

QUESTIONS AND ANSWERS BATCH 2

LOGICALIS

Item no	Section	Question	Answer
1	Compulsory site visit	Could we please kindly request that you share the attendance register from the compulsory site visit?	The compulsory site-visit attendance register cannot be shared, as it contains participants' personal information. Attendance records will be retained and verified by the relevant procurement authority.
2	1. Mandatory Administrative Requirements	Please provide the confirmation letter that our engineer attended the compulsory briefing session and signed the attendance register.	Attendance will be confirmed against the official attendance register signed during the compulsory briefing session. A separate confirmation letter will not be issued.
3	Section 2.1 – Scope of Work	Please provide detailed floor plans showing the exact location of: New data points Network cabinets Access Points Fibre routes Existing server rooms and risers	Detailed floor plans are not available. Bidders were expected to familiarise themselves with the site conditions during the compulsory site visit. Final locations will be confirmed with the Department during implementation.
4		Please provide the expected maximum cable length assumption per data	Bidders must allow for a maximum permanent-link cable length of 90 metres per data point, excluding patch cords.

RFB 3268-2026-Request for supply and installation of ICT network switches, access points and cabling solution for the Limpopo Department of Social Development

Item no	Section	Question	Answer
		point for pricing purposes	The complete channel must not exceed 100 metres.
5		Will migration and cutover activities take place during normal office working hours	Migration and cutover activities must be coordinated with the Department. Work that may interrupt operations must be performed after normal working hours or during an approved maintenance window.
6	Section 3. Requirements	Please clarify the required minimum switching capacity for the Core Switch. The RFB contains conflicting requirements: Section 3.6 specifies 2 Tbps minimum switching capacity. Annex B specifies ≥480 Gbps minimum switching capacity	The minimum switching capacity required for the core switch is 2 Tbps . This requirement takes precedence over the 480 Gbps reflected in Annexure B.
7		Please clarify the required minimum switching capacity for Access Switches as the RFB specifies: Section 3.7: ≥176 Gbps Annex B: ≥128 Gbps	The minimum switching capacity required for the access switches is 176 Gbps . This requirement takes precedence over the 128 Gbps reflected in Annexure B.

RFB 3268-2026-Request for supply and installation of ICT network switches, access points and cabling solution for the Limpopo Department of Social Development

Item no	Section	Question	Answer
8		For the WLAN is the Central platform requirement to be; on-Prem controller or a Cloud controller	An on-premises WLAN controller is required. All licences and components necessary to manage the proposed access points must be included.
9		Please provide the required optical transceiver specifications for: 124 SFP+ modules 24 SFP28 modules Multi or single mode SR/LR/ER and the distance required	The 124 SFP+ modules must be 10 Gbps SR multimode transceivers suitable for OM4 fibre. The 24 SFP28 modules must be 25 Gbps LR single-mode transceivers suitable for OS2 fibre. All modules must be compatible with the proposed switches.
10		For the Head Office inter-building fibre, will trenching, ducting and civil works be required	Trenching, ducting and associated civil works must be included where suitable existing routes are unavailable. Pricing must be based on the conditions observed during the compulsory site visit.
11	Installation and Support	Nationwide on-site OEM support, please clarify the support required, is this for hardware replacement only ? if not what else is required	This is a once-off installation with a five-year OEM warranty. The warranty must include hardware replacement, OEM technical support, fault diagnosis and applicable firmware or software updates.

RFB 3268-2026-Request for supply and installation of ICT network switches, access points and cabling solution for the Limpopo Department of Social Development

Item no	Section	Question	Answer
12		Is there a requirement for any monitoring or post sales support from the bidder?	A separate managed-service or monitoring SLA is not required. The bidder will remain responsible for installation, configuration, testing, commissioning, documentation, knowledge transfer and warranty-related support.