMENTS AND PAYMENT

The appointed service provider will be paid by PRASA for work executed, based on the agreed scope and deliverables. Payment will be made within 30 days of receipt of a correct and valid tax invoice and accompanying statement from the supplier.

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4.12 FORM OF CONTRACT

The standard PRASA contract will be utilised

4.13 OTHER RELATED PROJECTS

None

4.14 Defect free period

The Service Provider shall ensure that all services rendered are of high quality and free from defects or poor workmanship. Any service-related issues arising directly from defects or substandard execution shall be rectified by the Service Provider **within twenty-four (24) hours** of notification by PRASA.

- **Rectification Timeline:**

The Service Provider must respond promptly and resolve any identified services or poor workmanship within 24 hours of receiving the complaint or notification.

- **Failure to Comply:**

Should the Service Provider fail to address and rectify the issue within the stipulated timeframe, PRASA reserves the right to appoint an alternative contractor to carry out the necessary remedial work.

- All costs incurred by PRASA in this regard will be charged to the Service Provider.
- Repeated failure to comply with may result in penalties, contract review, or termination.

4.15 BOQ

See attached Annexure

4.16 INSURANCE REQUIREMENTS FOR THE PROJECT

The successful bidder shall be required to provide and maintain, at their own cost, the following insurances for the duration of the contract, in accordance with the conditions of contract and applicable legal requirements. Proof of such insurances must be submitted to PRASA prior to commencement of any work.

(a) Public Liability Insurance

Insurance against public liability for death or injury to any person, or loss of or damage to any property, arising from the execution of the pest control services. This insurance shall provide adequate coverage for all claims that may arise because of the contractor's operations on the site or in the course of providing the services.

(b) Workers' Compensation / COIDA Compliance

Proof of registration and compliance with the Compensation for Occupational Injuries and Diseases Act (COIDA), or any applicable statutory equivalent. The contractor must ensure all employees are covered under this scheme for the duration of the contract.

4.17 PRASA'S RESPONSIBILITIES

In line with the Pest Control Contract, PRASA shall be responsible for managing the appointed pest control service provider on a monthly, required basis, for the contract period of 36 months for the KwaZulu-Natal Region

4.18 EXTENT AND COVERAGE OF THE PROPOSED PROJECT

Various PRASA Stations, Depots and Associated properties in the KZN region.

| PINETOWN TO SEAVIEW STATIONS | | | |
|-------------------------------------|--|----|---|
| 1. | Pinetown Station / Signals Depot | 7 | Malvern Station / Electrical Substation |
| 2. | Sarnia Station | 8 | Poets Corner Station |
| 3. | Glen Park Station | 9 | Hillary Station |
| 4. | Moseley Station | 10 | Bellair Station (Signals Relay room) |
| 5. | Northdene Station / Electrical Substation / Perway Depot | 11 | Sea View Station |
| 6. | Escombe Station | | |

| UMLAZI -CROSSMOOR TO WEST STATIONS & DEPOTS | | | |
|--|--|----|-------------------|
| 1. | Umlazi Station / (Electrical Substation) | 10 | Havenside station |
| 2. | Lindokhule Station | 11 | Jacobs |
| 3. | Kwa-Mnyandu Station / (Signals Relay room) | 12 | Fynnlands |
| 4. | Zwelethu Station | 13 | Kingsrest |
| 5. | Reunion Station Arae Manager office / Electrical /Signal | 14 | Island View |

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| | | | |
|----|---|----|-----------|
| 6. | Crossmoor Station / (Electrical substation) | 15 | Wentworth |
| 7. | Chatsglen station | | |
| 8. | Westcliffe station / (Electrical substation) | | |
| 9. | Bayview Station | | |

DISCLAIMER: Please note that: not all stations & depots are currently operational. The awarded service provider will be notified as stations and depots become operational.

KWA-MASU TO MOSES MABIDA STATIONS & DEPOTS

| | | | |
|----|--|----|--|
| 1. | Kwa Mashu Station / (Electrical Substation) (Signal Cabin) | 8 | Avoca Station |
| 2. | Thembalihle Station | 9 | Redhill Station |
| 3. | Bridge City | 10 | Greenwood Park Station / Signal relay & TCO |
| 4. | Duffs Road Station / TCO / Relay / Electrical sub | 11 | Briardene Station |
| 5. | Effingham Station | 12 | Umgeni Station |
| 6. | Kenville Station | 13 | Moses Mabida station |
| 7. | Temple Station | | |

CATORIDGE TO MT VERNON -PMB / LADYSMITH ESCOURT STATIONS & DEPOTS

| | | | |
|----|--|----|----------------------|
| 1. | PMB | 10 | Kwa Ngendezi Station |
| 2. | Ladysmith | 11 | Dassenhoek Station |
| 3. | Newcastle | 12 | Situnduhills Station |
| 4. | Cato Ridge Station + Train Driver depot | 13 | Thornwood Station |
| 5. | Georgedale Station | 14 | Marianhill Station |
| 6. | Kwatandaza Station | 15 | Klaarwater Station |

BID DESCRIPTION: REQUEST FOR PROPOSAL (RFP) FOR THE APPOINTMENT OF QUALIFIED AND EXPERIENCED PEST CONTROL PANEL OF SERVICE PROVIDERS FOR THE PROVISION OF COMPREHENSIVE PEST MANAGEMENT SERVICES MONTHLY OVER A PERIOD OF THIRTY-SIX (36) MONTHS WITHIN THE KWAZULU-NATAL REGION

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| | | | |
|----|---------------------|----|--------------------|
| 7. | Hammersdale Station | 16 | Shallcross Station |
| 8. | Cliffdale Station | 17 | Burlington Station |
| 9. | Nshongweni Station | 18 | Cavendish Station |

DISCLAIMER: Please note that: not all stations & depots are currently operational. The awarded service provider will be notified as stations and depots become operational.

**NORTH STATIONS
STANGER – PHOENIX STATIONS & DEPOTS**

| | | | |
|----|--|----|---|
| 1. | Stanger Station (TCO + Drivers Cabins) | 9 | Fraser Station |
| 2. | Gledhow Station | 10 | Tongaat Station + TCO Cabin & Tongaat Central |
| 3. | Charlottedale Station | 11 | Flamingo Heights Station |
| 4. | Groutville Station | 12 | Canelands Station |
| 5. | Tinley Manor Station | 13 | Verulam Station |
| 6. | Shakaskraal Station | 14 | Ottawa Station |
| 7. | Umhlali Station | 15 | Mt Edgecombe Station |
| 8. | Compensation Station | 16 | Phoenix Station |

KELSO TO PELGRIM STATIONS & DEPOTS

| | | | |
|----|--|----|---|
| 1. | Kelso Station / Signals Relay room | 10 | Illovo Beach Station = Signal relay |
| 2. | Park Rynie Station / Signals Relay room / Electrical Sub | 11 | Winkelspruit Station / Electrical Sub /Signal relay |
| 3. | Scottburgh Station / Signals Relay room | 12 | Warner Beach Station + Relay Room |
| 4. | Renishaw Station / Electrical Sub | 13 | Doonside Station |

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| | | | |
|----|---------------------------------------|----|--|
| 5. | Claustal Station + electrical sub | 14 | Amanzimtoti Station + Signal relay |
| 6. | Umkomaas Station / Signals Relay room | 15 | Pahla Station |
| 7. | Ilfracombe Station + Electrical Sub | 16 | Umbogintwini Station / Signals Relay room / Electrical Sub |
| 8. | Umgababa Station | 17 | Pilgrim Station |
| 9. | Karridene Station | 18 | Isipingo station / (Signals Relay room) |

DISCLAIMER: Please note that: not all stations & depots are currently operational. The awarded service provider will be notified as stations and depots become operational.

BEREA – MEREBANK STATIONS & DEPOTS

| | | | |
|----|--|--|--|
| 1. | Berea Station- station offices, concourse, platforms, toilets parking area/s | | |
| 2. | Dalbridge Station | | |
| 3. | Congella Station | | |
| 4. | Umbilo Station | | |
| 5. | Rosburgh Station / Perway Depot / Signals Depot / Welding Depot | | |
| 6. | Clairwood Station / Signal? Electrical Depots | | |
| 7. | Montclair | | |
| 8. | Merebank Station + Electrical Sub Station | | |

DISCLAIMER: Please note that: not all stations & depots are currently operational. The awarded service provider will be notified as stations and depots become operational.

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DURBAN STATIONS & DEPOTS + SPRINGFIELD ROLLING STOCK & STORES

| | | | |
|-----|--|----|---|
| 1. | Durban Electrical Substations (bus terminal) | 16 | Durban Station - Parking areas - Old Game warehouse area |
| 2. | Durban Station - (Facilities Depot) D Block | 17 | Durban Station - (CTC building 9/10/11 floors) |
| 3. | Durban Station - (Protection Services) D Block | 18 | Durban Station - (PRASA H/Q), ITC-Wellness Security offices- parking. |
| 4. | Durban Station - (Training & Development) D Block | 19 | Durban Yard-Master's building & cabins in the yard |
| 5. | Durban Station - (SASSA offices) Concourse Level | 20 | Durban Yard Lifting Shop |
| 6. | Durban Station - (Shosholoza offices and waiting areas) Concourse Level | 21 | Durban Yard Shosholoza Technical offices |
| 7. | Durban Station - (Area Managers office) Concourse Level | 22 | Durban Yard Facilities depot |
| 8. | Durban Station - (All ticket and information offices) Concourse Level | 23 | Durban Yard Simulator and Training centre |
| 9. | Durban Station - (All toilets, platform and staircase areas) Concourse, Platform and bottom Levels | 24 | Durban Electrical Depot |
| 10. | Durban Station - (SHE offices) Concourse Level | 25 | Durban Electrical substation |
| 11. | Durban Station - (IT Offices) Concourse Level | 26 | Durban Perway Depot |
| 12. | Durban Station - (Elangeni Training centre) Concourse Level | 27 | Signals Depot Goble Road |

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| | | | |
|-----|--|----|---|
| 13. | Durban Station - Parking areas – upper, mezzanine level next to Shosholoza offices | 28 | Five Star Depot |
| 14. | Durban Station - Parking areas - upper level next to SAPS | 29 | Coach Cleaning Depots (B & C section) |
| 15. | Durban Station - Parking areas - Bus terminal | 30 | Supply Chain Management Stores Springfield / Rolling Stock Depot Springfield / Shunters cabins Springfield |

DISCLAIMER: Please note that: not all stations & depots are currently operational. The awarded service provider will be notified as stations and depots become operational.

| TRAIN SETS | |
|------------|----------------------------|
| 1. | EMU TRAIN PER COACH |
| 2. | SHOSHOLOZA TRAIN PER COACH |

DISCLAIMER:

- Please note that: **not all train sets** are currently operational. The awarded service provider will be notified as the trains become operational.

NOTE TO SERVICE PROVIDER

EMU TRAIN COACH FUMIGATION REQUIREMENTS

- The EMU fleet consists of approximately 300 train sets, each comprising six coaches, including driver and guard cabs.
- The service provider must note that train sets are staged at various outer/end stations, including:
- Springfield Rolling Stock Depot / Umlazi / Crossmoor / Umkomaas / Park Rynie / KwaMashu / Bridge City / Stanger & Durban Yard
- Fumigation services must be provided at the respective end stations for train sets not available at Durban Yard. This will include scheduled monthly night work, and the service provider must ensure availability and readiness to perform fumigation at all listed locations. All coaches are to be thoroughly fumigated, with gel treatments applied where necessary, in accordance with health, safety, and pest control standards.
- **The Shosholoza train set** comprises 25 coaches, which include seating, sleeping, dining, toilet, bath, and kitchen facilities.
- Once operational, the fumigation of all coaches will be required three times per week to maintain hygiene and safety standards.
- A PRASA representative will notify the appointed service provider as and when fumigation services are required.

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- *All Shosholozha coaches must be thoroughly fumigated and gel treatments applied where necessary, in accordance with pest control best practices and health regulations.*

ADHOC SERVICES

We require the provision of Adhoc pest removal services as and when needed. The scope of work includes, but is not limited to, the safe and effective removal of the following:

| | |
|----|---|
| 1. | Snakes – Identification and relocation/removal of venomous and non-venomous species. |
| 2. | Bees – Safe extraction and relocation of bee colonies, including hive removal. |
| 3. | Termites – Inspection and treatment of termite infestations. |
| 4. | Other Nests – Removal of nests from birds, wasps, or other pests posing a health or safety risk. |

All services must be carried out in compliance with relevant environmental and safety regulations. Service providers must be appropriately certified and equipped to handle the above tasks.

4.19 SPECIFICATION OF THE WORK OR PRODUCTS OR SERVICES REQUIRED

4.19.1 TECHNICAL STAFF REQUIREMENTS

A designated supervisor must accompany the pest control technician during all service visits. The supervisor is responsible for overseeing the technician's activities, ensuring compliance with safety protocols, and verifying that all procedures are carried out according to the approved pest control plan.

4.19.2 TECHNICAL INFORMATION TO BE PROVIDED WITH TENDER

The Bidders shall submit the following technical proposal.

4.19.3 The Technical Team experiences

4.19.4 The Contractor's completed projects and track record

4.20 TECHNICAL SPECIFICATIONS RELATED TO THIS PROJECT

The design for this project shall meet the following technical capabilities & constraints, and other specified performance requirements:

4.20.1 All chemicals used must be registered with relevant authorities (e.g., department of Agriculture).

4.20.2 Technicians must be certified and trained in pest control

4.20.3 Equipment must meet industry standards

4.20.4 All PRASA procedures and Policies

4.20.5 Service provider must comply with Occupational Health and Safety Act (OHSA) and other relevant legislation:

National Environmental Management: Waste Act (Act No. 59 of 2008)

South African National Standards (SANS) Relevant standards include:

SANS 10206: Safe handling and disposal of pesticides.

SANS 10228: Classification of dangerous goods.

SANS 10118: Aerial application of pesticides 1.

5 EVALUATION METHODOLOGY

The evaluation of Bids will be based on the information contained in Bids received in RFP and, which may be further supplemented by presentations and clarification information provided, if required. All Bids shall be equally evaluated by various committees involved in the evaluation process in accordance with stated Evaluation Criteria. Procurement integrity and fairness, transparency, competitiveness and full accountability will at all times be paramount.

5.1 EVALUATION AND SCORING METHODOLOGY

The evaluation of the Bids by the evaluation committees will be conducted at various levels. The following levels will be applied in the evaluation:

| LEVEL | DESCRIPTION |
|----------------------------------|--|
| Verify completeness | The Bid is checked for completeness and whether all required documentation, certificates; verify completeness warranties and other Bid requirements and formalities have been complied with. Incomplete Bids may be disqualified. |
| Verify compliance | The Bids are checked to verify that the essential RFP requirements have been met. Non-compliant Bids may be disqualified. |
| Detailed Evaluation of Technical | Detailed analysis of Bids to determine whether the Bidder is capable of delivering the Project in terms of business and technical requirements. The minimum threshold for technical evaluation is [70% (Insert applicable threshold)], any bidder who fails to meet the minimum requirement will be disqualified and not proceed with the evaluation of Price and Specific Goals. |
| Specific Goals | Evaluate Specific Goals |
| Price Evaluation | Bidders will be evaluated on price offered. |
| Scoring | Scoring of Bids using the Evaluation Criteria. |
| Recommendation | Report formulation and recommendation of Preferred and Reserved Bidders |
| Approval | Approval and notification of the final Bidder. |

5.2 EVALUATION CRITERIA

Interested bidders for this project shall be evaluated in terms of their business credentials, financial standing, empowerment, technical capacity and experience. The evaluation committee shall use the following Evaluation Criteria depicted in Table 1 for the selection of the preferred bidder that shall execute construction work for the project.

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| EVALUATION CRITERIA | WEIGHTING |
|--|------------------------------------|
| Stage 1 – Compliance | |
| Stage 1 | Disqualifying Returnable documents |
| Stage 2– Technical / Functionality Requirements | |
| Technical/Functional Requirements | Threshold of 70% |
| Stage 3– Price and specific goals | |
| Price | 80 |
| Specific Goals | 20 |
| Stage 4 | Returnable Documents |
| EVALUATION CRITERIA | WEIGHTING |
| TOTAL | 100 |

Table 1: Evaluation criteria for the selection of a potential bidder
 Details of the stages outlined in table 1 above are presented in the following sections.

| | |
|---|---|
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| BID NUMBER: (DBN/OPS (BAC)054) | |

6 STAGE 1: COMPLIANCE REQUIREMENTS

6.1 Stage 1 – Disqualifying Returnable documents (To be submitted in envelope 1)

Bidders must comply with the following requirements and failure to comply will lead to immediate disqualification.

| No. | Description of requirement | |
|-----|---|--|
| a) | Bidders to fill and sign a closing register; failing which the bidder must provide proof that the document was submitted on time. | |
| b) | Briefing Session Form D. Bidders must also reflect on the Compulsory Briefing Session Attendance Register | |

6.2 Stage 2- Technical/Functional Requirements (To be submitted in envelope 1)

Technical / Functionality Requirements

Qualifying bidders shall then be evaluated on functionality after meeting all compliance requirements outlined above. The minimum threshold for the technical/functionality requirements is **70%** as per the standard Evaluation Criteria presented in

Table 1 above. Bidders who score below this minimum requirement shall not be considered for further evaluation in stage 3.

Details of the technical/functional requirements are presented in the table below:

| ITEM | CRITERIA | MAX score |
|------|-----------------------------|------------|
| 1 | STAFF/PERSONNEL EXPERIENCE | 35 |
| 2 | Risk Assessment | 40 |
| 3 | Company Previous Experience | 25 |
| | TOTAL | 100 |

Table 2: Technical Evaluation Criteria

FUNCTIONAL EVALUATION CRITERIA

Details of the scoring methodology presented above are outlined in Table 3 below

| Criteria | Sub-Criteria | Scores | Weight |
|--|---|-----------|-----------|
| A: STAFF/PERSONNEL EXPERIENCE Past Performance & References. | CVs of key people: Experience of staff allocated to the project/availability of skills to manage and perform the contract (assigned personnel). | | 35 |
| | No CV attached / experience less than 1 year | 0 | |
| | Provision of pest control services experience of 1 year but less than 2 years | 15 | |
| | Provision of pest control services experience of 2 years but less than 3 years | 25 | |
| | Provision of pest control services experience of 3 years and above | 35 | |
| Risk Assessment (Specific to the pest control works) (Key elements of a Risk Assessment (RA) Tasks Identification, 1 Hazards, 2 Risk Identification, 3 Risk Rating, 4 Risk Control Measures/Treatment, residual risk, and treatment | The Service Provider failed to provide information or only provide one of the key elements | 0 | 40 |
| | The Service Provider has submitted risk assessment, encompassing Two (2) elements with adequate detail and is relevant to the scope | 5 | |
| | The Service Provider has | 10 | |

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| | | | |
|---|---|-----------|--|
| | submitted a risk assessment, encompassing Three (3) elements with adequate detail and is relevant to the scope. | | |
| | The Service Provider has submitted risk assessment, encompassing Four (4) elements with adequate detail and is relevant to the scope. | 20 | |
| | The Service Provider has submitted risk assessment, encompassing Five (5) elements with adequate detail and is relevant to the scope | 25 | |
| | The Service Provider has submitted risk assessment, encompassing Six (6) elements with adequate detail and is relevant to the scope. | 40 | |
| | | | |
| Company Previous Experience: The Service Providers experience in providing pest control services | No evidence provided | 0 | |
| | The Service Provider has successfully provided 1 pest control services. Proof of experience | | |

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| | | | |
|--|--|----|----|
| | attached to client letterhead in the form of award letter or reference letter or purchase order or signed contract with the client contact details project title and description of works. | 10 | |
| | The Service Provider has successfully provided 2 to 3 pest control services. Proof of experience attached in client letter head in the form of award letter or reference letter, or purchase order or signed contract with the client contact details, project title and description of works. | 15 | 25 |
| | The Service Provider has successfully provided 4 pest control services. Proof of experience attached in client letterhead in the form of an award letter or reference letter, or purchase order or signed contract with the client contact details, project title and description of works. | 20 | |
| | The Service Provider has successfully provided 5 or above pest control services. Proof of experience attached in client | 25 | |

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| | | | |
|--------------|---|--|------------|
| | <p>letterhead in the form of an award letter or reference letter, or purchase order or signed contract with the client contact details, project title and description of works.</p> | | |
| TOTAL | | | 100 |

Note: Bidders that fail to achieve the minimum overall qualifying score of 70% on functional/ technical requirements will not be considered for further Price and Specific Goals (Stage 3) evaluation.

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STAGE 3: PRICING AND Specific Goals (To be submitted in envelope 2)

Bidders should provide their price proposal in envelope 2, which should include Form C (Financial Offer) and provide proof of Specific Goals.

The following formula, shall be used by the Bid Evaluation Committee to allocate scores to the interested bidders:

The maximum points for this tender are allocated as follows:

| | POINTS |
|--|---------------|
| PRICE | 80 |
| SPECIFIC GOALS | 20 |
| TOTAL POINTS FOR PRICE AND SPECIFIC GOALS | 100 |

FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES

POINTS AWARDED FOR PRICE

THE 80/20 PREFERENCE POINT SYSTEMS

A maximum of 80 points is allocated for price on the following basis:

80/20

$$PS = 80 \left(1 - \frac{Pt - Pmin}{Pmin} \right)$$

Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration

Pmin = Price of lowest acceptable tender

POINTS AWARDED FOR SPECIFIC GOALS

In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender The Service Provider will be allocated points based on the goals stated in table 1 below as may be supported by proof/ documentation stated in the conditions of this tender:

In cases where organs of state intend to use Regulation 3(2) of the Regulations, which states that, if it

is unclear whether the 80/20 or 90/10 preference point system applies, an organ of state must, in the tender documents, stipulate in the case of—

(a) an invitation for tender for income-generating contracts, that either the 80/20 or 90/10 preference point system will apply and that the highest acceptable tender will be used to determine the applicable preference point system; or

(b) any other invitation for tender, that either the 80/20 or 90/10 preference point system will apply and that the lowest acceptable tender will be used to determine the applicable preference point system,

then the organ of state must indicate the points allocated for specific goals for both the 90/10 and 80/20 preference point system.

Table 1: Specific goals for the tender and points claimed are indicated per the table below.

(Note to organs of state: Where either the 90/10 or 80/20 preference point system is applicable, corresponding points must also be indicated as such.

Note to tenderers: The Service Provider must indicate how they claim points for each preference point system.)

| The specific goals allocated points in terms of this tender | Number of points allocated (80/20 system) (To be completed by the organ of state) | Number of points claimed (80/20 system) (To be completed by The Service Provider) | Evidence required for specific goals |
|---|---|---|---|
| B-BBEE contributor status of at least level 2 | 5 | | BEE Certificate / Affidavit (in the case of JV, a consolidated scorecard will be accepted |
| Black Women Owned | 5 | | Certified copy of the identity document of the owner/s |
| Black Youth Owned | 5 | | Certified copy of the identity document of the owner/s |
| Black person with Disabilities | 5 | | Certified copy of ID Documents of the Owners and Doctors Note confirming the disability. |
| TOTAL | 20 | | |

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- CSD Registration Report will be used to verify the above evidence.
- Points will be awarded/allocated on a proportional/pro-rata basis.
Formula: $Number\ of\ Points\ allocated \times Percentage\ (\%) \ owned = Number\ of\ Points\ Claimed.$

Stage 4- Returnable Documents

| No. | Description of requirement | |
|-----|---|--|
| (a) | Letter of Good Standing: COIDA | |
| (b) | Proof of statutory registration Document with: <ul style="list-style-type: none"> • Pest Control Industries Professional Council (PCIPC) or • South African Pest Control Association (SAPCA), | |
| (c) | Proof of Insurance (Public Liability Cover) | |
| (d) | Supply of valid SARS Pin | |
| (e) | CSD supplier registration number | |
| (f) | Completion of ALL RFP documentation (includes ALL) | |
| (g) | Joint Venture, Consortium Agreement or Partnering Agreement / Subcontract Agreement signed by all parties (If applicable). The agreement should indicate the leading bidder where applicable. | |

NB: The most Responsive bidder/s with incomplete returnable documents will be requested to resubmit completed documents within the time frame stipulated by PRASA before recommendation for award, failure which will result in automatic disqualification

7 VALIDITY PERIOD

This RFP shall be valid for *[90 working days]* calculated from Bid closing date.

8 THE NATIONAL INDUSTRIAL PARTICIPATION PROGRAMME N/A

8.1 National Industrial Participation Programme (NIPP) requirements:

The National Industrial Participation (NIP) Programme, which is applicable to all government procurement contracts that have an imported content, became effective on the 1 September 1996. The NIP policy and guidelines were fully endorsed by Cabinet on 30 April 1997. In terms of the Cabinet decision, all state and parastatal purchases / lease contracts (for goods, works and services) entered into after this date, are subject to the NIP requirements. NIP is obligatory and therefore must be complied with. The Industrial Participation Secretariat (IPS) of the Department of Trade and Industry (DTI) is charged with the responsibility of administering the programme.

Bidders are therefore required to complete SBD 5 to give effect to the above.

9 POST TENDER NEGOTIATION (IF APPLICABLE)

PRASA reserves the right to conduct post tender negotiations with a shortlist of Respondent(s). The shortlist could comprise of one or more Respondents. Should PRASA conduct post tender negotiations, Respondents will be requested to provide their best and final offers to PRASA based on such negotiations. A final evaluation will be conducted in terms of 80/20 / 90/10.

10 FINAL CONTRACT AWARD

PRASA will negotiate the final terms and condition the contract with the successful Respondent(s). This may include aspects such as Supplier Development, the B-BBEE Improvement Plan, price and delivery. Thereafter the final contract will be awarded to the successful Respondent(s).

11 FAIRNESS AND TRANSPARENCY

PRASA views fairness and transparency during the RFP Process as an absolute on which PRASA will not compromise. PRASA will ensure that all members of evaluation committees declare any conflicting or undue interest in the process and provide confidentiality undertakings to PRASA.

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The evaluation process will be tightly monitored and controlled by PRASA to assure integrity and transparency throughout, with all processes and decisions taken being approved and auditable.

SECTION 3

PRICING AND DELIVERY SCHEDULE

Respondents are required to complete the Pricing Schedule/ BOQ **Annexure:** and Form C (Volume 2 /Envelop 2)

1 PRICING

- 1.1. Prices must be quoted in South African Rand, inclusive of all applicable taxes.
- 1.2. Price offer is firm and clearly indicate the basis thereof.
- 1.3. Pricing Bill of Quantity is completed in line with schedule if applicable.
- 1.4. Cost breakdown must be indicated.
- 1.5. Price escalation basis and formula must be indicated.
- 1.6. To facilitate like-for like comparison bidders must submit pricing strictly in accordance with this price schedule and not utilise a different format. Deviation from this pricing schedule could result in a bid being declared non-responsive.
- 1.7. Please note that should you have offered a discounted price(s), PRASA will only consider such price discount(s) in the final evaluation stage on an unconditional basis.
- 1.8. Respondents are to note that if price offered by the highest scoring bidder is not market related, PRASA may not award the contract to the Respondent. PRASA may:
 - 1.8.1. negotiate a market-related price with the Respondent scoring the highest points or cancel the RFP;
 - 1.8.2. if that Respondent does not agree to a market-related price, negotiate a market-related price with the Respondent scoring the second highest points or cancel the RFP; and
 - 1.8.3. if the Respondent scoring the second highest points does not agree to a market-related price, negotiate a market-related price with the Respondent scoring the third highest points or cancel the RFP.
 - 1.8.4. If a market-related price is not agreed with the Respondent scoring the third highest points, PRASA must cancel the RFP.

2 DISCLOSURE OF PRICES QUOTED

Respondents are to note that, on award of business, PRASA is required to publish the tendered prices and preferences claimed of the successful and unsuccessful Respondents inter alia on the National Treasury e-Tender Publication Portal, (www.etenders.gov.za) , the other medium used to advertise the bid i.e CIDB as required per National Treasury Instruction Note 09 of 2022/2023.

3 PERFORMANCE AND BID BONDS (WHERE APPLICABLE)

- 3.1. The preferred Bidder shall where applicable provide PRASA with a performance bond which shall be 10% of the value of the entire Project price offered and it shall be issued with 30 days of receipt of notice of appointment. The Performance Bond shall be valid for the Contract period. The format of the Performance Bond is attached as **Annexure**

[Bidders are required to submit their Bid with a Bid Bond. The Bid Bond shall be due and payable if a bidder decides not to continue with the RFP process after submission of its Bid. The format of the Bid Bond is attached as Annexure(where applicable)]

4 OWNERSHIP OF DESIGN

- 4.1. *The plans and design developed and to be provided by PRASA shall at all times remain the property of PRASA.]*

5 SERVICE LEVELS

- 5.1. An experienced national account representative(s) is required to work with PRASA's procurement department. [No sales representatives are needed for individual department or locations]. Additionally, there shall be a minimal number of people, fully informed and accountable for this agreement.
- 5.2. PRASA will have quarterly reviews with the Service provider's account representative on an on-going basis.
- 5.3. PRASA reserves the right to request that any member of the Service provider's team involved on the PRASA account be replaced if deemed not to be adding value for PRASA.
- 5.4. The Service provider guarantees that it will achieve a 100% [hundred per cent] service level on the following measures:
- a) Random checks on compliance with quality/quantity/specifications
 - b) On time delivery.

| | |
|---|---|
| BID DESCRIPTION: REQUEST FOR PROPOSAL (RFP) FOR THE APPOINTMENT OF QUALIFIED AND EXPERIENCED PEST CONTROL PANEL OF SERVICE PROVIDERS FOR THE PROVISION OF COMPREHENSIVE PEST MANAGEMENT SERVICES MONTHLY OVER A PERIOD OF THIRTY-SIX (36) MONTHS WITHIN THE KWAZULU-NATAL REGION |  prasa <small>PASSENGER RAIL AGENCY OF SOUTH AFRICA</small> |
| BID NUMBER: (DBN/OPS (BAC)054) | |

- 5.5. The Service provider must provide a telephone number for customer service calls.
- 5.6. Failure of the Service provider to comply with stated service level requirements will give PRASA the right to cancel the contract in whole, without penalty to PRASA, giving 30 [thirty] calendar days' notice to the Service provider of its intention to do so.

Acceptance of Service Levels:

| | |
|-----|--|
| YES | |
|-----|--|

6 TOTAL COST OF OWNERSHIP (TCO)

- 6.1. PRASA will strive to procure goods, services and works which contribute to its mission. In order to achieve this, PRASA must be committed to working with suppliers who share its goals of continuous improvement in service, quality and reduction of Total Cost of Ownership (TCO).
- 6.2. Respondents shall indicate whether they would be committed, for the duration of any contract which may be awarded through this RFP process, to participate with PRASA in its continuous improvement initiatives to reduce the total cost of ownership [TCO], which will reduce the overall cost of transportation services and related logistics provided by PRASA's operating divisions within South Africa to the ultimate benefit of all end-users.

BID DESCRIPTION: REQUEST FOR PROPOSAL (RFP) FOR THE APPOINTMENT OF QUALIFIED AND EXPERIENCED PEST CONTROL PANEL OF SERVICE PROVIDERS FOR THE PROVISION OF COMPREHENSIVE PEST MANAGEMENT SERVICES MONTHLY OVER A PERIOD OF THIRTY-SIX (36) MONTHS WITHIN THE KWAZULU-NATAL REGION

BID NUMBER: (DBN/OPS (BAC)054)



7 FINANCIAL STABILITY

Respondents are required to submit their latest financial statements prepared and signed off by a professional accountant for the past years with their Proposal in order to enable PRASA to establish financial stability.

SIGNED at _____ on this ____ day of _____ 20 26

SIGNATURE OF WITNESSES

ADDRESS OF WITNESSES

1 _____

Name _____

2 _____

Name _____

SIGNATURE OF RESPONDENT'S AUTHORISED REPRESENTATIVE: _____

NAME: _____

DESIGNATION: _____

BID DESCRIPTION: REQUEST FOR PROPOSAL (RFP) FOR THE APPOINTMENT OF QUALIFIED AND EXPERIENCED PEST CONTROL PANEL OF SERVICE PROVIDERS FOR THE PROVISION OF COMPREHENSIVE PEST MANAGEMENT SERVICES MONTHLY OVER A PERIOD OF THIRTY-SIX (36) MONTHS WITHIN THE KWAZULU-NATAL REGION
BID NUMBER: (DBN/OPS (BAC)054)



8 VALIDITY OF RETURNABLE DOCUMENTS

The successful Respondent will be required to ensure the validity of all returnable documents, including but not limited to its Tax Clearance Certificate and valid B-BBEE Verification Certificate, for the duration of any contract emanating from this RFP. Should the Respondent be awarded the contract [the Agreement] and fail to present PRASA with such renewals as and when they become due, PRASA shall be entitled, in addition to any other rights and remedies that it may have in terms of the eventual Agreement, to terminate such Agreement forthwith without any liability and without prejudice to any claims which PRASA may have for damages against the Respondent.

SIGNED at _____ on this ____ day of _____ 2026.

SIGNATURE OF WITNESSES

ADDRESS OF WITNESSES

1 _____

Name _____

2 _____

Name _____

SIGNATURE OF RESPONDENT'S AUTHORISED REPRESENTATIVE: _____

NAME: _____

DESIGNATION: _____

Special Conditions: Funding Contingency

1. Paragraph 8.4 of the PFMA SCM Instruction No. 3 of 2021/22 states that the Accounting Authority may not invite price quotations or bids if no or sufficient provision is made in the budget of the institution.
2. PRASA has, in terms of section 79 of the PFMA, obtained approval from National Treasury, for a departure from paragraph 8.4 of the PFMA SCM Instruction No. 3 of 2021/22.
3. PRASA is currently in the process of making provision and allocation of budget for the services required in this RFQ, which provision and/or budget allocation has not yet been completed at the time of the issuance of this RFQ.
4. PRASA will, however, ensure that provision and/or budget allocation is made prior to the award of business in this RFQ.
5. Accordingly, any award pursuant to this RFQ is strictly subject to PRASA, inter alia:
 - 5.1. securing the necessary funding allocation; and
 - 5.2. confirming that sufficient budget exists to meet the intended award.
6. PRASA undertakes to keep bidders reasonably informed of the progress and status of the funding allocation and budgeting process.
7. By submitting a bid, bidders expressly acknowledge and agree that PRASA reserves the right to cancel this RFQ at any stage prior to award, in the event that PRASA is unsuccessful in making sufficient provision and/or budget allocation for the required services.
8. PRASA shall not be liable for:
 - 8.1. any claim, loss, or damages of whatsoever nature arising from or in connection with a failure to source funding; or
 - 8.2. the non-award of tender due to a failure to source funding; and
 - 8.3. bidders waive any right to institute proceedings against PRASA in respect of the circumstances contemplated above.

BID DESCRIPTION: REQUEST FOR PROPOSAL (RFP) FOR THE APPOINTMENT OF QUALIFIED AND EXPERIENCED PEST CONTROL PANEL OF SERVICE PROVIDERS FOR THE PROVISION OF COMPREHENSIVE PEST MANAGEMENT SERVICES MONTHLY OVER A PERIOD OF THIRTY-SIX (36) MONTHS WITHIN THE KWAZULU-NATAL REGION

BID NUMBER: (DBN/OPS (BAC)054)



SIGNED at _____ on this _____ day of _____ 2026

Signature of Witness

1 _____

Name _____

Signature of Witness

2 _____

Name _____

Signature of Bidder's Authorised Representative: _____

Name: _____

Designation: _____"

BID DESCRIPTION: REQUEST FOR PROPOSAL (RFP) FOR THE APPOINTMENT OF QUALIFIED AND EXPERIENCED PEST CONTROL PANEL OF SERVICE PROVIDERS FOR THE PROVISION OF COMPREHENSIVE PEST MANAGEMENT SERVICES MONTHLY OVER A PERIOD OF THIRTY-SIX (36) MONTHS WITHIN THE KWAZULU-NATAL REGION

BID NUMBER: (DBN/OPS (BAC)054)



9 CERTIFICATE OF ACQUAINTANCE WITH RFP TERMS & CONDITIONS & APPLICABLE DOCUMENTS

By signing this certificate the Respondent is deemed to acknowledge that he/she has made himself/herself thoroughly familiar with, and agrees with all the conditions governing this RFP, including those contained in any printed form stated to form part hereof, including but not limited to the documents stated below and PRASA will recognise no claim for relief based on an allegation that the Respondent overlooked any such condition or failed properly to take it into account for the purpose of calculating tendered prices or any other purpose:

1. PRASA's General Bid Conditions*

2. Standard RFP Terms and Conditions for the supply of Goods or Services or Works to PRASA

Should the Bidder find any terms or conditions stipulated in any of the relevant documents quoted in the RFP unacceptable, it should indicate which conditions are unacceptable and offer alternatives by written submission on its company letterhead, attached to its submitted Bid. Any such submission shall be subject to review by PRASA's Legal Counsel who shall determine whether the proposed alternative(s) are acceptable or otherwise, as the case may be. A material deviation from the Standard terms or conditions could result in disqualification.

Bidders accept that an obligation rests on them to clarify any uncertainties regarding any bid to which they intend to respond, before submitting the bid. The Bidder agrees that he/she will have no claim based on an allegation that any aspect of this RFP was unclear but in respect of which he/she failed to obtain clarity.

The bidder understands that his/her Bid will be disqualified if this Certificate of Acquaintance with RFP documents included in the RFP as a returnable document, is found not to be true and complete in every respect.

SIGNED at _____ on this ____ day of _____ 2026.

SIGNATURE OF WITNESSES

ADDRESS OF WITNESSES

1 _____

Name _____

SIGNATURE OF RESPONDENT'S AUTHORISED REPRESENTATIVE: _____

NAME: _____

DESIGNATION: _____

10 GENERAL CONDITIONS

10.1 ALTERNATIVE BIDS

Bidders may submit alternative Bid only if a main Bid, strictly in accordance with all the requirements of the RFP is also submitted. The alternative Bid is submitted with the main Bid together with a schedule that compares the requirements of the RFP with the alternative requirements the Bidders proposes. Bidders must note that in submitting an alternative Bid they accept that PRASA may accept or reject the alternative Bid and shall be evaluated in accordance with the criteria stipulated in this RFP.

10.2 PRASA'S TENDER FORMS

Bidders must sign and complete the PRASA's Bid Forms and attach all the required documents. Failure by Bidders to adhere to this requirement may lead to their disqualification.

10.3 PRECEDENT

In case of any conflict with this RFP and Bidders response, this RFP and its briefing notes shall take precedence.

10.4 RESPONSE TO RFP-CONFIDENTIALITY

Response to RFPs must clearly indicate whether any information conveyed to or requested from PRASA is confidential or should be treated confidentially by PRASA. In the absence of any such clear indication in writing from a response to RFP, PRASA shall deem the response to RFP to have waived any right to confidentiality and treat such information as public in nature.

Where a Bidder at any stage during the RFP Process indicates to PRASA that information or any response to RFP requested from PRASA is or should be treated confidentially, PRASA shall treat such information or response to RFP confidentially, unless PRASA believes that to ensure the transparency and competitiveness of the RFP Process the content of the information or response to RFP should be conveyed to all Bidders, in which event it shall apply the following process:

- PRASA shall confirm with the Bidder whether the raising of confidentiality applies to the entire response to the RFP or only specific elements or sections of the response;
- Where confidentiality is maintained by the Bidder and PRASA is of the opinion that the information or response to RFP if made publicly available would affect the commercial interests of the Bidder

or is commercially sensitive information, PRASA shall not release such information to other Bidders if providing such information or response to the RFP would prejudice the competitiveness and transparency of the RFP Process;

- Where PRASA is of the opinion that information provided is not commercially sensitive or would have no impact on the commercial interests of the relevant Bidder if released and fairness and transparency requires that such information be released to all Bidders, PRASA may:
 - i. inform the relevant Bidder of the necessity to release such information and/or response to RFP and request the Bidder to consent to the release thereof by PRASA; or
 - ii. obtain legal advice regarding the confidentiality of the relevant information and/or response to RFP and the legal ability of PRASA to release such information; or
 - iii. refrain from releasing the information and/or response to RFP, in which event PRASA shall not take account of the contents of such information in the evaluation of the relevant response to RFP.

The above procedures regarding confidentiality shall not apply to any information which is already public knowledge or available in the public domain or in the hands of PRASA or is required to be disclosed by any legal or regulatory requirements or order of any competent court, tribunal or forum.

10.5 RESPONSE TO THE RFP – RFP DISQUALIFICATION

Responses to RFP which do not comply with the RFP requirements, formalities, terms and conditions may be disqualified by PRASA from further participation in the RFP Process.

In particular (but without prejudice to the generality of the foregoing) PRASA may disqualify, at its sole discretion and without prejudice to any other remedy it may have, a Bidder where the Bidder, or any of its consortium members, subcontractors or advisors have committed any act of misrepresentation, bad faith or dishonest conduct in any of its dealings with or information provided to PRASA.

10.6 CORRUPTION, GIFTS AND PAYMENTS

Neither the Bidders to RFPs, its equity members, the sub-contractors, consortium members nor any of their agents, lenders or advisors shall directly or indirectly offer or give to any person in the employment of PRASA or any other Government official or any of the Advisory Team any gift or consideration of any kind as an inducement or reward for appointing a particular Bidder, or for showing or omitting to show favour or disfavour to any of the Bidders, its equity members or the sub-contractors in relation to the Project.

In the event that any of the prohibited practices contemplated under the above paragraph is committed, PRASA shall be entitled to terminate any Response to RFP's status and to prohibit such Response to

RFP, its equity members, its SPV members, its Sub Contractors and their agents, lenders and advisors from participating in any further part of the procurement of the Project.

10.7 INSURANCE

Unless specifically provided for in this RFP or draft contracts, Bidders will be required to submit with their Bid for services professional indemnity insurance and works insurance to an extent (if any) if insurance provided by PRASA may not be for the full cover required in terms of the relevant category listed in this RFP. The Bidder is advised to seek qualified advice regarding insurance.

10.8 NO CONTACT POLICY

Bidders may only contact the bid administrator of PRASA as per the terms of the Communication Structure established by this RFP, except in the case of pre-existing commercial relationships, in which case contact may be maintained only with respect thereto and, in making such contact, no party may make reference to the Project or this RFP.

10.9 CONFLICT OF INTEREST

No Bidder member, subcontractor or advisor of the response to RFP may be a member of or in any other way participate or be involved, either directly or indirectly in more than one response to RFP or response to RFP during any stage of the Project procurement process, but excluding specialist suppliers of systems and equipment, non-core service providers or financial or commercial institutions whose role is limited purely to lending money or advancing credit to the response to RFP. Bidders are to sign the declaration of interest form. In order to prevent the conflict or potential conflict of interest between Lenders and Bidders to RFP, no advisors or the Contractor/s or Consortium/s to any response to RFP, consortium member or subcontractor may fulfil the role of arranger, underwriter and/or lead bank to the response to RFP. PRASA may disqualify the response to RFP from further participation in the event of a failure to comply with this provision. PRASA views the potential conflict of interest so great as to warrant the reduction of competition for advisory services.

10.10 COLLUSION AND CORRUPTION

Any Bidder shall, without prejudice to any other remedy available to PRASA, be disqualified, where the response to RFP –

- communicates to a person other than persons nominated by PRASA a material part of its response to RFP; or
- Enters into any Contract or arrangement with any other person or entity that it shall refrain from submitting a response to RFP to this RFP or as to any material part of its Response to RFP to this RFP (refer the prohibition contained in Section 4(1)(b)(iii) of the Competition Act 89 of 1998).

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- . The Bidders represents that the Bidder has not, directly or indirectly, entered into any agreement, arrangement or understanding or any such like for the purpose of, with the intention to, enter into collusive Bidding or with reasonable appreciation that, collusive any agreement, arrangement or understanding or any such like may result in or have the effect of collusive Bidding. The Bidder undertakes that in the process of the Bid but prior to PRASA awarding the Bid to a preferred bidder become involved in or be aware of or do or caused to be done any agreement, arrangement or understanding or any such like for the purpose of or which may result in or have the effect of a collusive Bid, the Bidder will notify PRASA of such any agreement, arrangement or understanding or any such like.; or
- offers or agrees to pay or give any sum of money, inducement or valuable consideration directly or indirectly to any person for doing or having done, or causing, or having caused to be done any act or omission in relation to the RFP Process or any proposed response to RFP (provided nothing contained in this paragraph shall prevent a response to RFP from paying any market-related commission or bonus to its employees or contractors within the agreed terms of their employment or contract).

10.11 CONSORTIUM CHANGES

If exceptional circumstances should arise in which a after the submission to the bid and after closing date of submission of bids, there is change in the composition of the Bidder, either through substitution or omission of any member of the Bidder:

- The Response to RFP must notify PRASA in writing of the proposed changes supported by complete details of the material reasons for the changes, the parties impacted by the changes and the impact on the response to RFP.
- PRASA shall evaluate the reasons advanced by the Bidder for the requested changes to the Bidder structure and where PRASA is not satisfied that the reasons advanced are reasonable or material, refuse to accept the change and disqualify the response to RFP, or notify the Bidder in writing of its non-acceptance of the changes and require the Bidder to propose a suitable alternative to PRASA within 10 (TEN) days of its receipt of the decision of PRASA, upon receipt of which PRASA shall -
 - i. Evaluate the alternative proposed for suitability to PRASA, and where the alternative is accepted by PRASA, inform the Bidder in writing of such acceptance and PRASA shall reassess the response to RFP against the RFP requirements and criteria; or
 - ii. Where the alternative is not accepted by PRASA, inform the Bidder in writing of such non-acceptance as well as its disqualification from the RFP Process.
 - iii. Where PRASA is satisfied that the changes requested under (i) above are reasonable and material, the response to RFP, shall be allowed to effect the required changes and PRASA shall reassess the response to RFP against the RFP requirements and criteria.

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10.12 COSTS OF RESPONSE TO THE RFP SUBMISSION

All costs and expenses associated with or incurred by the Bidder in relation to any stage of the Project, shall be borne by the Bidder. PRASA shall not be liable for any such costs or expenses or any claim for reimbursement of such costs or expenses.

To avoid doubt, PRASA shall not be liable for any samples submitted by the Bidder in support of their Responses to RFP and reserves the right not to return to them such samples and to dispose of them at its discretion.

10.13 RESPONSE TO THE RFP WARRANTY

Bidders must provide a warranty as part of their Responses to RFP that their Responses to RFP are true and correct in all respects, that it does not contain a misrepresentation of any kind and that the taxes of all members of the Bidder company, consortium members and or subcontractors are in order and none of the members are undergoing corruption or any criminal-related investigations or have any past convictions for fraud or corruption.

11 CONDITIONS OF TENDER

General

- | | | |
|---|---|--|
| Actions | 1 | PRASA's <i>Representative</i> and each <i>tenderer</i> submitting a tender shall act as stated in these Conditions of Tender and in a manner which is fair, equitable, transparent, competitive and cost-effective. |
| Interpretation | 2 | Terms shown in <i>italics</i> vary for each tender. The details of each term for this tender are identified in the Request for Tender / Scope of work/ specification. Terms shown in capital initials are defined terms in the appropriate conditions of contract. |
| | 3 | Any additional or amended requirements in the Scope of work/ specification, and additional requirements given in the Schedules in the <i>tender returnables</i> are deemed to be part of these Conditions of Tender. |
| | 4 | The Conditions of Tender and the Scope of work/ specification shall form part of any contract arising from this invitation to tender. |
| Communication | 5 | Each communication between PRASA and a <i>tenderer</i> shall be to or from PRASA's <i>Representative</i> only, and in a form that can be read, copied and recorded. Communication shall be in the English language. PRASA takes no responsibility for non-receipt of communications from or by a <i>tenderer</i> . |
| PRASA's rights to accept or reject any tender | 6 | PRASA may accept or reject any variation, deviation, tender, or alternative tender, and may cancel the tender process and reject all tenders at any time prior to the formation of a contract. PRASA or PRASA's <i>Representative</i> will not accept or incur any liability to a <i>tenderer</i> for such cancellation and rejection, but will give reasons for the action. PRASA reserves the right to accept the whole or any part of any tender. |
| | 7 | After the cancellation of the tender process or the rejection of all tenders PRASA may abandon the proposed work and services, have it performed in any other manner, or re-issue a similar invitation to tender at any time. |

Tenderer's obligations

The *tenderer* shall comply with the following obligations when submitting a tender and shall:

- | | | |
|---|---|---|
| Eligibility | 1 | Submit a tender only if the <i>tenderer</i> complies with the criteria stated in the Scope of work/ specification. |
| Cost of tendering | 2 | Accept that PRASA will not compensate the <i>tenderer</i> for any costs incurred in the preparation and submission of a tender. |
| Check documents | 3 | Check the <i>tender documents</i> on receipt, including pages within them, and notify PRASA's <i>Representative</i> of any discrepancy or omissions in writing. |
| Copyright of documents | 4 | Use and copy the documents provided by PRASA only for the purpose of preparing and submitting a tender in response to this invitation. |
| Standardised specifications and other publications | 5 | Obtain, as necessary for submitting a tender, copies of the latest revision of standardised specifications and other publications, which are not attached but which are incorporated into the <i>tender documents</i> by reference. |
| Acknowledge receipt | 6 | Preferably complete the Receipt of invitation to submit a tender form attached to the Letter of Invitation and return it within five days of receipt of the invitation. |
| | 7 | Acknowledge receipt of Addenda / Tender Briefing Notes to the <i>tender documents</i> , which PRASA's <i>Representative</i> may issue, and if necessary apply for an extension to the <i>deadline for tender submission</i> , in order to take the Addenda into account. |
| Site visit and / or clarification meeting | 8 | Attend a site visit and/or clarification meeting at which <i>tenderers</i> may familiarise themselves with the proposed work, services or supply, location, etc. and raise questions, if provided for in the Scope of work/ specification. Details of the meeting are stated in the RFP document, <i>i-tender</i> website and CIDB website. |
| Seek clarification | 9 | Request clarification of the <i>tender documents</i> , if necessary, by notifying PRASA's <i>Representative</i> earlier than the <i>closing time for clarification of queries</i> . |

- | | | |
|---------------------------------|----|---|
| Insurance | 10 | Be informed of the risk that needs to be covered by insurance policy. The <i>tenderer</i> is advised to seek qualified advice regarding insurance. |
| Pricing the tender | 11 | Include in the rates, prices, and the tendered total of the prices (if any) all duties, taxes (except VAT), and other levies payable by the successful <i>tenderer</i> . Such duties, taxes and levies are those applicable 14 days prior to the <i>deadline for tender submission</i> . |
| | 12 | Show Value Added Tax (VAT) payable by PRASA separately as an addition to the tendered total of the prices. |
| | 13 | Provide rates and prices that are fixed for the duration of the contract and not subject to adjustment except as provided for in the <i>conditions of contract</i> . |
| | 14 | State the rates and Prices in South African Rand unless instructed otherwise as an additional condition in the Scope of work/ specification. The selected <i>conditions of contract</i> may provide for part payment in other currencies. |
| Alterations to documents | 15 | Not make any alterations or an addition to the tender documents, except to comply with instructions issued by PRASA's <i>Representative</i> or if necessary to correct errors made by the <i>tenderer</i> . All such alterations shall be initialled by all signatories to the tender. Corrections may not be made using correction fluid, correction tape or the like. |
| Alternative tenders | 16 | Submit alternative tenders only if a main tender, strictly in accordance with all the requirements of the <i>tender documents</i> is also submitted. The alternative tender is submitted with the main tender together with a schedule that compares the requirements of the <i>tender documents</i> with the alternative requirements the <i>tenderer</i> proposes. |
| | 17 | Accept that an alternative tender may be based only on the criteria stated in the Scope of work/ specification and as acceptable to PRASA. |
| Submitting a tender | 18 | Submit a tender for providing the whole of the works, services or supply identified in the Contract Data unless stated otherwise as an additional condition in the Scope of work/ specification. |
| NOTE: | 19 | Return the completed and signed <i>PRASA Tender Forms and SBD forms provided with the tender</i>. <u>Failure to submit all the required documentation will lead to disqualification</u> |

- 20 **Submit the tender as an original plus 1 copy and an electronic version which should be contained in Memory Cards clearly marked in the Bidders name as stated in the RFP and provide an English translation for documentation submitted in a language other than English. Tenders may not be written in pencil but must be completed in ink.**
- 21 Sign and initial the original and all copies of the tender where indicated. PRASA will hold the signatory duly authorised and liable on behalf of the *tenderer*.
- 22 Seal the original and each copy of the tender as separate packages marking the packages as "ORIGINAL" and "COPY". Each package shall state on the outside PRASA's address and invitation to tender number stated in the Scope of work/ specification, **as well as the tenderer's name and contact address**. Where the tender is based on a two envelop system tenderers should further indicate in the package whether the document is **envelope / box 1 or 2**.
- 23 Seal original and copies together in an outer package that states on the outside only PRASA's address and invitation to tender number as stated in the Scope of work/ specification. The outer package should be marked "CONFIDENTIAL"
- 24 Accept that PRASA will not assume any responsibility for the misplacement or premature opening of the tender if the outer package is not sealed and marked as stated.

Note:

PRASA prefers not to receive tenders by post, and takes no responsibility for delays in the postal system or in transit within or between PRASA offices.

PRASA prefers not to receive tenders by fax, PRASA takes no responsibility for difficulties in transmission caused by line or equipment faults.

Where tenders are sent via courier, PRASA takes no responsibility for tenders delivered to any other site than the tender office.

PRASA employees are not permitted to deposit a tender into the PRASA tender box on behalf of a tenderer, except those lodged by post or courier.

- | | | |
|--|----|--|
| Closing time | 25 | Ensure that PRASA has received the tender at the stated address with the Scope of work / specification no later than the <i>deadline for tender submission</i> . Proof of posting will not be taken by PRASA as proof of delivery. PRASA will not accept a tender submitted telephonically, by Fax, E-mail or by telegraph unless stated otherwise in the Scope of work/ specification. |
| | 26 | Accept that, if PRASA extends the <i>deadline for tender submission</i> for any reason, the requirements of these Conditions of Tender apply equally to the extended deadline. |
| Tender validity | 27 | Hold the tender(s) valid for acceptance by PRASA at any time within the <i>validity period</i> after the <i>deadline for tender submission</i> . |
| | 28 | Extend the <i>validity period</i> for a specified additional period if PRASA requests the <i>tenderer</i> to extend it. A <i>tenderer</i> agreeing to the request will not be required or permitted to modify a tender, except to the extent PRASA may allow for the effects of inflation over the additional period. |
| Clarification of tender after submission | 29 | Provide clarification of a tender in response to a request to do so from PRASA's <i>Representative</i> during the evaluation of tenders. This may include providing a breakdown of rates or Prices. No change in the total of the Prices or substance of the tender is sought, offered, or permitted except as required by PRASA's <i>Representative</i> to confirm the correction of arithmetical errors discovered in the evaluation of tenders. The total of the Prices stated by the <i>tenderer</i> as corrected by PRASA's <i>Representative</i> with the concurrence of the <i>tenderer</i> , shall be binding upon the <i>tenderer</i> |
| Submit bonds, policies etc. | 30 | If instructed by PRASA's <i>Representative</i> (before the formation of a contract), submit for PRASA's acceptance, the bonds, guarantees, policies and certificates of insurance required to be provided by the successful <i>tenderer</i> in terms of the <i>conditions of contract</i> . |
| | 31 | Undertake to check the final draft of the contract provided by PRASA's <i>Representative</i> , and sign the Form of Agreement all within the time required. |

32 Where an agent on behalf of a principal submits a tender, an authenticated copy of the authority to act as an agent should be submitted with the tender.

Fulfil BEE requirements

33 Comply with PRASA's requirements regarding BBBEE Suppliers.

PRASA'S UNDERTAKINGS

PRASA, and PRASA's *Representative*, shall:

Respond to clarification

1 Respond to a request for clarification received earlier than the *closing time for clarification of queries*. The response is notified to all *tenderers*.

Issue Addenda

2 If necessary, issue to each *tenderer* from time to time during the period from the date of the Letter of Invitation until the *closing time for clarification of queries*, Addenda that may amend, amplify, or add to the *tender documents*. If a *tenderer* applies for an extension to the *deadline for tender submission*, in order to take Addenda into account in preparing a tender, PRASA may grant such an extension and PRASA's *Representative* shall notify the extension to all *tenderers*.

Return late tenders

3 Return tenders received after the *deadline for tender submission* unopened to the *tenderer* submitting a late tender. Tenders will be deemed late if they are not in the designated tender box at the date and time stipulated as the deadline for tender submission.

Non-disclosure

4 Not disclose to *tenderers*, or to any other person not officially concerned with such processes, information relating to the evaluation and comparison of tenders and recommendations for the award of a contract.

Grounds for rejection

5 Consider rejecting a tender if there is any effort by a *tenderer* to influence the processing of tenders or contract award.

Disqualification

6 Instantly disqualify a *tenderer* (and his tender) if it is established that the *tenderer* offered an inducement to any person with a view to influencing the placing of a contract arising from this invitation to tender.

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| Test for responsiveness | 7 | Determine before detailed evaluation, whether each tender properly received <ul style="list-style-type: none">• meets the requirements of these Conditions of Tender,• has been properly signed, and• is responsive to the requirements of the <i>tender documents</i>. |
| | 8 | Judge a responsive tender as one which conforms to all the terms, conditions, and specifications of the <i>tender documents</i> without material deviation or qualification. A material deviation or qualification is one which, in PRASA 's opinion would <ul style="list-style-type: none">• detrimentally affect the scope, quality, or performance of the works, services or supply identified in the Contract Data,• change PRASA's or the <i>tenderer's</i> risks and responsibilities under the contract, or• affect the competitive position of other <i>tenderers</i> presenting responsive tenders, if it were to be rectified. |
| Non-responsive tenders | 10 | Reject a non-responsive tender, and not allow it to be subsequently made responsive by correction or withdrawal of the non-conforming deviation or reservation. |
| Arithmetical errors | 11 | Check responsive tenders for arithmetical errors, correcting them as follows: <ul style="list-style-type: none">• Where there is a discrepancy between the amounts in figures and in words, the amount in words shall govern.• If a bill of quantities applies and there is a discrepancy between the rate and the line item total, resulting from multiplying the rate by the quantity, the rate as quoted shall govern. Where there is an obviously gross misplacement of the decimal point in the rate, the line item total as quoted shall govern, and the rate will be corrected.• Where there is an error in the total of the Prices, either as a result of other corrections required by this checking process or in the <i>tenderer's</i> addition of prices, the total of the Prices, if any, will be corrected. |
| | 12 | Reject a tender if the <i>tenderer</i> does not accept the corrected total of the Prices (if any). |

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| Evaluating the tender | 13 | Evaluate responsive tenders in accordance with the procedure stated in the RFP / Scope of work/ specification. The evaluated tender price will be disclosed only to the relevant PRASA tender committee and will not be disclosed to <i>tenderers</i> or any other person. |
| Clarification of a tender | 14 | Obtain from a <i>tenderer</i> clarification of any matter in the tender which may not be clear or could give rise to ambiguity in a contract arising from this tender if the matter were not to be clarified. |
| Acceptance of tender | 15 | Notify PRASA's acceptance to the successful <i>tenderer</i> before the expiry of the <i>validity period</i> , or agreed additional period. Providing the notice of acceptance does not contain any qualifying statements, it will constitute the formation of a contract between PRASA and the successful <i>tenderer</i> . |
| Notice to unsuccessful tenderers | 16 | After the successful <i>tenderer</i> has acknowledged PRASA's notice of acceptance, notify other <i>tenderers</i> that their tenders have not been accepted, following PRASA's current procedures. |
| Prepare contract documents | 17 | Revise the contract documents issued by PRASA as part of the <i>tender documents</i> to take account of <ul style="list-style-type: none">• Addenda issued during the tender period,• inclusion of some of the <i>tender returnables</i>, and• other revisions agreed between PRASA and the successful <i>tenderer</i>, before the issue of PRASA's notice of acceptance (of the tender). |
| Issue final contract | 18 | Issue the final contract documents to the successful <i>tenderer</i> for acceptance within one week of the date of PRASA's notice of acceptance. |
| Sign Form of Agreement | 19 | Arrange for authorised signatories of both parties to complete and sign the original and one copy of the Form of Agreement within two weeks of the date of PRASA's notice of acceptance of the tender. If either party requires the signatories to initial every page of the contract documents, the signatories for the other party shall comply with the request. |
| Provide copies of the contracts | 20 | Provide to the successful <i>tenderer</i> the number of copies stated in the Scope of work/ specification of the signed copy of the contracts within three weeks of the date of PRASA's acceptance of the tender. |