TENDER DOCUMENT GOODS AND SERVICES



SUPPLY CHAIN MANAGEMENT

Version: 8 Page 1 of 66

SCM - 542

Approved by Branch Manager: 03/04/2020

TENDER NO: 158S/2022/23

TENDER DESCRIPTION: APPOINTMENT OF A SERVICE PROVIDER TO PROVIDE ELECTRONIC COURSES AND END USER TRAINING FOR THE CITY OF CAPE TOWN'S HR AND OTHER

BUSINESS SYSTEMS ROLLOUT

CONTRACT PERIOD: THE COMMENCEMENT DATE OF THE CONTRACT UNTIL 30 JUNE 2026

VOLUME 1: TENDERING PROCEDURES

CLOSING DATE: 04 November 2022

CLOSING TIME: 10:00 a.m.

TENDER BOX

117

NUMBER:

TENDER FEE: R 200 Non-refundable tender fee payable to City of

Cape Town (CCT) for a hard copy of the tender document. This fee is not applicable to website downloads of the

tender document.

| | TENDERER |
|--|----------|
| NAME of Company/Close Corporation or Partnership / Joint Venture/ Consortium or Sole Proprietor /Individual | |
| TRADING AS (if different from above) | |

| NATURE OF TENDER OFFER (please indicate below) | | |
|--|--|--|
| Main Offer (see clause 2.2.11.1) | | |
| Alternative Offer (see clause 2.2.11.1) | | |

| T | TENDER SERIAL NO.: | |
|---|------------------------------|--|
| | SIGNATURES OF CITY OFFICIALS | |
| | AT TENDER OPENING | |
| 1 | 1 | |
| 2 | 2 | |
| 3 | | |

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VOLUME 1: THE TENDER (1) GENERAL TENDER INFORMATION

TENDER ADVERTISED : 30 September 2022

SITE VISIT/CLARIFICATION MEETING : Friday 14th October 2022 at 10h00 a.m.

(Not Compulsory, But Strongly Recommended)

VENUE FOR SITE VISIT/CLARIFICATION

MEETING : Skype For Business

:

https://meet.capetown.gov.za/keikenametsi.nta

ba/7S7S743T

TENDER BOX & ADDRESS : Tender Box as per front cover at the Tender

&Quotation Boxes Office, 2nd Floor (Concourse Level), Civic Centre, 12 Hertzog Boulevard, Cape

Town.

The Tender Document (which includes the Form of Offer and Acceptance) completed in all respects, plus any additional supporting documents required, must be submitted in a sealed envelope with the name and address of the tenderer, endorsement "TENDER NO. 158S/2022/23: SUPPLY AND DELIVERY OF ELECTRONIC COURSES AND END USER TRAINING FOR THE CITY OF CAPE TOWN'S HR AND OTHER BUSINESS SYSTEMS ROLLOUT the tender box No. and the closing date indicated on the envelope. The sealed envelope must be inserted into the appropriate official tender box before closing time.

If the tender offer is too large to fit into the abovementioned box or the box is full, please enquire at the public counter (Tender Distribution Office) for alternative instructions. It remains the tenderer's responsibility to ensure that the tender is placed in either the original box or as alternatively

instructed.

CCT TENDER REPRESENTATIVES Name: Lipolelo Maluleka

Email: Lipolelo.maluleka@capetown.gov.za

Name: Nozipho Gwadiso

Email: Nozipho.Gwadiso@capetown.gov.za

TENDERERS MUST NOTE THAT WHEREVER THIS DOCUMENT REFERS
TO ANY PARTICULAR TRADE MARK, NAME, PATENT, DESIGN, TYPE,
SPECIFIC ORIGIN OR PRODUCER, SUCH REFERENCE SHALL BE
DEEMED TO BE ACCOMPANIED BY THE WORDS 'OR EQUIVALENT"

(2) CONDITIONS OF TENDER

2.1 General

2.1.1 Actions

2.1.1.1 The City of Cape Town (CCT) and each tenderer submitting a tender offer shall comply with these Conditions of Tender. In their dealings with each other, they shall discharge their duties and obligations as set out in these Conditions of Tender, timeously and with integrity, and behave equitably, honestly and transparently, comply with all legal obligations.

The parties agree that this tender, its evaluation and acceptance and any resulting contract shall also be subject to the Employer's Supply Chain Management Policy ('SCM Policy') that was applicable on the date the bid was advertised, save that if the Employer adopts a new SCM Policy which contemplates that any clause therein would apply to the contract emanating from this tender, such clause shall also be applicable to that contract. Please refer to this document contained on the Employer's website.

Abuse of the supply chain management system is not permitted and may result in the tender being rejected, cancellation of the contract, restriction of the supplier, and/or the exercise by the City of any other remedies available to it as described in the SCM Policy.

- **2.1.1.2** The CCT, the tenderer and their agents and employees involved in the tender process shall avoid conflicts of interest and where a conflict of interest is perceived or known, declare any such conflict of interest, indicating the nature of such conflict. Tenderers shall declare any potential conflict of interest in their tender submissions. Employees, agents and advisors of the CCT shall declare any conflict of interest to the CCT at the start of any deliberations relating to the procurement process or as soon as they become aware of such conflict, and abstain from any decisions where such conflict exists or recuse themselves from the procurement process, as appropriate.
- **2.1.1.3** The CCT shall not seek, and a tenderer shall not submit a tender, without having a firm intention and capacity to proceed with the contract.

2.1.2 Interpretation

- **2.1.2.1** The additional requirements contained in the returnable documents are part of these Conditions of Tender.
- **2.1.2.2** These Conditions of Tender and returnable schedules which are required for tender evaluation purposes, shall form part of the contract arising from the invitation to tender.

2.1.3 Communication during tender process

Verbal or any other form of communication, from the CCT, its employees, agents or advisors during site visits/clarification meetings or at any other time prior to the award of the Contract, will not be regarded as binding on the CCT, <u>unless communicated by the CCT in writing to suppliers by its Director: Supply Chain Management or his nominee</u>.

2.1.4 The CCT's right to accept or reject any tender offer

- **2.1.4.1** The CCT may accept or reject any tender offer and may cancel the tender process or reject all tender offers at any time before the formation of a contract. The CCT may, prior to the award of the tender, cancel a tender if:
 - (a) due to changed circumstances, there is no longer a need for the services, works or goods requested; or
 - (b) funds are no longer available to cover the total envisaged expenditure; or
 - (c) no acceptable tenders are received;
 - (d) there is a material irregularity in the tender process; or
 - (e) the parties are unable to negotiate market related pricing.

The CCT shall not accept or incur any liability to a tenderer for such cancellation or rejection, but will give written reasons for such action upon receiving a written request to do so.

2.1.5 Procurement procedures

2.1.5.1 General

Unless otherwise stated in the tender conditions, a contract will be concluded with the tenderer who scores the highest number of tender adjudication points.

The CCT intends to appoint a main (high scoring) tenderer and an alternative for the allocation of work. If insufficient responsive bids are received, the CCT reserves the right not to appoint a tenderer at all.

The Alternative Service Provider will only be appointed if the Main Service Provider defaults during the contract.

The contract period shall be for a period of **three years** from the commencement date of the contract until 30 June 2026.

2.1.5.2 Proposal procedure using the two stage-system

A two-stage system will not be followed.

2.1.5.3 Nomination of Alternative Bidder

Alternative Bidder means a bidder, identified at the time of awarding a bid, that will be considered for award should the contract be terminated for any reason whatsoever. In the event that a contract is terminated during the execution thereof, the CCT may consider the award of the contract, or non-award, to the alternative bidder in terms of the procedures included its SCM Policy.

2.1.6 Objections, complaints, queries and disputes/ Appeals in terms of Section 62 of the Systems Act/ Access to court

2.1.6.1 Disputes, objections, complaints and queries

In terms of Regulations 49 and 50 of the Local Government: Municipal Finance Management Act, 56 of 2003 Municipal Supply Chain Management Regulations (Board Notice 868 of 2005):

a) Persons aggrieved by decisions or actions taken by the City of Cape Town in the implementation of its supply chain management system, may lodge within 14 days of the decision or action, a written objection or complaint or query or dispute against the decision or action.

2.1.6.2 Appeals

- a) In terms of Section 62 of the Local Government: Municipal Systems Act, 32 of 2000 a person whose rights are affected by a decision taken by the City, may appeal against that decision by giving written notice of the appeal and reasons to the City Manager within 21 days of the date of the notification of the decision.
- b) An appeal must contain the following:
 - i. Must be in writing
 - ii. It must set out the reasons for the appeal
 - iii. It must state in which way the Appellant's rights were affected by the decision;
 - iv. It must state the remedy sought; and
 - v. It must be accompanied with a copy of the notification advising the person of the decision
- c) The relevant City appeal authority must consider the consider the appeal and **may confirm**, **vary or revoke** the decision that has been appealed, but no such revocation of a decision may detract from any rights that may have accrued as a result of the decision.

2.1.6.3 Right to approach the courts and rights in terms of Promotion of Administrative Justice Act, 3 of 2000 and Promotion of Access to Information Act. 2 of 2000

The sub- clauses above do not influence any affected person's rights to approach the High Court at any time or its rights in terms of the Promotion of Administrative Justice Act (PAJA) and Promotion of Access to Information Act (PAIA).

2.1.6.4 All requests referring to sub clauses 2.1.6.1 and 2.1.6.2 must be submitted in writing to:

The City Manager - C/o the Manager: Legal Compliance Unit, Legal Services Department,

Corporate Services Directorate

Via hand delivery at: 20th Floor, Tower Block, 12 Hertzog Boulevard, Cape Town 8001

Via post at: Private Bag X918, Cape Town, 8000

Via fax at: 021 400 5963 or 021 400 5830

Via email at: MSA. Appeals@capetown.gov.za

2.1.6.5 All requests referring to clause 2.1.6.3 ns must be submitted in writing to:

The City Manager - C/o the Manager: Access to Information Unit, Corporate Services Directorate

Via hand delivery at: 20th Floor, Tower Block, 12 Hertzog Boulevard, Cape Town 8001

Via post at: Private Bag X918, Cape Town, 8000

Via fax at: 086 202 9982

Via email at: Access2info.Act@capetown.gov.za

2.1.7 City of Cape Town Supplier Database Registration

Tenderers are required to be registered on the CCT Supplier Database as a service provider. Tenderers must register as such upon being requested to do so in writing and within the period contained in such a request, failing which no orders can be raised or payments processed from the resulting contract. In the case of Joint Venture partnerships this requirement will apply individually to each party of the Joint Venture.

Tenderers who wish to register on the City of Cape Town's Supplier Database may collect registration forms from the Supplier Management Unit located within the Supplier Management / Registration Office, 2nd Floor (Concourse Level), Civic Centre, 12 Hertzog Boulevard, Cape Town (Tel 021 400 9242/3/4/5). Registration forms and related information are also available on the City of Cape Town's website www.capetown.gov.za (follow the Supply Chain Management link to Supplier registration).

It is each tenderer's responsibility to keep all the information on the CCT Supplier Database updated.

2.1.8 National Treasury Web Based Central Supplier Database (CSD) Registration

Tenderers are required to be registered on the National Treasury Web Based Central Supplier Database (CSD) as a service provider. Tenderers must register as such upon being requested to do so in writing and within the period contained in such a request, failing which no orders can be raised or payments processed from the resulting contract. In the case of Joint Venture partnerships this requirement will apply individually to each party of the Joint Venture.

Tenderers who wish to register on the National Treasury Web Based Central Supplier Database (CSD) may do so via the web address https://secure.csd.gov.za.

It is each tenderer's responsibility to keep all the information on the National Treasury Web Based Central Supplier Database (CSD) updated.

2.2 Tenderer's obligations

2.2.1 Eligibility Criteria

2.2.1.1 Tenderers are obligated to submit a tender offer that complies in all aspects to the conditions as detailed in this tender document. Only those tenders that comply in all aspects with the tender conditions, specifications, pricing instructions and contract conditions will be declared to be responsive.

2.2.1.1.1 Submit a tender offer

Only those tender submissions from which it can be established that a clear, irrevocable and unambiguous offer has been made to CCT, by whom the offer has been made and what the offer constitutes, will be declared responsive.

2.2.1.1.2 Compliance with requirements of CCT SCM Policy and procedures

Only those tenders that are compliant with the requirements below will be declared responsive:

- a) A completed **Details of Tenderer** to be provided (applicable schedule to be completed);
- b) A completed **Certificate of Authority for Partnerships/ Joint Ventures/ Consortiums** to be provided authorising the tender to be made and the signatory to sign the tender on the partnership /joint venture/consortium's (applicable schedule to be completed);
- c) A copy of the partnership / joint venture / consortium agreement to be provided.
- d) A completed **Declaration of Interest State Employees** to be provided and which does not indicate any non-compliance with the legal requirements relating to state employees (applicable schedule to be completed);
- e) A completed **Declaration Conflict of Interest and Declaration of Bidders' past Supply Chain Management Practices** to be provided and which does not indicate any conflict or past practises that renders the tender non-responsive based on the conditions contained thereon (applicable schedules to be completed);
- f) A completed Certificate of Independent Bid Determination to be provided and which does not indicate any non-compliance with the requirements of the schedule (applicable schedule to be completed);
- g) The tenderer (including any of its directors or members), has not been restricted in terms of abuse of the Supply Chain Management Policy,
- h) The tenderer's tax matters with SARS are in order, or the tenderer is a foreign supplier that is not required to be registered for tax compliance with SARS;
- i) The tenderer is not an advisor or consultant contracted with the CCT whose prior or current obligations creates any conflict of interest or unfair advantage,
- j) The tenderer is not a person, advisor, corporate entity or a director of such corporate entity, involved with the bid specification committee;
- k) A completed Authorisation for the Deduction of Outstanding Amounts Owed to the City of Cape Town to be provided and which does not indicate any details that renders the tender nonresponsive based on the conditions contained thereon (applicable schedules to be completed);
- The tenderer (including any of its directors or members), has not been found guilty of contravening the Competition Act 89 of 1998, as amended from time to time;
- m) The tenderer (including any of its directors or members), has not been found guilty on any other basis listed in the Supply Chain Management Policy.

2.2.1.1.3 Mandatory/Additional Requirements

Tenderer must be accredited with **any two (2) of the following** SETA or relevant Education and Training Quality Assurers (ETQA).

Valid Proof of accreditation to be attached

- MICT SETA Accreditation
- Services SETA Accreditation
- Local Government SETA Accreditation
- ETDP (Education) SETA

The Tenderers to note that valid proof of SETA accreditation must be submitted with the tender submission at date of tender closing. Failure to comply will render the tenderer submission non-responsive.

2.2.1.1.4 Compulsory Clarification meeting

Not Applicable

Tenderers will be invited to attend a **NON-COMPULSORY** clarification meeting at which they may familiarise themselves with aspects of the proposed work, services or supply and pose questions.

Details of the meeting(s) are stated in the General Tender Information.

2.2.1.1.5 Minimum score for functionality

Only those tenders submitted by tenderers who achieve the minimum score for functionality of 70 out of 100 as stated below will be declared responsive.

The description of the functionality criteria and the maximum possible score for each is shown in the table below. The score achieved for functionality will be the sum of the scores achieved, in the evaluation process, for the individual criteria.

The evaluation criteria refers to typical projects. A typical project includes training end users of large organisations (1000 or more end users) on Human Resource (HR) or Human Capital Management (HCM) information system solution training courses. It also includes the development of electronic training course material for such training courses using SCORM compliant authoring tools. Examples of courses include SAP Employee Self Service (ESS), SAP Manager Self Service (MSS), SAP Individual Performance Management (IPM), SAP Learning Solution (LSO), and also electronic courses on general policies and processes.

| Evaluation Criteria | Applicable values/ points | Weight |
|---|---------------------------|--------|
| 1 How many information systems end user training projects has your organisation managed in the last 10 years? | | |
| Schedule 15A to be completed | | |
| 0 information systems end user training projects completed | 0 | |
| 1-3 information systems end user training projects completed | 2 | |
| (4-6) information systems end user training projects completed | 4 | 10 |
| (7-10) information systems end user training projects completed | 6 | |
| More than 10 information systems end user training projects completed | 10 | |
| 2 How many years of experience does your organisation have of delivering information systems end-user training projects | | |
| Schedule 15B to be completed | | |
| 0 years of experience delivering information systems end-user training projects | 0 | |
| 1 to 2 years' experience delivering information systems end-user training projects | 2 | |
| 3 to 4 years' experience delivering information systems end-user training projects | 7 | 14 |
| More than 5 years' experience delivering information systems end- user training projects | 14 | |

| 3 How many years does your organisation have of developing electronic courses (e-learning) | | |
|--|----|----|
| Schedule 15C to be completed | | |
| 0 years' experience developing electronic courses (e-learning) | 0 | |
| 1 to 2 years' experience developing electronic courses (e-learning) | 2 | 14 |
| 3 to 4 years' experience developing electronic courses (e-learning) | 7 | 14 |
| 5 years or more experience developing electronic courses (e-learning) | 14 | |
| 4 Experience of key personnel | | |
| 4.1 Project Manager Number of years of project management experience intraining course delivery for organisations Schedule 15D to be completed | | |
| O years' experience of project managing training course delivery for organisations | 0 | |
| 2 years' experience of project managing training course delivery for organisations | 2 | |
| 3-4 years' experience of project managing training course delivery for organisations | 4 | 5 |
| 5 years or more experience of project managing training course delivery for organisations | 5 | |
| 4.2 Project Administrator Number of years project administration experience in training course administration using SAP Learning Solution (LSO) to administer training projects Schedule 15E to be completed | | |
| 0 years' experience using SAP Learning Solution (LSO) to administer training projects | 0 | |
| 1-2 years' experience using SAP Learning Solution (LSO) to administer training projects | 2 | 5 |
| 3-4 years' experience using SAP Learning Solution (LSO) to administer training projects | 4 | 3 |
| 5 years or more experience using SAP Learning Solution (LSO) to administer training projects | 5 | |
| 4.3 Instructional Designer | | |
| Number of years of instructional design experience for the development of electronic courses | | |
| Schedule 15F to be completed 0 years of instructional design experience for the development of electronic courses | 0 | |
| 1-2 years of instructional design experience for the development of electronic courses | 1 | 5 |
| 3-4 years of instructional design experience for the development of electronic courses | 2 | |

| 5 years or more of instructional design experience for the development of electronic courses 4.4 Content Developer Number of years of content development experience in developing electronic courses based on SCORM standards Schedule 15G to be completed 0 years of experience in developing electronic courses based on SCORM standards 1-2 years of experience in developing electronic courses based on SCORM standards 3-4 years of experience in developing electronic courses based on SCORM standards 5 years or more of experience in developing electronic courses based on SCORM standards 5 years or more of experience in developing electronic courses based on SCORM standards 5 Quality of the sample of electronic course (e-learning) content of SAP HCM training material submitted Schedule 15H to be completed 5.1 Legibility Not Clearly Visible and Legible on screen Clearly Visible and Legible on screen 2 Clearly Visible and Legible on screen Clearly Visible and Legible on screen 2 Audibile (Voice and/or sound effects) Audible (Voice and/or sound effects) | |
|--|--|
| Number of years of content development experience in developing electronic courses based on SCORM standards Schedule 15G to be completed 0 years of experience in developing electronic courses based on SCORM standards 1-2 years of experience in developing electronic courses based on SCORM standards 3-4 years of experience in developing electronic courses based on SCORM standards 5 years or more of experience in developing electronic courses based on SCORM standards 5 Quality of the sample of electronic course (e-learning) content of SAP HCM training material submitted Schedule 15H to be completed 5.1 Legibility Not Clearly Visible and Legible on screen 0 Clearly Visible and Legible on screen 2 2 5.2 Audibility Not Audible (Voice and/or sound effects) 0 2 | |
| developing electronic courses based on SCORM standards Schedule 15G to be completed 0 years of experience in developing electronic courses based on SCORM standards 1-2 years of experience in developing electronic courses based on SCORM standards 3-4 years of experience in developing electronic courses based on SCORM standards 5 years or more of experience in developing electronic courses based on SCORM standards 5 Quality of the sample of electronic course (e-learning) content of SAP HCM training material submitted Schedule 15H to be completed 5.1 Legibility Not Clearly Visible and Legible on screen Clearly Visible and Legible on screen 2 5.2 Audibility Not Audible (Voice and/or sound effects) 0 2 | |
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| SCORM standards 3-4 years of experience in developing electronic courses based on SCORM standards 5 years or more of experience in developing electronic courses based on SCORM standards 5 Quality of the sample of electronic course (e-learning) content of SAP HCM training material submitted Schedule 15H to be completed 5.1 Legibility Not Clearly Visible and Legible on screen Clearly Visible and Legible on screen 2 5.2 Audibility Not Audible (Voice and/or sound effects) 0 2 | |
| 3-4 years of experience in developing electronic courses based on SCORM standards 5 years or more of experience in developing electronic courses based on SCORM standards 5 Quality of the sample of electronic course (e-learning) content of SAP HCM training material submitted Schedule 15H to be completed 5.1 Legibility Not Clearly Visible and Legible on screen Clearly Visible and Legible on screen 2 5.2 Audibility Not Audible (Voice and/or sound effects) 0 2 | |
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| content of SAP HCM training material submitted Schedule 15H to be completed 5.1 Legibility Not Clearly Visible and Legible on screen Clearly Visible and Legible on screen 2 5.2 Audibility Not Audible (Voice and/or sound effects) 0 2 | |
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| Clearly Visible and Legible on screen 5.2 Audibility Not Audible (Voice and/or sound effects) 2 | |
| Clearly Visible and Legible on screen 2 5.2 Audibility Not Audible (Voice and/or sound effects) 0 2 | |
| Not Audible (Voice and/or sound effects) 0 2 | |
| 2 | |
| | |
| | |
| 5.3 Learning Objectives | |
| Learning objectives are not aligned to course 0 | |
| Learning objectives are aligned to course 3 | |
| 5.4 Instructional Strategy | |
| Instructional strategy not well written | |
| Course design does not include clear explanation of terminology and does not moves from simple concepts to more complex content. | |
| A well written instructional strategy: | |
| Course design includes clear explanation of terminology and moves from simple concepts to more complex content. | |
| 5.5 Course Outcomes | |
| Course outcomes do not align to the course content 0 | |
| Course outcomes align to the course content 5 | |

| | TENDER NO. 130 | O'LULL'LU |
|---|----------------|-----------|
| 5.6 Supporting Material (Learner guides and facilitator guides) | | |
| No documented supporting material | 0 | |
| Learner and facilitators guides which include but not limited to the following: | | |
| Name of the programme Objectives Learning outcome Target audience Duration Assessment | 1 | |
| Learner and facilitators guides which include but not limited to the following: | | 3 |
| Name of the programme Objectives Learning outcome Target audience Duration Assessment | 3 | |
| AND Provides step by step guidance to the participants | | |
| 6 Train the Trainer /Skills Transfer/Capacity Building programme for CCT facilitators SCHEDULE 15H | | |
| No proposal | 0 | |
| Proposal including programme outline and assessment | 4 | |
| Proposal including programme outline and assessment AND Project plan with clear roles, responsibilities and timelines | 6 | |
| Proposal including programme outline and assessment AND | | 8 |
| Project plan with clear roles, responsibilities and timelines | 8 | |
| AND | | |
| Learner and Facilitator guide | | |
| Total | | 86 |

7. Tenderers shall submit with the tender submission and will be evaluated on the following pertaining to point4 under specifications

Presentation:

Prepare a sample of SAP HCM training material to be submitted with the tender submission which should include:

Classroom Training Course Including SCORM Compliant electronic simulations

- 1. Learner Manual
- 2. Facilitator Guide
- 3. Master data requirements for each course
- 4. Facilitator Presentation
- 5. Quick Reference Guide
- 6. Learner Assessment Formative and Summative
- 7. Course Evaluation

Virtual Training Course which can be used to facilitate courses using digital collaboration tools such as Skype or MS Teams

- 1. Learner Manual
- 2. Facilitator Guide
- 3. Master data requirements for each course
- 4. Facilitator Presentation
- 5. Quick Reference Guide
- 6. Learner Assessment Formative and Summative
- 7. Course Evaluation

Electronic Course (SCORM compliant course content including assessment)

- 1. Quick Reference Guides
- 2. Course Evaluation

The course should be SCORM compliant and provided on a DVD /external drive, together with the tenderer's tender submission.

The CCT shall invite tenderers to provide and present (duration of an hour) a sample of the above training material.

Note: Three (3) trainers/facilitators will be required to present, as nominated in the tenderer's tender submission.

8. Presentation

(Note: Three (3) trainers/facilitators will be required to present. These trainers/facilitators must be part of the project team dedicated to the CCT for facilitation when required by the CCT project manager)

Schedule 15 I to be completed

| Evaluation Criteria | Applicable values/points | Weight | |
|--|--------------------------|--------|--|
| Communication: | | | |
| 8.1 Listening Skills | | | |
| Does not listen well and does answer questions | 0 | 1 | |
| Listens well and answers questions | 1 | | |
| 8.2 Ability to Convey the Message | | | |
| Does not convey message clearly | 0 | 1 | |
| Conveys message clearly | 1 | ' | |
| Presentation Skills: | | | |
| 8.3 Organisational Skills | | | |
| Unorganised and unprepared | 0 | 2 | |
| Organised and prepared | 2 | 2 | |
| 8.4 Use of Training Aids | | | |
| Does not effectively use training aids | 0 | 1 | |
| Effective use of training aids | 1 | 1 | |
| 8.5 Explanation of Content | | | |
| Does not explain content using relevant examples | 0 | 3 | |
| Explains content using relevant examples | 3 | | |
| Subject Matter Knowledge: | | | |
| 8.6 Understanding of subject matter | | | |
| Does not demonstrate a good understanding of subject matter | 0 | 3 | |
| Demonstrates good understanding of subject matter | 3 | 3 | |
| 8.7 Explanation of Concepts | | | |
| Does not explain complex concepts in easy to understand manner | 0 | 2 | |
| Explains complex concepts in easy to understand manner | 3 | 3 | |
| Total | | 14 | |
| Grand Total | | 100 | |

The minimum qualifying score for functionality is 70 out of a maximum of 100.

Where the entity tendering is a Joint Venture the tender must be accompanied by a statement/agreement describing exactly what aspects of the work will be undertaken by each party of the joint venture.

Tenderers shall ensure that all relevant information has been submitted with the tender offer in the prescribed format to ensure optimal scoring of functionality points for each Evaluation Criteria. Failure to provide all information **IN THIS TENDER SUBMISSION** could result in the tenderer not being able to achieve the specified minimum scoring.

2.2.1.1.6 Local production and content (Not Applicable)

2.2.1.1.7 Pre-qualification criteria for preferential procurement (Not Applicable)

.2.2.1.1.8 Provision of samples

Only those tenders submitted by tenderers who provided acceptable samples as stated in the Tender Specifications and as stated below will be declared responsive.

Tenderers shall submit with the tender submission and will be evaluated on the following

Prepare a sample of SAP HCM training material to be submitted with the tender submission which should include:

Classroom Training Course Including SCORM Compliant electronic simulations

- 1. Learner Manual
- 2. Facilitator Guide
- 3. Master data requirements for each course
- 4. Facilitator Presentation
- 5. Quick Reference Guide
- 6. Learner Assessment Formative and Summative
- 7. Course Evaluation

Virtual Training Course which can be used to facilitate courses using digital collaboration tools such as Skype or MS Teams

- 1. Learner Manual
- 2. Facilitator Guide
- 3. Master data requirements for each course
- 4. Facilitator Presentation
- 5. Quick Reference Guide
- 6. Learner Assessment Formative and Summative
- 7. Course Evaluation

Electronic Course (SCORM compliant course content including assessment)

- 1. Quick Reference Guides
- 2. Course Evaluation

The course should be SCORM compliant and provided on a DVD /external drive, together with the tenderer's tender submission.

2.2.2 Cost of tendering

The CCT will not be liable for any costs incurred in the preparation and submission of a tender offer, including the costs of any testing necessary to demonstrate that aspects of the offer complies with requirements.

2.2.3 Check documents

The documents issued by the CCT for the purpose of a tender offer are listed in the index of this tender document.

Before submission of any tender, the tenderer should check the number of pages, and if any are found to be missing or duplicated, or the figures or writing is indistinct, or if the Price Schedule contains any obvious errors, the tenderer must apply to the CCT at once to have the same rectified.

2.2.4 Confidentiality and copyright of documents

Treat as confidential all matters arising in connection with the tender. Use and copy the documents issued by the CCT only for the purpose of preparing and submitting a tender offer in response to the invitation.

The City of Cape Town (City) respects the privacy rights of all persons who participate in the City's procurement procedures. All personal information of the bidder will be processed in accordance to the Protection of Personal Information Act 4 of 2013 (POPIA). Personal information of bidders will only be processed for purposes of tendering procedures and the associated processing operations, or, for any other legitimate purpose relating to City functions.

Personal information of City employees will only be processed for purposes of executing the obligations of the contract and the associated processing operations, or, for any other legitimate purpose relating to City and/or service provider functions.

All matters will be treated as confidential and in connection with the tender. You may use and copy the documents issued by the CCT only for the purpose of preparing and submitting a tender offer in response to the invitation.

2.2.5 Reference documents

Obtain, as necessary for submitting a tender offer, copies of the latest versions of standards, specifications, Conditions of Contract and other publications, which are not attached but which are incorporated into the tender documents by reference.

2.2.6 Acknowledge and comply with notices

Acknowledge receipt of notices to the tender documents, which the CCT may issue, fully comply with all instructions issued in the notices, and if necessary, apply for an extension of the closing time stated on the front page of the tender document, in order to take the notices into account. Notwithstanding any requests for confirmation of receipt of notices issued, the tenderer shall be deemed to have received such notices if the CCT can show proof of transmission thereof via electronic mail, facsimile or registered post.

2.2.7 Clarification meeting

Attend, where required, a clarification meeting at which tenderers may familiarise themselves with aspects of the proposed work, services or supply and pose questions. Details of the meeting(s) are stated in the General Tender Information.

Tenderers should be represented at the site visit/clarification meeting by a person who is suitably qualified and experienced to comprehend the implications of the work involved.

2.2.8 Seek clarification

Request clarification of the tender documents, if necessary, by notifying the CCT at least one week before the closing time stated in the General Tender Information, where possible.

2.2.9 Pricing the tender offer

2.2.9.1 Comply with all pricing instructions as stated on the Price Schedule.

2.2.10 Alterations to documents

Do not make any alterations or additions to the tender documents, except to comply with instructions issued by the CCT in writing, or necessary to correct errors made by the tenderer. All signatories to the tender offer shall initial all such alterations.

2.2.11 Alternative tender offers

2.2.11.1 Unless otherwise stated in the tender conditions submit alternative tender offers only if a main tender offer, strictly in accordance with all the requirements of the tender documents, is also submitted.

If a tenderer wishes to submit an alternative tender offer, he shall do so as a separate offer on a complete set of tender documents. The alternative tender offer shall be submitted in a separate sealed envelope clearly marked "Alternative Tender" in order to distinguish it from the main tender offer.

Only the alternative of the highest ranked acceptable main tender offer (that is, submitted by the same

tenderer) will be considered, and if appropriate, recommended for award.

Alternative tender offers of any but the highest ranked main tender offer will not be considered.

An alternative of the highest ranked acceptable main tender offer that is priced higher than the main tender offer may be recommended for award, provided that the ranking of the alternative tender offer is higher than the ranking of the next ranked acceptable main tender offer.

The CCT will not be bound to consider alternative tenders and shall have sole discretion in this regard.

In the event that the alternative is accepted, the tenderer warrants that the alternative offer complies in all respects with the CCT's standards and requirements.

2.2.11.2 Accept that an alternative tender offer may be based only on the criteria stated in the tender conditions or criteria otherwise acceptable to the CCT.

2.2.12 Submitting a tender offer

- **2.2.12.1** Submit one tender offer only on the original tender documents as issued by the CCT, either as a single tendering entity or as a member in a joint venture to provide the whole of the works, services or supply identified in the contract conditions and described in the specifications. Only those tenders submitted on the tender documents as issued by the CCT together with all Returnable Schedules duly completed and signed will be declared responsive.
- **2.2.12.2** Return the entire document to the CCT after completing it in its entirety, either electronically (if they were issued in electronic format) or by writing legibly in non-erasable ink.
- **2.2.12.3** Submit the parts of the tender offer communicated on paper as an original with an English translation for any part of the tender submission not made in English.
- 1 (One) copy(ies) of the following elements of the bid submission must be submitted separately bound in the same envelope where possible:

| Part | Heading |
|------|---|
| 5 | Pricing Schedules |
| 6 | Supporting Schedules |
| | All other attachments submitted by bidder |

- **2.2.12.4** Sign the original tender offer where required in terms of the tender conditions. The tender shall be signed by a person duly authorised to do so. Tenders submitted by joint ventures of two or more firms shall be accompanied by the document of formation of the joint venture or any other document signed by all parties, in which is defined precisely the conditions under which the joint venture will function, its period of duration, the persons authorised to represent and obligate it, the participation of the several firms forming the joint venture, and any other information necessary to permit a full appraisal of its functioning. Signatories for tenderers proposing to contract as joint ventures shall state which of the signatories is the lead partner.
- **2.2.12.5** Where a two-envelope system is required in terms of the tender conditions, place and seal the returnable documents listed in the tender conditions in an envelope marked "financial proposal" and place the remaining returnable documents in an envelope marked "technical proposal". Each envelope shall state on the outside the CCT's address and identification details stated in the General Tender Information, as well as the tenderer's name and contact address.
- **2.2.12.6** Seal the original tender offer and copy packages together in an outer package that states on the outside only the CCT's address and identification details as stated in the General Tender Information. If it is not possible to submit the original tender and the required copies (see 2.2.12.3) in a single envelope, then the tenderer must seal the original and each copy of the tender offer as separate packages marking the packages as "ORIGINAL" and "COPY" in addition to the aforementioned tender submission details.
- **2.2.12.7** Accept that the CCT shall not assume any responsibility for the misplacement or premature opening of the tender offer if the outer package is not sealed and marked as stated.
- **2.2.12.8** Accept that tender offers submitted by facsimile or e-mail will be rejected by the CCT, unless stated otherwise in the tender conditions.

- **2.2.12.9** By signing the offer part of the Form of Offer (**Section 2, Part A**) the tenderer warrants that all information provided in the tender submission is true and correct.
- **2.2.12.10** Tenders must be properly received and deposited in the designated tender box (as detailed on the front page of this tender document) on or before the closing date and before the closing time, in the relevant tender box at the Tender & Quotation Boxes Office situated on the 2nd floor, Concourse Level, Civic Centre, 12 Hertzog Boulevard, Cape Town. If the tender submission is too large to fit in the allocated box, please enquire at the public counter for assistance.
- 2.2.12.12 The tenderer must record and reference all information submitted contained in other documents for example cover letters, brochures, catalogues, etc. in the returnable schedule titled **List of Other Documents Attached by Tenderer**.

2.2.13 Information and data to be completed in all respects

Accept that tender offers, which do not provide all the data or information requested completely and in the form required, may be regarded by the CCT as non-responsive.

2.2.14 Closing time

- **2.2.14.1** Ensure that the CCT receives the tender offer at the address specified in the General Tender Information prior to the closing time stated on the front page of the tender document.
- **2.2.14.2** Accept that, if the CCT extends the closing time stated on the front page of the tender document for any reason, the requirements of these Conditions of Tender apply equally to the extended deadline.
- **2.2.14.3** Accept that, the CCT shall not consider tenders that are received after the closing date and time for such a tender (late tenders).

2.2.15 Tender offer validity and withdrawal of tenders

- **2.2.15.1** Warrants that the tender offer(s) remains valid, irrevocable and open for acceptance by the CCT at any time for a period of 120 days after the closing date stated on the front page of the tender document.
- **2.2.15.2** Notwithstanding the period stated above, bids shall remain valid for acceptance for a period of twelve (12) months after the expiry of the original validity period, unless the City is notified in writing of anything to the contrary by the bidder. The validity of bids may be further extended by a period of not more than six months subject to mutual agreement and administrative processes and upon approval by the City Manager.
- **2.2.15.3** A tenderer may request in writing, after the closing date, that the tender offer be withdrawn. Such withdrawal will be permitted or refused at the sole discretion of the CCT after consideration of the reasons for the withdrawal, which shall be fully set out by the tenderer in such written request for withdrawal. Should the tender offer be withdrawn in contravention hereof, the tenderer agrees that:
- it shall be liable to the CCT for any additional expense incurred or losses suffered by the CCT in having either to accept another tender or, if new tenders have to be invited, the additional expenses incurred or losses suffered by the invitation of new tenders and the subsequent acceptance of any other tender;
- b) the CCT shall also have the right to recover such additional expenses or losses by set-off against monies which may be due or become due to the tenderer under this or any other tender or contract or against any guarantee or deposit that may have been furnished by the tenderer or on its behalf for the due fulfilment of this or any other tender or contract. Pending the ascertainment of the amount of such additional expenses or losses, the CCT shall be entitled to retain such monies, guarantee or deposit as security for any such expenses or loss.

2.2.16 Clarification of tender offer, or additional information, after submission

Provide clarification of a tender offer, or additional information, in response to a written request to do so from the CCT during the evaluation of tender offers within the time period stated in such request. No change in the competitive position of tenderers or substance of the tender offer is sought, offered, or permitted.

Note: This clause does not preclude the negotiation of the final terms of the contract with a preferred tenderer following a competitive selection process, should the CCT elect to do so.

Failure, or refusal, to provide such clarification or additional information within the time for submission stated in the CCT's written request may render the tender non-responsive.

2.2.17 Provide other material

2.2.17.1 Provide, on request by the CCT, any other material that has a bearing on the tender offer, the tenderer's commercial position (including joint venture agreements), preferencing arrangements, or samples of materials, considered necessary by the CCT for the purpose of the evaluation of the tender. Should the tenderer not provide the material, or a satisfactory reason as to why it cannot be provided, by the time for submission stated in the CCT's request, the CCT may regard the tender offer as non-responsive.

2.2.17.2 Provide, on written request by the CCT, where the transaction value inclusive of VAT **exceeds** R 10 million:

- a) audited annual financial statement for the past 3 years, or for the period since establishment if established during the past 3 years, if required by law to prepare annual financial statements for auditing;
- b) a certificate signed by the tenderer certifying that the tenderer has no undisputed commitments for municipal services towards a municipality or other service provider in respect of which payment is overdue for more than 30 days;
- c) particulars of any contracts awarded to the tenderer by an organ of state during the past five years, including particulars of any material non-compliance or dispute concerning the execution of such contract;
- d) a statement indicating whether any portion of the goods or services are expected to be sourced from outside the Republic, and, if so, what portion and whether any portion of payment from the municipality or municipal entity is expected to be transferred out of the Republic.

Each party to a Consortium/Joint Venture shall submit separate certificates/statements in the above regard.

2.2.17.3 Tenderers undertake to fully cooperate with the CCT's external service provider appointed to perform a due diligence review and risk assessment upon receipt of such written instruction from the CCT.

2.2.18 Samples, Inspections, tests and analysis

Provide access during working hours to premises for inspections, tests and analysis as provided for in the tender conditions or specifications.

If the **Specification** requires the tenderer to provide samples, these shall be provided strictly in accordance with the instructions set out in the Specification.

If such samples are not submitted as required in the bid documents or within any further time stipulated by the CCT in writing, then the bid concerned may be declared non-responsive.

The samples provided by all successful bidders will be retained by the CCT for the duration of any subsequent contract. Bidders are to note that samples are requested for testing purposes therefore samples submitted to the CCT may not in all instances be returned in the same state of supply and in other instances may not be returned at all. Unsuccessful bidders will be advised by the Project Manager or dedicated CCT Official to collect their samples, save in the aforementioned instances where the samples would not be returned.

2.2.19 Certificates

The tenderer must provide the CCT with all certificates as stated below:

2.2.19.1 Broad-Based Black Economic Empowerment Status Level Documentation

In order to qualify for preference points, it is the responsibility of the tenderer to submit documentary proof, either as certificates, sworn affidavits or any other requirement prescribed in terms of the B-BBEE Act, of its B-BBEE status level of contribution in accordance with the applicable Codes of good practise as issued by the Department of Trade and Industry, to the CCT at the Supplier Management Unit located within the Supplier Management / Registration Office, 2nd Floor (Concourse Level), Civic Centre, 12 Hertzog Boulevard, Cape Town (Tel 021 400 9242/3/4/5) or included with the tender submission.

Consortiums/Joint Ventures will qualify for preference points, provided that the **entity** submits the relevant certificate/scorecard in accordance with the applicable codes of good practise. Note that, in the case of unincorporated entities, a verified consolidated B-BBEE scorecard must be submitted in the form of a certificate with the tender.

Tenderers are further referred to the content of the **Preference Schedule** for the full terms and conditions applicable to the awarding of preference points.

The applicable code for this tender is the **Amended Codes of Good Practise (Generic Scorecard)** unless in possession of a valid sector certificate.

The tenderer shall indicate in Section 4 of the **Preference Schedule** the Level of Contribution in respect of the enterprise status or structure of the tendering entity (the supplier).

2.2.19.2 Evidence of tax compliance

Tenderers shall be registered with the South African Revenue Service (SARS) and their tax affairs must be in order and they must be tax compliant subject to the requirements of clause 2.2.1.1.2.h. In this regard, it is the responsibility of the Tenderer to submit evidence in the form of a valid Tax Clearance Certificate issued by SARS to the CCT at the Supplier Management Unit located within the Supplier Management / Registration Office, 2nd Floor (Concourse Level), Civic Centre, 12 Hertzog Boulevard, Cape Town (Tel 021 400 9242/3/4/5), or included with this tender. The tenderer must also provide its Tax Compliance Status PIN number on the **Details of Tenderer** pages of the tender submission.

Each party to a Consortium/Joint Venture shall submit a separate Tax Clearance Certificate.

Before making an award the City must verify the bidder's tax compliance status. Where the recommended bidder is not tax compliant, the bidder should be notified of the non-compliant status and be requested to submit to the City, within 7 working days, written proof from SARS that they have made arrangement to meet their outstanding tax obligations. The proof of tax compliance submitted by the bidder must be verified by the City via CSD or e-Filing. The City should reject a bid submitted by the bidder if such bidder fails to provide proof of tax compliance within the timeframe stated herein.

Only foreign suppliers who have answered "NO" to all the questions contained in the Questionnaire to Bidding Foreign Suppliers section on the **Details of Tenderer** pages of the tender submission, are not required to register for a tax compliance status with SARS.

2.2.20 Compliance with Occupational Health and Safety Act, 85 of 1993

Tenderers are to note the requirements of the Occupational Health and Safety Act, 85 of 1993. The Tenderer shall be deemed to have read and fully understood the requirements of the above Act and Regulations and to have allowed for all costs in compliance therewith.

In this regard the Tenderer shall submit **upon written request to do so by the CCT**, a Health and Safety Plan in sufficient detail to demonstrate the necessary competencies and resources to deliver the goods or services all in accordance with the Act, Regulations and Health and Safety Specification.

2.2.21 Claims arising from submission of tender

The tenderer warrants that it has:

- a) inspected the Specifications and read and fully understood the Conditions of Contract.
- b) read and fully understood the whole text of the Specifications and Price Schedule and thoroughly acquainted himself with the nature of the goods or services proposed and generally of all matters which may influence the Contract.
- c) visited the site(s) where delivery of the proposed goods will take place, carefully examined existing conditions, the means of access to the site(s), the conditions under which the delivery is to be made, and acquainted himself with any limitations or restrictions that may be imposed by the Municipal or other Authorities in regard to access and transport of materials, plant and equipment to and from the site(s) and made the necessary provisions for any additional costs involved thereby.
- d) requested the CCT to clarify the actual requirements of anything in the Specifications and Price Schedule, the exact meaning or interpretation of which is not clearly intelligible to the Tenderer.
- e) received any notices to the tender documents which have been issued in accordance with the CCT's Supply Chain Management Policy.

The CCT will therefore not be liable for the payment of any extra costs or claims arising from the submission of the tender.

2.3 The CCT's undertakings

2.3.1 Respond to requests from the tenderer

- **2.3.1.1** Unless otherwise stated in the Tender Conditions, respond to a request for clarification received up to one week (where possible) before the tender closing time stated on the front page of the tender document.
- **2.3.1.2** The CCT's representative for the purpose of this tender is stated on the General Tender Information page.

2.3.2 Issue Notices

If necessary, issue addenda in writing that may amend or amplify the tender documents to each tenderer during the period from the date the tender documents are available until one week before the tender closing time stated in the Tender Data. The Employer reserves its rights to issue addenda less than one week before the tender closing time in exceptional circumstances If, as a result a tenderer applies for an extension to the closing time stated on the front page of the tender document, the CCT may grant such extension and, shall then notify all tenderers who drew documents.

Notwithstanding any requests for confirmation of receipt of notices issued, the tenderer shall be deemed to have received such notices if the CCT can show proof of transmission thereof via electronic mail, facsimile or registered post.

2.3.3 Opening of tender submissions

2.3.3.1 Unless the two-envelope system is to be followed, open tender submissions in the presence of tenderers' agents who choose to attend at the time and place stated in the tender conditions.

Tenders will be opened immediately after the closing time for receipt of tenders as stated on the front page of the tender document, or as stated in any Notice extending the closing date and at the closing venue as stated in the General Tender Information.

- **2.3.3.2** Announce at the meeting held immediately after the opening of tender submissions, at the closing venue as stated in the General Tender Information, the name of each tenderer whose tender offer is opened and, where possible, the prices and the preferences indicated.
- **2.3.3.3** Make available a record of the details announced at the tender opening meeting on the CCT's website (http://www.capetown.gov.za/en/SupplyChainManagement/Pages/default.aspx.)

2.3.4 Two-envelope system

- **2.3.4.1** Where stated in the tender conditions that a two-envelope system is to be followed, open only the technical proposal of tenders in the presence of tenderers' agents who choose to attend at the time and place stated in the tender conditions and announce the name of each tenderer whose technical proposal is opened.
- **2.3.4.2** Evaluate the quality of the technical proposals offered by tenderers, then advise tenderers who have submitted responsive technical proposals of the time and place when the financial proposals will be opened. Open only the financial proposals of tenderers, who have submitted responsive technical proposals in accordance with the requirements as stated in the tender conditions, and announce the total price and any preferences claimed. Return unopened financial proposals to tenderers whose technical proposals were non responsive.

2.3.5 Non-disclosure

Not disclose to tenderers, or to any other person not officially concerned with such processes, information relating to the evaluation and comparison of tender offers and recommendations for the award of a contract, until after the award of the contract to the successful tenderer.

2.3.6 Grounds for rejection and disqualification

Determine whether there has been any effort by a tenderer to influence the processing of tender offers and instantly disqualify a tenderer (and his tender offer) if it is established that he engaged in corrupt or fraudulent practices.

2.3.7 Test for responsiveness

- **2.3.7.1** Appoint a Bid Evaluation Committee and determine after opening whether each tender offer properly received:
- a) complies with the requirements of these Conditions of Tender,
- b) has been properly and fully completed and signed, and
- c) is responsive to the other requirements of the tender documents.
- **2.3.7.2** A responsive tender is one that conforms to all the terms, conditions, and specifications of the tender documents without material deviation or qualification. A material deviation or qualification is one which, in the CCT's opinion, would:
- a) detrimentally affect the scope, quality, or performance of the goods, services or supply identified in the Specifications,
- b) significantly change the CCT's or the tenderer's risks and responsibilities under the contract, or
- c) affect the competitive position of other tenderers presenting responsive tenders, if it were to be rectified.

Reject a non-responsive tender offer, and not allow it to be subsequently made responsive by correction or withdrawal of any material deviation or qualification.

The CCT reserves the right to accept a tender offer which does not, in the CCT's opinion, materially and/or substantially deviate from the terms, conditions, and specifications of the tender documents.

2.3.8 Arithmetical errors, omissions and discrepancies

2.3.8.1 Check the responsive tenders for:

- a) the gross misplacement of the decimal point in any unit rate;
- b) omissions made in completing the Price Schedule; or
- c) arithmetic errors in:
 - i) line item totals resulting from the product of a unit rate and a quantity in the Price Schedule; or
 - ii) the summation of the prices; or
 - iii) calculation of individual rates.
- 2.3.8.2 The CCT must correct the arithmetical errors in the following manner:
- a) Where there is a discrepancy between the amounts in words and amounts in figures, the amount in words shall govern.
- b) If pricing schedules apply and there is an error in the line item total resulting from the product of the unit rate and the quantity, the line item total shall govern and the rate shall be corrected. Where there is an obviously gross misplacement of the decimal point in the unit rate, the line item total as tendered shall govern, and the unit rate shall be corrected.
- c) Where there is an error in the total of the prices either as a result of other corrections required by this checking process or in the tenderer's addition of prices, the total of the prices shall govern and the tenderer will be asked to revise selected item prices (and their rates if Price Schedules apply) to achieve the tendered total of the prices.

Consider the rejection of a tender offer if the tenderer does not correct or accept the correction of the arithmetical error in the manner described above.

2.3.8.3 In the event of tendered rates or lump sums being declared by the CCT to be unacceptable to it because they are not priced, either excessively low or high, or not in proper balance with other rates or lump sums, the tenderer may be required to produce evidence and advance arguments in support of the tendered rates or lump sums objected to. If, after submission of such evidence and any further evidence requested, the CCT is still not satisfied with the tendered rates or lump sums objected to, it may request the tenderer to amend these rates and lump sums along the lines indicated by it.

The tenderer will then have the option to alter and/or amend the rates and lump sums objected to and such other related amounts as are agreed on by the CCT, but this shall be done without altering the tender offer in accordance with this clause.

Should the tenderer fail to amend his tender in a manner acceptable to and within the time stated by the CCT, the CCT may declare the tender as non-responsive.

2.3.9 Clarification of a tender offer

The CCT may, after the closing date, request additional information or clarification from tenderers, in writing on any matter affecting the evaluation of the tender offer or that could give rise to ambiguity in a contract arising from the tender offer, which written request and related response shall not change or affect their competitive position or the substance of their offer. Such request may only be made in writing by the Director: Supply Chain Management using any means as appropriate.

2.3.10 Evaluation of tender offers

2.3.10.1 General

- **2.3.10.1.1** Reduce each responsive tender offer to a comparative price and evaluate them using the tender evaluation methods and associated evaluation criteria and weightings that are specified in the tender conditions.
- **2.3.10.1.2** For evaluation purposes only, the effects of the relevant contract price adjustment methods will be considered in the determination of comparative prices as follows:
 - a. If the selected method is based on bidders supplying rates or percentages for outer years, comparative prices would be determined over the entire contract period based on such rates or percentages.
 - b. If the selected method is based on a formula, indices, coefficients, etc. that is the same for all bidders during the contract period, comparative prices would be the prices as tendered for year one.
 - c. If the selected method is based on a formula, indices, coefficients, etc. that varies between bidders, comparative prices would be determined over the entire contract period based on published indices relevant during the 12 months prior to the closing date of tenders.
 - d. If the selected method includes an imported content requiring rate of exchange variation, comparative prices would be determined based on the exchange rates tendered for the prices as tendered for year one. The rand equivalent of the applicable currency 14 days prior to the closing date of tender will be used (the CCT will check all quoted rates against those supplied by its own bank).
 - e. If the selected method is based on suppliers' price lists, comparative prices would be the prices as tendered for year one.
 - f. If the selected method is based on suppliers' price lists and / or rate of exchange, comparative prices would be determined as tendered for year one whilst taking into account the tendered percentage subject to rate of exchange (see sub clause (d) for details on the calculation of the rate of exchange).
- **2.3.10.1.3** Where the scoring of functionality forms part of a bid process, each member of the Bid Evaluation Committee must individually score functionality. The individual scores must then be interrogated and calibrated if required where there are significant discrepancies. The individual scores must then be added together and averaged to determine the final score.

2.3.10.2 Decimal places

Score financial offers, preferences and functionality, as relevant, to two decimal places.

2.3.10.3 Scoring of tenders (price and preference)

- **2.3.10.3.1** Points for price will be allocated in accordance with the formula set out in this clause based on the price per item / rates as set out in the **Price Schedule (Part 5)**:
 - based on the sum of the prices/rates in relation to a typical project/job.
- **2.3.10.3.2** Points for preference will be allocated in accordance with the provisions of **Preference Schedule** and the table in this clause.

2.3.10.3.3 The terms and conditions of **Preference Schedule** as it relates to preference shall apply in all respects to the tender evaluation process and any subsequent contract.

2.3.10.3.4 Applicable formula:

The 90/10 preference point system will apply to this tender and the lowest acceptable tender will be used to determine the applicable preference point system

The 90/10 price/preference points system will be applied to the evaluation of responsive tenders over a Rand value of R50'000'000 (all applicable taxes included), whereby the order(s) will be placed with the tenderer(s) scoring the highest total number of adjudication points.

Price shall be scored as follows:

$$Ps = 90 \times (1 - (\underline{Pt - Pmin}))$$

$$Pmin$$

Where: Ps is the number of points scored for price;

Pt is the price of the tender under consideration; Pmin is the price of the lowest responsive tender.

Preference points shall be scored as follows:

Points will be awarded to tenderers who are eligible for preferences in respect of the B-BBEE level of contributor attained in terms of **Preference Schedule**.

A maximum of 10 tender adjudication points will be awarded for preference to tenderers with responsive tenders who are eligible for such preference, in accordance with the criteria listed below.

Up to ${\bf 10}$ adjudication points (N_P) will be awarded for the level of B-BBEE contribution, in accordance with the tables below:

| B-BBEE Status Level of Contributor | Number of Points for Preference |
|------------------------------------|---------------------------------|
| 1 | 10 |
| 2 | 9 |
| 3 | 6 |
| 4 | 5 |
| 5 | 4 |
| 6 | 3 |
| 7 | 2 |
| 8 | 1 |
| Non-compliant contributor | 0 |

A non-compliant contributor is one who does not meet the minimum score for a level 8 contributor.

or, in respect of Exempted Micro Enterprises (EMEs):

| Black Ownership of EME | | Number of Points for Preference |
|---------------------------------|---|---------------------------------|
| less than 51% | 4 | 5 |
| at least 51% but less than 100% | 2 | 9 |
| 100% | 1 | 10 |

or, in respect of Qualifying Small Enterprises (QSEs):

| Black Ownership of QSE | Deemed | B-BB | EE | Number of Points |
|------------------------|-------------|-------|----|------------------|
| | Status | Level | of | for Preference |
| | Contributor | | | |

| at least 51% but less than 100% | 2 | 9 |
|---------------------------------|---|----|
| 100% | 1 | 10 |

The total number of adjudication points (N_T) shall be calculated as follows:

 $N_T = Ps + N_P$

Where: Ps is the number of points scored for price;

Np is the number of points scored for preference.

The terms and conditions of the **Preference Schedule** shall apply in all respects to the tender evaluation process and any subsequent contract.

2.3.10.5 Risk Analysis

Notwithstanding compliance with regard to any requirements of the tender, the CCT will perform a risk analysis in respect of the following:

- a) reasonableness of the financial offer
- b) reasonableness of unit rates and prices
- the tenderer's ability to fulfil its obligations in terms of the tender document, that is, that the tenderer can demonstrate that he/she possesses the necessary professional and technical qualifications, professional and technical competence, financial resources, equipment and other physical facilities, managerial capability, reliability, capacity, experience, reputation, personnel to perform the contract, etc.; the CCT reserves the right to consider a tenderer's existing contracts with the CCT in this regard
- d) any other matter relating to the submitted bid, the tendering entity, matters of compliance, verification of submitted information and documents, etc.

The conclusions drawn from this risk analysis will be used by the CCT in determining the acceptability of the tender offer.

No tenderer will be recommended for an award unless the tenderer has demonstrated to the satisfaction of the CCT that he/she has the resources and skills required.

2.3.11 Negotiations with preferred tenderers

The CCT may negotiate the final terms of a contract with tenderers identified through a competitive tendering process as preferred tenderers provided that such negotiation:

- a) does not allow any preferred tenderer a second or unfair opportunity;
- b) is not to the detriment of any other tenderer; and
- c) does not lead to a higher price than the tender as submitted.

If negotiations fail to result in acceptable contract terms, the City Manager (or his delegated authority) may terminate the negotiations and cancel the tender, or invite the next ranked tenderer for negotiations. The original preferred tenderer should be informed of the reasons for termination of the negotiations. If the decision is to invite the next highest ranked tenderer for negotiations, the failed earlier negotiations may not be reopened by the CCT.

Minutes of any such negotiations shall be kept for record purposes.

The provisions of this clause will be equally applicable to any invitation to negotiate with any other tenderers.

In terms of the PPPFA Regulations, 2017, tenders must be cancelled in the event that negotiations fail to achieve a market related price with any of the three highest scoring tenderers.

2.3.12 Acceptance of tender offer

Notwithstanding any other provisions contained in the tender document, the CCT reserves the right to:

- **2.3.12.1** Accept a tender offer(s) which does not, in the CCT's opinion, materially and/or substantially deviate from the terms, conditions, and specifications of the tender document.
- 2.3.12.2 Accept the whole tender or part of a tender or any item or part of any item or items from multiple

manufacturers, or to accept more than one tender (in the event of a number of items being offered), and the CCT is not obliged to accept the lowest or any tender.

- **2.3.12.3** Accept the tender offer(s), if in the opinion of the CCT, it does not present any material risk and only if the tenderer(s)::
- a) is not under restrictions, has any principals who are under restrictions, or is not currently a supplier to whom notice has been served for abuse of the supply chain management system, preventing participation in the employer's procurement,
- b) can, as necessary and in relation to the proposed contract, demonstrate that he or she possesses the professional and technical qualifications, professional and technical competence, financial resources, equipment and other physical facilities, managerial capability, reliability, experience and reputation, expertise and the personnel, to perform the contract,c) has the legal capacity to enter into the contract,
- d) is not insolvent, in receivership, under Business Rescue as provided for in chapter 6 of the Companies Act, 2008, bankrupt or being wound up, has his affairs administered by a court or a judicial officer, has suspended his business activities, or is subject to legal proceedings in respect of any of the foregoing, complies with the legal requirements, if any, stated in the tender data, and
- e) is able, in the opinion of the employer, to perform the contract free of conflicts of interest.
 - If an award cannot be made in terms of anything contained herein, the Employer reserves the right to consider the next ranked tenderer(s).
- **2.3.12.4** Not to make an award, or revoke an award already made, where the implementation of the contract may result in reputational risk or harm to the City as a result of (inter alia):
- a) reports of poor governance and/or unethical behaviour;
- b) association with known family of notorious individuals:
- c) poor performance issues, known to the City;
- d) negative social media reports; and
- e) adverse assurance (e.g. due diligence) report outcomes.
- **2.3.12.5** The CCT reserves the right to nominate an alternative bidder at the time when an award is made and in the event that a contract is terminated during the execution thereof, the CCT may consider the award of the contract, or non-award, to the alternative bidder in terms of the procedures included its SCM Policy.

2.3.13 Prepare contract documents

- **2.3.13.1** If necessary, revise documents that shall form part of the contract and that were issued by the CCT as part of the tender documents to take account of:
- a) notices issued during the tender period,
- b) inclusion of some of the returnable documents, and
- c) other revisions agreed between the CCT and the successful tenderer.
- **2.3.13.2** Complete the schedule of deviations attached to the form of offer and acceptance, if any.

2.3.14 Notice to successful and unsuccessful tenderers

- **2.3.14.1** Before accepting the tender of the successful tenderer the CCT shall notify the successful tenderer in writing of the decision of the CCT's Bid Adjudication Committee to award the tender to the successful tenderer. No rights shall accrue to the successful tenderer in terms of this notice
- **2.3.14.2** The CCT shall, at the same time as notifying the successful tenderer of the Bid Adjudication Committee's decision to award the tender to the successful tenderer, also give written notice to the other tenderers informing them that they have been unsuccessful.

2.3.15 Provide written reasons for actions taken

Provide upon request written reasons to tenderers for any action that is taken in applying these Conditions of Tender, but withhold information which is not in the public interest to be divulged, which is considered to prejudice the legitimate commercial interests of tenderers or might prejudice fair competition between tenderers.

TENDER DOCUMENT GOODS AND SERVICES SUPPLY CHAIN MANAGEMENT Approved by Branch Manager: 03/04/2020 CITY OF CAPE TOWN ISIXERO SASEKAPA STAD KAAPSTAD Version: 8 Page 26 of 66

TENDER NO: 158S/2022/23

SCM - 542

TENDER DESCRIPTION: APPOINTMENT OF A SERVICE PROVIDER TO PROVIDE ELECTRONIC COURSES AND END USER TRAINING FOR THE CITY OF CAPE TOWN'S HR AND OTHER BUSINESS SYSTEMS ROLLOUT

CONTRACT PERIOD: THE CONTRACT PERIOD SHALL BE FOR A PERIOD OF THREE YEARS FROM THE COMMENCEMENT DATE OF THE CONTRACT UNTIL 30 JUNE 2026

VOLUME 2: RETURNABLE DOCUMENTS

| | TENDERER |
|--|----------|
| NAME of Company/Close Corporation or Partnership / Joint Venture/ Consortium or Sole Proprietor /Individual | |
| TRADING AS (if different from above) | |

| NATURE OF TENDER OFFER (please indicate below) | | | | |
|--|--|--|--|--|
| Main Offer (see clause 2.2.11.1) | | | | |
| Alternative Offer (see clause 2.2.11.1) | | | | |

VOLUME 2: RETURNABLE DOCUMENTS (3) DETAILS OF TENDERER

| 1.1 Type of Entity (Please tick | one box) |
|--|--|
| Individual / Sole Proprietor | Close Corporation Company |
| Partnership or Joint Venture or Consortium | Trust Other: |
| 1.2 Required Details (Please provide | de applicable details in full): |
| Name of Company / Close Corporation or Partnership / Joint Venture / Consortium or Individual /Sole Proprietor | |
| Trading as (if different from above) | |
| Company / Close Corporation registration number (if applicable) | |
| Postal address | |
| | Postal Code |
| Physical address | |
| (Chosen domicilium citandi et executandi) | |
| , | Postal Code |
| | Name: Mr/Ms |
| Contact details of the person | Name. Wil/Wis |
| Contact details of the person duly authorised to represent the tenderer | (Name & Surname) |
| duly authorised to represent the | |
| duly authorised to represent the | (Name & Surname) |
| duly authorised to represent the | (Name & Surname) Telephone:() Fax:() |
| duly authorised to represent the | (Name & Surname) Telephone:() Fax:() Cellular Telephone: E-mail |
| duly authorised to represent the tenderer | (Name & Surname) Telephone:() Fax:() Cellular Telephone: E-mail |
| duly authorised to represent the tenderer Income tax number | (Name & Surname) Telephone:() Fax:() Cellular Telephone: E-mail |
| Income tax number VAT registration number SARS Tax Compliance Status | (Name & Surname) Telephone:() Fax:() Cellular Telephone: E-mail |

| Is tenderer the accredited representative in South Africa for the Goods / Services / Works offered? | ☐Yes ☐No If yes, enclose proof |
|---|--|
| Is tenderer a foreign based supplier for the Goods / Services / Works offered? | ☐Yes ☐No If yes, answer the Questionnaire to Bidding Foreign Suppliers (below) |
| Questionnaire to Bidding Foreign Suppliers | a) Is the tenderer a resident of the Republic of South Africa or an entity registered in South Africa? |
| | ☐Yes ☐No |
| | b) Does the tenderer havea permanent establishment in the Republic of South Africa? |
| | LYes LNo c) Does the tenderer have any source of income in the Republic of South Africa? |
| | ☐Yes ☐No |
| | d) Is the tenderer liable in the Republic of South Africa for any form of taxation? |
| | □Yes □No |

(4) FORM OF OFFER AND ACCEPTANCE

TENDER NO: 158S/2022/23 - APPOINTMENT OF A SERVICE PROVIDER TO PROVIDE ELECTRONIC COURSES AND END USER TRAINING FOR THE CITY OF CAPE TOWN'S HR AND OTHER BUSINESS SYSTEMS ROLLOUT

OFFER: (TO BE FILLED IN BY TENDERER):

| Required Details (Please provide applicable details in fu | le details in full): | applicable | provide | Please | Details | auired | Red |
|---|----------------------|------------|---------|--------|----------------|--------|-----|
|---|----------------------|------------|---------|--------|----------------|--------|-----|

| Requii | red Details (Please provide applicable | e details in full): | | | | |
|--------------------|--|---|---------------|--------------|-------------|----------|
| | of Tendering Entity* enderer") | | | | | |
| Tradin | g as (if different from above) | | | | | |
| AND V | VHO IS represented herein by: (full na | mes of signatory) | | | | |
| duly au | uthorised to act on behalf of the tende | rer in his capacity as: (t | title/ design | ation) | | |
| HEREI 1. | BY AGREES THAT by signing the Fo confirms that it has examined the do Annexures) and has accepted all the | cuments listed in the Ir | ndex (includ | | lules and | |
| 2. | confirms that it has received and inc CCT; | orporated any and all n | otices issu | ed to tend | erers issue | d by the |
| 3. | confirms that it has satisfied itself as price(s) and rate(s) offered cover all that the price(s) and rate(s) cover all rate(s) and calculations will be at its | the goods and/or servi lits obligations and acc | ces specifie | ed in the te | ender docui | ments; |
| 4. | offers to supply all or any of the good tender document to the CCT in account terms and conditions stipulated 4.2 specifications stipulated in this to 4.3 at the prices as set out in the Prices as | ordance with the: in this tender document ender document; and | • | ervices de | escribed in | the |
| 5. | accepts full responsibility for the pro- devolving on it in terms of the Contra | | ment of all o | obligations | and condit | ions |
| Signatu | rg(c) | | | | | |
| Oignatu | 10(3) | | INITIALS | OF CITY O | FFICIALS | |
| | | | 1 | 2 | 3 | |
| Print na On beh | ame(s): alf of the tenderer (duly authorised) | | | | | I |
| Date | | | | | | |

FORM OF OFFER AND ACCEPTANCE (continued)

TENDER NO: 158S/2022/23 – APPOINTMENT OF A SERVICE PROVIDER TO PROVIDE ELECTRONIC COURSES AND END USER TRAINING FOR THE CITY OF CAPE TOWN'S HR AND OTHER BUSINESS SYSTEMS ROLLOUT

ACCEPTANCE (TO BE FILLED IN BY THE CITY OF CAPE TOWN)

By signing this part of this form of offer and acceptance, the employer identified below accepts the tenderer's offer. In consideration thereof, the employer shall pay the supplier the amount due in accordance with the conditions of contract. Acceptance of the tenderer's offer shall form an agreement between the employer and the tenderer upon the terms and conditions contained in this agreement and in the contract that is the subject of this agreement.

The terms of the contract are contained in:

- (7) & (8): Special and General Conditions of Tender
- (5) Price schedule13: Specifications

and drawings and documents or parts thereof, which may be incorporated by reference into the above listed Parts.

Deviations from and an increase to the occurrence of the intermediate and any addenda thereto as listed in the returnable shallows as well as any man est to the offer agreed by the tenderer and the employer during this process of offer and acceptance, are contained in the schedule of deviations attached to and forming part of this form of offer and acceptance. No amendments to or deviations from said documents are realided to be scored in this selecture.

The tenderer small manin two weeks after receiving a completed copy of this agreement, including the schedule of deviations (if any), contact the employer to arrange the delivery of any securities, bonds, guarantees, proof of insurance and any other documents to be provided in terms of the conditions of contract id a file in the special contract in the special con

Notwithstanding anything contained herein, this agreement comes into effect on the date when the parties have signed the table below and confirms receipt from the employer of one fully completed original copy of this agreement, including the schedule of deviations (if any). The tenderer (now supplier) shall within five working days of the agreement coming into effect notify the employer in writing of any reason why he cannot accept the contents of this agreement as a complete and accurate memorandum thereof, failing which the agreement presented to the contractor shall constitute the binding contract between the parties.

| The Parties | Employer | Supplier |
|--------------------|----------|----------|
| Business Name | | |
| Business | | |
| Registration | | |
| Tax number (VAT) | | |
| Physical Address | | |
| | | |
| | | |
| Accepted contract | | |
| sum including tax | | |
| Accepted contract | | |
| duration | | |
| Signed – who by | | |
| signature hereto | | |
| warrants authority | | |
| Name of signatory | | |
| Signed: Date | | |
| Signed: Location | | |
| Signed: Witness | | |
| Name of Witness | | |
| | | |
| | | |

FORM OF OFFER AND ACCEPTANCE (continued)

(TO BE FILLED IN BY THE CITY OF CAPE TOWN)

Schedule of Deviations

Notes:

4 0...-

- 1. The extent of deviations from the tender documents issued by the CCT before the tender closing date is limited to those permitted in terms of the conditions of tender.
- 2. A tenderer's covering letter shall not be included in the final contract document. Should any matter in such letter, which constitutes a deviation as aforesaid, become the subject of agreements reached during the process of offer and acceptance, the outcome of such agreement shall be recorded here.
- 3. Any other matter arising from the process of offer and acceptance either as a confirmation, clarification or change to the tender documents and which it is agreed by the Parties becomes an obligation of the contract shall also be recorded here.
- 4. Any change or addition to the tender documents arising from the above agreements and recorded here, shall also be incorporated into the final draft of the Contract.

| Details | | | | | | | | | | |
|----------------------|---|---|----|----|----------|----|----|----|------|--|
| | | 0 | N | LY | T | 0 | BI | | | |
| 2 Subject Details | C | 0 | MI | PL | Εī | ۲E | D | ΔΤ | | |
| | | | | | | | | | | |
| 3 Subject | | | | | | | 3 | | | |
| Betallo | | | | | | | | | | |
| | | | | | | | | | | |
| 4 Subject Details | | | | | | | | | | |
| | | | | | | | | | | |
| | | | | | | | | | | |

By the duly authorised representatives signing this agreement, the CCT and the tenderer agree to and accept the foregoing schedule of deviations as the only deviations from and amendments to this tender document and addenda thereto as listed in the returnable schedules, as well as any confirmation, clarification or changes to the terms of the offer agreed by the tenderer and the CCT during this process of offer and acceptance.

It is expressly agreed that no other matter whether in writing, oral communication or implied during the period between the issue of the tender documents and the receipt by the tenderer of a completed signed copy of this Agreement shall have any meaning or effect in the contract between the parties arising from this agreement.

(5) PRICE SCHEDULE

TENDERERS MUST NOTE THAT WHEREVER THIS DOCUMENT REFERS TO ANY PARTICULAR TRADE MARK, NAME, PATENT, DESIGN, TYPE, SPECIFIC ORIGIN OR PRODUCER, SUCH REFERENCE SHALL BE DEEMED TO BE ACCOMPANIED BY THE WORDS 'OR EQUIVALENT"

Pricing Instructions:

- 5.1 State the rates and prices in Rand unless instructed otherwise in the tender conditions.
- Include in the rates, prices, and the tendered total of the prices (if any) all duties, taxes (except Value Added Tax (VAT), and other levies payable by the successful tenderer, such duties, taxes and levies being those applicable 14 days before the closing time stated in the General Tender Information.
- 5.3 All prices tendered must include all expenses, disbursements and costs (e.g. transport, accommodation etc.) that may be required for the execution of the tenderer's obligations in terms of the Contract, and shall cover the cost of all general risks, liabilities and obligations set forth or implied in the Contract as well as overhead charges and profit (in the event that the tender is successful). All prices tendered will be final and binding.
- 5.4 All prices shall be tendered in accordance with the units specified in this schedule.
- 5.5 Where a value is given in the Quantity column, a Rate and Price (the product of the Quantity and Rate) is required to be inserted in the relevant columns.
- The successful tenderer is required to perform all tasks listed against each item. The tenderer must therefore tender prices/rates on all items as per the section in the Price Schedule. An item against which no rate is/are entered, or if anything other than a rate or a nil rate (for example, a zero, a dash or the word "included" or abbreviations thereof) is entered against an item, it will also be regarded as a nil rate having been entered against that item, i.e. that there is no charge for that item. The Tenderer may be requested to clarify nil rates, or items regarded as having nil rates; and the Employer may also perform a risk analysis with regard to the reasonableness of such rates.
- 5.7 Provide fixed rates and prices for the duration of the contract that are not subject to adjustment except as otherwise provided for in clause 17 of the Conditions of Contract and as amplified in the Special Conditions of Contract.
- Tenderers are required to quote for **ALL** items in the pricing schedule. Failure to provide a rate for any of the items in the price schedule, the offer will be deemed non-responsive.

| Item No | Description | Unit of measure | Year 1 Price per unit (excl VAT) | Year 2 Price per unit (excl VAT) | Year 3 Price per unit (excl VAT) |
|------------|---------------------------|----------------------|---|---|---|
| 1 | Once-off Project Charter | Fixed Fee (Once off) | | | |
| 2 | Analysis and Design Phase | | | | |
| 2.1 | Instructional Designer | Hourly Rate | | | |
| 2.2 | Content Developer | Hourly Rate | | | |
| 2.3 | Graphic Designer | Hourly Rate | | | |
| 2.4 | SPP Consultant | Hourly Rate | | | |
| 2.5 | Master Data Consultant | Hourly Rate | | | |

| Item No | Description | Unit of measure | Year 1 Price per unit (excl VAT) | Year 2 Price per unit (excl VAT) | Year 3 Price per unit (excl VAT) |
|------------|--|---------------------------|---|---|---|
| 3 | Development Phase | | | | |
| 3.1 | Develop Classroom Training | | | | |
| 3.1.1 | Instructional Designer | Hourly Rate | | | |
| 3.1.2 | Junior Content Developer | Hourly Rate | | | |
| 3.1.3 | Content Developer | Hourly Rate | | | |
| 3.1.4 | Graphic Designer | Hourly Rate | | | |
| 3.1.5 | SPP Consultant | Hourly Rate | | | |
| 3.1.6 | Master Data Consultant | Hourly Rate | | | |
| 3.2 | Develop Virtual Training | | | | |
| 3.2.1 | Instructional Designer | Hourly Rate | | | |
| 3.2.2 | Junior Content Developer | Hourly Rate | | | |
| 3.2.3 | Content Developer | Hourly Rate | | | |
| 3.2.4 | Graphic Designer | Hourly Rate | | | |
| 3.2.5 | SPP Consultant | Hourly Rate | | | |
| 3.2.6 | Master Data Consultant | Hourly Rate | | | |
| 3.3 | Develop Electronic Courses /Web based Training | | | | |
| 3.3.1 | Instructional Designer | Hourly Rate | | | |
| 3.3.2 | Junior Content Developer | Hourly Rate | | | |
| 3.3.3 | Content Developer | Hourly Rate | | | |
| 3.3.4 | Graphic Designer | Hourly Rate | | | |
| 3.3.5 | SPP Consultant | Hourly Rate | | | |
| 4 | Training Delivery | | | | |
| 4.1 | Classroom Training Delivery | | | | |
| 4.1.1 | Classroom Training 1 hour session | Fixed Fee Per Delegate | | | |
| 4.1.2 | Classroom Training 2 hour session | Fixed Fee Per Delegate | | | |
| 4.1.3 | Classroom Training 4 hour session | Fixed Fee Per Delegate | | | |
| 4.1.4 | Classroom Training 6 hour session | Fixed Fee Per Delegate | | | |
| 4.1.5 | Classroom Training 8 hour session | Fixed Fee Per Delegate | | | |
| 4.1.6 | Classroom Training 2 day session | Fixed Fee Per Delegate | | | |
| 4.1.7 | Classroom Training 3 day session | Fixed Fee Per Delegate | | | |
| 4.1.8 | Classroom Training 4 day session | Fixed Fee Per Delegate | | | |

| .1.9 | Classroom Training 5 day session | Fixed Fee | Per |
|------|----------------------------------|-----------|-----|
| | | Delegate | |

| Item No | Description | Unit of measure | Year 1 Price per unit (excl VAT) | Year 2 Price per unit (excl VAT) | Year 3 Price per unit (excl VAT) |
|------------|--|---------------------------|---|---|---|
| 5 | Venue equipped with required infrastructure (computers and the required software) for Classroom Training | | | | |
| 5.1 | Venue for up to 4 hours | Per venue | | | |
| 5.2 | Venue for up to 8 hours | Per venue | | | |
| 6 | Catering | | | | |
| 6.1 | Catering for classroom course exceeding 5 hours | Fixed fee per delegate | | | |
| 7 | Virtual Training Delivery | - | | | |
| 7.1 | Virtual Training 1 hour session | Fixed Fee Per Delegate | | | |
| 7.2 | Virtual Training 2 hour session | Fixed Fee Per Delegate | | | |
| 7.3 | Virtual Training 4 hour session | Fixed Fee Per Delegate | | | |
| 7.4 | Virtual Training 6 hour session | Fixed Fee Per Delegate | | | |
| 7.5 | Virtual Training 8 hour session | Fixed Fee Per Delegate | | | |
| 7.6 | Virtual Training 2 day session | Fixed Fee Per Delegate | | | |
| 7.7 | Virtual Training 3 day session | Fixed Fee Per Delegate | | | |
| 7.8 | Virtual Training 4 day session | Fixed Fee Per Delegate | | | |
| 7.9 | Virtual Training 5 day session | Fixed Fee Per Delegate | | | |
| 8 | Refresher/Information Session Classroom | | | | |
| 8.1 | Refresher/Information Session Training 1 hour session | Fixed Fee Per Delegate | | | |
| 8.2 | Refresher/Information Session Training 2 hour session | Fixed Fee Per Delegate | | | |
| 8.3 | Refresher/Information Session Training 4 hour session | Fixed Fee Per Delegate | | | |
| 8.4 | Refresher/Information Session Training 6 hour session | Fixed Fee Per Delegate | | | |
| 8.5 | Refresher/Information Session Training 8 hour session | Fixed Fee Per Delegate | | | |

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| Item No | Description | | Unit meas | _ | Year 1 Price per unit (excl VAT) | Year 2 Price per unit (excl VAT) | Year 3 Price per unit (excl VAT) |
|------------|--|--------------------|-----------------------------------|-----------|---|----------------------------------|--|
| 9 | Refresher/Information S Virtual | Session | | | | | |
| 9.1 | Refresher/Information Training 1 hour session | Session | Fixed Per Delega | Fee te | | | |
| 9.2 | Refresher/Information Training 2 hour session | Session | Fixed Per Delega | Fee | | | |
| 9.3 | Refresher/Information Training 4 hour session | Session | Fixed Per Delega | Fee te | | | |
| 9.4 | Refresher/Information Training 6 hour session | Session | Fixed Per Delega | Fee | | | |
| 9.5 | Refresher/Information Training 8 hour session | Session | Fixed Per Delega | Fee te | | | |
| | Train the Trainer Program | | | | | | |
| 10 | Train the Trainer Transfer/Capacity Building f employees | /Skills for CCT | Fixed per delega per cou | | | | |

| INITIALS OF CITY OFFICIALS | | |
|-------------------------------|---|---|
| 1 | 2 | 3 |

(6) SUPPORTING SCHEDULES

Schedule 1: Certificate of Authority for Partnerships/ Joint Ventures/ Consortiums

This schedule is to be completed if the tender is submitted by a partnership/joint venture/ consortium.

1.

We, the undersigned, are submitting this tender offer as a partnership/ joint venture/ consortium and

| | | nents in connect | | , acting in the capacitender offer and any contract resulti | of the authorised entity ty of Lead Partner, to sign al ting from it on the partnership/join | II | |
|----|---|---|--|--|--|-------------|--|
| | ventur | e/ consortium's | benait. | | | | |
| 2. | By signing this schedule the partners to the partnership/joint venture/ consortium: | | | | | | |
| | 2.1 | warrant that th partnership/joi | | nitted is in accordance with the mansortium; | ain business and objectives of the | Э | |
| | 2.2 agree that the CCT shall make all payments in terms of this Contract into the following b account of the Lead Partner: | | | | | | |
| | | Accou | ınt Holder: | ····· | | | |
| | | Finan | cial Institution: | | | | |
| | | Branc | h Code: | | | | |
| | | Accou | ınt No.: | | | | |
| | 2.3 | should a dispushall continue aforesaid ban original agree | te arise betwe to make any k account unt ement (signed otifying the CC | here is a change in the partnership een the partnership/joint venture/ c /all payments due and payable it til such time as the CCT is pres d by each and every partner of CT of the details of the new bank a | consortium partners, that the CCT in terms of the Contract into the sented with a Court Order or ar of the partnership/joint venture | T e n | |
| | 2.4 | by the succes damages suffe | sful tenderer/sered by the C | tly and severally liable to the CCT supplier of its obligations in terms CT as a result of breach by the sensortium partners hereby renounced | s of the Contract as well as any successful tenderer/supplier. The | y e | |
| | | | | | | | |

| SIGNED BY THE PARTNERS OF THE PARTNERSHIP/ JOINT VENTURE/ CONSORTIUM | | | | |
|--|---------|----------------------------|--|--|
| NAME OF FIRM | ADDRESS | DULY AUTHORISED SIGNATORY | | |
| Lead partner | | Signature Name Designation | | |
| | | Signature Name Designation | | |
| | | Signature Name Designation | | |
| | | Signature Name Designation | | |

Note: A copy of the Joint Venture Agreement shall be appended to List of other documents attached by tenderer schedule.

Schedule 2: Declaration for Procurement above R10 million

If the value of the transaction is expected to exceed R10 million (VAT included) the tenderer shall complete the following questionnaire, attach the necessary documents and sign this schedule:

| | Are you by la X) | w required to prepare ann | ual financial statements fo | r auditing ? (Please mark |
|-------|----------------------------|----------------------------|---|---------------------------|
| | YES | | NO | |
| | 1.1 If YES | , submit audited annual fi | nancial statements: | |
| | | | nt of the tenderer (if esta | blished during the past |
| | By attaching tenderer sche | | atements to List of oth | er documents attache |
| | - | | itments for municipal servi ent is overdue for more th | |
| | YES | | NO | |
| 2.2 | | erdue for more than 30 (th | irty) days. | |
| | | | | |
| | | | | |
| Has a | • | awarded to you by an org | gan of state during the pas | t five (5) years? (Please |
| | • | awarded to you by an org | gan of state during the pas | t five (5) years? (Please |

| Organ of State | Contract Description | Contract Period | Non-compliance/dispute (if any) |
|----------------|----------------------|--------------------|------------------------------------|
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |

4. Will any portion of the goods or services be sourced from outside the Republic, and if so, what portion and whether any portion of payment from the CCT is expected to be transferred out of the Republic? (Please mark with X)

| | YE | S | | NO | |
|---------------------------------|------------------------------|---|--|---|--|
| | 4.1 | If YES, fu | rnish particulars below | | |
| | | | | | |
| | | | | | |
| | | | | | |
| correct, being to success | and acknowle aken against | edges that fatthe tendere ellation of the | ailure to properly and to r, the tender being dis | in this schedule and/or attruthfully complete this schequalified, and/or (in the extreme tenderer or the exercise | dule may result in steps rent that the tenderer is |
| Signatur Print na On beha | | erer (duly aut | _ | ate | |

Schedule 3: Preference Schedule

1 Definitions

The following definitions shall apply to this schedule:

All applicable taxes: Includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies.

Applicable Code: Shall be either the Amended Codes of Good Practise (published on 11 October 2013) or Sector Specific Codes as indicated in the tender conditions

B-BBEE: Broad-based black economic empowerment as defined in section 1 of the Broad-Based Black Economic Empowerment Act.

B-BBEE status level of contributor: The B-BBEE status of an entity in terms of a code of good practice on black economic empowerment issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act

Bid (Tender): A written offer in a prescribed or stipulated form in response to an invitation by an organ of state for the provision of services, works or goods, through price quotations, advertised competitive bidding processes or proposals.

Black Designated Groups: The meaning assigned to it in the codes of good practice issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act, 2003, (Act 53 of 2003).

Black People: The meaning assigned to it in section 1 of the Broad-Based Black Economic Empowerment Act.

Broad-Based Black Economic Empowerment Act: The Broad-Based Black Economic Empowerment Act, Act 53 of 2003.

Consortium or Joint Venture: An association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

Contract The agreement that results from the acceptance of a bid by an organ of state.

Co-operative: A co-operative registered in terms of section 7 of the Co-operatives Act, 2005 (Act no. 14 of 2005).

Designated Group: Black designated groups, black people, women, people with disabilities or small enterprises as defined in section 1 of the National Small Enterprises Act, 1996 (act no. 102 of 1996)

Designated Sector: A sector, sub-sector or industry or product that has been designated in terms of any relevant regulation of the Preferential Procurement Regulations, 2017.

Exempted Micro Enterprise (EME): An exempted micro enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act

Firm Price: The price that is only subject to adjustments in accordance with the actual increase or decrease resulting from the change, imposition, or abolition of customs or excise duty and any other duty, levy, or tax, which, in terms of the law or regulation, is binding on the contractor and demonstrably has an influence on the price of any supplies, or the rendering costs of any service, for the execution of the contract.

Functionality: The ability of a tenderer to provide goods or services in accordance with specifications as set out in the tender documents.

Military Veteran: The meaning assigned to it in section 1 of the Military Veterans Act, 2011 (Act No. 18 of 2011).

National Treasury: The meaning assigned to it in section 1 of the Public Finance Management Act, 1999 (Act No. 18 of 1999.

Non-firm prices: All prices other than "firm" prices.

Person: Includes a juristic person.

People with disabilities: The meaning assigned to it in section 1 of the Employment Equity Act, 1998 (Act No. 55 of 1998).

Price: Includes all applicable taxes less unconditional discounts.

Proof of B-BBEE status level of contributor: The B-BBEE status level certificate issued by an authorised body or person, a sworn affidavit as prescribed by the B-BBEE Codes of good Practice or any other requirement prescribed in terms of the Broad-Based Black Economic Empowerment Act.

Qualifying Small Enterprise (QSE): A qualifying small enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act.

Rand Value: means the total estimated value of a contract in Rand, calculated at the time of bid invitations.

Rural Area: A sparsely populated area in which people farm or depend on natural resources, including villages and small towns that are dispersed through the area or an area including a large settlement which depends on migratory labour and remittances and government social grants for survival, and may have a traditional land tenure system.

Stipulated Minimum Threshold: The minimum threshold stipulated in terms of any relevant regulation of the Preferential Procurement Regulations, 2017.

Sub-contract: The primary contractor's assigning, leasing, making out work to, or employing, another person to support such primary contractor in the execution of part of a project in terms of the contract.

The Act: The Preferential Procurement Policy Framework Act, 2000 (Act No 5 of 2000).

Total Revenue: Bears the same meaning assigned to this expression in the Codes of Good Practice on Black Economic Empowerment, issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act and promulgated in the *Government Gazette* on 9 February 2007.

Township: An urban living area that at any time from the late 19th century until 27 April 1994, was reserved for black people, including areas developed for historically disadvantaged individuals post 27 April 1994.

Treasury: The meaning assigned to it in section 1 of the Public Finance Management Act, 1999 (Act No. 18 of 1999).

Trust: The arrangement through which the property of one person is made over or bequeathed to a trustee to administer such property for the benefit of another person.

Trustee: Any person, including the founder of a trust, to whom property is bequeathed in order for such property to be administered for the benefit of another person.

Youth: The meaning assigned to it in section 1 of the National Youth Development Agency Act, 2008 (Act No. 54 of 2008).

2 Conditions associated with the granting of preferences

A supplier that is granted a preference undertakes to:

- 1) accept that the number of preference points allocated will be based on the B-BBEE status level of contributor of the supplier as at the closing date for submission of tender offers;
- 2) not sub-contract more than 25% of the value of the contract to sub-contractors that do not have an equal or higher B-BBEE status level of contributor than the supplier, unless the intended subcontractors are exempted micro enterprises that have the capability and ability to execute the subcontract works or unless otherwise declared in terms of Section 5 below;
- 3) accept that a contract may not be awarded if the price offered is not market related;
- 4) accept the sanctions set out in Section 3 below should Condition 2(2) be breached, or should the tenderer have submitted any false information regarding its B-BBEE status level of contributor, local production and content, or any other matter required in terms of this bid that will affect, or has affected the bid evaluation;
- 5) accept that, in order to qualify for preference points, it is the responsibility of the supplier to submit documentary proof of its BBBEE level of contribution in accordance with the Codes of Good Practise, 2013, to the CCT at the Supplier Management Unit located within the Tender Distribution Office, 2nd Floor (Concourse Level), Civic Centre, 12 Hertzog Boulevard, Cape Town (Tel 021 400 9242/3/4/5);
- 6) accept that, further to 5) above, Consortiums/Joint Ventures will qualify for preference points, provided that the entity submits the relevant certificate/scorecard in terms of the Preferential Procurement Regulations, 2017. Note that, in the case of unincorporated entities, a verified scorecard in the name of the consortium/Joint Venture must be submitted with the quotation (attached to this schedule);
- 7) accept that if it is found that, in the performance of the contract, the participation of the various partners in a Consortium/ Joint Venture differs substantially from that upon which the consolidated scorecard submitted in terms of 5) above was based, and the impact of which is that the Joint Venture would not have been awarded the contract in terms of the actual B-BBEE level of contribution achieved by the Joint Venture, then a financial penalty shall be applied (in addition to any other remedies that the CCT may have) in accordance with Section 3 below;
- 8) accept that the CCT will verify the B-BBEE level of contributor of the supplier as at the closing date for submission of tender offers, to determine the number of preference points to be awarded to the supplier. In the case of Consortiums/Joint Ventures which tender as unincorporated entities, a verified scorecard submitted with the tender and valid as at the closing date will be used to determine the number of preference points to be awarded to the supplier;

- 9) accept that, notwithstanding 8) above, a supplier will **not** be awarded points for B-BBEE status level of contributor if he indicates in his tender that he intends sub-contracting more than 25% of the value of the contract to sub-contractors that do not qualify for at least the points that the supplier qualifies for unless the intended sub-contractors are exempted micro enterprises that have the capability and ability to execute the sub-contract works:
- 10) accept that any subcontracting arrangements after the award of the tender may only be entered into upon the prior approval of the City of Cape Town; and
- 11) immediately inform the City of Cape Town of any change that may affect the tenderer's B-BBEE level of contribution upon which preference points will be or have been allocated.

3 Sanctions relating to breaches of preference conditions

The sanctions for breaching the conditions associated with the granting of preferences are:

- 1) disqualify the supplier from the tender process;
- recover costs, losses or damages the CCT has incurred or suffered as a result of the supplier's or contractor's conduct;
- 3) cancel the contract in whole or in part and claim any damages which the CCT has suffered as a result of having to make less favourable arrangements due to such cancellation;
- 4) restrict the supplier, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, from obtaining business from the CCT for a period not exceeding 10 years, after the audi alteram partem (hear the other side) rule has been applied and inform the National Treasury accordingly;
- 5) forward the matter for criminal prosecution; and/or
- 6) financial penalties payable to the CCT, as set out below.

Financial penalty for breach of Condition 2 in Section 2 above:

The penalty to be applied for sub-contracting more than 25% of the value of the contract to sub-contractors that do not qualify for at least the preference points that the supplier qualified for (unless so declared or proven to be beyond the control of the supplier, or the sub-contractors are EMEs that have the capability and ability to execute the sub-contract works) shall be as provided for in the following formula:

Penalty = $0.5 \times E(\%) \times P^*$

where:

E = The value of work (excluding VAT) executed by sub-contractors that do not qualify for at least the preference points that the supplier qualified for, expressed as a percentage of P*, less 25%

P* = Value of the contract

Financial penalty for breach in terms of condition 6 in Section 2 above:

The penalty to be applied where, in the performance of the contract, the participation of the various partners in a Consortium/ Joint Venture differs substantially from that upon which the consolidated scorecard submitted in terms of 5) in Section 2 above was based, and the impact of which is that the Joint Venture would not have been awarded that contract in terms of the actual B-BBEE level of contribution achieved by the Joint Venture, shall be as provided for in the following formula:

Penalty = $5/100 \times (B-BBEE^a - B-BBEE^t) \times P^*$

where:

B-BBEE = The B-BBEE level of contribution that is achieved, determined in accordance

with the actual participation of the Joint Venture partners in the performance of the

contract

B-BBEE^t = The B-BBEE level of contribution that was used to determine the number of preference points granted to the Joint Venture at the time of tender evaluation

P* = Value of the contract

Financial penalty for breach in terms of condition 10 in Section 2 above:

The penalty to be applied where the supplier fails to disclose subcontracting arrangement after the award of the tender is up to a maximum of 10% of the value of the contract.

4 Level of Contribution in respect of enterprise status or structure of the tendering entity (the supplier)

In the interest of transparency, suppliers are required to complete Table 1: Level of Contribution below.

| Table 1: Level of C | ontribution | | | _ |
|-----------------------------------|---|--------------------------------|-----------------------------|---------------------|
| Type of B-BBEE (| Contributor | | ck box(es) applicable) | |
| Exempted Micro B | Enterprise (EME), 100% black-owned | | | |
| Exempted Micro than 100% black- | Enterprise (EME), at least 51% but loowned | ess | | |
| Exempted Micro owned | Enterprise (EME), less than 51% bla | ck- | | |
| Qualifying Small | Enterprise (QSE), 100% black-owned | | | |
| Qualifying Small than 100% black- | Enterprise (QSE), at least 51% but loowned | ess | | |
| Qualifying Small owned | Enterprise (QSE), less than 51% bla | ck- | | |
| Verified B-BBEE | , | | | |
| | EE Status Level of Contributor ¹ | <u> </u> | | |
| Non-compliant co | ontributor | L | | |
| | t the company/firm/entity is a verified B be inserted in the box provided (insert | | | |
| more than 25% for at least the | rfeit my preference points because I 6 of the value of the contract to sub 8 points that I/we as supplier qualify 8 at have the capability and ability to ex | contractors the for or are not | nat do not qu exempted m | alify |
| | not tick this box will be allocated pre ence conditions in Section 3 will be on 2. | | | |
| certifies that the | , who warrants that he/she is duly author preference claimed based on the B-BBB upplier, subject to condition 8 in Secti at: | E status level | of contribution | indicated in Table |
| (i) the inform | nation furnished is true and correct; | | | |
| (ii) the prefer | rence claimed is in accordance with the | conditions of th | nis schedule; | |
| ` ' | ier may be required to furnish documen evel of contributor as at the closing date | , , | e satisfaction of | of the CCT that the |
| | nderstands the conditions under which will satisfy the conditions pertaining to the | | | d confirms that the |
| Signature | | Date | | |
| Name (PRINT) | | | | |

(For and on behalf of the Supplier (duly authorised))

Schedule 4: Declaration of Interest – State Employees (MBD 4 amended)

1. No bid will be accepted from:

3.

3.12

- 1.1 persons in the service of the state¹, or
- 1.2 if the person is not a natural person, of which any director, manager or principal shareholder or stakeholder is in the service of the state, or
- 1.3 from persons, or entities of which any director, manager or principal shareholder or stakeholder, has been in the service of the City of Cape Town during the twelve months after the City employee has left the employ of the City, or
- 1.4 from an entity who has employed a former City employee who was at a level of T14 of higher at the time of leaving the City's employ and involved in any of the City's bid committees for the bid submitted, if:
 - 1.4.1 the City employee left the City's employment voluntarily, during a period of 12 months after the City employee has left the employ of the City;
 - 1.4.2 the City employee left the City's employment whilst facing disciplinary action by the City, during a period of 24 months after the City employee has left the employ of the City, or any other period prescribed by applicable legislative provisions, after having left the City's employ.
- 2. Any person, having a kinship with persons in the service of the state, including a blood relationship, may make an offer or offers in terms of this invitation to bid. In view of possible allegations of favouritism, should the resulting bid, or part thereof, be awarded to persons connected with or related to persons in service of the state, it is required that the tenderer or their authorised representative declare their position in relation to the evaluating/adjudicating authority.
 - In order to give effect to the above, the following questionnaire must be completed and submitted with the bid. 3.1 Full Name of tenderer or his or her representative:..... .2 Identity Number: 3.3 Position occupied in the Company (director, trustee, shareholder²)..... 3.4 Company or Close Corporation Registration Number:.... 3.5 Tax Reference Number..... 3.6 VAT Registration Number: The names of all directors / trustees / shareholders members, their individual identity numbers 3.7 and state employee numbers must be indicated in paragraph 4 below. 3.8 Are you presently in the service of the state? YES / NO 3.8.1 If yes, furnish particulars 3.9 Have you been in the service of the state for the past twelve months? YES / NO 3.9.1 If yes, furnish particulars 3.10 have any relationship (family, friend, other) with persons in the service of the state and who may be involved with the evaluation and or adjudication of this bid? YES / NO 3.10.1 If yes, furnish particulars Are you, aware of any relationship (family, friend, other) between any other tenderer and any 3.11 persons in the service of the state who may be involved with the evaluation and or adjudication of this bid? YES / NO

3.11.1 If yes, furnish particulars.....

Are any of the company's directors, trustees, managers, principle shareholders or

| | | stakeholders in service of the stat | e? YES/NO | | | | | |
|-------------------------------|--|---|---|--|--|--|--|--|
| | | 3.12.1 If yes, furnish particulars | | | | | | |
| | 3.13 | Are any spouse, child or paren shareholders or stakeholders in s | | ors, trustees, managers, principle | | | | |
| | | 3.13.1 If yes, furnish particulars | | | | | | |
| | 3.14 | this company have any interest in | | le shareholders, or stakeholders of ies or business whether or not they | | | | |
| | | 3.14.1 If yes, furnish particulars | | | | | | |
| | 3.15 | Have you, or any of the directors, this company been in the service NO | | ole shareholders, or stakeholders of in the past twelve months? YES / | | | | |
| | | 3.15.1 If yes, furnish particulars | | | | | | |
| | 3.16 | | employ of the City, and wh | City of Cape Town at a level of T14 no was involved in any of the City's | | | | |
| | | 3.16.1 If yes, furnish particulars | | | | | | |
| 4. | Full details of directors / trustees / members / shareholders | | | | | | | |
| | | Full Name | Identity Number | State Employee Number | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | able does not sufficient to provide ails to the tender submission. | the details of all directors | s / trustees / shareholders, please | | | | |
| correct, being t succes | and actacked | cknowledges that failure to proper gainst the tenderer, the tender b | rly and truthfully complete being disqualified, and/or | and/or attached hereto is true and this schedule may result in steps (in the event that the tenderer is e exercise by the employer of any | | | | |

Signature

Date

Print name:

On behalf of the tenderer (duly authorised)

¹MSCM Regulations: "in the service of the state" means to be –

- (a) a member of -
 - (i) any municipal council; (ii) any provincial legislature; or
 - (iii) the national Assembly or the national Council of provinces;
- (b) a member of the board of directors of any municipal entity;
- (c) an official of any municipality or municipal entity;
- (d) an employee of any national or provincial department, national or provincial public entity or constitutional institution within the meaning of the Public Finance Management Act, 1999 (Act No.1 of 1999);
- (e) an executive member of the accounting authority of any national or provincial public entity; or
- (f) an employee of Parliament or a provincial legislature.

² Shareholder" means a person who owns shares in the company and is actively involved in the management of the company or business and exercises control over the company.

Schedule 5: Conflict of Interest Declaration

| | YES | | NO | | | | | | |
|------------------------|---|---|--|---|--|--|--|--|--|
| | | | | | | | | | |
| | 1.1 If yes, the tende | 1.1 If yes, the tenderer is required to set out the particulars in the table below: | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| | The tenderer shall declar offered or granted: | are whether it has direc | tly or through a representat | tive or intermediary promised, | | | | | |
| | 2.1 any inducement | t or reward to the CCT | for or in connection with the | e award of this contract; or | | | | | |
| | • | | any official or any othe nagement policy. (Please | er role player involved in the mark with X) | | | | | |
| | YES | | NO | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| Sho | | | raudulent transactions re wn, please contact the fo | elating to the procurement llowing: | | | | | |
| | the Cit | y's anti-corruption ho | tline at 0800 32 31 30 (tol | l free) | | | | | |
| | | | | | | | | | |
| rrect ing t cces | , and acknowledges tha taken against the tende | t failure to properly a erer, the tender being | nd truthfully complete this disqualified, and/or (in the | or attached hereto is true and schedule may result in steps ne event that the tenderer is ercise by the employer of any | | | | | |

Schedule 6: Declaration of Tenderer's Past Supply Chain Management Practices (MBD 8)

Where the entity tendering is a partnership/joint venture/consortium, each party to the partnership/joint venture/consortium must sign a declaration in terms of the Municipal Finance Management Act, Act 56 0f 2003, and attach it to this schedule.

- 1 The tender offer of any tenderer may be rejected if that tenderer or any of its directors/members have:
 - a) abused the municipality's / municipal entity's supply chain management system or committed any fraudulent conduct in relation to such system;
 - b) been convicted for fraud or corruption during the past five years;
 - c) willfully neglected, reneged on or failed to comply with any government, municipal or other public sector contract during the past five years; or
 - d) been listed in the Register for Tender Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No 12 of 2004) or Database of Restricted Suppliers.
- 2 In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.

| 2.1 | Is the tenderer or any of its directors/members listed on the National Treasury's Database of Restricted Suppliers as companies or persons prohibited from doing business with the public sector? (Companies or persons who are listed on this Database were informed in writing of this restriction by the Accounting Officer/Authority of the institution that imposed the restriction after the audi alteram partem rule was applied). The Database of Restricted Suppliers now resides on the National Treasury's website(wwww.treasury.gov.za) and can be accessed by clicking on its link at the bottom of the home page. | Yes | No |
|-------|---|-----|----|
| | Socialis of the nome page. | | |
| 2.1.1 | If so, furnish particulars: | | |
| 2.2 | Is the tenderer or any of its directors/members listed on the Register for Tender Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No 12 of 2004) or Database of Restricted Suppliers? The Register for Tender Defaulters can be accessed on the National Treasury's website (www.treasury.gov.za) by clicking on its link at the bottom of the home page. | Yes | No |
| 2.2.1 | If so, furnish particulars: | | |
| 2.3 | Was the tenderer or any of its directors/members convicted by a court of law (including a court of law outside the Republic of South Africa) for fraud or corruption during the past five years? | Yes | No |
| 2.3.1 | If so, furnish particulars: | | |

| | Does the tenderer or any of its directors owe any municipal rates and taxes or municipal charges to the municipality / municipal entity, or to any other municipality / municipal entity, that is in arrears for more than three months? | Yes | No 🗌 |
|---------------------|--|--------------------|---------|
| 2.4.1 | If so, furnish particulars: | | |
| 2.5 | Was any contract between the tenderer and the municipality / municipal entity or any other organ of state terminated during the past five years on account of failure to perform on or comply with the contract? | Yes | No 🗆 |
| 2.7.1 | If so, furnish particulars: | | |
| | | | |
| and in s tend | e tenderer hereby certifies that the information set out in this schedule and/or attall correct, and acknowledges that failure to properly and truthfully complete this steps being taken against the tenderer, the tender being disqualified, and/or (inderer is successful) the cancellation of the contract, , restriction of the tenderer or ployer of any other remedies available to it. | chedule the eve | may res |

Schedule 7: Authorisation for the Deduction of Outstanding Amounts Owed to the City of Cape Town

| To: | TH | E CITY MANAGER, | CITY OF CAPE TOWN | | |
|-------------------------------|---|--|--|---------------------------------------|---------------------------------------|
| From: | (Na | ame of tenderer) | | | - |
| | | SATION FOR TH OF CAPE TOWN | IE DEDUCTION OF OUTSTAND | OING AMOUN | ITS OWED |
| The ter | nderer: | | | | |
| a) | tender of t tenderer (o | he tenderer if any rany of its directors | cording to SCM Regulation 38(1)(d)(i) to municipal rates and taxes or municipal/members/partners) to the CCT, or to all nan 3 (three) months; and | al service charg | ges owed by the |
| b) | | | uthorises the CCT to deduct the full amo | - | by the Tenderer |
| c) | confirms th | e information as set | out in the tables below for the purpose | of giving effect to | b) above; |
| d) | and correction steps be tenderer is | t, and acknowledges eing taken against tl | nat the information set out in this schedules that failure to properly and truthfully on the tenderer, the tender being disqualificellation of the contract, restriction of the available to it. | omplete this sch ed, and/or (in th | edule may result ne event that the |
| | | Physical Business | address(es) of the tenderer | Municipal Ac number(| |
| | document | s attached by tende | e for all the names, please attach the reference of the same format: | ne information t | o List of other |
| | Name o Director Member Partner | / Identity / Number | Physical residential address of Direct Member / Partner | tor / Munic Acco numb | ount |
| | | | | | |
| Signatu Print na On beh | ame: | nderer (duly authoris | Date ed) | | |

Schedule 8: Contract Price Adjustment and/or Rate of Exchange Variation

NOT APPLICABLE – rates are fixed for the contract period – refer rates for year 1, 2 and 3 to be provided in the Pricing Schedule

Schedule 9: Certificate of Independent Tender Determination

I, the undersigned, in submitting this **Tender No:** 158S/2022/23 – APPOINTMENT OF A SERVICE PROVIDER TO PROVIDE ELECTRONIC COURSES AND END USER TRAINING FOR THE CITY OF CAPE TOWN'S HR AND OTHER BUSINESS SYSTEMS ROLLOUT in response to the tender invitation made by THE CITY OF CAPE TOWN, do hereby make the following statements, which I certify to be true and complete in every respect:

| I certify, | on b | ehalf of : | (Name of tenderer) |
|------------|---|--|--|
| That: | | | |
| 1. | I ha | ve read and I understand the contents o | f this Certificate; |
| 2. | | nderstand that this tender will be disquapect; | alified if this Certificate is found not to be true and complete in every |
| 3. | l am | n authorised by the tenderer to sign this | Certificate, and to submit this tender, on behalf of the tenderer; |
| 4. | | ch person whose signature appears on t and to sign, the tender on behalf of the te | his tender has been authorised by the tenderer to determine the terms enderer; |
| 5. | | | his tender, I understand that the word 'competitor' shall include any derer, whether or not affiliated with the tenderer, who: |
| | (a) | has been requested to submit a tender | in response to this tender invitation; |
| | (b) | could potentially submit a tender in resexperience; and | sponse to this tender invitation, based on their qualifications, abilities or |
| | (c) | provides the same goods and services | as the tenderer and/or is in the same line of business as the tenderer. |
| 6. | arra | e tenderer has arrived at this tender inde angement with any competitor. However be construed as collusive price quoting. | pendently from and without consultation, communication, agreement or communication between partners in a joint venture or consortium will |
| 7. | | particular, without limiting the generaling munication, agreement or arrangement | ty of paragraphs 5 and 6 above, there has been no consultation, with any competitor regarding: |
| | (a) | prices; | |
| | (b) | geographical area where product o | r service will be rendered (market allocation); |
| | (c) | methods, factors or formulas used | to calculate prices; |
| | (d) | the intention or decision to submit of | or not to submit a tender; |
| | (e) | the submission of a tender which d | oes not meet the specifications and conditions of the tender; or |
| | (f) | tendering with the intention not to v | vin the contract. |
| 8. | rega | | ns, communications, agreements or arrangements with any competitor as and conditions or delivery particulars of the products or services to |
| 9. | | | nd will not be disclosed by the tenderer, directly or indirectly, to any official tender opening or of the awarding of the contract. |
| 10. | relation investigation in the second in the | ited to tenders and contracts, tenders the estigation and possible imposition of adrof 1998, and/or may be reported to the by be restricted from conducting business | judice to any other remedy provided to combat any restrictive practices nat are suspicious will be reported to the Competition Commission for ninistrative penalties in terms of section 59 of the Competition Act, Act National Prosecuting Authority (NPA) for criminal investigation, and/or with the public sector for a period not exceeding 10 (ten) years in terms Activities Act, Act 12 of 2004, or any other applicable legislation. |
| | Si | ignature | Date |
| | | ame (PRINT) For and on behalf of the Tenderer (du | — Ilv authorised)) |

(¹ Consortium: Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.)

Schedule 10: Local Content Declaration / Annexure C

NOT APPLICABLE

Schedule 11: Price Basis for Imported Resources

NOT APPLICABLE

Schedule 12: Schedule of Pre-Qualification Criteria Sub-Contractors

NOT APPLICABLE

Schedule 13: List of other documents attached by tenderer

| The te | nderer has attached to this | schedule, the following additional documentation: |
|----------------------------|--|---|
| | Date of Document | Title of Document or Description |
| 1. | | (refer to clauses / schedules of this tender document where applicable) |
| | | |
| 2. | | |
| 3. | | |
| 4. | | |
| 5. | | |
| 6. | | |
| 7. | | |
| 8. | | |
| 9. | | |
| 10. | | |
| 11. | | |
| 12. | | |
| 13. | | |
| 14. | | |
| 15. | | |
| 16. | | |
| 17. | | |
| Attach | additional pages if more space | e is required. |
| | | |
| Signat Print n On be | ure ame: half of the tenderer (duly au | Date uthorised) |

Schedule 14: Record of Addenda to Tender Documents

We confirm that the following communications received from the Employer before the submission of this tender offer, amending the tender documents, have been taken into account in this tender offer: **Title or Details Date** 1. 2. 3. 4. 5. 6. 7. 8. 9. 10. Attach additional pages if more space is required.

Schedule 15: Information to be provided with the tender

The following information shall be provided with the Tender:

SCHEDULE 15A

| Number of information systems end user training projects tenderer has managed in the last 10 years? | | | | | | |
|---|--|----------------------------|-------------------|-----------------------------|---|--|
| Description of relevant training provided | Name of the organisation/ company name | *Number of End Users | Contact Person | Contact Details & E-mail | Start date – End date Please be specific (Month/ Year) | |
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*Number of End Users

The evaluation criteria refers to typical projects. A typical project includes training end users of large organisations (1000 or more end users) on Human Resource (HR) or Human Capital Management (HCM) information system solution training courses.

- Only projects with a 1000 or more end users will be considered.
- Projects with less than 1000 end users will not be considered

SCHEDULE 15B

| Number of years' experience tenderer has with delivering information systems end-user training projects | | | | | |
|---|---|--|-------------------|------------------------------|---|
| Project Number | Description of relevant training provided | Name of the organisation/ company name | Contact Person | Contact Details & E- mail | Start date – End date Please be specific(Month/ Year) |
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SCHEDULE 15C

| Number of years tenderer has developing electronic courses (e-learning) | | | | |
|---|--|----------------|-----------------------------|---|
| Description of relevant electronic courses (e-learning) development | Name of the organisation/ company name | Contact Person | Contact Details & E-mail | Start date – End date Please be specific(Month/ Year) |
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Compulsory to complete for all resources SCHEDULE 15D Relevant Experience of the Project manager

| PROJECT MANAGER CURRICULUM VITAI | TEMPLATE | |
|---|------------------------|---|
| Surname: | First Name/s: | |
| Tel No.: | Cell No.: | |
| E-mail: | | |
| | | |
| Qualifications | | |
| (commence with highest qualification completed) | | |
| Name of Qualification: | | |
| Institution: | Year Completed: | |
| | | |
| Name of Qualification: | - | |
| Institution: | Year Completed: | |
| | | |
| Name of Qualification: | | |
| Institution: | Year Completed: | |
| | | |
| Relevant Experience as a Project Manager of | Fraining Interventions | |
| (commence with most recent experience) | | |
| Name of Organisation: | | |
| Position Held: | | |
| Commencement Date: | Date of Termination | |
| Name of Course/s Facilitated: | | |
| | | |
| | | |
| | | _ |
| Name of Organisation: | | |
| Position Held: | | |
| Commencement Date: | Date of Termination | |
| Name of Course/s Facilitated: | | |
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| Name of Organization: | | _ |
| Name of Organisation: Position Held: | | |
| | Date of Termination | |
| Commencement Date: Name of Course/s Facilitated: | Date of Termination | |
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SCHEDULE 15 E Relevant Experience of the Project Administrator

| PROJECT ADMINISTRATOR CURRICULUM VITAE | |
|---|---------------------|
| Surname: | First Name/s: |
| Tel No.: | Cell No.: |
| E-mail: | |
| | |
| Qualifications | |
| (commence with highest qualification completed) | |
| Name of Qualification: | |
| Institution: | Year Completed: |
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| Name of Qualification: | |
| Institution: | Year Completed: |
| | |
| Name of Qualification: | |
| Institution: | Year Completed: |
| | |
| Relevant Experience as a Project Administrator of Tra | ining Interventions |
| (commence with most recent experience) | |
| Name of Organisation: | |
| Position Held: | |
| Commencement Date: | Date of Termination |
| Name of Course/s Facilitated: | |
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| Name of Organisation: | |
| Position Held: | |
| Commencement Date: | Date of Termination |
| Name of Course/s Facilitated: | |
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| Name of Organisation: | |
| Position Held: | |
| Commencement Date: | Date of Termination |
| Name of Course/s Facilitated: | |
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SCHEDULE 15 F Relevant Experience of the Instructional Designer

| INSTRUCTIONAL DESIGNER CURRICULUM VITAE | |
|--|---------------------|
| Surname: | First Name/s: |
| Tel No.: | Cell No.: |
| E-mail: | |
| | |
| Qualifications | |
| (commence with highest qualification completed) | |
| Name of Qualification: | |
| Institution: | Year Completed: |
| | |
| Name of Qualification: | |
| Institution: | Year Completed: |
| | |
| Name of Qualification: | · |
| Institution: | Year Completed: |
| | |
| Relevant Experience as an Instructional Designer for T | raining Courses |
| (commence with most recent experience) | |
| Name of Organisation: | |
| Position Heid: | |
| Commencement Date: | Date of Termination |
| Name of Course/s Facilitated: | |
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| Name of Organisation: | |
| Position Held: | |
| Commencement Date: | Date of Termination |
| Name of Course/s Facilitated: | |
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| Name of Organisation: | <u> </u> |
| Position Held: | |
| Commencement Date: | Date of Termination |
| Name of Course/s Facilitated: | 1 |
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SCHEDULE 15 G Relevant Experience of the Content Developer

| CONTENT DEVELOPER 1 CURRICULUM VITAE TE | MPLATE |
|---|---------------------|
| Surname: | First Name/s: |
| Tel No.: | Cell No.: |
| E-mail: | |
| | |
| Qualifications | |
| (commence with highest qualification completed) | |
| Name of Qualification: | |
| Institution: | Year Completed: |
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| Name of Qualification: | |
| Institution: | Year Completed: |
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| Name of Qualification: | |
| Institution: | Year Completed: |
| | |
| Relevant Experience as a Content Developer | |
| (commence with most recent experience) | |
| Name of Organisation: | |
| Position Held: | |
| Commencement Date: | Date of Termination |
| Name of Course/s Facilitated: | |
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| Name of Organisation: | |
| Position Held: | |
| Commencement Date: | Date of Termination |
| Name of Course/s Facilitated: | |
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| Name of Organisation: | |
| Position Held: | |
| Commencement Date: | Date of Termination |
| Name of Course/s Facilitated: | |
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| CONTENT DEVELOPER 2 CURRICULUM VITAE TE | EMPLATE |
|---|---------------------|
| Surname: | First Name/s: |
| Tel No.: | Cell No.: |
| E-mail: | |
| | |
| Qualifications | |
| (commence with highest qualification completed) | |
| Name of Qualification: | |
| Institution: | Year Completed: |
| | |
| Name of Qualification: | |
| Institution: | Year Completed: |
| | |
| Name of Qualification: | |
| Institution: | Year Completed: |
| | |
| Relevant Experience as a Content Developer | |
| (commence with most recent experience) | |
| Name of Organisation: | |
| Position Held: | |
| Commencement Date: | Date of Termination |
| Name of Course/s Facilitated: | |
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| Name of Organisation: | |
| Position Held: | |
| Commencement Date: | Date of Termination |
| Name of Course/s Facilitated: | |
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| Name of Organisation: | |
| Position Held: | |
| Commencement Date: | Date of Termination |
| Name of Course/s Facilitated: | 1 |
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SCHEDULE 15H

| SCHEDOLL I | | Submitted |
|------------------|--|-------------------------|
| Requirement | | (TO BE MARKED WITH A X) |
| Train the Traine | r Proposal | |
| | | |
| E-Learning Subn | nission | |
| 1. | Learner Manual | |
| 2. | Facilitator Guide | |
| 3. | Master data requirements for each course | |
| 4. | Facilitator Presentation | |
| 5. | Quick Reference Guide | |
| 6. | Learner Assessment – Formative and Summative | |
| 7. | Course Evaluation | |
| 8. | Electronic Course on Hard drive | |

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Schedule 15 I: Relevant Experience of the Facilitators

| FACILITATOR 1 CURRICULUM VITAE TEMPLATE | |
|---|---------------------|
| Surname: | First Name/s: |
| Tel No.: | Cell No.: |
| E-mail: | |
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| Qualifications | |
| (commence with highest qualification completed) | |
| Name of Qualification: | |
| Institution: | Year Completed: |
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| Name of Qualification: | |
| Institution: | Year Completed: |
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| Name of Qualification: | |
| Institution: | Year Completed: |
| | |
| Relevant Experience as a Facilitator of Training for Inte | erventions |
| (commence with most recent experience) | |
| | |
| Position Held: | |
| Commencement Date: | Date of Termination |
| Name of Course/s Facilitated: | |
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| Name of Organization | |
| Name of Organisation: Position Held: | |
| | Date of Termination |
| Commencement Date: Name of Course/s Facilitated: | Date of Termination |
| Name of Course/s Facilitated | |
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| Name of Organisation: | |
| Position Held: | |
| Commencement Date: | Date of Termination |
| Name of Course/s Facilitated: | |
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| FACILITATOR 2 CURRICULUM VITAE TEMPLATE | |
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| Surname: | First Name/s: |
| Tel No.: | Cell No.: |
| E-mail: | |
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| Qualifications | |
| (commence with highest qualification completed) | |
| Name of Qualification: | |
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| Relevant Experience as a Facilitator of Training for Into | erventions |
| (commence with most recent experience) | |
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| Name of Course/s Facilitated: | |
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| Name of Organization: | |
| Name of Organisation: Position Held: | |
| | Date of Termination |
| Name of Course/s Facilitated: | Date of Terrimation |
| Name of Course/s racilitated. | |
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| Name of Organisation: | |
| Position Held: | |
| Commencement Date: | Date of Termination |
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| FACILITATOR 3 CURRICULUM VITAE TEMPLATE | |
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| Surname: | First Name/s: |
| Tel No.: | Cell No.: |
| E-mail: | |
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| Qualifications | |
| (commence with highest qualification completed) | |
| Name of Qualification: | |
| Institution: | Year Completed: |
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| Name of Qualification: | |
| Institution: | Year Completed: |
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| Relevant Experience as a Facilitator of Training for Int | erventions |
| (commence with most recent experience) | |
| Name of Organisation: | |
| Position Held: | I Durant Transport |
| Commencement Date: | Date of Termination |
| Name of Course/s Facilitated: | |
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| Name of Course/s Facilitated: | |
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| Name of Organisation: | |
| Position Held: | |
| Commencement Date: | Date of Termination |
| Name of Course/s Facilitated: | · |
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SIGNED ON BEHALF OF TENDERER:

TENDER DOCUMENT GOODS AND SERVICES SUPPLY CHAIN MANAGEMENT Approved by Branch Manager: 03/04/2020 CITY OF CAPE TOWN ISIXEKO SASEKAPA STAD KAAPSTAD Version: 8 Page 70 of 66

TENDER NO: 158S/2022/23

SCM - 542

TENDER DESCRIPTION: APPOINTMENT OF A SERVICE PROVIDER TO PROVIDE ELECTRONIC COURSES AND END USER TRAINING FOR THE CITY OF CAPE TOWN'S HR AND OTHER BUSINESS SYSTEMS ROLLOUT

CONTRACT PERIOD: THE CONTRACT PERIOD SHALL BE FOR A PERIOD OF THREE YEARS FROM THE COMMENCEMENT DATE OF THE CONTRACT UNTIL 30 JUNE 2026.

VOLUME 3: DRAFT CONTRACT

| | TENDERER |
|--|----------|
| NAME of Company/Close Corporation or Partnership / Joint Venture/ Consortium | |
| or | |
| Sole Proprietor /Individual | |
| TRADING AS (if different from above) | |

| NATURE OF TENDER OFFER (please indicate below) | |
|--|--|
| Main Offer (see clause 2.2.11.1) | |
| Alternative Offer (see clause 2.2.11.1) | |

VOLUME 3: DRAFT CONTRACT (7) SPECIAL CONDITIONS OF CONTRACT

The following Special Conditions of Contract, referring to the National Treasury – Conditions of Contract (revised July 2010), are applicable to this Contract:

1. Definitions

Delete Clause 1.15 and substitute with the following

1.15 The word 'Goods' is to be replaced everywhere it occurs in the GCC with the phrase 'Goods and / or Services' which means all of the equipment, machinery, materials, services, products, consumables, etc. that the supplier is required to deliver to the purchaser under the contract. This definition shall also be applicable, as the context requires, anywhere where the words "supplies" and "services" occurs in the GCC.

Delete Clause 1.19 and substitute with the following

1.19 The word 'Order' is to be replaced everywhere it occurs in the GCC with the words 'Purchase Order' which means the official purchase order authorised and released on the purchaser's SAP System

Delete Clause 1.21 and substitute with the following:

1.21 'Purchaser' means the **City of Cape Town**. The address of the Purchaser is **12 Hertzog Boulevard**, **Cape Town**, **8001**.

Add the following after Clause 1.25:

- 1.26 'Supplier' means any provider of goods and / or services with whom the contract is concluded
- 1.27 "Intellectual Property" means any and all intellectual property rights of any nature anywhere in the world whether registered, registerable or otherwise, including patents, trademarks, registered designs and domain names, applications for any of the foregoing, trade or business names, copyright and rights in the nature of copyright, design rights, rights in databases, know-how, trade secrets and any other intellectual property rights which subsist in computer software, computer programs, websites, documents, information, techniques, business methods, drawings, logos, instruction manuals, lists and procedures and particulars of customers, marketing methods and procedures and advertising literature, including the "look and feel" of any websites

3. General Obligations

Delete Clause 3.2 in its entirety and replace with the following clauses.

- 3.2 The parties will be liable to each other arising out of or in connection with any breach of the obligations detailed or implied in this contract, subject to clause 28.
- 3.3 All parties in a joint venture or consortium shall be jointly and severally liable to the purchaser in terms of this contract and shall carry individually the minimum levels of insurance stated in the contract, if any.
- 3.4 The parties shall comply with all laws, regulations and bylaws of local or other authorities having jurisdiction regarding the delivery of the goods and give all notices and pay all charges required by such authorities.
- 3.4.1 The parties agree that this contract shall also be subject to the CCT's Supply Chain Management Policy ('SCM Policy') that was applicable on the date the bid was advertised, save that if the Employer adopts a new SCM Policy which contemplates that any clause therein would apply to the contract emanating from this tender, such clause shall also be applicable to that contract. Please refer to this document contained on the CCT's website.
- 3.4.2 Abuse of the supply chain management system is not permitted and may result in cancellation of the contract, restriction of the supplier, and/or the exercise by the City of any other remedies available to it as described in the SCM Policy.

- 3.5 The **supplier** shall:
- 3.5.1 Arrange for the documents listed below to be provided to the Purchaser prior to the issuing of the order:
 - a) Proof of Insurance (Refer to Clause 11) or Insurance Broker's Warrantee
 - b) Letter of good standing from the Compensation Commissioner, or a licensed compensation insurer (Refer to Clause 11)
 - c) Initial delivery programme
 - d) Other requirements as detailed in the tender documents
- 3.5.2 Only when notified of the acceptance of the bid by the issuing of the order, the supplier shall commence with and carry out the delivery of the goods in accordance with the contract, to the satisfaction, of the purchaser
- 3.5.3 Provide all of the necessary materials, labour, plant and equipment required for the delivery of the goods including any temporary services that may be required
- 3.5.4 Insure his workmen and employees against death or injury arising out of the delivery of the goods
- 3.5.5 Be continuously represented during the delivery of the goods by a competent representative duly authorised to execute instructions;
- 3.5.6 In the event of a loss resulting in a claim against the insurance policies stated in clause 11, pay the first amount (excess) as required by the insurance policy
- 3.5.7 Comply with all written instructions from the purchaser subject to clause 18
- 3.5.8 Complete and deliver the goods within the period stated in clause 10, or any extensions thereof in terms of clause 21
- 3.5.9 Make good at his own expense all incomplete and defective goods during the warranty period
- 3.5.10 Pay to the purchaser any penalty for delay as due on demand by the purchaser. The supplier hereby consents to such amounts being deducted from any payment to the supplier.
- 3.5.11 Comply with the provisions of the OHAS Act & all relevant regulations.
- 3.5.12 Comply with all laws relating to wages and conditions generally governing the employment of labour in the Cape Town area and any applicable Bargaining Council agreements.
- 3.5.13 Deliver the goods in accordance with the contract and with all reasonable care, diligence and skill in accordance with generally accepted professional techniques and standards.
- 3.6 The **purchaser** shall:
- 3.6.1 Issue orders for the goods required under this Contract. No liability for payment will ensue for any work done if an official purchase order has not been issued to the supplier.
- 3.6.2 Make payment to the **supplier** for the goods as set out herein.
- 3.6.3 Take possession of the goods upon delivery by the supplier.
- 3.6.4 Regularly inspect the goods to establish that it is being delivered in compliance with the contract.
- 3.6.5 Give any instructions and/or explanations and/or variations to the supplier including any relevant advice to assist the supplier to understand the contract documents.
- 3.6.6 Grant or refuse any extension of time requested by the supplier to the period stated in clause 10.
- 3.6.7 Inspect the goods to determine if, in the opinion of the purchaser, it has been delivered in compliance with the contract, alternatively in such a state that it can be properly used for the purpose for which it

was intended.

3.6.8 Brief the supplier and issue all documents, information, etc. in accordance with the contract.

5. Use of contract documents and information; inspection, copyright, confidentiality, etc.

Add the following after clause 5.4:

5.5 Copyright of all documents prepared by the supplier in accordance with the relevant provisions of the copyright Act (Act 98 of 1978) relating to contract shall be vested in the purchaser. Where copyright is vested in the supplier, the purchaser shall be entitled to use the documents or copy them only for the purposes for which they are intended in regard to the contract and need not obtain the supplier's permission to copy for such use. Where copyright is vested in the purchaser, the supplier shall not be liable in any way for the use of any of the information other than as originally intended for the contract and the purchaser hereby indemnifies the supplier against any claim which may be made against him by any party arising from the use of such documentation for other purposes.

The ownership of data and factual information collected by the supplier and paid for by the purchaser shall, after payment, vest with the purchaser

5.6 Publicity and publication

The supplier shall not release public or media statements or publish material related to the services or contract within two (2) years of completion of the services without the written approval of the purchaser, which approval shall not be unreasonably withheld.

5.7 Confidentiality

Both parties shall keep all information obtained by them in the context of the contract confidential and shall not divulge it without the written approval of the other party.

- 5.8 Intellectual Property
- 5.8.1 The supplier acknowledges that it shall not acquire any right, title or interest in or to the Intellectual Property of the Employer.
- 5.8.2 The supplier hereby assigns to the Employer, all Intellectual Property created, developed or otherwise brought into existence by it for the purposes of the contract, unless the Parties expressly agree otherwise in writing.
- 5.8.3 The supplier shall, and warrants that it shall:
- 5.8.3.1 not be entitled to use the Employer's Intellectual Property for any purpose other than as contemplated in this contract;
- 5.8.3.2 not modify, add to, change or alter the Employer's Intellectual Property, or any information or data related thereto, nor may the supplier produce any product as a result of, including and/or arising from any such information, data and Intellectual Property, and in the event that it does produce any such product, the product shall be, and be deemed in law to be, owned by the Employer;
- 5.8.3.3 not apply for or obtain registration of any domain name, trademark or design which is similar to any Intellectual Property of the Employer;
- 5.8.3.4 comply with all reasonable directions or instructions given to it by the Employer in relation to the form and manner of use of the Employer Intellectual Property, including without limitation, any brand guidelines which the Employer may provide to the supplier from time to time;
- 5.8.3.5 procure that its employees, directors, members and contractors comply strictly with the provisions of clauses 5.8.3.1 to 5.8.3.3 above:
 - unless the Employer expressly agrees thereto in writing after obtaining due internal authority.
- 5.8.4 The supplier represents and warrants to the Employer that, in providing goods, services or both, as the case may be, for the duration of the contract, it will not infringe or make unauthorised use of the Intellectual Property rights of any third party and hereby indemnifies the Employer from any claims,

liability, loss, damages, costs, and expenses arising from the infringement or unauthorised use by the supplier of any third party's Intellectual Property rights.

In the event that the contract is cancelled, terminated, ended or is declared void, any and all of the Employer's Intellectual Property, and any and all information and data related thereto, shall be immediately handed over to the Employer by the supplier and no copies thereof shall be retained by the supplier unless the Employer expressly and in writing, after obtaining due internal authority, agrees otherwise.

7. Performance Security

Delete clause 7.1 and replace with the following:

'Not Applicable. Tenderers must disregard **Form of Guarantee / Performance Security** and are not required to complete same.

8. Inspections, tests and analyses

Delete Clause 8.2 and substitute with the following:

8.2 If it is a bid condition that supplies to be produced or services to be rendered should at any stage during production or execution or on completion be subject to inspection, the premises of the bidder or contractor shall be open, at all reasonable hours, for inspection by a representative of the purchaser or an organisation acting on behalf of the purchaser.

10. Delivery and documents

Delete clauses 10.1 and 10.2 and replace with the following:

- 10.1 Delivery of the goods shall be made by the supplier in accordance with the terms specified in the contract. The time for delivery of the goods shall be the date as stated on the order. Orders for the supply and delivery of goods may be raised up until the expiry of a framework agreement bid, provided that the goods can be delivered within 30 days of expiry of the framework contract. All orders, other than for the supply and delivery of goods, must be completed prior to the expiry of the contract period.
- 10.2 The purchaser shall determine, in its sole discretion, whether the goods have been delivered in compliance with the contract, alternatively in such a state that it can be properly used for the purpose for which it was intended. When the purchaser determines that the goods have been satisfactorily delivered, the purchaser must issue an appropriate certification, or written approval, to that effect. Invoicing may only occur, and must be dated, on or after the date of acceptance of the goods.

11. Insurance

Add the following after clause 11.1:

- 11.2 Without limiting the obligations of the supplier in terms of this contract, the supplier shall effect and maintain the following additional insurances:
 - a) Public liability insurances, in the name of the supplier, covering the supplier and the purchaser against liability for the death of or injury to any person, or loss of or damage to any property, arising out of or in the course of this Contract, in an amount not less than **R20 million** for any single claim;
 - b) Motor Vehicle Liability Insurance, in respect of all vehicles owned and / or leased by the supplier, comprising (as a minimum) "Balance of Third Party" Risks including Passenger Liability Indemnity;
 - c) Registration / insurance in terms of the Compensation for Occupational Injuries and Disease Act, Act 130 of 1993. This can either take the form of a certified copy of a valid Letter of Good Standing issued by the Compensation Commissioner, or proof of insurance with a licenced compensation insurer, from either the bidder's broker or the insurance company itself (see **Proof of Insurance / Insurance Broker's Warranty** section in document for a pro forma version).

- In the event of under insurance or the insurer's repudiation of any claim for whatever reason, the CCT will retain its right of recourse against the supplier.
- 11.3 The supplier shall be obliged to furnish the CCT with proof of such insurance as the CCT may require from time to time for the duration of this Contract. Evidence that the insurances have been effected in terms of this clause, shall be either in the form of an insurance broker's warranty worded precisely as per the pro forma version contained in the **Proof of Insurance / Insurance Broker's Warranty** section of the document or copies of the insurance policies.

15. Warranty

Add to Clause 15.2:

15.2 This warranty for this contract shall remain valid for **zero (0) months** after the goods have been delivered.

16. Payment

Delete Clause 16.1 in its entirety and replace with the following:

16.1 A monthly payment cycle will be the norm. All invoices which are dated on or before the 20th of a particular month will typically be paid between the 23rd and 26th of the following month. The supplier may submit a fully motivated application regarding more frequent payment to the Employer's Director: Expenditure for consideration. Requests for more frequent payments will be considered at the sole discretion of the Employer and is not a right in terms of this contract.

Delete Clause 16.2 in its entirety and replace with the following:

16.2 The supplier shall furnish the purchaser's Accounts Payable Department with an original tax invoice, clearly showing the amount due in respect of each and every claim for payment.

Add the following after clause 16.4

16.5 Notwithstanding any amount stated on the order, the supplier shall only be entitled to payment for goods actually delivered in terms of the Project Specification and Drawings, or any variations in accordance with clause 18. Any contingency sum included shall be for the sole use, and at the discretion, of the purchaser.

The CCT is not liable for payment of any invoice that pre-dates the date of delivery of the goods.

16.6 The purchaser will only make advanced payments to the supplier in strict compliance with the terms and details as contained on **Proforma Advanced Payment Guarantee** and only once the authenticity of such guarantee has been verified by the City's Treasury Department.

17. Prices

Add the following after clause 17.1

- 17.2 If as a result of an award of a contract beyond the original tender validity period, the contract execution will be completed beyond a period of twelve (12) months from the expiry of the original tender validity period, then the contract may be subject to contract price adjustment for that period beyond such twelve (12) months. An appropriate contract price adjustment formula will be determined by the Director: Supply Chain Management if such was not included in the bid documents.
- 17.3 If as a result of any extension of time granted the contract execution will be completed beyond a period of twelve (12) months from the expiry of the original tender validity period, then contract price adjustment may apply to that period beyond such twelve (12) months. An appropriate contract price adjustment formula will be determined by the Director: Supply Chain Management if such was not included in the bid documents.
- 17.4 The prices for the goods delivered and services performed shall be subject to contract price adjustment and the following conditions will be applicable:

Refer to Schedule 8

17.5 If price adjustment for variations in the cost of plant and materials imported from outside of South Africa is provided for in the contract, such adjustment shall be based on the information contained on the schedule titled "Price Basis for Imported Resources" and as below. For the purposes of this clause the Rand value of imported Plant and Materials inserted on the schedule titled "Price Basis for Imported Resources" (column (F)) shall be the value in foreign currency (column (A)) converted to South African Rand (column (C)) by using the closing spot selling rate quoted by CCT's main banker, NEDBANK, on the Base Date (seven calendar days before tender closing date) rounded to the second decimal place (column(B)), to which shall be added any Customs Surcharge and Customs Duty applicable at that date (columns (D) and (E)).

17.5.1 Adjustment for variations in rates of exchange:

- (a) The value in foreign currency inserted in column (A) shall be subject to clause (h) below when recalculating the Rand value.
- (b) The rate of exchange inserted in column (B) shall be the closing spot selling rate quoted by Council's main banker, NEDBANK, on the Base Date, rounded to the second decimal place, subject to subparagraph (c) below.
- (c) If the rate of exchange inserted by the Tenderer differs from the NEDBANK rate referred to above, then the NEDBANK rate shall apply and the Rand value in columns (C) and (F) shall be recalculated accordingly, without altering the price in the Price Schedule for the relevant items.
- (d) If a tender from a supplier or sub-contractor provides for variations in rates of exchange, the Supplier may **only** claim for variations in rates of exchange if he binds the supplier or sub-contractor to the same provision to take out forward cover as described in sub-paragraph (e) below.
- (e) The Supplier (or sub-contractor) shall within five working days from the date of placing a firm order on an overseas supplier, cover or recover forward by way of a contract with a bank which is an authorised foreign exchange dealer, the foreign exchange component of the cost of any imported Plant and Materials inserted by the Tenderer on the scheduled titled "**Price Basis for Imported Resources**".
- (f) When the Supplier (or sub-contractor) so obtains forward cover, the Supplier shall immediately notify the CCT of the rate obtained and furnish the CCT with a copy of the foreign exchange contract note.
- (g) Based on the evidence provided in sub-paragraph (f) above, the value in Rand inserted in column (C) of on the schedule titled "**Price Basis for Imported Resources** "shall be recalculated using the forward cover rate obtained, and any increase or decrease in the Rand value defined in this clause shall be adjusted accordingly, subject to sub-paragraph (h) below.
- (h) The adjustments shall be calculated upon the value in foreign currency in the Supplier's (or subcontractor's) **forward cover contract**, provided that, should this value exceed the value in foreign currency inserted in column (A) of on the schedule titled "**Price Basis for Imported Resources**", then the value in column (A) shall be used.

17.53.2 Adjustment for variations in customs surcharge and customs duty

- (a) Any increase or decrease in the Rand value between the amounts of Customs Surcharge and Customs Duty inserted in on the schedule titled "**Price Basis for Imported Resources**" and those amounts actually paid to the Customs and Excise Authorities, which are due to changes in the percentage rates applicable or to the foreign exchange rate used by the authorities, shall be adjusted accordingly.
- (b) The Tenderer shall state the Customs Duty Tariff Reference applicable to each item and the Supplier shall advise the CCT's Agent of any changes which occur.

17.5.3 Adjustment for variation in labour and material Costs

If the prices for imported Plant and Materials are not fixed, the Supplier shall in his Tender specify the formula for calculating Contract Price Adjustments normally used in the country of manufacture and the indices and relative proportions of labour and material on which his Tender prices are based. Evidence of the indices applicable shall be provided with each claim. The indices applicable 42 days before contractual dispatch date from the factory will be used for the purposes of Contract Price Adjustment.

Failure to specify a formula in the Tender shall mean that the prices are fixed or shall be deemed to be fixed.

18. Contract Amendments

Delete the heading of clause 18 and replace with the following:

18. Contract Amendments and Variations

Add the following to clause 18.1:

Variations means changes to the goods, extension of the duration or expansion of the value of the contract that the purchaser issues to the supplier as instructions in writing, subject to prior approval by the purchaser's delegated authority. Should the supplier deliver any goods not described in a written instruction from the purchaser, such work will not become due and payable until amended order has been issued by the purchaser.

20. Subcontracts

Add the following after clause 20.1:

- 20.2 The supplier shall be liable for the acts, defaults and negligence of any subcontractor, his agents or employees as fully as if the were the acts, defaults or negligence of the supplier.
- 20.3 Any appointment of a subcontractor shall not amount to a contract between the CCT and the subcontractor, or a responsibility or liability on the part of the CCT to the subcontractor and shall not relive the supplier from any liability or obligation under the contract.

21. Delays in the supplier's performance

Delete Clause 21.2 in its entirety and replace with the following:

21.2 If at any time during the performance of the contract the supplier or its sub-contractors should encounter conditions beyond their reasonable control which impede the timely delivery of the goods, the supplier shall notify the purchaser in writing, within 7 Days of first having become aware of these conditions, of the facts of the delay, its cause(s) and its probable duration. As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation, and may at his discretion extend the time for delivery.

Where additional time is granted, the purchaser shall also determine whether or not the supplier is entitled to payment for additional costs in respect thereof. The principle to be applied in this regard is that where the purchaser or any of its agents are responsible for the delay, reasonable costs shall be paid. In respect of delays that were beyond the reasonable control of both the supplier and the purchaser, additional time only (no costs) will be granted.

The purchaser shall notify the supplier in writing of his decision(s) in the above regard.

21.3 No provision in a contract shall be deemed to prohibit the obtaining of goods from a national department, provincial department, or a local authority.

22. Penalties

Delete clause 22.1 and replace with the following:

22.1 Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum as stated herein for each day of the delay until actual delivery or performance.

The penalty for this contract shall be, in the event that the actual delivery for goods ordered in terms of

this tender exceeds the contracted delivery period, a penalty of 5% per week of the value of the P/O will be imposed. No such penalties shall exceed 10% of the value of the P/O concerned. The contract deliverables will be stipulated on the MOA.

22.2 The purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, financial penalties as contained on the **Preference Schedule** relaying to breaches of the conditions upon which preference points were awarded.

23. Termination for default

Delete the heading of clause 23 and replace with the following:

23. Termination

Add the following to the end of clause 23.1:

if the supplier fails to remedy the breach in terms of such notice

Add the following after clause 23.7:

- 23.8 In addition to the grounds for termination due to default by the supplier, the contract may also be terminated:
- 23.8.1 Upon the death of the supplier who was a Sole Proprietor, or a sole member of a Close Corporation, in which case the contract will terminate forthwith.
- 23.8.2 The parties by mutual agreement terminate the contract.
- 23.8.3 If an Order has been issued incorrectly, or to the incorrect recipient, the resulting contract may be terminated by the purchaser by written notice
- 23.8.4 If a material irregularity vitiates the procurement process leading to the conclusion of the contract, rendering the procurement process and the conclusion of the resulting contract unfair, inequitable, non-transparent, uncompetitive or not cost-effective, provided the City Manager follows the processes as described in the purchasers SCM Policy.
- 23.8.5 After providing notice to the supplier, if the implementation of the contract may result in reputational risk or harm to the City as a result of (inter alia):

| 23.8.5.1 | reports of poor governance and/or unethical behaviour; |
|----------|---|
| 23.8.5.2 | association with known family of notorious individuals; |
| 23.8.5.3 | poor performance issues, known to the Employer; |
| 23.8.5.4 | negative social media reports; or |
| 23.8.5.5 | adverse assurance (e.g. due diligence) report outcomes |

23.9 If the contract is terminated in terms of clause 23.8, all obligations that were due and enforceable prior to the date of the termination must be performed by the relevant party.

26. <u>Termination for insolvency</u>

Delete clause 26.1 and replace with the following:

- 26.1 The purchaser may make either of the following elections to ensure its rights are protected and any negative impact on service delivery is mitigated:
- 26.1.1 accept a supplier proposal (via the liquidator) to render delivery utilising the appropriate contractual mechanisms; or
- 26.1.2 terminate the contract, as the liquidator proposed supplier is deemed unacceptable to the purchaser, at any time by giving written notice to the supplier (via the liquidator).
- 26.2 Termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the

purchaser.

27. Settlement of Disputes

Amend clause 27.1 as follows:

27.1 If any dispute or difference of any kind whatsoever, with the exception of termination in terms of clause 23.1(c), arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve such dispute or difference amicably, by mutual consultation.

Delete Clause 27.2 in its entirety and replace with the following:

27.2 Should the parties fail to resolve any dispute by way of mutual consultation, either party shall be entitled to refer the matter for mediation before an independent and impartial person appointed by the City Manager in accordance with Regulation 50(1) of the Local Government: Municipal Finance Management Act, 56 of 2003 – Municipal Supply Chain Management Regulations (Notice 868 of 2005). Such referral shall be done by either party giving written notice to the other of its intention to commence with mediation. No mediation may be commenced unless such notice is given to the other party.

Irrespective whether the mediation resolves the dispute, the parties shall bear their own costs concerning the mediation and share the costs of the mediator and related costs equally.

The mediator shall agree the procedures, representation and dates for the mediation process with the parties. The mediator may meet the parties together or individually to enable a settlement.

Where the parties reach settlement of the dispute or any part thereof, the mediator shall record such agreement and on signing thereof by the parties the agreement shall be final and binding.

Save for reference to any portion of any settlement or decision which has been agreed to be final and binding on the parties, no reference shall be made by or on behalf of either party in any subsequent court proceedings, to any outcome of an amicable settlement by mutual consultation, or the fact that any particular evidence was given, or to any submission, statement or admission made in the course of amicable settlement by mutual consultation or mediation.

28. <u>Limitation of Liability</u>

Delete clause 28.1 (b) and replace with the following:

(b) the aggregate liability of the supplier to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the sums insured in terms of clause 11 in respect of insurable events, or where no such amounts are stated, to an amount equal to twice the contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.

Add the following after clause 28.1:

- 28.2 Without detracting from, and in addition to, any of the other indemnities in this contract, the supplier shall be solely liable for and hereby indemnifies and holds harmless the purchaser against all claims, charges, damages, costs, actions, liability, demands and/or proceedings and expense in connection with:
 - a) personal injury or loss of life to any individual;
 - b) loss of or damage to property;

arising from, out of, or in connection with the performance by the supplier in terms of this Contract, save to the extent caused by the gross negligence or wilful misconduct of the purchaser.

28.3 The supplier and/or its employees, agents, concessionaires, suppliers, sub-contractors or customers shall not have any claim of any nature against the purchaser for any loss, damage, injury or death which any of them may directly or indirectly suffer, whether or not such loss, damages, injury or death is caused through negligence of the purchaser or its agents or employees.

- Notwithstanding anything to the contrary contained in this Contract, under no circumstances whatsoever, including as a result of its negligent (including grossly negligent) acts or omissions or those of its servants, agents or contractors or other persons for whom in law it may be liable, shall any party or its servants (in whose favour this constitutes a *stipulatio alteri*) be liable for any indirect, extrinsic, special, penal, punitive, exemplary or consequential loss or damage of any kind whatsoever, whether or not the loss was actually foreseen or reasonably foreseeable), sustained by the other party, its directors and/or servants, including but not limited to any loss of profits, loss of operation time, corruption or loss of information and/or loss of contracts.
- 28.5 Each party agrees to waive all claims against the other insofar as the aggregate of compensation which might otherwise be payable exceeds the aforesaid maximum amounts payable.

31. Notices

Delete clauses 31.1 and 31.2 and replace with the following:

- Any notice, request, consent, approvals or other communications made between the Parties pursuant to the Contract shall be in writing and forwarded to the addresses specified in the contract and may be given as set out hereunder and shall be deemed to have been received when:
 - a) hand delivered on the working day of delivery
 - b) sent by registered mail five (5) working days after mailing
 - c) sent by email or telefax one (1) working day after transmission

32. Taxes and Duties

Delete the final sentence of 32.3 and replace with the following:

In this regard, it is the responsibility of the supplier to submit documentary evidence in the form of a valid Tax Clearance Certificate issued by SARS to the CCT at the Supplier Management Unit located within the Supplier Management / Registration Office, 2nd Floor (Concourse Level), Civic Centre, 12 Hertzog Boulevard, Cape Town (Tel 021 400 9242/3/4/5).

Add the following after clause 32.3:

32.4 The VAT registration number of the City of Cape Town is 4500193497.

ADDITIONAL CONDITIONS OF CONTRACT

Add the following Clause after Clause 34:

35. Reporting Obligations.

35.1 The supplier shall complete, sign and submit with each delivery note, all the documents as required in the Specifications. Any failure in this regard may result in a delay in the processing of any payments.

36. Protection of personal information

36.1 The supplier acknowledges that it will be processing personal information as defined in the Protection of Personal Information Act No. 4 of 2013 relating to City customers, on behalf of the City. Accordingly, it undertakes to ensure compliance with the Act in respect of its processing activities. In particular, it undertakes to keep such information confidential and not to disclose it unless required by law or in the course of the proper performance of its duties. Furthermore, it undertakes to maintain security measures as envisaged in Sections 19 and 21 of the Act. The requirements of this apply to all agents and subcontractors acting on behalf of tenderers and must be included in all contracts between tenderers and their agents or subcontractors.

(8) GENERAL CONDITIONS OF CONTRACT

(National Treasury - General Conditions of Contract (revised July 2010))

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1. Definitions

- 1. The following terms shall be interpreted as indicated:
 - 1.1 'Closing time' means the date and hour specified in the bidding documents for the receipt of bids.
 - 1.2 'Contract' means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
 - 1.3 'Contract price' means the price payable to the supplier under the contract for the full and proper performance of his or her contractual obligations.
 - 1.4 'Corrupt practice' means the offering, giving, receiving, or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution.
 - 1.5 'Countervailing duties' are imposed in cases in which an enterprise abroad is subsidised by its government and encouraged to market its products internationally.

- 1.6 'Country of origin' means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognised new product results that is substantially different in basic characteristics or in purpose or utility from its components.
- 1.7 'Day' means calendar day.
- 1.8 'Delivery' means delivery in compliance with the conditions of the contract or order.
- 1.9 'Delivery ex stock' means immediate delivery directly from stock actually on hand.
- 1.10 'Delivery into consignee's store or to his site' means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the supplies are so delivered and a valid receipt is obtained.
- 1.11 'Dumping' occurs when a private enterprise abroad markets its goods on its own initiative in the RSA at lower prices than that of the country of origin, and which action has the potential to harm the local industries in the RSA.
- 1.12 'Force majeure' means an event beyond the control of the supplier, not involving the supplier's fault or negligence, and not foreseeable. Such events may include, but are not restricted to, acts of the purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
- 1.13 'Fraudulent practice' means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial, non-competitive levels and to deprive the bidder of the benefits of free and open competition.
- 1.14 'GCC' means the General Conditions of Contract.
- 1.15 'Goods' means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.
- 1.16 'Imported content' means that portion of the bidding price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the supplier or his subcontractors) and
 - which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the supplies covered by the bid will be manufactured.
- 1.17 'Local content' means that portion of the bidding price which is not included in the imported content, provided that local manufacture does take place.
- 1.18 'Manufacture' means the production of products in a factory using labour, materials, components and machinery, and includes other, related value-adding activities.
- 1.19 'Order' means an official written order issued for the supply of goods or works or the rendering of a service.
- 1.20 'Project site', where applicable, means the place indicated in bidding documents.
- 1.21 'Purchaser' means the organisation purchasing the goods.
- 1.22 'Republic' means the Republic of South Africa.
- 1.23 'SCC' means the Special Conditions of Contract.

- 1.24 'Services' means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance, training, catering, gardening, security, maintenance, and other such obligations of the supplier covered under the contract.
- 1.25 'Written' or 'in writing' means handwritten in ink or any form of electronic or mechanical writing.

2. Application

- 2.1 These general conditions are applicable to all bids, contracts and orders, including bids for functional and professional services, sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the bidding documents.
- 2.2 Where applicable, special conditions of contract are also laid down to cover specific supplies, services or works.
- 2.3 Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.

3. General

- 3.1 Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a bid. Where applicable, a non-refundable fee for documents may be charged.
- 3.2 With certain exceptions, invitations to bid are only published in the Government Tender Bulletin. The Government Tender Bulletin may be obtained directly from the Government Printer, Private Bag X85, Pretoria 0001, or accessed electronically from www.treasury.gov.za.

4. Standards

4.1 The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.

5. Use of contract documents and information; inspection.

- 5.1 The supplier shall not, without the purchaser's prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for the purposes of such performance.
- 5.2 The supplier shall not, without the purchaser's prior written consent, make use of any document or information mentioned in GCC clause 5.1, except for purposes of performing the contract.
- 5.3 Any document, other than the contract itself, mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the supplier's performance under the contract if so required by the purchaser.
- 5.4 The supplier shall permit the purchaser to inspect the supplier's records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.

6. Patent rights

6.1 The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from the use of the goods or any part thereof by the purchaser.

7. Performance Security

- 7.1 Within 30 (thirty) days of receipt of the notification of contract award, the successful bidder shall furnish to the purchaser the performance security of the amount specified in the SCC.
- 7.2 The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier's failure to complete his obligations under the contract.
- 7.2 The performance security shall be denominated in the currency of the contract or in a freely convertible currency acceptable to the purchaser, and shall be in one of the following forms:
 - a) a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser's country or abroad, acceptable to the purchaser, in the form provided in the bidding documents or another form acceptable to the purchaser; or
 - b) a cashier's or certified cheque.
- 7.4 The performance security will be discharged by the purchaser and returned to the supplier not later than 30 (thirty) days following the date of completion of the supplier's performance obligations under the contract, including any warranty obligations, unless otherwise specified in the SCC.

8. Inspections, tests and analyses

- 8.1 All pre-bidding testing will be for the account of the bidder.
- 8.2 If it is a bid condition that supplies to be produced or services to be rendered should at any stage during production or execution or on completion be subject to inspection, the premises of the bidder or contractor shall be open, at all reasonable hours, for inspection by a representative of the Department or an organisation acting on behalf of the Department.
- 8.3 If there are no inspection requirements indicated in the bidding documents and no mention of such is made in the contract, but during the contract period it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.
- 8.4 If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the supplies to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.
- 8.5 Where the supplies or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such supplies or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the supplier.
- 8.6 Supplies and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.
- 8.7 Any contract supplies may on or after delivery be inspected, tested or analysed and may be rejected if found not to comply with the requirements of the contract. Such rejected supplies shall be held at the cost and risk of the supplier, who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with supplies which do comply with the requirements of the contract. Failing such removal, the rejected supplies shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute supplies forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected supplies, purchase such supplies as may be necessary at the expense of the supplier.
- 8.8 The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 23 of the GCC.

9. Packing

- 9.1 The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packing, case size and weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.
- 9.2 The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, specified in the SCC, and in any subsequent instructions ordered by the purchaser.

10. Delivery and documents

- 10.1 Delivery of the goods shall be made by the supplier in accordance with the terms specified in the contract. The details of shipping and/or other documents to be furnished by the supplier are specified in the SCC.
- 10.2 Documents to be submitted by the supplier are specified in the SCC.

11. Insurance

11.1 The goods supplied under the contract shall be fully insured, in a freely convertible currency, against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified in the SCC.

12. Transportation

12.1 Should a price other than an all-inclusive delivered price be required, this shall be specified in the SCC.

13. Incidental Services

- 13.1 The supplier may be required to provide any or all of the following services, including additional services (if any) specified in the SCC:
 - (a) performance or supervision of on-site assembly, and/or commissioning of the supplied goods;
 - (b) furnishing of tools required for the assembly and/or maintenance of the supplied goods;
 - (c) furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied goods;
 - (d) performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties, provided that this service shall not relieve the supplier of any warranty obligations under this contract; and
 - (e) training of the purchaser's personnel, at the supplier's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied goods.
- 13.2 Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.

14. Spare parts

- 14.1 As specified in the SCC, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier:
 - (a) such spare parts as the purchaser may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and
 - (b) in the event of termination of production of the spare parts:
 - (i) Advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and
 - (ii) following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.

15. Warranty

- 15.1 The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser's specifications), or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.
- 15.2 This warranty shall remain valid for 12 (twelve) months after the goods, or any portion thereof, as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for 18 (eighteen) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise in the SCC.
- 15.3 The purchaser shall notify the supplier promptly, in writing, of any claims arising under this warranty.
- 15.4 Upon receipt of such notice, the supplier shall, within the period specified in the SCC and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.
- 15.5 If the supplier, having been notified, fails to remedy the defect(s) within the period specified in the SCC, the purchaser may proceed to take such remedial action as may be necessary, at the supplier's risk and expense and without prejudice to any other rights which the purchaser may have against the supplier under the contract.

16. Payment

- 16.1 The method and conditions of payment to be made to the supplier under this contract shall be specified in the SCC.
- 16.2 The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfilment of any other obligations stipulated in the contract.
- 16.3 Payments shall be made promptly by the purchaser, but in no case later than 30 (thirty) days after submission of an invoice or claim by the supplier.
- 16.4 Payment will be made in Rand unless otherwise stipulated in the SCC.

17. Prices

17.1 Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices tendered by the supplier in his bid, with the exception of any price adjustments authorized in the SCC or in the purchaser's request for bid validity extension, as the case may be.

18. Contract Amendments

18.1 No variation in or modification of the terms of the contract shall be made except by written amendment signed by the parties concerned.

19. Assignment

19.1 The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent.

20. Subcontracts

20.1 The supplier shall notify the purchaser in writing of all subcontracts awarded under this contract if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract.

21. Delays in the supplier's performance

- 21.1 Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.
- 21.2 If at any time during the performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly
 - notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his or her discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.
- 21.3 No provision in a contract shall be deemed to prohibit the obtaining of supplies or services from a national department, provincial department, or a local authority.
- 21.4 The right is reserved to procure, outside of the contract, small quantities of supplies; or to have minor essential services executed if an emergency arises, or the supplier's point of supply is not situated at or near the place where the supplies are required, or the supplier's services are not readily available.
- 21.5 Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 21.2 without the application of penalties.
- 21.6 Upon any delay beyond the delivery period in the case of a supplies contract, the purchaser shall, without cancelling the contract, be entitled to purchase supplies of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered

later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and, without prejudice to his other rights, be entitled to claim damages from the supplier.

22. Penalties

22.1 Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services, using the current prime interest rate, calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.

23. Termination for default

- 23.1 The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:
 - (a) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2;
 - (b) if the supplier fails to perform any other obligation(s) under the contract; or
 - (c) if the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.
- 23.2 In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated.

- 23.3 Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years.
- 23.4 If a purchaser intends imposing a restriction on a supplier or any person associated with the supplier, the supplier will be allowed a time period of not more than 14 (fourteen) days to provide reasons why the envisaged restriction should not be imposed. Should the supplier fail to respond within the stipulated 14 (fourteen) days the purchaser may regard the intended penalty as not objected against and may impose it on the supplier.
- 23.5 Any restriction imposed on any person by the Accounting Officer/Authority will, at the discretion of the Accounting Officer/Authority, also be applicable to any other enterprise or any partner, manager, director or other person who wholly or partly exercises or exercised or may exercise control over the enterprise of the first-mentioned person, and with which enterprise or person the first-mentioned person is or was, in the opinion of the Accounting Officer/Authority, actively associated.
- 23.6 If a restriction is imposed, the purchaser must, within 5 (five) working days of such imposition, furnish the National Treasury with the following information:
 - (i) the name and address of the supplier and/or person restricted by the purchaser;
 - (ii) the date of commencement of the restriction;
 - (iii) the period of restriction; and
 - (iv) the reasons for the restriction.

These details will be loaded in the National Treasury's central database of suppliers or persons prohibited from doing business with the public sector.

23.7 If a court of law convicts a person of an offence as contemplated in sections 12 or 13 of the Prevention and Combating of Corrupt Activities Act, Act 12 of 2004, the court may also rule that such person's name be endorsed on the Register for Tender Defaulters. When a person's name has been endorsed on the Register, the person will be prohibited from doing business with the public sector for a period of not less than five years and not more than 10 years. The National Treasury is empowered to determine the period of restriction, and each case will be dealt with on its own merits. According to section 32 of the Act the Register must be open to the public. The Register can be perused on the National Treasury website.

24. Anti-dumping and countervailing duties and rights

24.1 When, after the date of bid, provisional payments are required, or anti-dumping or countervailing duties are imposed, or the amount of a provisional payment or anti-dumping or countervailing right is increased in respect of any dumped or subsidised import, the State is not liable for any amount so required or imposed, or for the amount of any such increase. When, after the said date, such a provisional payment is no longer required or any such anti-dumping or countervailing right is abolished, or where the amount of such provisional payment or any such right is reduced, any such favourable difference shall, on demand, be paid forthwith by the contractor to the State, or the State may deduct such amounts from moneys (if any) which may otherwise be due to the contractor in regard to supplies or services which he or she delivered or rendered, or is to deliver or render in terms of the contract or any other contract or any other amount which may be due to him or her.

25. Force majeure

- 25.1 Notwithstanding the provisions of GCC Clauses 22 and 23, the supplier shall not be liable for forfeiture of its performance security, damages, or termination for default if, and to the extent that, his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.
- 25.2 If a force majeure situation arises, the supplier shall notify the purchaser promptly, in writing, of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.

26. Termination for insolvency

26.1 The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the purchaser.

27. Settlement of Disputes

- 27.1 If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve such dispute or difference amicably, by mutual consultation.
- 27.2 If, after 30 (thirty) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.
- 27.3 Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.
- 27.4 Mediation proceedings shall be conducted in accordance with the rules of procedure specified in the SCC.
- 27.5 Notwithstanding any reference to mediation and/or court proceedings herein,
 - (a) the parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and
 - (b) the purchaser shall pay the supplier any monies due to the supplier.

28. Limitation of Liability

- 28.1 Except in cases of criminal negligence or wilful misconduct, and in the case of infringement pursuant to Clause 6:
 - (a) the supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser; and
 - (b) the aggregate liability of the supplier to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.

29. Governing language

29.1 The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the parties shall also be written in English.

30. Applicable Law

30.1 The contract shall be interpreted in accordance with South African laws, unless otherwise specified in the SCC.

31. Notices

- 31.1 Every written acceptance of a bid shall be posted to the supplier concerned by registered or certified mail, and any other notice to him shall be posted by ordinary mail, to the address furnished in his bid or to the address notified later by him in writing; and such posting shall be deemed to be proper service of such notice.
- 31.2 The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice.

32. Taxes and Duties

- 32.1 A foreign supplier shall be entirely responsible for all taxes, stamp duties, licence fees, and other such levies imposed outside the purchaser's country.
- 32.2 A local supplier shall be entirely responsible for all taxes, duties, licence fees, etc., incurred until delivery of the contracted goods to the purchaser.
- 32.3 No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid the Department must be in possession of a tax clearance certificate submitted by the bidder. This certificate must be an original issued by the South African Revenue Services.

33. National Industrial Participation (NIP) Programme

33.1 The NIP Programme administered by the Department of Trade and Industry shall be applicable to all contracts that are subject to the NIP obligation.

34 Prohibition of Restrictive practices

- 34.1 In terms of section 4 (1) (b) (iii) of the Competition Act, Act 89 of 1998, as amended, an agreement between or concerted practice by firms, or a decision by an association of firms, is prohibited if it is between parties in a horizontal relationship and if a bidder(s) is/are or a contractor(s) was/were involved in collusive bidding (or bid rigging).
- 34.2 If a bidder(s) or contractor(s), based on reasonable grounds or evidence obtained by the purchaser, has/have engaged in the restrictive practice referred to above, the purchaser may refer the matter to the Competition Commission for investigation and possible imposition of administrative penalties as contemplated in the Competition Act, Act 89 of 1998.
- 34.3 If a bidder(s) or contractor(s) has/have been found guilty by the Competition Commission of the restrictive practice referred to above, the purchaser may, in addition and without prejudice to any other remedy provided for, invalidate the bid(s) for such item(s) offered, and/or terminate the contract in whole or part, and/or restrict the bidder(s) or contractor(s) from conducting business with the public sector for a period not exceeding 10 (ten) years and/or claim damages from the bidder(s) or contractor(s) concerned.

3.5 Protection of personal information

35.1 The supplier acknowledges that it will be processing personal information as defined in the Protection of Personal Information Act No. 4 of 2013 relating to City customers, on behalf of the City. Accordingly, it undertakes to ensure compliance with the Act in respect of its processing activities. In particular, it undertakes to keep such information confidential and not to disclose it unless required by law or in the course of the proper performance of its duties. Furthermore, it undertakes to maintain security measures as envisaged in Sections 19 and 21 of the Act. The requirements of this apply to all agents and subcontractors acting on behalf of tenderers and must be included in all contracts between tenderers and their agents or subcontractors.

(9) FORM OF GUARANTEE / PERFORMANCE SECURITY

NOT APPLICABLE

ANNEXURE

LIST OF APPROVED FINANCIAL INSTITUTIONS

The following financial institutions are currently (as at 14 October 2021) approved for issue of contract guarantees to the City:

National Banks:

ABSA Bank Ltd. FirstRand Bank Ltd. Investec Bank Ltd. Nedbank Ltd. Standard Bank of SA Ltd.

International Banks (with branches in SA):

Barclays Bank plc.
Citibank n.a.
Credit Agricole Corporate and Investment Bank
HSBC Bank plc.
JP Morgan Chase Bank
Societe Generale
Standard Chartered Bank

Insurance companies:

ABSA Insurance
Coface s.a.
Compass Insurance Co.
Credit Guarantee Insurance Co.
Guardrisk Insurance Co.
Hollard Insurance Company Ltd.
Infiniti Insurance Limited
Lombard Insurance
New National Assurance Co.
Regent Insurance Co.
Renasa Insurance Company Ltd.
Santam Limited
Zurich Insurance Co

(10) FORM OF ADVANCE PAYMENT GUARANTEE

NOT APPLICABLE

(10.1) ADVANCE PAYMENT SCHEDULE

NOT APPLICABLE

(11) OCCUPATIONAL HEALTH AND SAFETY AGREEMENT

| AGREEMENT MADE AND EN CALLED THE "CCT") AND | TERED INTO BE | TWEEN THE CITY OF CAP | <u>E TOWN (HEREINAFTER</u> |
|--|---|---|--|
| (Supplier/Mandatary/Company/Co | | | , |
| IN TERMS OF SECTION 37(2) AMENDED. | OF THE OCCUPA | ATIONAL HEALTH AND SAFE | ETY ACT, 85 OF 1993 AS |
| l, | | | , representing |
| in its own right, do hereby undo performed, and all equipment, ma Occupational Health and Safety A | ertake to ensure, ichinery or plant us | sed in such a manner as to comp | cable, that all work will be oly with the provisions of the |
| I furthermore confirm that I am/we and assessment monies due to the with an approved licensed compe | ne Compensation (| | |
| COID ACT Registration Number: | | | |
| OR Compensation Insurer: | | Policy No.: | |
| I undertake to appoint, where red OHSA and the Regulations and t Regulations as well as the Coun Procedures are adhered to as far | o charge him/them cil's Special Cond | n with the duty of ensuring that t litions of Contract, Way Leave, | the provisions of OHSA and |
| I further undertake to ensure that safety agreement separately, and | | | |
| I hereby declare that I have read in this tender and undertake to co | | | ety Specifications contained |
| I hereby also undertake to comp and approved in terms thereof. | ly with the Occupa | ational Health and Safety Speci | fication and Plan submitted |
| Signed at | on the | day of | 20 |
| | | - | |
| Witness | | Mandatary | |
| Signed at | on the | day of | 20 |
| Witness | | for and on behalf o City of Cape Town | f |

(12) INSURANCE BROKER'S WARRANTY (PRO FORMA)

| L | O | a | 0 |
|---|----------|----|------------------------|
| _ | <u> </u> | м. | $\mathbf{\mathcal{C}}$ |

Letterhead of supplier's Insurance Broker

| Date | |
|---|---|
| CITY OF CAPE TOWN City Manager Civic Centre 12 Hertzog Boulevard Cape Town 8000 | |
| Dear Sir | |
| TENDER NO.: | 158S/2022/23 |
| TENDER DESCRIPTION: | APPOINTMENT OF A SERVICE PROVIDER TO PROVIDE ELECTRONIC COURSES AND END USER TRAINING FOR THE CITY OF CAPE TOWN'S HR AND OTHER BUSINESS SYSTEMS ROLLOUT |
| NAME OF SUPPLIER: | |
| have been issued and/or ir | eby confirm and warrant that all the insurances required in terms of the abovementioned contract the case of blanket/umbrella policies, have been endorsed to reflect the interests of the CITY OF to the abovementioned contract, and that all the insurances and endorsements, etc., are all in ements of the contract. |
| I furthermore confirm that a | all premiums in the above regard have been paid. |
| Yours faithfully | |
| Signed: | |
| For: | (Supplier's Insurance Broker) |

(13) SPECIFICATION(S)

Background Information and Responsive Backgrounds

1. Background Information

The City is currently engaged in rolling out various business systems, including SAP HR. Training content has already been developed for certain modules; general updates and/or business process incorporation can be required for these modules from time to time. Content will also be required for new functionality and business processes which require electronic courses. These modules will be deployed via SAP's Portal, (Employee and Manager Self Service), SAP Productivity Pack or later technologies, intranet or other business systems and made available to all PC users, Kiosks and Mobile devices to enable optimal utilisation of key internal people management and business processes.

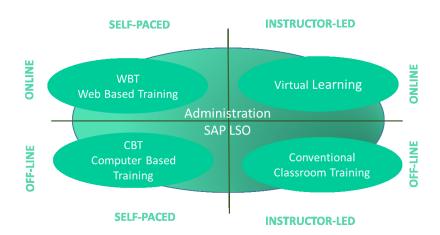
The City has invested in SAP's Learning Solution (LSO) to enhance the administrative process and improve training management through the generation of management information and accurate reporting. It is envisaged that this Tender will enable the City to employ this solution and ensure that the City has a positive return on its investment through increased utilisation of SAP HCM and other business systems.

The City's target learners are estimated at:

- More than 20000 PC users
- 8 000 10 000 mobile electronic tablet users
- Please note that the City cannot guarantee the number of learners per course and will vary based on relevant roles and course content

The City's Training Strategy

The City has introduced the concept of e-Learning in 2012 and is in the process of re-defining its Training Strategy. The diagram below outlines the City's High level Strategy. For the moment, the City is focussing on web based training, computer-based training (CBT) and Classroom training as well as a blend between the three. Digital upskilling and digital learning is a key component of the City's training strategy.



2. The Objective

The objective is to increase adoption, utilisation and to ensure that City staff and employees (including councillors and EPWP workers) are adequately trained and competent in the use of HR and HR related business systems including but not limited to SAP modules. This will support the efficient administration of the City's people management processes. As a result, the HR and Information Systems and Technology (IS&T) departments expect to experience an increase in business systems utilisation and a decrease in the number of calls to the SAP Help Desk and the HR Helpdesk.

This tender is expected to be of interest to established training vendors that have SAP proficient content development skills as well as other relevant digital solutions and tools for classroom, virtual and e-learning training material creation. They must also have proficient trainers on hand and have the necessary evaluation and administration procedures in place.

3. Purpose of the Tender

The purpose of this tender is to deliver e-Courses and HR, HR Related and Information Systems end-user level training courses to staff of the City of Cape Town staff and employees, including councillors and EPWP workers; either virtually, electronically or classroom based as per the requirements detailed in the document. The City intends to contract a service provider:

- 1) To develop high quality training material, including e-courses and
- 2) To deliver quality training where applicable,
- 3) To manage the administration of the training project including class attendance.
- 4) To facilitate knowledge transfer to the CCT employees.

4. Organisational Experience

The service provider to be considered must have experience in providing ERP and information systems solutions training to end users more especially on virtual/Web Based Training. In relation to online course requirements; the City of Cape Town utilises Skype for Business or Microsoft Teams and therefore the service provider should have the ability to connect to these solutions.

The tenderer must submit the following information by completing Schedule 15:

- 4.1 The number of information systems end user training projects which the organisation managed in the last 10 years.
- 4.2 The number of years of experience the organisation has of delivering information systems enduser training projects.
- 4.3 The number of years the organisation has been developing electronic courses (e-learning).

5. E-Learning Course Submission and Presentation

The tenderer must submit an e-Learning course on a memory stick or external hard drive with their tender submission. The E-learning material submitted should be SCORM compliant, SCORM 2004 3rd Edition, and readable on the CCT infrastructure.

The Tenderers to note that the SCORM compliant e-Learning course must be submitted with the tender submission at date of tender closing. Failure to comply will render the tenderer submission non-responsive.

The CCT shall invite tenderers to provide and present (duration of an hour) a sample of the above training material.

Note: Three (3) trainers/facilitators will be required to present, as nominated in the tenderer's tender submission

6. Electronic Learning Content Standards

The City of Cape Town will provide the service provider with the required information to be used as the basis for content development.

The E-learning material/ web based training content developed under this tender for the CCT must be SCORM compliant and provided on an external drive/USB, together with the tender submission.

SCORM: SCORM which is an acronym for Sharable Content Object Reference Model is a technical specification for eLearning training content. It provides a user friendly content in content player for the web based training/e-learning courses and is compatible with SAP LSO (Learning Solution) which is the LMS (Learning Management System) currently in use at the City of Cape Town.

At the City of Cape Town, we are running on SAP Enhancement package version 7, therefore the required SCORM version for SAP LSO is version 2004. All content created in any authoring tool needs to be packaged as SCORM version 2004 (Zip file) so that it can be published in the SAP Authoring Environment and linked to course type in SAP LSO.

All modules must include business context.

- Service provider must be able to provide complete content development skills, including but not limited to:
 - The ability to understand SCORM elements in their application to web based training reporting.
 - The ability to understand various methods of content tracking and the elements involved in a Learning Management System) e.g. learning progress tracking should be accurate i.e. a true reflection of an employee's learning progress
 - electronic course training material creation using technologies approved by the CCT enterprise architect.

7. Electronic Course Development

- Depending on the agreed training approach per module, the cost per module will be calculated as per the prices provided in the pricing schedule.
- The course content must be based on the business process and must focus on the related business roles identified for a particular course.
- The content developer must document the master data requirements for every course and ensure that the trainers or other relevant resources from the service provider are able to create the master data timeously and accurately for every course
- Training material developer to attend solution overview screen by screen with functional consultant at the beginning of material development.
- The course content and delivery will be in English.
- The course durations must be agreed with the City.
- The course branding must be according to the City of Cape Town branding.
- For new courses, training material developers to participate in final UAT sessions.
- Course material to be developed on site when required.
- Regular meetings should be attended on site to ensure material development remains on track.
- All training source material to be stored electronically where and as per CCT specification.
- All training material for learners to be accessible to end-users as per CCT specification.
- All relevant material must be developed and loaded into SPP and/or LSO in order for completion online by PC users/learners.
- The necessary review processes, which should include a pilot.
- A pilot training session is required for every new course before content signoff
- Subsequent updating of materials following the review process.
- Updating of materials can also emanate from course evaluations completed by learners.
- All documentation must be delivered in an editable electronic format
- Evaluate and approve all proposed trainers for a particular course prior to conducting of the training.
- Training Material to be reviewed quarterly or as and when required to assess where and if updates are required.
- Review of training material (quarterly or as and when required) will be charged as indicated in the pricing schedule.

8. Key Personnel

Tenderers will be required to submit CVs of the key personnel below by completing Schedule 15.

8.1. Project Management and Administration

- The successful vendor will be expected to dedicate a project manager and training administrative staff to the project.
- Service Provider to provide suitable accommodation for their staff as well as the necessary

technology infrastructure.

Service Provider and CCT to ensure that the administrative team has adequate access to CCT infrastructure.

8.1.1. Project Manager

Qualification: Minimum B-Degree and project management qualification

Experience: Minimum 2 full life-cycle implementations (end – end project implementation)

The Project Manager will plan the different aspects of the initiative and will be overall responsible for the execution of the initiative according to this plan and agreed quality criteria

Project Manager to ensure the following:

Project and Resource Planning

- Ensure project charter delivery in line with tender and execution of all deliverables according to tender
- Training planning and management of the plan
- Ensure that the milestones as stipulated in the content development project plan and training delivery plan are met.
- Track deliverables
- Resource Planning

Stakeholder Engagement

- Ensure quality and key stakeholder engagement and management throughout the engagement
- It is also the responsibility of the Project Manager to act as Account Manager through building strong relationships with key business stakeholders to better understand the training and other needs of the HR areas including but not limited to CCT Project Board, ETD reps, HR Business Partners, Business Owners and SMEs, ERP, CCT Admin team

Training Delivery Management

- Manage and ensure required training attendance
- Ensuring all logistical arrangements are managed.
- Manage and ensure the accurate and timeous creation of master data for all courses
- Manage administrative component

Monitoring and Reporting

- Risk and Issue Management
- Weekly and monthly reporting (status and progress)
- Preparation for Steering Committee meetings
- Meeting attendance as required
- Schedule daily/weekly meetings with team members to ensure that he/she is aware of any risks before they become issues

Trainer Evaluation and Quality Assurance

- Service provider to quality assure the training of every facilitator at least twice per year by attending training courses and providing formal feedback to the trainer, with a copy to the CCT.
- One trainers' day per month where trainers are upskilled, learnings shared, new CCT information shared – e.g. values, new courses presented
- Ensure quality assurance and trainer review sessions

Management of the Train the Trainer Programme

- Manage knowledge transfer program and monthly feedback on progress
- Manage the delivery of the Knowledge Transfer Programme for CCT employees.

8.1.2. Project Administrator

Qualification: Matric/ NQF level 4 qualification and certificate in project administration/project

management

Experience: Minimum of 2 years project administration

Project Administrator will be responsible for the following

Training Course Administration

- · Batching of learners into classes as specified by CCT.
- Scheduling and profiling.
- Ensuring and managing attendance.
- Confirmation of target audience to be trained.
- Confirmation of logistics for training (e.g. venue availability).
- Issue certificates of attendance
- Service provider to contact all invitees more than 24 hours prior to course starting and confirm attendance
- The City reserves the rights to execute the Admin itself or parts thereof and this will be finalised with the Service Provider upon engagement

8.2. Training Facilitators

- Qualification: National 3 year diploma and a certificate in facilitation
- Experience: Minimum of 3 facilitators with a minimum of 3 years training facilitation experience each.

8.3. Instructional Designers

- Qualification: B-Degree and relevant instructional design experience
- Experience: Instructional designer with a minimum of 3 years instructional design experience

8.4. Content Developers

- Qualification: B-Degree and relevant content development experience
- **Experience**: Minimum of 2 content developers with a minimum of 3 years content development experience each

9. Classroom and Virtual Training

9.1.1. Target Audience

Target Audience City of Cape Town Employees including Councillors, EPWP candidates and all Student Programme Beneficiaries who require SAP HR and other business systems end user training

9.1.2. Training Dates and Times

Intended dates and times for training to be communicated with the successful bidder as and when required

9.1.3. Minimum and Maximum Delegates per Course (Classroom and Virtual Training)

- A minimum of 5 delegates is required for a course to proceed except where permission has been given by the CCT project manager for a class to proceed with less than 5 delegates.
- A maximum of 25 delegates for a course is preferable, this can be exceeded with permission from the CCT project manager.
- A training session must be confirmed 48 hours before the planned training date with a minimum of 5 delegates that have accepted (booked and approved on LSO) the training request. A course for fewer than 5 delegates must be approved by the CCT project manager.
- CCT will only pay for class attendance. Proof of attendance must be provided such as a signed attendance register with signatures for every attendee.
- If the minimum number of delegates have confirmed 48 hours prior to the planned date, the training session will proceed. Where there are no-shows the cost equivalent for the minimum of 5 delegates will be paid provided at least 5 attendees have confirmed. If any cancellations occur within the 48 hours, the training can proceed with approval from the CCT project manager on a one-on-one basis as provided for in the Pricing Schedule
- All attendance registers will be signed by the attendees at the commencement of the programme in the morning. Should an attendee not be able to attend the entire day and leave prior to the conclusion of the daily session, this information must be recorded and highlighted on the attendance register

9.1.4. Catering for Classroom Training

- Catering per delegate must be guided by the Catering and Beverages policy of the City.
- Meals provided in terms of the Beverages and Catering policy must comply with the religious and dietary requirements of the attendees and also support the Council's ecologically friendly approach to the environment.
- Lunches are only required for sessions longer than 4 hours. Tea/Coffee/Refreshments required for

- sessions of 2 hours+.
- Provider to arrange and cover costs of refreshments and lunch cost to be included in the cost per delegate, on the pricing schedule.

Virtual Training does not require catering

9.1.5. Training Venues

- The primary training venues are located in the City of Cape Town for delivery of the associated classroom and virtual training courses. Sessions will also take place at venues across the City's geographical area for example Pinelands, Milnerton, Brackenfell etc. as and when required to meet user needs. Travel costs and related expenses will be for the successful vendor's account.
- The City will provide the training venues and equipment for transactional training
 In the instance where City is not able to provide a training venue the tender will need to provide a
 mutually acceptable venue within the Cape Metropolitan area conducive to the tendered training
 interventions with the required infrastructure where required. The Service Provider is to ensure that
 the Training Venue has sufficient free parking for the number of delegates

9.1.6. Training Delivery

9.1.6.1. Pilot Testing Session

- A pilot training session is required for every new course before content signoff
- The testing of the relevant HR business systems courses in the training environment beforehand
- Handover of training material and training of the facilitator by the training material developer,
- Presentation of the course to the project team for quality assurance, prior to the commencement of the training

10. Financial Administration

- Financial Administration including invoice preparation per department or as per CCT specification.
- Provider to arrange and cover costs of refreshments and lunch to be included in the cost per person in terms of Council's policy.

Courses

The delivery is expected to cover inter alia, the following modules and associated Business Processes. The City may add or remove from this list based on requirements:

HR and HR Related Business Systems End-User Level Training including but not limited to:

- Centralised Reporting of IOD
- Employee File Management (EFM)
- Employee Health and Safety (EHS)
- Employee Self Service (ESS)
- EPWP Line OM
- EPWP Line Recruitment & Termination
- EPWP Line Time
- E-Recruitment (ER)
- HR Corporate Reporting (CR)
- HR Related Approvals (RA)
- HR300 Position Management (PM)
- IPM (T9 and below)
- IPM(T10 and above)
- Labour Relations (LR)
- Learning Solutions (LSO)
- Manager Self Service (MSS)
- Online Overtime Administration (OOA)
- Organisational Management (OM)
- Payroll and Personnel Administration (PPA)
- Personal Development Plan (PDP)
- Time and Attendance Standard (TA)
- SAP & On-board End Users & Technical Users for ERP Training

11. Train the Trainer /Skills Transfer/Capacity Building to CCT employees

Service Provider to put forward a proposal to implement skills transfer/capacity building, to equip properly qualified CCT employees to facilitate business content, and basic SAP courses e.g. Employee Self Service (ESS) and other business systems training. This is required so that at the end of the 3-year engagement the CCT can facilitate basic SAP training courses as well as other relevant systems courses. It is not expected that specialised SAP courses will be facilitated in-house, e.g. Payroll and Personnel Administration (PPA).

The intention is for the City of Cape Town qualified resources to facilitate some of these basic courses.

Proposal to include a bi-annual evaluation process to ensure competence. Proposal to be costed and implemented on an ad-hoc per person basis.

TRADE NAMES OR PROPRIETARY PRODUCTS

Bid specifications may not make any reference to any particular trade mark, name, patent, design, type, specific origin or producer, unless there is no other sufficiently precise or intelligible way of describing the characteristics of the work, in which case such reference must be accompanied by the words "or equivalent".

TENDERERS MUST NOTE THAT WHEREVER THIS DOCUMENT REFERS TO ANY PARTICULAR TRADE MARK, NAME, PATENT, DESIGN, TYPE, SPECIFIC ORIGIN OR PRODUCER, SUCH REFERENCE SHALL BE DEEMED TO BE ACCOMPANIED BY THE WORDS 'OR EQUIVALENT"

??. EMPLOYMENT OF SECURITY PERSONNEL

All security staff employed by the supplier on behalf of the CCT or at any CCT property must be registered with Private Security Industry Regulatory Authority (PSiRA). Proof of such registration must be made available to the CCT's agent upon request.

??. FORMS FOR CONTRACT ADMINISTRATION

The supplier shall complete, sign and submit with each invoice, the following:

- a) Monthly Project Labour Report (Annex 3).
- b) B-BBEE Sub-Contract Expenditure Report (Annex 4).
- c) Joint Venture Expenditure Report (Annex 5).

The Monthly Project Labour Report must include details of <u>all</u> labour (including that of sub-contractors) that are South African citizens earning less than R350.00 per day, as adjusted from time to time (excluding any benefits), who are employed on a temporary or contract basis on this contract in the month in question.

In addition to the Monthly Project Labour Report the Supplier shall simultaneously furnish the CCT's Agent with copies of the employment contracts entered into with such labour, together with certified copies of identification documents, proof of attendance in the form of attendance register or timesheets as well as evidence of payments to such labour in the form of copies of payslips or payroll runs. If the worker is paid in cash or by cheque, this information must be recorded on the envelope and the worker must acknowledge receipt of payment by signing for it and proof of such acknowledgement shall be furnished to the CCT's Agent.

The Monthly Project Labour Reports shall be completed and submitted in accordance with the instructions therein.

The **B-BBEE Sub-Contract Expenditure Report** is required for monitoring the supplier's compliance with the sub-contracting conditions of the **Preference Schedule**.

The Joint Venture Expenditure Report is required for monitoring the joint venture's/consortium/partnership compliance with the percentage contributions of the partners as tendered, where the joint venture/consortium/partnership has been awarded preference points in respect of its consolidated B-BBEE scorecard.

(14.1) MONTHLY PROJECT LABOUR REPORT (EXAMPLE)

ANNEX 1

CITY OF CAPE TOWN MONTHLY PROJECT LABOUR REPORT



Instructions for completing and submitting forms

General

- 1 The Monthly Project Labour Reports must be completed in full, using typed, proper case characters; alternatively, should a computer not be available, handwritten in black ink.
- 2 Incomplete / incorrect / illegible forms will not be accepted.
- 3 Any conditions relating to targeted labour stipulated in the Contract (in the case of contracted out services or works) shall apply to the completion and submission of these forms.
- 4 This document is available in Microsoft Excel format upon request from the City's EPWP office, tel 021 400 9406, email EPWPLR@capetown.gov.za.

Project Details

- 5 If a field is not applicable insert the letters: NA
- 6 Only the Project Number supplied by the Corporate EPWP Office must be inserted. The Project Number can be obtained from the Coordinator or Project Manager or from the e-mail address in point 4 above.
- 7 On completion of the contract or works project the anticipated end date must be updated to reflect the actual end date.

Beneficiary Details and Work Information

8 Care must be taken to ensure that beneficiary details correspond accurately with the beneficiary's ID document.

- 9 A new beneficiary is one in respect of which a new employment contract is signed in the current month. A certied ID copy must accompany this labour report on submission.
- 10 Was the beneficiary sourced from the City's job seeker database?
- 11 The contract end date as stated in the beneficiary's employment contract.
- 12 Where a beneficiary has not worked in a particular month, the beneficiary's name shall not be reflected on this form at all for the month in question.
- 13 Training will be recorded separately from normal working days and together shall not exceed the maximum of 23 days per month
- 14 Workers earning more than the maximum daily rate (currently R450 excluding any benefits) shall not be reflected on this form at all.

Submission of Forms

- 15 Signed hardcopy forms must be scanned and submitted to the City's project manager in electronic (.pdf) format, together with the completed form in Microsoft Excel format.
- Scanned copies of all applicable supporting documentation must be submitted along with each monthly project labour report. Copies of employment contracts and ID documents are only required in respect of new beneficiaries.
- 17 If a computer is not available hardcopy forms and supporting documentation will be accepted.

PROJECT DETAILS

| Numbers | in cells belo | ow e.g (6) i | eier to the i | relevant ins | truction abo | ove for com | pieting and | Submitting | TOTTES | S | | | | | | | | | | | | | | |
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| PROJECT | NAME: | (6) | | | | | | | | PRO | JECT NUM | IBER: (6) | | | | | | | | | | | | |
| DIRECTO | RATE: | | | | | | | | DEPARTMENT: | | | | | | | | | | | | | | | |
| CONTRAC | CTOR OR | | | | | | | | | CON | TRACTOR | OR VEND | OR | | | | | | | | | | | |
| VENDOR | NAME: | | | | | | | | | E-MA | AL ADDRE | SS: | | | | | | | | | | | | |
| CONTRAC | CTOR OR \ | /ENDOR | | | | | | | | CON | TRACTOR | OR VEND | OR C | ELL | | | | | | | | | | |
| CONTACT | FPERSON: | : | | | | | | | | TEL. | NUMBER: | | W | ORK | | | | | | | | | | |
| PROJECT | LABOUR | REPORT (| URRENT I | MONTH (m | ark with "X" | ") | | | | • | | | • | | | | | | | , | | | | |
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| ACTUAL S | START DAT | ГЕ (уууу/т | m/dd) | | | | | | | | | ANTICIPA | TED / ACT | UAL E | ND [| DATE | (уууу | /mm/ | dd) | | | (7) | | |
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| TOTAL PE | ROJECT EX | KPENDITU | RE / VALUI | E OF WOR | K DONE TO | O-DATE (IN | ICLUDING | ALL COST | S, BU | IT EX | CLUDING | VAT) | | | | | | | | | | | | |
| R | | | | | | | | | | | | | | | | Ī | | | | | | | | |

ANNEX 1 (continued)

MONTHLY PROJECT LABOUR REPORT



BENEFICIARY DETAILS AND WORK INFORMATION

| | CONTRACT OR WORKS | | | T | | Year | Month | 1 | | Sheet | | Т |
|----------|-------------------------------|---------|-----------|-----------------------------|-----------------|-------------------|---------------------------------|------------------------------------|----------------------------------|---|---------------|--------------------------------|
| | PROJECT NUMBER: | | | | | rear | Month | 1 | 1 of | | | † |
| | | | | 1 | | | | 1 | | · · · | | 1 |
| | (8) | (8) | (8) | (9) | | | (10) | | (11) | (12) | (13) | (14) |
| No. | First name | Surname | ID number | New Beneficiary (Y/N) | Gender (M/F) | Disabled (Y/N) | Job seeker database (Y/N) | Contract start date (DDMMYY) | Contract end date (DDMMYY) | No. days worked this month (excl. training) | Training days | Rate of pay per day (R – c) |
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| | Declared by Contractor or | Name | | | | Signature | Signature | | | | | |
| V | endor to be true and correct: | Date | | | | Oignature | | | | | | |
| | | | | | | 1 | | | | | | |
| Red | ceived by Employer's Agent / | Name | | | | Signature | | | | | | |
| | Representative: | Date | | | | Signature | | | | | | |

(14.2) BBBEE SUB-CONTRACT EXPENDITURE REPORT (PRO FORMA)

| TENDER NO. AND DESCRIPTION: | COURSES A | 3 AND APPOINTM AND END USER TR SYSTEMS ROLLOU | AINING FOR THE | | | | | |
|--|-----------|---|--|---|--|---|--|--|
| SUPPLIER: | | | | | | | | |
| ı | B-BBEE S | SUB-CONTRAC | T EXPENDITU | IRE REPORT | | | | |
| Rand Value of the codefined in Schedule 4: Preference (P*) | | R | B-BBE | B-BBEE Status Level of Prime Supp | | | | |
| Name of Sub-contractor (list all) | | B-BBEE Status Level of supplier ¹ | Total value of Sub-contract (excl. VAT) ¹ | Value of Sub- contract work to date (excl. VAT) ¹ | Value of Sub- contract work to Sub-contractors with a lower B-BBEE Status Level than supplier | | | |
| Sub-contractor A | | | R | R | R | | | |
| Sub-contractor B | | | R | R | R | | | |
| Sub-contractor C | | | R | R | R | | | |
| ¹ Documentary evidence provided | to be | | | Total: | R | | | |
| | | | | Expressed as a percentage of P * | | % | | |
| <u>Signatures</u> | | | | | | | | |
| Declared by supplier to be true and correct: | | | Date: | | | | | |
| Verified by CCT Project Manager: | | | Date: | | | | | |

(14.3) PARTNERSHIP/ JOINT VENTURE (JV) / CONSORTIUM/ EXPENDITURE REPORT (PRO FORMA)

| TENDER NO. AND DESCRIPTION: | COURSES AND END USER TRAINING FOR THE CITY OF CAPE TOWN'S HR AND OTHER BUSINESS SYSTEMS ROLLOUT | | | | | | |
|-----------------------------|---|--|--|--|--|--|--|
| SUPPLIER: | | | | | | | |

| PARTNERSH | IP/ JOINT V | ENTURE (JV)/ | CONSORTIUM | EXPENDITU | RE REPORT | | | | | |
|---|--|---|--|--|--|--|--|--|--|--|
| Rand value of the contraction Schedule 4: Preference S | • | R | | B-BBEE Status Level of Partnership/ Joint Venture (JV)/ Consortium | | | | | | |
| Name of partners to the Partnership/ JV / Consortium (list all) | B-BBEE Status Level of each partner at contract award | Percentage contribution of each partner as per the Partnership/ JV/ Consortium Agreement ¹ | Total value of partner's contribution (excl. VAT) ¹ B = A% x P* | Value of partner's contribution to date (excl. VAT) ¹ | Value of partner's contribution as a percentage of the work executed to date D = C/P*x100 | | | | | |
| | | Α | | | | | | | | |
| Partner A | | % | R | R | % | | | | | |
| Partner B | | % | R | R | % | | | | | |
| Partner C | | % | R | R | % | | | | | |
| | | | | | | | | | | |
| ¹ Documentary evidence to | o be provided | | | | | | | | | |
| <u>Signatures</u> | | | | | | | | | | |
| Declared by supplier to be true and correct: | | | Date: | | | | | | | |

Declared by supplier to be true and correct:

Verified by CCT Project
Manager:

Date: