ERI Configuration Management System

Division	Eskom Rotek Industries SOC Ltd

Business Unit Name	Turbo Gen Services

Compiled by	No	Full Name	Role
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Approved by	Vicky Mohapi	Signature		Date	01/03/2023
Approved by	Reinaldo Da Veiga	Signature		Date	

ERI Configuration Management System

Tenderer:
Evaluated by:

Evaluation Criteria

	Weighting		Total	Paper Evaluation (100%)	
				Paper Evaulation	Final Score
Paper evaulation	Functional	40%	0.00%		
	Technical	15%	0.00%		
	Security	15%	0.00%	0.00%	**0.00%**
	Integration & Testing	15.00%	0.00%		
	Cloud	15.00%	0.00%		
Paper Evaluation (100%) Score					**0.00%**

PLEASE NOTE:
Functional weighting is highest at 40%, and the rest of the sections 15%
The threshold for the Final score (Paper Evaluation) is 70% (Cell F24)
The Paper Evaluation makes up 100% of the Final Score

Evaluation on Weighted Criteria	

Evaluation on Weighted Criteria	
Sum of Weighted Question (Functional)	0.00%
Sum of Weighted Question (Technical)	0.00%
Sum of Weighted Question (Security)	0.00%
Sum of Weighted Question (Integration and testing)	0.00%
Sum of Weighted Question (Cloud)	0.00%

ERI Configuration Management System	
CORP xxxx Tender	
Tenderer:	
Evaluated by:	

Evaluation Criteria - Functional

									Weight (agreed by evaluation team members)	Score (determined by each evaluation team member during evaluation. Will be averaged for final scores)		
ID	Type	Criterion	Solution	Functional Requirement	Requirement description	Vendor Comments	Priority Description	Priority	Weighted Question	Scoring	Answer (0,50,100%)	Weighted Answer	Internal Comment
1	Meeting the Scope of Work Required	How well has the Tenderer described how scope requirements will be met? Do they understand what needs to be done? List concerns in Comments.	How well has the Tenderer described how scope requirements will be met? Do they understand what needs to be done? List concerns in Comments.	Register components in the system upon arrival at work centres	Ability to create component identity by: **1.Scanning the marked components into the system (Secondary requirement to procure handheld devices) or 2.Allow manual entry into the system by an authorized person** 3.**Ability for all Eskom employees to view all technical information pertaining to the registered components** 4.**Ability to track components as they move through the refurbishment life cycle**		Show stopper	6	8.57%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance		0.00%	
2	Meeting the Scope of Work Required	How well has the Tenderer described how scope requirements will be met? Do they understand what needs to be done? List concerns in Comments.	ERI Configuration Management System	Register components in the system upon arrival at work centres	The Component technical information must be captured according to the following metadata structure: 1. Plant 2. Unit 3. Technology 4. Service Report (Service Report number) a. Monitoring Documentation (Vibration Analysis) b. Module Assembly (HP,IP, LP, Gen etc.) c. Component (Blades, Diaphragms etc.) i. Project Number ii. WBS Elements iii. PQP iv. Engineering Project Number v. Engineering Drawings vi. Serial number		Show stopper	6	8.57%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance		0.00%	
3	Meeting the Scope of Work Required	How well has the Tenderer described how scope requirements will be met? Do they understand what needs to be done? List concerns in Comments.	ERI Configuration Management System	Previous Experience	Tenderer or via joint venture partner does have prior or past experience in implemention of a Configuration Management System.		Show stopper	6	8.57%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance		0.00%	

4	Meeting the Scope of Work Required	How well has the Tenderer described how scope requirements will be met? Do they understand what needs to be done? List concerns in Comments.	ERI Configuration Management System	Production Quality Package (PQP's)	1. Ability to develop and print PQP's directly in the system 2. Ability to electronically capture PQP results of a specific refurbishment step on the system 2.1 Electronic identification of operator must be enabled 3. PQP's must be automatically saved on the system when the operator submits the results. 4. The system must be able to link to different Document Management Systems to access relevant procedures and documents. 5. The system should be able to get information from the following sytems SAP (PS, PP, SD & MM) and Primavera 6. PQP's to be linked with all Quality documentation and procedures. 7. Standard generic Scope of Work (SOW) with Bill of Material (BOM) stored in a centralized data management system. SOW needs to cover all possible work that may be completed on the specific component. All BOM, check sheets and PQP's need to be derived from the selected SOW's. Project duration for specific SOW must also be derived based on the selection. 8. Electronic check sheet and PQP's at point of use (control points) during the refurbishment phase (Control points will be the identified at work centres). The supplier must assist in developing and implementing all digitalized Quality Control documentation. 9. All Quality documentation must be completed and verified electronically with electronic signatures. 10. Only certified and qualified employees may be allowed to execute and certify quality documentation.	Show stopper	6	8.57%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance	0.00%	
5	Meeting the Scope of Work Required	How well has the Tenderer described how scope requirements will be met? Do they understand what needs to be done? List concerns in Comments.	ERI Configuration Management System	Revision Control	Ability for the system to record all changes/updates made to components captured in the system. The system must have a fully functional documentation management system with workflows associated.	Show stopper	6	8.57%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance	0.00%	

7	Meeting the Scope of Work Required	How well has the Tenderer described how scope requirements will be met? Do they understand what needs to be done? List concerns in Comments.	ERI Configuration Management System	Reporting	•• Ability to graphically view below reports using analytic capabilities • Analytics capability- work centres Non-Destructive Testing (NDT) report • Non-conformance reports • Production output reports • Electrical reports • Service Report • PQP (Part 1-4) • Engineering Memo's • Inspection Report • NDE Reports • Technical Notifications • SOW • Checksheets • Work in Progress reporting • Workload distribution reporting • Ability to use digital footage for progress update on projects • System must be able to produce a digital twin of the specific unit operating in the power station with all linked technical information for that unit.		Show stopper	6	8.57%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance		0.00%	
8	Meeting the Scope of Work Required	How well has the Tenderer described how scope requirements will be met? Do they understand what needs to be done? List concerns in Comments.	ERI Configuration Management System	Nonconformance Management	• Identification, reporting and management of nonconformances.		Very important	4	5.71%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance			
9	Meeting the Scope of Work Required	How well has the Tenderer described how scope requirements will be met? Do they understand what needs to be done? List concerns in Comments.	ERI Configuration Management System	CNC Machine integration	• Integration with CNC machines for program management and automating the logging of measurements at Workshops and Sites.		Very important	4	5.71%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance			

10	Meeting the Scope of Work Required	How well has the Tenderer described how scope requirements will be met? Do they understand what needs to be done? List concerns in Comments.	ERI Configuration Management System	Document Management and Data Storage	• Centralised Configuration Management Database with documentation management and workflow capabilities for document management and long-term storage. • The system must have the capability to workflow and manage all Microsoft Office file formats as well as PDF's. • OpenText is currently listed as the Document Management System. Data to be preferably on OpenText.		Show stopper	6	8.57%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance	
11	Meeting the Scope of Work Required	How well has the Tenderer described how scope requirements will be met? Do they understand what needs to be done? List concerns in Comments.	ERI Configuration Management System	Allocation of tasks	• Allocate specific tasks with product deliverables and integrate with execution plan.		Very important	4	5.71%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance	
12	Meeting the Scope of Work Required	How well has the Tenderer described how scope requirements will be met? Do they understand what needs to be done? List concerns in Comments.	ERI Configuration Management System	Workflow	System needs to have workflow functionality that will include: • Notifications – Email communication via Exchange Online • Escalations to higher level after set time as per procedure • Approvals/ Rejections • Acceptance • Solution must allow communication with external stakeholders		Very important	4	5.71%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance	0.00%
							Totals	**70**	100%		**0.00%**

ERI Configuration Management System

CORP xxxx Tender		
Tenderer:		
Evaluated by:		

Evaluation Criteria

										Weight (agreed by evaluation team members)		Score (determined by each evaluation team member during evaluation. Will be averaged for final scores)			
ID	Type	Solution	Criterion	Functional Requirement	Requirement description	Vendor Comments	Priority Description	Priority	Weighted Question	Scoring	Answer (0,50,100 %)	Weighted Answer	Internal Comment
1	Meeting the Scope of Work Required	ERI Configuration Management System	Compatibility Certificate from Microsoft Azure	Information Security	Technical Support Team Access Control and User Account Management Does your Proposed Solution comply and is Compatible with Microsoft Azure, OAUTH2		Critical	5	35.71%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance		0.00%	
2	Meeting the Scope of Work Required	ERI Configuration Management System	Compatability Certificate from Microsoft Edge and FireFox	Information Security	Browser Accessability Please advise if Solution is compatible with: 1. Microsoft Edge 2. Firefox 3. SAP system 4. Primavera		Important	3	21.43%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance		0.00%	
3	Meeting the Scope of Work Required	ERI Configuration Management System	Network Printing	Network	Network Printing Please advise if the Solution allows network printing		Useful	2	14.29%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance		0.00%	
4	Meeting the Scope of Work Required	ERI Configuration Management System	Scanning	Handheld scanning	Ability to connect wirelessly to the Handheld scanners.		Very important	4	28.57%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance		0.00%	
							Totals	**14**	100%			**0.00%**	

ERI Configuration Management System												
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Tenderer:												
Evaluated by:												

Evaluation Criteria

									Weight (agreed by evaluation team members)	**Score** (determined by each evaluation team member during evaluation. Will be averaged for final scores)		
ID	**Type**	**Solution**	**Criterion**	**Functional Requirement**	**Requirement description**	**Vendor Comments**	**Priority Description**	**Priority**	**Weighted Question**	**Scoring**	**Answer (0,50,100%)**	**Weighted Answer**	**Internal Comment**
1	Meeting the Scope of Work Required	ERI Configuration Management System	Compatibility Authentication Mechanism/s Substantiate by providing details of standards that are supported	Information Security	**Authentication for the following Categories:** *** Technical Support Team** *** User** *** System** Access Control and User Account Management Does your Proposed Solution comply and is Compatible with Microsoft Active Directory, AD Azure, SAML2, OAuth2 and/or LDAPv3, MFA ?		Very important	4	10.53%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance		0.00%	
2	Meeting the Scope of Work Required	ERI Configuration Management System	Certificate from the OEM or Reputable Authority	Information Security	**Information Security Threat Management** Please advise to what extend is your Solution Compatible with each of below: 1. Malware 2. Cyber Attack 3. Anti-Virus		Very important	4	10.53%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance		0.00%	
3	Meeting the Scope of Work Required	ERI Configuration Management System	Substantiate by providing details of standards that are supported and ensure that these Capabilities are detailed in the proposal	Information Security	**E2E Encryption** **Encryption of Data in transit and in Rest** **Does your Proposed Solution comply and is compatible with the latest TLS and Cypher Standards to protect and encrypt data?**		Critical	5	13.16%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance		0.00%	
4	Meeting the Scope of Work Required	ERI Configuration Management System	Substantiate by providing details of standards that are supported and ensure that these Capabilities are detailed in the proposal	Information Security	**POPIA** **Does your Proposed Solution take the POPIA requirements into consideration**		Critical	5	13.16%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance		0.00%	

5	Meeting the Scope of Work Required	ERI Configuration Management System	Substantiate by providing details of standards that are supported and ensure that these Capabilities are detailed in the proposal	Information Security Confidentiality + Integrity and protection against Cyber Exploit	**Data Classification** **All ICT Projects solutions in Eskom need to indicate a detail** Information Classification criteria matrix (Controlled Disclosure, Confidential, Secret, Top Secret) to be indicated by Business and System owner and need to be visible for PM. Does your System Data align with, National Cyber Security Policy Framework as well as Critical Infrastructure Protection Act requirements to Secure data/information againts Cyber Exploitation?		Very important	4	10.53%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance		0.00%
6	Meeting the Scope of Work Required	ERI Configuration Management System	Substantiate by providing details of standards that are supported and ensure that these Capabilities are detailed in the proposal	Information Security	**SIEM Integration** **Does your Proposed Solution provide a Feed for SIEM Integration using Standard Technologies? i.e. Syslog, Windows Events, etc.**		Very important	4	10.53%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance		0.00%
7	Meeting the Scope of Work Required	ERI Configuration Management System	Cloud Data Standard Baseline security Control Access to Cloud environment – access control to Cloud environments, as well as the ingress and egress movement of data, will be done using existing mechanisms and other complementary Cloud-specific mechanisms. Do not enable direct remote access to Cloud VMs from the Internet, but enforce the use of VPNs.	DATA SECURITY: Access & Connectivity	The solution must be accessed via VPN if connecting from the Public web(Web Portal or Mobile App) for Support purposes.		Very important	4	10.53%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance		0.00%
8	Meeting the Scope of Work Required	ERI Configuration Management System	What type of channel security does Source Application support, i.e. One-Way or Two-Way certificate (SSL/TLS) to secure the channel?	DATA SECURITY: Access & Connectivity - Integration	Provide the security capability		Very important	4	10.53%	100%:Source Supports a secure channel of communication 0%: Source supports no secure channel of communicaiton		0.00%
9	Meeting the Scope of Work Required	ERI Configuration Management System	What type of authentication security does Source support, i.e. Basic Authentication for Web Services, Database or SFTP?	DATA SECURITY: Access & Connectivity - Integration	Provide the Authentication capability		Very important	4	10.53%	100%:Source can apply Basic Authentication for Web Services, Database and SFTP 50%: The Source can only apply Basic Suthentication on Database or SFTP 0%: Neither		0.00%
						Totals		38	100%			**0.00%**

ERI Configuration Management System

ERI Configuration Management System	
CORP xxxx Tender	
Tenderer:	
Evaluated by:	

Evaluation Criteria

									Weight (agreed by evaluation team members)		Score (determined by each evaluation team member during evaluation. Will be averaged for final scores)			
ID	**Type**	**Criterion**	**Solution**	**Functional Requirement**	**Requirement description**	**Vendor Comments**	**Priority Description**	**Priority**	**Weighted Question**	**Scoring**	**Answer (0,50,100%)**	**Weighted Answer**	**Internal Comment**
1	Meeting the Scope of Work Required	Integration to Microsoft Azure	ERI Configuration Management System	Integration	Microsoft Azure will be used for authentication of users to gain access to the system.		Show stopper	6	8.96%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance		0.00%	
2	Meeting the Scope of Work Required	Integration to Microsoft Exchange Online	ERI Configuration Management System	Integration	Email notifications for escalations and approvals		Important	3	4.48%	100%: Good Experience with certification 50%: Some exeeperience without certification 0%: No experience, No certification		0.00%	
3	Meeting the Scope of Work Required	Previous experience in implementation of Oracle Fusion Integration solutions in a enterprise	ERI Configuration Management System	Integration	Please provide reference projects & sites and pattern your previous experience covers		Show stopper	6	8.96%	100%: Good Experience in Data Power Implementation 0%: No experience in Data Power Implementation		0.00%	
4	Meeting the Scope of Work Required	Previous experience in implementation of Datapower integration solutions in a enterprise	ERI Configuration Management System	Integration	Please provide reference projects & sites and pattern your previous experience covers		Show stopper	6	8.96%	100%: Good Experience with certification 50%: Certification without experience 0%: No experience, No certification		0.00%	
5	Meeting the Scope of Work Required	Team has the required certifications for Oracle Fusion 12C	ERI Configuration Management System	Integration	(Provide Certificate) acquired through permanent resources or partnership. Capability of at least 1 senior certified resource must have working experience in the technology?		Very important	4	5.97%	100%: Good Experience with certification 50%: Certification without experience 0%: No experience, No certification		0.00%	
6	Meeting the Scope of Work Required	Team has the required certifications IBM Data Power	ERI Configuration Management System	Integration	(Provide Certificate) acquired through permanent resources or partnership. Capability of at least 1 senior certified resource must have working experience in the technology?		Very important	4	5.97%	100%: Experience in analysis, design, development, testing and deployment of Oracle Fusion and Data Power 50%: Experience in analysis, design, development, testing and deployment of Oracle Fusion or Data Power 0%: No experience		0.00%	

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7	Meeting the Scope of Work Required	Previous experence in carrying out analysis, design, development, testing and deployment of Oracle Fusion and Datapower integration services	ERI Configuration Management System	Integration		Provide proof that you have implemented a solution where the following items were delivered: analysis, design, develop, test and deploy integration solutions. Provide references		Show stopper	6	8.96%	100%: Experience in analysis, design, development, testing and deployment of Oracle Fusion and Data Power 50%: Experience in analysis, design, development, testing and deployment of Oracle Fusion or Data Power 0%: No experience		0.00%	
8	Meeting the Scope of Work Required	What is the structure of the message? Is it a proprietary file, is it in a Database? If this information is PUSHED by Source, can the Source send to Integration a Common Information Message (CIM) or they can only send a proprietory message structure? (Proprietory – Applications own business service message structure)	ERI Configuration Management System	Integration		Provide the capability of the Application		Very important	4	5.97%	100%:Source can send a Common information message (CIM) structure 50%: The Source can send only a proprietary message structure 0%: Neither		0.00%	
9	Meeting the Scope of Work Required	Can Integration reply to the Source Application with a full service response (pre-defined message structure) in case Source Application is invoking an Integration Web Service or the Source can only handle HTTP/SOAP responses?	ERI Configuration Management System	Integration		Provide the Basic Authentication capability		Very important	4	5.97%	100%:Source can accept full service response 50%: The Source can accept HTTP/SOAP response 0%: Neither		0.00%	
10	Meeting the Scope of Work Required	Is the Source Application capable of retrying a message if there are connection errors in Integration or Target and they have received a service response or HTTP response? Source Application can distinguish between Technical and Business error, and handle each one in a seperate manor IF Database, Have a separate column in the table where errors can be written, and column for a flag (Successful, technical error, business error)	ERI Configuration Management System	Integration		Provide The Retry capability		Very important	4	5.97%	100%:Source can handles Technical and Business error seperately and can cater for separate columns in the Database for errors and a flag 50%: The Source handles Technical and Business errors in one manor or can only cater for the Database flag or comments field 0%: The Source cannot cater for any re-tries		0.00%	
						Totals			67	100%			**0.00%**	

										Weight (agreed by evaluation team members)		Score (determined by each evaluation team member during evaluation. Will be averaged for final scores)			
ID	Type	Solution	Criterion	Functional Requirement	Requirement description	Vendor Comments	Priority Description	Priority	Weighted Question	Scoring	Answer (0,50,100 %)	Weighted Answer	Internal Comment
1	Meeting the Scope of Work Required	ERI Configuration Management System	Cyber Attack	SECURITY, CONFIDENTIALITY AND PRIVACY	How will the vendor ensure that ERI's Data is protected from Cyber attacks?		Show stopper	6	6.59%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance		0.00%	
2	Meeting the Scope of Work Required	ERI Configuration Management System	System Availability	AVAILABILITY, RETRIEVAL AND USE	The tenderer's Cloud hosting data centre must be within the borders of South Africa. Please specify the location where all systems will be located and advise ESKOM's access rights to such location and facilities.		Show stopper	6	6.59%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance		0.00%	
3	Meeting the Scope of Work Required	ERI Configuration Management System	Support	AVAILABILITY, RETRIEVAL AND USE	Clear and concise SLA to be put in place. The Cloud Service Provider to ensure uninterruptable service availability and reliability 24x7 .		Very important	4	4.40%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance		0.00%	
4	Meeting the Scope of Work Required	ERI Configuration Management System	System Availability	AVAILABILITY, RETRIEVAL AND USE	Ensure redundancy at vendor site		Critical	5	5.49%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance		0.00%	
5	Meeting the Scope of Work Required	ERI Configuration Management System	Storage and Archiving	DATA STORAGE AND PRESERVATION	Is this covering data on their cloud/site. Will ERI have the right level of access to data. Where is the data stored. Also storage and archiving. Including NERSA / Legal requirements.		Very important	4	4.40%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance		0.00%	

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6	Meeting the Scope of Work Required	ERI Configuration Management System	Data Recovery	AVAILABILITY, RETRIEVAL AND USE	Process for destroying data. Is ERI clearly informed about the procedure and conditions for the destruction of ERI data?		Very important	4	4.40%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance		0.00%
7	Meeting the Scope of Work Required	ERI Configuration Management System	Security Logs	SECURITY, CONFIDENTIALITY AND PRIVACY	Does the system provide and give ERI access to audit trails, metadata and/or access logs to demonstrate security measures?		Show stopper	6	6.59%	100%: Fully comply with requirement 50%: Partially comply will require development/ customisation 0%: No compliance		0.00%
8	Meeting the Scope of Work Required	ERI Configuration Management System	Data ownership and use Compliance document	DATA OWNERSHIP AND USE	Please confirm that ESKOM retains ownership of the data that ESKOM stores, transmits, and/or creates with the cloud service.		Very important	4	4.40%	100%: Fully comply with requirement 0%: No compliance		0.00%
9	Meeting the Scope of Work Required	ERI Configuration Management System	Data ownership and use Compliance document	DATA OWNERSHIP AND USE	Does the Supplier's compliance with copyright laws and other applicable intellectual property rights restrict the type of content ESKOM can store with the cloud service?		Very important	4	4.40%	100%: Fully comply with requirement 0%: No compliance		0.00%
10	Meeting the Scope of Work Required	ERI Configuration Management System	ESKOM requires no exception for metadata.	DATA OWNERSHIP AND USE	Do the Supplier's terms apply to Eskom generated metadata as well?Does ESKOM gain ownership of metadata generated by the cloud service system during procedures of upload, management, download, and migration?		Very important	4	4.40%	100%: Fully comply with requirement 0%: No compliance		0.00%
11	Meeting the Scope of Work Required	ERI Configuration Management System	Business continuity	AVAILABILITY, RETRIEVAL AND USE	Supplier will be required to include detailed DR(disaster recovery) and business continuity plans to ensure all the business information is restored fully.		Very important	4	4.40%	100%: Fully comply with requirement 0%: No compliance		0.00%
12	Meeting the Scope of Work Required	ERI Configuration Management System	Time and cost for restoring ESKOM data	AVAILABILITY, RETRIEVAL AND USE	Are the procedures, time and cost for restoring ESKOM data following a service outage clearly defined?		Very important	4	4.40%	100%: Fully comply with requirement 0%: No compliance		0.00%
13	Meeting the Scope of Work Required	ERI Configuration Management System	Audit trails and access logs	SECURITY, CONFIDENTIALITY AND PRIVACY	Does the system provide and give Eskom access to audit trails, metadata and/or access logs to demonstrate security measures?		Very important	4	4.40%	100%: Fully comply with requirement 50%: Partly comply with requirement 0%: No compliance		0.00%

14	Meeting the Scope of Work Required	ERI Configuration Management System	Backup services	DATA STORAGE	Does the Supplier create backups of ERI's data?Provide details of backups. How long is it kept? Are there specific service levels around backups? Does ERI have audit rights to verify that back-ups have been done as contracted?		Very important	4	4.40%	100%: Fully comply with requirement 0%: No compliance		0.00%
15	Meeting the Scope of Work Required	ERI Configuration Management System	Data recovery	DATA STORAGE	In the event of accidental data deletion, does the Supplier bear responsibility for data recovery?		Very important	4	4.40%	100%: Fully comply with requirement 0%: No compliance		0.00%
16	Meeting the Scope of Work Required	ERI Configuration Management System	Data integrity	DATA PRESERVATION	Will ESKOM be notified by the Supplier of changes made to ESKOM data due to evolution of the service?		Very important	4	4.40%	100%: Fully comply with requirement 0%: No compliance		0.00%
17	Meeting the Scope of Work Required	ERI Configuration Management System	Data disposal	DATA RETENTION AND DISPOSITION	Will ESKOM data (and all their copies, including backups) be destroyed in compliance with ESKOM data retention and disposition policies?		Very important	4	4.40%	100%: Fully comply with requirement 0%: No compliance		0.00%
18	Meeting the Scope of Work Required	ERI Configuration Management System	Data disposal	DATA RETENTION AND DISPOSITION	Will the Supplier deliver and/or give access to audit trails of the destruction activity?		Very important	4	4.40%	100%: Fully comply with requirement 0%: No compliance		0.00%
19	Meeting the Scope of Work Required	ERI Configuration Management System	Data disposal	DATA RETENTION AND DISPOSITION	Will the Supplier provide an attestation, report, or statement of deletion (if required by ESKOM internal or legal destruction policies)?		Very important	4	4.40%	100%: Fully comply with requirement 0%: No compliance		0.00%
20	Meeting the Scope of Work Required	ERI Configuration Management System	Data protection and security	SECURITY, CONFIDENTIALITY AND PRIVACY	Will ESKOM be notified in case of a security breach or system malfunction?		Very important	4	4.40%	100%: Fully comply with requirement 0%: No compliance		0.00%
21	Meeting the Scope of Work Required	ERI Configuration Management System	Supplier/Vendor accreditation	ACCREDITATION AND AUDITING	Is the Supplier audited on a systematic, regular and independent basis by a third-party in order to demonstrate compliance with security, confidentiality and privacy policies?		Very important	4	4.40%	100%: Fully comply with requirement 0%: No compliance		0.00%
					Totals			91	100%			0.00%