

NOTICE

ERRATUM NO.1

The Community Schemes Ombud Service (CSOS) is established in terms of the Community Schemes Ombud Services Act 2011 (Act 9 of 2011), to regulate the conduct of parties within community schemes and to ensure good governance within community schemes.

CSOS013-2023: THE APPOINTMENT OF A PANEL OF SERVICE PROVIDER(S) TO PROVIDE PHYSICAL VERIFICATION & VALIDATION OF REGISTERED AND UNREGISTERED COMMUNITY SCHEMES IN ALL NINE (9) PROVINCES ON BEHALF OF THE COMMUNITY SCHEMES OMBUD SERVICE (CSOS) FOR A PERIOD OF TWELVE (12) MONTHS.

With reference to the above tender, kindly note the following:

1. Paragraph 7, mandatory requirement no. 2 which read as follows:

Bidder to indicate which District Municipality they are bidding for (see clause 5.6 above)

Is amended to:

Bidder to indicate which District Municipality they are bidding for by attaching a letter that stipulates the district/s

2. SBD 3.3 is removed from the SCM compliance. **(SBD 3.3 will not be required)**
3. Paragraph 9, Functional Evaluation criteria no. 2 which read as follows:

Elements to be addressed:

Design and implement a strategy for physical identification, verification and validation of community Schemes registered & unregistered with the CSOS throughout the allocated area:-



- a) The use of geo-mapping to confirm coordinates and physical address of the CSOS registered and unregistered Schemes;
- b) Design and implement a strategy for physical verification and validation of community schemes registered with the CSOS throughout the allocated area -with reference to para. 5.5 of the TOR;
- c) Design and implement a strategy for physical verification and validation of Schemes that are not registered with the CSOS through the allocated area - with reference to para. 5.4 of the TOR; and
- d) Quality assurance of the data collected on schemes.

Is amended to: **(include all 5 elements)**

Elements to be addressed:

Design and implement a strategy for physical identification, verification and validation of community Schemes registered & unregistered with the CSOS throughout the allocated area:-

- a) The use of geo-mapping to confirm coordinates and physical address of the CSOS registered and unregistered Schemes;
- b) Design and implement a strategy for physical verification and validation of community schemes registered with the CSOS throughout the allocated area -with reference to para. 5.5 of the TOR;
- c) Design and implement a strategy for physical verification and validation of Schemes that are not registered with the CSOS through the allocated area - with reference to para. 5.4 of the TOR; and
- d) Quality assurance of the data collected on schemes.
- e) Additionally, a completed and signed CSOS Registration form (CS1 Form) with all prescribed documents to enable the CSOS to register a Scheme.

4. For any further enquiries relating to this tender, please do not hesitate to contact Mr. Nduduzo Mthimkhulu during office hours on the following email address: tenders@csos.org.za or Asanda Taylor / 073 776 2046 , Asanda.Taylor@csos.org.za