05 September 2025

Ref No: 055/2025/PF&T/SOFTWARE/RFI

REQUEST FOR INFORMATION FOR A SOLUTION TO ENABLE TCTA TO AUTOMATE THE MONITORING, TRACKING, AND REPORTING OF COVENANT COMPLIANCE REQUIREMENTS

CLARIFICATION NO 1

Herewith please find clarification No. 1, which forms an integral part of the RFI mentioned above.

PLEASE ACKNOWLEDGE RECEIPT OF THIS CLARIFICATION AS FOLLOWS:

1. Complete the section below and, **without delay**, email a copy of this page to TCTA, email address tenders02@tcta.co.za, for the attention of the Receiving Officer to confirm that you have received this clarification.

Regards

Azwi Nelwamondo
SENIOR MANAGER: SUPPLY CHAIN MANAGEMENT

I/We herewith acknowledge receipt of CLARIFICATION NO 1 for RFI NO. 055/2025/PF&T/SOFTWARE/RFI.

SIGNATURE: .... DATE: ....

ON BEHALF OF: ……………………………………………………………………………………….

Question 1

How many users are the intended solutions going to service? We need this for pricing estimates.

Response

10 user licenses

Question 2

Do you have Microsoft SharePoint available within your environment and are you willing to use this as a document repository?

Response

Yes, we have Microsoft SharePoint and are willing to use it for a document repository.

Question 3

Please confirm how many user licenses should be costed upfront in our proposal.

Response

10 user licenses

Question 4

Kindly advise on the expected growth trajectory of user numbers over the contract period.

Response

None

Question 5

Please confirm whether all system data is required to be stored within an SA-based cloud.

Response

Yes, all system data is required to be stored within an SA-based cloud.

Question 6

Could you specify the extent of data migration expected from legacy systems, if any?

Response

Data from Compliance Risk Management Plans (CRMPs), loan facility agreements, and other agreements. They are mostly PDFs currently, with a size of approximately 177MB.

Question 7

Should costs for data cleansing and transformation also be included in the proposal?

Response

Yes.

Question 8

Please provide clarity on the expected project implementation timeline.

Response

The expected project implementation timeline is to go live by the end of September 2026.

Question 9

Should the solution be rolled out in a phased approach, or is a single go-live date envisaged?

Response

A single go-live date is envisaged.