

RFI ADDENDUM NOTICE**RFI NO: RFI/TVL/2025/2****RFI TITLE: Request for Information for Omni-channel Contact Centre Solution**

The above-mentioned Request for Information was published on the 07th of April 2025.

Closing date was set for the 28th of April 2025 @ 12pm however to be changed to the 29th of April 2025.

SABC WOULD LIKE TO INFORM THE PUBLIC THAT THERE IS A BRIEFING SESSION ON TEAMS ON THE 23rd OF APRIL 2025 AT 10AM.

[Join the meeting now](#)

Meeting ID: 357 826 333 886

Passcode: jk2pN976

Please note that this is a Request For Information and not a Request For Proposal.

Queries can be sent to: tenderqueries@sabc.co.za

Yours faithfully



Nombulelo Ntozini
Demand management office

Date: 17/04/2025