

	Invitation to Tender/ Request for Proposal	Document Identifier	240-114238630	Rev	27
		Effective Date	30 October 2025		
		Review Date	October 2030		



NEC 3 Term Services Contract

PART 5 – QUALITY REQUIREMENTS

The removal of Illegal Connections in the Central East Cluster - KZN Operating Unit on an 'as and when required' basis for a period of 36 months.

ENQUIRY NUMBER : E3314DXKZNOUR

TENDERER NAME : _____

TENDER CLOSING DATE 18 September at 10h00

Controlled Disclosure

Anonymously report fraud, corruption at 0800 11 2722/ forensic@eskom.co.za

When downloaded from the document management system, this document is uncontrolled and the responsibility rests with the user to ensure it is in line with the authorized version on the system.

No part of this document may be reproduced in any manner or form by third parties without the written consent of Eskom Holdings SOC Ltd. © copyright Eskom Holdings SOC Ltd. Reg No 2002/015527/30

	Invitation to Tender/ Request for Proposal	Document Identifier	240-114238630	Rev	27
		Effective Date	30 October 2025		
		Review Date	October 2030		

Supplier Quality Management: List of Tender Returnables Documents 	Unique Identifier	240-12248652
	Revision	7
	Effective Date	2022/01/26
	Specification	240-105658000
Category 3 : Quality Requirements	Deliverables to be evaluated indicator = 1 Quality Management System Requirements	
Objective evidence of documented QMS that is not certified but complies with ISO 9001		Apply =1
A.1 QMS Manual or a document that defines and describes the QMS and its scope		1
A.2 Quality Policy Approved by top management.		1
A.4 Control of documented information (i.e. document and record control) Clause 7.5 of ISO 9001:2015		1
A.6 Documented information for Nonconformity and Corrective action Clause 10.2 of ISO 9001:2015		1
A.7 Documented information for Internal audit Clause 9.2 of ISO 9001:2015		1
Section A Score Option 2		5
SECTION B : Evidence of QMS in operation (Tender Quality Requirements -Ref 240-105658000)		
B.1 Documented information for defined roles, responsibilities and authorities - Organization chart and Responsibility matrix (must include but not limited to quality management function/role) (Clause 5.3 of ISO 9001:2015)		1
B.2 Documented information for Control of Externally Provided Processes, Products and Services - Must include criteria for evaluation, selection, monitoring of performance, and re-evaluation of external providers (Clause 8.4 of ISO 9001:2015)		1
Section B Score		2
SECTION C: Contract Quality Plan Requirements (Ref 240-105658000 and 240-109253698). Draft Contract Quality Plan specific to the scope of work as described in the tender documents (Ref ISO 10005)		
NB! Draft Contract/Project Quality Plan has important QA deliverables		Apply (Yes=1) 1
Section C Score		1
SECTION D: Quality Control Plan Requirements (Ref 240-105658000 or 240-109253302) QCP /Checklist/ ITP (Quality Control Plans) as per Scope of Works (Ref ISO 10005)		
		Apply = 1
NB! Draft/ Example of an Inspection and Test Plan (ITP) or Quality Control Plan (QCP) on similar and/ or previous work done		1
Section D Score		1
SECTION E: User defined additional Requirements & miscellaneous (Ref 240-105658000) Customer specific requirements & other standards and required can be listed and evaluated here		
E.1 Form A is completed and signed.		Apply (Yes=1) 1
Section E Score		1

Controlled Disclosure

Anonymously report fraud, corruption at 0800 11 2722/ forensic@eskom.co.za

When downloaded from the document management system, this document is uncontrolled and the responsibility rests with the user to ensure it is in line with the authorized version on the system.

No part of this document may be reproduced in any manner or form by third parties without the written consent of Eskom Holdings SOC Ltd. © copyright Eskom Holdings SOC Ltd. Reg No 2002/015527/30