

UMALUSI (25-26) T0003 - APPOINTMENT OF A SERVICE PROVIDER FOR THE PROVISION OF CERTIFICATE BACKGROUND PAPER TO UMALUSI FOR A PERIOD OF 60 MONTHS FROM THE 1 APRIL 2027 UNTIL 31 MARCH 2032

Date: 10 April 2026

Time: 10h00 – 11h00

Venue: Online - Microsoft Teams

NUMBER	QUESTIONS	ANSWERS
1.	My question is around the duration of this tender. On the first page, it shows 60 months, but on the description of the bid, it is talking about 36 months.	The 36 months was an error and it will be corrected to 60 months.
2.	The question relate to the format in which documentation must be submitted, does this mean you require a separate document for each sections as a response?	We need all documents in one file.
3.	On page 4 under Bid timetable, it states that the closing date is 28 April which is different to the closing date on page 1 of the tender document. Please clarify.	The correct closing date is 24 April as stipulated on the first page of tender document. The closing date on page 5 under Bid timetable was an error and it will be corrected.
4.	Is it possible for Council to specify what/which specific type/s of ink/s it may require for the printing of the certificate background? We ask this in the light of varying costs for the different types of inks used in embedding security features.	There is no need to specify the type of ink as the printing is done by SITA. What is important is that the security features must be embedded in the background paper, and be invisible to the naked eye.

5.	On page 17 of the bid document reference is made to an 'Appendix A'. It would appear however that such a numbered or labelled section is not contained in the document. Are you able to clarify this matter?	A reference to Appendix A was an error and an Erratum notice was issued to this effect.
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