



CAPE TOWN STADIUM (RF) SOC LIMITED

TENDER NO: CTS T002/2025/26

**PROVISION OF SAFETY, SECURITY AND EVENT SUPPORT
SERVICES TO THE CAPE TOWN STADIUM**

Agenda

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- Introduction and Background
- Tender Evaluation Process
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Introduction and Background

Introduction:

The Cape Town Stadium RF (SOC) Limited (“CTS”) requires a suitably qualified and experienced service provider to provide comprehensive safety and security services for the stadium and its associated facilities. The appointed contractor will ensure that systems, equipment, and infrastructure remain functional, compliant with applicable legislation, and aligned with industry best practices.

Background:

CTS is the Municipal Entity responsible for the operations of the DHL Stadium. Part of the responsibility of CTS is the commercialization of the Stadium. As part of this initiative, CTS has put in place a commercial framework for the delivery of services at the Stadium.

The intention of this tender is to appoint one (1) successful contractor to render security services to CTS and event security services to its clients, as well as one alternative contractor.

Work will always be offered to the successful contractor and only if that contractor refuses, or, in the opinion and motivation of CTS is unable to perform, will the work be offered to the alternative contractor

Tender Evaluation Process

All offers will be evaluated in terms of the Conditions of Tender and the CTS SCM Policy.

The evaluation steps are as follows:

- SCM Compliance evaluation (i.e. verifying of all declarations, returnable schedules, CSD registration, eligibility criteria, tax matters, etc.)
- Functionality evaluation
- Compliance to tender specifications and technical requirements
- Verification of pricing and evaluation of PPPFA Points (i.e. 80/20 or 90/10)
- Negotiations with preferred bidder (if necessary)

SCM Compliance Evaluation

Bidders are requested to read through the Tender Conditions carefully to ensure the bid document is correctly completed:

- All declarations and returnable schedules must be completed and submitted
- All supporting documentation is to be provided with the bid

SCM will review and perform a verification against the declaration and documentation provided, including the verification of Tender Defaulters and Restricted Suppliers.

Mandatory SCM Compliance documentation include:

- Proof of registration on the National Treasury CSD
- Tax verification Pin/Certificate
- Company registration documentation and number
- Copy of Partnership/Joint Venture agreement (where applicable)
- Fully completed pricing schedule and Form of Offer
- Valid documentation associated with Preference Points claimed

Evaluation Criteria	Maximum Points
Static Security (On-site daily security services)	
Experience & Track Record	
Demonstrated experience in contracts of Static Security of a similar nature, with a minimum contract period of 12 consecutive months and a minimum value of R 6 Million per annum. The contract must cover the services specified in Section 2 and 3 of the specifications.	30
Staffing Capacity	
Years experience of the Contracts Manager	5
Years experience of the Safety Officer	5
Client References	
Quality and relevance of reference letters (within the last 5 years). <i>Note: Bidders may only submit 1 reference letter per contract. Only reference letters for contracts for the provision of the required services, for a continuous period of not less than 12 consecutive months will be accepted.</i>	5
Event Security	
Experience & Track Record	
The number of events, serviced by the provider, where spectator attendance was below 10,000 pax	3
The number of events, serviced by the provider, where spectator attendance was more than 10 000 but less than 20 000 pax.	3
The number of events, serviced by the provider, where spectator attendance was more than 20 000 pax.	9
NOTE: For the purpose of scoring, a bidder that provides evidence of successfully hosting an event for over 20,000 spectators will automatically be awarded points for the smaller event categories (10,000 to 20,000 spectators and less than 10,000 spectators).	
Large Scale Event Deployment Experience	
Services rendered as the primary contractor at an event where the bidder's own deployment was a minimum of 500 guards.	30
Client References	
Quality and relevance of reference letters (within the last 5 years). <i>Note: Bidders may only submit 1 reference letter per contract. Only reference letters for contracts for the provision of the required services, for a continuous period of not less than 12 consecutive months will be accepted.</i>	5
General	
Equipment & supporting structure	
Availability of an electronic incident tracking and monitoring system that records logged events or customer calls, turnaround time, status, and trends.	5
Organizational structure to be applied to this contract.	
Total	100

Functionality Evaluation

The following criteria will be used to evaluate your submission:

- The minimum qualifying score for functionality is **65** out of a maximum of **100** points.

Technical Requirements

The following criteria must be adhered to and the necessary evidence submitted with the bid:

Technical / Eligibility Requirements:

1.

PSIRA accreditation.

The bidder is to prove that they (i.e. the company) are registered and in compliance with the Private Security Industry Regulatory Authority (PSIRA).

2. CV's and confirmation of the following the necessary qualifications and accreditation for:

i. Contract Security Manager – PSIRA Certification/registration at Grade A

ii. Safety Officer - NQF Level 6 qualification recognised by SAQA in Safety Management, Environmental Health, Occupational Health & Safety or a related field. Certification in SAMTRAC or NEBOSH at the same level will also be accepted.

iii. Control Room Manager – PSIRA Certification/registration at Grade A

iv. Shift Manager – PSIRA Certification/registration at Grade A

Tender Specifications

The successful contractor must cater for the CTS, including all its tiers, covering approximately 172 500m, which is designed to seat approximately 57 000 people, including a possible 12 000 standing on the pitch, to increase the capacity to approximately 67 000 people. Included in the stadium surface area are, but not limited to, 1170 parking bays, various plant and equipment rooms, storage areas, lounges and suites.

- Day to Day static guarding / Access and Egress Control
- Crowd Management and Control
- Control Room operations
- Parking Control and road closures
- Risk Assessment Services: (to cover Security Management, Fire Safety, Occupational Health and Safety and Emergency Management)
- Fire Team Services
- Occupational Health & Safety Representative Services (Full-Time basis for duration of contract)
- Event Security Deployment and Management
- Investigation Services
- Polygraph Services

Compliance to scope of work/specifications

The event day security staff compliment will vary as required; to be in line with the risk level assessment of the specific event by the committee tasked with this issue.

- Low capacity of up to 7 500 spectators - average deployment of 220 guards including management;
- Medium capacity of between 7 500 and 30 000 spectators - average deployment of 450 guards including management.
- High capacity of more than 30 001- average deployment of 750 guards including management.

The event day security staff compliment will vary as required; to be in line with the risk level assessment of the specific event by the committee tasked with this issue.

The historical deployment at sporting events held at the stadium are as follows:

Compliance to scope of work/specifications/ Continued

Duties and responsibilities of key roles:

- **Safety Officer**
- **Contract Security Manager**
- **Shift Manager**
- **Control Room Manager**
- **Security Officer - Supervisor**
- **Security Officer**
- **Investigation Services**
- **Control Room Operators**

It is incumbent on the contractor to furnish all labour, uniforms (including protective clothing), badges and identity cards, relevant to service rendered, as well as equipment, materials, supplies and supervision in order to perform the required service to CTS in an efficient and satisfactory manner and according to site instructions. Bidders are to submit sufficient proof that they have experience in managing and delivering fully comprehensive security services to major stadiums or venues in South Africa.

Pricing Schedule

- All prices shall be tendered in accordance with the units specified in the Pricing Schedule.
- The CTS intends to appoint one (1) main/winning Service Provider and one (1) alternative.
- The rights fee to be paid on an annual basis on the anniversary date. Year two (2) and three (3) will be subject to adjustment in accordance with Schedule 8.
- The event fee payable to Cape Town Stadium will stay at 15% per invoice (for events attended) for the duration of the contract.
- Bidders are hereby informed that the rates tendered will be applied/multiplied against quantises pre-determined by the evaluation committee (referred to as the “evaluation basket”). The total price of the evaluation basket will be used to compare and evaluate the offers in terms of the 80/20 or 90/10 (whichever is applicable) price and preference scoring criteria.
- A price must be entered against all items as per the section in the Price Schedule. **An item against which no rate is entered (i.e. the line item is left blank or scratched through) may be interpreted as no offering having been submitted and will deem the entire offer for the section as non-responsive.**

Preference Schedule

The preference points system applicable to this tender is:

- 80/20 or 90/10 – with 20/10 points allocated in terms of preference.

Preference system applied to this tender:

	POINTS
PRICE	80 / 90
SPECIFIC GOALS	
Points for Race	5 / 2.5
Points for Gender	5 / 2.5
Points for Social-Economic	10 / 5
Total points for PRICE and SPECIFIC GOALS	100

NB: Bidder are to provide the necessary supporting documents which align to their preference claims.



All questions to be directed to:

Nicole Gaffoor

nicoleblanche.gaffoor@capetown.gov.za

021-417-0161

Closing Date: WEDNESDAY, 12 NOVEMBER 2025

Closing Time: 12H00

Tender Box Number: 1

THANK YOU

