

CLARIFICATIONS FOR iCLM HQ 941/TPT: INVITATION TO SERVICE PROVIDERS FOR THE INCLUSION ONTO AN APPROVED LIST OF SERVICE PROVIDERS FOR THE PROVISION OF INFORMATION, COMMUNICATION AND TECHNOLOGY (ICT) MULTIPLE RESOURCES ON AD HOC BASIS FOR TRANSNET SOC LTD (REG. NO 1990/000900/30) OPERATING AS TRANSNET PORT TERMINALS (HEREINAFTER REFERRED TO AS ("TPT") FOR A PERIOD OF THIRTY – SIX (36) MONTHS

Volume 1

CLARIFICATIONS- ICLM HQ 941 TPT

No	Clarifications	Response
1	<p>We write to express our concern regarding the pre-requisite conditions outlined in the recent Request for Proposal (RFP) TPT/2025/05/0004/96146/RFP – ICLM HQ 941 TPT, specifically pertaining to the requirement that only Oracle and SAP accreditations be considered as mandatory requirements.</p> <p>As an active service provider currently delivering SQL Database Administration services for contract (TPT/2024/08/0004/74264/RFP - ICLM HQ 903/TPT), we are surprised to find that the scope of the RFP includes roles and responsibilities that clearly make use of Microsoft-based technologies—particularly SQL Database Administrative services—yet still exclude Microsoft-accredited suppliers from eligibility by designating only Oracle and SAP accredited suppliers as mandatory.</p> <p>Furthermore, we have noted that several listed roles within the RFQ are not inherently dependent on a specific technology stack, in particular (Project Management Office (PMO), Information Security Governance, Risk, and Compliance (ISGRC), Enterprise Architect, Support Services), This makes the restrictive focus on Oracle and SAP not only unnecessary, but also unfair and discriminatory.</p> <p>This approach limits fair competition and excludes competent and experienced vendors who could add substantial value to the engagement. We respectfully request that the RFP requirements be revised to</p>	<p>The reason SAP and Oracle accreditation is mandatory is that GCOS and SAP resources represent a significant portion (approximately 70%) of the ICT resources we will require at TPT. In comparison, the SQL database administrator accounts for only around 5%.</p> <p>GCOS forms a substantial part of this, as it is being developed using an Apex Oracle-based application and utilizes Oracle SQL/Toad databases; hence, the need for Oracle Partner accreditation.</p>

	<p>reflect a more inclusive and technology-agnostic approach where applicable, and that equivalent accreditation —such as Microsoft accreditation—be considered valid alternatives where the scope justifies it.</p> <p>We trust that your office will review this concern in the spirit of fairness, transparency, and open competition that should underpin all public and private procurement processes.</p> <p>Thank you for your attention</p>	
2	<p>We are currently reviewing the accreditation requirements and came across the term GCOS in the context of Oracle partner accreditation. We would like to establish what GCOS specifically refers to in your terms to ensure we meet all necessary criteria.</p> <p>Your clarification on this matter would be greatly appreciated.</p> <p>Thank you for your response,</p> <hr/> <p>So, the Oracle partner certificate confirming our partnership should suffice for this requirement?</p>	<p>GCOS stands for The General Cargo Operating System (GCOS which is a TPT custom application that is an Apex Oracle-based application and utilises Oracle SQL/To ad databases, hence the Oracle partner accreditation. These GCOS resources form 40 % of the ICT resources.</p> <hr/> <p>As per the evaluation criteria, the below is needed GCOS Accreditation Requirements: GCOS-Bidder to be an accredited Oracle partner and provide a valid accreditation certificate Bidder to have held Oracle partner accreditation for a minimum of six (6) months. A letter from Oracle confirming the duration of the partnership must be provided</p>

		<p>SAP Accreditation Requirements:</p> <ul style="list-style-type: none"> -Bidder to be an accredited SAP partner and provide a valid accreditation certificate -Bidder to have held SAP partner accreditation for a minimum of six (6) months. A letter from SAP confirming the duration of the partnership must be provided
3.	<p>I am writing to enquire about the requirements for this opportunity, I see that SAP and Oracle partner certificates are listed as requirements and this opportunity is for resources, and it is structured the same way as the current one in KZN and the resources required cut across the entire IT spectrum - eg Security, Networks, etc. Is there a specific reason why and is there a way this can be revised. we are in the resources space but aren't aligned to a specific technology.</p> <p>Please revert back, I have an interest in responding; however, I am worried about this specific requirement.</p>	<p>The reason SAP and Oracle accreditation is mandatory is that GCOS programme (custom solution) and SAP resources represent a significant portion (approximately 70%) of the ICT resources we will require at TPT.</p> <p>GCOS specifically forms a substantial part of this (40%), as it is being developed using an Apex Oracle-based application and utilizes Oracle SQL/Toad databases; hence, the need for Oracle Partner accreditation</p>
4.	<p>Could you kindly provide us a response to the questions listed below</p> <p>No Pricing Schedule was observed. Should we include a pricing for each of the roles and if so at what level i.e. junior, senior or principal?</p> <p>Do we need to submit CVs including Qualification & Certification, in this response? Or do we only tick the areas which we like to list in Appendix 4.</p>	<p>We are still looking for suppliers that will be included on the approved frame list on Transnet Port Terminals. Once service provider(s) have been included in the approved frame list, they will be required to submit CVs and the pricing schedule that will be issued for the required resources as per the scope of work issued.</p>

	<p>It is noted that SAP Section is not listed in Appendix 3 Functional Area Resource Supply.</p> <p>In Appendix 4, Service providers bidding for more than one discipline should submit returnable documents per discipline for technical evaluation. Please clarify what is the returnable documents?</p>	<p>No there's no need to submit CV's for this RFP. CV's will only be submitted once you've been included on the approved framelist.</p> <p>SAP and GCOS are both not included on Appendix 3 as they are listed in Appendix 1 (Accreditation requirements).</p> <p>Returnable documents for each discipline will be your supporting documents as listed under service history. i.e. if you are quoting for Support service and Navis, supporting documents will be required for both those functional areas.</p>
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