



SECTION 5

NEC Term Services Contract QUALITY REQUIREMENTS- Category 3

A supplementation process to appoint one (1) service provider for the provision of HVAC Systems Maintenance Services required for Property Management Department on an “as and when” required basis in the Central East Cluster – KwaZulu Natal Operating Unit for a period not exceeding 31 January 2030.

ENQUIRY NUMBER	E2305DXKZNOU
TENDERER NAME	_____
TENDER CLOSING DATE :	13 February 2026 at 10h00

Supplier Quality Management: List of Tender Returnables Documents	Unique Identifier	240-12248652
	Revision	7
	Effective Date	 2022/01/26
	Specification	240-105658000
Category 3 : Quality Requirements	Deliverables to be evaluated indicator = 1	
SECTION A : Quality Management System Requirements ISO 9001		
(Option 1) Valid certification of Quality Management System by an ISO accredited body		
A.1 Product / Service Scoping on ISO 9001 certificate is defined and relevant		
Apply =1 0		
A.2 Certificate by Approved and Authorized certification authority		0
A.3 Certification Authority has Recognized International Accreditation		0
A.4 Validity (expiry date) of certificate		0
Section A Score Option 1		
Or		
A.1 QMS Manual or a document that defines and describes the QMS and its scope		1
A.2 Quality Policy Approved by top management.		1
A.3 Quality Objectives Approved by top management.		1
A.4 Control of documented information (i.e. document and record control)		1
A.5 Documented information for Control of nonconforming outputs		1
A.6 Documented information for Nonconformity and Corrective action		1
A.7 Documented information for Internal audit		1
Section A Score Option 2		

PLEASE REFER TO DOCUMENTS IN THIS
FOLDER – PART 5